



WORKFORCE CENTERS

of South Central Kansas

KANSASWORKS.COM

LWDB Program Operations and Performance Committee

Meeting Agenda

Thursday, January 6, 2022 • 11:30 a.m.

Zoom Meeting: <https://us02web.zoom.us/j/81620024509>

- 1. Welcome and Introductions:** Tony Naylor, Co-Chair (11:30)
 - 2. Workforce Innovation & Opportunity Act (WIOA) Performance for Program Year 2021 (PY21):** Denise Houston (11:35) (*pp. 2-11*)
The status on performance for Program Year 2021 (PY21) will be discussed and a report on the Senior Community Service Employment Project will be presented.
Recommended action: Receive and file.
 - 3. Report on Funding for Skills Training Projects and Programs:** Keith Lawing and Chad Pettera (11:55) (*p. 12*)
WA staff conducted an analysis of expenditures for skills training and related projects over the past five years to help the Committee and Board determine how best to support economic recovery strategies in 2022.
Recommended action: Take appropriate action.
 - 4. Workforce Center Operations / One-Stop Operator:** George Marko / Tisha Cannizzo (12:15) (*pp. 13-16*)
A report will be provided on Workforce Center operations throughout the region.
Recommended action: Receive and file.
 - 5. Consent Agenda:** Tony Naylor (12:25)
Members of the Committee may request discussion on any of the action items at the meeting or the items may be accepted as presented in a single motion.
A. Meeting Minutes from November 4, 2021 (*pp. 17-19*)
Recommended Action: Approve the consent agenda as presented.
 - 6. Adjourn** (12:30)
-

The next LWDB Program Operations and Performance Committee Meeting is scheduled for 11:30 a.m. on March 3, 2022

Item

Workforce Innovation & Opportunity Act (WIOA) Performance Reports

Background

Program Year 2021 (PY21) began on July 1, 2021. The second quarter has ended; the program year is halfway completed.

Analysis

WIOA Adult, Dislocated Worker, and Youth (PY21)

The Adult Program projected second quarter performance is to exceed the goal for Median Earnings and Credential Rate. Local Area IV (LAIV) is projected to meet the goal for Entered Employment 4th Quarter. LAIV is projected to not meet the sanction level for Entered Employment 2nd Quarter and Measurable Skills Gain. The low rate for Measurable Skills Gain is a data entry issue.

The Dislocated Worker Program projected second quarter performance is to meet the goal for Entered Employment 4th Quarter and Median Earnings. LAIV is projected to not meet the sanction level for Entered Employment 2nd Quarter, Credential Rate, and Measurable Skills Gain. The low rate for Measurable Skills Gain is a data entry issue.

The Youth Program projected second quarter performance is to exceed the goal for Placement in Employment, Education, or Training 2nd Quarter, Placement in Employment, Education, or Training 4th Quarter, Median Earnings, and Credential Rate. LAIV is projected to not meet the sanction level for Measurable Skills Gain. The low rate for Measurable Skills Gain is a data entry issue.

Local Area IV is close to the State in annual performance so far. Local Area IV is projected to exceed the goal for six measures, meet the goal for one measure, and not meet the sanction level for eight measures. The State is projected to exceed the goal for two measures, meet the goal for one measure, and not meet the sanction level for 12 measures.

Wagner Peyser (PY21)

Wagner-Peyser projected second quarter performance is to exceed the goal for Median Earnings. LAIV is projected to meet the goal for Entered Employment 2nd Quarter and Entered Employment 4th Quarter.

Effectiveness in Serving Employers for WIOA and Wagner-Peyser (PY21)

The Effectiveness in Serving Employers measure is still in baseline status. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate. Adult Retention rate is 45.78%, Dislocated Worker Retention rate is 45.37%, Youth

Retention rate is 38.46%, and Wagner-Peyser Retention rate is 50.99%. Statewide Employer Penetration rate is 4.55%. Statewide Repeat Business Customers rate is 35.89%.

WIOA Average Indicator Scores (PY21)

For Average Indicator Score Local Area IV is projected to exceed the goal for Credential Rate and Median Earnings, and not meet the sanction level for Employment 2nd Quarter, Employment 4th Quarter, and Measurable Skills Gain.

For Average Program Score Local Area IV is projected to not meet the sanction level for the Adult and Dislocated Worker programs, and to exceed the goal for the Youth program.

Senior Community Service Program (PY21)

First quarter information is available for the Senior Community Service Program. LAIV projected first quarter performance is to exceed the goal for Service to Most in Need, Employment Rate 2nd Quarter, and Employment Rate 4th Quarter. LAIV is projected to not meet the sanction level for Service Level, Community Service, and Median Earnings. Information on second quarter will be available at the next meeting.

Strategic Goals Supported

This activity supports the following Strategic goals of the Local Workforce Development Board:

- Meet or exceed the negotiated performance of WIOA Title I programs to maximize community impact

Recommended Action: Receive and file.

**WIOA Programs
Program Year 2021
Performance Report of LA IV
as of 12/07/2021**

Adult	Goal	PY21 1st Qtr July 21 - Sept 21		PY21 2nd Qtr Oct 21 - Dec 21		PY21 3rd Qtr Jan 22 - Mar 22		PY21 4th Qtr Apr 22 - June 22		PY21 Annual Report July 21 - June 22		PY21 State / Annual Report July 21 - June 22		*Reporting Period
	Sanction													
Employment Rate (2nd Qtr. after Exit)	76.00%		64		56						162		605	2nd Qtr= 10/01/20 to 12/31/20
	68.40%	71.91	89	64.37	87					52.60	308	54.41	1112	Annual= 07/01/20 to 06/30/21
Employment Rate (4th Qtr. after Exit)	74.00%		75		51						184		748	2nd Qtr= 04/01/20 to 06/30/20
	66.60%	56.82	132	68.92	74					48.17	382	55.70	1343	Annual= 01/01/20 to 12/31/20
Earnings (Median Earnings 2nd Qtr. after Exit)	\$5,751.00													2nd Qtr= 10/01/20 to 12/31/20
	\$5,175.90	\$6,229.80	N/A	\$6,494.06	N/A		N/A		N/A	\$6,660.53	N/A	\$7,098.14	N/A	Annual= 07/01/20 to 06/30/21
Credential Attainment (Within 4 Qtrs. after Exit)	74.60%		8		6						31		284	2nd Qtr= 04/01/20 to 06/30/20
	67.14%	80.00	10	85.71	7					73.81	42	75.59	508	Annual= 01/01/20 to 12/31/20
Measurable Skills Gain (Real Time Measure)	53.20%		3		1						4		86	2nd Qtr= 10/01/21 to 12/31/21
	47.88%	13.64	22	4.76	21					14.81	27	17.88	481	Annual= 07/01/21 to 06/30/22

Dislocated Workers

Employment Rate (2nd Qtr. after Exit)	82.50%		29		36						134		175	2nd Qtr= 10/01/20 to 12/31/20
	74.25%	69.05	42	72.00	50					39.41	340	43.42	403	Annual= 07/01/20 to 06/30/21
Employment Rate (4th Qtr. after Exit)	79.00%		22		24						74		134	2nd Qtr= 04/01/20 to 06/30/20
	71.10%	75.86	29	72.73	33					47.74	155	50.57	265	Annual= 01/01/20 to 12/31/20
Earnings (Median Earnings 2nd Qtr. after Exit)	\$9,100.00													2nd Qtr= 10/01/20 to 12/31/20
	\$8,190.00	\$8,121.98	N/A	\$8,373.26	N/A		N/A		N/A	\$9,120.60	N/A	\$8,623.63	N/A	Annual= 07/01/20 to 06/30/21
Credential Attainment (Within 4 Qtrs. after Exit)	78.60%		3		6						18		63	2nd Qtr= 04/01/20 to 06/30/20
	70.74%	75.00	4	30.00	20					42.86	42	60.00	105	Annual= 01/01/20 to 12/31/20
Measurable Skills Gain (Real Time Measure)	69.30%		7		0						7		22	2nd Qtr= 10/01/21 to 12/31/21
	62.37%	31.82	22	0.00	16					30.43	23	30.56	72	Annual= 07/01/21 to 06/30/22

Youth

Education and Employment Rate (2nd Qtr. after Exit)	72.50%		2		4						9		105	2nd Qtr= 10/01/20 to 12/31/20
	65.25%	66.67	3	100.00	4					81.82	11	50.48	208	Annual= 07/01/20 to 06/30/21
Education and Employment Rate (4th Qtr. after Exit)	69.10%		3		3						8		162	2nd Qtr= 04/01/20 to 06/30/20
	62.19%	75.00	4	75.00	4					53.33	15	60.90	266	Annual= 01/01/20 to 12/31/20
Earnings (Median Earnings 2nd Qtr. after Exit)	\$4,145.00													2nd Qtr= 10/01/20 to 12/31/20
	\$3,730.50	\$1,901.74	N/A	\$6,032.58	N/A		N/A		N/A	\$5,865.94	N/A	\$3,434.38	N/A	Annual= 07/01/20 to 06/30/21
Credential Attainment (Within 4 Qtrs. after Exit)	59.00%		3		2						11		97	2nd Qtr= 04/01/20 to 06/30/20
	53.10%	100.00	3	100.00%	2					100.00	11	51.60	188	Annual= 01/01/20 to 12/31/20
Measurable Skills Gain (Real Time Measure)	57.60%		3		1						4		20	2nd Qtr= 10/01/21 to 12/31/21
	51.84%	50.00	6	20.00	5					66.67	6	16.67	120	Annual= 07/01/21 to 06/30/22

Summary LA IV

	1st Qtr			2nd Qtr			3rd Qtr			4th Qtr		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	2		2	2		4						
Met Sanction	1	2	1	1	2							
Did Not Meet Sanction	2	3	2	2	3	1						

Summary Annual LA IV / State

	Program to Date			
	Adult	DW	Youth	State
Met Goal	1	1	4	2
Met Sanction	1			1
Did Not Meet Sanction	3	4	1	12

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

^^^ No data showing in the quarter yet even though it is within the current reporting period.

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**WIOA Programs
Program Year 2021
2nd Quarter Performance Report
Comparison of Local Areas as of 12/07/2021**

Adults	Report Period*	Goal	LA IV South Central Kansas 6 Counties	LA I Western Kansas 62 Counties	LA II North East Kansas 17 Counties	LA III Kansas City Area 3 Counties	LA V South East Kansas 17 Counties	State
		Sanction						
Employment Rate (2nd Qtr. after Exit)	10/01/20 to 12/31/20	76.00%						
		68.40%	64.37	78.79	80.95	70.97	74.36	71.06
Employment Rate (4th Qtr. after Exit)	04/01/20 to 06/30/20	74.00%						
		66.60%	68.92	85.96	75.00	62.38	73.21	71.39
Earnings (Median Earnings 2nd Qtr. after Exit)	10/01/20 to 12/31/20	\$5,751.00						
		\$5,175.90	\$6,494.06	\$7,618.00	\$8,708.40	\$5,895.26	\$8,949.20	\$7,475.02
Credential Attainment (Within 4 Qtrs. after Exit)	04/01/20 to 06/30/20	74.6%						
		67.14%	85.71	52.94	85.00	86.67	72.22	76.39
Measurable Skills Gain (Real Time Measure)	10/01/21 to 12/31/21	53.20%						
		47.88%	4.76	0.99	0.00	17.78	5.13	6.15

Dislocated Workers

Employment Rate (2nd Qtr. after Exit)	10/01/20 to 12/31/20	82.50%						
		74.25%	72.00	100.00	^^^	64.71	100.00	72.22
Employment Rate (4th Qtr. after Exit)	04/01/20 to 06/30/20	79.00%						
		71.10%	72.73	100.00	^^^	60.87	50.00	67.74
Earnings (Median Earnings 2nd Qtr. after Exit)	10/01/20 to 12/31/20	\$9,100.00						
		\$8,190.00	\$8,373.26	\$10,044.40	^^^	\$8,844.90	\$6,797.06	\$8,373.26
Credential Attainment (Within 4 Qtrs. after Exit)	04/01/20 to 06/30/20	78.60%						
		70.74%	30.00	0.00	^^^	80.00	100.00	50.00
Measurable Skills Gain (Real Time Measure)	10/01/21 to 12/31/21	69.30%						
		62.37%	0.00	4.35	100.00	25.00	0.00	12.73

Youth

Education and Employment Rate (2nd Qtr. after Exit)	10/01/20 to 12/31/20	72.50%						
		65.25%	100.00	100.00	83.33	71.43	66.67	76.74
Education and Employment Rate (4th Qtr. after Exit)	04/01/20 to 06/30/20	69.10%						
		62.19%	75.00	94.44	83.33	66.00	90.00	76.60
Earnings (Median Earnings 2nd Qtr. after Exit)	10/01/20 to 12/31/20	\$4,145.00						
		\$3,730.50	\$6,032.58	\$4,496.25	\$3,580.66	\$2,157.22	\$3,277.20	\$3,500.57
Credential Attainment (Within 4 Qtrs. after Exit)	04/01/20 to 06/30/20	59.00%						
		53.10%	100.00	56.25	60.00	53.13	33.33	54.55
Measurable Skills Gain (Real Time Measure)	10/01/21 to 12/31/21	57.60%						
		51.84%	20.00	0.00	3.85	0.00	14.81	6.67

Quarterly Summary - All 5 Local Areas / State

	LA IV			LA I			LA II		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	2		4	3	3	3	4	1	3
Met Sanction	1	2				1		^^	
Did Not Meet Sanction	2	3	1	2	2	1	1	^^	2

	LA III			LA V			State		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	2	1		1	2	1	2		2
Met Sanction	1	1	3	3		1	2	1	1
Did Not Meet Sanction	2	3	2	1	3	3	1	4	2

The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met,exceeded, or was below the goal or sanction level.

^^^ No data showing in the quarter yet even though it is within the current reporting period.

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**Wagner-Peyser
Program Year 2021
Performance Report of LAIV
as of 12/07/2021**

Wagner-Peyser		PY21 1st Qtr July 21 - Sept 21		PY21 2nd Qtr Oct 21 - Dec 21		PY21 3rd Qtr Jan 22 - Mar 22		PY21 4th Qtr Apr 22 - June 22		*Reporting Period
	Goal									
	Sanction									
Employment Rate (2nd Qtr. after Exit)	70.60%	68.90%	802	69.18%	671					2nd Qtr= 10/01/20 to 12/31/20
	63.54%		1164		970					Annual= 07/01/20 to 06/30/21
Employment Rate (4th Qtr. after Exit)	69.80%	63.15%	1532	68.47%	443					2nd Qtr= 04/01/20 to 06/30/20
	62.82%		2426		647					Annual= 01/01/20 to 12/31/20
Earnings (Median Earnings 2nd Qtr. after Exit)	\$5,356.00	\$5,546.50	N/A	\$6,305.58	N/A		N/A		N/A	2nd Qtr= 10/01/20 to 12/31/20
	\$4,820.40									Annual= 07/01/20 to 06/30/21

Wagner-Peyser		PY21 Annual Report July 21 - June 22		PY21 State / Annual Report July 21 - June 22		*Reporting Period
	Goal					
	Sanction					
Employment Rate (2nd Qtr. after Exit)	70.60%	52.58%	2321	51.87%	7036	2nd Qtr= 10/01/20 to 12/31/20
	63.54%		4414		13565	Annual= 07/01/20 to 06/30/21
Employment Rate (4th Qtr. after Exit)	69.80%	53.00%	2773	47.48%	7257	2nd Qtr= 04/01/20 to 06/30/20
	62.82%		5232		15285	Annual= 01/01/20 to 12/31/20
Earnings (Median Earnings 2nd Qtr. after Exit)	\$5,356.00	\$6,154.34	N/A	\$6,223.18	N/A	2nd Qtr= 10/01/20 to 12/31/20
	\$4,820.40					Annual= 07/01/20 to 06/30/21

Summary LA IV	Quarterly Local Area IV			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Met Goal	1	1		
Met Sanction	2	2		
Did Not Meet Sanction				

Summary Annual LA IV / State	Program to Date	
	LAIV	State
Met Goal	1	1
Met Sanction		
Did Not Meet Sanction	2	2

***** The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

WIOA Effectiveness in Serving Employers
Program Year 2021
Performance Report of LAIV
as of 12/06/2021

Retention is the only measure that varies across WIOA / Wagner Peyser performance reports. The top table is a breakdown of the annual Retention performance percentages for Local Area IV and the State. The bottom chart reflects the statewide performance percentages for the 2 other employer based performance measures (Employer Penetration Rate & Repeat Business Customers Rate).

	Goal Sanction	PY21 Annual Report / LAIV July 21 - June 22		PY21 Annual Report / State July 21 - June 22		*Reporting Period
No Goals / Sanctions set at this time						
Retention - Adult (2nd & 4th Qtrs. After Exit)	N/A		114		524	Annual= 01/01/20 to 12/31/20
	N/A	45.78%	249	53.31%	983	
Retention - Dislocated Worker (2nd & 4th Qtrs. After Exit)	N/A		49		91	Annual= 01/01/20 to 12/31/20
	N/A	45.37%	108	47.89%	190	
Retention - Youth (2nd & 4th Qtrs. After Exit)	N/A		5		81	Annual= 01/01/20 to 12/31/20
	N/A	38.46%	13	42.63%	190	
Retention - Wagner Peyser (2nd & 4th Qtrs. After Exit)	N/A		1757		4619	Annual= 01/01/20 to 12/31/20
	N/A	50.99%	3446	46.74%	9882	

	Goal Sanction	PY21 State / Annual Report July 21 - June 22		*Reporting Period
Employer Penetration Rate (% of Employers using WIOA Core Services)	N/A		4115	Annual= 07/01/20 to 06/30/21
	N/A	4.55%	90409	
Repeat Business Customers Rate (% of Employers that used WIOA Core Serv. more than once in the last 3 years)	N/A		3168	Annual= 07/01/20 to 06/30/21
	N/A	35.89%	8828	

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

^^^ No data showing in the quarter yet even though it is within the current reporting period.

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**WIOA Programs
Program Year 2021
Performance Throughout the Program Year
Local Area IV
as of 12/06/2021**

Local Area IV Performance Through PY 2021							
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score
Employment 2nd Quarter After Exit	52.60%	69.21%	39.41%	47.77%	81.82%	112.86%	76.61%
	76.00%		82.50%		72.50%		
Employment 4th Quarter After Exit	48.17%	65.09%	47.74%	60.43%	53.33%	77.18%	67.57%
	74.00%		79.00%		69.10%		
Median Earnings 2nd Quarter After Exit	\$6,660.53	115.82%	\$9,120.60	100.23%	\$5,865.94	141.52%	119.19%
	\$5,751.00		\$9,100.00		\$4,145.00		
Credential Attainment Rate	73.81%	98.94%	42.86%	54.53%	100.00%	169.49%	107.65%
	74.60%		78.60%		59.00%		
Measurable Skill Gains	14.81%	27.84%	30.43%	43.91%	66.67%	115.75%	62.50%
	53.20%		69.30%		57.60%		
Average Program Score	90.00%	75.38%	90.00%	61.37%	90.00%	123.36%	

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

**WIOA Programs
Program Year 2021
Performance Throughout the Program Year
Statewide
as of 12/06/2021**

Overall State Performance Through PY 2021							
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score
Employment 2nd Quarter After Exit	54.41%	71.59%	43.42%	52.63%	50.48%	69.63%	64.62%
	76.00%		82.50%		72.50%		
Employment 4th Quarter After Exit	55.70%	75.27%	50.57%	64.01%	60.90%	88.13%	75.81%
	74.00%		79.00%		69.10%		
Median Earnings 2nd Quarter After Exit	\$7,098.14	123.42%	\$8,623.63	94.77%	\$3,434.38	82.86%	100.35%
	\$5,751.00		\$9,100.00		\$4,145.00		
Credential Attainment Rate	75.59%	101.33%	60.00%	76.34%	51.60%	87.46%	88.37%
	74.60%		78.60%		59.00%		
Measurable Skill Gains	17.88%	33.61%	30.56%	44.10%	16.67%	28.94%	35.55%
	53.20%		69.30%		57.60%		
Average Program Score	90.00%	81.04%	90.00%	66.37%	90.00%	71.40%	

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

Performance Through PY Year – Calculation Key

Local Area IV Performance Through PY 2017									
Indicator / Program	Performance / Goal		Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score	
Employment 2nd Quarter After Exit	A	72.27%	91.83%	75.00%	90.36%	65.15%	88.04%	90.08%	
	B	78.70%		83.00%		74.00%			
Employment 4th Quarter After Exit		72.34%	102.18%	78.00%	103.59%	66.15%	92.65%	99.47%	
		70.80%		75.30%		71.40%			
Median Earning 2nd Quarter After Exit		\$5,235	85.86%	\$9,607	125.01%	X	N/A	105.43%	
		\$6,097		\$7,685		X			
Credential Attainment Rate		83.02%	151.50%	66.67%	122.78%	24.07%	39.72%	104.67%	
		54.80%		54.30%		60.60%			
Average Program Score		90.00%	107.84%	90.00%	110.43%	90.00%	73.47%		

A = Performance / Goal Actual Rate

B = Performance / Goal Target Rate

1. Take **Actual Rate** / **Target Rate** = Percentage Rate/s for Title I Programs Adult, DW, Youth (i.e. 72.27% / 78.70% = 91.83%). Complete this for each indicator in each program to obtain all initial percentage rates (indicated by purple box above).

2. Average Program Score – To figure the Average Program Score:

Add the percentage totals for each Title I program column (i.e. Adult 91.83% + 102.18% + 85.86% + 151.50% = 431.37%). Then divide the total by the number of program indicators for each program (i.e. Adult 431.37% / 4 = 107.84%).

3. Average Indicator Score – To figure the Average Indicator Score:

Add the percentage totals for each Indicator / Program row (i.e. Employment 2nd Quarter After Exit 91.83% + 90.36% + 88.04% = 270.23%). Then divide the total by the number of Title I Programs in the indicator (i.e. Employment 2nd Quarter After Exit 270.23% / 3 = 90.08%).

All Actual Rate / Target Rate percentages pulled from WIOA Annual Performance Reports – Local Area/WIB & Statewide

Senior Community Service Employment Program (SCSEP)
Program Year 2021
Performance Report of LAIV
as of 12/06/2021 (Updated Quarterly)

SCSEP Measure	Description	Goal	PY21 1st Qtr July 21 to Sept 21		PY21 2nd Qtr Oct 21 to Dec 21		PY21 3rd Qtr Jan 22 to Mar 22		PY21 4th Qtr Apr 22 to June 22		PY21 YTD July 21 to June 22	
		Sanction										
Service Level	The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions	150.0%		57		43						59
		135.0%	67.9%	84	51.2%	84					70.2%	84
Community Service	The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period	76.0%		8979		0						8979
		68.4%	39.2%	22915	N/A	22932					N/A	45847
Service to Most In Need	Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided the number of participants who are active on the last day of the reporting period or who exited during the reporting period	2.79%		173		133						181
		2.51%	3.04%	57	3.09%	43					3.07%	59
Employment Rate (2nd Qtr. after Exit)	The percentage of participants who are in unsubsidized employment during the second quarter after exit from the program.	32.0%		1		0						1
		28.8%	100.0%	1	N/A	0					100.0%	1
Employment Rate (4th Qtr. after Exit)	The percentage of participants who are in unsubsidized employment during the fourth quarter after exit from the program	28.1%		3		0						3
		25.3%	33.3%	9	N/A	0					33.3%	9
Earnings (Median Earning 2nd Qtr. after Exit)	The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program	\$3,431										
		\$3,088	\$1,814	N/A	N/A	N/A		N/A		N/A	N/A	N/A
Effectiveness in Serving Employers, Participants, and Host Agencies	Average annual ACSI for employers	85.8%										
		77.2%	~~~~		~~~~		~~~~		~~~~		~~~~	
	Average annual ACSI for participants	81.2%										
		73.1%	~~~~		~~~~		~~~~		~~~~		~~~~	
	Average annual ACSI for host agencies	81.9%										
		73.7%	~~~~		~~~~		~~~~		~~~~		~~~~	

Summary	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD
Met Goal	3	1			3
Met Sanction					
Did Not Meet Goal	3	1			1

Bold Numbers = Official numbers and will not change

~~~~ = Information is not available

## **Item**

### **Funding for Skills Training Projects and Programs**

## **Background**

Workforce Alliance (WA) staff are conducting an analysis of expenditures for skills training and related projects over the past five years to help the Committee and Board determine how best to support economic recovery strategies in 2022. Since its inception in 2001, the overall strategy for the WA is to leverage annual Workforce innovation and Opportunity Act (WIOA) allocations and align services from the Local Area IV Workforce Centers to achieve significant community impact. A key tactic of this strategy is to diversify revenue so the WA Board is not limited to operating from the WIOA annual allocations.

For the current Program Year 2021 budget, most of the revenue is from non WIOA sources. The WA is currently administering multiple funded projects that support some level of skills training and employment. There are several opportunities for grants and other projects in 2022 that the WA will be pursuing.

## **Analysis**

The WA strives to allocate as much funding as possible to client services to support job seekers and local employers. For job seekers these costs include tuition/scholarships for classroom training, supportive services such as childcare, transportation and tools or materials needed for training. Funds are invested directly with employers through On the Job Training (OJT) projects, Incumbent Worker Training (IWT) and special projects to support career pathways or specific grants.

The majority of funds to support skills training projects are allocated to education partners, employers or community based organizations. A report will be presented to the Committee tracking WA expenditures for the past five years in the following categories.

- Skills Training funds invested with local education institutions
- Skills Training funds invested with employers (includes Registered Apprenticeship)
- Payments made to job seeker clients for Supportive Services

## **Supports Strategic Goals**

- Meet or exceed the negotiated performance of WIOA Title I programs to maximize community impact
- Continue to increase non-WIOA funding

## **Recommended Action**

Take appropriate action

January 6, 2022

Submitted By: Tisha Cannizzo and George Marko

---

**Item**

Workforce Centers Operations Update

**Summary**

The Career Center assisted 298 job seekers in November. The My Reemployment Program continued this month with 29 customers' documents being processed in addition to those being tended to through the MRP inbox, which is a shared responsibility state-wide. Another shared responsibility are the KansasWorks chat sessions. The Wichita Workforce Center staff worked a total of 19 4-hour chat shifts. There were 28 customers who signed up for an orientation session to learn about training opportunities. Of those, 16 customers met with staff to learn about the Dislocated Worker and/or TAA programs.

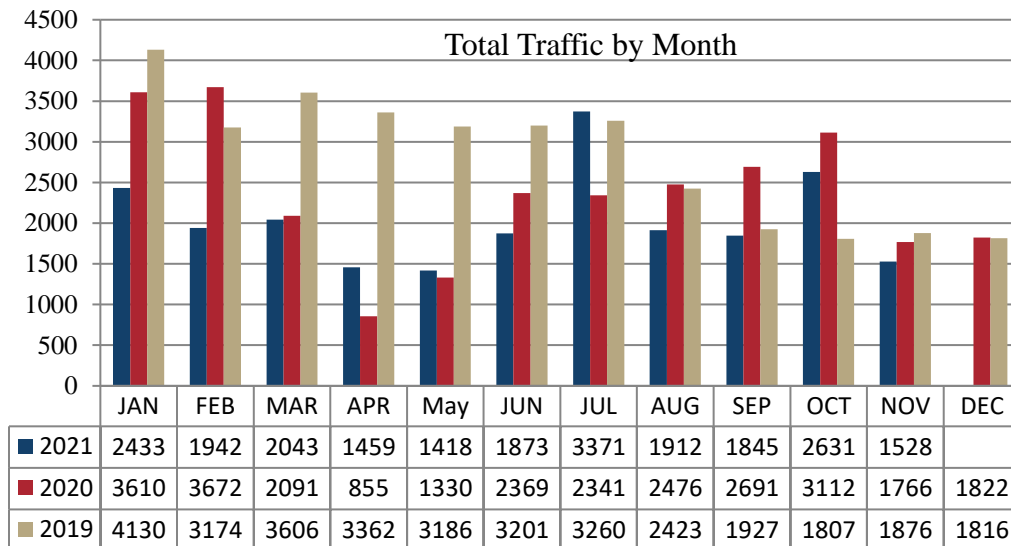
The Workforce Center is contracted with the City to provide application assistance for the Wichita Emergency Rental Assistance Program (WERAP) to community members who have experienced financial need as a result of the pandemic. Qualified applicants can receive assistance with unpaid rent and utilities. Staff are available on Tuesdays to meet with customers who need assistance applying for WERAP. Since November 1 staff fielded 51 inquiries for WERAP. 26 were initially determined to be eligible and were scheduled with an appointment to apply for the program. The remaining inquiries were determined to be ineligible based on not meeting the required criteria. To be eligible for the program applicant(s) must meet the following;

1. The household must have an income below 80% AMI. Households with an income of less than 50% AMI or households who were employed in 2020 but have been unemployed for the 90 days prior to application will be served first.
2. The family must have past due rent and/or utilities and must have received an eviction notice or demand for payment.
3. The family must have a COVID-19 related economic impact such as loss of job, reduced hours, reduced tips, or increased childcare or medical expenses.

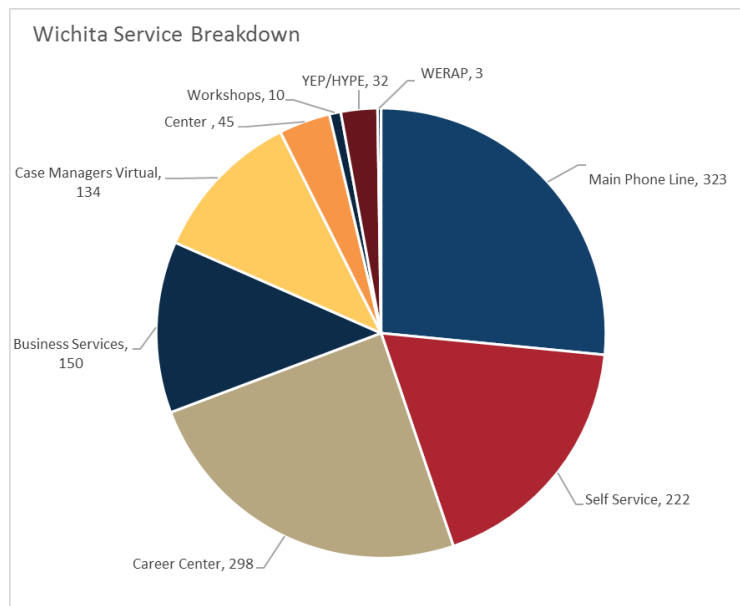
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                               |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><u>Operating Hours:</u></p> <ul style="list-style-type: none"> <li>• Monday–Thursday 8 am–5 pm, virtually on Friday 8 am–noon               <ul style="list-style-type: none"> <li>○ Wichita Workforce Center</li> <li>○ Butler Workforce Center (El Dorado)</li> <li>○ Sumner Workforce Center (Wellington)</li> </ul> </li> <li>• Monday-Friday 8 am-5 pm               <ul style="list-style-type: none"> <li>○ Cowley Workforce Center (Cowley College, Ark City)</li> </ul> </li> </ul> | <p><u>Statewide KansasWorks Activity</u><br/>(as of 12/30/21)</p> <ul style="list-style-type: none"> <li>• Jobs posted – 65, 643</li> <li>• Active resumes – 8,304</li> </ul> |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

### Total Customer Traffic 2021

The Workforce Centers saw 1,528 jobseekers for various services across all Centers and provided 150 business services in the month of November.



### Wichita Service Traffic Breakdown – November 2021



### **Job Seeker Traffic – In person vs. Virtual Services**

Wichita Workforce Center – 208 in person, 181 virtual  
Butler Workforce Center – 79 in person, 36 virtual  
Sumner Workforce Center – 15 in person  
Cowley Workforce Center – 31 in person

The Cowley College Workforce Center had a total of 45 contacts with 14 of those being employer services and 31 job seeker contacts. A partnership was formed with Hutton Construction for a student job shadowing opportunity and Construction Trades courses have been offered at Winfield Correctional Facility.

### **Workshops**

An extension of the workshops offered by the Workforce Center is the Imagine Academy Program, which is a self-paced program for customers to earn an Office Specialist Certification for Microsoft programs like Word, Excel and Powerpoint. This valuable resource has struggled with participation during the pandemic. Throughout 2021 33 customers asked to participate in Imagine Academy with 19 participating in at least one session. Only nine participants attempted a certification test.

| Years              | Certification attempts | Passed Certifications | Success Rate  |
|--------------------|------------------------|-----------------------|---------------|
| <b>2017 Totals</b> | 65                     | 53                    | 81.54%        |
| <b>2018 Totals</b> | 53                     | 42                    | 79.25%        |
| <b>2019 Totals</b> | 128                    | 94                    | 73.44%        |
| <b>2020 Totals</b> | 38                     | 29                    | 76.32%        |
| <b>2021 Totals</b> | 9                      | 9                     | 100%          |
| <b>All</b>         | <b>300</b>             | <b>230</b>            | <b>76.67%</b> |

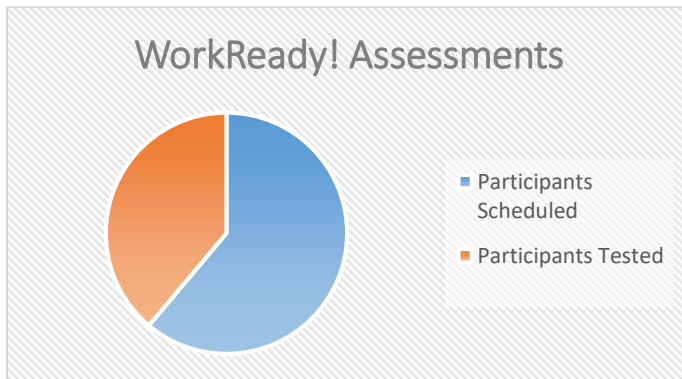
### **One Stop Operator Report November 2021**

The One Stop Advisory Council 2022 calendar will be adjusted to allow time for Workforce Center leadership staff to meet with Council members individually to discuss direction and priorities for the Council. After those meetings are completed the One Stop Operator will prepare a plan and revised calendar for 2022.

Part of the One Stop Operator's role is to connect with community partners to find ways to collaborate in order to provide comprehensive services the help job seekers be successful. One of those partners is the Kansas Legal Services. The Workforce Center will be partnering with KLS to connect individuals to services like expungement and driver's license reinstatement. Another of those partners is Catholic Charities. Career Center staff will be delivering the *Attitude Determines Altitude* workshop at St. Anthony's Homeless Shelter for clients from a variety of Catholic Charities programs. After the workshop, the staff person will be able to schedule appointments for one on one career development assistance.

### **Business Services Report November 2021**

In addition to the 328 employer contacts documented in KansasWorks, there were an additional 272 contacts made with employers who did not have a KansasWorks account. Business Service Representatives (BSRs) attended six community networking events in November resulting in 39 contacts. They reported nine engagements at hiring events, submitted 11 KWCH Featured Jobs with an average wage of \$23.04 and logged five placements with an average wage of \$22.33. Currently there are five companies using the Workforce Center's assessment platform for 15 unique positions and 15 employers whose applications are being accepted at the Workforce Center, including five apprenticeship training programs.



---

#### **WorkReady! Testing November 2021**

17 - Testing Sessions  
63.6% - % Attendance Rate

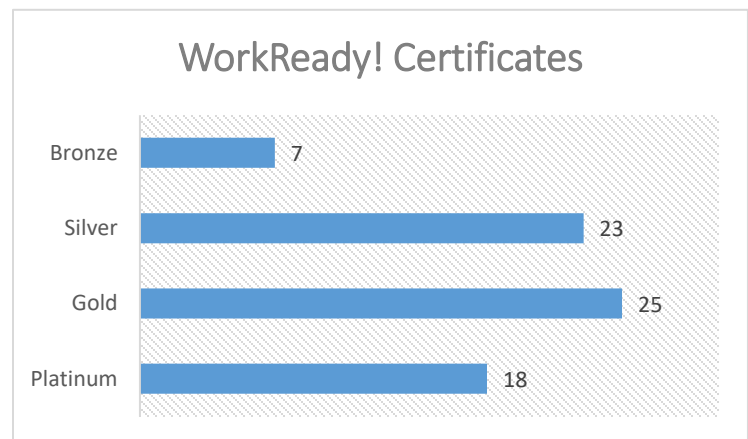
---

---

#### **WorkReady! Certificates November 2021**

73 - Certificates Awarded  
97.3% - % Award Rate

---



---

206 – Pre-Employment Skills Assessments Administered  
44 – Applications Completed  
415 - Services to Employers  
717 - Job Postings

---

#### **Recommended Action**

*Receive and File.*



## **LWDB Program Operations and Performance (POP) Committee Meeting Minutes**

November 4, 2021

### **1. Welcome and Introductions**

The LWDB Program Operations and Performance Committee assembled via Zoom. Co-Chair Robyn Heinz welcomed Committee members, asked for self-introductions and called the meeting to order.

### **2. Skills Training Report and Funding Analysis**

To monitor and track the impact of funds that are directly allocated to support education and skills training programs, the Workforce Alliance (WA) releases a training report twice a year. This report's format has been modified and updated to be in line with the WA's strategic communication plan Jobs.Hire.Train. The report has been for internal use in the past, but will now also be released to partners and stakeholders to raise awareness about WA's training programs. Highlights from the most current report covering the time period from February through October 2021 were reviewed with Committee members. The report was not included in the meeting packet, but will be sent to all board members after the meeting. Since the last report, 830 participants are taking part in training, which was an increase of 79 from the last report and 147 participants have completed training. The employment sector with the most active participants in training was the advanced manufacturing sector in the aerospace industry. Increases in training participation also occurred in the data/information technology sector and registered apprenticeship. All training programs offered at the Workforce Center (Trade Adjustment Assistance, Workforce Innovation and Opportunity Act programs and discretionary grant programs) are included in the reporting. Staff welcomes feedback from Committee members on the report when it is sent out and it is a possible discussion item for the next meeting.

Since 2009, the WA has tracked the investment of funding for education and skills training projects to the major public area schools and education partners in the region. The idea is to demonstrate how federal funds and WIOA resources support schools that are funded with state and local dollars. The data is broken down by WIOA Program Year (July 1 to June 30). The report for Program Year 2020 was reviewed with the Committee. The \$2.6 million invested in Program Year 2020 (PY20) is the highest amount funded and only the second time it has been over \$2 million. WA staff have co-enrolled Dislocated Worker participants with the TAA program in order to better assist customers. The TAA program has more supportive services such as transportation, child care, rent and utilities assistance available than some of the other programs.

*Report was received and filed.*

### **3. Workforce Center Operations / One-Stop Operator Report**

Job seeker traffic to the Wichita Workforce Center has decreased over the last couple of months. The My Reemployment Plan (MRP) program ended, which required customers receiving unemployment benefits to visit the center in order to continue to receive benefits. There continue to be a great many jobs and not enough people actively seeking employment. Currently over 63,000 jobs are posted on KANSASWORKS and only 11,000 resumes. Customer traffic – phone, in-person, workshops, etc.- is returning to pre-pandemic levels. At this time, there are twice as many virtual appointments as in-person appointments; in-person traffic at the center has been light. Workshops are being offered in-person, virtually, via YouTube videos and live workshops streamed online. Many customers register and less than half of those follow up and participate. YouTube viewing of workshops has not been tracked in the past, but will be added to the report in the future. The low number of job seekers in the area is a similar trend to what is occurring nationwide.

One-Stop Operator, Eckerd Connects, offers a learning system called Eckerd U for staff professional development. Supervisors has been participating in those sessions and will be rolling those out to staff soon. Staff continue to work to improve the partnership of the WA and the Kansas

Department of Children and Families as the two organization share many common customers.

The Business Services team continues to post a large number of jobs; there is a huge need by employers to hire workers. There have been many employers contacting the center that have never used WA services before, which may be a result of outreach efforts like the WA's partnership with KWCH on its Building You series. Job Fairs have been scheduled; however, job seekers attendance continues to be low and sometimes the number of employers exceeds the number of job seekers. The WA has been providing more On-the-Job and Incumbent Worker training opportunities for employers. John Clark asked is it was known how many of the open jobs posted had been filled and why so many people register for workshops that do not follow through. Staff will research the number of filled jobs to those posted by Local Area and provide that data at future meetings. In regard to Workshop attendance, staff do attempt to reach out to registrants to find out why they do not attend what they sign up for in order to address the problem; however, there has been difficulty in connecting with these customers in order to obtain feedback.

*Report was received and filed.*

#### **4. Consent Agenda and Committee Reports**

Minutes from the September 2, 2021 meeting, Workforce Innovation & Opportunity Act (WIOA) Performance for Program Year 2021 (PY21), Senior Community Service Employment Program (SCSEP) Kansas Department of Commerce Monitoring Review and an addition to the Eligible Training Provider (ETP) List from MedCerts were presented to the Committee for review and approval. The MedCerts program is a program that updates and replaces a program that was previously approved for the ETP list. The monitoring report for SCSEP did not have any findings and included a recommendation for coordinating outreach activities and cited some best practices for the program. The performance data provided in the packet is for the first quarter of the 2021 Program Year; staff have no concerns and data collection and entry are ongoing.

*John Clark (Alex Munoz) moved to approve the Consent Agenda as presented. Motion adopted.*

#### **5. New Business/Announcements**

- A. National Apprenticeship Week is November 15<sup>th</sup> through the 21<sup>st</sup>. In order to help recognize this week, both the Sedgwick County Commission and Wichita City Council will be adopting proclamations - Sedgwick County on November 10<sup>th</sup> and the City of Wichita on November 16<sup>th</sup>. These proclamations have been made in the past and all are invited to join staff to receive these proclamations and help the WA recognize its strong partnership with Registered Apprenticeship programs. An appreciation breakfast is scheduled at the Wichita Workforce Center on November 18<sup>th</sup>.
- B. The State of Kansas received a grant through the Department of Commerce and the WA has applied from funds along with some partners and an announcement should be made soon. It is hoped that through this grant that the registered apprenticeship model will be expanded across industries.
- C. All board members will be invited to attend an in-person workshop at the Wichita Workforce Center for an informal discussion on the most significant challenges facing employers and planning for Youth Employment Project in 2022. The workshop is scheduled in place of the regular monthly LWDB Executive Committee meeting.

#### **6. Adjournment**

The meeting was adjourned at 12:14.

*Present Committee & Board Members*

Robyn Heinz, Co-Chair

Justin Albert

John Clark

Kerri Falletti

Kami Moore

Alex Munoz

Erica Ramos

*Staff/Guests*

Denise Houston

Keith Lawing

Shirley Lindhorst

George Marko

Chad Pettera

Tisha Cannizzo, Eckerd Connects