



**Workforce Alliance LWDB Program Operations and Performance Committee
Meeting Agenda**

Thursday, November 2, 2023 • 11:30 a.m. - 12:30 p.m.

Workforce Alliance Administration - 300 W. Douglas, #850 (RH Garvey Building)

Zoom: <https://us02web.zoom.us/j/81880241424>

1. **Welcome and Introductions:** Tony Naylor, Co-Chair (11:30)
2. **Workforce Innovation & Opportunity Act (WIOA) Adult, Dislocated Worker and Youth Program Final Performance for Program Year 2022:** Denise Houston (11:35) (pp. 2-9)
*The final reporting for performance for Program Year 2022 (PY22) will be presented and discussed.
Recommended Action: Take appropriate action.*
3. **Additions to the Eligible Training Provider (ETP) List:** Chad Pettera (11:50) (p. 10)
*Proposed additions to the Eligible Training Provider List will be reviewed for approval.
Recommended Action: Approve additions to the Eligible Training Provider List as presented.*
4. **Workforce Center Operations / One-Stop Operator Report:** George Marko (12:05) (pp. 11-16)
*The most current report on Workforce Center operations will be presented for review.
Recommended Action: Take appropriate action.*
5. **2024 Committee Meeting Schedule:** Denise Houston (12:15) (p. 17)
*The meeting schedule for 2024 will be discussed with committee members.
Recommended action: Take appropriate action.*
6. **Consent Agenda:** Tony Naylor (12:25)
Members of the Committee may request discussion on any of the action items at the meeting or the items may be accepted as presented in a single motion.
 - A. Meeting Minutes from September 7, 2023 (pp. 18-19)
Recommended Action: Approve the consent agenda as presented.
7. **Adjourn** (12:30)

*The next LWDB Program Operations and Performance Committee Meeting
is scheduled for 11:30 a.m. on January 4, 2024*

Item

WIOA Performance Reports

Background

Program Year 2022 (PY22) began on July 1, 2022 and ended on June 30, 2023. PY22 performance is now final and has been submitted to the Department of Labor. Program Year 2023 has just begun. Reporting for Program Year 2023 will be available at the next meeting.

Analysis

WIOA Adult, Dislocated Worker, and Youth (PY22)

The Adult Program final annual performance exceeded the goal for Entered Employment 2nd Quarter, Entered Employment 4th Quarter, Median Earnings, Credential Rate, and Measurable Skills Gain.

The Dislocated Worker Program final annual performance exceeded the goal for Entered Employment 2nd Quarter, Entered Employment 4th Quarter, Measurable Skills Gain, and Median Earnings. LAIV did not meet the sanction level for Credential Rate.

The Youth Program final annual performance exceeded the goal for Placement in Employment, Education, or Training 2nd Quarter, Placement in Employment, Education, or Training 4th Quarter, Credential Rate, Median Earnings, and Measurable Skills Gain.

LAIV and the State were very close in final annual performance. LAIV exceeded the goal for 14 measures and did not meet the sanction level for one measure. The State exceeded the goal for 12 measures and met the goal for two measures.

Wagner Peyser (PY22)

Wagner-Peyser final annual performance exceeded the goal for Entered Employment 2nd Quarter, Entered Employment 4th Quarter, and Median Earnings.

Effectiveness in Serving Employers for WIOA and Wagner-Peyser (PY22)

The Effectiveness in Serving Employers measure is still in baseline status. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate. Adult Retention rate is 69.40%, Dislocated Worker Retention rate is 79.92%, Youth Retention rate is 75%, and Wagner-Peyser Retention rate is 67.87%. Statewide Employer Penetration rate is 6.11%. Statewide Repeat Business Customers rate is 45.96%.

WIOA Average Indicator Scores (PY22)

For Average Indicator Score LAIV exceeded the goal for Employment 2nd Quarter, Employment 4th Quarter, Median Earnings, and Measurable Skills Gain, and met the goal for Credential Rate.

For Average Program Score LAIV exceeded the goal for the Adult, Dislocated Worker, and Youth programs.

For Average Indicator Score the State exceeded the goal for Employment 2nd Quarter, Employment 4th Quarter, Measurable Skills Gain, and Median Earnings, and met the goal for Credential Rate.

For Average Program Score the State exceeded the goal for the Adult, Dislocated Worker and Youth programs.

Senior Community Service Program (PY22)

Minimal performance information is available for the SCSEP program at this time. The Department of Labor switched to a new reporting platform and performance reports were not available prior to the meeting.

Recommended Action: Receive and file.

**WIOA Programs
Program Year 2022
Performance Report of LA IV
Final**

Adult	Goal Sanction	PY22 1st Qtr July 22 - Sept 22		PY22 2nd Qtr Oct 22 - Dec 22		PY22 3rd Qtr Jan 23 - Mar 23		PY22 4th Qtr Apr 23 - June 23		PY22 Annual Report July 22 - June 23		PY22 State / Annual Report July 22 - June 23		*Reporting Period
Employment Rate <i>(2nd Qtr. after Exit)</i>	76.00%		99		64		90		111		362		1091	4th Qtr= 04/01/22 to 06/30/22
	68.40%	75.00	132	77.11	83	81.08	111	74.50	149	76.90	471	82.10	1329	Annual= 07/01/21 to 06/30/22
Employment Rate <i>(4th Qtr. after Exit)</i>	71.90%		56		69		97		62		279		1004	4th Qtr= 10/01/21 to 12/31/21
	64.71%	83.58	67	71.88	96	73.48	132	74.70	83	74.80	373	79.50	1263	Annual= 01/01/21 to 12/31/21
Earnings <i>(Median Earnings 2nd Qtr. after Exit)</i>	\$6,784.00													4th Qtr= 04/01/22 to 06/30/22
	\$6,105.60	\$6,514.82	N/A	\$8,368.96	N/A	\$8,561.86	N/A	8006.97	N/A	\$7,668.00	N/A	\$8,452.00	N/A	Annual= 07/01/21 to 06/30/22
Credential Attainment <i>(Within 4 Qtrs. after Exit)</i>	76.50%		6		13		5		9		33		383	4th Qtr= 10/01/21 to 12/31/21
	68.85%	85.71	7	81.25	16	62.50	8	90.00	10	80.50	41	76.30	502	Annual= 01/01/21 to 12/31/21
Measurable Skills Gain <i>(Real Time Measure)</i>	64.10%		3		1		1		0		5		518	4th Qtr= 04/01/23 to 06/30/23
	57.69%	50.00	6	50.00	2	50.00	2	^^^	0	83.30	6	76.40	677	Annual= 07/01/22 to 06/30/23

Dislocated Workers

Employment Rate <i>(2nd Qtr. after Exit)</i>	77.00%		153		125		115		108		504		571	4th Qtr= 04/01/22 to 06/30/22
	69.30%	85.00	180	88.65	141	92.74	124	85.71	126	88.30	571	87.60	652	Annual= 07/01/21 to 06/30/22
Employment Rate <i>(4th Qtr. after Exit)</i>	78.00%		92		174		149		128		545		597	4th Qtr= 10/01/21 to 12/31/21
	70.20%	92.93	99	89.23	195	82.78	180	90.78	141	88.60	615	88.10	678	Annual= 01/01/21 to 12/31/21
Earnings <i>(Median Earnings 2nd Qtr. after Exit)</i>	\$9,653.00													4th Qtr= 04/01/22 to 06/30/22
	\$8,687.70	\$10,064.41	N/A	\$11,656.90	N/A	\$11,466.91	N/A	11994.43	N/A	\$11,159.00	N/A	\$11,105.00	N/A	Annual= 07/01/21 to 06/30/22
Credential Attainment <i>(Within 4 Qtrs. after Exit)</i>	86.90%		0		5		6		7		18		52	4th Qtr= 10/01/21 to 12/31/21
	78.21%	0.00	1	50.00	10	60.00	10	87.50	8	62.10	29	78.80	66	Annual= 01/01/21 to 12/31/21
Measurable Skills Gain <i>(Real Time Measure)</i>	58.10%		0		2		0		1		3		117	4th Qtr= 04/01/23 to 06/30/23
	52.29%	0.00	4	40.00	5	0.00	1	50.00	2	60.00	5	92.10	127	Annual= 07/01/22 to 06/30/23

Youth

Education and Employment Rate <i>(2nd Qtr. after Exit)</i>	72.30%		3		7		7		11		31		165	4th Qtr= 04/01/22 to 06/30/22
	65.07%	60.00	5	100.00	7	100.00	7	73.33	15	83.80	37	78.20	211	Annual= 07/01/21 to 06/30/22
Education and Employment Rate <i>(4th Qtr. after Exit)</i>	69.40%		5		4		6		8		24		168	4th Qtr= 10/01/21 to 12/31/21
	62.46%	83.33	6	66.67	6	85.71	7	100.00	8	85.70	28	83.20	202	Annual= 01/01/21 to 12/31/21
Earnings <i>(Median Earnings 2nd Qtr. after Exit)</i>	\$3,050.00													4th Qtr= 04/01/22 to 06/30/22
	\$2,745.00	\$7,805.43	N/A	\$4,322.36	N/A	\$5,501.47	N/A	5629.75	N/A	\$5,501.47	N/A	\$4,526.00	N/A	Annual= 07/01/21 to 06/30/22
Credential Attainment <i>(Within 4 Qtrs. after Exit)</i>	66.30%		4		1		4		4		14		95	4th Qtr= 10/01/21 to 12/31/21
	59.67%	80.00	5	25.00%	4	100.00	4	100.00	4	77.80	18	66.20	142	Annual= 01/01/21 to 12/31/21
Measurable Skills Gain <i>(Real Time Measure)</i>	49.20%		0		8		4		6		23		169	4th Qtr= 04/01/23 to 06/30/23
	44.28%	0.00	13	47.06	17	20.00	20	25.00	24	69.70	33	54.10	310	Annual= 07/01/22 to 06/30/23

Summary LA IV

	1st Qtr			2nd Qtr			3rd Qtr			4th Qtr		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	2	3	3	3	3	2	3	3	4	3	4	4
Met Sanction	2	0	0	1	0	2	0	0	0	1	0	0
Did Not Meet Sanction	1	2	2	1	2	1	2	2	1	0	1	1

Summary Annual LA IV / State

	Program to Date			
	Adult	DW	Youth	State
Met Goal	5	4	5	12
Met Sanction	0	0	0	3
Did Not Meet Sanction	0	1	0	0

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

^^^ No data showing in the quarter yet even though it is within the current reporting period.

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**Wagner-Peyser
Program Year 2022
Performance Report of LAIV
Final**

Wagner-Peyser	Goal	PY22 1st Qtr July 22 - Sept 22		PY22 2nd Qtr Oct 22 - Dec 22		PY22 3rd Qtr Jan 23 - Mar 23		PY22 4th Qtr Apr 23 - June 23		*Reporting Period
	Sanction									
Employment Rate <i>(2nd Qtr. after Exit)</i>	66.50%		972		1103		1784		1642	4th Qtr= 04/01/22 to 06/30/22
	59.85%	73.03%	1331	76.02%	1451	82.17%	2171	79.86%	2056	Annual= 07/01/21 to 06/30/22
Employment Rate <i>(4th Qtr. after Exit)</i>	64.90%		887		856		980		1108	4th Qtr= 10/01/21 to 12/31/21
	58.41%	74.35%	1193	75.02%	1141	73.63%	1331	76.31%	1452	Annual= 01/01/21 to 12/31/21
Earnings <i>(Median Earnings 2nd Qtr. after Exit)</i>	\$5,653.00		N/A		N/A		N/A		N/A	4th Qtr= 04/01/22 to 06/30/22
	\$5,087.70	\$6,637.48		\$8,248.17		\$10,065.15		\$9,681.56		Annual= 07/01/21 to 06/30/22

Wagner-Peyser	Goal	PY22 Annual Report July 22 - June 23		PY22 State / Annual Report July 22 - June 23		*Reporting Period
	Sanction					
Employment Rate <i>(2nd Qtr. after Exit)</i>	66.50%		5522		12760	4th Qtr= 04/01/22 to 06/30/22
	59.85%	78.70%	7016	75.40%	16915	Annual= 07/01/21 to 06/30/22
Employment Rate <i>(4th Qtr. after Exit)</i>	64.90%		3852		9031	4th Qtr= 10/01/21 to 12/31/21
	58.41%	75.20%	5122	69.50%	12984	Annual= 01/01/21 to 12/31/21
Earnings <i>(Median Earnings 2nd Qtr. after Exit)</i>	\$5,653.00		N/A		N/A	4th Qtr= 04/01/22 to 06/30/22
	\$5,087.70	\$8,794.00		\$8,537.00		Annual= 07/01/21 to 06/30/22

Summary LA IV	Quarterly Local Area IV			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Met Goal	3	3	3	3
Met Sanction	0	0	0	0
Did Not Meet Sanction	0	0	0	0

Summary Annual LA IV / State	Program to Date	
	LAIV	State
Met Goal	3	3
Met Sanction	0	0
Did Not Meet Sanction	0	0

***** The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**WIOA Programs
Program Year 2022
Performance Throughout the Program Year
Local Area IV
Final**

Local Area IV Performance Through PY 2022							
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score
Employment 2nd Quarter After Exit	76.90%	101.18%	88.30%	114.68%	83.80%	115.91%	110.59%
	76.00%		77.00%		72.30%		
Employment 4th Quarter After Exit	74.80%	104.03%	88.60%	113.59%	85.70%	123.49%	113.70%
	71.90%		78.00%		69.40%		
Median Earnings 2nd Quarter After Exit	\$7,668.00	113.03%	\$11,159.00	115.60%	\$5,501.47	180.38%	136.34%
	\$6,784.00		\$9,653.00		\$3,050.00		
Credential Attainment Rate	80.50%	105.23%	62.10%	71.46%	77.80%	117.35%	98.01%
	76.50%		86.90%		66.30%		
Measurable Skill Gains	83.30%	129.95%	60.00%	103.27%	69.70%	141.67%	124.96%
	64.10%		58.10%		49.20%		
Average Program Score	90.00%	110.69%	90.00%	103.72%	90.00%	135.76%	

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

**WIOA Programs
Program Year 2022
Performance Throughout the Program Year
Statewide
Final**

Overall State Performance Through PY 2022							
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score
Employment 2nd Quarter After Exit	82.10%	108.03%	87.60%	113.77%	78.20%	108.16%	109.98%
	76.00%		77.00%		72.30%		
Employment 4th Quarter After Exit	79.50%	110.57%	88.10%	112.95%	83.20%	119.88%	114.47%
	71.90%		78.00%		69.40%		
Median Earnings 2nd Quarter After Exit	\$8,452.00	124.59%	\$11,105.00	115.04%	\$4,526.00	148.39%	129.34%
	\$6,784.00		\$9,653.00		\$3,050.00		
Credential Attainment Rate	76.30%	99.74%	78.80%	90.68%	66.20%	99.85%	96.76%
	76.50%		86.90%		66.30%		
Measurable Skill Gains	76.40%	119.19%	92.10%	158.52%	54.10%	109.96%	129.22%
	64.10%		58.10%		49.20%		
Average Program Score	90.00%	112.42%	90.00%	118.19%	90.00%	117.25%	

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

Performance Through PY Year – Calculation Key

Local Area IV Performance Through PY 2017							
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score
Employment 2nd Quarter After Exit	A 72.27%	91.83%	75.00%	90.36%	65.15%	88.04%	90.08%
	B 78.70%		83.00%		74.00%		
Employment 4th Quarter After Exit	72.34%	102.18%	78.00%	103.59%	66.15%	92.65%	99.47%
	70.80%		75.30%		71.40%		
Median Earning 2nd Quarter After Exit	\$5,235	85.86%	\$9,607	125.01%	X	N/A	105.43%
	\$6,097		\$7,685		X		
Credential Attainment Rate	83.02%	151.50%	66.67%	122.78%	24.07%	39.72%	104.67%
	54.80%		54.30%		60.60%		
Average Program Score	90.00%	107.84%	90.00%	110.43%	90.00%	73.47%	

A = Performance / Goal Actual Rate

B = Performance / Goal Target Rate

1. Take **Actual Rate** / **Target Rate** = Percentage Rate/s for Title I Programs Adult, DW, Youth (i.e. 72.27% / 78.70% = 91.83%). Complete this for each indicator in each program to obtain all initial percentage rates (indicated by purple box above).

2. Average Program Score – To figure the Average Program Score:

Add the percentage totals for each Title I program column (i.e. Adult 91.83% + 102.18% + 85.86% + 151.50% = 431.37%). Then divide the total by the number of program indicators for each program (i.e. Adult 431.37% / 4 = 107.84%).

3. Average Indicator Score – To figure the Average Indicator Score:

Add the percentage totals for each Indicator / Program row (i.e. Employment 2nd Quarter After Exit 91.83% + 90.36% + 88.04% = 270.23%). Then divide the total by the number of Title I Programs in the indicator (i.e. Employment 2nd Quarter After Exit 270.23% / 3 = 90.08%).

All Actual Rate / Target Rate percentages pulled from WIOA Annual Performance Reports – Local Area/WIB & Statewide

**WIOA Effectiveness in Serving Employers
Program Year 2022
Performance Report of LAIV
as of 09/08/2023**

Retention is the only measure that varies across WIOA / Wagner Peyser performance reports. The top table is a breakdown of the annual Retention performance percentages for Local Area IV and the State. The bottom chart reflects the statewide performance percentages for the 2 other employer based performance measures (Employer Penetration Rate & Repeat Business Customers Rate).

	Goal	PY22 Annual Report / LAIV July 22 - June 23		PY22 Annual Report / State July 22 - June 23		*Reporting Period
	Sanction					
<i>*No Goals / Sanctions set at this time*</i>						
Retention - Adult <i>(2nd & 4th Qtrs. After Exit)</i>	N/A	69.40%	195	70.72%	727	Annual= 01/01/21 to 12/31/21
	N/A		281		1028	
Retention - Dislocated Worker <i>(2nd & 4th Qtrs. After Exit)</i>	N/A	79.92%	422	80.10%	463	Annual= 01/01/21 to 12/31/21
	N/A		528		578	
Retention - Youth <i>(2nd & 4th Qtrs. After Exit)</i>	N/A	75.00%	18	62.87%	105	Annual= 01/01/21 to 12/31/21
	N/A		24		167	
Retention - Wagner Peyser <i>(2nd & 4th Qtrs. After Exit)</i>	N/A	67.87%	2613	67.00%	6037	Annual= 01/01/21 to 12/31/21
	N/A		3850		9010	

	Goal	PY22 State / Annual Report July 22 - June 23		*Reporting Period
	Sanction			
Employer Penetration Rate <i>(% of Employers using WIOA Core Services)</i>	N/A	6.11%	5892	Annual= 07/01/21 to 06/30/22
	N/A		96439	
Repeat Business Customers Rate <i>(% of Employers that used WIOA Core Serv. more than once in the last 3 years)</i>	N/A	45.96%	4285	Annual= 07/01/21 to 06/30/22
	N/A		9323	

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

^^^ No data showing in the quarter yet even though it is within the current reporting period.

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**WIOA Eligible Training Provider
Programs Information
October 2022**

Provider Name	Program Name	Occupation/ Industry in Area IV	Length of Training	Approximate Cost Per Credit Hour In State	Approximate Total Program Cost	Type of Attainment	\$ Per Hr.	ONET Projected Growth 2020-2030	Recommended Action
Pending Initial Programs									
Galen College of Nursing (Wichita)	Associate Degree in Nursing Program, Two-year option	Healthcare	105 weeks	\$435.00	\$51,900.00	Associate Degree	\$30.36	7% growth	Approve
Galen College of Nursing (Wichita)	Associate Degree in Nursing Program, LPN/LVN to and Bridge	Healthcare	66 weeks	\$435.00	\$39,720.00	Associate Degree	\$30.36	7% growth	Approve
WSU Tech	Registered Nurse	Healthcare	65 hours	\$245.00	\$15,894.00	Associate of Applied Science	\$30.36	7% growth	Approve
WSU Tech	Unmanned Aerial Systems - Associate of Applied Science	N/A	61 hours	\$237.00	\$14,436.00	Associate of Applied Science	\$24.18	7% growth	Approve
WSU Tech	Professional Pilot - Associate of Applied Science	N/A	60 Hours	\$345.00	\$73,984.00	Associate of Applied Science	\$53.53	9% growth	Approve
WSU Tech	Welding Fast Track - Technical Certificate	Advanced Manufacturing, Advanced Materials, Aerospace	18 Hours	\$279.00	\$5,002.00	IHE Certificate of Completion	\$23.33	12% growth	Approve
WSU Tech	Alternative Fuel Maintenance - Technical Certificate	Automotive	46 Hours	\$265.00	\$12,195.00	IHE Certificate of Completion	\$22.06	-1% growth	Approve
WSU Tech	Alternative Fuel Maintenance - Associate of Applied Science	Automotive	61 Hours	\$236.00	\$14,405.00	Associate of Applied Science	\$22.06	-1% growth	Approve
WSU Tech	Construction Science (Carpentry) Technical Certificate	Construction	36 Hours	\$278.00	\$10,004.00	IHE Certificate of Completion	\$22.97	5% growth	Approve
WSU Tech	Composite Fabrication - Technical Certificate	Advanced Manufacturing, Advanced Materials, Aerospace	48 Hours	\$128.00	\$6,147.00	IHE Certificate of Completion	\$29.97	-7% growth	Approve
WSU Tech	Culinary Arts - Technical Certificate	N/A	30 Hours	\$243.00	\$7,299.00	Technical Certificate	\$21.95	20% growth	Approve
WSU Tech	Culinary Arts - AAS	N/A	63 Hours	\$228.00	\$14,356.00	Associate of Applied Science	\$21.95	20% growth	Approve
WSU Tech	Veterinary Nursing	N/A	68 Hours	\$236.00	\$16,073.00	Associate of Applied Science	\$14.63	16% growth	Approve

Recommended Action: Approve additions to the Eligible Training Provider List as presented.

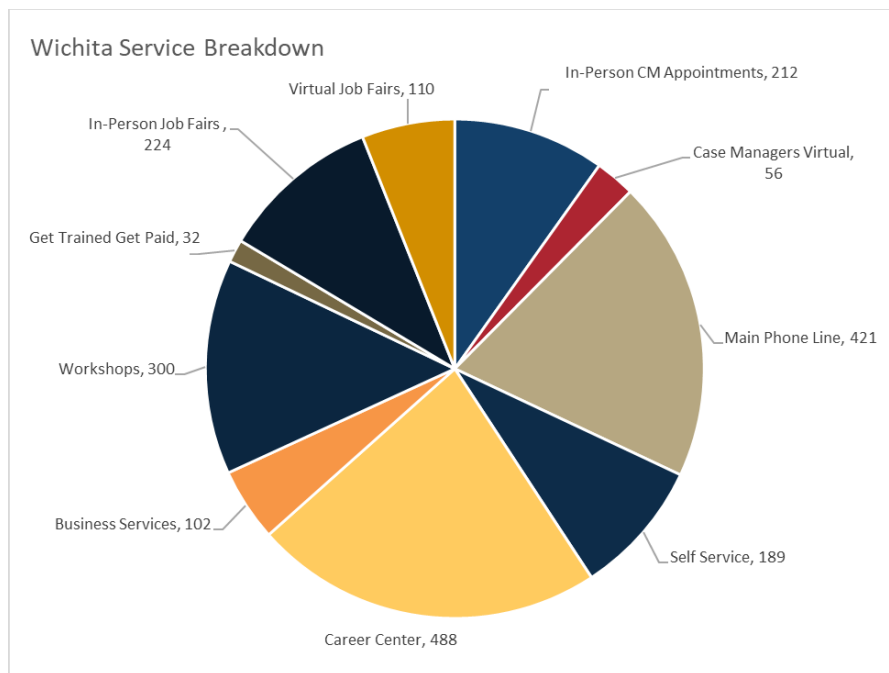
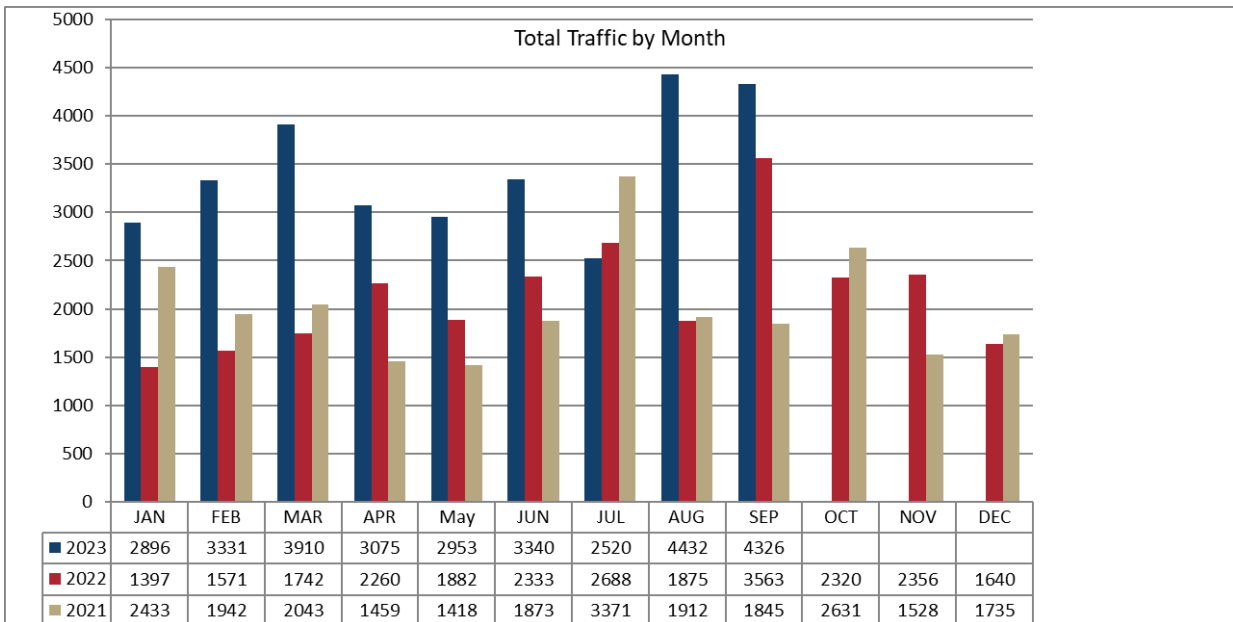
Item

Workforce Centers Operations September Update

Job Seeker Traffic

The bar graph below provides a visual representation of jobseeker traffic in 2023. It reveals that job seeker engagement at all four centers consistently exceeds the levels observed in the preceding two years. However, it is important to note that jobseeker traffic remains below the levels seen before the onset of the pandemic. This positive trend underscores a continued expansion in job seeker participation.

The accompanying pie chart offers a comprehensive breakdown of the comprehensive services provided by Area IV's Comprehensive One Stop Center, the Wichita Workforce Center.



November 2, 2023

Submitted By: George Marko

Job Seeker Services

Throughout the year, the Career Services staff has maintained a vital role in delivering comprehensive support to job seekers within Local Area IV. Their unwavering commitment extends to helping job seekers craft effective resumes, conduct mock interviews, navigate job searches, address barriers to employment, and promptly respond to inquiries related to unemployment insurance.

In addition to conducting one-on-one appointments, the dedicated workforce center staff actively engaged with customers through various avenues. This proactive approach encompasses returning calls from individuals receiving unemployment benefits, orchestrating group activities both within and beyond the Workforce Center premises, and providing timely responses to inquiries via the KansasWorks chat platform. This diversified approach underlines the center's dedication to delivering comprehensive and easily accessible support to job seekers.

Over the course of the year, the Career Center has served a total of 6,318 customers. Among these, 3,050 have benefited from individual appointments, and a total of 5,361 appointments have been scheduled, highlighting the significant engagement levels.

The data also indicates that 774 appointments were canceled, representing 12.88% to 18.96% of scheduled appointments across the months, which were efficiently rescheduled. Additionally, 985 appointments resulted in no-shows, reflecting 14.80% to 23.55% of appointments.

As of September 25, the Career Center transitioned primarily to a walk-in appointment structure. Walk-in appointments were accommodated throughout the day, with staff members exclusively scheduling appointments for follow-up customers at 8 am, 3 pm, and 4 pm. This transition marked a strategic shift in service delivery aimed at boosting jobseeker participation at the center, while also further reducing cancellation and no-show rates.

Workshops

Throughout 2023, the Workforce Center witnessed fluctuations in online engagement on its YouTube channel. From a modest start in January, the total views gradually escalated, reaching a peak of 20.6K in March, and then following a varied pattern through the year. In September, the total views dipped to 1.3K.

The year began with 240 unique viewers in January, and by March, this number had increased to an impressive 13.6K. Despite some ebb and flow, September still saw 882 unique viewers. This consistent presence of unique viewers demonstrates the value the content provides to a growing audience.

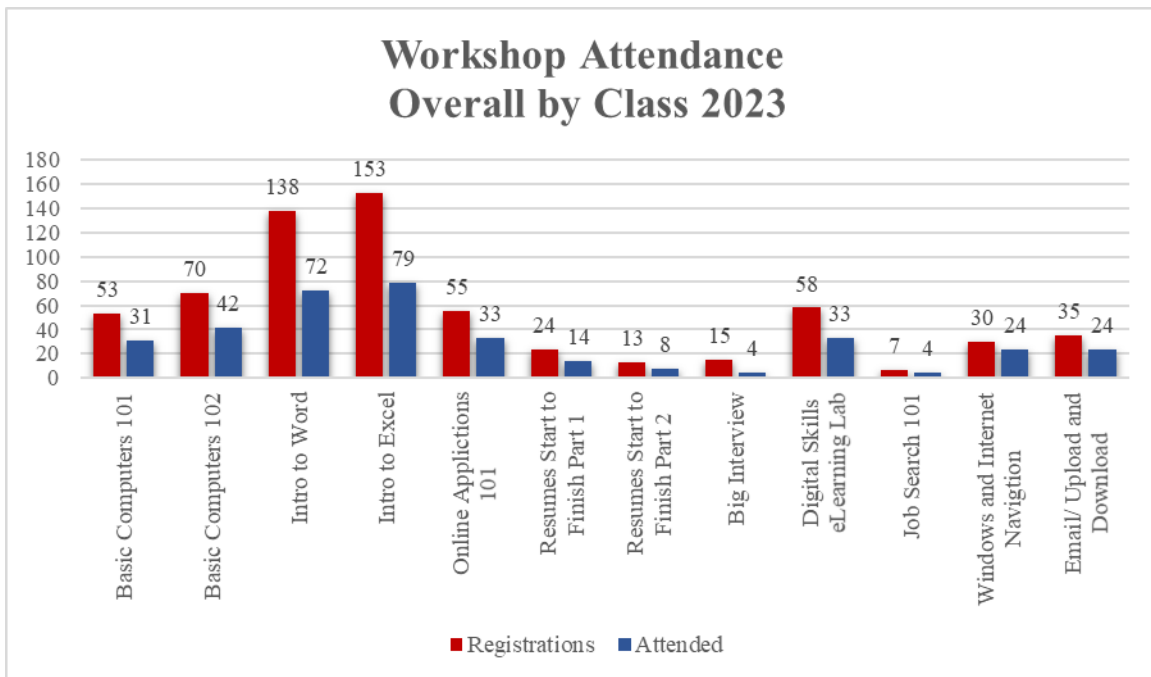
Returning viewers, those who continue to find value in the Workforce Center's workshops, remained engaged throughout the year. In September, there were 101 returning viewers, a testament to the quality of the content.

In September, 23 new subscribers were added, bringing the total subscriber count to 956. Showcasing the center's capacity to attract and retain subscribers, ensuring a sustained impact in the region.

Despite the recent decline in views, the Workforce Center remains an invaluable resource for partner agencies and job seekers. With a diverse selection of over 70 workshops, the center continues to serve as a support hub, equipping the community with the skills they need to succeed in the modern workforce.

Top Viewed Videos	January	February	March	April	May	June	July	August	September
IntroductionTo Workforce Centers and Services	79	53	109	20	35	22	18	21	22
Attitude Determines Altitude	71	34	36	22	44	53	32	20	5
Creating Resumes Using Templates	61	32	24	16	39	24	74	114	113
Starting Off Right	36	30	47	30	63	69	30	7	1
WorkKeys NCRC (National Career Readiness Certificate)	28	39	44	30	24	31	23	39	28
Basic Computers 101- Part 1		1,305	14, 132	2,118	1,498	2,748	886	223	83
Basic Computers 101- Part 2		251	2,716	286	199	411	112	32	11
Basic Computers 102-Part 2		105	797	66	36	73	41	20	6
Basic Computers 102-Part 3		97	1,562	93	37	77	36	33	15
Basic Computers 102- Part 1		58	487	59	37	52	32	0	0
Onet Online and Career Pathways									31

These numbers below reflect the overall attendance rate at in-person workshops for the year is 54%, it's important to note that the Workforce Center continues to be a vital resource for those seeking to enhance their skills.



One Stop Operator Update

Will Dorr started as the One Stop Operator (OSO) for Local Area IV on September 11. Since then, the OSO has visited and reviewed all three Affiliate sites and nine of the eleven Access Points with those three remaining to be completed by the end of the month. The OSO has reached out to begin a monthly zoom meeting with the One Stop Operators in all of the other Local Areas across Kansas in order to coordinate resources and share best practices. The OSO attended the Workforce Innovation Conference in Manhattan, KS and learned about the apprenticeship program resources available in the State of Kansas. The OSO has met with many partners for collaboration meetings, including the American Indian Council, Kansas Department for Children and Families, the United Way, Cowley County Community College,

November 2, 2023

Submitted By: George Marko

Wichita Public Library, and Wichita State University. The OSO has also established new partner collaborations with Eckerd Connects Functional Family Therapy Program and Comcare co-located at United Methodist Open Door. This includes presentations to the new partners by the staff about programs for their client population and setting up referrals. The OSO is leading the twice monthly all supervisors meeting, the weekly center supervisor meeting, the weekly all staff meeting. The OSO also facilitated the October 9 in service staff development day. The OSO is meeting with the program supervisors individually to increase his program knowledge and further collaboration within the Workforce and with our partners. The OSO is organizing and leading the One Stop Advisory Council meeting on Wednesday, October 25 at 3:00pm to include a presentation by our partner International Rescue Committee, the Business Services program, and the Veterans program as well as a roundtable for partner collaboration.

Business Services Overview

In the current reporting period, Area IV has actively managed its engagement with the KansasWorks platform, where a total of 370 job openings were posted. This figure reflects a notable 41% decrease compared to the previous month, August. On a statewide level, Kansas currently presents a healthy inventory of 52,374 active job positions, and the KansasWorks platform presents a notable pool of 9,172 active resumes for employers to view.

Job Fairs and Employer Engagement

During September, our region successfully hosted four job fairs, which collectively attracted the participation of 330 job seekers and 24 employers. Of particular note is the consistent success of multi-employer job fairs, drawing an average of 82 job seekers during September. Although job seeker participation has yet to return to pre-pandemic levels, employers continue to express their satisfaction with the quality of applicants provided by our workforce centers.

Business Services Representatives were engaged in community activities throughout the month of September, attending three Chamber of Commerce events associated with the annual Business Expo held at Century II. This outreach led to over 15 new businesses reaching out to our department to explore Workforce Center Services, including On-the-job Training opportunities and participation in job fairs.

Child Care Connections Meetings

During the reporting period, the Workforce center facilitated two Creative Child Care Connections Meetings, with the aim of addressing the childcare needs of the workforce. The first meeting, held on September 13th, saw participation from two employers. The second meeting, on September 27th, had one employer in attendance. Unfortunately, none of the three employers who participated completed the Qualtrics Survey, a valuable data collection tool. In response to the participation numbers, the Workforce center has adjusted their approach for the upcoming month. Only one Creative Child Care Connection meeting is scheduled for October, and the invitation has been updated to better serve its purpose and encourage greater participation from local employers.

Home Base Wichita

In an effort to link military connected individuals with suitable employment opportunities, the Workforce center conducted a thorough review of the 458 jobs tagged for Home Base Wichita. Notable employers and their job offerings include:

- Cox Machine: Offering 21 job positions.
- Creekstone Farms: Offering 20 job positions.

- Integra Tech: Offering 14 job positions.
- International Rescue Committee: Offering 10 job positions.
- Harlow Aerostructures, Youngers & Sons, and Phillips Southern: Offering 4 job positions each.
- Aero-Mach Labs, Land O’Lakes – Purina Animal Nutrition, and Keycentrix: Offering 2 job positions each.
- High touch, Novacoast, and RnD Underground: Offering 1 job position each.

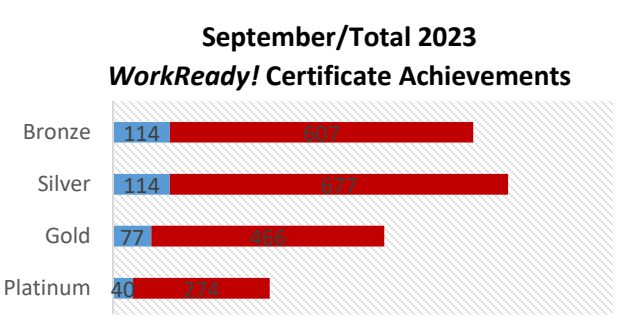
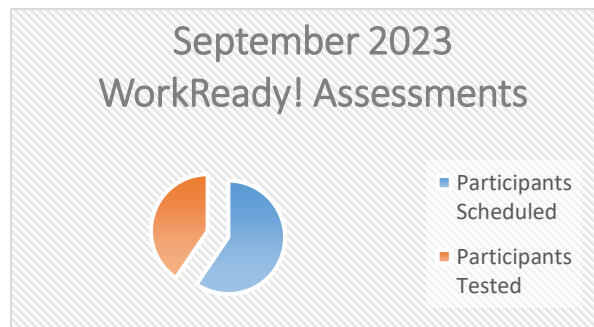
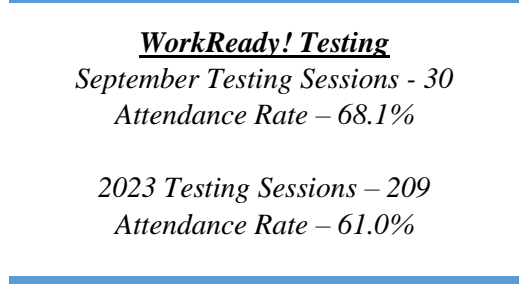
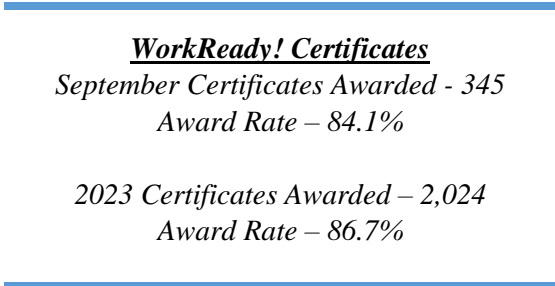
To ensure that smaller employers receive the attention they deserve, the Workforce center is working on updating their job listings to bring them to the top of search results. This initiative aims to promote inclusivity and encourage a more balanced representation of employment opportunities in the region for military connected individuals.

Business Services Lab

The Business Services Lab has continued to see consistent traffic. A total of 90 job seekers completed pre-screening assessments and paper applications during the month of September. Employers have consistently expressed satisfaction with the results of utilizing pre-screening assessments to assist with their hiring decisions.

Kansas WorkReady! Assessment - ACT National Career Readiness Certificate (NCRC)

The workforce centers observed a slight decrease in the rate of certificates awarded to individuals who underwent testing in September. Nevertheless, the number of participants scheduled for testing increased substantially, rising from 459 in August to 602 in September. Of the 410 individuals tested, an impressive 84% successfully passed. This trend underscores our unwavering commitment to providing individuals with the essential skills and certifications needed for success in today's job market.



	September	2023 Totals
<i>Pre-Employment Skills Assessments Administered</i>	207	2,224
<i>Applications Completed</i>	13	323
<i>Services to Employers</i>	176	1,957
<i>Job Postings</i>	370	5,249

Recommended Action

Receive and File.

Workforce Alliance Local Workforce Board and Committee Meeting Schedule

Workforce Center Holidays

January - December 2024

Local Workforce Development Board

10:00 a.m. (Quarterly – 4th Wednesday)

Wednesday, January 24, 2024

Wednesday, April 24, 2024

Wednesday, July 24, 2024

Wednesday, October 23, 2024

Executive Committee

11:30 a.m. (Monthly - Second Wednesday)

Wednesday, January 10, 2024

Wednesday, February 14, 2024

Wednesday, March 13, 2024

Wednesday, April 10, 2024

Wednesday May 8, 2024

Wednesday, June 12, 2024

Wednesday, July 10, 2024

Wednesday, August 14, 2024

Wednesday, September 11, 2024

Wednesday, October 9, 2024

Wednesday, November 13, 2024

Wednesday, December 11, 2024

Program Operations and Performance Committee

11:30 a.m. (Bi-Monthly - First Thursday)

Thursday, January 4, 2024

Thursday, March 7, 2024

Thursday, May 2, 2024

Thursday, July 11, 2024 *

Thursday, September 5, 2024

Thursday, November 7, 2024

Youth Employment Committee

11:30 a.m. (Bi-Monthly - 3rd Tuesday)

Tuesday, February 20, 2024

Tuesday, April 16, 2024

Tuesday, June 18, 2024

Tuesday, August 20, 2024

Tuesday, October 15, 2024

Tuesday, December 17, 2024

The following holidays will be observed by WA and State of Kansas Staff. The Workforce Centers will be closed on these days:

New Year's Day

Monday, January 1, 2024

Martin Luther King, Jr. Day

Monday, January 15, 2024

Memorial Day

Monday, May 27, 2024

Juneteenth

Wednesday, June 19, 2024

Independence Day

Thursday, July 4, 2024

Labor Day

Monday, September 2, 2024

Veterans Day

Monday, November 11, 2024

Thanksgiving Day

Thursday, November 28 & Friday, November 29, 2024

Christmas

Wednesday, December 25, 2024

The following holidays will be in-service days for WA and State of Kansas Staff:

President's Day

Monday, February 19, 2024

Columbus Day

Monday, October 14, 2024

* Exceptions to Recurring Meeting Dates Due to Holidays

LWDB Program Operations and Performance (POP) Committee Meeting Minutes
September 7, 2023

1. Welcome and Introductions

The Workforce Alliance (WA) Local Workforce Development Board (LWDB) Program Operations and Performance (POP) Committee assembled via Zoom. Co-Chair Tony Naylor welcomed Committee members and called the meeting to order. Troy Roland with WA One Stop Operator service provider Eckerd Connects was introduced; he is managing one-stop operator services due to Tisha Cannizzo's recent departure.

2. Workforce Innovation & Opportunity Act (WIOA) Adult, Dislocated Worker and Youth Program Performance for Program Year 2022 (PY22)

Program Year 2022 (PY22) performance reporting closed a few days prior to the meeting; the program year began on July 1, 2022 and ended on June 30, 2023. Formal program year end reports will be presented at the next meeting in November. The WIOA Adult and Youth programs annual performance met all goals. The WIOA Dislocated Worker (DW) Program annual performance met most goals; however, LAIV is continuing to struggle to meet the sanction level for Credential Attainment Rate. Statewide all measures are being met with the exception of the DW Credential Rate goal as well. There are customers who begin training, gain employment and do not complete the training, which impacts this measure and then there are customers that enroll in training and do not begin it. Tony Naylor stated that these were some of the best performance reports he has seen in his many years on the board and thanked staff for their hard work.

Report was received and filed.

3. One-Stop Operator Update

Eckerd Connects has been in the process of hiring a new One-Stop Operator for the WA due to the departure of Tisha Cannizzo. Troy Roland with Eckerd was present to discuss the transition plan. Candidates have been interviewed and Will Dorr was selected for the position and will begin on September 11th. He will begin training and working alongside Troy.

Report was received and filed.

4. Monitoring Reports

Recent monitoring reports from the Kansas Department of Commerce, KDC (WIOA finance and compliance), Regier Carr and Monroe, RCM (Career Services), Midwest Urban Strategies (MUS - Pathway Home and Dislocated Worker (DW) grants) and WA internal review (Equal Opportunity Evaluation) were reviewed with the Committee.

A U.S. Department of Labor (DOL) review identified a firewall issue in regard to policy and what staff position was managing it. DOL determined that for proper firewalls to be in place, policy needed to be managed under a more isolated role. Denise Houston is manager of training and policy among her other roles and now the policy role has been assigned to Janet Sutton; she was present at the meeting and introduced to Committee members. Her responsibilities will include the Eligible Training Provider (ETP) list and policy related items.

KDC report findings are mostly related to a DOL report issued in 2020. Staff are almost to the end of resolution of these findings, which should be resolved by the end of the year. Findings involved MOU revisions, career services agreement changes, subrecipient requirements and audit resolution that will be presented to Executive Committee next week for approval.

The RCM report contained three findings regarding documentation and processes; staff training is being provided to insure improvement in these areas.

MUS reviewed the Pathway Home and DW grants and identified low performance in both grants and corrective action plans have been proposed for approval. A one year extension of the Pathway Home grant was approved and a one-year extension for the DW grant has been requested, which staff should know about soon. Other issues related to indirect cost allocations and revised budget template. Findings for this report should be resolved soon.

The WA is required to do monitoring of Equal Opportunity processes procedures and standards; staff completed an internal monitoring review. There were no findings but some recommendations were made to improve programs, services and hiring practices.

Reports were received and filed.

5. Consent Agenda

Meeting minutes from May 4, 2023, an addition to the Eligible Training Provider (ETP) List for a Phlebotomy program at Bethel House Training Institute and the Workforce Center Operations/One-Stop Operator report were presented to the Committee for review and/or approval.

John Clark (Robyn Heinz) moved to approve the Consent Agenda as presented. Motion adopted.

The meeting was adjourned at 11:54.

Present Committee & Board Members

Robyn Heinz, Co-Chair

Tony Naylor, Co-Chair

Justin Albert

John Clark

Kami Moore

Alex Munoz

Erica Ramos

Laura Ritterbush

Staff/Guests

Denise Houston

Shirley Lindhorst

Chad Pettera

Janet Sutton

Troy Roland, Eckerd Connects