



Chief Elected Officials Board (CEOB) Meeting Agenda
Thursday, February 13, 2025

3:00 - 4:00 p.m.

ZOOM Only: <https://us02web.zoom.us/j/83845807822>

1. **Welcome and Introductions:** Commissioner Howell (3:00)
2. **2024 Workforce Alliance Budget Update:** Chad Pettera (3:05) (p. 2)
Staff will provide an update on the budget for Program Year 2024.
Recommended action: Receive and file.
3. **Workforce Alliance Board Appointments:** Chad Pettera (3:15) (pp. 3-4)
As directed by the Workforce Innovation and Opportunity Act (WIOA), The CEOB appoints members to the Local Workforce Development Board.
Recommended action: Approve appointments to the Workforce Alliance Local Workforce Development Board.
4. **Local Area Merger:** Chad Pettera (3:25) (pp. 5-10)
Local Area I and Local Area II have merged resulting in four local workforce boards for the State of Kansas.
Recommended action: Receive and file.
5. **One Stop Operator Update:** Lindsay McWilliams, Goodwill (3:35) (pp. 11-18)
An update will be provided on the partnership with Workforce Alliance and Goodwill Industries of Kansas for one-stop operations.
Recommended action: Receive and file.
6. **Summer Internship Project:** Marcy Aycok (3:45) (19-30)
An update will be provided on the collaborative initiative with local governments to create high school internship opportunities.
A. 2024 YEP Final Report
Recommended action: Receive and share with appropriate stakeholders
7. **Consent Agenda:** Keith Lawing (3:50)
A. Approval of Minutes from the October 10, 2024 Meeting (pp. 31-32)
B. CEOB Agreements (p. 33)
C. Workforce Innovation & Opportunity Act Final Program Performance Reporting for Program Year 2023 (pp. 34-41)
Recommended action: Approve the Consent Agenda as presented.
8. **Adjourn:** Commissioner Howell (4:00)

Workforce Alliance Consolidated Budget PY24

July 2024 - June 2025

WIOA					Community Impact Funds					Expenditures Through 12/31/2024 Consolidated				
Category	Budget	December Expenditures	YTD Expenditures	% Budget Remaining	Budget	December Expenditures	YTD Expenditures	% Budget Remaining	Budget	December Expenditures	YTD Expenditures	% Budget Remaining		
Wages	\$ 1,831,334	\$ 117,783	\$ 834,363	54%	\$ 1,401,982	\$ 112,437	\$ 649,644	54%	\$ 3,233,316	\$ 230,220	\$ 1,484,007	54%		
Fringe	\$ 423,200	\$ 25,454	\$ 187,220	56%	\$ 347,690	\$ 22,869	\$ 134,024	61%	\$ 770,890	\$ 48,323	\$ 321,244	58%		
Facilities	\$ 260,835	\$ (100,794)	\$ 100,706	61%	\$ 127,910	\$ 9,334	\$ 54,760	57%	\$ 388,745	\$ (91,460)	\$ 155,466	60%		
Contract/Pro Fees	\$ 83,008	\$ (10,499)	\$ 33,980	59%	\$ 55,050	\$ (20,955)	\$ 55,357	-1%	\$ 138,058	\$ (31,454)	\$ 89,337	35%		
Supplies/Equipment	\$ 21,595	\$ 452	\$ 14,688	32%	\$ 16,490	\$ (1,090)	\$ 6,448	61%	\$ 38,085	\$ (638)	\$ 21,136	45%		
IT	\$ 137,500	\$ (13,693)	\$ (2,274)	102%	\$ 49,745	\$ (2,765)	\$ 44,162		\$ 187,245	\$ (16,458)	\$ 41,888	78%		
Outreach/Cap Building	\$ 27,175	\$ 1,187	\$ 15,223	44%	\$ 123,525	\$ 6,445	\$ 84,068	32%	\$ 150,700	\$ 7,632	\$ 99,291	34%		
Travel/Conferences	\$ 52,140	\$ 1,759	\$ 16,311	69%	\$ 34,562	\$ 2,375	\$ 24,509	29%	\$ 86,702	\$ 4,134	\$ 40,820	53%		
Grants Awarded	\$ 215,000	\$ 8,119	\$ 20,750	90%	\$ 152,500	\$ -	\$ 53,160	65%	\$ 367,500	\$ 8,119	\$ 73,910	80%		
Staff Development	\$ 9,700	\$ -	\$ 1,216	87%	\$ 14,050	\$ -	\$ 3,025	78%	\$ 23,750	\$ -	\$ 4,241	82%		
Indirect	\$ 272,402	\$ 17,452	\$ 134,497	51%	\$ 255,656	\$ 1,260	\$ 5,957	98%	\$ 528,058	\$ 18,712	\$ 140,454	73%		
Misc/Dep/Int	\$ -			0%	\$ 27,000	\$ (3,589)	\$ 7,414	73%	\$ 27,000	\$ (3,589)	\$ 7,414	73%		
Work Experience	\$ 854,691	\$ 65,616	\$ 325,533	62%	\$ 550,000	\$ 24,000	\$ 290,122	47%	\$ 1,404,691	\$ 89,616	\$ 615,655	56%		
On The Job Training	\$ 24,018	\$ -	\$ -		\$ 620,000	\$ 15,944	\$ 119,394	81%	\$ 644,018	\$ 15,944	\$ 119,394	81%		
Incentives	\$ 2,300	\$ -	\$ 250	89%	\$ 22,000	\$ 625	\$ 18,975		\$ 24,300	\$ 625	\$ 19,225	21%		
Occupational Training	\$ 114,016	\$ 8,208	\$ 58,515	49%	\$ 1,025,000	\$ (280)	\$ 227,981	78%	\$ 1,139,016	\$ 7,928	\$ 286,496	75%		
Supportive Services	\$ 86,995	\$ 18,325	\$ 60,502	30%	\$ 415,000	\$ 5,717	\$ 46,216	89%	\$ 501,995	\$ 24,042	\$ 106,718	79%		
Total	\$ 4,415,909	\$ 139,369	\$ 1,801,480	59%	\$ 5,238,160	\$ 172,327	\$ 1,825,216	65%	\$ 9,654,069	\$ 311,696	\$ 3,626,696	62%		

Analysis

Budget: The PY24 budget with expenditures through the end of the December 2024. The budget includes a breakdown between WIOA (LWDB budget) and non-WIOA Funding (Community Impact Funds) and combined totals.

The PY24 budget allocates 38% on direct client spending including classroom training, work experience, on-the-job training and supportive services. The direct client spending is at 32% through the month of December. Facilities budget is low due to the timing of reimbursements from partners, that budget line will improve in February as we receive reimbursements. Supplies is also running over for WIOA, future requests for supplies will be reviewed based on necessity. The budget has 62% remaining after the half way through the fiscal year.

Strategic Goals Supported

This activity supports the following Strategic goals of the Local Workforce Development Board:

- Expand Youth Employment Opportunities to help develop the workforce of the future
- Strengthen relationships with WIOA partners, community organizations and educational/training institutions to leverage resources and align services through the one-stop workforce centers (American Job Centers)
- Create and implement a more effective and comprehensive communication plan to increase public awareness about employment and training services, and skills needed for current and future careers in South Central Kansas
- Generate revenue to increase community impact of WIOA and Workforce Centers

Recommended Action

Receive and file.

Item:

Chief Elected Officials Board (CEOB) Appointments to the Workforce Alliance Local Workforce Development Board (LWDB)

Background:

The CEOB appoints members to the Board of Directors for the Workforce Alliance of South Central Kansas, the designated LWDB for Local Area IV by the State of Kansas. Attached is a list of all members and their terms; the recommended appointments are highlighted.

The following LWDB members are nominated for appointment to the LWDB:

Education Partner

- Dr. Jacqueline Vietti, Butler Community College replacing Dr. Kim Krull (term expiring June 30, 2026)

Labor

- Jeimeson Saudino, International Brotherhood of Electrical Workers (IBEW) replacing Russell Kennedy (term expiring June 30, 2027)

Adult Education (WIOA Title II)

- Dr. Rachel Bates, Cowley College replacing Kami Moore (term expiring June 30, 2027)

As required by regulation, the LWDB is comprised of the following:

- 51% Representatives from private sector who are owners of businesses, chief executive or operating officers of businesses, and other business executives with policymaking or hiring authority, and represent businesses, including small business or organizations representing businesses with employment opportunities that provide that, at a minimum, include: high-quality, work-relevant training and development in high demand industry sectors or occupations in the local area.
- 20% Labor Representatives from local labor federations in local areas where employees are represented by labor organizations. Additionally, will include a representative from a joint labor-management apprenticeship program in the local area who shall be a labor organization representative or training director.
- At least one representative from each of the following partners:
 - Adult Education (WIOA Title II)
 - Higher Education
 - Wagner Peyser (WIOA Title III)
 - Vocational Rehabilitation (WIOA Title IV)
 - Economic Development
- Additional members can be appointed as appropriate/needed by the CEOB and can include:
 - Community Based Organizations
 - Philanthropic Organizations
 - Governmental Organizations Representing Transportation or Housing

Recommended Action: *Approve appointments to the Workforce Alliance Local Workforce Development Board.*

Workforce Alliance Board Members	Exp.
Local Area IV	
<u>PRIVATE SECTOR</u>	
Rod Blackburn, Partners in Education Foundation (Youth Employment Co-Chair)	2025
Cheryl Childers, Cox Machine	2026
Ebony Clemons-Ajibolade, Evergy	2026
Michele Gifford, Textron Aviation	2026
Robyn Heinz, Vornado Air (POP Co-Chair)	2025
Kevin Hunt, Spirit AeroSystems	2026
Jessica Istas, Bombardier	2025
Kathy Jewett, Human Resources Consultant	2027
Patrick Jonas, Center Industries/CPRF	2025
Jeff Longwell, Golden Circle Chairities (Chair)	2025
Alana McNary, Professional Engineering Consultants	2027
Alex Munoz, Creekstone Farms	2026
Luis Rodriguez, TEC Systems	2025
John Rolfe, Wichita Regional Chamber	2025
Gabe Schlickau, CoBank	2027
Scott Stiles, Schaefer Architecture	2027
Bruce Witt, Ascension Via Christi Health	2027
<u>PARTNERS</u>	
Eric Hunt, Kansas Dept. of Children and Families	2026
Dr. Kimberly Krull, Butler Community College, Higher Education	2026
Kami Moore, Cowley College - Adult Education Program	2027
Erica Ramos, KS. Dept. of Commerce, Wagner Peyser	2025
Sally Stang, City of Wichita	2025
Sheree Utash, WSU Tech	2026
<u>LABOR</u>	
Andrew Chance, Iron Workers Local Union 24	2025
John Clark, Plumbers and Pipefitters	2025
Marcus Curran, Sheet Metal Workers Local Union #29	2026
Russell Kennedy, IBEW, #271	2027
B.J. Moore, SPEEA	2027
Tony Naylor, Wichita Electrical Apprenticeship Joint Training Center/IBEW (POP Co-Chair)	2027
Lisa Whitley, International Association of Machinists Lodge 70	2026

Item

Local Workforce Board Merger

Background

The State of Kansas has been divided into five local workforce board areas to oversee federal job training and funding for over 40 years. Local Area I (Workforce One) and II (Heartland Works) are merging and the result will be four regions and local workforce boards in Kansas. The current boundaries have been in place since at least the 1980s, and the frame work for implementing the federally support workforce system under the Job Training and Partnership Act, the Workforce Investment Act and Workforce Innovation and Opportunity Act (WIOA). The merger of workforce boards is allowable under WIOA and there has been mergers of local boards in other states. KansasWorks State Board has released the merger plan for public comment. Comments were due by noon on December 22, 2024. <https://ksworksstateboard.org/public-comment/>

Analysis

The reduction of local areas in Kansas makes strategic sense in recognition of declining federal revenue from WIOA, population trends over the past 50 years and the current labor market in Kansas. Workforce Alliance staff are supportive of the merger of Local Areas I and II, but do have some questions and concerns. It has been noted over the years that the local area boundaries are not consistent with the labor markets in Kansas. The merger of the local areas is an opportunity to conduct a full review of the boundaries, not only with the local workforce boards and the Kansas Department of Commerce.

Staff were directed by the WA Executive Committee on December 11th to submit comments on the merger. Attached is the letter that was submitted for comment to the State. A response was received on February 11th and is attached.

Recommended Action

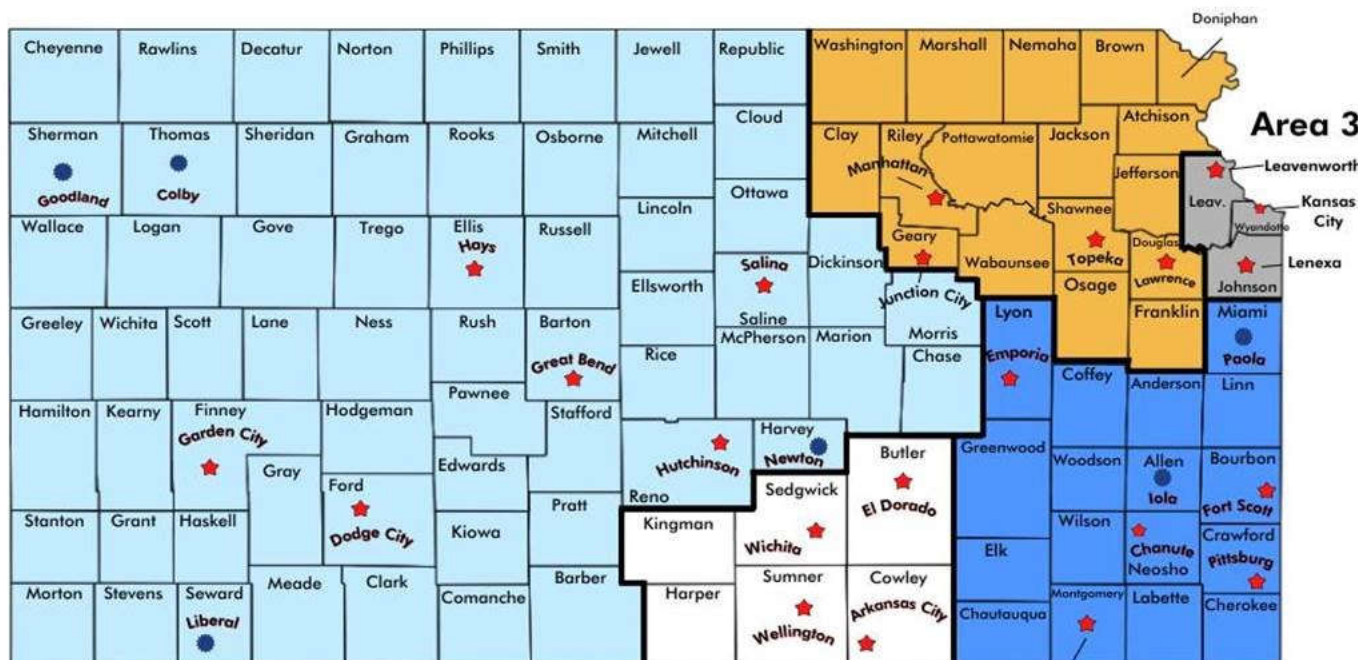
Receive and file.

KANSASWORKS

Area 1

Area 2

Area 3



Area 1

Deb Scheibler

Kansas WorkforceONE
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631 E. Crawford, Suite 207
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(785) 493-8018
deb@kansasworkforceone.org



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Executive Director
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keelys@workforcepartnership.com



Area 4

Keith Lawing

Workforce Alliance of SC KS
President & CEO
300 W. Douglas, Suite 850
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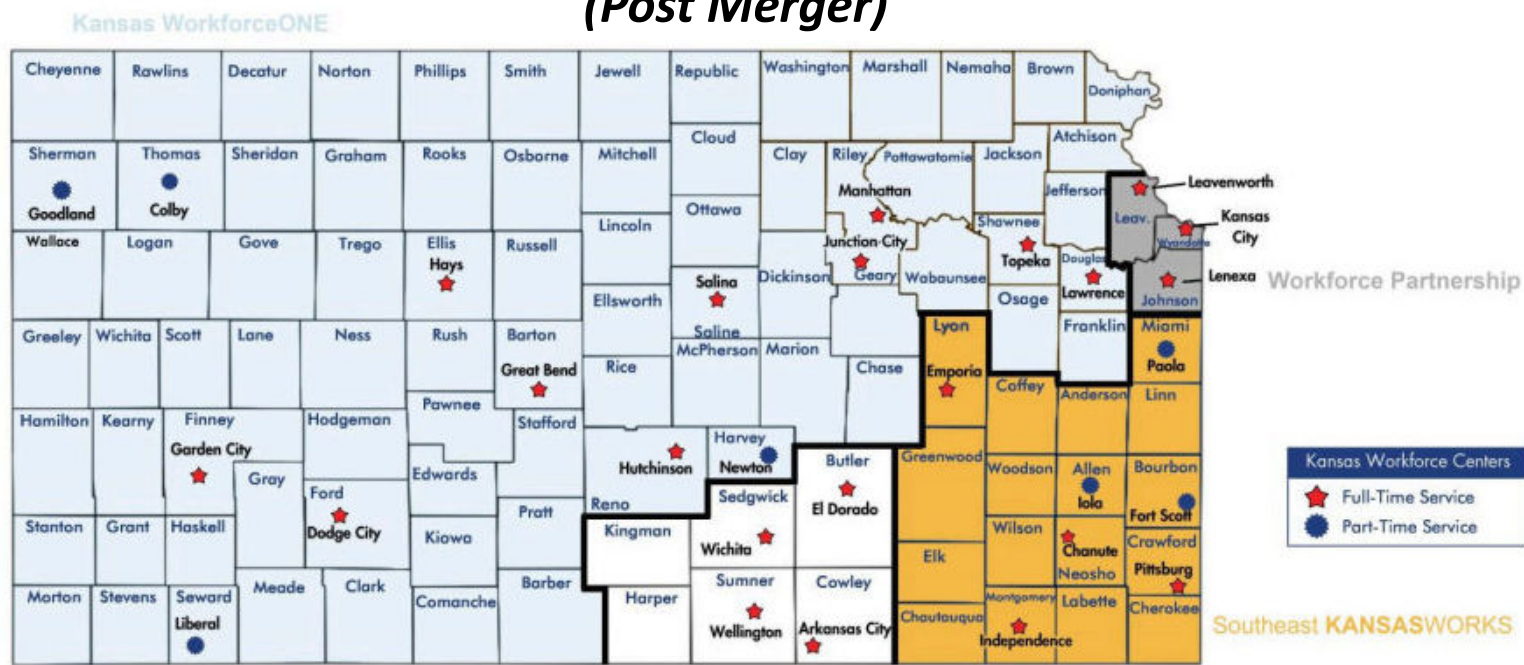
Area 5

Leanne Kehres

Southeast KANSASWORKS
Executive Director
215 W. 6th, Suite 104
Emporia, KS 66801
(620) 342-3355
leanne@sekworks.org

Kansas Local Workforce Development Board — Local Areas

(Post Merger)



Kansas WorkforceONE

www.ksworkforceone.org

Deb Scheibler, Executive Director

631 E. Crawford, Suite 206S Salina, KS 67401

785-493-8018

deb@kansasworkforceone.org

Meeting Schedule: (<http://www.kansasworkforceone.org/>)

Workforce Partnership

www.workforcepartnership.com

Keely Schneider, Executive Director

8535 Bluejacket St Lenexa, KS 66214

913-577-5959

keelys@workforcepartnership.com

Meeting Schedule: (<https://www.workforcepartnership.com/about/>)

Workforce Alliance of SC KS

Workforce Alliance of South Central Kansas

www.workforce-ks.com

Keith Lawing, President & CEO

300 W. Douglas, Suite 850 Wichita, KS 67202

316-771-6600

klawing@workforce-ks.com

Meeting Schedule: (<http://workforce-ks.com/index.aspx?page=119>)

SoutheastKANSASWORKS

<https://sekworks.org>

Leanne Kehres, Executive Director

215 West 6th Ave, Suite 104 Emporia, KS 66801

620-366-0046

leanne@sekworks.org

Meeting Schedule:

(http://sekworks.org/index.php?option=com_content&task=view&id=9&Itemid=10)



Local Workforce Development Board in Kansas Area IV

December 17, 2024

KansasWorks State Board
1000 S.W. Jackson St., Suite 100
Topeka, KS 66612

Re: Public Comments for Merger of Local Areas I and II

Workforce Alliance supports the merger of Local Area I and Local Area II, and believes that four Local Workforce Development Boards (LWDBs) is the best model for Kansas to implement the Workforce Innovation and Opportunity Act (WIOA), or the A Stronger Workforce for America (ASWA) legislation now being considered in Congress.

Since the merger will result in the change of local area boundaries for the first time in over 40 years, it is strongly recommended that a comprehensive, collaborative and inclusive analysis be conducted to determine the most effective service areas for the LWDBs to implement WIOA. The attached tables show population, geographic, and employment data differences moving from five to four local areas as proposed. Having more balance in the population and geography among four LWDBs needs to be considered for efficiencies for WIOA implementation.

A study of the local WIOA service areas should include how other state agencies deliver public services based on defined regions, engage post-secondary institutions, economic development agencies, employers and other WIOA partners and stakeholders. Data on labor markets and employment commuting patterns should be included in this analysis. Specific attention should be given to better align federally funded employment and skills training programs operated by state agencies like Vocational Rehabilitation (VR), Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), Carl Perkins Vocational Education and others.

It is acknowledged a detailed review of local area boundaries and the need to engage a large number of partners and stakeholders will take time, and the transition from five to four local areas should proceed. The process of reviewing WIOA local service areas should be completed by December 31, 2025, and any change in local area boundaries could be in place by WIOA Program Year 2026 (July 1, 2026).

An added issue for consideration is language in the ASWA legislation to reauthorize WIOA requires Governors to initiate a review of LWDB service areas. The merger of Local Area I and II gives Kansas an opportunity to be proactive on an anticipated federal mandate.

Thank you for the opportunity to comment on the merger and please keep the Workforce Alliance and other stakeholders aware of developments on this topic.

Sincerely,

A handwritten signature in blue ink, appearing to read "Keith Lawing".

Keith Lawing
President & CEO



Current Population and Employment Breakdown with Five Local Areas

Current Area	Number of Counties	2023 Population	Percentage of Kansas Population	2023 Employment	Percentage of Kansas Employment
LAI	62	558,293	18.99%	300,086	18.49%
LAII	17	578,148	19.66%	305,612	18.83%
LAIII	3	871,039	29.62%	538,467	33.17%
LAIV	6	666,093	22.65%	344,434	21.22%
LAV	17	266,976	9.08%	119,225	7.34%
Kansas	105	2,940,546	100%	1,623,246	100%

Population and Employment Breakdown with Four Local Areas

Proposed Area	Number of Counties	2023 Population	Percentage of Kansas Population	2023 Employment	Percentage of Kansas Employment
LAI/LAII Merged	79	1,136,4413	38.64%	605,698	37.31%
LAIII	3	871,039	29.62%	538,467	33.17%
LAIV	6	666,093	22.65%	344,434	21.22%
LAV	17	266,976	9.08%	119,225	7.34%
Kansas	105	2,940,546	100%	1,623,246	100%

Department of Commerce
1000 S.W. Jackson St., Suite 100
Topeka, KS 66612-1354



Phone: (785) 296-3481
Fax: (785) 296-5055
KansasCommerce.gov

David C. Toland, Secretary

Laura Kelly, Governor

February 5, 2025

Keith Lawing, President and CEO
Workforce Alliance of South Central Kansas
300 W. Douglas, Suite 850
Wichita, KS 67202

Dear Keith:

Thank you for your recent letter in response to the plan for the merger of Local Workforce Development Areas I and II. While you support the merger, you suggest an analysis of multiple factors regarding the Local Area boundaries occur by December 31, 2025, to determine if further changes to boundaries would benefit workforce services delivery in the state.

While a timeline has yet to be established, Commerce will engage in a process to review Local Area boundaries and may recommend changes to Governor Kelly. Your willingness to participate in this process is appreciated.

Thank you,

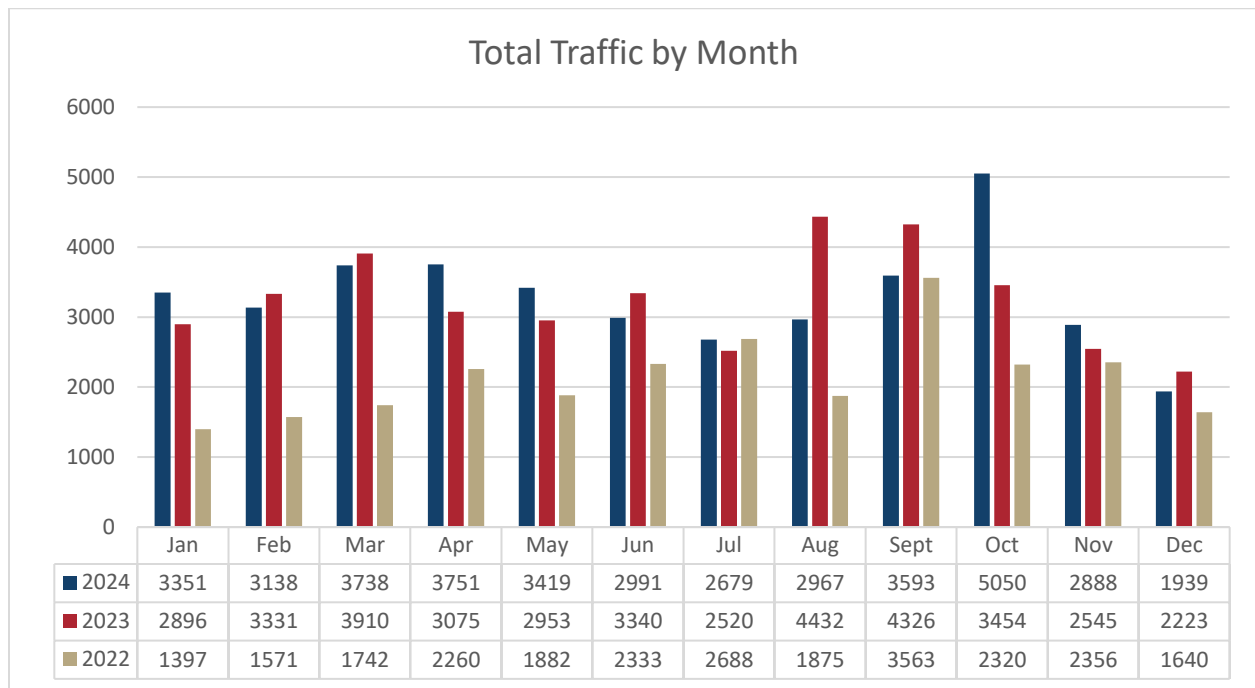
Mike Beene

Item

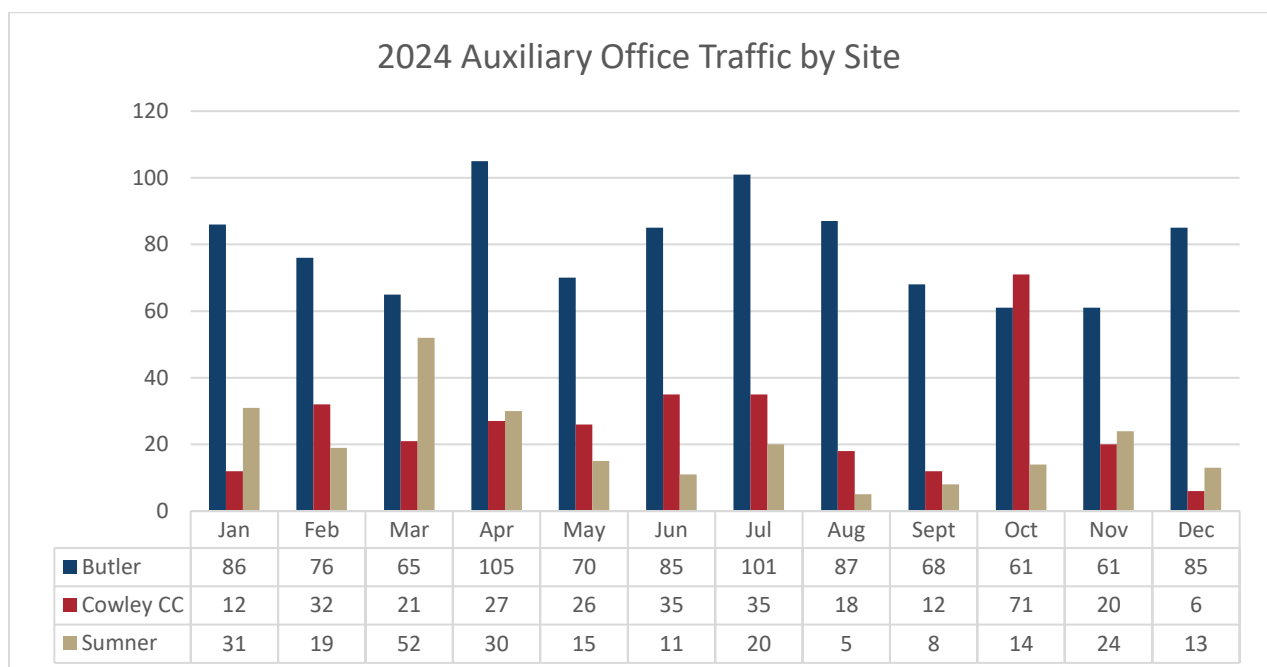
Workforce Centers Operations December Update

Job Seeker Traffic

The bar graph below provides a visual representation of jobseeker traffic through December of 2024. Overall, job seeker engagement at all four centers is steady.

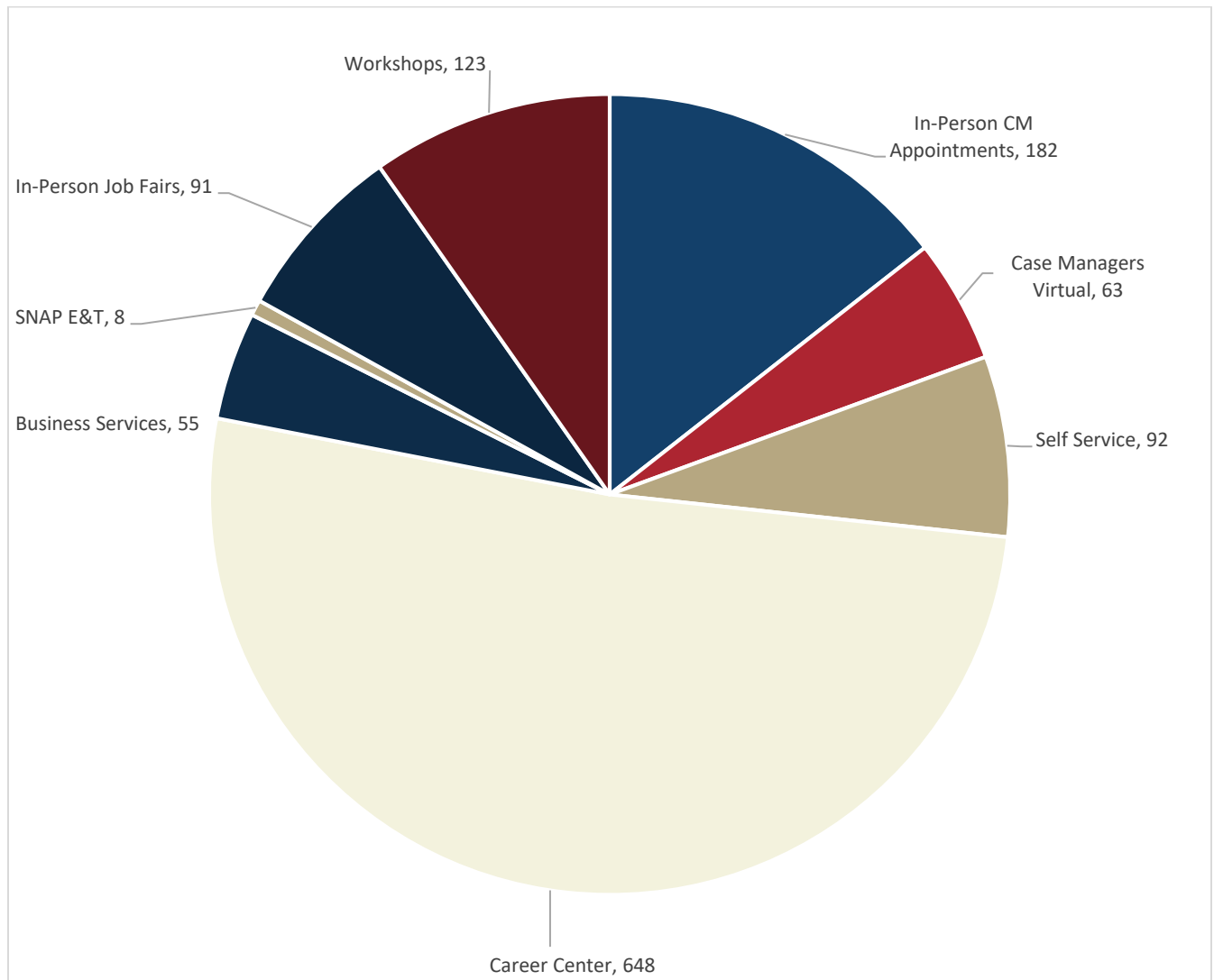


This bar graph offers a breakdown of the job seeker traffic by Area IV's Auxiliary Offices in Butler, Sumner, and Cowley counties.

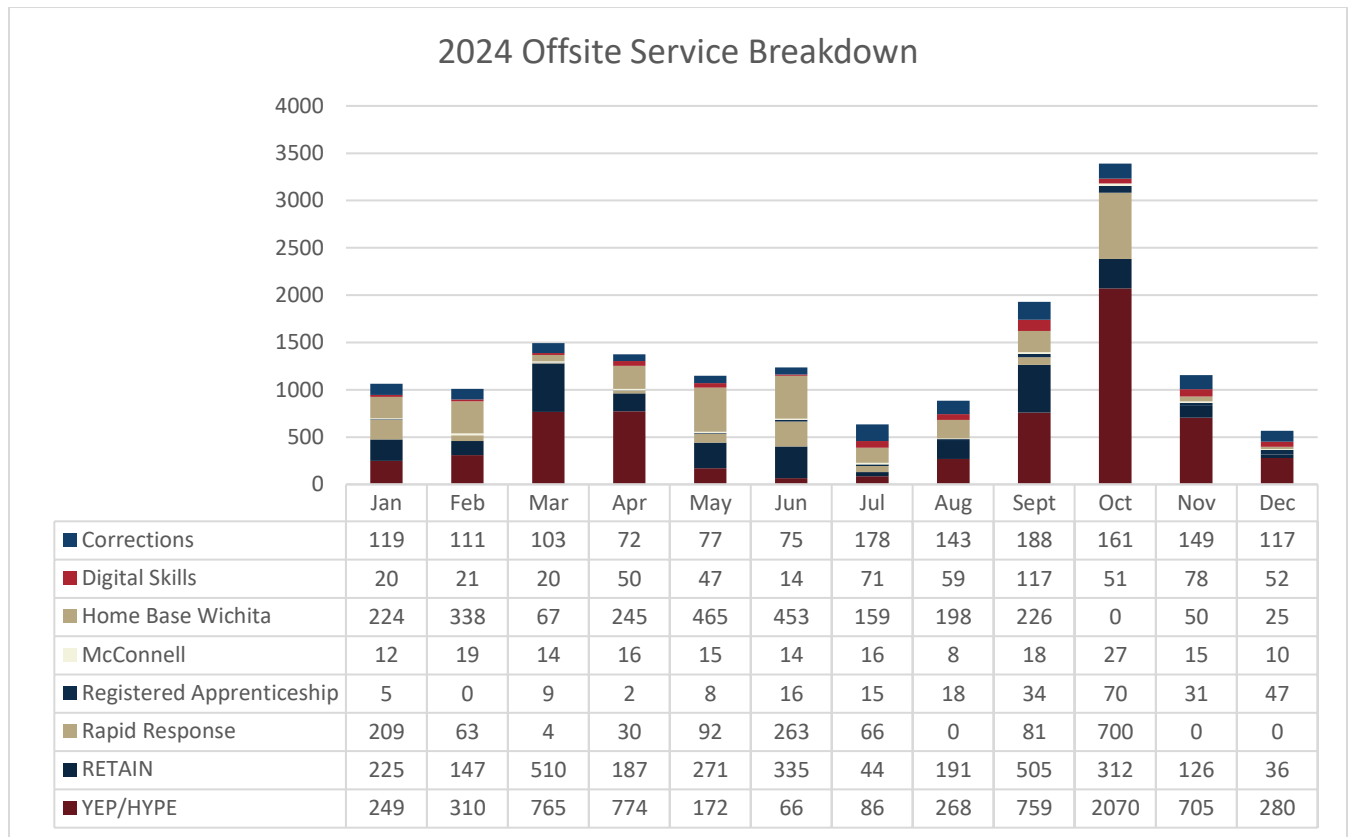


Job Seeker Services

This pie chart offers a breakdown of the comprehensive job seeker services provided by Area IV's One Stop Center, the Wichita Workforce Center.



This graph offers a breakdown of the comprehensive offsite services provided by Area IV.

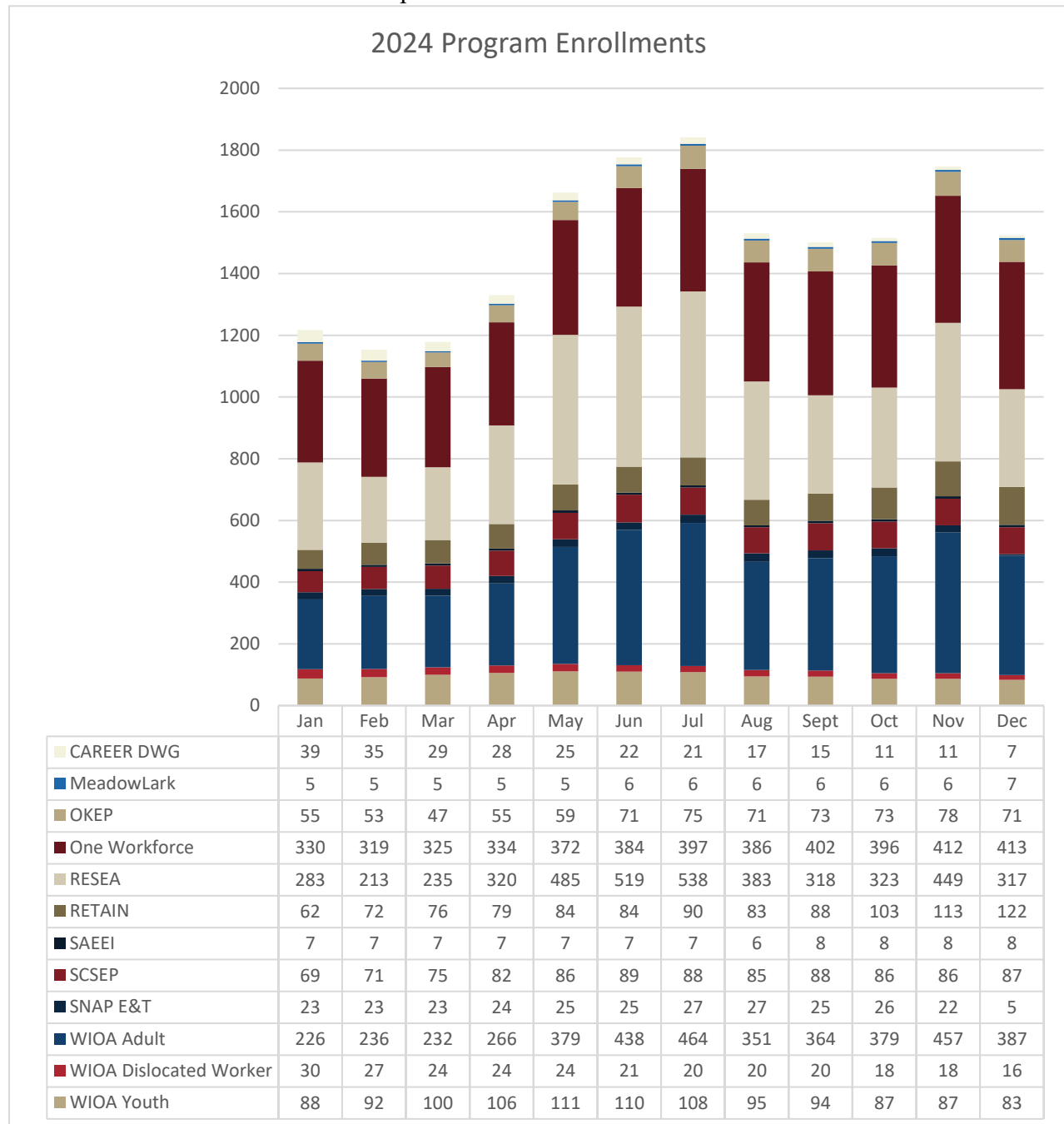


Throughout the last year, the Career Services staff has maintained a vital role in delivering comprehensive support to job seekers within Local Area IV. Their unwavering commitment extends to helping job seekers craft effective resumes, conduct mock interviews, navigate job searches, address barriers to employment, and promptly respond to inquiries related to unemployment insurance.

In addition to conducting one-on-one appointments, the dedicated workforce center staff actively engage with customers through various avenues. This proactive approach encompasses returning calls from individuals receiving unemployment benefits, orchestrating group activities both within and beyond the Workforce Center premises, and providing timely responses to inquiries via the KansasWorks chat platform. This diversified approach underlines the center's dedication to delivering comprehensive and easily accessible support to job seekers.

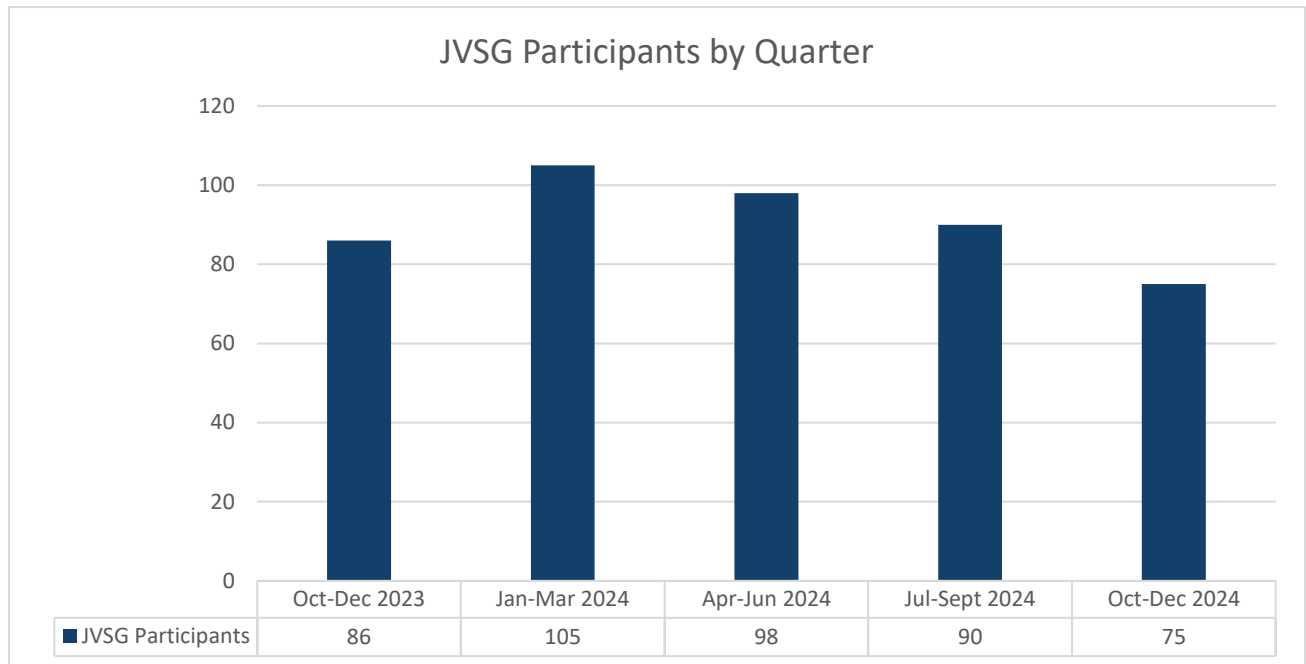
Program Enrollments

Program enrollments have remained steady in 2024. There was a slight decrease in enrollments in December after an increase in the previous month.



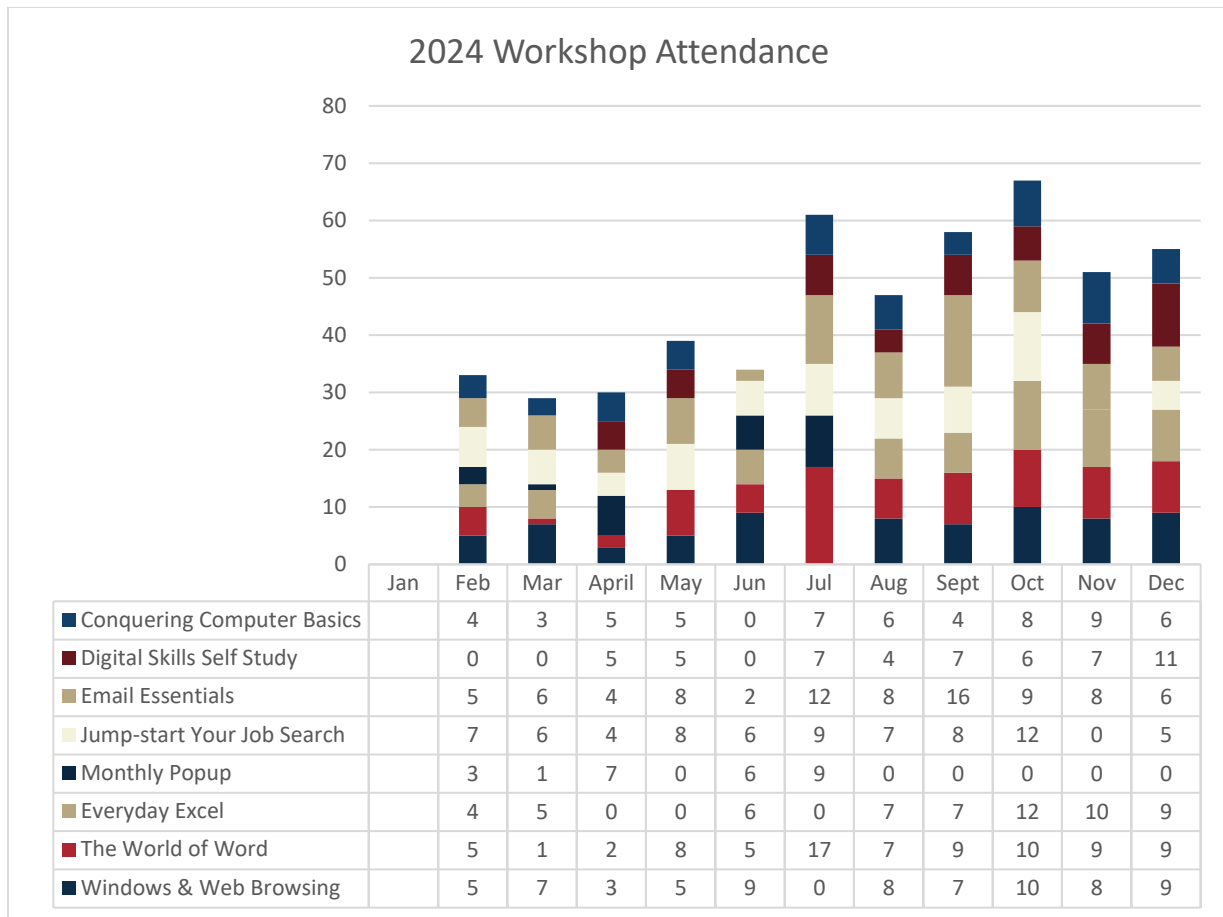
Program Enrollment Glossary

- CAREER DWG=Comprehensive and Accessible Reemployment Through Equitable Employment Recovery National Dislocated Worker Grant
- MeadowLARK=Leading Apprenticeship Results in Kansas
- OKEP=Older Kansans Employment Program
- RESEA=Reemployment Services and Eligibility Assessment
- RETAIN=Retaining Employment and Talent After Injury/Illness Network
- SAEI=State Apprenticeship Equity, Expansion, and Innovation
- SCSEP=Senior Community Service Employment Program
- SNAP E&T=Supplement Nutrition Assistance Program Employment and Training
- WIOA=Workforce Innovation and Opportunity Act



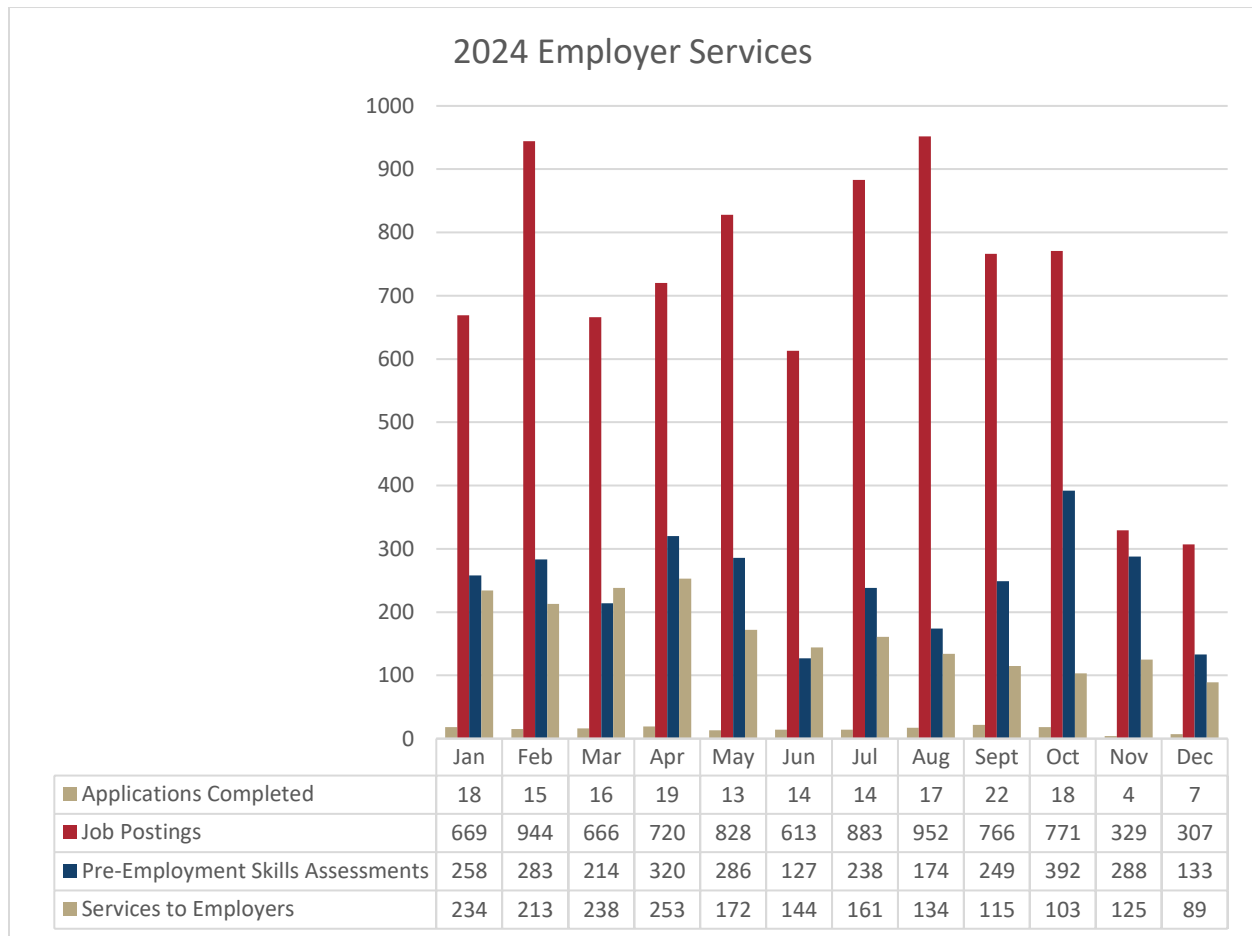
Community Outreach & Workshops

In December, the Community Outreach and Skills Department focused on expanding partnerships and advocating for equity in workforce development. In addition to standard monthly workshops offered at the Workforce Center, the team facilitated 4 offsite workshops and presented an overview of workforce services at 2 events, engaging 108 jobs seekers and community members.



Employer Services Overview

December saw a slight decrease of -6.7% in job postings in Local Area IV compared to November. While this was a slight decrease from the previous month, the number of job postings in November and December are significantly lower than most of 2024. Job postings typically slow down over the holidays, but staff will be watching this trend as we move into 2025. There were 307 total job postings across the 6-county radius for December. On a statewide level, there were 36,449 active positions available for job seekers to browse. Additionally, the system recorded a pool of 9,522 resumes for employers to consider during their recruitment efforts.

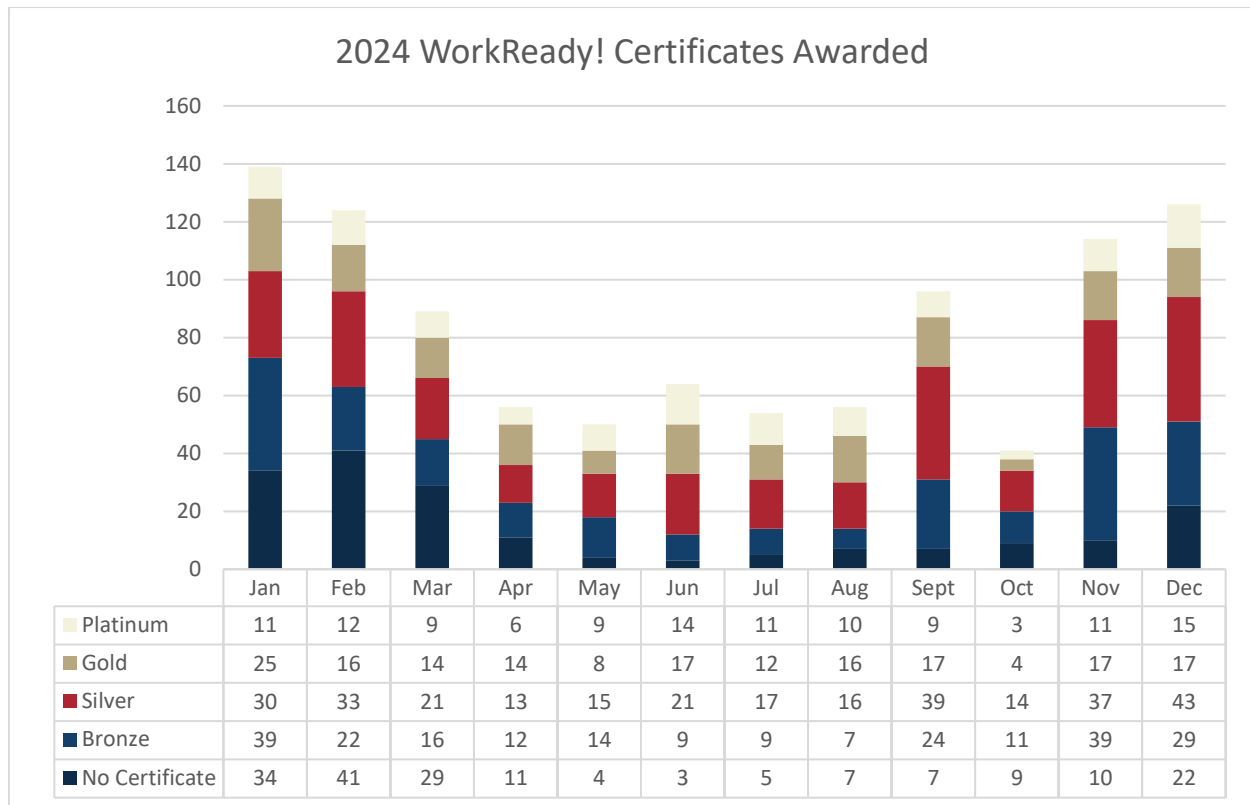


Job Fairs

In December, our Workforce Centers coordinated a single employer Job Fair for Johnson Controls achieving remarkable success in bridging connections between local job seekers and a local business with dozens of open positions. This single event engaged a total of 90 candidates and resulted in 43 job offers, underscoring the vitality and reach of our initiatives.

Kansas WorkReady! Assessment - ACT National Career Readiness Certificate (NCRC)

The Workforce Center has maintained a steady pool of applicants ready to take the WorkKeys Assessment. A total of 11 sessions were offered during the month of December, with 180 job seekers scheduled to complete. Local Area IV saw a fairly steady attendance rate, sitting at 70%, with it being at 77% in the previous month. A total of 126 participants completed the assessment, and an 82.5% award rate was documented.



One Stop Operator Update

December was a month filled with celebration and notable achievements, highlighted by the announcement of the Brownfields Grant and holiday festivities. Amid these activities, Lindsay led a mandated partner meeting, where she introduced Goodwill as the One Stop Operator. The meeting's objective was to lay the groundwork for 2025, emphasizing the importance of collaboration and maintaining open communication among partners. This forward-looking approach highlights a strong commitment to fostering a unified and coordinated effort to achieve shared goals in the coming year.

We anticipate beginning interviews in January for a second One Stop Operator staff member, ideally with the goal of extending an offer by the end of the January.

Plans for the in-service day are progressing well. Key topics will include sharing WIOA performance data and operations reports with staff to encourage more referrals between partner programs. As well as foster an understand of the WHY behind the hard work done here at the Center. Additionally, I have engaged a leadership coach, to develop team-building and communication exercises for staff.

To conclude the day, we will include an off-site component where staff can tour partner sites, further promoting the referral process.

Recommended Action

Receive and File.



2024 Youth Employment Project

Final Report
October 2024

The Youth Employment Project (YEP) assists young adults in finding a first job or work experience opportunity. YEP activities include resume creation, job search, interview preparation and job fairs. Educational opportunities for participants include soft skills, customer service, and financial literacy. The Workforce Alliance (WA) has led a summer youth employment program since 2009. The goals of YEP focus on leveraging resources and aligning services to create significant community impact.

In 2024, YEP continued its collaboration with the City of Wichita, the Greater Wichita YMCA, and Wichita Public Schools through the Helping Youth Prepare for Employment (HYPE) Youth Employment Network. These partners each have well-established youth employment programs and cooperate to create multiple opportunities for youth in the community. The outcomes from YEP are combined with HYPE partners to create a total community impact measure. Goals and outcomes for 2024, and comparison to past years are below.

Overall, 2024 was a successful year, as most of the project goals were met or exceeded. There were a few exceptions and all of the outcomes will be analyzed. Highlights from 2024 include:

- Connecting with over 5,765 young adults
- **Employment opportunities for 2,893**
- **Over \$4.1 million estimated wages earned by young adults**
- Engagement with 430 employers
- Created a new Camp HYPE with Bombardier
- Over 695 High school Interns placed at:
 - Bombardier
 - Butler Community College
 - City of Derby
 - City of El Dorado
 - City of Wichita (Mayor Lily Wu)
 - Cox Machine
 - Dondlinger
 - Ennovar
 - Greater Wichita Partnership
 - Kansas Leadership Center
 - Kansas Department of Transportation
 - Romney Farms
 - Spirit AeroSystems
 - Textron Aviation
 - Wichita Business Journal
 - Wichita State University

2024 YEP Outcomes

Measure	2024 Actual	2024 Goals	2023 Actual	2022 Actual
Total Young Adults Served	5,765	6,000	5,732	3,583
Total Employment	2,893	2,500	2,392	2,261
Wages Earned (estimated)	\$4,165,920	\$3,500,000	\$3,444,480	\$2,913,120
Workshop Participation	740	1,000	858	913
Badges Awarded	1,542	2,000	1,545	2,151
ESC Certificates Earned	514	800	515	717
Camp HYPE Participation	146	200	164	92
Employer Engagement	430	450	435	244
Job Fairs	18	25	20	11
Job Fair Attendance by Young Adults	2,403	3,000	2,653	1,833
Job Fair Attendance by Employers	320	250	248	207
Events (Outreach, Job Fair, Workshop)	141	150	115	42
Schools and Districts Engagement	31 schools in 15 districts	30 schools 16 districts	27 schools 16 districts	20 schools 14 districts
Counties Engaged	7	6	6	6
WIOA Referrals	30	50	30	N/A

The following is a breakdown of reported employment for 2024 by HYPE Partners:

2024 HYPE Employment Outcomes

Employment Type	Total
WIOA Subsidized (WA)	38
YEP Subsidized (WA)	147
YEP Employer Funded (WA)	2,288
The Way to Work (City of Wichita)	175
Job Prep (YMCA)	221
Youth Self-Reported (WA)	24
Total	2,893

Participants

In 2024, YEP served 5,765 young adults and engaged 430 employers, reflecting a .57% increase in youth served and a 1.1% decrease in employers engaged compared to 2023 totals.

Estimates Wages and Economic Impact

Wage estimates for 2024 YEP participants are \$4,165,920. This is calculated by taking the number of job placements with an estimated wage of \$9 per hour for 20 hours per week over eight weeks.

Outreach

Outreach sessions were conducted with area high schools and community partners. In total, 23 outreach sessions were held at 19 high schools in six school districts across three counties. These sessions were attended by 752 young adults. This is a 27% increase in the number of sessions held and a 9% increase in youth attendance at outreach events over 2023 totals.

Youth Essential Skills Certificate and Workshops

The Youth Essential Skills Certificate (ESC) was created to help address the issue of “soft skills” or work ethic. The curriculum includes workplace etiquette, customer service, money handling and financial literacy. Young adults earn an electronic badge through the Accredible system for each workshop attended and were awarded the ESC credential if they completed the entire series of YEP workshops. The ESC Workshop series was offered 25 times from January through July 2024, a 19% increase in the number of workshops compared to 2023; 740 participants attended YEP Workshops, and 1,542 badges were awarded for workshop participation. In total, 514 participants earned the Youth Essential Skills Certificate.

YEP Job Fairs

A total of 20 job fairs were held in 2024 and attended by 2,403 young adults and 320 employers.

Job Placements

The final outcome for YEP 2024 was 2,892 job placements. A list of participating employers is attached. The majority of job placements were for seasonal, temporary or part-time jobs, but the number of dedicated high school summer internships continues to increase; some participants also found employment outside of the program after completing a workshop and self-reported their jobs. Most wages earned by participants were directly funded by the employer, however some participants participated in subsidized wage programs.

Road Trip Nation

The Road Trip Nation documentary series "[Paths Across Kansas](#)" features a green RV as the backdrop for the journeys of local college students exploring career opportunities throughout Kansas.

In 2024, YEP integrated comprehensive curriculum from Road Trip Nation, designed to inspire students to explore their passions and discover potential career paths. Through engaging video content, interactive activities, and personal reflection, students are guided on a journey of self-discovery. Key components of the curriculum include:

- Self-reflection and goal setting: Students are encouraged to identify their interests, values, and aspirations.
- Career exploration: The curriculum introduces students to a diverse range of careers, providing insights into different industries and job roles.
- Interviewing skills: Students learn how to conduct effective interviews, gaining valuable communication and interpersonal skills.
- Storytelling and presentation: Students develop their storytelling abilities and learn to present their ideas confidently.

Throughout the year the overall analytics and engagements with Road Trip Nation curriculum was:



Metrics	Totals
Total Users	648
Sessions	1,208
Views	1,979
Engagement Rate	67%
Video clicks	212
Resources clicks	114

Transfr Virtual Career Exploration

In 2024, YEP integrated Transfr Virtual Reality Career Exploration headset in classroom experiences and at outreach events. Transfr is an innovative platform that provides students with immersive experiences to explore various career paths. Through virtual reality simulations, students can virtually step into different professions, gaining firsthand insights into daily tasks, responsibilities, and the overall work environment.

Key features of Transfr VR Career Exploration include:

- Immersive experiences: Students can experience a wide range of careers, from healthcare to engineering, in a realistic virtual setting.
- Hands-on simulations: The platform offers interactive activities that allow students to practice skills and tasks related to specific professions.
- Career guidance: Transfr provides personalized career guidance and support to help students identify their interests and make informed career choices.



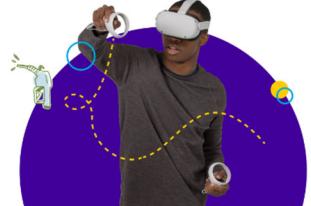
Automotive



Aviation



Construction



Diesel



Electrical Construction



Manufacturing



Health Sciences

A summary of the Transfr activity for YEP students includes 228 simulations in the following areas:

Cluster and Simulation	Total Views
Architecture & Construction	75
Demolish an Overpass	3
Drill an Underground System	12
Fix Power Outage at a Hospital	17
Install a Solar Panel on a Home	11
Rebuild a Destroyed Communication Tower	7
Rebuild a Historic Bakery Roof	1
Restore Power to a Neighborhood	9
Restore Power to an Entire Town	15
Construction: Skilled Trades: Prepare a Pipe for a Commercial Building	3
Health Science	76
Assist with an Electrocardiogram (EKG)	2
Assist with Knee Surgery	39
Help an Emergency Patient	33
Prepare an Intravenous (IV) Infusion	2
Information Technology: Fix an App Service Outage	10
Law, Public Safety, Corrections & Security: Help at a Car Crash	32
Manufacturing	20
Find the Contaminated Microchips	9
Fix a Broken Assembly Line	9
Repair an Industrial Cooker	2
Transportation, Distribution & Logistics	12
Change the Oil in an Automobile	5
Replace an EV Battery	3
Service a Commercial Airplane	4
Total	228

Camp HYPE

Camp HYPE is a week of career exploration that combines ESC workshops with tours to local employers by industry. It is structured as an “employment opportunity” and students who successfully completed a week of camp earn a \$200 stipend.

- Nine Camps were held weekly from June 6 – August 10
- Wichita Public Schools provided eight staff to assist with operating the camps and delivering the workshop curriculum.
- Students ranged between the ages of 14-18, must have completed their freshman year of high school and yet to graduate to attend.
- Students had access to laptops and every student was able to create a resume.



Camp HYPE Weekly Summary

Date	Camp Sponsor and Theme	Attended
June 3-6	Sumner County	5
June 10-13	Public Safety Sponsored by Wichita Metro Crime Commission	23
June 17-20	Healthcare Sponsored by Ascension Via Christi	13
June 24-27	Trade Skills	15
July 8-11	Tech sponsored by FlagshipKansas.Tech	14
July 8-11	Financial Services sponsored by Bank of America and Meritrust Credit Union	19
July 15- 18	Spirit AeroSystems	20
July 22- 25	Bombardier	16
July 29-Augt 1	Textron Aviation	21

HYPE/YEP Participant Feedback

Comments are below, and the overall feedback was very positive.

- This is a great program and I learned a lot of valuable things. I never would have spoken in front of group but working with Chelsea over these years I was able to come back and speak with other HYPE Campers about my experience at boot camp, which I never would have been brave enough to do beforehand.
- Love the working environment! Would like to have more work next time. Felt like I could have done more for the company. Love the out of work activities.
- YEP helped me learn how to handle and manage my time in looking for jobs. I learned a lot of people skills through icebreakers and simply talking to people I have never talked to before.
- The YEP people at the fair were very supportive
- Sarah has a great time in the workforce camp, it is really quality time with great people. She has more ideas about job and career also she makes new friends. She wants to do that camp again next year
- Thank you for helping Sarah join the CAMP... We really appreciate
- I got to see a lot of planes. I got to go inside the global 8000. I made some friends. I got some career development.
- The trips and being with my friends
- I liked the field trips we went to different businesses
- The field trip experiences
- Meeting new people and learning about finance
- The relaxed atmosphere, exposure to different industries and hands on experience with job seeker task.
- The kids like the building and the net app visit
- hanging out
- I like meeting the people that worked in these services it helped me learn a lot and I got a new perspective about the variety of jobs that exist within banks and that not everyone has to be a teller.
- Staff is polite
- Being able to operate Astro
- Friendship and interesting topics.

2024 YEP Employer Participation

A total of 95 employers hired young adults through YEP 2024.

YEP Employer Sponsors (Direct Hire or Financial Sponsors)

Across the Hall Boutique	HM Dunn	Rusty Eck Ford
Allen Gibbs & Houlik	Homestead Assisted Living	Sedgwick County
Alloy Architecture	Homewell Healthcare	Sedgwick County Zoo
Anthony Elementary	Ideal	Sheet Metal Workers Local
Assisted Living Locators	International Brotherhood	29
Assurance Community	of Electrical Workers	Skyward Credit Union
Care	Irwin Potter Drug	Sojourners Coffee Shop
Balderas Legal Group	KAKE	Spirit AeroSystems
Bank of America	KS Diabetes &	Starkey Inc
Bill's American Muffler	Endocrinology	Star Lumber
Bin Shop'n	KWCH	Tanganyika Wildlife Park
Bombardier	Manpower	Textron Aviation
Center Industries	McConnell Airforce Base	The Arnold Group
Church's Chicken	Mel Hambleton Ford	The Lois House
City of Derby	Meritrust Credit Union	The Salvation Army
City of Wichita	MSE Foods	T-Mobile
Computer Depot	Music Theatre of Wichita	United Way of the Plains
Cox Machine	National Electrical	US Airforce
CPRF	Contractors Association	Wichita Public Schools
Criss Optical	NIAR	Vornado
DCF Janitorial	NORC	Vintage Stock
Dillard's	O.J. Watson Park	Walden Staffing
Dillions	Old Cow Town Museum	Walk-ons Bistro
Dynamic NC	PEC: Professional	Wendy's
Epic Sports	Engineering Consultants	Wesley
Exploration Place	PeopleReady	Wichita Art Museum
FlagshipKansas.Tech	Platinum Health	Wichita Manufacturers
FORVIS	Plumbers and Pipefitters	Association
Goodwill Industry	Local 441	Wichita Metro Crime
Greater Wichita YMCA	Presbyterian Manor	Commission
Green Acres Market	Project Independence	Wichita State University
Habitat Re-Store	Reflection Living	WSU Tech
Heartland Veterinary	Roxy's	WSU Molecular Lab

YEP Supporting Community Partners

Airforce National Guard
Dondlinger Construction
Groover Labs
Kansas Dept. of Children & Families
Kruse Industries
Let's go full STEAM Ahead
NTXUS
Regional Forensic Science Center

Sedgwick County 18th District Court
Sedgwick County Emergency
Communications Center
Sedgwick County Jail
The Urban League of Kansas
Waldinger Corporation
Wichita Police- K-9 Unit
Wichita Transit

YEP Participant Self-Reported Employers

Advanced Physical therapy
All-Star Adventures
Arby's
BDs Mongolian Bar and
Grill
Bella Vita Bistro
Bliss Climbing and Fitness
Bluefin Sake Bar
Braums
Cargill
Chicken N Pickle
Chipotle
Church's Chicken
City of Bel Aire
Davis-Moore
Dollar Tree
Dutch Bros
Ella Baker Freedom
Schools Summer Program
Freddy's

Fuzzys Taco Shop
H Tea O
Hamptons
Mark Arts
Marshall's
McDonald's
McPherson Health and
Rehab
Mitchell Theater
Nail Elements
Nifty Nut House
On the Border
Orr Nissan
Otter Creek Landscapes
Pizza Hut
Prairie Station Vet Clinic
Premier Food Services
Primrose of Wichita West
Public at the Brickyard
QuikTrip

Quivira Scout Ranch
Red Lobster
Red Rock Canyon Grill
Roller City
Rolling Hills Country Club
Sakura Japanese Cuisine
Scooter's Coffee
Shoe Carnival
Spirit Halloween
Starbucks
Subway
Sutherland Lumber Co.
Taco Bell
TJ Maxx
Tropical Smoothie Cafe
Tutor's Pizza
Ulta Beauty
West Wichita Optometry
Wichita Sports/Stryker
Soccer Complex

Workforce Alliance YEP 2024 Participant Demographics

In 2024, 1,265 of the 5,732 young adults who participated in YEP through the Workforce Alliance formally registered for the program. Data has been compiled on those participants and is listed below:

Age	Participants	Percentage
14	144	11.31%
15	230	18.18%
16	315	24.09%
17	332	26.24%
18	195	15.41%
19	34	2.68%
20	8	.6%
22	1	.13%
23/24	6	.52%

Gender	Participants	Percentage
Female	563	34.43%
Male	779	47.64%
Prefer not to Answer	293	17.92%

Race	Participants	Percentage
American Indian or Alaska Native	45	3.7%
Asian or Asian Americas	175	8.05%
Black or African American	366	12.41%
Ethnic Hispanic or Latino	293	19.93%
More than One Race	65	4.28%
Native Hawaiian or Pacific Islander	15	1.34%
Not Identified or Prefer not to Answer	250	21.53%
White or Caucasian	426	47.02%

YEP Participant Residence by Zip Code		
Zip Code	Participants	Percentage
67203	357	28%
67042	56	5.75%
67207	76	4.26%
67212	49	4.15%
67226	45	4.05%
67205	41	3.62%
67216	23	3.30%
67230	37	2.88%
67217	42	2.77%
67144	1	2.66%
67208	29	2.66%
67003	12	2.56%
67214	1	2.45%
67219	11	2.34%
67218	29	2.24%
67213	14	2.02%
67004	18	1.92%
67037	33	1.92%
67002	36	1.81%
67220	29	1.60%
67058	19	1.60%
67204	18	1.60%
67235	18	1.38%
67101	9	1.38%
67211	41	1.38%
67152	3	1.28%
67210	10	1.17%
All Others	138	14.4

YEP Participants by County		
County	Participants	Percentage
Butler	142	11.22%
Harper	32	2.5%
Harvey	6	.47%
Reno	3	.23%
Sedgwick	761	60.15%
Sumner	28	2.21%

**All Other includes zip codes account for less than 1% of total participants per zip code including, 67017, 67052, 67010, 67114, 67206, 67209, 67110, 6706091, 67067, 67146, 67133, 67228, 6721, 67074, 67202, 67031, 67147, 67009, 67013, 67049, 67232, 67135, 67223, 67120, 67726, 67036, 67150, 67229, 67022, 67070, 67076, 67502, 67039, 67103, 67005*

YEP Participant Previous Participation History

Participation	Participants	Percentage
First Time YEP Participant in 2024	1,123	88.77%
Returning YEP Participant	73	5.77%
Previous Participant with HYPE Partner	69	5.45%

YEP Participant Barriers to Employment

Barrier*	Participants	Percentage
Have never been employed or limited work history	320	25.29%
Family receives Free/Reduced Lunch	250	19.76%
Family receives Supplemental Nutrition Assistance Program	95	7.50%
Need assistance to access transportation	28	2.2%
Disability	55	4.3%
Family receives Social Security Disability Income	34	2.6%
Foster Child	22	1.73%
Family receives Temporary Assistance for Needy Families	13	1.02%
Pregnant or Parenting Teen	2	0.15%
Homeless	1	0.07%
Justice Involved	7	0.55%
High School Drop Out	12	.94%

**Participants could identify more than one barrier to employment, if applicable. On average, there were .66 barriers to employment per participant.*

YEP Participant Employment Area of Interest*

Industry	Participants	Percentage
Banking or Finance	263	20.79%
Clerical or /Office	153	12.09%
Construction	135	10.67%
Customer Service or Retail	215	16.99%
Food Service or Hospitality	172	13.59%
Healthcare	268	21.18%
Information Technology	292	23.08%
Janitorial or Maintenance	81	6.40%
Manufacturing	253	20%
Other**	198	15.65%

**Participants could select more than one area of interest if applicable. On average, there were 1.6 areas of interest per participant.*

***Participants could write in industries or occupations not listed. Other areas identified include the following and account for less than 1% of participants per industry: Accounting, Aeronautical Engineering, Agriculture, Athletics, Business, Communications, Cosmetology, Criminal Justice, Digital Marketing, Early Childhood Development, Education, Film Making, Game Design, Graphic Design, Human Resources, Military, Music, Photography, Psychology, Real Estate, Robotics, Social Work, Welding, and Zoo Keeping.*

Participant Education Level Data

School Status	Participants	Percentage
Attending High School	1,156	93.38%
Attending College	29	2.2%
Attending Middle School	30	2.37%
Not Attending School	50	3.95%

Participation by High School

School	Participants	Percentage
Wichita East	97	7.60%
Wichita Northeast	55	4.34%
Andover Central	50	3.90%
Wichita North	47	3.71%
Wichita West	46	3.63%
Wichita Heights	43	3.39%
El Dorado	42	3.32%
Wichita Southeast	42	3.32%
Derby	39	3.08%
Kapaun Mt. Carmel	35	2.76%
Maize South	34	2.68%
Attica/Chaparral	32	2.52%
Wichita South	29	2.29%
Maize	26	2.05%
Wichita Northwest	23	1.81%
Andover	21	1.60%
Eisenhower	16	1.26%

**Other high schools, which represent less than 1% of the total per school include the following: Augusta, Belle Plaine, Bishop Carrol, Brooks Middle School, Campus, Clearwater, Coleman Middle School, Complete High School Maize, Conway, Curtis Middle School, Education Imagine Academy, Independent School, Garden Plains, Goddard, Holy Savior, Home School, Hutchinson, Life Prep, Mulvane, Newton, Rose Hill, Sowers, Valley Center, Udall, Wellington, Wilbur*

Participation by College

School	Participants	Percentage
WSU Tech	3	.62%
Butler Community College	4	.20%



**Chief Elected Officials Board
Meeting Minutes
Thursday, October 10, 2024
3:00 – 4:00 p.m.**

- **Welcome and Introductions:**

Commissioner Jim Howell (Sedgwick County) called the meeting to order at 3:05PM.

- **Workforce Innovation & Opportunity Act (WIOA) Adult, Dislocated Worker and Youth Program Final Performance Report for Program Year 2023:** Denise Houston, Director of Policy and Training Programs

- *Houston provided the final report on WIOA programs performance for PY23.*

ACTION TAKEN: Commissioner Jim Howell (Sedgwick County) moved to approve to receive and file the report as presented. Councilman Mike Hoheisel (Wichita) seconded the motion. Motion passed unanimously.

- **2024 Workforce Alliance Operating Budget Update:** Chad Pettera, VP/COO Workforce Alliance

- Pettera provided an update on the 2024 Workforce Alliance Operating Budget.

ACTION TAKEN: Commissioner Jim Howell (Sedgwick County) moved to approve the budget update as presented. Commissioner Wayne Wilt (Cowley County) seconded the motion. Motion passed unanimously.

- **Workforce Alliance Board Nominations:** Keith Lawing, President/CEO Workforce Alliance

- Lawing presented proposed appointees to the Local Workforce Development Board, providing an overview of proposed appointees.
 - Private Sector:
 - Bruce Witt, Ascension Via Christi
 - Labor:
 - Lisa Whitley, International Association of Machinists and Aerospace Workers

ACTION TAKEN: Commissioner Jim Howell (Sedgwick County) moved to approve the appointments to the Workforce Alliance Local Workforce Development Board. Councilman Mike Hoheisel (Wichita) seconded the motion. Motion passed unanimously.

- **WIOA Adult, Dislocated Worker and Youth Program Policies: Self-Sufficient Wage Standard:** Keith Lawing, President/CEO Workforce Alliance

- Lawing provided an update on the Workforce Innovation and Opportunity Act (WIOA).

ACTION TAKEN: Commissioner Jim Howell (Sedgwick County) moved to receive and file the information as presented. Councilman Mike Hoheisel (Wichita) seconded the motion. Motion passed unanimously.

- **One-Stop Operator Transition:** *Lindsey McWilliams, One-Stop Operator, Goodwill Industries*
 - McWilliams provided an update on the partnership with Workforce Alliance and Goodwill Industries of Kansas for one-stop operations

ACTION TAKEN: *Commissioner Jim Howell (Sedgwick County) moved to approve to receive and file the report. Commissioner Wayne Wilt (Cowley County) seconded the motion. Motion passed unanimously.*

- **Consent Agenda:** *Keith Lawing, CEO/President Workforce Alliance*
 - The Consent Agenda items included:
 - Approval of Minutes from the April 11, 2024 Meeting
 - CEOB Agreements
 - *A chart of members was presented and gaps in representation were discussed. Commissioner Howell is reaching out to the counties identified, seeking full representation.*
 - U.S. Department of Labor Monitoring Report Update
 - Youth Employment Project (YEP)
 - Commissioner Jill Kuehny volunteered to collaborate with other cities and counties to create high school internship opportunities for Summer 2025 focusing on Local Governments.
 - a. Marcy Aycock will follow up to collaborate with the Kuehny.

ACTION TAKEN: *Commissioner Jim Howell (Sedgwick County) motioned to approve the consent agenda. Commissioner Jill Kuehny (Caldwell) seconded the motion. Motion passed unanimously.*

- **Adjourn:** Commissioner Howell (3:56)

The next CEOB Meeting is scheduled for January 2025

A schedule of the 2025 CEOB Meetings will be sent to members

Attendees:

Commissioner Jim Howell, Sedgwick County
Commissioner Wayne Wilt, Cowley County
Commissioner Jill Kuehny, (Caldwell) Sumner County
Mayor Lily Wu, Wichita
Commissioner Mike Hoheisel, Wichita
County Clerk Carol Noblit, Kingman County
Keith Lawing, Workforce Alliance
Chad Pettera, Workforce Alliance
Denise Houston, Workforce Alliance
Lindsey McWilliams, Goodwill Industries
Marcy Aycock, Workforce Alliance

Item

CEOB Agreement/Appointee Update

Current agreements are on file from all member counties – Butler, Cowley, Harper, Kingman, Sedgwick, Sumner, and the City of Wichita.

Appointments are needed from:

- Harper County – 1
- Sumner County – 2
- City of Wichita - 1

County	Representative	Date appointed	Representative	Date Appointed
Butler	Jeff Masterson	8/15/2023	Marc Murphy	8/15/2023
Cowley	Wayne Wilt	7/11/2023	Greg Thompson	
Harper	Brian Waldschmidt		One Needed	
Kingman	Carol Noblit	7/3/2023	Jerry Henning	8/7/2023
Sedgwick	Ryan Baty	6/14/2023	Jim Howell	10/6/2021
Sumner	One Needed		One Needed	
Wichita	One Needed	8/15/2023	Mike Hoheisel	8/15/2023

Recommended Action

Receive and file.

Item

Workforce Innovation & Opportunity Act (WIOA) Performance Reports

Background

Program Year 2023 (PY23) ended on June 30, 2024 and is now final. Performance reporting for Program Year 2024 begins July 1, 2024.

Analysis

WIOA Adult, Dislocated Worker, and Youth (PY23)

The Adult Program annual performance exceeded the goal for Median Earnings. LAIV met the goal for Entered Employment 2nd Quarter and Entered Employment 4th Quarter. LAIV did not meet the sanction level for Credential Rate. There were no participants in the Measurable Skills Gain measure for PY23.

The Dislocated Worker Program annual performance exceeded the goal for Entered Employment 2nd Quarter, Entered Employment 4th Quarter, Median Earnings and Measurable Skills Gain. LAIV did not meet the sanction level for Credential Rate.

The Youth Program annual performance exceeded the goal for Placement in Employment, Education, or Training 2nd Quarter, Placement in Employment, Education, or Training 4th Quarter, Median Earnings, Credential Rate, and Measurable Skills Gain.

LAIV and the State were fairly close in annual performance. The State did better on the Credential Rate for the Adult and Dislocated Worker programs than LAIV. LAIV exceeded the goal for ten measures, met the goal for two measures, and did not meet the sanction level for two measures. The State exceeded the goal for twelve measures and met the goal for three measures.

Wagner Peyser (PY23)

Wagner-Peyser annual performance exceeded the goal for Entered Employment 2nd Quarter, Entered Employment 4th Quarter and Median Earnings.

Effectiveness in Serving Employers for WIOA and Wagner-Peyser (PY23)

The Effectiveness in Serving Employers measure is still in baseline status. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV was very close to the State for all programs for the Retention rate. Adult Retention rate was 70.19%, Dislocated Worker Retention rate was 82.13%, Youth Retention rate was 63.64%, and Wagner-Peyser Retention rate was 71.96%. Statewide Employer Penetration rate was 5.72%. Statewide Repeat Business Customers rate was 47.86%.

WIOA Average Indicator Scores (PY23)

For Average Indicator Score LAIV exceeded the goal for Employment 2nd Quarter, Employment 4th Quarter, Median Earnings and Measurable Skills Gain, and met the goal for Credential Rate.

For Average Program Score LAIV exceeded the goal for the Dislocated Worker and Youth Programs and met the goal for the Adult program.

For Average Indicator Score the State exceeded the goal for Employment 2nd Quarter, Employment 4th Quarter, Median Earnings and Measurable Skills Gain, and met the goal for Credential Rate.

For Average Program Score the State exceeded the goal for the Adult, Dislocated Worker and Youth Programs.

Senior Community Service Employment Program (PY23)

Annual performance information is available for the Senior Community Service Employment Program but is not yet final. LAIV projected annual performance is to exceed the goal for Service Level and Employment Rate 4th Quarter and meet the goal for Service to Most in Need and Employment Rate 2nd Quarter. LAIV is projected to not meet the sanction level for Community Service. There is a reporting issue with Median Earnings that DOL is working to fix in their reporting system. Information on that measure is not available at this time.

Recommended Action

Receive and file

**WIOA Programs
Program Year 2023
Performance Report of LA IV
as of 09/04/2024**

Adult		Goal	PY23 1st Qtr July 23 - Sept 23		PY23 2nd Qtr Oct 23 - Dec 23		PY23 3rd Qtr Jan 24 - Mar 24		PY23 4th Qtr Apr 24 - June 24		PY23 Annual Report July 23 - June 24		PY23 State / Annual Report July 23 - June 24		*Reporting Period
		Sanction													
Employment Rate	(2nd Qtr. after Exit)	76.00%		96		73		109		165		445		1156	4th Qtr= 04/01/23 to 06/30/23
		68.40%	73.28	131	59.35	123	64.50	169	69.04	239	68.89	646	74.63	1549	Annual= 07/01/22 to 06/30/23
Employment Rate	(4th Qtr. after Exit)	71.90%		82		101		95		75		345		1016	4th Qtr= 10/01/22 to 12/31/22
		64.71%	75.23	109	67.79	149	72.52	131	62.60	120	70.26	491	77.26	1315	Annual= 01/01/22 to 12/31/22
Earnings (Median Earnings 2nd Qtr. after Exit)		\$6,784.00													4th Qtr= 04/01/23 to 06/30/23
		\$6,105.60	\$7,715.91	N/A	\$7,984.03	N/A	\$7,467.91	N/A	\$7,450.00	N/A	\$7,789.58	N/A	\$8,456.34	N/A	Annual= 07/01/22 to 06/30/23
Credential Attainment (Within 4 Qtrs. after Exit)		76.50%		2		4		1		1		9		377	4th Qtr= 10/01/22 to 12/31/22
		68.85%	40.00	5	66.67	6	20.00	5	100.00	1	56.25	16	79.20	476	Annual= 01/01/22 to 12/31/22
Measurable Skills Gain (Real Time Measure)		64.10%		0		0		0		0		0		254	4th Qtr= 04/01/24 to 06/30/24
		57.69%	~~~~	0	~~~~	0	~~~~	0	~~~~	0	~~~~	0	69.02	368	Annual= 07/01/23 to 06/30/24

Dislocated Workers

Employment Rate	(2nd Qtr. after Exit)	77.00%		77		49		36		48		212		314	4th Qtr= 04/01/23 to 06/30/23
		69.30%	90.59	85	79.03	62	85.71	42	96.00	50	88.70	239	87.47	359	Annual= 07/01/22 to 06/30/23
Employment Rate	(4th Qtr. after Exit)	78.00%		112		107		77		50		343		420	4th Qtr= 10/01/22 to 12/31/22
		70.20%	90.32	124	84.92	126	90.59	85	80.65	62	87.50	392	87.50	480	Annual= 01/01/22 to 12/31/22
Earnings (Median Earnings 2nd Qtr. after Exit)		\$9,653.00													4th Qtr= 04/01/23 to 06/30/23
		\$8,687.70	\$13,982.81	N/A	\$12,571.49	N/A	\$15,150.35	N/A	\$13,730.58	N/A	\$13,722.39	N/A	\$13,052.22	N/A	Annual= 07/01/22 to 06/30/23
Credential Attainment (Within 4 Qtrs. after Exit)		86.90%		11		6		3		4		25		77	4th Qtr= 10/01/22 to 12/31/22
		78.21%	73.33	15	54.55	11	75.00	4	100.00	4	75.76	33	86.52	89	Annual= 01/01/22 to 12/31/22
Measurable Skills Gain (Real Time Measure)		58.10%		0		0		0		4		7		134	4th Qtr= 04/01/24 to 06/30/24
		52.29%	0.00	2	0.00	1	0.00	9	44.44	9	70.00	10	89.93	149	Annual= 07/01/23 to 06/30/24

Youth

Education and Employment Rate	(2nd Qtr. after Exit)	72.30%		10		7		7		11		26		174	4th Qtr= 04/01/23 to 06/30/23
		65.07%	83.33	12	70.00	10	63.64	11	100.00	11	76.47	34	77.33	225	Annual= 07/01/22 to 06/30/23
Education and Employment Rate	(4th Qtr. after Exit)	69.40%		9		10		11		6		31		159	4th Qtr= 10/01/22 to 12/31/22
		62.46%	100.00	9	66.67	15	73.33	15	66.67	9	73.81	42	73.61	216	Annual= 01/01/22 to 12/31/22
Earnings (Median Earnings 2nd Qtr. after Exit)		\$3,050.00													4th Qtr= 04/01/23 to 06/30/23
		\$2,745.00	\$2,554.64	N/A	\$6,942.40	N/A	\$3,183.56	N/A	\$5,272.04	N/A	\$6,122.17	N/A	\$5,452.09	N/A	Annual= 07/01/22 to 06/30/23
Credential Attainment (Within 4 Qtrs. after Exit)		66.30%		2		7		1		4		14		77	4th Qtr= 10/01/22 to 12/31/22
		59.67%	100.00	2	100.00	7	33.33	3	80.00	5	82.35	17	60.16	128	Annual= 01/01/22 to 12/31/22
Measurable Skills Gain (Real Time Measure)		49.20%		0		5		5		6		20		161	4th Qtr= 04/01/24 to 06/30/24
		44.28%	0.00	25	21.74	23	26.32	19	37.50	16	74.07	27	62.65	257	Annual= 07/01/23 to 06/30/24

Summary LA IV	1st Qtr			2nd Qtr			3rd Qtr			4th Qtr		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	2	3	3	1	3	2	2	3	2	2	4	3
Met Sanction	1	0	0	1	0	2	0	0	0	1	0	1
Did Not Meet Sanction	1	2	2	2	2	1	2	2	3	1	1	1

Summary Annual LA IV / State	Program to Date			
	Adult	DW	Youth	State
Met Goal	1	4	5	12
Met Sanction	2	0	0	3
Did Not Meet Sanction	1	1	0	0

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~~~~ No data showing in the quarter yet even though it is within the current reporting period.

\* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**Wagner-Peyser  
Program Year 2023  
Performance Report of LAIV  
as of 09/04/2024**

|                        | Goal<br>Sanction                             | PY23<br>1st Qtr<br>July 23 - Sept 23 |                   | PY23<br>2nd Qtr<br>Oct 23 - Dec 23 |      | PY23<br>3rd Qtr<br>Jan 24 - Mar 24 |      | PY223<br>4th Qtr<br>Apr 24 - June 24 |      | *Reporting Period             |
|------------------------|----------------------------------------------|--------------------------------------|-------------------|------------------------------------|------|------------------------------------|------|--------------------------------------|------|-------------------------------|
|                        |                                              |                                      |                   |                                    |      |                                    |      |                                      |      |                               |
| <b>Wagner-Peyser</b>   | <b>Employment Rate</b>                       | <b>66.50%</b>                        | 1723              |                                    | 1056 |                                    | 1764 |                                      | 1057 | 4th Qtr= 04/01/23 to 06/30/23 |
|                        | <i>(2nd Qtr. after Exit)</i>                 | <b>59.85%</b>                        | 77.96%<br>2210    | 55.43%                             | 1905 | 75.87%                             | 2325 | 73.76%                               | 1433 | Annual= 07/01/22 to 06/30/23  |
| <b>Employment Rate</b> | <b>64.90%</b>                                |                                      | 1742              |                                    | 1608 |                                    | 1684 |                                      | 1084 | 4th Qtr= 10/01/22 to 12/31/22 |
|                        | <i>(4th Qtr. after Exit)</i>                 | <b>58.41%</b>                        | 80.17%<br>2173    | 78.21%                             | 2056 | 76.03%                             | 2215 | 75.28%                               | 1440 | Annual= 01/01/22 to 12/31/22  |
| <b>Earnings</b>        | <b>\$5,653.00</b>                            |                                      |                   |                                    |      |                                    |      |                                      |      | 4th Qtr= 04/01/23 to 06/30/23 |
|                        | <i>(Median Earnings 2nd Qtr. after Exit)</i> | <b>\$5,087.70</b>                    | \$8,882.27<br>N/A | \$9,325.76                         | N/A  | \$9,589.07                         | N/A  | \$9,137.42                           | N/A  | Annual= 07/01/22 to 06/30/23  |

|                        | Goal<br>Sanction                             | PY23<br>Annual Report<br>July 23 - June 24 |                   | PY23<br>State / Annual Report<br>July 23 - June 24 |       | *Reporting Period             |
|------------------------|----------------------------------------------|--------------------------------------------|-------------------|----------------------------------------------------|-------|-------------------------------|
|                        |                                              |                                            |                   |                                                    |       |                               |
| <b>Wagner-Peyser</b>   | <b>Employment Rate</b>                       | <b>66.50%</b>                              | 5057              |                                                    | 10209 | 4th Qtr= 04/01/23 to 06/30/23 |
|                        | <i>(2nd Qtr. after Exit)</i>                 | <b>59.85%</b>                              | 76.54%<br>6607    | 72.88%                                             | 14008 | Annual= 07/01/22 to 06/30/23  |
| <b>Employment Rate</b> | <b>64.90%</b>                                |                                            | 4614              |                                                    | 8553  | 4th Qtr= 10/01/22 to 12/31/22 |
|                        | <i>(4th Qtr. after Exit)</i>                 | <b>58.41%</b>                              | 76.04%<br>6068    | 71.84%                                             | 11905 | Annual= 01/01/22 to 12/31/22  |
| <b>Earnings</b>        | <b>\$5,653.00</b>                            |                                            |                   |                                                    |       | 4th Qtr= 04/01/23 to 06/30/23 |
|                        | <i>(Median Earnings 2nd Qtr. after Exit)</i> | <b>\$5,087.70</b>                          | \$9,327.49<br>N/A | \$8,246.70                                         | N/A   | Annual= 07/01/22 to 06/30/23  |

| Summary LA IV         | Quarterly Local Area IV |         |         |         |
|-----------------------|-------------------------|---------|---------|---------|
|                       | 1st Qtr                 | 2nd Qtr | 3rd Qtr | 4th Qtr |
| Met Goal              | 3                       | 2       | 3       | 3       |
| Met Sanction          |                         |         |         |         |
| Did Not Meet Sanction |                         | 1       |         |         |

| Summary Annual LA IV / State | Program to Date |       |
|------------------------------|-----------------|-------|
|                              | LAIV            | State |
| Met Goal                     | 3               | 3     |
| Met Sanction                 |                 |       |
| Did Not Meet Sanction        |                 |       |

\*\*\*\*\* The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level

\* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**WIOA Effectiveness in Serving Employers**  
**Program Year 2023**  
**Performance Report of LAIV**  
**as of 09/03/2024**

Retention is the only measure that varies across WIOA / Wagner Peyser performance reports. The top table is a breakdown of the annual Retention performance percentages for Local Area IV and the State. The bottom chart reflects the statewide performance percentages for the 2 other employer based performance measures (Employer Penetration Rate & Repeat Business Customers Rate).

|                                                               | Goal     | PY23<br>Annual Report / LAIV<br>July 23 - June 24 |      | PY23<br>Annual Report / State<br>July 23 - June 24 |      | *Reporting Period            |
|---------------------------------------------------------------|----------|---------------------------------------------------|------|----------------------------------------------------|------|------------------------------|
|                                                               | Sanction |                                                   |      |                                                    |      |                              |
| *No Goals / Sanctions set at this time*                       |          |                                                   |      |                                                    |      |                              |
| Retention - Adult<br>(2nd & 4th Qtrs. After Exit)             | N/A      | 70.19%                                            | 259  | 70.64%                                             | 753  | Annual= 01/01/22 to 12/31/22 |
|                                                               | N/A      |                                                   | 369  |                                                    | 1066 |                              |
| Retention - Dislocated Worker<br>(2nd & 4th Qtrs. After Exit) | N/A      | 82.13%                                            | 285  | 82.51%                                             | 349  | Annual= 01/01/22 to 12/31/22 |
|                                                               | N/A      |                                                   | 347  |                                                    | 423  |                              |
| Retention - Youth<br>(2nd & 4th Qtrs. After Exit)             | N/A      | 63.64%                                            | 21   | 54.09%                                             | 86   | Annual= 01/01/22 to 12/31/22 |
|                                                               | N/A      |                                                   | 33   |                                                    | 159  |                              |
| Retention - Wagner Peyser<br>(2nd & 4th Qtrs. After Exit)     | N/A      | 71.96%                                            | 3390 | 67.34%                                             | 5919 | Annual= 01/01/22 to 12/31/22 |
|                                                               | N/A      |                                                   | 4711 |                                                    | 8790 |                              |

|                                                                                                                        | Goal     | PY23<br>State / Annual Report<br>July 23 - June 24 |        | *Reporting Period            |
|------------------------------------------------------------------------------------------------------------------------|----------|----------------------------------------------------|--------|------------------------------|
|                                                                                                                        | Sanction |                                                    |        |                              |
| <b>Employer Penetration Rate</b><br>(% of Employers using WIOA Core Services)                                          | N/A      | 5.72%                                              | 5725   | Annual= 07/01/22 to 06/30/23 |
|                                                                                                                        | N/A      |                                                    | 100062 |                              |
| <b>Repeat Business Customers Rate</b><br>(% of Employers that used WIOA Core Serv. more than once in the last 3 years) | N/A      | 47.86%                                             | 4370   | Annual= 07/01/22 to 06/30/23 |
|                                                                                                                        | N/A      |                                                    | 9131   |                              |

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

^^^ No data showing in the quarter yet even though it is within the current reporting period.

\* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**WIOA Programs**  
**Program Year 2023**  
**Performance Throughout the Program Year**  
**Local Area IV**  
**as of 09/03/2024**

| Local Area IV Performance Through PY 2023 |                    |                |                    |                |                    |                |                         |
|-------------------------------------------|--------------------|----------------|--------------------|----------------|--------------------|----------------|-------------------------|
| Indicator / Program                       | Performance / Goal | Title I Adults | Performance / Goal | Title I DW     | Performance / Goal | Title I Youth  | Average Indicator Score |
| Employment 2nd Quarter After Exit         | 68.89%             | 90.64%         | 88.70%             | 115.19%        | 76.47%             | 105.77%        | 103.87%                 |
|                                           | 76.00%             |                | 77.00%             |                | 72.30%             |                |                         |
| Employment 4th Quarter After Exit         | 70.26%             | 97.72%         | 87.50%             | 112.18%        | 73.81%             | 106.35%        | 105.42%                 |
|                                           | 71.90%             |                | 78.00%             |                | 69.40%             |                |                         |
| Median Earnings 2nd Quarter After Exit    | \$7,789.58         | 114.82%        | \$13,722.39        | 142.16%        | \$6,122.17         | 200.73%        | 152.57%                 |
|                                           | \$6,784.00         |                | \$9,653.00         |                | \$3,050.00         |                |                         |
| Credential Attainment Rate                | 56.25%             | 73.53%         | 75.76%             | 87.18%         | 82.35%             | 124.21%        | 94.97%                  |
|                                           | 76.50%             |                | 86.90%             |                | 66.30%             |                |                         |
| Measurable Skill Gains                    | 0.00%              | ^^^^^          | 70.00%             | 120.48%        | 74.07%             | 150.55%        | 135.52%                 |
|                                           | 64.10%             |                | 58.10%             |                | 49.20%             |                |                         |
| <b>Average Program Score</b>              | <b>90.00%</b>      | <b>94.18%</b>  | <b>90.00%</b>      | <b>115.44%</b> | <b>90.00%</b>      | <b>137.52%</b> |                         |

Indicator / Program totals will meet sanction by achieveing 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

**WIOA Programs**  
**Program Year 2023**  
**Performance Throughout the Program Year**  
**Statewide**  
**as of 09/03/2024**

| Overall State Performance Through PY 2023 |                    |                |                    |                |                    |                |                         |
|-------------------------------------------|--------------------|----------------|--------------------|----------------|--------------------|----------------|-------------------------|
| Indicator / Program                       | Performance / Goal | Title I Adults | Performance / Goal | Title I DW     | Performance / Goal | Title I Youth  | Average Indicator Score |
| Employment 2nd Quarter After Exit         | 74.63%             | 98.20%         | 87.47%             | 113.60%        | 77.33%             | 106.96%        | 106.25%                 |
|                                           | 76.00%             |                | 77.00%             |                | 72.30%             |                |                         |
| Employment 4th Quarter After Exit         | 77.26%             | 107.45%        | 87.50%             | 112.18%        | 73.61%             | 106.07%        | 108.57%                 |
|                                           | 71.90%             |                | 78.00%             |                | 69.40%             |                |                         |
| Median Earnings 2nd Quarter After Exit    | \$8,456.34         | 124.65%        | \$13,052.22        | 135.21%        | \$5,452.09         | 178.76%        | 146.21%                 |
|                                           | \$6,784.00         |                | \$9,653.00         |                | \$3,050.00         |                |                         |
| Credential Attainment Rate                | 79.20%             | 103.53%        | 86.52%             | 99.56%         | 60.16%             | 90.74%         | 97.94%                  |
|                                           | 76.50%             |                | 86.90%             |                | 66.30%             |                |                         |
| Measurable Skill Gains                    | 69.02%             | 107.68%        | 89.93%             | 154.78%        | 62.65%             | 127.34%        | 129.93%                 |
|                                           | 64.10%             |                | 58.10%             |                | 49.20%             |                |                         |
| <b>Average Program Score</b>              | <b>90.00%</b>      | <b>108.30%</b> | <b>90.00%</b>      | <b>123.07%</b> | <b>90.00%</b>      | <b>121.97%</b> |                         |

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

# Senior Community Service Employment Program (SCSEP)

Program Year 2023

Performance Report of LAIV

as of 09/03/2024 (Updated Quarterly)

\*Numbers pulled from GPMS site reporting\*

| SCSEP Measure                                                             | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Goal     | PY23<br>1st Qtr<br>July 23 to<br>Sept 23 |       | PY23<br>2nd Qtr<br>Oct 23 to<br>Dec 23 |       | PY23<br>3rd Qtr<br>Jan 24 to<br>Mar 24 |       | PY23<br>4th Qtr<br>Apr 24 to<br>June 24 |       | PY23<br>YTD<br>July 23 to<br>June 24 |       |
|---------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------------------------------------|-------|----------------------------------------|-------|----------------------------------------|-------|-----------------------------------------|-------|--------------------------------------|-------|
|                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Sanction |                                          |       |                                        |       |                                        |       |                                         |       |                                      |       |
| Service Level                                                             | The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions                                                                                                                                                                                                                                                                                                                                                                                                                               | 125.0%   |                                          | 71    |                                        | 77    |                                        | 75    |                                         | 80    |                                      | 110   |
|                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 112.5%   | 84.5%                                    | 84    | 91.7%                                  | 84    | 89.3%                                  | 84    | 95.2%                                   | 84    | 131.0%                               | 84    |
| Community Service                                                         | The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period                                                                                                                                                                                                                                                                                                                                                                                                                | 70.0%    |                                          | 14285 |                                        | 14078 |                                        | 12709 |                                         | 12549 |                                      | 53621 |
|                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 63.0%    | 62.3%                                    | 22932 | 61.4%                                  | 22932 | 55.4%                                  | 22932 | 54.7%                                   | 22932 | 58.5%                                | 91728 |
| Service to Most In Need                                                   | Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided the number of participants who are active on the last day of the reporting period or who exited during the reporting period | 3.07%    |                                          | 215   |                                        | 235   |                                        | 231   |                                         | 251   |                                      | 343   |
|                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 2.8%     | 3.03%                                    | 71    | 3.05%                                  | 77    | 3.08%                                  | 75    | 3.14%                                   | 80    | 3.06%                                | 112   |
| Employment Rate<br>(2nd Qtr. after Exit)                                  | The percentage of participants who are in unsubsidized employment during the second quarter after exit from the program.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 30.5%    |                                          | 2     |                                        | 6     |                                        | 1     |                                         | 3     |                                      | 12    |
|                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 27.5%    | 50.0%                                    | 4     | 40.0%                                  | 15    | 16.7%                                  | 6     | 20.0%                                   | 15    | 30.0%                                | 40    |
| Employment Rate<br>(4th Qtr. after Exit)                                  | The percentage of participants who are in unsubsidized employment during the fourth quarter after exit from the program                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 26.6%    |                                          | 2     |                                        | 2     |                                        | 2     |                                         | 5     |                                      | 11    |
|                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 23.9%    | 50.0%                                    | 4     | 20.0%                                  | 10    | 50.0%                                  | 4     | 33.3%                                   | 15    | 33.3%                                | 33    |
| Earnings<br>(Median Earning 2nd Qtr. after Exit)                          | The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | \$3,332  |                                          |       |                                        |       |                                        |       |                                         |       |                                      |       |
|                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | \$2,999  | \$0                                      | N/A   | \$0                                    | N/A   | \$0                                    | N/A   | \$0                                     | N/A   | \$0                                  | N/A   |
| Effectiveness in Serving<br>Employers, Participants,<br>and Host Agencies | Average annual ACSI for employers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 85.8%    |                                          |       |                                        |       |                                        |       |                                         |       |                                      |       |
|                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 77.2%    | ~~~~                                     |       | ~~~~                                   |       | ~~~~                                   |       | ~~~~                                    |       | ~~~~                                 |       |
|                                                                           | Average annual ACSI for participants                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 86.9%    |                                          |       |                                        |       |                                        |       |                                         |       |                                      |       |
|                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 78.2%    | ~~~~                                     |       | ~~~~                                   |       | ~~~~                                   |       | ~~~~                                    |       | ~~~~                                 |       |
|                                                                           | Average annual ACSI for host agencies                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 83.3%    |                                          |       |                                        |       |                                        |       |                                         |       |                                      |       |
|                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 75.0%    | ~~~~                                     |       | ~~~~                                   |       | ~~~~                                   |       | ~~~~                                    |       | ~~~~                                 |       |

| Summary           | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | YTD |
|-------------------|-------------|-------------|-------------|-------------|-----|
| Met Goal          | 2           | 1           | 2           | 2           | 2   |
| Met Sanction      | 1           | 1           |             |             | 2   |
| Did Not Meet Goal | 3           | 4           | 4           | 4           | 2   |

Bold Numbers = Official numbers and will not change

~~~~ = Information is not available