Workforce Alliance Program Operations and Performance Committee
Meeting Agenda
Thursday, March 7, 2024 • 11:30 a.m. - 1:00 p.m.
ZOOM Only: *https://us02web.zoom.us/j/81899476778*

1. **Welcome and Introductions:** Tony Naylor, Co-Chair (11:30)

2. **One-Stop Operator Procurement Update**: Chad Pettera (11:35)
   The Workforce Alliance released a Request for Proposals for one-stop operations.
   Recommended Action: Take appropriate action.

3. **Additions to the Eligible Training Provider (ETP) List:** Janet Sutton (11:40) *(pp. 2-3)*
   Proposed additions to the Eligible Training Provider List will be reviewed for approval.
   Recommended Action: Approve additions to the Eligible Training Provider List as presented.

4. **Affiliate Workforce Center Certification:** Chad Pettera (11:45) *(p. 4)*
   Workforce Innovation and Opportunity Act (WIOA) and state and local policy requires that affiliate one stops be certified at a minimum of every three years. Eckerd assists in certification of the one stop's as part of the scope of services of the One Stop Operator.
   Recommended Action: Approve the Certification of the Affiliate One Stops and Recommend Certification to the CEOB

5. **Senior Community Service Employment Program (SCSEP) Monitoring Report:** Chip Reece, SCSEP Supervisor (12:00) *(pp. 5-7)*
   Last December, the Kansas Department of Commerce Regulatory Compliance Unit (CRC) did a routine monitoring review of Local Area IV's SCSEP for compliance.
   Recommended Action: Receive and file.

6. **Workforce Center Operations Report**: Denise Houston (12:30) *(pp. 8-11)*
   The most current report on Workforce Center operations will be presented for review.
   Recommended Action: Take appropriate action.

7. **Consent Agenda:** Tony Naylor (12:45)
   Members of the Committee may request discussion on any of the action items at the meeting or the items may be accepted as presented in a single motion.
   A. Meeting Minutes from November 2, 2023 *(pp. 12-13)*
   B. Workforce Innovation & Opportunity Act (WIOA) Adult, Dislocated Worker and Youth Program Performance for Program Year 2023 *(pp. 14-22)*
   Recommended Action: Approve the consent agenda as presented.

8. **Adjourn** (1:00)

The next Workforce Alliance Program Operations and Performance Committee Meeting
is scheduled for 11:30 a.m. on May 2, 2024

The Workforce Alliance is the Local Workforce Development Board for Local Area IV

Item

The following additions are recommended for the Eligible Training Provider List.

Background

All programs on the Eligible Training Provider List must be approved.

Analysis

Pending Initial Programs

The programs listed are online, self-paced programs offered by Butler Community College. All of the programs lead to occupations with at least 4% projected growth in the next 10 years and all have median wages exceeding our area's self-sufficient wage ($15.60/hr.).

Staff recommends approving the following:

- AZ-104 Microsoft Azure Administrator (Voucher Included) - NC
- AZ-500 Microsoft Azure Security (Voucher Included) - NC
- CompTIA A+ 1101 and 1102 with Exam Vouchers - Live Online
- CompTIA A+ 220-1101 and 220-1102 - NC PT
- Data Analytics - NC
- Information Technology Level 1 Help Desk Technician - NC PT
- Interior Decoration & Design
- Life Skills Coaching Entrepreneur - NC
- Medical Billing and Coding Specialist Complete - NC PT
- Medical Billing and Coding Specialist Complete (PTMED3005)
- Medical Billing and Coding with Exam Voucher - Live Online
- Microsoft Azure Dual Certification Boot Camp - NC
- Nutrition & Fitness Professional - NC
- Personal Fitness Instructor Professional - NC
- Photovoltaic Technician - NC
- Software Development Bootcamp - NC
- Stress Management Coaching Expert - NC
- UX/UI Design Bootcamp

Recommended Action

Approve the initial programs as presented.

WIOA Eligible Training Provider
Programs Information
March 2024

Provider Name	Program Name	Demand Occupation/ Industry in Area IV	Length of Training	Approximate Cost Per Credit Hour In State	Approximate Total Program Cost	Type of Attainment	Avg. Wage Per Hr.	ONET Projected Growth 2020-2030	Recommended Action
Pending Initial Programs									
Butler Community College	AZ-104 Microsoft Azure Administrator (Voucher Included) - NC	Computer Systems Administrator / Information Technology	60 hrs.	N/A	$1,995.00	IHE Certificate of Completion	$37.99	6%	Approve
Butler Community College	AZ-500 Microsoft Azure Security (Voucher Included) - NC	Information Security Analyst / Information Technology	50 hrs.	N/A	$1,995.00	IHE Certificate of Completion	$46.61	39%	Approve
Butler Community College	CompTIA A+ 1101 and 1102 with Exam Vouchers - Live Online	Computer Network Administrator / Information Technology	8 weeks / 66 hrs.	N/A	$2,985.00	Industry Certification	$37.99	6%	Approve
Butler Community College	CompTIA A+ 220-1101 and 220-1102 - NC PT	Computer User Support Specialist / Information Technology	100 hrs.	N/A	$1,986.00	Industry Certification	$23.87	10%	Approve
Butler Community College	Data Analytics - NC	N/A	16 weeks / 320 hrs.	N/A	$6,400.00	IHE Certificate of Completion	$42.72	35%	Approve
Butler Community College	Information Technology Level 1 Help Desk Technician - NC PT	Computer User Support Specialist / Information Technology	250 hrs.	N/A	$3,714.00	Industry Certification	$23.87	10%	Approve
Butler Community College	Interior Decoration & Design	N/A	225 hrs.	N/A	$1,425.00	Industry Certification	$28.23	4%	Approve
Butler Community College	Life Skills Coaching Entrepreneur - NC	N/A	765 hrs.	N/A	$4,000.00	Industry Certification	$24.16	17%	Approve
Butler Community College	Medical Billing and Coding Specialist Complete - NC PT	Medical Records Specialist / Healthcare	755 hrs.	N/A	$4,249.00	Industry Certification	$20.89	7%	Approve
Butler Community College	Medical Billing and Coding Specialist Complete (PTMED3005)	Medical Records Specialist / Healthcare	755 hrs.	N/A	$4,249.00	Industry Certification	$20.89	7%	Approve
Butler Community College	Medical Billing and Coding with Exam Voucher - Live Online	Medical Records Specialist/ Healthcare	19 weeks / 160 hrs.	N/A	$3,534.00	Industry Certification	$20.89	7%	Approve
Butler Community College	Microsoft Azure Dual Certification Boot Camp - NC	Information Security Analyst / Information Technology	60 hrs.	N/A	$4,399.00	Industry Certification	$46.61	39%	Approve
Butler Community College	Nutrition & Fitness Professional - NC	N/A	540 hrs.	N/A	$3,250.00	Industry Certification	$26.97	8%	Approve
Butler Community College	Personal Fitness Instructor Professional - NC	N/A	615 hrs.	N/A	$3,800.00	Industry Certification	$23.21	14%	Approve
Butler Community College	Photovoltaic Technician - NC	N/A	145 hrs.	N/A	$1,000.00	IHE Certificate of Completion	$24.75	22%	Approve
Butler Community College	Software Development Bootcamp - NC	Software Developer / Information Technology	480 hrs.	N/A	$10,000.00	IHE Certificate of Completion	$49.37	25%	Approve
Butler Community College	Stress Management Coaching Expert - NC	N/A	765 hrs.	N/A	$4,200.00	Industry Certification	$24.16	17%	Approve
Butler Community College	UX/UI Design Bootcamp	Web Developer / Information Technology	24 weeks / 480 hrs.	N/A	$9,600.00	IHE Certificate of Completion	$32.67	14%	Approve

Item
Affiliate Workforce Center Certification

Background
Workforce Innovation and Opportunity Act (WIOA) and state and local policy requires that affiliate one stops be certified at a minimum of every three years. Eckerd assists in certification of the one stop's as part of the scope of services of the One Stop Operator.

Analysis
It was discovered during the One Stop Operator Contract Termination transition that Eckerd conducted the Affiliate One Stop Certification for all the affiliate sites in September 2023. The forms completed during the review of the Affiliate One Stop Centers in Butler, Cowley, and Sumner counties was sent to board and committee members in addition to the meeting packet and will be posted with the meeting materials on the website.

WA staff review of the forms indicates all the affiliate One Stops met the criteria to be Affiliate One Stop Centers and should be certified by the Local Workforce Development Board (LWDB) and Chief Elected Officials Board (CEOB) and forwarded to the Kansas Department of Commerce.

Recommended Action
Approve the Certification of the Affiliate One Stops and Recommend Certification to the CEOB

Item:
Senior Community Service Employment Program (SCSEP) Monitoring Report

Background:
The Senior Community Service Employment Program (SCSEP) provides workers ages 55 and over who meet income guidelines, with an opportunity to gain key work skills by working in a real-world, real-time work environment. SCSEP participants gain critical skills that ultimately lead to locating and maintaining unsubsidized employment.

Analysis:
Last December, the Kansas Department of Commerce Regulatory Compliance Unit (CRC) did a routine monitoring review of Local Area IV's SCSEP for compliance. The Executive Summary of that the resulting report is attached and the full report was sent to board and committee members with the meeting packet and will be posted with the meeting materials on the website.

SCSEP continues to rebuild and grow after significant impacts from the pandemic. Participant numbers have been increasing every year for the last couple of years. A summary of the last three program years is below:

County	PY 2021	PY 2022	PY 2023 as of 3-1-24	Total Authorized Positions
Butler County	3	4	4	8
Cowley County	2	3	2	7
Harper County	1	2	1	1
Harvey County	8	7	5	4
Kingman County	0	0	0	1
Sedgwick County	57	66	70	58
Sumner County	1	1	0	5
Total	72	83	82	84

While enrollments have been increasing, SCSEP does have openings for additional participants. The program is allowed to pool and over enroll in rural county positions but cannot do so amongst rural and urban county positions. The breakdown of current participants and available openings is below:

County	PY2023 as of 3-1-24	Total Authorized Positions	Positions Available
Butler County	4	8	4
Cowley County	2	7	5
Harper County	1	1	0
Harvey County	4	4	0
Kingman County	0	1	1
Sedgwick County	48	58	10
Sumner County	2	5	3
Total	61	84	23

SCSEP staff continues to emphasis outreach to increase both participant enrollments and host agency training site opportunities. SCSEP staff is co-located at the Wichita Workforce Center and at Senior Services in Wichita and receives numerous referrals and interactions at both locations. Recently SCSEP Program Supervisor Chip Reece was invited to speak at the Department of Labor Region 5 SCSEP Round Table about the success of the program in our local area.

Success Story
Yurii and his wife entered the U.S. as refugees from Ukraine, escaping the war that has consumed their home country. With the help of the International Rescue Committee, they were able to settle in Wichita, where they began to make plans to work toward some independence. It was at this point that both he and his wife made contact with SCSEP, to see if they could get support finding employment in the U.S. for the first time. However, they had one stipulation: that they both be placed together at a training site so that Yurii could assist with translating for his wife, who does not speak English.

While being placed together limited the options available in SCSEP, Salvation Army stepped up to host the couple at one of their community locations, where they would assist with housekeeping and the food and commodities pantry. They were both very happy with this opportunity and made the best of it. The host agency reported that both of them did a great job and were willing to help in any capacity they could. While this experience was a nice start for them, Yurii had his sights set higher. He was determined to find a job in the aircraft industry in Wichita that would support both he and his wife, so that she could stop working and focus on her English.

Yurii's most recent background while he lived in Ukraine was in non-destructive testing for about 15 years and a degree in aircraft construction. While his education is not recognized in the U.S., he had the work experience and obtained his Gold WorkReady certificate, which is recognized by several aircraft manufacturing companies in Wichita. While Yurii took advantage of job fairs hosted at the Workforce Center, he struggled initially to get any interviews. SCSEP staff reached out the Workforce Center's Business Team to get other ideas, and was encouraged to have Yurii apply to Textron Aviation.

After a successful interview, Yurii was hired at Textron starting on 11/27/23 as a sheet metal assembler, where he is now making $20.60/hr, full time. With this job, Yurii was able to achieve his goal of supporting his family and giving his wife the ability to be able to pursue improving her English.

Recommended Action
Receive and File

In November 2023, the Kansas Department of Commerce's (Commerce) Regulatory Compliance Unit (CRC) reviewed the Local Workforce Development Area IV (LWDA IV) Senior Community Service Employment Program (SCSEP) for compliance with Title V of the Older Americans Act (OAA), Federal Regulations at 20 CFR Part 641, and applicable United States Department of Labor (USDOL) Training and Employment Guidance Letters (TEGL) and Older Worker Bulletins (OWB). Workforce Alliance, Commerce's state grant sub-awardee, operates the SCSEP in LWDA IV which includes Butler, Cowley, Harper, Harvey, Kingman, Sedgwick, and Sumner Counties in south-central Kansas. Additional information about Workforce Alliance is available at www.workforce-ks.com.

Observations and Recommendations

Observation: New outreach partnerships with community organizations and host sites along with increasing workforce center traffic have increased program enrollments and expenditures. In PY 2022, the program gained 48 new participants compared to 30 new participants gained in PY 2021. At PY 2022 end, 65% of authorized positions (55 of 84) were occupied compared to 49% occupancy (41 of 84) at PY 2021 end. During the entrance conference, the SCSEP program manager noted that 64 of 84 program slots were filled for a 76% occupancy rate. In PY 2022, White persons had the highest participation rate at 64% followed by Black/African Americans at 25% and persons with disabilities accounted for 21% of all participants.

➢ **Recommendation:** SCSEP should continue to develop methods of participant outreach, recruitment, and selection that target eligible individuals including racial and ethnic minorities, persons with Limited English Proficiency, Veterans, individuals with disabilities, and persons with greatest economic need.

Best Practices and Program Highlights

➢ SCSEP provides fair and equitable consideration to applicants with disabilities, past criminal convictions, long employment gaps, and other barriers to employment.

➢ CRC observed the required equal opportunity notice on the Workforce Alliance website, Wichita Workforce Center lobby, in program outreach materials, and in participant files.

➢ In PY 2022, SCSEP met or exceeded all Core Performance Measures except for the Employment Rate – 4th Quarter after Exit.

Item

Workforce Centers Operations January Update

Job Seeker Traffic

The bar graph below provides a visual representation of jobseeker traffic through January of 2024. The graph reveals an increase of 380 participants as compared with January of 2023. Overall, job seeker engagement at all four centers exceeds the levels observed in the preceding two years. This positive trend underscores a continued expansion in job seeker participation.

Total Traffic by Month

	JAN	FEB	MAR	APR	May	JUN	JUL	AUG	SEP	OCT	NOV	DEC
2024	3276											
2023	2896	3331	3910	3075	2953	3340	2520	4432	4326	3454	2545	2223
2022	1397	1571	1742	2260	1882	2333	2688	1875	3563	2320	2356	1640
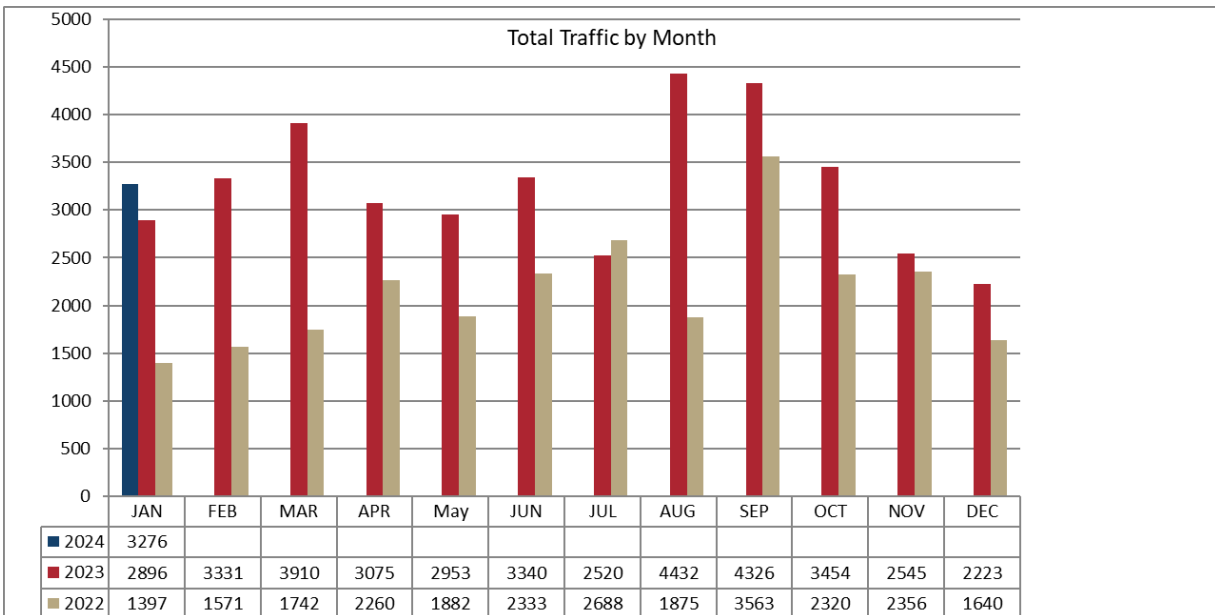
This pie chart offers a breakdown of the job seeker traffic by Area IV's Auxiliary Offices in Butler, Sumner, and Cowley counties.

Outer County Traffic by Site

Sumner, 31

Cowley CC, 12

Butler, 86
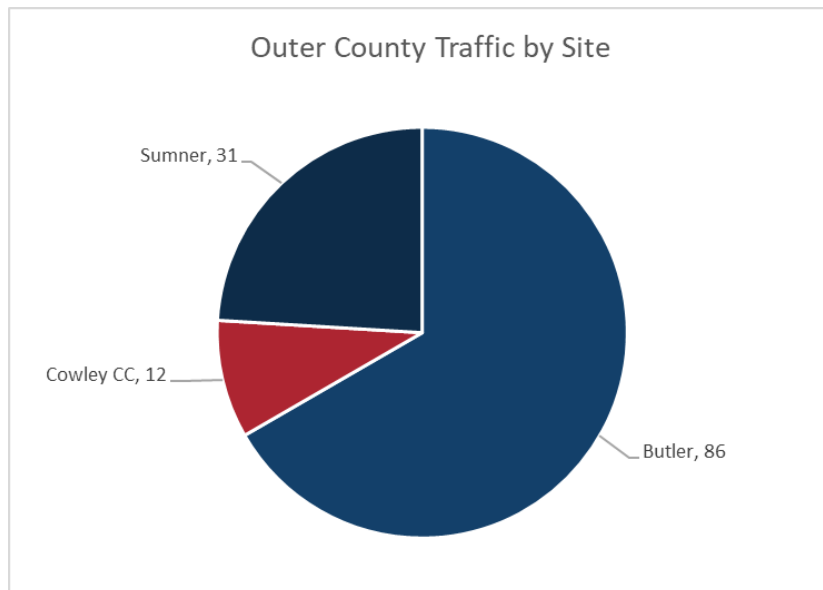
Job Seeker Services

This pie chart offers a breakdown of the comprehensive job seeker services provided by Area IV's One Stop Center, the Wichita Workforce Center.
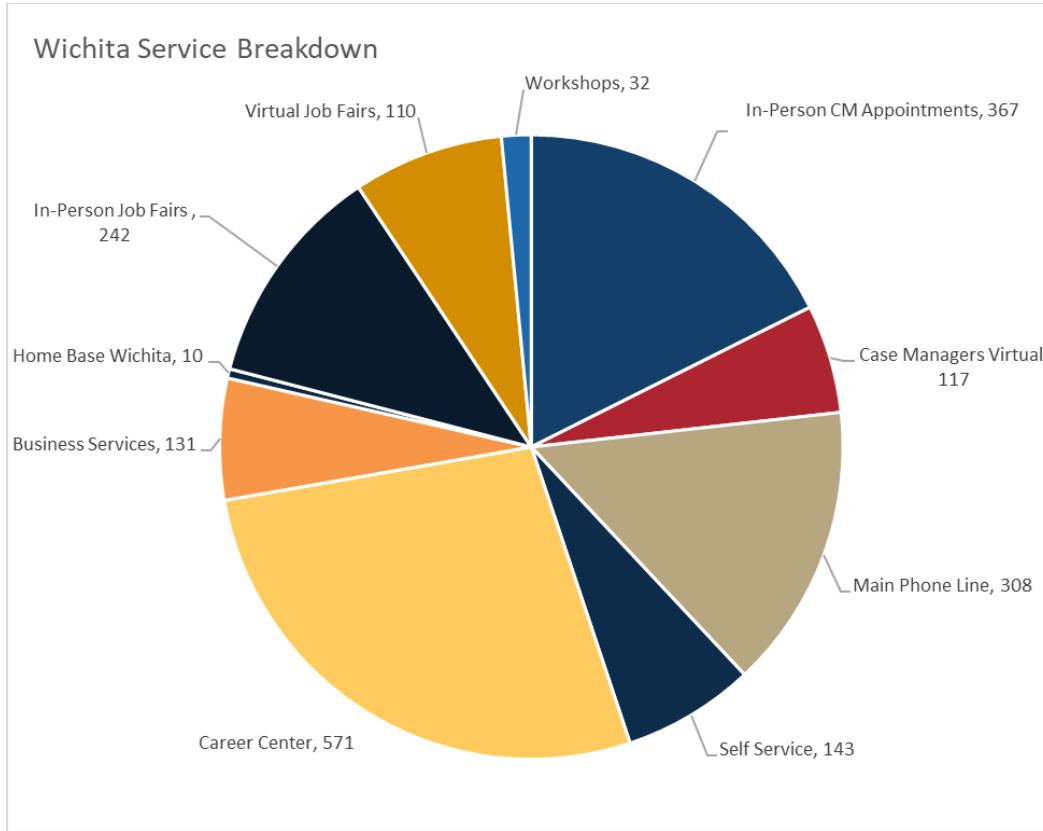
This graph offers a breakdown of the comprehensive offsite services provided by Area IV.
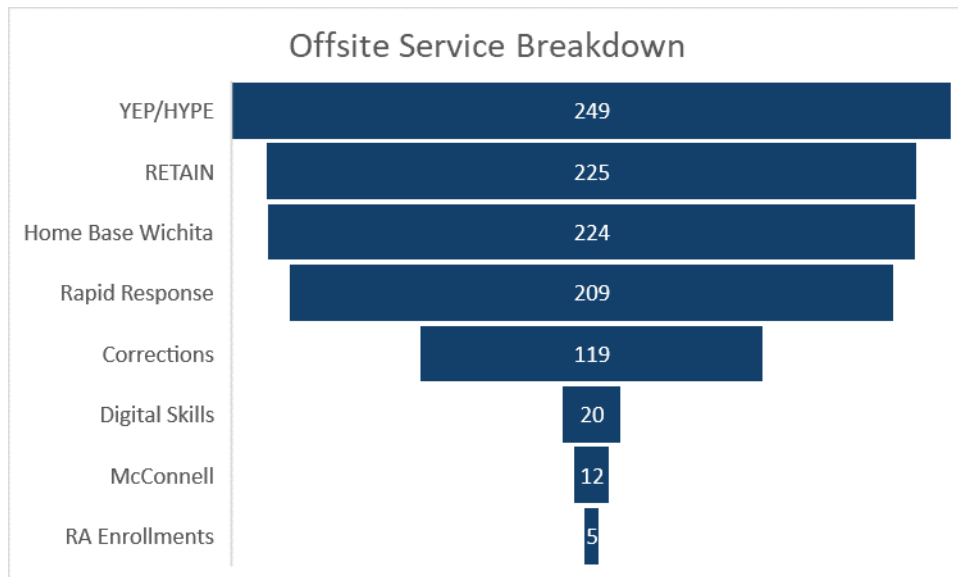
Throughout the last year, the Career Services staff has maintained a vital role in delivering comprehensive support to job seekers within Local Area IV. Their unwavering commitment extends to helping job seekers craft effective resumes, conduct mock interviews, navigate job searches, address barriers to employment, and promptly respond to inquiries related to unemployment insurance.

In addition to conducting one-on-one appointments, the dedicated workforce center staff actively engage with customers through various avenues. This proactive approach encompasses returning calls from individuals receiving unemployment benefits, orchestrating group activities both within and beyond the Workforce Center premises, and providing timely responses to inquiries via the KansasWorks chat platform. This diversified approach underlines the center's dedication to delivering comprehensive and easily accessible support to job seekers.

The Career Center served a total of 801 customers in the month of January. Among these, 567 have benefited from in-person individual appointments and another 234 through other various avenues such as KansasWorks chat and MRP call backs.

Workshops

In Person Workshops

The graph below reflects January's in-person workshops and total attendance rates. The Workforce Center continues to be a vital resource for those seeking to enhance their skills.

**WORKSHOP SUMMARY BY CLASS
JANUARY 2024**

■ Registered   ■ Attended

| Class	Registered	Attended
EMAIL, UPLOAD & DOWNLOAD	5	3
WINDOWS & INTERNET NAVIGATION	5	3
ONLINE APPLICATIONS 101	7	4
DIGITAL SKILLS ELEARNING LAB	1	1
INTRO TO EXCEL	6	2
INTRO TO WORD	7	4
BASIC COMPUTERS 101	7	5
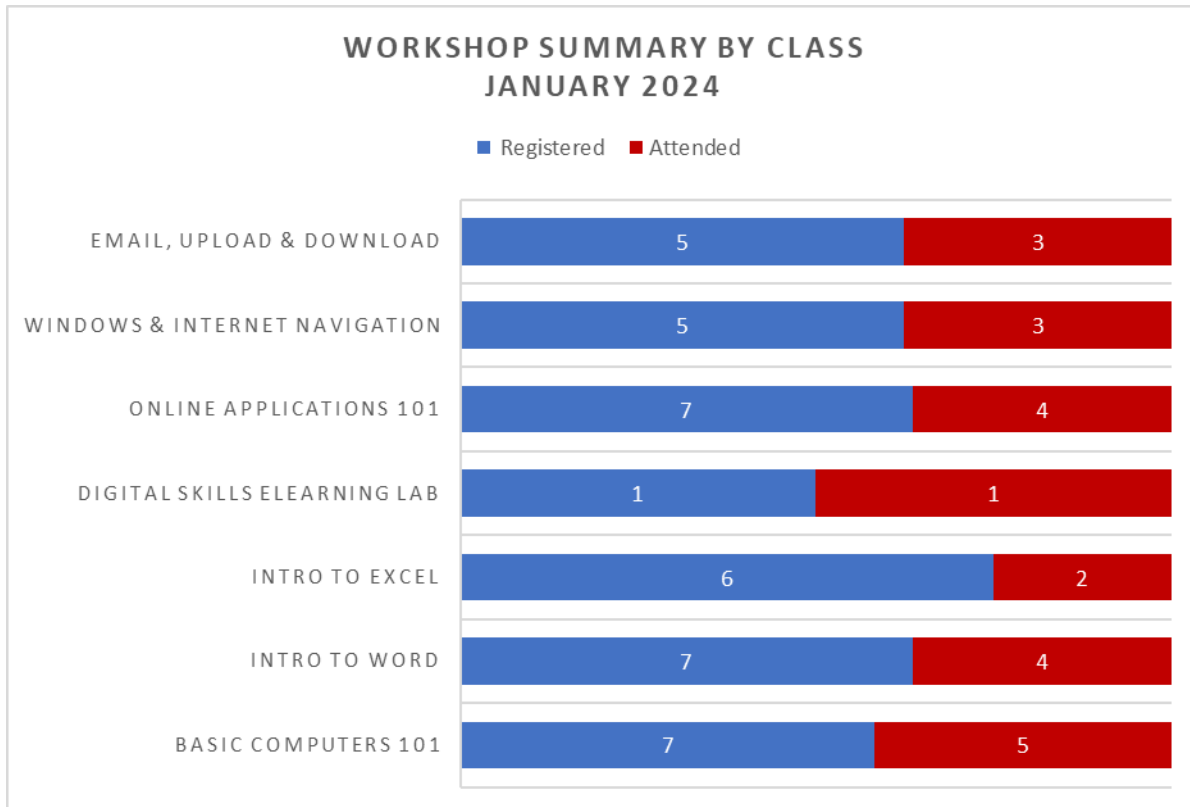
Business Services Overview
In Local Area IV a total of 669 job openings were posted throughout the 6-county radius. Statewide, a total of 45,863 positions were active for job seekers to view, with a pool of 8,506 resumes documented in the system for employers to utilize during recruitment.

Job Fairs
In January, the region organized four employer hiring events, including a statewide virtual job fair. Additionally, the workforce center conducted a hiring event for DB Schenker on January 17, 2024, which attracted 123 job seekers. On that day, DB Schenker recruited 41 individuals, while 18 more were awaiting background check results.

Kansas WorkReady! Assessment - ACT National Career Readiness Certificate (NCRC)
The Workforce Center has maintained a steady pool of applicants ready to take the WorkKeys Assessment. A total of 25 sessions were offered during the month of January, with 220 job seekers scheduled to complete. Local Area IV saw a small decrease in the attendance rate, sitting at 63.2%, with it being at 63.9% in the previous month. A total of 139 participants completed the assessment, and an 75.5% award rate was documented.

January 2024
WorkReady! Assessments

- Participants Scheduled
- Participants Tested

January 2024
WorkReady! Certificate Achievements

Certificate	Count
Bronze	39
Silver	30
Gold	25
Platinum	11
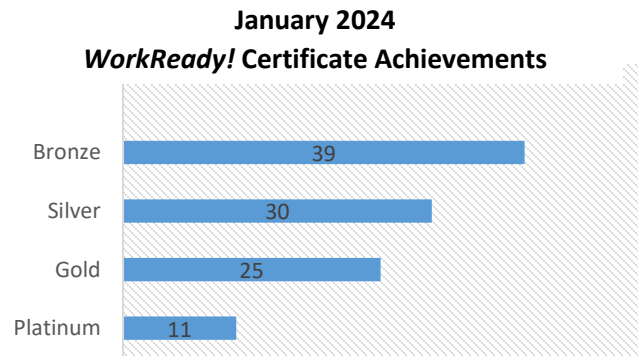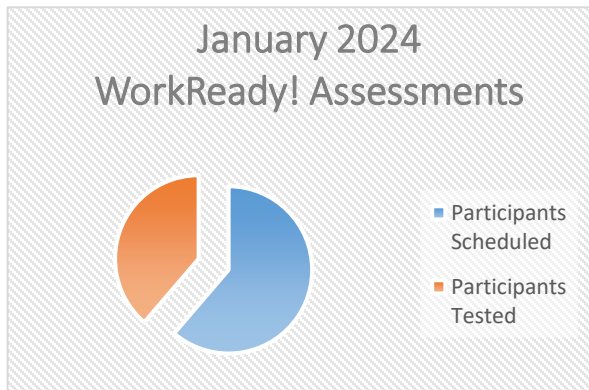
WorkReady! Certificates
January Certificates Awarded - 105
Award Rate – 75.5%

2023 Certificates Awarded – 2,944
Award Rate – 85.7%

WorkReady! Testing
January Testing Sessions - 25
Attendance Rate – 63.2%

2023 Testing Sessions – 280
Attendance Rate – 61.7%

	January	*2023 Totals*
Pre-Employment Skills Assessments Administered	*258*	*2,805*
Applications Completed	*18*	*356*
Services to Employers	*234*	*2,561*
Job Postings	*669*	*7,358*

Recommended Action
Receive and File

LWDB Program Operations and Performance (POP) Committee Meeting Minutes
November 2, 2023

1. **Welcome and Introductions**
   The Workforce Alliance (WA) Local Workforce Development Board (LWDB) Program Operations and Performance (POP) Committee assembled in person and via Zoom. Co-Chair Tony Naylor welcomed Committee members and called the meeting to order.

2. **Workforce Innovation & Opportunity Act (WIOA) Adult, Dislocated Worker and Youth Program Final Performance for Program Year 2022 (PY22)**
   The final reporting for performance for PY22 was presented and discussed. The program year began on July 1, 2022 and ended on June 30, 2023. The WIOA Adult and Youth programs annual performance met all goals. The WIOA Dislocated Worker (DW) Program annual performance met most goals; however, for LAIV the sanction level for Credential Attainment Rate was not met. This is mostly due to low unemployment and customers beginning a training program, gaining employment and not completing training, which effects performance. No corrective action plan is necessary due to the Performance Throughout the Program Year Average Indicator report that shows that sanctions for all measures have been met. Statewide all goal and sanction measures are being met. Tony Naylor stated that these were some of the best performance reports he has seen in his many years on the board. *Report was received and filed.*

3. **Additions to the Eligible Training Provider (ETP) List**
   Chad Pettera reviewed 13 proposed additions to the Eligible Training Provider List for approval. Programs were submitted by Galen College of Nursing and WSU Tech (Registered Nurse, Unmanned Aerial Systems - Associate of Applied Science (AAS); Professional Pilot - AAS; Welding Fast Track - Technical Certificate; Alternative Fuel Maintenance - Technical Certificate and AAS; Construction Science (Carpentry) - Technical Certificate; Composite Fabrication - Technical Certificate; Culinary Arts - Technical Certificate and AAS; and Veterinary Nursing) to be added to the ETP list. The Veterinary Nursing program has a wage of $14.63 an hour. Naylor asked whether the self- sufficient wage requirement of $15.60 an hour needs to be met in order to approve a program for the ETP list. Pettera responded that while a customer would be advised that it might not qualify for training funds with the WA, it cannot be used as criteria for adding a program to the list as it applies to programs statewide and may qualify in another area of the state.
   Laura Ritterbush (John Clark) moved to approve additions to the Eligible Training Provider List as presented. Motion adopted.

4. **Workforce Center Operations / One-Stop Operator Report**
   George Marko reviewed the most current report on Workforce Center operations. Traffic to the Workforce Center continues to stay strong and is trending upwards, but still lags slightly from pre-pandemic numbers. Staff are trying many things to increase traffic to the Center by reaching out to partners, building access points, etc. The Center is now entering a slow period with the beginning of the 4th quarter, which is normal. On September 25th, the Center migrated from an appointment based system originating from the pandemic and will now move back to more of walk-in customer status, although appointments can still be made with staff. YouTube workshops continue to provide partners and customers with a good value from these online offerings that now total over 70. These workshops will continue to be updated and made more concise. In September, there were 882 unique viewers with 101 returning viewers and the number of subscribers has grown to almost 1,000. Business services saw a significant drop in job postings of about 41% decrease over previous months. Staff anticipate normal activity at the beginning of the year. Job postings are still high compared to active resumes posted, so the gap of jobs available versus the number of people looking for jobs remains quite large. The current

unemployment rate is about 2.8% across the local area. Staff have experienced a massive increase in participation number for WorkReady! assessments over the last two months as employers continue to see value in requiring usage of the assessment as part of their employment process. John Clark asked if any of the of the job postings are aged or do they stay on the list indefinitely. Marko responded they typically come off the list at 30 to 60 days and usually no longer than 90 days. Staff work with employers if a longer time is needed to see what additional services can be offered to assist in getting the job filled. The annual Get Hired! Job Fair will be held at the Wichita Workforce Center. This year the job fair will be industry sector-based over a three day period. November 14th will be dedicated to the advance manufacturing and aviation manufacturing sectors, November 15th will be for municipalities, education, transportation and logistics and November 16th will be a general industry day. The fairs are open from 1:00 pm to 5:00 pm each day with the first 30 minutes of each day open to veterans only. Tony Naylor asked about the rate of workshop participation versus the number of sign ups. Staff have tried reminder calls and texts in an effort to increase the participation rate without much success. Customers do seem to prefer the online workshops, so there is a higher digital participation rate due to the flexibility they provide. The WA received a fellow from Lead for America, part of the Affordable Connectivity program; this position can work in rural and underserved communities to teach digital literacy and skills. This provides customers with an alternative to going to the Workforce Center or attending an online workshop.
Report was received and filed.

5. **2024 Committee Meeting Schedule**
   The meeting schedule for 2024 was discussed with committee members. Members decided that they would like to continue to meet at the same recurring meeting schedule of the first Thursday of every other month beginning in January and to meet in person with a virtual option available.

6. **Consent Agenda**
   Meeting minutes from September 7, 2023 were presented to the Committee for review and/or approval.
   John Clark (Robyn Heinz) moved to approve the Consent Agenda as presented. Motion adopted.

   The meeting was adjourned at 12:15.

Present Committee Members
Robyn Heinz, Co-Chair (Via Zoom)
Tony Naylor, Co-Chair
John Clark
Kami Moore (via Zoom)
Erica Ramos (via Zoom)
Laura Ritterbush

Staff/Guests
Amanda Duncan
Denise Houston
Shirley Lindhorst
George Marko
Chad Pettera
Jennifer Baysinger, Senator Marshall's Office
Jordan Buxton, Circle Public Schools Board of Education
Will Dorr, Eckerd Connects
Siena Smith, Galen College of Nursing

Item

Workforce Innovation and Opportunity Act (WIOA) Performance Reports

Background

Program Year 2023 (PY23) began on July 1, 2023. The second quarter is complete and it is mid-way through the third quarter. It is still very early in the program year for performance.

Analysis

WIOA Adult, Dislocated Worker, and Youth (PY23)

The Adult Program projected second quarter performance is to exceed the goal for Median Earnings, and meet the goal for Entered Employment 4th Quarter. Local Area IV (LAIV) is projected to not meet the sanction level for Entered Employment 2nd Quarter and Credential Rate. There are currently no participants in the Measurable Skills Gain measure for this time period.

The Dislocated Worker Program projected second quarter performance is to exceed the goal for Entered Employment 2nd Quarter, Entered Employment 4th Quarter, and Median Earnings. LAIV is projected to not meet the sanction level for Credential Rate and Measurable Skills Gain. The low numbers in Measurable Skills Gain are a data entry issue.

The Youth Program projected second quarter performance is to exceed the goal for Median Earnings and Credential Rate, and meet the goal for Placement in Employment, Education, or Training 2nd Quarter and Placement in Employment, Education, or Training 4th Quarter. LAIV is projected to not meet the sanction level for Measurable Skills Gain. The low numbers in Measurable Skills Gain are a data entry issue.

LAIV and the State are very close in projected annual performance. LAIV is projected to exceed the goal for six measures, meet the goal for one measure, and not meet the sanction level for seven measures. The State is projected to exceed the goal for five measures, meet the goal for three measures, and not meet the sanction level for seven measures.

Wagner Peyser (PY23)

Wagner-Peyser projected second quarter performance is to exceed the goal for Entered Employment 4th Quarter and Median Earnings. LAIV is projected to not meet the sanction level for Entered Employment 2nd Quarter,

Effectiveness in Serving Employers for WIOA and Wagner-Peyser (PY23)

The Effectiveness in Serving Employers measure is still in baseline status. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate. Adult Retention rate is 67.75%, Dislocated Worker Retention rate is 81.03%, Youth

Retention rate is 51.35%, and Wagner-Peyser Retention rate is 71.10%. Statewide Employer Penetration rate is 4.33%. Statewide Repeat Business Customers rate is 38.87%.

WIOA Average Indicator Scores (PY23)

For Average Indicator Score LAIV is projected to exceed the goal for Median Earnings and Employment 4th Quarter, and not meet the sanction level for Employment 2nd Quarter, Credential Rate, and Measurable Skills Gain.

For Average Program Score LAIV is projected to meet the goal for the Youth Program and not meet the sanction level for the Adult and Dislocated Worker programs.

For Average Indicator Score the State is projected to exceed the goal for Median Earnings and Employment 4th Quarter, and not meet the sanction level for Employment 2nd Quarter, Credential Rate, and Measurable Skills Gain.

For Average Program Score the State is projected to meet the goal for the Youth Program and not meet the sanction level for the Adult and Dislocated Worker programs.

Senior Community Service Program (PY23)

Reliable performance information is once again available for the SCSEP program. Performance information has not been available due to The Department of Labor switching to a new reporting platform.

Second quarter information is available for the Senior Community Service Program. LAIV projected second quarter performance is to exceed the goal for Service to Most in Need and Employment Rate 2nd Quarter. LAIV is projected to not meet the sanction level for Service Level, Community Service, Employment Rate 4th Quarter, and Median Earnings.

Recommended Action: Receive and file.

WIOA Programs
Program Year 2023
Performance Report of LA IV
as of 02/02/2024

Adult

	Goal / Sanction	PY23 1st Qtr July 23 - Sept 23	PY23 2nd Qtr Oct 23 - Dec 23	PY23 3rd Qtr Jan 24 - Mar 24	PY23 4th Qtr Apr 24 - June 24	PY23 Annual Report July 23 - June 24	PY23 State / Annual Report July 23 - June 24	*Reporting Period
Employment Rate (2nd Qtr. after Exit)	76.00%	96	73	22		204	750	3rd Qtr= 01/01/23 to 03/31/23
	68.40%	73.28 / 131	59.35 / 123	12.87 / 171		30.04 / 679	47.23 / 1588	Annual= 07/01/22 to 06/30/23
Employment Rate (4th Qtr. after Exit)	71.90%	82	99	87		325	925	3rd Qtr= 07/01/22 to 09/30/22
	64.71%	75.23 / 109	66.44 / 149	66.41 / 131		63.48 / 512	69.03 / 1340	Annual= 01/01/22 to 12/31/22
Earnings (Median Earnings 2nd Qtr. after Exit)	$6,784.00							3rd Qtr= 01/01/23 to 03/31/23
	$6,105.60	$7,715.91 / N/A	$7,984.03 / N/A	$10,653.41 / N/A	N/A	$8,079.15 / N/A	$8,662.42 / N/A	Annual= 07/01/22 to 06/30/23
Credential Attainment (Within 4 Qtrs. after Exit)	76.50%	2	4	1		8	339	3rd Qtr= 07/01/22 to 09/30/22
	68.85%	40.00 / 5	66.67 / 6	20.00 / 5		44.44 / 18	70.77 / 479	Annual= 01/01/22 to 12/31/22
Measurable Skills Gain (Real Time Measure)	64.10%	0	0	0		0	75	3rd Qtr= 01/01/24 to 03/31/24
	57.69%	^^^^ 0	^^^^ 0	^^^^ 0		^^^^ 0	24.04 / 312	Annual= 07/01/23 to 06/30/24

Dislocated Workers

	Goal / Sanction	PY23 1st Qtr July 23 - Sept 23	PY23 2nd Qtr Oct 23 - Dec 23	PY23 3rd Qtr Jan 24 - Mar 24	PY23 4th Qtr Apr 24 - June 24	PY23 Annual Report July 23 - June 24	PY23 State / Annual Report July 23 - June 24	*Reporting Period
Employment Rate (2nd Qtr. after Exit)	77.00%	77	48	34		202	266	3rd Qtr= 01/01/23 to 03/31/23
	69.30%	90.59 / 85	77.42 / 62	80.95 / 42		85.23 / 237	74.30 / 358	Annual= 07/01/22 to 06/30/23
Employment Rate (4th Qtr. after Exit)	78.00%	112	107	76		337	403	3rd Qtr= 07/01/22 to 09/30/22
	70.20%	90.32 / 124	84.92 / 126	89.41 / 85		84.89 / 397	82.75 / 487	Annual= 01/01/22 to 12/31/22
Earnings (Median Earnings 2nd Qtr. after Exit)	$9,653.00							3rd Qtr= 01/01/23 to 03/31/23
	$8,687.70	$13,982.81 / N/A	$12,505.43 / N/A	$15,150.35 / N/A	N/A	$13,817.69 / N/A	$12,967.12 / N/A	Annual= 07/01/22 to 06/30/23
Credential Attainment (Within 4 Qtrs. after Exit)	86.90%	11	6	3		24	63	3rd Qtr= 07/01/22 to 09/30/22
	78.21%	73.33 / 15	54.55 / 11	75.00 / 4		70.59 / 34	68.48 / 92	Annual= 01/01/22 to 12/31/22
Measurable Skills Gain (Real Time Measure)	58.10%	0	0	0		0	9	3rd Qtr= 01/01/24 to 03/31/24
	52.29%	0.00 / 2	0.00 / 1	0.00 / 1		0.00 / 1	13.24 / 68	Annual= 07/01/23 to 06/30/24

Youth

	Goal / Sanction	PY23 1st Qtr July 23 - Sept 23	PY23 2nd Qtr Oct 23 - Dec 23	PY23 3rd Qtr Jan 24 - Mar 24	PY23 4th Qtr Apr 24 - June 24	PY23 Annual Report July 23 - June 24	PY23 State / Annual Report July 23 - June 24	*Reporting Period
Education and Employment Rate (2nd Qtr. after Exit)	72.30%	10	7	3		23	146	3rd Qtr= 01/01/23 to 03/31/23
	65.07%	83.33 / 12	70.00 / 10	37.50 / 8		63.89 / 36	62.93 / 232	Annual= 07/01/22 to 06/30/23
Education and Employment Rate (4th Qtr. after Exit)	69.40%	9	10	7		33	160	3rd Qtr= 07/01/22 to 09/30/22
	62.46%	100.00 / 9	66.67 / 15	58.33 / 12		71.74 / 46	69.87 / 229	Annual= 01/01/22 to 12/31/22
Earnings (Median Earnings 2nd Qtr. after Exit)	$3,050.00							3rd Qtr= 01/01/23 to 03/31/23
	$2,745.00	$2,554.64 / N/A	$6,942.40 / N/A	$11,499.21 / N/A	N/A	$2,839.38 / N/A	$5,170.05 / N/A	Annual= 07/01/22 to 06/30/23
Credential Attainment (Within 4 Qtrs. after Exit)	66.30%	2	7	1		14	67	3rd Qtr= 07/01/22 to 09/30/22
	59.67%	100.00 / 2	100.00 / 7	33.33 / 3		82.35 / 17	49.26 / 136	Annual= 01/01/22 to 12/31/22
Measurable Skills Gain (Real Time Measure)	49.20%	0	4	0		7	49	3rd Qtr= 01/01/24 to 03/31/24
	44.28%	0.00 / 25	17.39 / 23	0.00 / 2		30.43 / 23	24.26 / 202	Annual= 07/01/23 to 06/30/24

Summary LA IV

	1st Qtr Adult	DW	Youth	2nd Qtr Adult	DW	Youth	3rd Qtr Adult	DW	Youth	4th Qtr Adult	DW	Youth
Met Goal	2	3	3	1	3	2	1	3	4			
Met Sanction	1			1		2	1					
Did Not Meet Sanction	1	2	2	2	2	1	2	2	1			

Summary Annual LA IV / State

	Program to Date Adult	DW	Youth	State
Met Goal	1	3	2	5
Met Sanction			1	3
Did Not Meet Sanction	3	2	2	7

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

^^^^ No data showing in the quarter yet even though it is within the current reporting period.

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

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Wagner-Peyser
Program Year 2023
Performance Report of LAIV
as of 02/02/2024

Wagner-Peyser	Goal / Sanction	PY23 1st Qtr July 23 - Sept 23		PY23 2nd Qtr Oct 23 - Dec 23		PY23 3rd Qtr Jan 24 - Mar 24		PY223 4th Qtr Apr 24 - June 24		*Reporting Period
Employment Rate	66.50%		1723		1050		339			3rd Qtr= 01/01/23 to 03/31/23
(2nd Qtr. after Exit)	59.85%	77.96%	2210	55.12%	1905	14.60%	2322			Annual= 07/01/22 to 06/30/23
Employment Rate	64.90%		1742		1584		1596			3rd Qtr= 07/01/22 to 09/30/22
(4th Qtr. after Exit)	58.41%	80.17%	2173	77.04%	2056	72.15%	2212			Annual= 01/01/22 to 12/31/22
Earnings	$5,653.00									3rd Qtr= 01/01/23 to 03/31/23
(Median Earnings 2nd Qtr. after Exit)	$5,087.70	$8,882.27	N/A	$9,287.12	N/A	$10,184.50	N/A		N/A	Annual= 07/01/22 to 06/30/23

Wagner-Peyser	Goal / Sanction	PY23 Annual Report July 23 - June 24		PY23 State / Annual Report July 23 - June 24		*Reporting Period
Employment Rate	66.50%		2400		9204	3rd Qtr= 01/01/23 to 03/31/23
(2nd Qtr. after Exit)	59.85%	40.82%	8329	43.00%	21405	Annual= 07/01/22 to 06/30/23
Employment Rate	64.90%		5795		13484	3rd Qtr= 07/01/22 to 09/30/22
(4th Qtr. after Exit)	58.41%	69.29%	8364	66.45%	20292	Annual= 01/01/22 to 12/31/22
Earnings	$5,653.00					3rd Qtr= 01/01/23 to 03/31/23
(Median Earnings 2nd Qtr. after Exit)	$5,087.70	$9,172.86	N/A	$8,616.32	N/A	Annual= 07/01/22 to 06/30/23

Summary LA IV

	Quarterly Local Area IV			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Met Goal	3	2	2	
Met Sanction				
Did Not Meet Sanction		1	1	

Summary Annual LA IV / State

	Program to Date	
	LAIV	State
Met Goal	2	2
Met Sanction		
Did Not Meet Sanction	1	1

***** The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

WIOA Effectiveness in Serving Employers
Program Year 2023
Performance Report of LAIV
as of 02/02/2024

Retention is the only measure that varies across WIOA / Wagner Peyser performance reports. The top table is a breakdown of the annual Retention performance percentages for Local Area IV and the State. The bottom chart reflects the statewide performance percentages for the 2 other employer based performance measures (Employer Penetration Rate & Repeat Business Customers Rate).

No Goals / Sanctions set at this time	Goal / Sanction	PY23 Annual Report / LAIV July 23 - June 24		PY23 Annual Report / State July 23 - June 24		*Reporting Period
Retention - Adult	N/A		250		689	
(2nd & 4th Qtrs. After Exit)	N/A	67.75%	369	65.87%	1046	Annual= 01/01/22 to 12/31/22
Retention - Dislocated Worker	N/A		282		337	
(2nd & 4th Qtrs. After Exit)	N/A	81.03%	348	79.86%	422	Annual= 01/01/22 to 12/31/22
Retention - Youth	N/A		19		80	
(2nd & 4th Qtrs. After Exit)	N/A	51.35%	37	49.08%	163	Annual= 01/01/22 to 12/31/22
Retention - Wagner Peyser	N/A		4426		9982	
(2nd & 4th Qtrs. After Exit)	N/A	71.10%	6225	67.53%	14782	Annual= 01/01/22 to 12/31/22

	Goal / Sanction	PY23 State / Annual Report July 23 - June 24		*Reporting Period
Employer Penetration Rate	N/A		4275	
(% of Employers using WIOA Core Services)	N/A	4.33%	98684	Annual= 07/01/22 to 06/30/23
Repeat Business Customers Rate	N/A		3552	
(% of Employers that used WIOA Core Serv. more than once in the last 3 years)	N/A	38.87%	9137	Annual= 07/01/22 to 06/30/23

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

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WIOA Programs
Program Year 2023
Performance Throughout the Program Year
Local Area IV
as of 02/02/2024

Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score
Local Area IV Performance Through PY 2023							
Employment 2nd Quarter After Exit	30.04%	39.53%	85.23%	110.69%	63.89%	88.37%	79.53%
	76.00%		77.00%		72.30%		
Employment 4th Quarter After Exit	63.48%	88.29%	84.89%	108.83%	71.74%	103.37%	100.16%
	71.90%		78.00%		69.40%		
Median Earnings 2nd Quarter After Exit	$8,079.15	119.09%	$13,817.69	143.14%	$2,839.38	93.09%	118.44%
	$6,784.00		$9,653.00		$3,050.00		
Credential Attainment Rate	44.44%	58.09%	70.59%	81.23%	82.35%	124.21%	87.84%
	76.50%		86.90%		66.30%		
Measurable Skill Gains	0.00%	0.00%	0.00%	0.00%	30.43%	61.85%	20.62%
	64.10%		58.10%		49.20%		
Average Program Score	**90.00%**	**61.00%**	**90.00%**	**88.78%**	**90.00%**	**94.18%**	

Indicator / Program totals will meet sanction by achieveing 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

WIOA Programs
Program Year 2023
Performance Throughout the Program Year
Statewide
as of 02/02/2024

Overall State Performance Through PY 2023						
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score
Employment 2nd Quarter After Exit	47.23% 76.00%	62.14%	74.30% 77.00%	96.49%	62.93% 72.30%	87.04%	81.89%
Employment 4th Quarter After Exit	69.03% 71.90%	96.01%	82.75% 78.00%	106.09%	69.87% 69.40%	100.68%	100.93%
Median Earnings 2nd Quarter After Exit	$8,662.42 $6,784.00	127.69%	$12,967.12 $9,653.00	134.33%	$5,170.05 $3,050.00	169.51%	143.84%
Credential Attainment Rate	70.77% 76.50%	92.51%	68.48% 86.90%	78.80%	49.26% 66.30%	74.30%	81.87%
Measurable Skill Gains	24.04% 64.10%	37.50%	13.24% 58.10%	22.79%	24.26% 49.20%	49.31%	36.53%
Average Program Score	90.00%	83.17%	90.00%	87.70%	90.00%	96.17%	

Indicator / Program totals will meet sanction by achieveing 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

Performance Through PY Year – Calculation Key

Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score
	Local Area IV Performance Through PY 2017						
Employment 2nd Quarter After Exit	A 72.27% / B 78.70%	91.83%	75.00% / 83.00%	90.36%	65.15% / 74.00%	88.04%	90.08%
Employment 4th Quarter After Exit	72.34% / 70.80%	102.18%	78.00% / 75.30%	103.59%	66.15% / 71.40%	92.65%	99.47%
Median Earning 2nd Quarter After Exit	$5,235 / $6,097	85.86%	$9,607 / $7,685	125.01%	X / X	N/A	105.43%
Credential Attainment Rate	83.02% / 54.80%	151.50%	66.67% / 54.30%	122.78%	24.07% / 60.60%	39.72%	104.67%
Average Program Score	90.00%	107.84%	90.00%	110.43%	90.00%	73.47%	

A = Performance / Goal Actual Rate

B = Performance / Goal Target Rate

1. Take Actual Rate / Target Rate = Percentage Rate/s for Title I Programs Adult, DW, Youth (i.e. 72.27% / 78.70% = 91.83%).
   Complete this for each indicator in each program to obtain all initial percentage rates (indicated by purple box above).

2. Average Program Score – To figure the Average Program Score:

   Add the percentage totals for each Title I program column (i.e. Adult 91.83% + 102.18% + 85.86% + 151.50% = 431.37%).
   Then divide the total by the number of program indicators for each program (i.e. Adult 431.37% / 4 = 107.84%).

3. Average Indicator Score – To figure the Average Indicator Score:

   Add the percentage totals for each Indicator / Program row (i.e. Employment 2nd Quarter After Exit 91.83% + 90.36% + 88.04% = 270.23%).
   Then divide the total by the number of Title I Programs in the indicator (i.e. Employment 2nd Quarter After Exit 270.23% / 3 = 90.08%).

   All Actual Rate / Target Rate percentages pulled from WIOA Annual Performance Reports – Local Area/WIB & Statewide

Senior Community Service Employment Program (SCSEP)
Program Year 2023
Performance Report of LAIV
as of 02/02/2024 (Updated Quarterly)

Numbers pulled from GPMS site reporting

SCSEP Measure	Description	Goal / Sanction	PY23 1st Qtr July 23 to Sept 23		PY23 2nd Qtr Oct 23 to Dec 23		PY23 3rd Qtr Jan 24 to Mar 24		PY23 4th Qtr Apr 24 to June 24		PY23 YTD July 23 to June 24	
Service Level	The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions	125.0%		71		77		68				89
		112.5%	84.5%	84	91.7%	84	81.0%	84			106.0%	84
Community Service	The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period	70.0%		14285		14078		0				28363
		63.0%	62.3%	22932	61.4%	22932	N/A	0			41.2%	68796
Service to Most In Need	Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided the number of participants who are active on the last day of the reporting period or who exited during the reporting period	3.07%		241		254		213				328
		2.8%	3.39%	71	3.30%	77	3.13%	68			3.69%	89
Employment Rate (2nd Qtr. after Exit)	The percentage of participants who are in unsubsized employment during the second quarter after exit from the program.	30.5%		2		6		1				9
		27.5%	50.0%	4	40.0%	15	16.7%	6			36.0%	25
Employment Rate (4th Qtr. after Exit)	The percentage of participants who are in unsubsiidized employment during the fourth quarter after exit from the program	26.6%		2		2		2				6
		23.9%	50.0%	4	20.0%	10	50.0%	4			33.3%	18
Earnings (Median Earning 2nd Qtr. after Exit)	The median earnings of particiipants who are in unsubsidized employment during the second quarter after exit from the program	$3,332										
		$2,999	$3,139	N/A	$2,929	N/A	$3,029	N/A		N/A	$3,029	N/A
Effectivness in Serving Employers, Participants, and Host Agencies	Average annual ACSI for employers	85.8%										
		77.2%	^^^^		^^^^		^^^^		^^^^		^^^^	
	Average annual ACSI for participants	86.9%										
		78.2%	^^^^		^^^^		^^^^		^^^^		^^^^	
	Average annual ACSI for host agencies	83.3%										
		75.0%	^^^^		^^^^		^^^^		^^^^		^^^^	

Summary	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD
Met Goal	3	2	2		2
Met Sanction	1		1		1
Did Not Meet Goal	2	4	2		3

Bold Numbers = Official numbers and will not change

^^^^ = Information is not available