

Workforce Alliance Program Operations and Performance Committee Meeting Agenda

Thursday, May 2, 2024 • 11:30 a.m. - 1:00 p.m. ZOOM Only: https://us02web.zoom.us/j/81011421658

- 1. Welcome and Introductions: Tony Naylor, Co-Chair (11:30)
- 2. Spring 2024 Skills Training Report: Janet Sutton (11:35) Attachment

The Workforce Alliance releases two training repots a year to track trends, review funding levels and identify leveraged resources supporting jobs seekers and employers in Local Area IV.

Recommended Action: Approve draft report and forward to Workforce Alliance Board of Directors.

3. WIOA Adult, Dislocated Worker and Youth Program Policies: Self-Sufficient Wage Review: Denise Houston (11:45) (p. 2)

The Workforce Innovation and Opportunity Act (WIOA) tasks the Local Workforce Development Board (LWDB) with setting an economic self-sufficiency standard for the local area. This policy is reviewed annually.

Recommended Action: Take appropriate action.

4. Demand Occupations List for Program Year 2023: Janet Sutton (12:00) (pp. 3-7)

An ongoing function of the Workforce Alliance (WA) Local Workforce Development Board (LWDB) is to annually review the Demand Occupations List for Local Area IV.

Recommended Action: Approve the Demand Occupations List for Program Year 2024.

5. Consent Agenda: Tony Naylor (12:15)

Members of the Committee may request discussion on any of the action items at the meeting or the items may be accepted as presented in a single motion.

- A. Meeting Minutes from March 7, 2024 (pp.8-10)
- B. Workforce Innovation & Opportunity Act (WIOA) Adult, Dislocated Worker and Youth Program Performance for Program Year 2023 (pp. 11-20)
- C. Workforce Center Operations Report (pp. 21-26)

Recommended Action: Approve the consent agenda as presented.

6. Adjourn (12:30)

The next Workforce Alliance Program Operations and Performance Committee Meeting is scheduled for 11:30 a.m. on July 11, 2024

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Item

Self Sufficient Wage Review

Background

The Workforce Innovation and Opportunity Act (WIOA) tasks the Local Workforce Development Board (LWDB) with setting an economic self-sufficiency standard for the local area. The LWDB determined last year the self-sufficient wage would be reviewed annually with the Demand Occupations. It is time to review the self-sufficient wage for Program Year 2024 (PY24).

Analysis

The self-sufficient wage for Local Area IV (LAIV) is currently \$15.60 for all programs. Staff is again using the MIT Living Wage calculator to assist in recommending the self-sufficient wage. The living wage for a single adult with no children for each county in LAIV is as follows:

- Butler County: \$20.10 per hour or \$41,808.00 per year
- Cowley County: \$18.83 per hour or \$39,166.40 per year
- Harper County: \$19.39 per hour or \$40,331.20 per year
- Kingman County: \$20.11 per hour or \$41,828.80 per year
- Sedgwick County: \$19.20 per hour or \$39,936.00 per year
- Sumner County: \$19.54 per hour or \$40,643.20 per year
- Wichita MSA: \$19.31 per hour or \$40,164.80 per year

The data shows an increase of \$3.71 per hour in the living wage for the area Wichita Metropolitan Statistical Area. There are currently twelve occupations on the Demand Occupation List that would have to be removed if the self-sufficient wage is increased to the new amount.

The LWDB may also consider a percentage increase such as:

- 3.5% increase: \$16.15 per hour or \$33,592.00 per year
- 5% increase: \$16.38 per hour or \$34,070.40 per year
- 10 % increase: \$17.16 per hour or \$35,632.80 per year

The following exceptions are allowed to the self-sufficient wage criteria and staff recommends keeping the exceptions:

- Training for justice involved individuals that includes a transitional job/work experience strategy or a career ladder that would result in a in self-sufficient wage
- Training for persons with disabilities that includes a transitional job/work experience strategy or a career ladder that would result in a in self-sufficient wage
- Training resulting in a career ladder in which the trainee would reach or exceed the self-sufficient wage within six months

In order for a participant to be considered for one of the exceptions, staff must submit an exception request. The exception request shall have sufficient documentation attached to show the participant is eligible for one of the exceptions. The exception must be approved by two Workforce Alliance Senior Staff members.

Recommended Action

Take appropriate action.

Item

Demand Occupation List Review- Staff Recommendations

Background

It is an annual function for the Workforce Alliance Local Workforce Development Board (LWDB) to review and update the Demand Occupations List. Staff has researched current labor market trends, surveyed staff, employers, Board members, and reviewed regional initiatives to determine occupations in demand in Local Area IV.

Analysis

The results of the staff, employer, and Board member surveys indicate the majority would like to keep the occupations currently on the list. There were a few suggestions on occupations to add from the surveys collected. Those suggestions were evaluated and are included for discussion for occupations to add to the list.

For Program Year 2024 (PY24), staff recommends retaining all the current occupations on the approved training list and adding Digital Media Marketing. The proposed PY24 Demand Occupations List and supporting documentation follows. Depending on the Board's action regarding the self-sufficient wage, some occupations may need to be removed from the list. Occupations with wages in red text indicate those that would be removed if the full increase in wage (\$19.31) is accepted.

Recommended Action

Approve the Demand Occupations List for Program Year 2024.

Submitted By: Janet Sutton

Proposed PY24 Kansas Local Area IV WIOA Approved Training List

Industry	O*Net	24 Kansas Local Area IV V Occupation	KS	KS Growth	WA Staff
industry	Code	•	Median Wage/Hr. (2022 - O*Net)	Projection 2020-2030 (O*Net)	Recommend ation
		Aviation Maintenance			
	40 2011	Technology/ A&P (Aircraft	6.21.6 7	200/	
	49-3011	Mechanics)	\$ 31.67	20%	Remain
	49-2091	Avionics	\$ 32.00	20%	Remain
	17-3013	CAD/CAM & CATIA	\$ 25.75	0%	Remain
	51-2092	Composite Fabrication & Repair	\$ 17.80	-4% Decline	Remain
	31-2072	Computer Controlled Machine Tool Operator	\$17.00	-470 Decime	Remain
	51-9161	(CNC)	\$ 21.40	3%	Remain
	49-3031	Diesel Mechanics	\$ 23.86	7%	Remain
	51 4101	Heat Treating Equipment Setters, Operators &	# 24 20	00/	
	51-4191	Tenders, Metal and Plastic Industrial Equipment	\$ 24.29	0%	Remain
	53-7051	Operator	\$ 19.66	22%	Remain
Advanced	49-9071	Industrial Maintenance Technician	\$ 19.17	8%	Remain
Manufacturing	51-4081	Machine Tool Operator- Metal and Plastic	\$ 18.75	4%	Remain
Advanced Materials	17-3026	Manufacturing or Production Technicians	\$ 25.81	15%	Remain
Aerospace*	17-3029.01	Nondestructive Testing (NDT) or Inspection	\$ 38.98	5%	Remain
	11-1021	Operations Management Technical Certificate	\$ 37.26	10%	Remain
	19-4099.01	Quality Control or Inspection (O*NET -Quality Control Analyst)	\$ 24.18	7%	Remain
	17-3024.01	Robotics Technician	\$ 29.12	-3% Decline	Remain
	47-2211	Sheet Metal Workers	\$ 23.01	8%	Remain
	11-3071.04	Supply Chain/Logistics Managers	\$ 46.45	14%	Remain
	51-4111	Tool and Die Maker	\$ 29.26	11%	Remain
	51-4033	Tooling	\$ 17.32	4%	Remain
	53-3032	Transportation Equipment (Heavy and Tractor-Trailer Truck Drivers)	\$ 23.15	9%	Remain
	51-4121	Welders, Cutters, Solderers, and Brazers	\$ 23.13	12%	Remain
Automotive	49-3023	Automotive Service Technicians and Mechanics	\$ 20.22	-1% Decline	Remain

	47-2031	Construction Carpenters	\$ 23.19	5%	Remain
Construction		Construction			
	47-2061	Technology/Trades/Laborer	\$ 17.99	9%	Remain
	49-9021	HVAC	\$ 23.57	2%	Remain
		Computer and Information			
	11 2021	System Managers (IM	Φ.64.00	1.50/	
	11-3021	System Managers) Computer User Support	\$ 64.08	15%	Remain
	15-1232	Specialists	\$ 23.87	10%	Remain
	13-1232	Cyber Security (Information	Ψ 23.07	1070	reman
Data Services	15-1212	Security Analysts)	\$ 46.61	39%	Remain
Information	13-1161.01	Digital Media Marketing	\$28.19	21%	Add
Technology*		Network and Computer			
	15-1244	Systems Administrators	\$ 37.99	6%	Remain
	15-1252	Software Applications	\$ 49.37	25%	Remain
	15-1252	Software Developers	\$ 49.37	25%	Remain
	15-1252	Software Engineers	\$ 49.37	25%	Remain
	15-1254	Web Developer	\$ 32.67	14%	Remain
		Acute Coding/Medical			,
	42 2021	Billing (Billing, Posting and	0.10.74	20/	- ·
	43-3021	Rate Clerks)	\$ 18.74	3%	Remain
		Administration/Management (Medical and Health Service			
	11-9111	Managers)	\$ 46.29	30%	Remain
		American Health			
		Information Management			
	20.2072	Association Certified Coding	Φ.20.00	70 /	
	29-2072	Specialist	\$ 20.89	7%	Remain
		Certified Nurse Aide			
	31-1131	(CNA)-Only as part of a career pathway	\$15.33	4%	Remain
Healthcare*	31-1131		\$15.55	470	Kemam
Treatment	31-1131	Certified Medication Aide (CMA)	\$15.33	4%	Remain
	31-1131	Health Information	φ15.55	470	Kemam
	29-9021	Technology (HIT)	\$ 28.81	14%	Remain
	23 3 0 2 2	Home Health Aide (HHA)-	\$ 2 0.01	11,0	
		Only as part of a career			
	31-1121	pathway	\$ 12.02	17%	Remain
		Licensed Practical Nurse			
	29-2061	(LPN)	\$ 23.68	6%	Remain
	31-9092	Medical Assistant	\$ 17.57	14%	Remain
	20.2012	Medical and Clinical	Ф 2 4 22	06.4	
	29-2012	Laboratory Technician	\$ 24.32	9%	Remain
	29-2072	Medical Records Specialists	\$ 20.89	7%	Remain

1					
		Occupational Therapy			
	31-2011	Assistant	\$ 28.08	27%	Remain
	31 2011	Pharmacy Technician/	Ψ 20.00	2170	remani
	29-2052	Pharmacy Aid	\$ 18.28	11%	Remain
	31-9097	Phlebotomist	\$17.72	19%	Remain
		Physical Therapy Assistant			
	31-2021	(PTA)	\$ 29.19	24%	Remain
		Radiological			
	29-2034	Technician/Sonography	\$ 29.49	6%	Remain
	29-1141	Registered Nurse (RN)	\$ 31.95	7%	Remain
	29-1126	Respiratory Therapist	\$ 31.15	23%	Remain
	29-2055	Surgical Technologist	\$ 23.39	7%	Remain
		tions and Credentials included of			
K-12 CTE		proved list are included on the K		rea IV WIOA	
	~ ~	raining List for Youth program of	*		Remain
On-the-Job		ons with demonstrated self-suffi			
Training	for OJT if en	nployer has an active contract w	ith the Workfo	rce Alliance.	Remain
					remani
	29-2042 /	Emergency Medical	\$ 13.87 /	00/	
	29-2042 / 29-2043	Emergency Medical Technicians and Paramedics	\$20.00	8%	Remain
			\$20.00 \$ 17.71	8%	
	29-2043	Technicians and Paramedics	\$20.00 \$ 17.71 (ICT:		Remain
Public Safety		Technicians and Paramedics Fire Science/Firefighters	\$20.00 \$ 17.71	9%	
Public Safety	29-2043	Technicians and Paramedics Fire Science/Firefighters Probation Officers and	\$20.00 \$ 17.71 (ICT:		Remain
Public Safety	29-2043	Technicians and Paramedics Fire Science/Firefighters	\$20.00 \$ 17.71 (ICT: 19.68)		Remain
Public Safety	33-2011	Fire Science/Firefighters Probation Officers and Correctional Treatment	\$20.00 \$ 17.71 (ICT:	9%	Remain Remain
Public Safety	29-2043 33-2011 21-1092 33-3051	Fire Science/Firefighters Probation Officers and Correctional Treatment Specialists Police and Sheriff's Patrol Officers	\$20.00 \$ 17.71 (ICT: 19.68) \$ 22.44	9% 3% 8%	Remain Remain
Public Safety	29-2043 33-2011 21-1092 33-3051 All occupation	Fire Science/Firefighters Probation Officers and Correctional Treatment Specialists Police and Sheriff's Patrol Officers ons and Related Technical Instru	\$20.00 \$17.71 (ICT: 19.68) \$22.44 \$23.51	9% 3% 8% renticeship	Remain Remain Remain
	29-2043 33-2011 21-1092 33-3051 All occupation Programs that	Fire Science/Firefighters Probation Officers and Correctional Treatment Specialists Police and Sheriff's Patrol Officers ons and Related Technical Instruct have been registered with the	\$20.00 \$17.71 (ICT: 19.68) \$22.44 \$23.51 action for Appr Kansas State C	9% 3% 8% renticeship Office of	Remain Remain Remain
Registered	29-2043 33-2011 21-1092 33-3051 All occupation of the programs that Apprentices of the program of the progr	Fire Science/Firefighters Probation Officers and Correctional Treatment Specialists Police and Sheriff's Patrol Officers ons and Related Technical Instruct have been registered with the hip for the South-Central Region	\$20.00 \$17.71 (ICT: 19.68) \$22.44 \$23.51 uction for Approximation	9% 3% 8% renticeship Office of on the Kansas	Remain Remain Remain
	29-2043 33-2011 21-1092 33-3051 All occupation of the Apprentices of Local Area I	Fire Science/Firefighters Probation Officers and Correctional Treatment Specialists Police and Sheriff's Patrol Officers ons and Related Technical Instruct have been registered with the hip for the South-Central Region V WIOA Approved Training Li	\$20.00 \$17.71 (ICT: 19.68) \$22.44 \$23.51 uction for Appr Kansas State Con are included of st. RA's must	9% 3% 8% renticeship Office of on the Kansas	Remain Remain Remain Remain
Registered Apprenticeship	29-2043 33-2011 21-1092 33-3051 All occupation of the Apprentices of Local Area I	Fire Science/Firefighters Probation Officers and Correctional Treatment Specialists Police and Sheriff's Patrol Officers ons and Related Technical Instruct have been registered with the hip for the South-Central Region	\$20.00 \$17.71 (ICT: 19.68) \$22.44 \$23.51 uction for Appr Kansas State Con are included of st. RA's must	9% 3% 8% renticeship Office of on the Kansas	Remain Remain Remain
Registered	29-2043 33-2011 21-1092 33-3051 All occupation of the Apprentices of Local Area I	Fire Science/Firefighters Probation Officers and Correctional Treatment Specialists Police and Sheriff's Patrol Officers ons and Related Technical Instruct have been registered with the hip for the South-Central Region V WIOA Approved Training Li	\$20.00 \$17.71 (ICT: 19.68) \$22.44 \$23.51 uction for Appr Kansas State Con are included of st. RA's must	9% 3% 8% renticeship Office of on the Kansas	Remain Remain Remain Remain

^{*}Industry corresponds to a Career Pathway. Career Pathways allow job seekers, students, and parents to explore educational requirements and career opportunities in prevalent industry clusters within the region. For more information, visit www.greaterwichitapartnership.org/about us/regional growth plan

Suggestions from Surveys for Occupations to Add for Program Year 2024

KS Growth KS Median **Projection** ETPs in 202-2030 **Industry** O*Net Code Occupation Wage/Hr. Area Healthcare 31-9091.00 Dental Assistant \$18.35 5% Yes Digital Media Marketing Business 13-1161.01 \$28.19 21% Yes Education & Childcare Education 11-9031.00 Administrator (Preschool) \$22.46 4% Decline No Glazier Manufacturing 47-2121.00 \$22.81 4% No Mental Health or Substance Social Services 21-1011.00 Abuse Counselor \$24.21 16% Yes Preschool Teacher Education 25-20211.00 \$18.12 5% Yes Education Elementary School Teacher \$24.44 25-2021.00 5% Yes Secondary School Teacher Education 25-2031.00 \$27.91 5% Yes Social Service Specialist Social Services 21-1099.00 \$18.81 9% Yes Social Services Social Worker \$38.63 Yes 21-1029.00 0% Veterinary Technologists & Veterinary Services Technicians 29-2056.00 \$16.19 16% Yes Wind Turbine Service 49-9081.00 Technician \$26.19 Energy No data No

Requires a Bachelor's Degree or Higher



Workforce Alliance Program Operations and Performance (POP) Committee Meeting Minutes

March 7, 2024

1. Welcome and Introductions

The Workforce Alliance (WA) Program Operations and Performance (POP) Committee assembled via Zoom. Co-Chair Tony Naylor welcomed Committee members and called the meeting to order.

2. One-Stop Operator (OSO) Procurement Update

The WA released a Request for Proposals (RFP) for one-stop operations. Only one bid was received from Goodwill. Staff have reached out to the state for approval of a sole source procurement; however, approval cannot occur until staff come to terms with Goodwill on the budget. Staff have met with Goodwill to gain some consensus on some items and they are putting together some new information. Once an agreement is finalized, the state will be updated to gain sole source approval and hopefully a contract will be presented to the Executive Committee, full board and Chief Elected Officials Board (CEOB) in April for approval. It is hoped to have an OSO in place before July 1st. Naylor asked if the former OSO, Eckerd Connects bid on the contract. No bid was received from Eckerd. Lawing expects this to be an impactful change and will increase the visibility of WA operations and be a different kind of partnership than with Eckerd that offers different dynamics, a better service delivery model and ability to leverage new resources into WA operations.

Report was received and filed.

3. Additions to the Eligible Training Provider (ETP) List

Janet Sutton reviewed proposed additions to the Eligible Training Provider List for approval. Eighteen programs were submitted by Butler Community College (BCC); the programs are online and selfpaced. All occupations have a 4% projected growth in career progression over the next 10 years and all have a median income that exceeds the current self sufficient wage. Alex Munoz asked about the potential earnings listed for a few of the programs (Life Skills Coaching Entrepreneur, Personal Fitness Instructor Professional, Nutrition & Fitness Professional) and how that data was determined. All of the potential wages listed are O*NET data, which are national median wages and not regional. Munoz questioned the demand and earnings for this local area being sufficient for these occupations and asked for more information. Jon Cressler with BCC was present to address concerns and explained that all programs listed could be delivered virtually and nationwide. Pettera noted that these are all initial programs and staff have no authority to deny adding the programs to this list as it is a statewide list and affects every local workforce board in Kansas. The Demand Occupations list, which this Committee does also review and approve, manages what program training can be offered and funded for a participant. Lawing offered to remove these programs for approval and do more research regarding the data on these programs and then possibly approve at a future meeting. Cressler provided links to some additional online information for these occupations: https://www.bls.gov/ooh/personalhttps://www.indeed.com/career-advice care-and-service/fitness-trainers-and-instructors.htm and /finding-a-job/nutrition-and-fitness-careers. Naylor felt that unless the median income was severely insufficient than there should be no need to pull these programs for consideration.

Alex Munoz (Erica Ramos) moved to approve additions to the Eligible Training Provider List as presented. Motion adopted.

4. Affiliate Workforce Center Certification

Workforce Innovation and Opportunity Act (WIOA), state and local policy requires that affiliate one stops be certified at a minimum of every three years. The OSO assists in certification of the one stop's

as part of its scope of services. During the OSO transition, it was discovered that Eckerd conducted the Affiliate One Stop Certification for all the affiliate sites in September 2023. The forms completed during the review of the Affiliate One Stop Centers in Butler, Cowley, and Sumner counties were sent to board and committee members in addition to the meeting packet and will be posted with the meeting materials on the website. The process includes reviewing services at the site as well as ensuring legal notices are posted, staff are present and knowledgeable, customer accessibility, etc. Staff review of the forms indicates all of the affiliate One Stops met the criteria to be Affiliate One Stop Centers and should be certified by the Local Workforce Development Board (LWDB) and Chief Elected Officials Board (CEOB) and forwarded to the Kansas Department of Commerce.

Alex Munoz (Erica Ramos) moved to approve the Certification of the Affiliate One Stops and recommend Certification to the CEOB. Motion adopted.

5. Senior Community Service Employment Program (SCSEP) Monitoring Report

Chip Reece, SCSEP Supervisor, was introduced to the Committee; he provided an overview of the program. The Kansas Department of Commerce Regulatory Compliance Unit (CRC) did a routine monitoring review of Local Area IV's SCSEP for compliance last December. The results of the monitoring show how well the program is run and the best practices that continue to emerge. SCSEP provides workers ages 55 and over who meet income guidelines, with an opportunity to gain key work skills by working in subsidized host community partner organizations. SCSEP participants gain skills that enable them find and maintain unsubsidized employment. SCSEP continues to rebuild and grow after significant impacts from the pandemic. It assists participants in overcoming barriers to employment. A summary of data from the last three program years was reviewed. While enrollments have been increasing, SCSEP does have openings for additional participants. A breakdown of current participants and available openings was reviewed. Reece noted that there is a need for more participants from Butler, Cowley and Sumner County. SCSEP staff continue to emphasize outreach to increase both participant enrollments and host agency training sites. SCSEP has partnered with Senior Services in Wichita and staff have scheduled desk time at that location; this partnership has resulted in numerous referrals and interactions. Recently, Reece was invited to speak at the Department of Labor Region IV SCSEP Round Table about the success of the program in the local area particularly on WIOA and SCSEP integration. Naylor asked about the number of 58 authorized positions in Sedgwick County and how that is determined. Reese responded that the number is federally determined based on population and other grantees in the area. Houston pointed out that while only 58 participants can be served at a given time, more than 58 people need to be served over the program year in order meet performance goals.

Report was received and filed.

6. Workforce Center Operations / One-Stop Operator Report

Denise Houston reviewed the most current report on Workforce Center operations. Customer traffic to the Workforce Center continues to stay strong and is steadily increasing. Monthly workshops are constantly being updated and added with the recent addition of new AI workshops including ChatGPT resume writing. Business Services had 669 job openings posted in the six county radius. *Report was received and filed.*

7. Consent Agenda

Meeting minutes from September 7, 2023 and WIOA Adult, Dislocated Worker and Youth Program Performance for Program Year 2023 (PY23) were presented to the Committee for review and/or approval. It is very early in the program year for performance.

Alex Munoz (Erica Ramos) moved to approve the Consent Agenda as presented. Motion adopted.

The meeting was adjourned at 12:15.

Present Committee Members

Tony Naylor, Co-Chair Justin Albert Alex Munoz Erica Ramos

Staff/Guests

Denise Houston
Keith Lawing
Shirley Lindhorst
George Marko
Chad Pettera
Chip Reese
Janet Sutton

Jon Cressler, Butler Community College

Item

WIOA Performance Reports

Submitted By: Denise Houston

Background

Program Year 2023 (PY23) began on July 1, 2023. The third quarter is complete and we are midway thru the fourth quarter. It is still early in the program year for performance.

Analysis

WIOA Adult, Dislocated Worker, and Youth (PY23)

The Adult Program projected third quarter performance is to exceed the goal for Median Earnings and Entered Employment 4th Quarter. LAIV is projected to not meet the sanction level for Entered Employment 2nd Quarter and Credential Rate. There are currently no participants in the Measurable Skills Gain measure for this time period.

The Dislocated Worker Program projected third quarter performance is to exceed the goal for Entered Employment 2nd Quarter, Entered Employment 4th Quarter, and Median Earnings. LAIV is projected to not meet the sanction level for Credential Rate and Measurable Skills Gain. The low numbers in Measurable Skills Gain are a data entry issue.

The Youth Program projected third quarter performance is to exceed the goal for Median Earnings and Placement in Employment, Education, or Training 4th Quarter. LAIV is projected to not meet the sanction level for Credential Rate, Placement in Employment, Education, or Training 2^{nd} Quarter and Measurable Skills Gain. The low numbers in Measurable Skills Gain are a data entry issue.

LAIV and the State are very close in projected annual performance. LAIV is projected to exceed the goal for eight measures, meet the goal for two measures, and not meet the sanction level for four measures. The State is projected to exceed the goal for six measures, meet the goal for three measures, and not meet the sanction level for six measures.

Wagner Peyser (PY23)

Wagner-Peyser projected third quarter performance is to exceed the goal for Entered Employment 4th Quarter and Median Earnings. LAIV is projected to not meet the sanction level for Entered Employment 2nd Quarter.

Effectiveness in Serving Employers for WIOA and Wagner-Peyser (PY23)

The Effectiveness in Serving Employers measure is still in baseline status. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate. Adult Retention rate is 70.19%, Dislocated Worker Retention rate is 82.23%,

Submitted By: Denise Houston

Youth Retention rate is 58.14%, and Wagner-Peyser Retention rate is 73.28%. Statewide Employer Penetration rate is 5.21%. Statewide Repeat Business Customers rate is 44.77%.

WIOA Average Indicator Scores (PY23)

For Average Indicator Score LAIV is projected to exceed the goal for Median Earnings and Employment 4th Quarter, and not meet the sanction level for Employment 2nd Quarter, Credential Rate, and Measurable Skills Gain.

For Average Program Score LAIV is projected to exceed the goal for the Youth Program and not meet the sanction level for the Adult and Dislocated Worker programs.

For Average Indicator Score the State is projected to exceed the goal for Median Earnings and Employment 4th Quarter, and not meet the sanction level for Employment 2nd Quarter, Credential Rate, and Measurable Skills Gain.

For Average Program Score the State is projected to exceed the goal for the Youth Program and not meet the sanction level for the Adult and Dislocated Worker programs.

Senior Community Service Program (PY23)

Reliable performance information is once again available for the SCSEP program. Performance information has not been available due to The Department of Labor switching to a new reporting platform.

Third quarter information is available for the Senior Community Service Program. LAIV projected third quarter performance is to exceed the goal for Service to Most in Need and Employment Rate 4th Quarter and meet the goal for Median Earnings. LAIV is projected to not meet the sanction level for Service Level, Community Service, and Employment Rate 2nd Quarter.

Recommended Action: Receive and file.

WIOA Programs Program Year 2023 Performance Report of LA IV as of 04/09/2024

							,							
		PY	23	PY	/23	PY	23	P)	/23	P\	/23		Y23	
	Goal		Qtr		l Qtr		Qtr		Qtr		Report		nual Report	
dult	Sanction	July 23 -	Sept 23	Oct 23 -	- Dec 23	Jan 24 -	Mar 24	Apr 24 -	June 24	July 23	June 24	July 23	- June 24	*Reporting Period
Employment Rate (2nd	76.00%		96		73		23		14		206		773	4th Qtr= 04/01/23 to 06/30/2
Qtr. after Exit)	68.40%	73.28	131	59.35	123	13.45	171	5.51	254	30.34	679	48.83	1583	Annual= 07/01/22 to 06/30/
imployment Rate (4th	71.90%		82		101		95		64		342		978	4th Qtr= 10/01/22 to 12/31/
Qtr. after Exit)	64.71%	75.23	109	67.79	149	72.52	131	52.03	123	66.80	512	72.99	1340	Annual= 01/01/22 to 12/31/
Earnings	\$6,784.00													4th Qtr= 04/01/23 to 06/30/
(Median Earnings 2nd Qtr. after Exit)	\$6,105.60	\$7,715.91	N/A	\$7,984.03	N/A	\$10,477.87	N/A	6794.68	N/A	\$7,981.46	N/A	\$8,676.73	N/A	Annual= 07/01/22 to 06/30/
Credential Attainment	76.50%		2		4		1		1		8		345	4th Qtr= 10/01/22 to 12/31/
(Within 4 Qtrs. after Exit)	68.85%	40.00	5	66.67	6	20.00	5	50.00	2	44.44	18	71.28	484	Annual= 01/01/22 to 12/31/
Measurable Skills Gain	64.10%		0		0		0		0		0		92	4th Qtr= 04/01/24 to 06/30/2
(Real Time Measure)	57.69%	^	0	^	0	^	0	^	0	^	0	26.59	346	Annual= 07/01/23 to 06/30/
islocated Workers					- 10				- 40		000			1
Employment Rate	77.00%		77		49		34		43		203		269	4th Qtr= 04/01/23 to 06/30/
(2nd Qtr. after Exit)	69.30%	90.59	85	79.03	62	80.95	42	87.76	49	85.29	238	74.93	359	Annual= 07/01/22 to 06/30/
Employment Rate	78.00%		112		107		77		46		342		411	4th Qtr= 10/01/22 to 12/31/
(4th Qtr. after Exit)	70.20%	90.32	124	84.92	126	90.59	85	74.19	62	86.15	397	84.39	487	Annual= 01/01/22 to 12/31/
Earnings	\$9,653.00													4th Qtr= 04/01/23 to 06/30/
(Median Earnings 2nd Qtr. after Exit)	\$8,687.70	\$13,982.81	N/A	\$12,571.49	N/A	\$15,150.35	N/A	13959.02	N/A	\$13,869.11	N/A	\$12,981.84	N/A	Annual= 07/01/22 to 06/30/
Credential Attainment	86.90%		11		6		3		4		24		64	4th Qtr= 10/01/22 to 12/31/
(Within 4 Qtrs. after Exit)	78.21%	73.33	15	54.55	11	75.00	4	100.00	4	70.59	34	68.82	93	Annual= 01/01/22 to 12/31/
Measurable Skills Gain	58.10%		0		0		0		0		0		9	4th Qtr= 04/01/24 to 06/30/
(Real Time Measure)	52.29%	0.00	2	0.00	1	0.00	1	0.00	1	0.00	1	10.34	87	Annual= 07/01/23 to 06/30/
outh (
Education and Employment Rate	72.30%		10		7		4		6		31		160	4th Qtr= 04/01/23 to 06/30/
(2nd Qtr. after Exit)	65.07%	83.33	12	70.00	10	40.00	10	66.67	9	68.89	45	66.39	241	Annual= 07/01/22 to 06/30/
Education and Employment Rate	69.40%		9		10		11		8		40		170	4th Qtr= 10/01/22 to 12/31/
(4th Qtr. after Exit)	62.46%	100.00	9	66.67	15	73.33	15	72.73	11	76.92	52	72.34	235	Annual= 01/01/22 to 12/31/
Earnings	\$3,050.00													4th Qtr= 04/01/23 to 06/30/
(Median Earnings 2nd Qtr. after Exit)	\$2,745.00	\$2,554.64	N/A	\$6,942.40	N/A	\$7,341.39	N/A	3602.02	N/A	\$4,770.15	N/A	\$5,294.43	N/A	Annual= 07/01/22 to 06/30/
Credential Attainment	66.30%		2		7		1		4		14		72	4th Qtr= 10/01/22 to 12/31/
(Within 4 Qtrs. after Exit)	59.67%	100.00	2	100.00	7	33.33	3	80.00	5	82.35	17	52.94	136	Annual= 01/01/22 to 12/31/
Measurable Skills Gain	49.20%		0		5		5		0		15		68	4th Qtr= 04/01/24 to 06/30/
(Real Time Measure)	44.28%	0.00	25	21.74	23	26.32	19	0.00	14	65.22	23	31.19	218	Annual= 07/01/23 to 06/30/

Summary LA IV		1st Qtr			2nd Qtr			3rd Qtr			4th Qtr	
	Adult	DW	Youth									
Met Goal	2	3	3	1	3	2	2	3	1	1	3	3
Met Sanction	1			1		2			1		1	1
Did Not Meet Sanction	1	2	2	2	2	1	3	2	3	4	1	1

Summary Annual LA IV / State		Program	to Date	
	Adult	DW	Youth	State
Met Goal	1	3	4	6
Met Sanction	1		1	3
Did Not Meet Sanction	2	2		6

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^{*} Reporting Period = Participants who exited during the time frame indicated will count in performance measures

WIOA Programs Program Year 2023 4th Quarter Performance Report Comparison of Local Areas as of 04/09/2024

			LA IV South Central	LA I Western	LA II North East	LA III Kansas City	LA V South East	
			Kansas	Kansas	Kansas	Area	Kansas	State
	Report Period*	Goal	6 Counties	62 Counties	17 Counties	3 Counties	17 Counties	
Adults		Sanction						
Employment Rate (2nd	04/01/23 to 06/30/23	76.00%						
Qtr. after Exit)		68.40%	5.51	74.55	37.25	16.19	53.57	24.77
Employment Rate (4th	10/01/22 to	71.90%						
Qtr. after Exit)	12/31/22	64.71%	52.03	75.00	61.11	56.63	59.62	58.13
Earnings	04/01/23 to	\$6,784.00						
(Median Earnings 2nd Qtr. after Exit)	06/30/23	\$6,105.60	\$6,794.68	\$12,536.70	\$12,864.85	\$9,085.80	\$10,741.17	\$11,035.36
Credential Attainment		76.50%						
(Within 4 Qtrs. after Exit)	12/31/22	68.85%	50.00	58.82	41.67	70.91	68.42	64.76
Measurable Skills Gain		64.10%	<u> </u>					
(Real Time Measure)	06/30/24	57.69%	^^^^	0.00	1.04	0.00	0.00	0.52
Dislocated Workers	<u>, </u>							
Employment Rate (2nd	04/01/23 to	77.00%						
Qtr. after Exit)	06/30/23	69.30%	87.76	64.00	11.11	18.18	^^^^	65.96
Employment Rate (4th	10/01/22 to	78.00%						
Qtr. after Exit)	12/31/22	70.20%	74.19	100.00	20.00	37.50	100.00	69.88
Earnings	04/01/23 to	\$9,653.00						
(Median Earnings 2nd Qtr. after Exit)	06/30/23	\$8,687.70	\$13,959.02	\$10,270.00	\$6,465.79	\$1,519.30	^^^^	\$11,399.28
Credential Attainment		86.90%						
(Within 4 Qtrs. after Exit)	12/31/22	78.21%	100.00	25.00	60.00	85.71	100.00	72.73
Measurable Skills Gain	04/01/24 to	58.10%						
(Real Time Measure)	06/30/24	52.29%	0.00	0.00	0.00	0.00	0.00	0.00
Youth								
Education and Employment Rate	04/01/23 to	72.30%						
(2nd Qtr. after Exit)	06/30/23	65.07%	66.67	100.00	34.78	43.48	60.00	45.90
Education and Employment Rate	10/01/22 to	69.40%						
(4th Qtr. after Exit)	12/31/22	62.46%	72.73	75.00	75.00	83.33	57.14	75.00
Earnings	04/01/23 to	\$3,050.00						
(Median Earnings 2nd Qtr. after Exit)	06/30/23	\$2,745.00	\$3,602.02	\$4,780.11	\$5,123.86	\$5,694.03	\$4,578.10	\$4,795.63
Credential Attainment	10/01/22 to	66.30%						
(Within 4 Qtrs. after Exit)	12/31/22	59.67%	80.00	0.00	62.50	81.82	40.00	55.56
Measurable Skills Gain	04/01/24 to	49.20%						
(Real Time Measure)	06/30/24	44.28%	0.00	0.00	0.00	0.00	0.00	0.00

Quarterly Summary - All 5 Local Areas / State		LA IV			LA I			LA II	
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	1	3	3	2	2	3	1		2
Met Sanction		1	1	1					1
Did Not Meet Sanction	3	1	1	2	3	2	4	5	2

		LA III		LA V			State		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	1		3	1	2	1	1	1	2
Met Sanction	1	1							
Did Not Meet Sanction	3	4	2	4	1	4	4	4	3

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Wagner-Peyser Program Year 2023 Performance Report of LAIV as of 04/09/2024

	Goal	4	/23 Qtr	PY 2nd		PY 3rd		PY223 4th Qtr			
Wagner-Peyser	Sanction	July 23 -	- Sept 23	Oct 23 -	Dec 23	Jan 24 -	Mar 24	Apr 24 - June 24		*Reporting Period	
Employment Rate	66.50%		1723		1056		349		302	4th Qtr= 04/01/23 to 06/30/23	
(2nd Qtr. after Exit)	59.85%	77.96%	2210	55.43%	1905	15.02%	2323	16.01%	1886	Annual= 07/01/22 to 06/30/23	
Employment Rate	64.90%		1742		1608		1658		984	4th Qtr= 10/01/22 to 12/31/22	
(4th Qtr. after Exit)	58.41%	80.17%	2173	78.21%	2056	74.89%	2214	51.52%	1910	Annual= 01/01/22 to 12/31/22	
Earnings	\$5,653.00				•				•	4th Qtr= 04/01/23 to 06/30/23	
(Median Earnings 2nd Qtr. after Exit)	\$5,087.70	\$8,882.27	N/A	\$9,325.76	N/A	\$10,209.85	N/A	\$8,868.45	N/A	Annual= 07/01/22 to 06/30/23	

Wagner-Peyser	Goal Sanction	Annual	PY23 PY23 Annual Report State / Annual Report July 23 - June 24		*Reporting Period	
Employment Rate	66.50%		3442		9486	4th Qtr= 04/01/23 to 06/30/23
(2nd Qtr. after Exit)	59.85%	41.29%	8337	44.30%	21414	Annual= 07/01/22 to 06/30/23
Employment Rate	64.90%		6004		14104	4th Qtr= 10/01/22 to 12/31/22
(4th Qtr. after Exit)	58.41%	71.74%	8369	69.49%	20297	Annual= 01/01/22 to 12/31/22
Earnings	\$5,653.00					4th Qtr= 04/01/23 to 06/30/23
(Median Earnings 2nd Qtr. after Exit)	\$5,087.70	\$9,190.94	N/A	\$8,673.18	N/A	Annual= 07/01/22 to 06/30/23

Summary LA IV		Quarterly Lo	ocal Area IV	
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Met Goal	3	2	2	1
Met Sanction				
Did Not Meet Sanction		1	1	2

Summary Annual LA IV / State	Program to Date		
	LAIV State		
Met Goal	2	2	
Met Sanction			
Did Not Meet Sanction	1	1	

^{*****} The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level

^{*} Reporting Period = Participants who exited during the time frame indicated will count in performance measures

WIOA Effectiveness in Serving Employers Program Year 2023 Performance Report of LAIV as of 04/09/2024

Retention is the only measure that varies across WIOA / Wagner Peyser performance reports. The top table is a breakdown of the annual Retention performance percentages for Local Area IV and the State. The bottom chart reflects the statewide performance percentages for the 2 other employer based performance measures (Employer Penetration Rate & Repeat Business Customers Rate).

	Goal	PY23 Annual Report / LAIV		Annual Re	23 port / State	
No Goals / Sanctions set at this time	Sanction	July 23 - June 24		July 23 - June 24		*Reporting Period
Retention - Adult	N/A	259			726	
(2nd & 4th Qtrs. After Exit)	N/A	70.19%	369	68.62%	1058	Annual= 01/01/22 to 12/31/22
Retention - Dislocated Worker	N/A		287		346	
(2nd & 4th Qtrs. After Exit)	N/A	82.23%	349	81.41%	425	Annual= 01/01/22 to 12/31/22
Retention - Youth	N/A		25		89	
(2nd & 4th Qtrs. After Exit)	N/A	58.14%	43	51.45%	173	Annual= 01/01/22 to 12/31/22
Retention - Wagner Peyser	N/A		4572		10415	
(2nd & 4th Qtrs. After Exit)		73.28%	6239	69.90%	14899	Annual= 01/01/22 to 12/31/22

	Goal Sanction	PY23 State / Annual Report July 23 - June 24		*Reporting Period
Employer Penetration Rate	N/A		5143	
(% of Employers using WIOA Core Services)		5.21%	98684	Annual= 07/01/22 to 06/30/23
Repeat Business Customers Rate			4088	
(% of Employers that used WIOA Core Serv. more than once in the last 3 years)		44.77%	9131	Annual= 07/01/22 to 06/30/23

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Mo data showing in the quarter yet even though it is within the current reporting period.

^{*} Reporting Period = Participants who exited during the time frame indicated will count in performance measures

WIOA Programs Program Year 2023 Performance Throughout the Program Year Local Area IV as of 04/09/2024

Local Area IV Performance Through PY 2023								
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score	
Employment 2nd Quarter After Exit	30.34%	39.92%	85.29%	110.77%	68.89%	95,28%	81.99%	
Employment 2nd Quarter After Exit	76.00%	39.92%	77.00%	110.77%	72.30%	95.28%	81.99%	
Employment 4th Quarter After Exit	66.80%	92.91%	86.15%	110.45%	76.92%	110.84%	104.73%	
Employment 4th Quarter Arter Exit	71.90%	92.91/0	78.00%	00%	69.40%	110.8470	104.75%	
Median Earnings 2nd Quarter After Exit	\$7,981.46	117.65%	\$13,869.11		\$4,770.15	156.40%	139.24%	
Median Carnings 2nd Quarter After Exit	\$6,784.00	117.05%	\$9,653.00	145.08%	\$3,050.00	150.40%	139.24%	
Credential Attainment Rate	44.44%	58.09%	70.59%	81.23%	82.35%	124.21%	87.84%	
Credential Attainment Nate	76.50%	38.0970	86.90%	81.2370	66.30%	124.2170	87.8470	
Measurable Skill Gains	0.00%	0.00%	0.00%	0.00%	65.22%	132.56%	44.19%	
ivicasurable Skill Gallis	64.10%	0.00%	58.10%	0.00%	49.20%	132.30%	44.13%	
Average Program Score	90.00%	61.71%	90.00%	89.22%	90.00%	123.86%		

Indicator / Program totals will meet sanction by achieveing 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

WIOA Programs Program Year 2023 Performance Throughout the Program Year Statewide as of 04/09/2024

Overall State Performance Through PY 2023								
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score	
Employment 2nd Quarter After Exit	48.83%	64.25%	74.93%	97.31%	66.39%	91.83%	84.46%	
Employment 2nd Quarter After Exit	76.00%	04.23%	77.00%	97.31%	72.30%	91.83%	84.40%	
Employment 4th Quarter After Exit	72.99%	101.52%	84.39%	108.19%	72.34%	104.24%	104.65%	
Employment 4th Quarter After Exit	71.90%	101.52%	78.00%		69.40%		104.65%	
Median Earnings 2nd Quarter After Exit	\$8,676.73	127.90%	\$12,981.84	134.49%	\$5,294.43	173.59%	145.32%	
iviedian Earnings 2nd Quarter After Exit	\$6,784.00	\$9,653.00		134.4970	\$3,050.00	173.39%	143.32/0	
Credential Attainment Rate	71.28%	93.18%	68.82%	79.19%	52.94%	79.85%	84.07%	
Credential Attainment Nate	76.50%	93.16%	86.90%	79.19%	66.30%	79.8376	04.0770	
Measurable Skill Gains	26.59%	41.48% 17.80%		31.19%	63.39%	40.89%		
ivicasui abie Skiii Gairis	64.10%	41.48%	58.10%	17.80%	49.20%	03.39%	40.89/6	
Average Program Score	90.00%	85.66%	90.00%	87.40%	90.00%	102.58%		

Indicator / Program totals will meet sanction by achieveing 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

Performance Through PY Year – Calculation Key

					- CONTRACTOR CONTRACTOR		and the second s
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicato
Employment 2nd Quarter After Exit	A 72.27%	91.83%	75.00%	90.36%	65.15%	88.04%	90.08%
	B 78.70%	91.83%	83.00%		74.00%	88,0478	
	72.34%	102.18%	78.00%	103.59%	66.15%	92.65%	00.470/
Employment 4th Quarter After Exit	70.80%		75.30%		71.40%		99.47%
	\$5,235	05.000	\$9,607	125 010	X	N/A	405.400
Median Earning 2nd Quarter After Exit	\$6,097	85.86%	\$7,685	125.01%	×		105.43%
Condensation Association and Base	83.02%	454 500	66.67%		24.07%	20.774	404 570
Credential Attainment Rate	54.80%	151.50%	54.30%	122.78%	60.60%	39.72%	104.67%
verage Program Score	90.00%	107.84%	90.00%	110.43%	90.00%	73.479	6

A = Performance / Goal Actual Rate

= Performance / Goal Target Rate

- Take Actual Rate / Target Rate = Percentage Rate/s for Title I Programs Adult, DW, Youth (i.e. 72.27% / 78.70% = 91.83%).
 Complete this for each indicator in each program to obtain all initial percentage rates (indicated by purple box above).
- Average Program Score To figure the Average Program Score:

Add the percentage totals for each Title I program column (i.e. Adult 91.83% + 102.18% + 85.86% + 151.50% = 431.37%). Then divide the total by the number of program indicators for each program (i.e. Adult 431.37% / 4 = 107.84%).

Average Indicator Score – To figure the Average Indicator Score:

Add the percentage totals for each Indicator / Program row (i.e. Employment 2nd Quarter After Exit 91.83% + 90.36% + 88.04% = 270.23%). Then divide the total by the number of Title I Programs in the indicator (i.e. Employment 2nd Quarter After Exit 270.23% / 3 = 90.08%).

All Actual Rate / Target Rate percentages pulled from WIOA Annual Performance Reports - Local Area/WIB & Statewide

Senior Community Service Emplolyment Program (SCSEP) Program Year 2023 Performance Report of LAIV as of 04/09/2024 (Updated Quarterly)

Num	bers pulled from GPMS site reporting			PY23 PY23 1st Qtr 2nd Qtr		PY23 3rd Qtr		PY23 4th Otr		PY23 YTD		
		Goal	July 23 to		Oct 23 to		Jan 24 to		Apr 24 to		July 23 to	
SCSEP Measure	Description	Sanction	Sep	Sept 23 Dec 23		Mar 24		June 24		June 24		
Service Level	The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided	125.0%		71		77		75		66		98
	by the number of modified community service positions	112.5%	84.5%	84	91.7%	84	89.3%	84	78.6%	84	116.7%	84
Community Service	The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in	70.0%		14285		14078		12709		0		41072
	the reporting period	63.0%	62.3%	22932	61.4%	22932	55.4%	22932	N/A	0	44.8%	91728
Service to Most In Need	Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent	3.07%		216		236		232		209		301
00.1100 to inioot in 1100a	unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided the number of participants who are active on the last day of the reporting period or who exited during the reporting period	2.8%	3.04%	71	3.06%	77	3.09%	75	3.17%	66	3.07%	98
Employment Rate	The percentage of participants who are in unsubsized	30.5%		2		6		1		2		11
(2nd Qtr. after Exit)		27.5%	50.0%	4	40.0%	15	16.7%	6	13.3%	15	27.5%	40
Employment Rate	The percentage of participants who are in unsubsiidized	26.6%		2		2		2		4		10
(4th Qtr. after Exit)	employment during the fourth quarter after exit from the program	23.9%	50.0%	4	20.0%	10	50.0%	4	26.7%	15	30.3%	33
	The median earnings of particlipants who are in unsubsidized employment during the second quarter after exit from the	\$3,332										
	after Exit)		\$3,139	N/A	\$2,929	N/A	\$3,029	N/A	\$3,748	N/A	\$3,154	N/A
	Average annual ACSI for employers											
			^		^		^		^		^	
Effectivness in Serving Employers, Participants,	Average annual ACSI for participants	86.9%										
and Host Agencies		78.2%	^^^^		^^^^		^^^^		^^^^		^	
	Average annual ACSI for host agencies	83.3%										
		75.0%	^^^^		^		^		^		^^^^	

Summary		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD
	Met Goal	2	1	2	3	2
	Met Sanction	2	1	1		3
Die	d Not Meet Goal	2	4	3	2	1

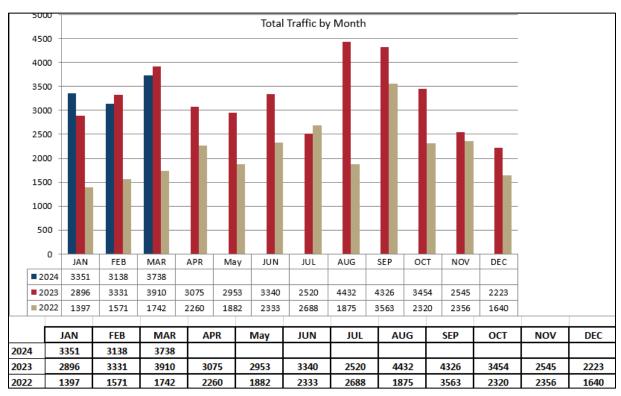
Item

Workforce Centers Operations March Update

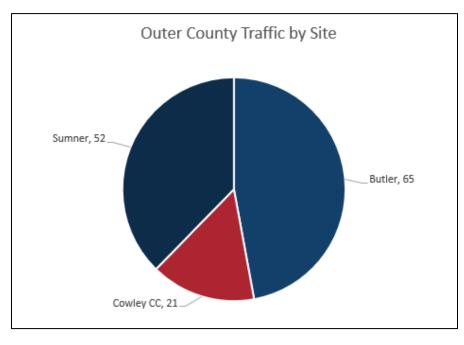
Submitted By: Denise Houston

Job Seeker Traffic

The bar graph below provides a visual representation of jobseeker traffic through March of 2024. The graph reveals a decrease of 172 participants as compared with March of 2023. Overall, job seeker engagement at all four centers is steady.

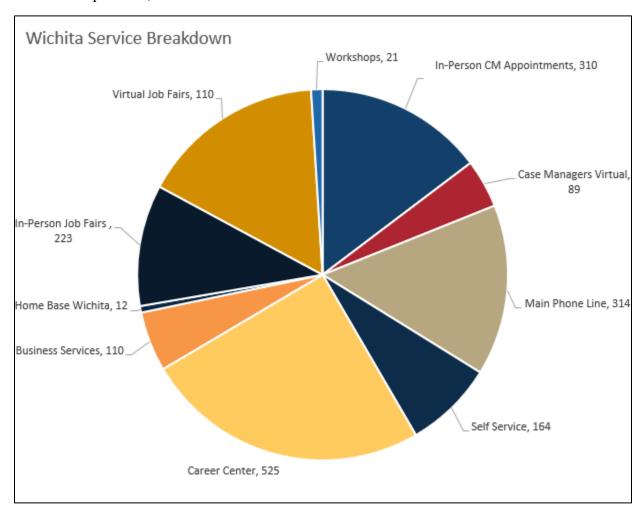


This pie chart offers a breakdown of the job seeker traffic by Area IV's Auxiliary Offices in Butler, Sumner, and Cowley counties.

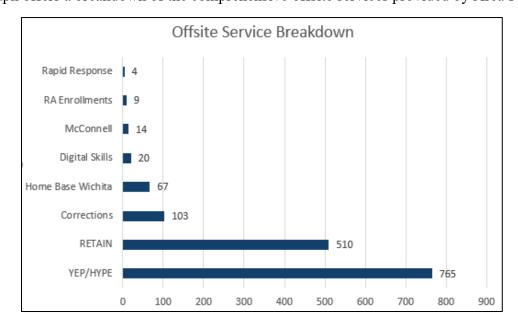


Job Seeker Services

This pie chart offers a breakdown of the comprehensive job seeker services provided by Area IV's One Stop Center, the Wichita Workforce Center.



This graph offers a breakdown of the comprehensive offsite services provided by Area IV.



Throughout the last year, the Career Services staff has maintained a vital role in delivering comprehensive support to job seekers within Local Area IV. Their unwavering commitment extends to helping job seekers craft effective resumes, conduct mock interviews, navigate job searches, address barriers to employment, and promptly respond to inquiries related to unemployment insurance.

In addition to conducting one-on-one appointments, the dedicated workforce center staff actively engage with customers through various avenues. This proactive approach encompasses returning calls from individuals receiving unemployment benefits, orchestrating group activities both within and beyond the Workforce Center premises, and providing timely responses to inquiries via the KansasWorks chat platform. This diversified approach underlines the center's dedication to delivering comprehensive and easily accessible support to job seekers.

The Career Center served a total of 750 customers in the month of March. Among these, 527 have benefited from in-person individual appointments and another 223 through other various avenues such as KansasWorks chat and MRP call backs.

Community Outreach

In March, the Workforce Centers also attended the Digital Equity Summit hosted by the Wichita Public Library where community members gathered to discuss barriers to digital equity in our region and connect with neighboring organizations to create a network of resources. Since this event, the Workforce Center's American Connection Corps (ACC) Member has connected with Kanokla Services (a local rural internet service provider) to bring a Digital Equity Summit to Sumner County later this summer.

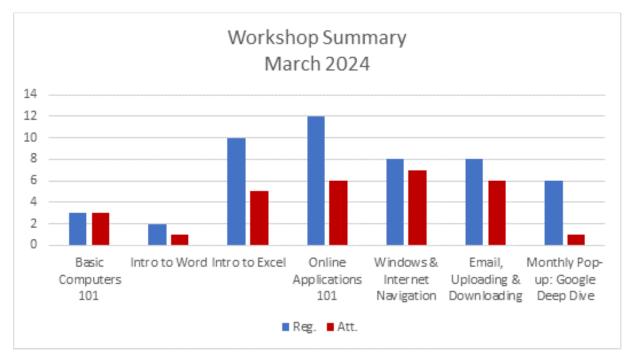
The team also joined Bank On ICT, a local coalition focused on financial stability for Wichitans, at the Downtown Transit Center, where more than 200 of our community members received swag bags, snacks and access to additional resources.

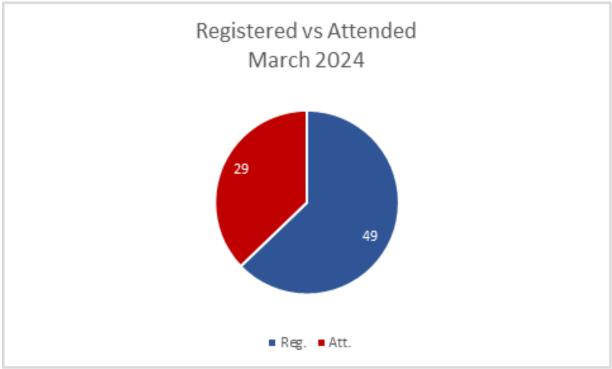
Workshops

The Workforce Centers continued the new series of pop-up workshops with March's topic of Google Suites (now Workplace). This session took a deep dive into the most commonly used Google productivity apps used both inside and outside the workplace. The Workforce Center was able to advance local impact into Cowley county, an opportunity zone within the South Central region, through workshops led by its ACC Member in partnership with Lead for America.

Snap E&T workshops kicked off in March, with weekly private workshops for Snap participants. Over the month, 6 participants attended a workshop. 5 attendees completed the workshop attended, and 1 declined to participate. The graph below reflects March's in-person workshops and total attendance rates. The Workforce Center continues to be a vital resource for those seeking to enhance their skills.

Submitted By: Denise Houston





Business Services Overview

March saw job postings in Local Area IV return to previous levels after a surge in February. There were 666 total job openings across the 6-county radius for March. On a statewide level, there were 40.701 active positions available for job seekers to browse. Additionally, the system recorded a pool of 9,483 resumes for employers to consider during their recruitment efforts.

Job Fairs

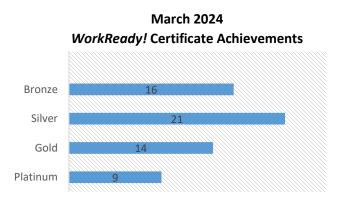
The Workforce Centers facilitated a series of successful employer hiring events in March. These events connected a total of 525 job seekers with representatives from 37 different companies.

This month's report highlights a couple of significant successes in South Central Kansas. Firstly, the Wichita Workforce Center organized a highly successful job fair for Sedgwick County, representing eight internal departments. This event attracted 104 job seekers, showcasing the ongoing demand and enthusiasm within the local workforce for government positions. Additionally, the Sumner Workforce Center coordinated a hiring event in Wellington, Kansas. Hosted in partnership with AAR/Triumph, the event not only spotlighted AAR/Triumph's extensive range of maintenance, repair, and overhaul solutions, but also successfully engaged 30 job seekers. These events demonstrate the region's commitment to connecting skilled individuals with meaningful employment opportunities.

Kansas WorkReady! Assessment - ACT National Career Readiness Certificate (NCRC)

The Workforce Center has maintained a steady pool of applicants ready to take the WorkKeys Assessment. A total of 21 sessions were offered during the month of March, with 141 job seekers scheduled to complete. Local Area IV saw a slight decrease in the attendance rate, sitting at 63.1%, with it being at 68.5% in the previous month. A total of 89 participants completed the assessment, and a 67.4% award rate was documented.





WorkReady! Certificates

March Certificates Awarded - 60 Award Rate - 67.4%

2024 Certificates Awarded – 248 Award Rate – 70.5%

WorkReady! Testing

March Testing Sessions - 21 Attendance Rate - 63.1%

2024 Testing Sessions – 65 Attendance Rate – 64.9%

	March	2024 Totals
Pre-Employment Skills Assessments Administered	214	<i>755</i>
Applications Completed	16	49
Services to Employers	238	685
Job Postings	666	2,279

Recommended Action

Receive and File