



**Workforce Alliance LWDB Program Operations and
Performance Committee Meeting Agenda**

Thursday, May 5, 2022 • 11:30 a.m.

Zoom Meeting: <https://us02web.zoom.us/j/84410184516>

- 1. Welcome and Introductions:** Robyn Heinz, Co-Chair (11:30)
 - 2. Workforce Innovation & Opportunity Act (WIOA) Performance for Program Year 2021 (PY21):** Denise Houston (11:35) (pp. 2-11)
The status of performance for Program Year 2021 (PY21) will be discussed.
Recommended action: Receive and file.
 - 3. Demand Occupations List for Program Year 2022:** Denise Houston (11:45) (pp. 12-25)
An ongoing function of the Workforce Alliance (WA) Local Workforce Development Board (LWDB) is to annually review the Demand Occupations List for Local Area IV. Materials to assist the Committee in this assignment include Eligible Training Provider List and Career Maps.
Recommended action: Approve the Demand Occupation List for Program Year 2022.
 - 4. External Monitoring Report:** Chad Pettera (12:00) (pp. 26-28)
The Workforce Alliance contracts with a third-party vendor, Regier, Monroe and Carr, to conduct monitoring of operations and programs. The most recent report will be reviewed.
Recommended Action: Take appropriate action.
 - 5. Workforce Center Operations / One-Stop Operator:** George Marko / Tisha Cannizzo (12:15) (pp. 29-32)
An update will be provided on Workforce Center operations and One-Stop Operator activities.
Recommended action: Receive and file.
 - 6. Consent Agenda:** Robyn Heinz (12:30)
Members of the Committee may request discussion on any of the action items at the meeting or the items may be accepted as presented in a single motion.
 - A. Meeting Minutes from January 6, 2022 (pp. 33-35)
 - B. Additions to the Eligible Training Provider List (ETP) from Butler Community College/MedCerts, 160 Driving Academy and Allied Health (pp. 36-37)**Recommended Action: Approve the consent agenda as presented.**
 - 7. Adjourn** (12:45)
-

*The next LWDB Program Operations and Performance Committee Meeting is
scheduled for 11:30 a.m. on July 7, 2022*

Item

Workforce Innovation and Opportunity Act (WIOA) Performance Reports

Background

Program Year 2021 (PY21) began on July 1, 2021. The fourth quarter of the program year has just begun.

Analysis

WIOA Adult, Dislocated Worker, and Youth (PY21)

The Adult Program projected fourth quarter performance is to exceed the goal for Median Earnings and Credential Rate. LAIV is projected to meet the goal for Entered Employment 2nd Quarter. Local Area IV (LAIV) is projected to not meet the sanction level for Entered Employment 4th Quarter and Measurable Skills Gain. The low rate for Measurable Skills Gain is a data entry issue.

The Dislocated Worker Program projected 4th quarter performance is to exceed the goal for Entered Employment 4th Quarter and Median Earnings. LAIV is projected to meet the goal for Entered Employment 2nd Quarter. LAIV is projected to not meet the sanction level for Credential Rate and Measurable Skills Gain. The low rate for Measurable Skills Gain is a data entry issue.

The Youth Program projected fourth quarter performance is to exceed the goal for Placement in Employment, Education, or Training 2nd Quarter, Placement in Employment, Education, or Training 4th Quarter, Median Earnings, and Credential Rate. LAIV is projected to not meet the sanction level for Measurable Skills Gain. The low rate for Measurable Skills Gain is a data entry issue.

Local Area IV is close to the State in annual performance so far. Local Area IV is projected to exceed the goal for nine measures, meet the goal for four measures, and not meet the sanction level for two measures. The State is projected to exceed the goal for four measures, meet the goal for seven measures, and not meet the sanction level for four measures.

Wagner Peyser (PY21)

Wagner-Peyser projected fourth quarter performance is to exceed the goal for Median Earnings and Entered Employment 2nd Quarter. LAIV is projected to meet the goal for Entered Employment 4th Quarter.

Effectiveness in Serving Employers for WIOA and Wagner-Peyser (PY21)

The Effectiveness in Serving Employers measure is still in baseline status. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate. Adult Retention rate is 62.85%, Dislocated Worker Retention rate is 73.45%, Youth

Retention rate is 72.22%, and Wagner-Peyser Retention rate is 63.70%. Statewide Employer Penetration rate is 6.00%. Statewide Repeat Business Customers rate is 43.36%.

WIOA Average Indicator Scores (PY21)

For Average Indicator Score, LAIV is projected to exceed the goal for Employment 2nd Quarter, Credential Rate, Measurable Skills Gain and Median Earnings, and meet the goal for Employment 4th Quarter.

For Average Program Score, LAIV is projected to exceed the goal for the Adult and Youth programs and to meet the goal for the Dislocated Worker program.

Senior Community Service Program (PY21)

Second quarter information is available for the Senior Community Service Program. LAIV projected 2nd quarter performance is to exceed the goal for Service to Most in Need, Employment Rate 4th Quarter, and Median Earnings. LAIV is projected to meet the goal for Employment Rate 2nd Quarter. LAIV is projected to not meet the sanction level for Service Level and Community Service.

Strategic Goals Supported

This activity supports the following Strategic goals of the Local Workforce Development Board:

- Meet or exceed the negotiated performance of WIOA Title I programs to maximize community impact

Recommended Action: Receive and file.

**WIOA Programs
Program Year 2021
Performance Report of LA IV
as of 04/05/2022**

Adult	Goal	PY21 1st Qtr July 21 - Sept 21		PY21 2nd Qtr Oct 21 - Dec 21		PY21 3rd Qtr Jan 22 - Mar 22		PY21 4th Qtr Apr 22 - June 22		PY21 Annual Report July 21 - June 22		PY21 State / Annual Report July 21 - June 22		*Reporting Period
	Sanction													
Employment Rate (2nd Qtr. after Exit)	76.00%		64		58		49		61		233		867	4th Qtr= 04/01/21 to 06/30/21
	68.40%	71.91	89	65.17	89	75.38	65	68.54	89	69.76	334	73.98	1172	Annual= 07/01/20 to 06/30/21
Employment Rate (4th Qtr. after Exit)	74.00%		75		53		65		57		250		963	4th Qtr= 10/01/20 to 12/31/20
	66.60%	56.82	132	70.67	75	72.22	90	63.33	90	64.60	387	71.23	1352	Annual= 01/01/20 to 12/31/20
Earnings (Median Earnings 2nd Qtr. after Exit)	\$5,751.00													4th Qtr= 04/01/21 to 06/30/21
	\$5,175.90	\$6,229.80	N/A	\$6,494.06	N/A	\$8,728.94	N/A	8148.99	N/A	\$7,020.00	N/A	\$7,331.57	N/A	Annual= 07/01/20 to 06/30/21
Credential Attainment (Within 4 Qtrs. after Exit)	74.60%		8		6		9		10		33		387	4th Qtr= 10/01/20 to 12/31/20
	67.14%	80.00	10	85.71	7	69.23	13	90.91	11	80.49	41	75.73	511	Annual= 01/01/20 to 12/31/20
Measurable Skills Gain (Real Time Measure)	53.20%		3		10		1		0		16		226	4th Qtr= 04/01/22 to 06/30/22
	47.88%	13.64	22	47.62	21	6.25	16	0.00	13	55.17	29	34.88	648	Annual= 07/01/21 to 06/30/22

Dislocated Workers

Employment Rate (2nd Qtr. after Exit)	82.50%		29		38		79		146		295		344	4th Qtr= 04/01/21 to 06/30/21
	74.25%	69.05	42	73.08	52	81.44	97	78.49	186	77.43	381	76.27	451	Annual= 07/01/20 to 06/30/21
Employment Rate (4th Qtr. after Exit)	79.00%		22		26		30		44		122		196	4th Qtr= 10/01/20 to 12/31/20
	71.10%	75.86	29	76.47	34	68.18	44	81.48	54	75.78	161	72.32	271	Annual= 01/01/20 to 12/31/20
Earnings (Median Earnings 2nd Qtr. after Exit)	\$9,100.00													4th Qtr= 04/01/21 to 06/30/21
	\$8,190.00	\$8,121.98	N/A	\$8,373.26	N/A	\$9,576.08	N/A	11396.71	N/A	\$10,050.00	N/A	\$9,763.21	N/A	Annual= 07/01/20 to 06/30/21
Credential Attainment (Within 4 Qtrs. after Exit)	78.60%		3		6		4		5		18		63	4th Qtr= 10/01/20 to 12/31/20
	70.74%	75.00	4	30.00	20	44.44	9	55.56	9	42.86	42	60.00	105	Annual= 01/01/20 to 12/31/20
Measurable Skills Gain (Real Time Measure)	69.30%		7		11		0		0		18		52	4th Qtr= 04/01/22 to 06/30/22
	62.37%	31.82	22	64.71	17	0.00	14	0.00	13	69.23	26	54.17	96	Annual= 07/01/21 to 06/30/22

Youth

Education and Employment Rate (2nd Qtr. after Exit)	72.50%		2		5		4		3		16		152	4th Qtr= 04/01/21 to 06/30/21
	65.25%	66.67	3	100.00	5	80.00	5	75.00	4	82.41	19	71.36	213	Annual= 07/01/20 to 06/30/21
Education and Employment Rate (4th Qtr. after Exit)	69.10%		3		3		2		6		18		201	4th Qtr= 10/01/20 to 12/31/20
	62.19%	75.00	4	75.00	4	50.00	4	100.00	6	75.00	24	73.36	274	Annual= 01/01/20 to 12/31/20
Earnings (Median Earnings 2nd Qtr. after Exit)	\$4,145.00													4th Qtr= 04/01/21 to 06/30/21
	\$3,730.50	\$1,901.74	N/A	\$5,865.94	N/A	\$5,717.66	N/A	6734.94	N/A	\$6,032.58	N/A	\$3,935.47	N/A	Annual= 07/01/20 to 06/30/21
Credential Attainment (Within 4 Qtrs. after Exit)	59.00%		3		2		4		5		15		104	4th Qtr= 10/01/20 to 12/31/20
	53.10%	100.00	3	100.00%	2	100.00	4	100.00	5	88.24	17	53.89	193	Annual= 01/01/20 to 12/31/20
Measurable Skills Gain (Real Time Measure)	57.60%		3		3		0		0		6		34	4th Qtr= 04/01/22 to 06/30/22
	51.84%	50.00	6	60.00	5	0.00	6	0.00	6	66.67	9	20.73	164	Annual= 07/01/21 to 06/30/22

Summary LA IV

	1st Qtr			2nd Qtr			3rd Qtr			4th Qtr		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	2		2	2		5	1	1	3	2	2	4
Met Sanction	1	2	1	1	3		3	1		1	1	
Did Not Meet Sanction	2	3	2	2	2		1	3	2	2	2	1

Summary Annual LA IV / State

	Program to Date			
	Adult	DW	Youth	State
Met Goal	3	1	5	4
Met Sanction	1	3		7
Did Not Meet Sanction	1	1		4

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

^^^ No data showing in the quarter yet even though it is within the current reporting period.

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

WIOA Programs
Program Year 2021
4th Quarter Performance Report
Comparison of Local Areas as of 04/05/2022

Adults	Report Period*	Goal	LA IV South Central Kansas 6 Counties	LA I Western Kansas 62 Counties	LA II North East Kansas 17 Counties	LA III Kansas City Area 3 Counties	LA V South East Kansas 17 Counties	State
		Sanction						
Employment Rate (2nd Qtr. after Exit)	04/01/21 to 06/30/21	76.00%						
		68.40%	68.54	95.56	80.00	64.76	66.07	71.82
Employment Rate (4th Qtr. after Exit)	10/01/20 to 12/31/20	74.00%						
		66.60%	63.33	84.85	80.95	74.19	60.47	70.36
Earnings (Median Earnings 2nd Qtr. after Exit)	04/01/21 to 06/30/21	\$5,751.00						
		\$5,175.90	\$8,148.99	\$8,710.00	\$10,206.80	\$4,039.30	\$11,159.29	\$8,182.40
Credential Attainment (Within 4 Qtrs. after Exit)	10/01/20 to 12/31/20	74.6%						
		67.14%	90.91	52.38	95.24	86.84	68.75	79.44
Measurable Skills Gain (Real Time Measure)	04/01/22 to 06/30/22	53.20%						
		47.88%	0.00	0.00	0.00	0.00	0.00	0.00

Dislocated Workers

Employment Rate (2nd Qtr. after Exit)	04/01/21 to 06/30/21	82.50%						
		74.25%	78.49	~~~~	~~~~	33.33	50.00	76.80
Employment Rate (4th Qtr. after Exit)	10/01/20 to 12/31/20	79.00%						
		71.10%	81.48	50.00	~~~~	41.18	66.67	71.05
Earnings (Median Earnings 2nd Qtr. after Exit)	04/01/21 to 06/30/21	\$9,100.00						
		\$8,190.00	\$11,396.71	~~~~	~~~~	\$21,447.41	\$9,865.52	\$11,493.15
Credential Attainment (Within 4 Qtrs. after Exit)	10/01/20 to 12/31/20	78.60%						
		70.74%	55.56	0.00	~~~~	76.92	0.00	60.00
Measurable Skills Gain (Real Time Measure)	04/01/22 to 06/30/22	69.30%						
		62.37%	0.00	0.00	0.00	0.00	0.00	0.00

Youth

Education and Employment Rate (2nd Qtr. after Exit)	04/01/21 to 06/30/21	72.50%						
		65.25%	75.00	100.00	71.43	65.38	81.82	73.91
Education and Employment Rate (4th Qtr. after Exit)	10/01/20 to 12/31/20	69.10%						
		62.19%	100.00	75.00	66.67	71.43	78.57	77.27
Earnings (Median Earnings 2nd Qtr. after Exit)	04/01/21 to 06/30/21	\$4,145.00						
		\$3,730.50	\$6,734.94	\$12,421.80	\$5,573.10	\$5,615.62	\$1,834.70	\$5,697.86
Credential Attainment (Within 4 Qtrs. after Exit)	10/01/20 to 12/31/20	59.00%						
		53.10%	100.00	66.67	60.00	60.00	20.00	53.57
Measurable Skills Gain (Real Time Measure)	04/01/22 to 06/30/22	57.60%						
		51.84%	0.00	0.00	0.00	0.00	0.00	0.00

Quarterly Summary - All 5 Local Areas / State

	LA IV			LA I			LA II		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	2	2	4	3	~~	4	4	~~	2
Met Sanction	1	1			~~			~~	2
Did Not Meet Sanction	2	2	1	2	3	1	1	1	1

	LA III			LA V			State		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	2	1	3	1	1	2	2	1	3
Met Sanction		1	1	1			2	1	1
Did Not Meet Sanction	3	3	1	3	4	3	1	3	1

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\* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**Wagner-Peyser  
Program Year 2021  
Performance Report of LAIV  
as of 04/05/2022**

| Wagner-Peyser                                     |            | PY21 1st Qtr<br>July 21 - Sept 21 |      | PY21 2nd Qtr<br>Oct 21 - Dec 21 |     | PY21 3rd Qtr<br>Jan 22 - Mar 22 |      | PY21 4th Qtr<br>Apr 22 - June 22 |      | *Reporting Period             |
|---------------------------------------------------|------------|-----------------------------------|------|---------------------------------|-----|---------------------------------|------|----------------------------------|------|-------------------------------|
|                                                   | Goal       |                                   |      |                                 |     |                                 |      |                                  |      |                               |
|                                                   | Sanction   |                                   |      |                                 |     |                                 |      |                                  |      |                               |
| Employment Rate<br>(2nd Qtr. after Exit)          | 70.60%     |                                   | 802  |                                 | 679 |                                 | 877  |                                  | 817  | 4th Qtr= 04/01/21 to 06/30/21 |
|                                                   | 63.54%     | 68.90%                            | 1164 | 69.86%                          | 972 | 73.51%                          | 1193 | 72.75%                           | 1123 | Annual= 07/01/20 to 06/30/21  |
| Employment Rate<br>(4th Qtr. after Exit)          | 69.80%     |                                   | 1532 |                                 | 453 |                                 | 872  |                                  | 677  | 4th Qtr= 10/01/20 to 12/31/20 |
|                                                   | 62.82%     | 63.15%                            | 2426 | 69.27%                          | 654 | 71.53%                          | 1219 | 69.08%                           | 980  | Annual= 01/01/20 to 12/31/20  |
| Earnings<br>(Median Earnings 2nd Qtr. after Exit) | \$5,356.00 |                                   |      |                                 |     |                                 |      |                                  |      | 4th Qtr= 04/01/21 to 06/30/21 |
|                                                   | \$4,820.40 | \$5,546.50                        | N/A  | \$6,305.58                      | N/A | \$7,261.85                      | N/A  | \$7,709.25                       | N/A  | Annual= 07/01/20 to 06/30/21  |

| Wagner-Peyser                                     |            | PY21<br>Annual Report<br>July 21 - June 22 |      | PY21<br>State / Annual Report<br>July 21 - June 22 |       | *Reporting Period             |
|---------------------------------------------------|------------|--------------------------------------------|------|----------------------------------------------------|-------|-------------------------------|
|                                                   | Goal       |                                            |      |                                                    |       |                               |
|                                                   | Sanction   |                                            |      |                                                    |       |                               |
| Employment Rate<br>(2nd Qtr. after Exit)          | 70.60%     | 71.64%                                     | 3236 | 65.72%                                             | 9009  | 4th Qtr= 04/01/21 to 06/30/21 |
|                                                   | 63.54%     |                                            | 4517 |                                                    | 13709 | Annual= 07/01/20 to 06/30/21  |
| Employment Rate<br>(4th Qtr. after Exit)          | 69.80%     | 67.19%                                     | 3557 | 64.38%                                             | 9887  | 4th Qtr= 10/01/20 to 12/31/20 |
|                                                   | 62.82%     |                                            | 5294 |                                                    | 15357 | Annual= 01/01/20 to 12/31/20  |
| Earnings<br>(Median Earnings 2nd Qtr. after Exit) | \$5,356.00 | \$6,607.25                                 | N/A  | \$6,506.49                                         | N/A   | 4th Qtr= 04/01/21 to 06/30/21 |
|                                                   | \$4,820.40 |                                            |      |                                                    |       | Annual= 07/01/20 to 06/30/21  |

| <b>Summary LA IV</b>  |  | Quarterly Local Area IV |         |         |         |
|-----------------------|--|-------------------------|---------|---------|---------|
|                       |  | 1st Qtr                 | 2nd Qtr | 3rd Qtr | 4th Qtr |
| Met Goal              |  | 1                       | 1       | 3       | 2       |
| Met Sanction          |  | 2                       | 2       |         | 1       |
| Did Not Meet Sanction |  |                         |         |         |         |

| <b>Summary Annual LA IV / State</b> |  | Program to Date |       |
|-------------------------------------|--|-----------------|-------|
|                                     |  | LAIV            | State |
| Met Goal                            |  | 2               | 1     |
| Met Sanction                        |  | 1               | 2     |
| Did Not Meet Sanction               |  |                 |       |

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**WIOA Effectiveness in Serving Employers**  
**Program Year 2021**  
**Performance Report of LAIV**  
**as of 04/05/2022**

Retention is the only measure that varies across WIOA / Wagner Peyser performance reports. The top table is a breakdown of the annual Retention performance percentages for Local Area IV and the State. The bottom chart reflects the statewide performance percentages for the 2 other employer based performance measures (Employer Penetration Rate & Repeat Business Customers Rate).

| *No Goals / Sanctions set at this time*                       | Goal     | PY21<br>Annual Report / LAIV<br>July 21 - June 22 |      | PY21<br>Annual Report / State<br>July 21 - June 22 |       | *Reporting Period            |
|---------------------------------------------------------------|----------|---------------------------------------------------|------|----------------------------------------------------|-------|------------------------------|
|                                                               | Sanction |                                                   |      |                                                    |       |                              |
|                                                               |          |                                                   |      |                                                    |       |                              |
| Retention - Adult<br>(2nd & 4th Qtrs. After Exit)             | N/A      | 62.85%                                            | 159  | 67.54%                                             | 674   | Annual= 01/01/20 to 12/31/20 |
|                                                               | N/A      |                                                   | 253  |                                                    | 998   |                              |
| Retention - Dislocated Worker<br>(2nd & 4th Qtrs. After Exit) | N/A      | 73.45%                                            | 83   | 70.41%                                             | 138   | Annual= 01/01/20 to 12/31/20 |
|                                                               | N/A      |                                                   | 113  |                                                    | 196   |                              |
| Retention - Youth<br>(2nd & 4th Qtrs. After Exit)             | N/A      | 72.22%                                            | 13   | 51.53%                                             | 101   | Annual= 01/01/20 to 12/31/20 |
|                                                               | N/A      |                                                   | 18   |                                                    | 196   |                              |
| Retention - Wagner Peyser<br>(2nd & 4th Qtrs. After Exit)     | N/A      | 63.70%                                            | 2237 | 62.73%                                             | 6288  | Annual= 01/01/20 to 12/31/20 |
|                                                               | N/A      |                                                   | 3512 |                                                    | 10024 |                              |

|                                                                                                                        |     | PY21<br>State / Annual Report<br>July 21 - June 22 |          | *Reporting Period            |
|------------------------------------------------------------------------------------------------------------------------|-----|----------------------------------------------------|----------|------------------------------|
|                                                                                                                        |     | Goal                                               | Sanction |                              |
| <b>Employer Penetration Rate</b><br>(% of Employers using WIOA Core Services)                                          | N/A |                                                    | 5522     | Annual= 07/01/20 to 06/30/21 |
|                                                                                                                        | N/A | 6.00%                                              | 92070    |                              |
| <b>Repeat Business Customers Rate</b><br>(% of Employers that used WIOA Core Serv. more than once in the last 3 years) | N/A |                                                    | 3829     | Annual= 07/01/20 to 06/30/21 |
|                                                                                                                        | N/A | 43.36%                                             | 8830     |                              |

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**WIOA Programs**  
**Program Year 2021**  
**Performance Throughout the Program Year**  
**Local Area IV**  
**as of 04/05/2022**

| Local Area IV Performance Through PY 2021 |                    |                |                    |               |                    |                |                         |
|-------------------------------------------|--------------------|----------------|--------------------|---------------|--------------------|----------------|-------------------------|
| Indicator / Program                       | Performance / Goal | Title I Adults | Performance / Goal | Title I DW    | Performance / Goal | Title I Youth  | Average Indicator Score |
| Employment 2nd Quarter After Exit         | 69.76%             | 91.79%         | 77.43%             | 93.85%        | 84.21%             | 116.15%        | 100.60%                 |
|                                           | 76.00%             |                | 82.50%             |               | 72.50%             |                |                         |
| Employment 4th Quarter After Exit         | 64.60%             | 87.30%         | 75.78%             | 95.92%        | 75.00%             | 108.54%        | 97.25%                  |
|                                           | 74.00%             |                | 79.00%             |               | 69.10%             |                |                         |
| Median Earnings 2nd Quarter After Exit    | \$7,020.00         | 122.07%        | \$10,050.00        | 110.44%       | \$6,032.58         | 145.54%        | 126.01%                 |
|                                           | \$5,751.00         |                | \$9,100.00         |               | \$4,145.00         |                |                         |
| Credential Attainment Rate                | 80.49%             | 107.90%        | 42.86%             | 54.53%        | 88.24%             | 149.56%        | 103.99%                 |
|                                           | 74.60%             |                | 78.60%             |               | 59.00%             |                |                         |
| Measurable Skill Gains                    | 55.17%             | 103.70%        | 69.23%             | 99.90%        | 66.67%             | 115.75%        | 106.45%                 |
|                                           | 53.20%             |                | 69.30%             |               | 57.60%             |                |                         |
| <b>Average Program Score</b>              | <b>90.00%</b>      | <b>102.55%</b> | <b>90.00%</b>      | <b>90.93%</b> | <b>90.00%</b>      | <b>127.11%</b> |                         |

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)



**WIOA Programs**  
**Program Year 2021**  
**Performance Throughout the Program Year**  
**Statewide**  
**as of 04/05/2022**

| Overall State Performance Through PY 2021 |                    |                |                    |               |                    |               |                         |
|-------------------------------------------|--------------------|----------------|--------------------|---------------|--------------------|---------------|-------------------------|
| Indicator / Program                       | Performance / Goal | Title I Adults | Performance / Goal | Title I DW    | Performance / Goal | Title I Youth | Average Indicator Score |
| Employment 2nd Quarter After Exit         | 73.98%             | 97.34%         | 76.27%             | 92.45%        | 71.36%             | 98.43%        | 96.07%                  |
|                                           | 76.00%             |                | 82.50%             |               | 72.50%             |               |                         |
| Employment 4th Quarter After Exit         | 71.23%             | 96.26%         | 72.23%             | 91.43%        | 73.36%             | 106.16%       | 97.95%                  |
|                                           | 74.00%             |                | 79.00%             |               | 69.10%             |               |                         |
| Median Earnings 2nd Quarter After Exit    | \$7,331.57         | 127.48%        | \$9,763.21         | 107.29%       | \$3,935.47         | 94.94%        | 109.91%                 |
|                                           | \$5,751.00         |                | \$9,100.00         |               | \$4,145.00         |               |                         |
| Credential Attainment Rate                | 75.73%             | 101.51%        | 60.00%             | 76.34%        | 53.89%             | 91.34%        | 89.73%                  |
|                                           | 74.60%             |                | 78.60%             |               | 59.00%             |               |                         |
| Measurable Skill Gains                    | 34.88%             | 65.56%         | 54.17%             | 78.17%        | 20.73%             | 35.99%        | 59.91%                  |
|                                           | 53.20%             |                | 69.30%             |               | 57.60%             |               |                         |
| <b>Average Program Score</b>              | <b>90.00%</b>      | <b>97.63%</b>  | <b>90.00%</b>      | <b>89.13%</b> | <b>90.00%</b>      | <b>85.37%</b> |                         |

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

## Performance Through PY Year – Calculation Key

| Local Area IV Performance Through PY 2017 |                    |         |                |                    |            |                    |               |                         |  |
|-------------------------------------------|--------------------|---------|----------------|--------------------|------------|--------------------|---------------|-------------------------|--|
| Indicator / Program                       | Performance / Goal |         | Title I Adults | Performance / Goal | Title I DW | Performance / Goal | Title I Youth | Average Indicator Score |  |
| Employment 2nd Quarter After Exit         | A                  | 72.27%  | 91.83%         | 75.00%             | 90.36%     | 65.15%             | 88.04%        | 90.08%                  |  |
|                                           | B                  | 78.70%  |                | 83.00%             |            | 74.00%             |               |                         |  |
| Employment 4th Quarter After Exit         |                    | 72.34%  | 102.18%        | 78.00%             | 103.59%    | 66.15%             | 92.65%        | 99.47%                  |  |
|                                           |                    | 70.80%  |                | 75.30%             |            | 71.40%             |               |                         |  |
| Median Earning 2nd Quarter After Exit     |                    | \$5,235 | 85.86%         | \$9,607            | 125.01%    | X                  | N/A           | 105.43%                 |  |
|                                           |                    | \$6,097 |                | \$7,685            |            | X                  |               |                         |  |
| Credential Attainment Rate                |                    | 83.02%  | 151.50%        | 66.67%             | 122.78%    | 24.07%             | 39.72%        | 104.67%                 |  |
|                                           |                    | 54.80%  |                | 54.30%             |            | 60.60%             |               |                         |  |
| Average Program Score                     |                    | 90.00%  | 107.84%        | 90.00%             | 110.43%    | 90.00%             | 73.47%        |                         |  |

**A** = Performance / Goal Actual Rate

**B** = Performance / Goal Target Rate

1. Take **Actual Rate** / **Target Rate** = Percentage Rate/s for Title I Programs Adult, DW, Youth (i.e. 72.27% / 78.70% = 91.83%). Complete this for each indicator in each program to obtain all initial percentage rates (indicated by purple box above).

2. Average Program Score – To figure the Average Program Score:

Add the percentage totals for each Title I program column (i.e. Adult 91.83% + 102.18% + 85.86% + 151.50% = 431.37%). Then divide the total by the number of program indicators for each program (i.e. Adult 431.37% / 4 = 107.84%).

3. Average Indicator Score – To figure the Average Indicator Score:

Add the percentage totals for each Indicator / Program row (i.e. Employment 2<sup>nd</sup> Quarter After Exit 91.83% + 90.36% + 88.04% = 270.23%). Then divide the total by the number of Title I Programs in the indicator (i.e. Employment 2<sup>nd</sup> Quarter After Exit 270.23% / 3 = 90.08%).

*All Actual Rate / Target Rate percentages pulled from WIOA Annual Performance Reports – Local Area/WIB & Statewide*

**Senior Community Service Employment Program (SCSEP)**  
**Program Year 2021**  
**Performance Report of LAIV**  
**as of 04/05/2022 (Updated Quarterly)**

| SCSEP Measure                                                                      | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Goal     | PY21<br>1st Qtr<br>July 21 to<br>Sept 21 |       | PY21<br>2nd Qtr<br>Oct 21 to<br>Dec 21 |       | PY21<br>3rd Qtr<br>Jan 22 to<br>Mar 22 |       | PY21<br>4th Qtr<br>Apr 22 to<br>June 22 |       | PY21<br>YTD<br>July 21 to<br>June 22 |       |
|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------------------------------------|-------|----------------------------------------|-------|----------------------------------------|-------|-----------------------------------------|-------|--------------------------------------|-------|
|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Sanction |                                          |       |                                        |       |                                        |       |                                         |       |                                      |       |
| <b>Service Level</b>                                                               | The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions                                                                                                                                                                                                                                                                                                                                                                                                                               | 120.0%   |                                          | 57    |                                        | 44    |                                        | 0     |                                         | 0     |                                      | 23    |
|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 108.0%   | 67.9%                                    | 84    | 52.4%                                  | 84    | 0.0%                                   | 84    | 0.0%                                    | 84    | 27.4%                                | 84    |
| <b>Community Service</b>                                                           | The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period                                                                                                                                                                                                                                                                                                                                                                                                                | 55.0%    |                                          | 8979  |                                        | 8500  |                                        | 0     |                                         | 0     |                                      | 2501  |
|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 49.5%    | 39.2%                                    | 22915 | 37.1%                                  | 22891 | 0.0%                                   | 22932 | N/A                                     | 22932 | 3.6%                                 | 68788 |
| <b>Service to Most In Need</b>                                                     | Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided the number of participants who are active on the last day of the reporting period or who exited during the reporting period | 2.79%    |                                          | 173   |                                        | 136   |                                        | 0     |                                         | 0     |                                      | 68    |
|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 2.51%    | 3.04%                                    | 57    | 3.09%                                  | 44    | N/A                                    | 0     | N/A                                     | 0     | 2.96%                                | 23    |
| <b>Employment Rate<br/>(2nd Qtr. after Exit)</b>                                   | The percentage of participants who are in unsubsidized employment during the second quarter after exit from the program.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 24.8%    |                                          | 1     |                                        | 3     |                                        | 3     |                                         | 0     |                                      | 7     |
|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 22.3%    | 100.0%                                   | 1     | 23.1%                                  | 13    | 18.8%                                  | 16    | N/A                                     | 0     | 23.3%                                | 30    |
| <b>Employment Rate<br/>(4th Qtr. after Exit)</b>                                   | The percentage of participants who are in unsubsidized employment during the fourth quarter after exit from the program                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 21.8%    |                                          | 3     |                                        | 1     |                                        | 1     |                                         | 0     |                                      | 5     |
|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 19.6%    | 33.3%                                    | 9     | 50.0%                                  | 2     | 100.0%                                 | 1     | N/A                                     | 0     | 41.7%                                | 12    |
| <b>Earnings<br/>(Median Earning 2nd Qtr.<br/>after Exit)</b>                       | The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | \$3,317  |                                          |       |                                        |       |                                        |       |                                         |       |                                      |       |
|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | \$2,985  | \$1,814                                  | N/A   | \$3,449                                | N/A   | \$1,595                                | N/A   | N/A                                     | N/A   | \$1,814                              | N/A   |
| <b>Effectiveness in Serving<br/>Employers, Participants,<br/>and Host Agencies</b> | Average annual ACSI for employers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 85.8%    |                                          |       |                                        |       |                                        |       |                                         |       |                                      |       |
|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 77.2%    | ~~~~                                     |       | ~~~~                                   |       | ~~~~                                   |       | ~~~~                                    |       | ~~~~                                 |       |
|                                                                                    | Average annual ACSI for participants                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 81.2%    |                                          |       |                                        |       |                                        |       |                                         |       |                                      |       |
|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 73.1%    | ~~~~                                     |       | ~~~~                                   |       | ~~~~                                   |       | ~~~~                                    |       | ~~~~                                 |       |
|                                                                                    | Average annual ACSI for host agencies                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 81.9%    |                                          |       |                                        |       |                                        |       |                                         |       |                                      |       |
|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 73.7%    | ~~~~                                     |       | ~~~~                                   |       | ~~~~                                   |       | ~~~~                                    |       | ~~~~                                 |       |

| Summary           | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | YTD |
|-------------------|-------------|-------------|-------------|-------------|-----|
| Met Goal          | 3           | 2           | 1           |             | 2   |
| Met Sanction      |             | 1           |             |             | 1   |
| Did Not Meet Goal | 3           | 3           | 4           |             | 3   |

Bold Numbers = Official numbers and will not change

~~~~ = Information is not available

Item

Demand Occupation List Review - Staff Recommendations

Background

It is an annual function for the Workforce Alliance Local Workforce Development Board (LWDB) to review and update the Demand Occupations List. Staff has researched current labor market trends, surveyed staff, employers, Board members, and reviewed regional initiatives to determine occupations in demand in Local Area IV.

Analysis

The results of the staff, employer, and Board member surveys indicate the majority would like to keep the occupations currently on the list. There were a few suggestions on occupations to add from the surveys collected. Those suggestions were evaluated and are included for discussion for occupations to add to the list.

A review of current participants in training across multiple programs shows:

- 254 in Advanced Manufacturing/Advance Materials
- One in Agriculture
- 7 in Automotive
- 43 in Construction
- 45 in Data Services/Information Technology
- One in Educational Services
- 137 in Healthcare
- Three in Hospitality
- Four in Oil/Gas/Energy
- Four in Public Safety
- 245 in Apprenticeship
- Four in Social Services
- 14 in Transportation and Logistics
- 68 Other occupations

For Program Year 2022 (PY22), staff recommends retaining all the current occupations on the approved training list. The proposed PY22 Demand Occupations List and supporting documentation follows.

Strategic Goals Supported

This activity supports the following Strategic goals of the Local Workforce Development Board:

- Meet or exceed negotiation performance of WIOA Title I programs to maximize community impact
- Proactively approach the employment and skills training challenges and opportunities of the future with energy and planning today

Recommended Action

Approve the Demand Occupation List for Program Year 2022.

**Proposed PY22
 Kansas Local Area IV WIOA Approved Training List**

| Industry | O*Net Code | Occupation | KS Median Wage/Hr. (2020 - O*Net) | KS Growth Projection 2018-2028 (O*Net) | WA Staff Recommendation |
|---|-------------------|---|--|---|--------------------------------|
| Advanced Manufacturing

Advanced Materials

Aerospace* | 49-3011 | Aviation Maintenance Technology/ A&P (Aircraft Mechanics) | \$ 30.81 | 0% | Remain |
| | 49-2091 | Avionics | \$ 29.13 | -6% Decline | Remain |
| | 17-3013 | CAD/CAM & CATIA | \$ 22.96 | -3% Decline | Remain |
| | 51-2092 | Composite Fabrication & Repair | \$ 17.50 | -11% Decline | Remain |
| | 51-9161 | Computer Controlled Machine Tool Operator (CNC) | \$ 21.33 | -4% Decline | Remain |
| | 49-3031 | Diesel Mechanics | \$ 23.01 | 2% | Remain |
| | 47-2111 | Electrician | \$ 23.88 | 4% | Remain |
| | 17-2011 | Engineering (Aerospace/Chemical/ Electrical/ Industrial/Mechanical) | \$ 47.62 | -3% Decline | Remain |
| | 51-4191 | Heat Treating Equipment Setters, Operators & Tenders, Metal and Plastic | \$ 22.04 | -12% Decline | Remain |
| | 47-2073 | Heavy Equipment Operator | \$ 20.65 | 3% | Remain |
| | 53-7051 | Industrial Equipment Operator | \$ 18.25 | 13% | Remain |
| | 49-9071 | Industrial Maintenance Technician | \$ 18.18 | 6% | Remain |
| | 51-4081 | Machine Tool Operator- Metal and Plastic | \$ 15.80 | 6% | Remain |
| | 17-3026 | Manufacturing or Production Technicians | \$ 26.52 | 3% | Remain |

| | | | | | |
|---------------------|------------|--|----------|-------------|--------|
| | 17-3029.01 | Nondestructive Testing (NDT) or Inspection | \$ 28.99 | 8% | Remain |
| | 11-1021 | Operations Management Technical Certificate | \$ 37.26 | 5% | Remain |
| | 19-4099.01 | Quality Control or Inspection (O*NET - Quality Control Analyst) | \$ 23.10 | 5% | Remain |
| | 17-3024.01 | Robotics Technician | \$ 29.02 | 3% | Remain |
| | 47-2211 | Sheet Metal Workers | \$ 22.71 | 5% | Remain |
| | 11-3071-04 | Supply Chain/Logistics Managers | \$ 45.48 | 5% | Remain |
| | 51-4111 | Tool and Die Maker | \$ 23.65 | -5% Decline | Remain |
| | 51-4033 | Tooling | \$ 17.48 | -7% Decline | Remain |
| | 53-3032 | Transportation Equipment (Heavy and Tractor-Trailer Truck Drivers) | \$ 23.07 | 2% | Remain |
| | 51-4121 | Welders, Cutters, Solderers, and Brazers | \$ 21.92 | 4% | Remain |
| Agriculture* | 19-4021 | Biological Technicians | \$ 18.57 | 3% | Remain |
| | 49-3041 | Farm Equipment Mechanics and Service Technicians | \$ 22.34 | 4% | Remain |
| | 11-9121 | Natural Sciences Managers | \$ 61.00 | 3% | Remain |
| | 53-7081 | Refuse and Recyclable Material Collectors | \$ 17.34 | 8% | Remain |
| | 19-1013 | Soil and Plant Scientists | \$ 29.63 | 11% | Remain |
| | 19-1023 | Zoologists and Wildlife Biologists | \$ 26.40 | 8% | Remain |
| Automotive | 49-3023 | Automotive Service Technicians and Mechanics | \$ 18.18 | -6% Decline | Remain |
| Construction | 47-2031 | Construction Carpenters | \$ 21.83 | 3% | Remain |

| | | | | | |
|--|----------------------|--|----------|-----|--------|
| | 47-2061 | Construction Technology/Trades/Laborer | \$ 17.52 | 5% | Remain |
| | 49-9021 | HVAC | \$ 23.01 | 6% | Remain |
| Data Services Information Technology* | 11-3021 | Computer and Information System Managers (IM System Managers) | \$ 61.13 | 12% | Remain |
| | 15-1232 | Computer User Support Specialists | \$ 22.84 | 11% | Remain |
| | 15-1212 | Cyber Security (Information Security Analysts) | \$ 41.45 | 29% | Remain |
| | 15-2051 | Data Scientists | \$ 47.44 | 31% | Remain |
| | 15-1244 | Network and Computer Systems Administrators | \$ 37.00 | 6% | Remain |
| | 15-1252 | Software Applications | \$ 49.49 | 25% | Remain |
| | 15-1252 | Software Developers | \$ 49.49 | 25% | Remain |
| | 15-1252 | Software Engineers | \$ 49.49 | 25% | Remain |
| | 15-1254 | Web Developer | \$ 49.49 | 10% | Remain |
| Educational Services | 25-2012 thru 25-2054 | Teacher | \$ 27.12 | 5% | Remain |
| Healthcare* | 43-3021 | Acute Coding/Medical Billing (Billing, Posting and Rate Clerks) | \$ 18.13 | 4% | Remain |
| | 11-9111 | Administration/Management (Medical and Health Service Managers) | \$ 45.34 | 11% | Remain |
| | 29-2072 | American Health Information Management Association Certified Coding Specialist | \$ 22.55 | 5% | Remain |

| | | | | | |
|--|---------|---|----------|-------------|--------|
| | 17-2031 | Bioengineers and Biomedical Engineers | \$ 38.41 | 5% | Remain |
| | 31-1131 | Certified Nurse Aide (CNA)-Only as part of a career pathway | \$13.97 | 2% | Remain |
| | 31-1131 | Certified Medication Aide (CMA) | \$13.97 | 2% | Remain |
| | 31-9091 | Dental Assistant/Hygienist | \$ 18.02 | -2% Decline | Remain |
| | 29-9021 | Health Information Technology (HIT) | \$ 26.19 | 5% | Remain |
| | 31-1121 | Home Health Aide (HHA)- Only as part of a career pathway | \$ 11.16 | 22% | Remain |
| | 29-2061 | Licensed Practical Nurse (LPN) | \$ 22.43 | 0% | Remain |
| | 31-9092 | Medical Assistant | \$ 16.99 | 10% | Remain |
| | 29-2012 | Medical and Clinical Laboratory Technician | \$ 23.08 | 5% | Remain |
| | 29-2072 | Medical Records Specialists | \$ 22.55 | 5% | Remain |
| | 29-2011 | Medical Technology BS | \$ 23.08 | 5% | Remain |
| | 31-2011 | Occupational Therapy Assistant | \$ 29.09 | 16% | Remain |
| | 29-2052 | Pharmacy Technician/Pharmacy Aid | \$ 17.61 | 4% | Remain |
| | 31-9097 | Phlebotomist | \$17.07 | 12% | Remain |
| | 31-2021 | Physical Therapy Assistant (PTA) | \$ 28.76 | 12% | Remain |
| | 29-2034 | Radiological Technician/Sonography | \$ 28.52 | 4% | Remain |
| | 29-1141 | Registered Nurse (RN) | \$ 29.71 | 8% | Remain |
| | 29-1126 | Respiratory Therapist | \$ 28.86 | 20% | Remain |
| | 29-2055 | Surgical Technologist | \$ 22.55 | 5% | Remain |

| | | | | | |
|--------------------------------------|--|---|----------|-----|--------|
| Hospitality | 35-1011 | Chefs and Head Cooks | \$ 21.49 | 3% | Remain |
| K-12 CTE | All Certifications and Credentials included on the Kansas Excel in CTE Initiative approved list are included on the Kansas Local Area IV WIOA Approved Training List for Youth program only.
Remain | | | | |
| Oil and Gas* | 19-2031 | Chemist | \$ 35.66 | 5% | Remain |
| | 47-2073 | Equipment Operator | \$ 20.65 | 3% | Remain |
| | 19-4043 | Geologist | \$ 23.01 | 0% | Remain |
| | 19-4043 | Geophysical Data Technician | \$ 23.01 | 0% | Remain |
| | 49-9041 | Industrial Controls | \$ 28.90 | 7% | Remain |
| | 17-3029.01 | Industrial Radiographer | \$ 28.99 | 8% | Remain |
| On-the-Job Training | All occupations with demonstrated self-sufficient wages will be approved for OJT if employer has an active contract with the Workforce Alliance.
Remain | | | | |
| Public Safety | 29-2042 | Emergency Medical Technicians and Paramedics | \$ 17.76 | 1% | Remain |
| | 33-2011 | Fire Science/Firefighters | \$ 18.99 | 3% | Remain |
| | 21-1092 | Probation Officers and Correctional Treatment Specialists | \$ 22.56 | 0% | Remain |
| | 33-3051 | Police and Sheriff's Patrol Officers | \$ 24.27 | 2% | Remain |
| Registered Apprenticeship | All Occupations and Related Technical Instruction for Apprenticeship Programs that have been registered with the Kansas State Office of Apprenticeship for the South Central Region are included on the Kansas Local Area IV WIOA Approved Training List. RA's must also meet Local Area IV self-sufficient wage requirements.
Remain | | | | |
| Social Services | 21-1011 | Substance Abuse Counselors | \$ 23.24 | 13% | Remain |
| | 21-1021 | Social Worker | \$ 22.42 | 4% | Remain |
| Transportation and Logistics* | 53-3032 | CDL | \$ 23.07 | 2% | Remain |

*Industry corresponds to a Career Pathway. Career Pathways allow job seekers, students, and parents to explore educational requirements and career opportunities in prevalent industry clusters within the region. For more information, visit www.greaterwichitapartnership.org/about_us/regional_growth_plan

DRAFT

| Suggestions from Surveys for Occupations to Add to List for Program Year 2022 | | | | | |
|--|-------------------|---|---|---|---|
| Industry | O*Net Code | Occupation | KS Median Wage/Hr. (2020 - O*Net) | KS Growth Projection 2018-2028 (O*Net) | School Options in the Area |
| Aviation/Advanced Manufacturing | 51-9162 | CNC Tool Programmers | \$30.45 | 26% | Yes |
| Government Utilities | 51-8031 | Water and Wastewater Treatment Plant and System Operators | \$18.06 | -7% | Yes |
| Professional, Scientific, and Technical Services | 13-2011 | Accountants and Auditors | \$30.28 | 8% | Yes |
| Data Services Information Technology | 11-3021 | Management Information Systems MIS | Already on Occupations Approved for training list | | |
| Aviation/Advanced Manufacturing | 11-3071 | Transportation Logistics | Already on Occupations Approved for training list | | |
| Government | 43-5031 | Public Safety Telecommunicators | \$17.74 | 2% | No |
| Public Safety | 33-9032 | Security Guards | \$13.90 | 6% | Yes |
| Automotive | 49-3021 | Automotive Body and Related Repairers | \$19.34 | -3% | Yes |
| Health Care | 31-1122 | Direct Support Professional/Personal Care Aides | \$11.16 | 33% | No, similar programs for Home Health Aide |
| Accommodation and Food Services | 11-9081 | Hotel Management/Lodging Manager | \$22.71 | 0% | Yes |
| Accommodation and Food Services | 11-9051 | Restaurant/Food Service Managers | \$29.02 | 4% | Yes |
| Professional, Scientific, and Technical Services | 13-1071 | Human Resources Specialists | \$29.04 | 5% | Yes |
| Professional, Scientific, and Technical Services | 11-9199 | Managers | \$46.94 | 5% | Yes |
| Professional, Scientific, and Technical Services | 13-1161.01 | Search Marketing Strategists | \$28.90 | 9% | Yes |
| Manufacturing | 51-2099 | General Assembly/Assemblers and Fabricators All Other | \$17.50 | -11% | Yes |
| Accommodation and Food Services | 35-3023 | Fast Food and Counter Workers | \$10.61 | 7% | No |

| | | | | | |
|--|---------|--------------|---------|-----|-----|
| Manufacturing | 51-6093 | Upholsterers | \$22.04 | -4% | No |
| Professional,
Scientific, and
Technical Services | 17-1022 | Surveyors | \$29.05 | 6% | Yes |



IT Systems and Support Career Pathways

South Central Kansas
January – March 2022

| 2,180
TOTAL POSTINGS | INFORMATION
SUPPORT SERVICES | PROGRAMMING AND
SOFTWARE DESIGN | NETWORK SYSTEMS | WEB & DIGITAL
COMMUNICATIONS |
|--|--|---|--|---|
| <u>Graduate or Post Graduate</u>
(4+ years)

201 JOBS | <u>Chief Informatics Officer,
Director of Informatics</u>

62 JOB POSTINGS

\$31.06 to \$77.80 Hourly Rate | <u>Senior Computer Programmers,
Senior Systems Engineers</u>

73 JOB POSTINGS

\$31.52 to \$80.34 Hourly Rate | <u>Director of Risk Management, Director of Privacy and Security</u>

32 JOB POSTING

\$36.94 to \$90+ Hourly Rate | <u>Senior Web Developers</u>

34 JOB POSTINGS

\$23.06 to \$44.58 Hourly Rate |
| <u>Bachelor Degree</u>
(4 years)

1016 JOBS | <u>IT Directors, Information Security Analysts, Database Administrators</u>

301 JOB POSTINGS

\$20.52 to \$55.88 Hourly Rate | <u>Computer Programmers, Systems Engineers, Software Engineers</u>

383 JOB POSTINGS

\$25.57 to \$59.02 Hourly Rate | <u>Systems Analysts, Systems Administrators, Network Architects, Hardware Engineers</u>

163 JOB POSTINGS

\$19.32 to \$42.55 Hourly Rate | <u>Web Developers, Director of Online Marketing Strategy & Performance</u>

169 JOB POSTINGS

\$19.32 to \$42.55 Hourly Rate |
| <u>Associate Degree</u>
(2 years)

109 JOBS | <u>IT Directors, Information Security Analysts, Database Administrators</u>

54 JOB POSTINGS

\$18.93 to \$52.70 Hourly Rate | <u>Application Specialist, Technician, Installer, Programmer</u>

28 JOB POSTINGS

\$19.27 to \$52.69 Hourly Rate | <u>Network Support Technician or Specialist</u>

36 JOB POSTINGS

\$17.18 to \$51.11 Hourly Rate | <u>Digital Marketing Graphic Designer E-Commerce Assistance</u>

17 JOB POSTINGS

\$12.61 to \$33.57 Hourly Rate |
| <u>Technical Certification Certificate or Credential</u>
(1-2 years)

209 JOBS | <u>Help Desk Technicians PC Technicians</u>

84 JOB POSTINGS

\$13.93 to \$39.07 Hourly Rate | <u>Programming Assistant</u>

45 JOB POSTINGS

\$16.48 to \$30.65 Hourly Rate | <u>Network Support Specialist</u>

56 JOB POSTINGS

\$16.18 to \$30.65 Hourly Rate | <u>Multimedia Specialist</u>

24 JOB POSTINGS

\$13.06 to \$26.26 Hourly Rate |
| <u>High School or GED</u>

645 JOBS | <u>Technical Assistance Call Center, Service Desk</u>

198 JOB POSTING

\$10.80 to \$28.57 Hourly Rate | <u>Retail, Technical Assistance</u>

223 JOB POSTINGS

\$10.80 to \$28.57 Hourly Rate | <u>Technical Assistance Call Center, Service Desk</u>

119 JOB POSTINGS

\$10.80 to \$28.57 Hourly Rate | <u>Intern, Social Media Application Support</u>

105 JOB POSTINGS

\$10.80 to \$28.57 Hourly Rate |

2022 Q1 Summary

33,625 Total Jobs (all industries) from 7,180 Companies

2,180 IT Systems and Support jobs from 889 Companies

Jobs postings found at www.kansasworks.com

Wage Data found at www.onetonline.org

Online comparison cost and earnings data from KS colleges and universities graduates at www.ksdegreestats.org

Additional Career Data at <https://www.kscareernav.gov>



Energy Career Pathways

South Central Kansas
January – March 2022

| 636
TOTAL JOB POSTINGS | Field Positions | Administrative Positions |
|--|--|--|
| <u>Bachelor Degree or Above</u>

(4 years or more)

212 JOBS | <u>Chemist, Chemical Engineer, Petroleum Engineer, Civil Engineer, Construction Engineer, Geologist, Geophysical Data Technician, Geophysicist</u>

181 JOB POSTINGS

\$25.43 to \$90+ Hourly rate | <u>Accountant, Analyst, Energy Attorney, Human Resource Managers, Information Technology, Marketing Manager, Sales Executive, Supply Chain Manager</u>

31 JOB POSTINGS

\$18.84 to \$90+ Hourly rate |
| <u>Associate Degree</u>

(2 years)

67 JOBS | <u>Chemical Technician, Corrosion Technician, Mechanical Technician, Industrial Controls Technician, Inspector, Instrumentation Technician, Radiographer, Welder</u>

64 JOB POSTINGS

\$10.02 to \$48.82 Hourly rate | <u>Accounting Clerk, Contract Assistant, Payroll Clerk, Real Estate Agent, Safety Coordinator</u>

3 JOB POSTINGS

\$10.47 to \$23.11 Hourly rate |
| <u>Technical Certification, Certificate or Credential</u>

(1-2 Years)

146 JOB | <u>CDL Driver, Production Technician Equipment Operator, Welding Technician</u>

137 JOB POSTINGS

\$9.64 to \$29.42 Hourly rate | <u>Sales Assistant, Real Estate Broker</u>

9 JOB POSTINGS

\$9.30 to \$52.17 Hourly rate |
| <u>High School/GED</u>

211 JOBS | <u>Driver (non-CDL), Production Laborer, Production or Refinery Technician, Pump Operator, Radio Operator, Roustabout</u>

191 JOB POSTINGS

\$8.46 to \$37.11 Hourly rate | <u>Office Clerk, Receptionist</u>

20 JOB POSTINGS

\$8.60 to \$19.18 Hourly rate |

2022 Q1 Summary

33,625 Total Jobs (all industries) from 7,180 Companies

636 Energy Jobs by 94 Companies

Job postings found at www.kansasworks.com

Wage Data found at www.onetonline.org

Online comparison cost and earnings data from KS colleges and universities graduates at www.ksdegreestats.org

Additional Career Data at <https://www.kscareernav.gov>



Healthcare Career Pathways

South Central Kansas

January - March 2022

| 5,741
JOB POSTINGS | DIRECT
PATIENT CARE | DIAGNOSTIC
& THERAPEUTIC | ADMINISTRATIVE
& CORPORATE |
|--|--|---|---|
| Doctoral or Professional Degree
(6+ years)
286 JOBS | Physicians and Surgeons, Physical Therapists, Occupational Therapists, Audiologists, General Practitioners
83 JOB POSTINGS
\$28.42 to \$90+ Hourly Rate | Dentists, Orthodontist, Pharmacists, Optometrists
135 JOB POSTINGS
\$48.64 to \$72.59 Hourly Rate | Healthcare CEO/Administrator, Healthcare Lawyer
46 JOB POSTINGS
\$24.88 to \$90+ Hourly Rate |
| Master Degree
(6+ years)
342 JOBS | Nurse Practitioner, Occupational Therapist, Physician Assistant, Nurse Anesthetist, Speech-Language Pathologist
193 JOB POSTINGS
\$31.19 to \$65.30 Hourly rate | Mental Health Counselor, Marriage and Family Therapist
70 JOB POSTINGS
\$14.68 to \$39.40 Hourly Rate | Healthcare Social Worker, Medical Service Manager, Health Educator Statistician
79 JOB POSTINGS
\$23.67 to \$90+ Hourly Rate |
| Bachelor Degree
(4 years)
773 JOBS | Nurse (BSN) Nurse Administrator
467 JOB POSTINGS
\$20.04 to \$48.86 Hourly Rate | Medical/Clinical Laboratory Technicians, Dietitians and Nutritionists
95 JOB POSTINGS
\$16.94 to \$38.92 Hourly Rate | Business Office Manager, Financial, Human Resources, Marketing, Systems Analysts
211 JOB POSTINGS
\$29.47 to \$62.81 Hourly Rate |
| Associate Degree
(2 years)
1,237 JOBS | Registered Nurse, Physical Therapy Assistant, Occupational Therapy Assistant, Respiratory Therapist, Sonographer, Cardiovascular Technician
907 JOB POSTINGS
\$19.87 to \$36.81 Hourly Rate | Medical and Clinical Lab Assistant, Dental Hygienist, Radiology Technician
130 JOB POSTINGS
\$17.45 to \$29.64 Hourly Rate | Medical Records and Health Information Technologist, Patient Liaison or Case Manager
200 JOB POSTINGS
\$10.80 to \$23.87 Hourly Rate |
| Technical Certification, Certificate or Credential
(1-2 years)
1,142 JOBS | Licensed Practical Nurse, Nursing Assistant, Emergency Medical Technician, Medical Assistant, Surgical Assistant
385 JOB POSTINGS
\$9.32 to \$14.38 Hourly Rate | Dental Assistant, Phlebotomist, Home Health Aide
312 JOB POSTINGS
\$14.13 to \$22.52 Hourly Rate | Medical Secretary, Medical Records Clerk
445 JOB POSTINGS
\$9.90 to \$20.60 Hourly Rate |
| High School/GED
1,961 JOBS | Physical Therapy Aide, Patient Transporter, Emergency Room or Sterile Processing Technician
1,210 JOB POSTINGS
\$8.13 to \$11.76 Hourly Rate | Pharmacy Clerk, Optician, Dietary Technician/Cook, Caregiver
373 JOB POSTINGS
\$9.43 to \$18.62 Hourly Rate | Receptionist, Telephone Operator, Customer Service, Janitorial
378 JOB POSTINGS
\$9.63 to \$22.01 Hourly Rate |

2022 Q1 Summary

33,625 Total Jobs (all industries) from 7,180 Companies

5,741 Healthcare Industry Jobs from 668 Companies

Job postings found at www.kansasworks.com

Wage Data found at www.onetonline.org

Online comparison cost and earnings data from KS colleges and universities graduates at www.ksdegreestats.org

Additional Career Data at <https://www.kscareernav.gov>



Transportation & Logistics Career Pathways

South Central Kansas
January – March 2022

| <u>3,332</u>
TOTAL JOBS
POSTINGS | PROCUREMENT &
SERVICE | TRANSPORTATION
OPERATIONS | WAREHOUSING &
DISTRIBUTION |
|---|--|--|--|
| <u>Bachelor Degree</u>

(4 years)

<u>188 JOBS</u> | <u>Buyer</u>
<u>Logistics Specialists</u>
<u>Purchasing Manager</u>
<u>Sales Executives</u>

102 JOB POSTINGS

\$23.67 TO \$51.31 Hourly Rate | <u>Distribution Center Manager</u>
<u>Supervisor Dispatcher</u>
<u>Fleet Manager, Flight Instructors</u>
<u>Operations Analyst</u>
<u>Terminal Manager</u>
<u>Traffic Manager</u>

53 JOB POSTINGS

\$19.18 TO \$49.70 Hourly Rate | <u>Operation Manager</u>
<u>Sales Manager</u>

33 JOB POSTINGS

\$19.18 TO \$49.70 Hourly Rate |
| <u>Associate Degree, Technical Certificate or Credential</u>

(1-2 years)

<u>131 JOBS</u> | <u>Procurement Specialist, Procurement Clerk, Procurement Technician</u>

21 JOB POSTINGS

\$12.71 TO \$22.00 Hourly Rate | <u>Automotive Technician or Mechanics CDL Tractor – Trailer or Truck Driver, Diesel Mechanics, Pilot, Railroad Conductors</u>

88 JOB POSTINGS

\$17.19 TO \$35.35 Hourly Rate | <u>Inventory Supervisor</u>
<u>Warehouse Supervisor</u>

22 JOB POSTINGS

\$19.18 TO \$49.70 Hourly Rate |
| <u>High School or GED</u>

<u>3,013 JOBS</u> | <u>Administrative Assistants</u>
<u>Customers Service Representatives</u>
<u>Office Assistants</u>
<u>Sales Specialists</u>

333 JOB POSTINGS

\$7.93 TO \$18.15 Hourly Rate | <u>Airfield Operations Specialists</u>
<u>Bus Driver</u>
<u>Couriers</u>
<u>Delivery Driver</u>
<u>Dispatchers</u>
<u>Dock Supervisors</u>
<u>Operations Clerks</u>

1,603 JOB POSTINGS

\$7.93 TO \$18.15 Hourly Rate | <u>Forklift Driver</u>
<u>Order Clerks</u>
<u>Shipping and Receiving Clerk</u>
<u>Warehouse Clerk</u>

1,077 JOB POSTINGS

\$8.06 TO \$18.51 Hourly Rate |

2022 Q1 Summary

33,625 Total Jobs (all industries) from 7,180 Companies

3,332 Transportation and Logistics Jobs by 1,791 Companies

Jobs postings found at www.kansasworks.com

Wage Data found at www.onetonline.org

Online comparison cost and earnings data from KS colleges and universities graduates at www.ksdegreestats.org

Additional Career Data at <https://www.kscareernav.gov>



Manufacturing Career Pathway

Advanced Manufacturing & Materials, Aerospace

South Central Kansas

January – March 2022



| 4,424
TOTAL JOBS | PRODUCTION | QUALITY ASSURANCE | MAINTENANCE | ADMINISTRATIVE & CORPORATE |
|--|---|---|--|--|
| Graduate or Post Graduate
(4+ years)
122 JOBS | Research and Development Senior Engineer

61 JOB POSTINGS
\$23.67 TO \$51.31 Hourly Rate | Research and Development Senior Engineer

46 JOB POSTINGS
\$25.54 TO \$69.57 Hourly Rate | Senior Engineer, Robotics Engineer

13 JOB POSTINGS
\$25.00 TO \$72.52 Hourly Rate | Attorney Executive (CEO/VP)

2 JOB POSTINGS
\$23.67 to \$90+ Hourly Rate |
| Bachelor Degree
(4 years)
670 JOBS | Engineer, Plant Manager

285 JOB POSTINGS
\$23.67 TO \$51.31 Hourly Rate | Supply Chain Manager, Plant Manager

247 JOB POSTINGS
\$21.40 TO \$65.31 Hourly Rate | Operations Manager, Industrial Automation Engineer

20 JOB POSTINGS
\$19.18 TO \$49.70 Hourly Rate | Accountant, Analyst, Financial, Human Resources, Marketing, Sales Executive, Supply Chain

118 JOB POSTINGS
\$29.47 to \$62.81 Hourly Rate |
| Associate Degree
(2 years)
417 JOBS | Production Technician, Junior Engineer, Engineer Technician, Drafter, Production, Assembly Lead, Machine Operator, CNC Technician or Programmer, Machinist, Supply Chain, Production Control

184 JOB POSTINGS
\$12.13 TO \$29.47 Hourly Rate | Production or Assembly Lead, Quality Technician, Electrical Technician, Inspector, Supply Chain, Production Control

92 JOB POSTINGS
\$17.19 TO \$35.35 Hourly Rate | Production Technician, Junior Engineer, Engineer Technician, Automation Technician, Industrial Maintenance Technician (non-janitorial)

64 JOB POSTINGS
\$16.97 TO \$36.38 Hourly Rate | Accounting Clerk, Contract Assistant, Payroll Clerk, Safety Coordinator

77 JOB POSTINGS
\$10.80 to \$23.87 Hourly Rate |
| Technical Certification, Certificate, Credential
(1-2 years)
1,332 JOBS | Advanced Production, Welder, Machine Tending, Material Handling, Forklift Driver

816 JOB POSTINGS
\$9.37 TO \$22.55 Hourly Rate | Inventory Planner, Quality Assurance Technician

293 JOB POSTINGS
\$9.37 TO \$20.09 Hourly Rate | Airframe and Powerplant Mechanic, Maintenance (non-janitorial), Welder

170 JOB POSTINGS
\$15.19 TO \$32.17 Hourly Rate | Customer Service, Sales Assistant

53 JOB POSTINGS
\$9.90 to \$20.60 Hourly Rate |
| High School or GED

1,883 JOBS | Production/Assembly, Shipping/Receiving

918 JOB POSTINGS
\$8.58 TO \$20.09 Hourly Rate | Inventory Clerk

357 JOB POSTINGS
\$7.93 TO \$18.15 Hourly Rate | Janitorial, Light Maintenance (non-janitorial)

60 JOB POSTINGS
\$8.06 TO \$18.51 Hourly Rate | Office Clerk, Receptionist, Telephone Operator

28 JOB POSTINGS
\$9.63 to \$22.01 Hourly Rate |

2022 Q1 Summary

33,625 Total Jobs (all industries) from 7,180 Companies

4,424 Manufacturing Industry Jobs from 562 Companies

Jobs postings found at www.kansasworks.com

Wage Data found at www.onetonline.org

Online comparison cost and earnings data from KS colleges and universities graduates at www.ksdegreestats.org

Additional Career Data at <https://www.kscareernav.gov>

Item

Monitoring Reports -

Background

The Chief Elected Official Board (CEOB) and the Local Workforce Development Board (LWDB) agreed to implement an external monitoring contract to provide an additional firewall to limit potential conflicts of interest. Regier, Carr and Monroe, LLP (RCM) completed its third monitoring and issued its fourth report in March 2022. Workforce Alliance (WA) staff also monitors contractors and sub recipients. A monitoring has been completed of the Cerebral Palsy Research Foundation (CPRF) Workforce Innovation and Opportunity Act (WIOA) Youth Contract.

Analysis

RCM Report: The report is available for Committee and Board members to review and below is a summary of the issues identified.

Conflict of Interest Files – RCM identified staff was not aware of the requirement for additional controls regarding a conflict of interest case. RCM noted staff was not aware of the requirement to keep file records in paper form

Response: Due to COVID those procedures were changed 4/24/2020 and new instructions were released. File records are still maintained in the electronic systems, but they are locked from staff views. RCM will be notified of the new procedures.

Veteran Services- A question regarding veteran services was raised for a client also receiving training services.

Response: All customers are screened to see if they are a veteran or spouse of a veteran to ensure they are given priority of services as required. There is no requirement that all veterans are automatically referred to the Veterans' program. This customer wanted occupational skills training and qualified as a Dislocated Worker. She was screened, her veteran's status identified, priority of service ensured, and she was enrolled in the DW program. If Veteran services are identified as a need, or the customer requests a referral to the Veterans' program, a referral will be completed at that time.

Supportive Services- Client paperwork was not processed for payment.

Case manager offered various supportive services to this customer as he was having issues with his UI. Customer only completed the process for Child Care supportive services. The case manager spoke with and explained the requirements for invoicing to the customer and the childcare provider. Case manager followed back up with customer. The customer then transferred to TAA for training services. The customer and child care provider never provided any invoices for payment for childcare services. I feel the case manager did what she could in this situation and she not be responsible if the invoices are not submitted by the customer or childcare provider.

Training Services- An issue with a change in training occupation, and ONET code was not changed.

Response: This was an oversight by the case manager. This will be addressed with the case manager.

May 5, 2022

Submitted By: Chad Pettera

Training Services- Client was receiving WIOA Services and Pell. No contacts were made as required by WIOA Policies.

Follow Up Services- Follow up service protocols were not conducted such as contacts, and files were missing training completion information.

Response: The above two were the same client. The contact protocol was not followed by the case manager. This will be addressed with the case manager.

Basic Career Services- Customized resume services were provided with no eligibility completed.

Response: The staff that conducted this service is no longer working in a workforce center. Random auditing of all staff's notes does occur by supervisors and they provide feedback/coaching to staff based on the findings from the auditing. These audits take place quarterly in order to catch and correct any ongoing errors as quickly as possible. The plan is to continue these audits for the entire team. Additional training will also be provided to the entire team regarding which S&Ts are to be used and when to ensure that the documentation in the notes matches the S&Ts that are selected.

Failure to Modify Note Template- Staff didn't modify a note template resulting in confusing and incomplete information.

Response: The staff that conducted this service is no longer working in a workforce center. Supervisors will continue to audit the team and provide coaching/updates based on the findings from their monitoring. In addition, the note template will be altered. The plan of action will no longer have an option to select the statement "No follow-up scheduled at this time". Instead, staff will type in their own plan of action for every customer they assist to ensure that there is an accurate and customized plan of action. This alteration is happening due to other staff receiving the same feedback regarding the contradiction with the follow-up appointment statements. Additional training will also be provided to the entire team on how to document in KansasWorks if a customer no shows or cancels for a scheduled follow-up appointment. In addition, further training will be provided to the entire team on how/where to document in KansasWorks when job leads are sent to customers.

Failure to provide follow-up by Veterans' Program Staff. No staff response has been received as of the date of this report.

CPRF Report: WA's Monitor spent the month of March monitoring the WIOA Youth Contract with CPRF. The monitor met with WA staff and CPRF staff to review the contract for compliance.

Areas of concern noted were-

- A clear referral process for youth has not be established. As of the date of the report, only 26 youth have been served, the target was 50. CPRF will take referrals for all youth, not just youth with identified disabilities.
- Youth Program Intake Protocol is not being utilized by WA Staff. WA staff need to use a tracking system or utilize KansasWorks.
- Youth eligibility processing is taking an average of more than 30 days and some records were not making into the WA electronic storage system.

May 5, 2022

Submitted By: Chad Pettera

- A process needs to be developed for how clients are referred to providers for each element and how services should be processed in KansasWorks.
- Billing for services that are to support Work Experience are not being invoiced under Work Experience due to confusion with assessments and service strategy documentation.
- Supportive service element provided by CPRF should fall under Case Management and not be invoiced as supportive services. Staff will adjust the contract with the new contract amendment that is due 7/1/2022.
- CPRF proposal and contract for Adult Mentoring is not compliant with WIOA. This service will need to be addressed in the contract amendment due 7/1/2022.
- CPRF is not being reimbursed for follow up services due to issues with KansasWorks (KW). Staff must develop a work around to ensure CPRF is providing follow up services and is being reimbursed for those services.
- CPRF invoices are frequently not being promptly or accurately processed for payment. A processing change was initiated in the fall of 2021 that caused some confusion and resulted in changes for past billings. These issues have all be addressed, and staff has developed a clear process for processing invoices accurately and in a timely manner.
- There is not a clear process for documenting the provision of services in KansasWorks case notes, leading to potential for billing errors and confusion. A few inconsistencies have been identified between case notes and invoices from CPRF. New guidance is being developed and will be implemented with the contract amendment due 7/1/2022.

Best Practices Identified -

- Job shadowing and coordination of support for work experience placements is happening frequently and is well documented.
- Client contacts are occurring often and are typically well documented.
- CPRF is reporting a high percentage of permanent job placements for clients at their work experience job sites. The cooperative relationships that CPRF has formed with youth work sites is a best practice.

Staff has developed the following performance improvement plan -

- Transfer of formal supervision from Amanda Duncan to Denise Houston (completed)
- Clearly define and implement referral and intake process for CPRF, including timeline for both types of referrals
- Double the number of total Youth Program referrals
- Double the number of participants
- Process Eligibility within two business days of submission to Youth Manager
- All Eligibility documentation should be managed within Mfiles
- Discontinue use of Dropbox
- Define and implement process for how clients are referred to providers for each element, how the services should be opened in KansasWorks, and how these will get processed for payment for services rendered
- Adjust issues with CPRF contract and invoicing
- Review Invoices within two business days, return for corrections or process within two days
- Ensure Youth Program Intake Protocol is being followed by WA staff

Recommended Action

Take appropriate action

May 5, 2022

Submitted By: Tisha Cannizzo and George Marko

Item

Workforce Centers Operations Update

Background

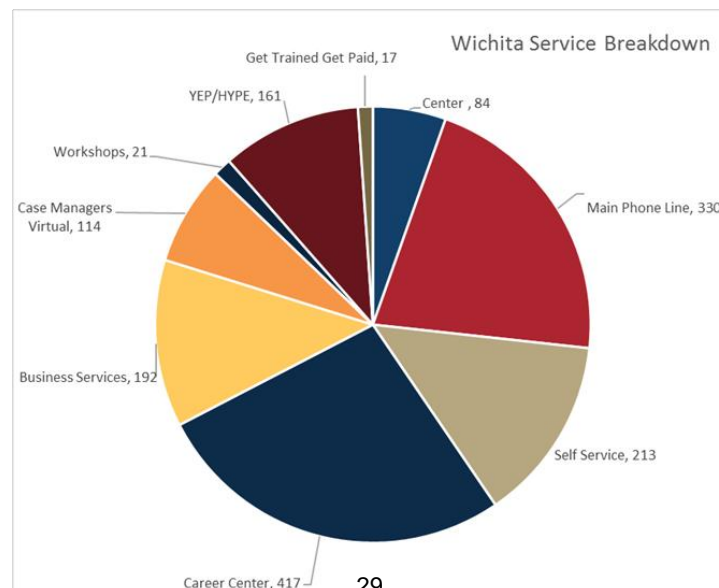
The Career Center serves as the front door to the Wichita Workforce Center so those staff provide a variety of services to meet job seekers where they are. Some of those customers are forwarded on to other areas of the Center, like training, workshops, testing, etc., but others will continue to work with Career Center staff until they become employed. The work being done in the Butler, Cowley and Sumner County offices are also supported by the Career Center Supervisors. The Career Center staff continue to assist with the Department of Labor's My ReEmployment Program (MRP) and KansasWorks chat sessions in addition to their regular appointments to help job seekers with resumes, mock interviews and job search activities.

The Career Center staff must know a little about every area of the Workforce Center so they can determine services available to them. New staff receive a comprehensive six-week training to be able to serve customers adequately. Three new staff were hired for the Career Center in January and began serving customers in March. Timing was ideal since twice as many customers were seen in March as in February. The Center began to accept walk-in customers more readily as well, with 67 walk-in customers in March.

| <u>Operating Hours:</u> | <u>Statewide KansasWorks Activity</u> |
|--|--|
| <ul style="list-style-type: none"> Monday–Thursday 8 am–5 pm, virtually on Friday 8 am–noon <ul style="list-style-type: none"> Wichita Workforce Center Butler Workforce Center (El Dorado) Sumner Workforce Center (Wellington) Monday-Friday 8 am-5 pm <ul style="list-style-type: none"> Cowley Workforce Center (Cowley College, Ark City) | <p>(as of 4/13/22)</p> <ul style="list-style-type: none"> Jobs posted – 74,780 Active resumes – 15,761 |

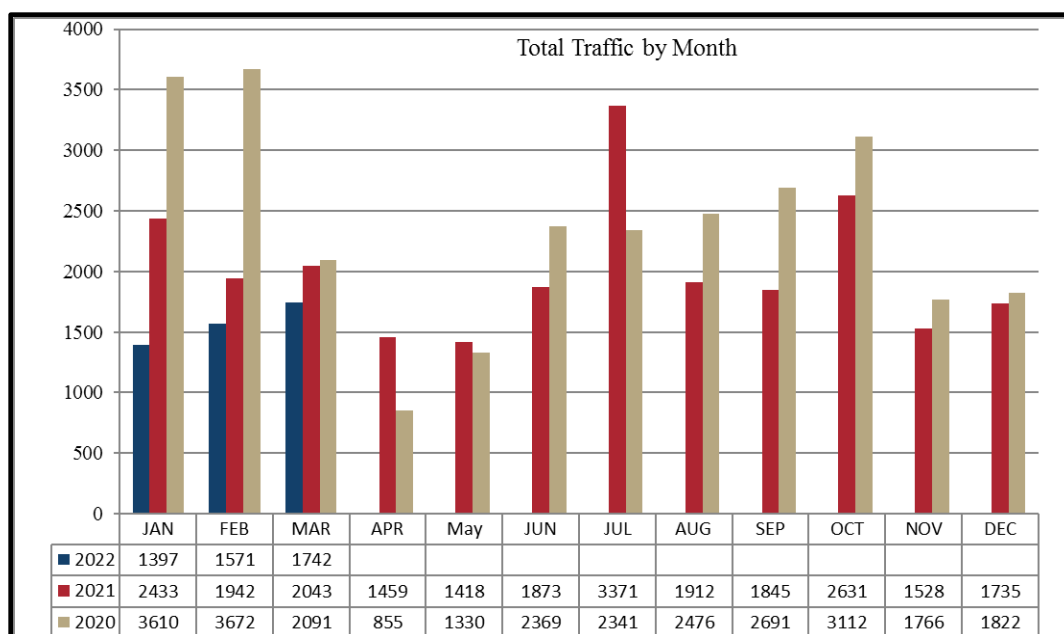
Total Customer Traffic

The Workforce Centers saw 1,742 jobseekers for various services across all Centers and provided 192 business services in the month of March. Cowley College Career Center served 38 customers in March that included 20 community members, six students, and 12 businesses. The Butler Workforce Center saw 78 job seekers, had five employer visits and input 64 employer services. The Sumner Workforce Center saw 20 job seekers, had three employer visits and input eight employer services.



May 5, 2022

Submitted By: Tisha Cannizzo and George Marko



Workshops

Workshops continue to be available to job seekers by YouTube videos, live by zoom and live in person. As can be seen by the information below, the YouTube videos have been the most widely used resource.

| 2022 Top Viewed Workshop Videos on YouTube | January | February | March |
|---|---------|----------|-------|
| WorkKeys (National Career Readiness Certificate) | 51 | 35 | 54 |
| Attitude Determines Altitude | 43 | 67 | 57 |
| Creating a Resume Using Templates | 41 | 31 | 14 |
| Introduction to the Workforce Center and Services | 30 | 29 | 41 |
| Overcoming Ageism | 16 | 13 | 22 |

| @Home Workshops | Registered | Attended |
|-------------------------|------------|-----------|
| Starting off Right | 4 | 0 |
| Online Applications 101 | 7 | 2 |
| Resumes Start to Finish | 7 | 4 |
| Interview Bound | 8 | 3 |
| Job Fair Prep | 4 | 1 |
| In House Workshops | | |
| Basic Computers 101 | 6 | 4 |
| Basic Computers 102 | 16 | 9 |
| Intro to Word | 22 | 11 |
| Intro to Excel | 26 | 12 |
| TOTAL | 100 | 56 |

May 5, 2022

Submitted By: Tisha Cannizzo and George Marko

One Stop Operator Update

In 2022, community organizations started reaching out to collaborate in higher rates than any other time during the pandemic. The One Stop Operator began hosting Partner Collaboration meetings again in February with attendance from HumanKind, Family Promise and the Wichita Police Department's HOT (Homeless Outreach Team). Regular collaboration meetings have continued with Catholic Charities and DCF and presentations were made at Friday Staff Meetings by Open Door and Kansas Legal Services.

Staff who have either been OWDS (offender workforce development specialist) certified or have worked previously in corrections, worked together to create a training curriculum to serve job seekers with criminal backgrounds. That training was presented to all staff at the Presidents Day In-Service in February.

As a final activity for the work done between Spokane workforce leadership and Area IV supervisors, three groups were formed to complete a Capstone Project. The projects were all very different and were presented to staff for feedback during the in-service. Since that time, groups have continued to meet to bring those projects to fruition.

In order to integrate the teachings of the Kansas Leadership Center (KLC) into the culture of the Workforce Center, a quarterly meeting of KLC alumni was started. Three work groups have evolved from those meetings.

- Staff lead KLC practice one Friday a month to address a staff identified challenge
- KLC training to be included as part of new hire training
- Connection with staff before and after participation in an official KLC training

Business Services

Business services have witnessed a substantial increase in hiring needs from local employers. For March 2022, the workforce center business services staff posted 1,326 jobs which was a 44% increase over 2021. Overall, through the first quarter of 2022 there has been an increase of job postings by 55.7% for Local Area IV compared to 2021. In addition, the Business Service Representatives reported 23 KWCH Featured Jobs with an average wage of \$18.33 an hour. Statistics on WorkReady testing is below. Some of the organizations requesting WorkReady certificates included DCF, Dean E. Norris, Inc. Haysville High School, HollyFrontier, IBEW, IEC, Iron Worker, Kaman Composite, NexStep Alliance, Plumbers & Pipefitters Local 441, and Spirit AeroSystems.

WorkReady! Certificates

March Certificates Awarded - 87

Award Rate – 92.6%

2022 Certificates Awarded – 194

Award Rate – 91.9%

WorkReady! Testing

March Testing Sessions - 20

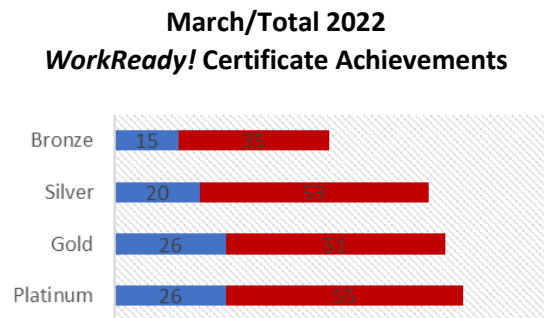
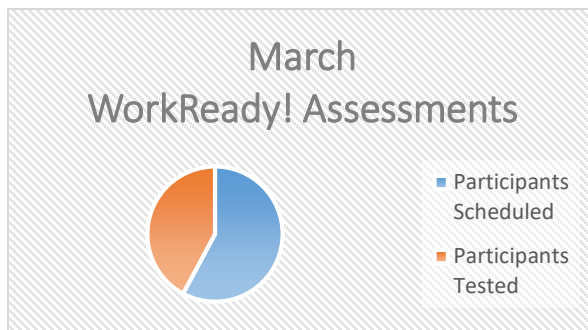
Attendance Rate – 72.9%

2022 Testing Sessions - 42

Attendance Rate – 70.3%

May 5, 2022

Submitted By: Tisha Cannizzo and George Marko



| | March | 2022 Totals |
|---|--------------|--------------------|
| <i>Pre-Employment Skills Assessments Administered</i> | 205 | 547 |
| <i>Applications Completed</i> | 93 | 178 |
| <i>Services to Employers</i> | 335 | 830 |
| <i>Job Postings</i> | 1,326 | 3,121 |

Recommended Action

Receive and File.

LWDB Program Operations and Performance (POP) Committee Meeting Minutes

January 6, 2022

1. Welcome and Introductions

The LWDB Program Operations and Performance Committee assembled via Zoom. Co-Chair Tony Naylor welcomed Committee members and called the meeting to order.

2. Workforce Innovation & Opportunity Act (WIOA) Performance for Program Year 2021 (PY21)

Program Year 2021 (PY21) began on July 1, 2021; the second quarter has ended and the program year is halfway completed. Reports for performance measures for the WIOA Adult, Dislocated Worker and Youth programs for Local Area IV (LAIV) and the State, Wagner-Peyser programs, Effectiveness in Serving Employers measures, Average Indicator Score and Average Program Score were presented to the Committee in addition to first quarter performance for the Senior Community Service Employment Program (SCSEP). Due to the large layoffs that occurred, the pandemic and those associated employment trends, Employment Rate measures are not being met as well as they have been in the past and there is a concern that this measure may continue to be affected over the next year or year and half. Data collection is early and there are a large number of people in training that are being assisted in finding employment upon completion. This measure is being affected statewide not just in LAIV. At the end of the program year, there is an opportunity to request a renegotiation of measures/goals at the State level and the statistical adjustment model that is run at the end of the year may determine that economic factors impacted the ability to meet goals and decrease the goal standard.

Chip Reese, Supervisor for SCSEP for the Workforce Alliance (WA), was introduced and provided an overview of the program. SCSEP is a program for low-skilled adults, 55 years of age or older that provides subsidized employment to provide experience and training that can lead to unsubsidized positions. The program had a waiting list in Sedgwick County before the pandemic began. SCSEP participants were placed on paid leave by the federal government at the beginning of the pandemic and phased back in to work sites based on vaccination status by June of 2021 when all participants were again working. Currently, there are many job openings and it has been a struggle to recruit new participants. There are 44 participants in the program 58 slots for Sedgwick County where there are 34 participants. The program also serves Butler (eight slots), Cowley (seven slots), Harper (one slot), Harvey (four slots), Kingman (one slot) and Sumner (five slots) counties; counties may share slots. SCSEP began partnering with Senior Services Inc. of Wichita to increase recruitment opportunities and free up some workspace at the Workforce Center. SCSEP participants are retirees, persons that have become disabled, are transitioning to another type of job due to medical needs and have extreme barriers to employment (job gaps, formerly incarcerated, etc.) In partnership with Senior Services, the WA applied for an Older Kansas Employment Program (OKEP) grant to provide computers to 100 job seekers 55 years of age or older that live in Kansas and complete required computer workshops so that they can continue to work on computer skills and apply for jobs online.

Report was received and filed.

3. Report on Funding for Skills Training Projects and Programs

Workforce Alliance (WA) staff are conducting an analysis of expenditures of skills training and related projects over the past five years to help the Committee and Board determine how best to support economic recovery strategies in 2022. The WA is currently administering multiple funded projects that support some level of skills training and employment. The WA allocates as much funding as possible to client services to support job seekers and local employers. For job seekers these costs include tuition/scholarships for classroom training, supportive services such as childcare, transportation and tools or materials needed for training. Funds are invested directly with employers through On the Job Training (OJT) projects, Incumbent Worker Training (IWT) and special projects

to support career pathways or specific grants. The majority of funds to support skills training projects are allocated to education partners, employers or community-based organizations. A report was presented to the Committee tracking WA expenditures for the past five years in skills training funds invested with local education institutions, skills training funds invested with employers including Registered Apprenticeship (RA) and payments made to job seeker clients for supportive services. This report is preliminary and will continue to be edited and updated and will eventually be presented to the LWDB Executive Committee and the full Local Workforce Development Board. It is expected that the number of RA partners and training expenditures will increase over the next few years due to the State's planned investment into those programs as well as training provided directly by employers whether by OJT or other earn and learn models.

Report was received and filed.

4. Operations / One-Stop Operator Report

An update was provided to the Committee on operations at area workforce centers. Staff are continuing to assist customers apply for the City of Wichita's Wichita Emergency Rental Assistance Program (WERAP), which provides emergency rental assistance for those affected by the pandemic. On KansasWorks, there are over 65,000 jobs posted and just over 8,000 resumes posted statewide, showing that the trend continues for a large number of job openings and not enough job seekers to fill them. November Workforce Centers traffic was reviewed, there were 298 one-on-one appointments conducted in-person and virtually. Imagine Academy workshops continue to be offered, which offers certification in Microsoft programs in a self-paced program. The One-Stop Advisory Council (OSAC) is made up of Workforce Center mandated partners, stakeholders and community organizations to leverage resources and aligns services to improve the effectiveness of related services and programs. OSAC members had been meeting every other month, these meetings are currently being evaluated and staff are meeting with partners one-on-one to determine focus, format and content that will allow those meetings be more effective. Kansas Legal Services will be presenting to staff on expungement and drivers license reinstatement in order to assist customers with criminal backgrounds that need these services in order to find employment. Staff and One-Stop Operator are also working with Catholic Charities on referrals and job seeker services to help sheltered homeless individuals to become employed. It has been arranged for a WA staff member to provide workshops once a month to individuals transported by Catholic Charities to participate and then schedule appointments for individual services. The One-Stop Operator is also participating in the United Way Continuum of Care group that works with assisting homeless individuals. In November, Business Services representatives have been working hiring events, providing assessments and taking applications for companies with open positions and posting 717 jobs in KansasWorks, which has decreased some from the previous several months, but is still significant.

Report was received and filed.

5. Consent Agenda and Committee Reports

Minutes from the September 2, 2021 meeting were presented for review and approval.

Alex Munoz (Robyn Heinz) moved to approve the Consent Agenda as presented. Motion adopted.

6. New Business/Announcements

- A. Kerri Falletti has resigned from the Committee as she has accepted a position with the Kansas Department of Commerce's Office of Rural Prosperity.
- B. With the recent COVID surge after the holidays, the Workforce Alliance has had at least five staff members test positive this week with more expected. The WA will continue to test staff and do everything possible to insure the health and safety of staff and customers while continuing to provide a high level of services.

7. Adjournment

The meeting was adjourned at 12:29.

Present Committee & Board Members

Tony Naylor, Co-Chair

Robyn Heinz, Co-Chair

Justin Albert

John Clark

Kami Moore

Alex Munoz

Erica Ramos

Staff/Guests

Amanda Duncan

Denise Houston

Keith Lawing

Shirley Lindhorst

Chad Pettera

Chip Reese

Tisha Cannizzo, Eckerd Connects

Jennie Heersche, Cowley College

Maria Oyler, Kansas Department of Children and Families

Item

The following additions are recommended for the Eligible Training Provider List.

Background

All programs on the Eligible Training Provider List must be approved.

Analysis

Pending Initial Program

Staff recommends approving the following:

Butler Community College/MedCerts: Five initial programs

IT Helpdesk Administrator-NC

Fundamentals of IT-NC

Patient Care Technician-NC

Physical Therapy Aide & Administration Specialist-NC

Administrative Customer Support Specialist-NC

160 Driving Academy: One initial program

Class A CDL Truck Driver Training

Allied Health Career Training LLC: One initial program

CCMA Continuous Pathway

Supports Strategic Goals

- Meet or exceed the negotiated performance of WIOA Title I programs to maximize community impact

Recommended Action

Approve the initial programs as presented.

WIOA Eligible Training Provider
Programs Information
May 2022

| Provider Name | Program Name | Occupation/
Industry in Area
IV | Length of
Training | Approximate
Cost Per
Credit Hour In
State | Approximate
Total
Program Cost | Type of
Attainment | \$ Per
Hr. | ONET
Projected
Growth
2018-2028 | Recommended Action |
|--|---------------------------------|---|-----------------------|--|--------------------------------------|-----------------------|---------------|--|--------------------|
| <i>Pending Initial Programs</i> | | | | | | | | | |
| Butler Community
College/MedCerts | IT Helpdesk Administrator
NC | Data Services Information
Technology | 228 Hours | \$17.54 | \$4,000.00 | Certification | \$26.97 | 8% Growth | Approve |