



**LWDB Program Operations and Performance Committee  
Meeting Agenda**

Thursday, May 7, 2020 • 11:30 a.m.

ZOOM Meeting:

<https://us02web.zoom.us/j/81473100121?pwd=c2tkekkySitMdHE3N2RsUzhnQ21vQT09>

Meeting ID: 814 7310 0121

Password: 012785

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1. **Welcome and Introductions:** Tony Naylor (11:30)
  2. **Regional Economic Impact Report and Update on Workforce Center Operations:** Amanda Duncan and George Marko (11:35) (pp. 2-10)  
*Workforce Center staff are developing and beginning to implement plans to provide services in a virtual environment, on-line platforms and by phone. A report on these activities will be provided to the Committee.*  
**Recommended action: Receive and file.**
  3. **WIOA Performance Reports:** Denise Houston (12:00) (pp. 11-20)  
*The status of current WIOA performance will be presented and the measure that are proposed and now being negotiated will be discussed.*  
**Recommended action: Take appropriate action.**
  4. **Training Report:** Denise Houston (12:15) (pp. 21-31)  
*The report on participants active in training will be discussed and an update on enrollments from workers impacted by the layoffs due to the 737 Max production pause will be provided.*  
**Recommended action: Receive and file**
  5. **Consent Agenda:** Tony Naylor (12:30)  
*Members of the Committee may request discussion on any of the action items at the meeting or the items may be accepted as presented in a single motion.*
    - A. Meeting Minutes from January 9, 2020 and March 5, 2020 (pp. 32-36)
    - B. One-Stop Operator Report (pp. 37-41)
    - C. Budget Report (p. 42)
    - D. Workforce Alliance Strategic Planning (p. 43)**Recommended Action: Approve the consent agenda as presented.**
  6. **Adjourn (12:45)**
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*The next LWDB Program Operations and Performance Committee Meeting  
is scheduled for 11:30 a.m. on Thursday, July 9, 2020.*

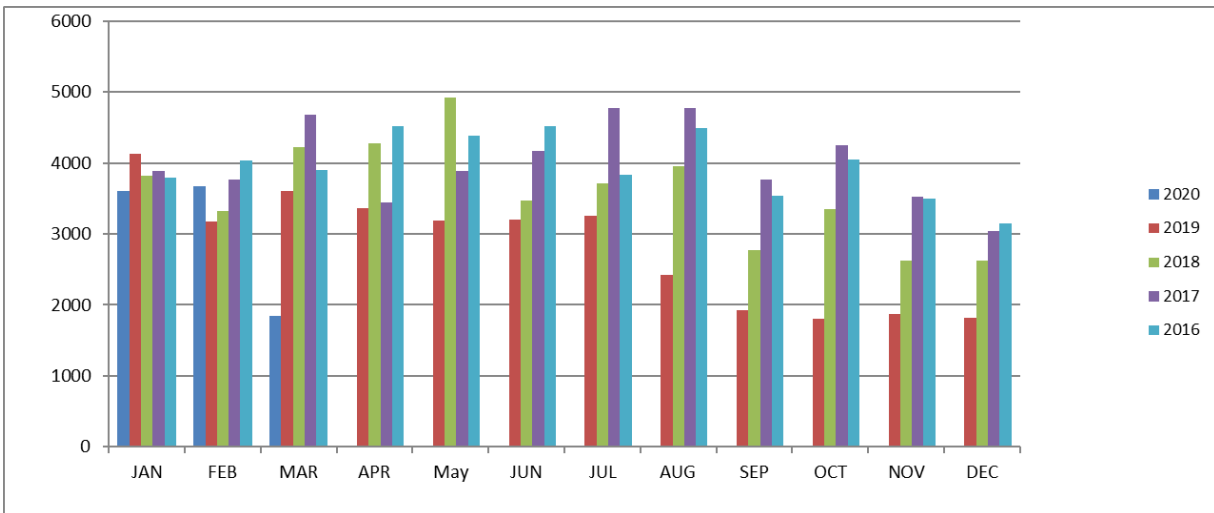
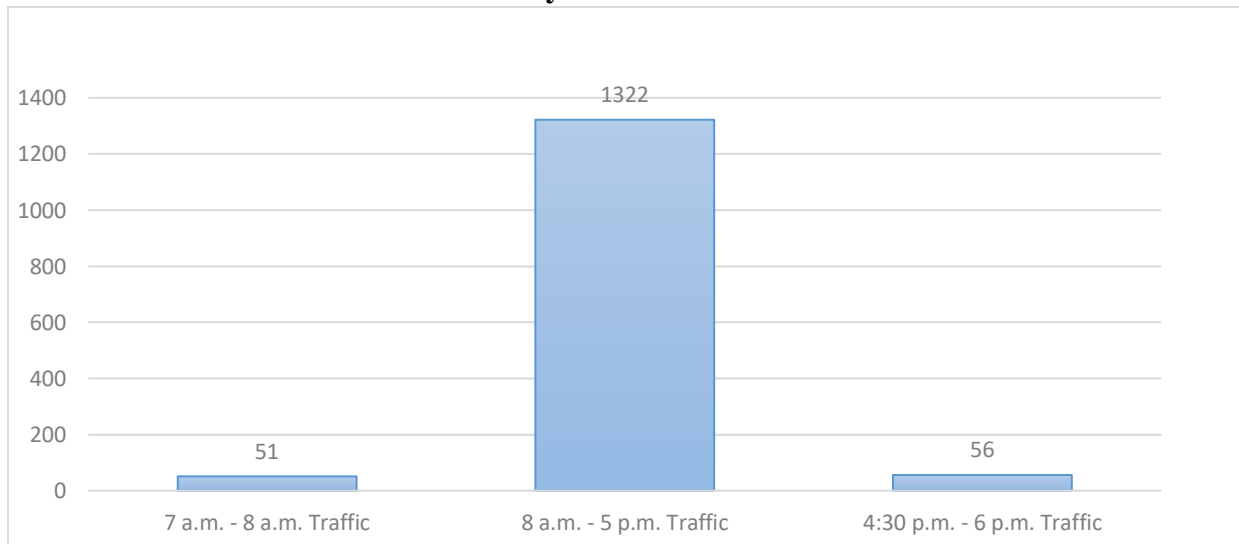
May 7, 2020

Submitted By: George Marko

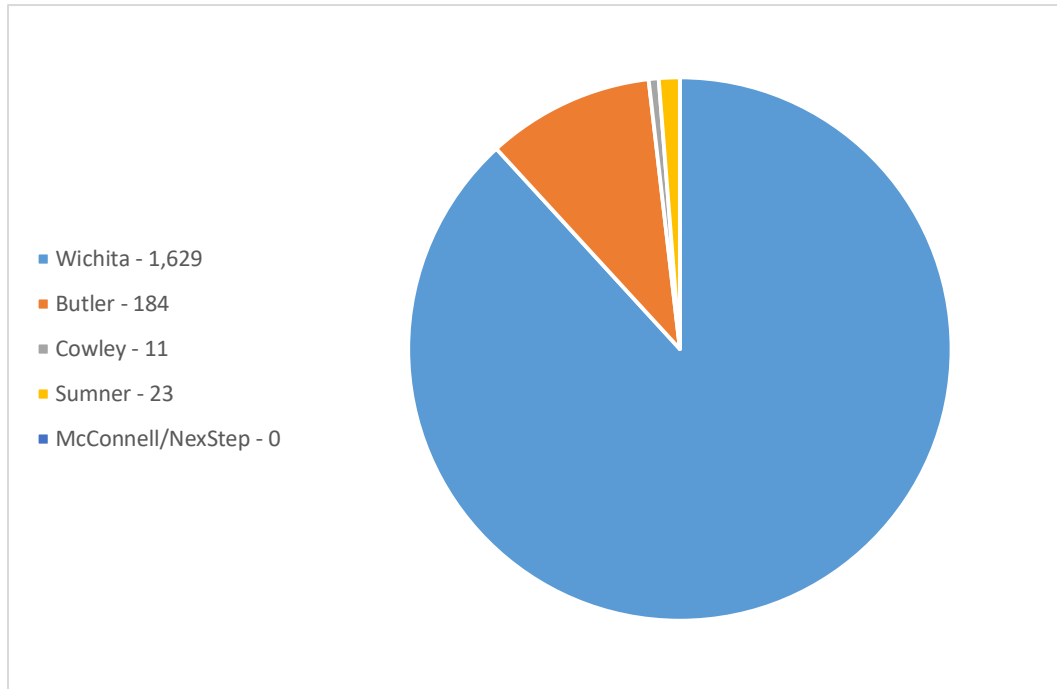
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**Item****Workforce Centers Operations Update**

The Centers saw 1,847 jobseeker for various services in the month of March. After the closure of offices due to COVID-19 the center fielded 437 phone calls through the main phone line. Of the calls taken it is estimated that over 80% of calls were specific to Unemployment benefits.

**Total Customer Traffic March 2020****Traffic by Hours March 2020**

**Office Traffic Breakdown – March 2020**



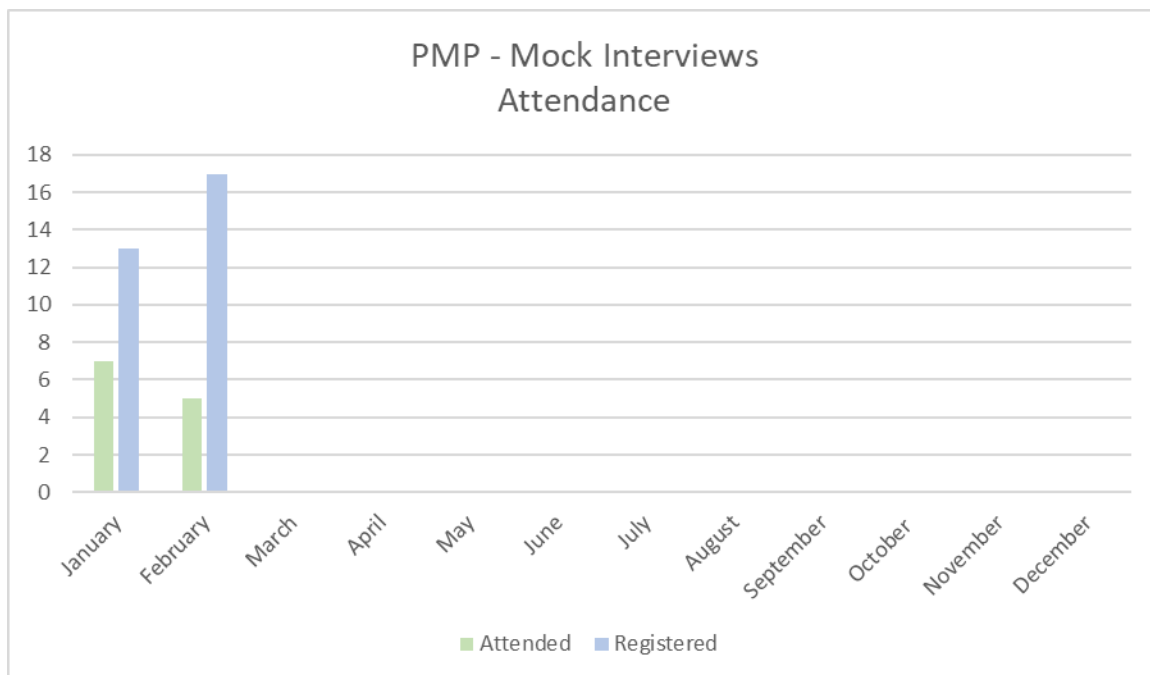
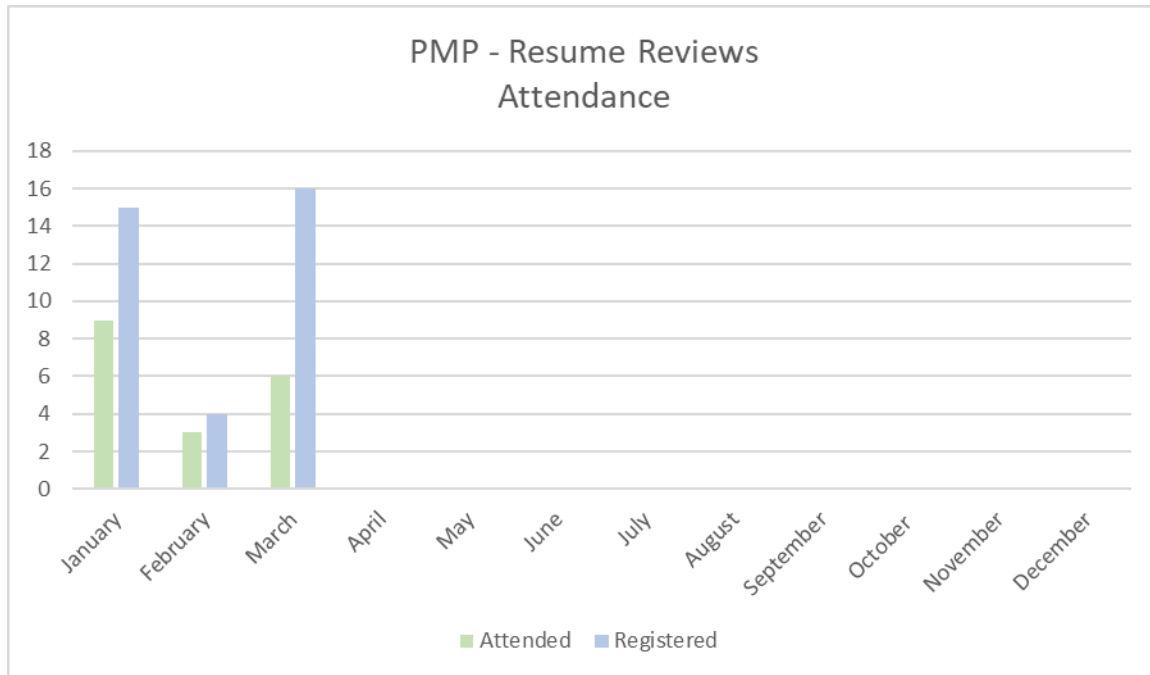
May 7, 2020

Submitted By: George Marko

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**Practice Makes Progress**

So far in 2020 the Practice Makes Progress (PMP) Program has assisted 18 jobseekers for resume reviews and 12 jobseekers for mock interviews for a grand total of 30. The program has also been fortunate to have 25 industry professionals across 19 organization assist our jobseekers through this program. Only one session of resume reviews was held in the month of March and no sessions for mock interviews due to the COVID-19 shutdown.



May 7, 2020

Submitted By: George Marko

**Imagine Academy**

The Wichita Workforce Center administers these free certifications that focuses on the Microsoft Office Suite 2013 (Word, PowerPoint, Excel, Outlook, Access, OneNote, and SharePoint). Below are the current totals for Imagine Academy.

Years	Attempt	Pass	Fail	Success Rate	Gained Employment	Employment Gain Related to Cert(s)	Promotion or Wage Gain	Wage Gain Related to Cert(s)
<b>2016 Totals</b>	7	3	4	42.86%	unknown	na	unknown	na
<b>2017 Totals</b>	65	53	12	81.54%	unknown	na	unknown	na
<b>2018 Totals</b>	53	42	11	79.25%	unknown	na	unknown	na
<b>2019 Totals</b>	128	94	34	73.44%	22	10	0	0
<b>2020 Totals</b>	22	14	8	63.64%	2	0	0	0
<b>All</b>	<b>275</b>	<b>206</b>	<b>69</b>	<b>74.91%</b>	<b>24</b>	<b>10</b>	<b>0</b>	<b>0</b>

2020 Certification Exam Type	Attempt	Pass	Fail
Word 2013	0	0	0
Excel 2013	0	0	0
PowerPoint 2013	0	0	0
Outlook 2013	6	2	4
Access 2013	0	0	0
One Note 2013	1	1	0
SharePoint 2013	0	0	0
Word Expert 2013	0	0	0
Excel Expert 2013	2	0	2
Master Certifications 2013	2	0	2
Word 2016	4	4	0
Excel 2016	3	3	0
PowerPoint 2016	3	3	0
Outlook 2016	1	1	0
Access 2016	0	0	0
One Note 2016	0	0	0
SharePoint 2016	0	0	0
Word Expert 2016	0	0	0
Excel Expert 2016	0	0	0
Master Certifications 2016	0	0	0
<b>Total</b>	<b>22</b>	<b>14</b>	<b>8</b>

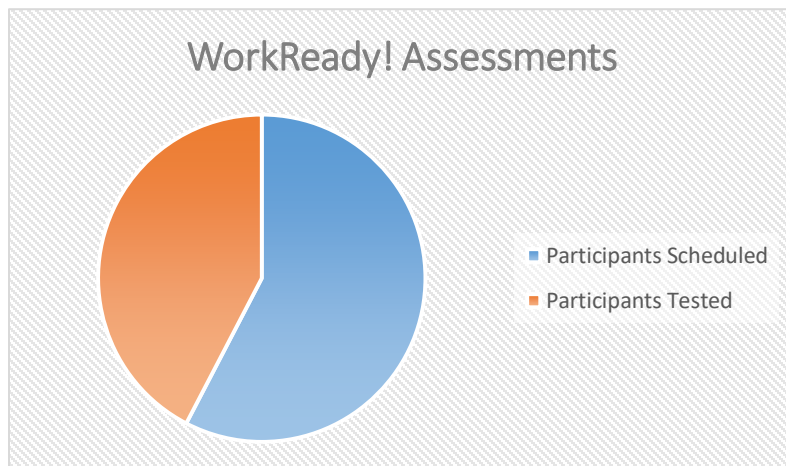
May 7, 2020

Submitted By: George Marko

### Business Report March 2020

In March, the Business Services team conducted one job fair that served 14 employers and provided opportunities to 123 jobseekers. They also provided 141 services to employers and collected 218 applications for employers in the local area. During March, there were considerable layoffs due to COVID-19 emerging in the region. These are being tracked in a Regional Economic Impact Report updated regularly and included in the agenda packet.

### Total Job Fair Traffic 2020



*WorkReady! Testing March 2020*

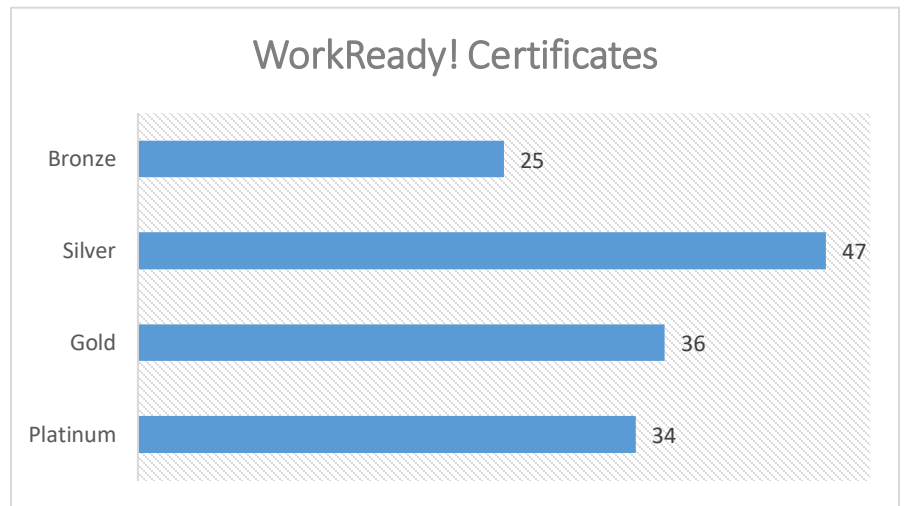
*13 - Testing Sessions*

*73.5 % - % Attendance Rate*

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*WorkReady! Certificates March 2020*  
*142 - Certificates Awarded*  
*96.6% -% Award Rate*

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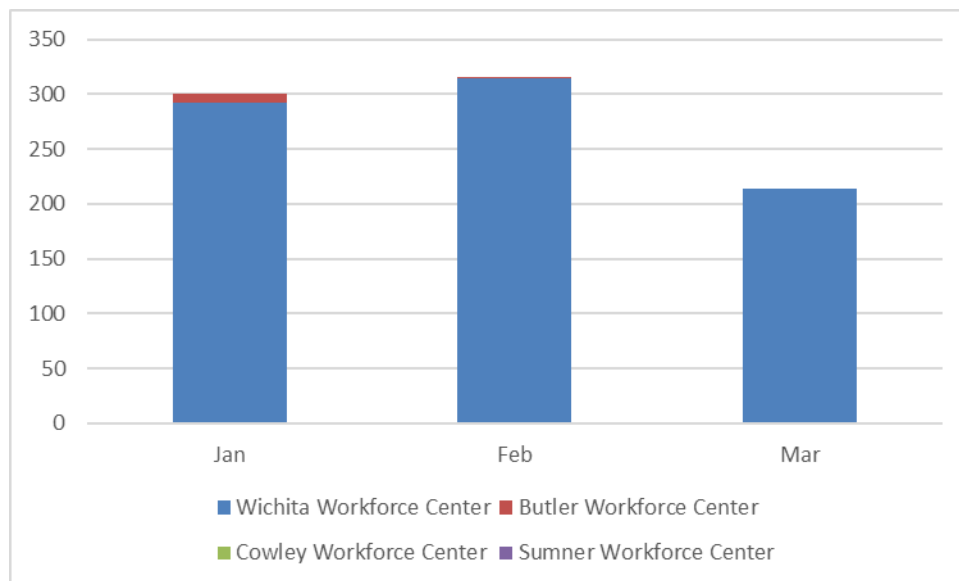


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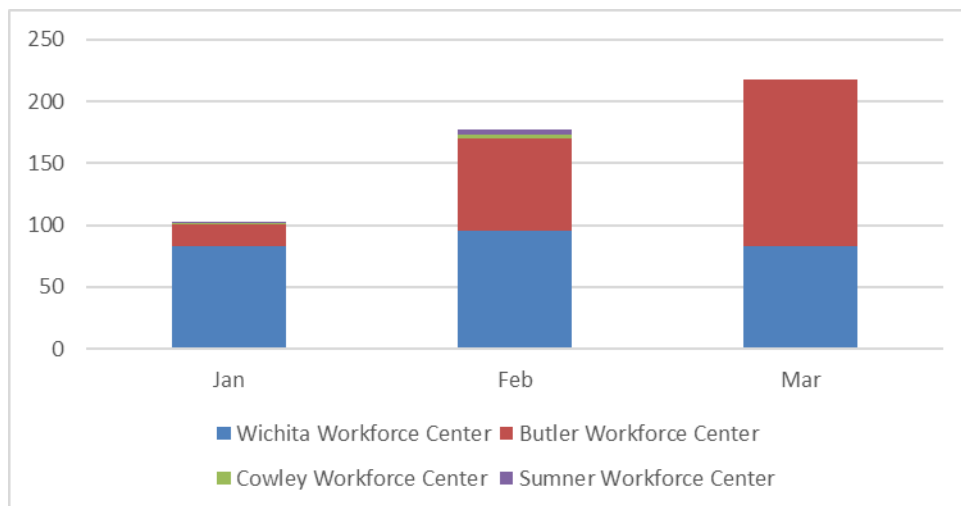
March 2020  
*79 – Pre-Employment Skills Assessments Administered*  
*218 - Prescreens & Applications Received*  
*141 - Services to Employers*  
*214 - Job Postings*

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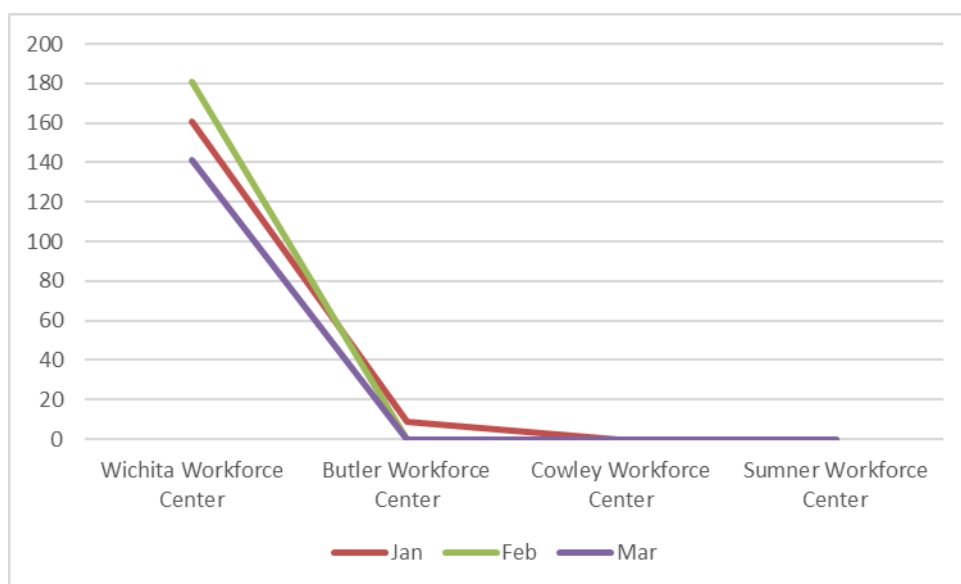
**Job Postings by Office - 2020**



### Applications Completed by Office – 2020



### Number of Services Provided to Employers by Office – 2020



Common Services include - Available One-Stop Services, Available Training Services, General Marketing Information, Job Fairs, Job Order Activities, Job Seeker Outreach Activities, Job Service Activities, Recruitment Assistance, Registered Apprenticeship, Strategic Planning Activities, and Rapid Response Assistance.

### Recommended Action

*Receive and File.*





*Serving Employers and Job Seekers in  
Butler, Cowley, Harper, Kingman, Sedgwick & Sumner Counties*

**Workforce Alliance of South Central Kansas  
Employment/Workforce Economic Impact Update  
4-15-2020**

Beginning in January of 2020, the Wichita region started to experience a significant economic impact due to the pause on production by Boeing of the 737 Max. There are dozens of companies in this area on the Boeing 737 Max supply chain, including Spirit AeroSystems, the largest employer in the state of Kansas.

As the effect of the 737 Max was settling in, the crisis from COVID-19 started to hit the region in March. Due to the mix of industry sectors, it is likely the spread of COVID-19 in the United State and around the world will have a long lasting impact on the economy in South Central Kansas.

The immediate impact has been tremendous and unprecedented as hundreds of business have been forced to furlough or lay off workers and many more are having employers work from home.

This report is designed to capture the data related to layoffs from both the 737 Max and COVID-19. It also tracks the activity of the Workforce Alliance (WA) in terms of Rapid Response services to employers, job fairs, and job seeker assistance.

The report will be updated on a regular basis and shared with WA Board members, Workforce Center partners and community stakeholders. If there are any questions, please contact Keith Lawing ([keith@workforce-ks.com](mailto:keith@workforce-ks.com)), or Amanda Duncan ([amandaduncan@workforce-ks.com](mailto:amandaduncan@workforce-ks.com)).

1. Rapid Response for Layoffs/Furloughs
  - No additional layoffs announced related to 737 production pause
  - 168 additional Companies reported COVID-19 related closures/furlough/layoffs. The largest impacts were from major manufacturers with extended furloughs, including Textron and Spirit.
  - New WARN notices were received from Valant AeroStructures/LMI, Greater Wichita YMCA, Midwest Kia and Rusty Eck Ford.

**Layoff/Furlough Totals  
12/1/2019 – Present**

Industry	Reason	Companies	Individuals
Aviation Manufacturing	737 Production	17	4,108
Non-Aviation Manufacturing	737 Production	5	934
Service/Retail (pre-COVID-19)	Economic	4	184
Healthcare	Economic	1	91
All Industries	COVID-19	889	38,857
Total		911	44,174

300 W. Douglas, Suite 850 • Wichita, KS 67202 • Phone 316-771-6600 • Fax 316-771-6690 • [www.workforce-ks.com](http://www.workforce-ks.com)

Equal Opportunity Employer/Program - Auxiliary aids and services are available upon request to individuals with disabilities.

In partnership with



2. Unemployment

For the week of April 11, 2020: 30,786 new unemployment insurance claims were received and there were 75,494 ongoing claims; 58,818 individuals received payments, averaging \$354.54. Full report is available online at:

<https://klic.dol.ks.gov/admin/gsipub/htmlarea/uploads/UI%20Weekly%20Review%2004112020.pdf>

3. Job Fairs and Workshops cancelled through April 31, 2020.

Multiple essential employers are hiring with jobs posted at:

- <https://workforce-ks.com/jobseekers/immediate-openings/>
- <https://www.kansascommerce.gov/covid-19-response/covid-19-jobs-and-hiring-portal/>

4. Workforce Services

- 1500+ Laid off workers have received Career Services
  - 361 Laid off workers have requested upskill/reskill training scholarships from the Workforce Center
  - 274 Enrolled by WA at multiple schools
  - At this time, WA has obligated \$706,542 for training and is facing a shortage of \$184,352.

5. Funding update

- No new TAA petitions approved.
- TAA Enrollment Meetings have been postponed due to Covid-19, new date has not been set.
- Dislocated Worker Layoff Recovery Grant
  - Initial request was submitted to US Department of Labor Regional Office on 2/19/20 for \$9 million.
  - Grant was revised due to TAA Certification and resubmitted 3/5/2020 for \$1.8 million.
  - Final application was submitted on 3/21/20 to National office, for \$1.9 million.
  - Funding will be processed separately from possible COVID-19 Recovery Grant funds.
- Federal Economic Recovery Funding
  - The CARES Act allocated \$360 million to the United States Department of Labor for employment and training programs. As of now, it is not clear how or when the funds will be available to Local Workforce Development Boards.

## **Item**

### **WIOA Performance Reports**

## **Background**

Program Year 2019 performance is available for the first, second, third, and fourth quarters. Performance negotiations have begun for Program Years 2020 and 2021.

## **Analysis**

### WIOA Adult, Dislocated Worker, and Youth (PY19)

Program Year 2019 began on July 1, 2019 and we are half way through the 4th quarter.

The Adult Program projected fourth quarter performance is to exceed the goal for Credential Rate. LAIV is projected to not meet the sanction level for Entered Employment 2<sup>nd</sup> Quarter, Entered Employment 4<sup>th</sup> Quarter and Median Earnings.

The Dislocated Worker Program projected fourth quarter performance is to exceed the goal for Credential Rate. LAIV is projected to meet the goal for Entered Employment 2<sup>nd</sup> Quarter, Entered Employment 4<sup>th</sup> Quarter and Median Earnings.

The Youth Program projected fourth quarter performance is to exceed the goal for Placement in Employment, Education, or Training 2nd Quarter, Placement in Employment, Education, or Training 4th Quarter and Credential Rate. Median Earnings for the fourth quarter are currently \$7,972.98.

Information on Measureable Skills Gains will be entered closer to the end of the program year.

Local Area IV is behind the State in projected annual performance. Local Area IV is projected to exceed the goal for 4 measures, meet the goal for 4 measures, and not meet the sanction level for 3 measures. The State is projected to meet the goal for 7 measures and exceed the goal for 4 measures.

### Wagner Peyser (PY19)

Local Area IV is projected to exceed the goal for Entered Employment 2<sup>nd</sup> Quarter and Median Earnings in the fourth quarter. Local Area IV is projected to meet the goal for Entered Employment 4th Quarter.

### Effectiveness in Serving Employers for WIOA and Wagner-Peyser

The Effectiveness in Serving Employers measure is still in baseline status and Kansas recently began tracking and reporting on this measure. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate. Adult Retention

rate is 64.57%, Dislocated Worker Retention rate is 80.41%, Youth Retention rate is 44.44%, and Wagner Peyser Retention rate is 67.00%. Statewide Employer Penetration rate is 5.22%. Statewide Repeat Business Customers rate is 37.41%.

#### Average Indicator Scores

For Average Indicator Score for the 4th quarter, Local Area IV is projected to exceed the goal for Median Earnings, meet the goal for Employment 2<sup>nd</sup> Quarter after Exit and Employment 4<sup>th</sup> Quarter after Exit, and not meet the sanction level for Credential Rate.

For Average Program Score for the 4th quarter, Local Area IV is projected to exceed the goal for the Dislocated Worker Program, meet the goal for the Youth program, and not meet the sanction level for the Adult programs.

#### Performance Negotiations

Performance negotiations occur every two years. The State will be negotiating with the Department of Labor for Program Years 2020 and 2021 over the next few months. Goals will be set for Measurable Skills Gains and Youth Median Earnings for PY20 and PY21. These two measures were previously in baseline status and did not have goals. Effectiveness in Serving Employers will continue to be in baseline status and not have a goal set.

The State has sent proposed performance levels to the Department of Labor. The methodology applied by the State resulted in requesting lower performance levels for most measures. A performance increase was only proposed for three WIOA measures. A slight increase was proposed for all three Wagner-Peyser measures. Most notably a decrease of 15.5 was proposed for the Youth Credential Rate. The methodology was based on prior goals, adjusted performance from the statistical adjustment model, and actual performance levels.

Once the State has completed negotiations with the Department of Labor, the State will begin negotiations with the Local Areas. Once negotiations are final, the performance levels will be added to the State Plan.

#### **Strategic Goals Supported**

This activity supports the following Strategic goals of the Local Workforce Development Board:

- Strengthen relationships with WIOA partners, community organizations and educational/training institutions to leverage resources and align services through the one-stop workforce centers (American Job Centers)

#### **Recommended Action**

*Take appropriate action.*

# Workforce Innovation Opportunity Act

## Proposed Performance Levels for PY 2020 and PY2021

### Kansas

<b><u>Adult Indicator</u></b>	<b><u>PY 2019</u></b>	<b><u>PY2020/21</u></b>	<b><u>Change</u></b>
Employment Rate 2nd Quarter After Exit	78.7%	73.9%	-4.8
Employment Rate 4th Quarter After Exit	76.6%	70.7%	-5.9
Median Earnings 2nd Quarter After Exit	\$6,225	\$5,751	-\$474
Credential Attainment within 4 Quarters After Exit	67.4%	74.6%	+7.2
Measurable Skills Gains	NA	53.2%	NA

<b><u>Dislocated Worker Indicator</u></b>	<b><u>PY 2019</u></b>	<b><u>PY2020/21</u></b>	<b><u>Change</u></b>
Employment Rate 2nd Quarter After Exit	81.7%	80.9%	-0.8
Employment Rate 4th Quarter After Exit	80.2%	75.3%	-4.9
Median Earnings 2nd Quarter After Exit	\$8,084	\$8,306	+\$222
Credential Attainment within 4 Quarters After Exit	69.0%	68.6%	-0.4
Measurable Skills Gains	NA	69.3%	NA

<b><u>Youth Indicator</u></b>	<b><u>PY 2019</u></b>	<b><u>PY2020/21</u></b>	<b><u>Change</u></b>
Employment Rate 2nd Quarter After Exit	72.6%	70.1%	-2.5
Employment Rate 4th Quarter After Exit	67.4%	69.1%	+1.7
Median Earnings 2nd Quarter After Exit	NA	\$4,145	NA
Credential Attainment within 4 Quarters After Exit	69.3%	53.8%	-15.5
Measurable Skills Gains	NA	57.6%	NA

<b><u>Wagner Peyser Indicator</u></b>	<b><u>PY 2019</u></b>	<b><u>PY2020/21</u></b>	<b><u>Change</u></b>
Employment Rate 2nd Quarter After Exit	67.9%	70.6%	+2.7
Employment Rate 4th Quarter After Exit	68.2%	69.8%	+1.6
Median Earnings 2nd Quarter After Exit	\$4,701	\$5,356	+\$655

**WIOA Programs  
Program Year 2019  
Performance Report of LA IV  
as of 04/06/2020**

Adult		Goal		PY19 1st Qtr July 19 - Sept 19		PY19 2nd Qtr Oct 19 - Dec 19		PY19 3rd Qtr Jan 20 - Mar 20		PY19 4th Qtr Apr 20 - June 20		PY19 Annual Report July 19 - June 20		PY19 State / Annual Report July 19 - June 20		*Reporting Period
		Sanction														
Employment Rate	(2nd Qtr. after Exit)	78.7%		230	247			177		107		766		1934		4th Qtr= 04/01/19 to 06/30/19
	Qtr. after Exit)	70.83%		305	76.00			69.14		167		1058		2682		Annual= 07/01/18 to 06/30/19
Employment Rate	(4th Qtr. after Exit)	76.6%		213	290			217		221		948		2121		4th Qtr= 10/01/18 to 12/31/18
	Qtr. after Exit)	68.94%		305	72.86			308		325		1344		2964		Annual= 01/01/18 to 12/31/18
Earnings (Median Earnings 2nd Qtr. after Exit)		\$6,225.00														4th Qtr= 04/01/19 to 06/30/19
		\$5,602.50		N/A	\$5,443.56			N/A		N/A		\$5,509.55		N/A		Annual= 07/01/18 to 06/30/19
Credential Attainment (Within 4 Qtrs. after Exit)		67.4%		1	6			2		9		18		381		4th Qtr= 10/01/18 to 12/31/18
		60.66%		4	66.67			8		11		32		540		Annual= 01/01/18 to 12/31/18
Measurable Skills Gain (Real Time Measure)		N/A		1	8			3		0		22		215		4th Qtr= 04/01/20 to 06/30/20
		N/A		35	27.59			10.71		0.00		43.14		683		Annual= 07/01/19 to 06/30/20

**Dislocated Workers**

Employment Rate (2nd Qtr. after Exit)	81.7%		23	26				13		10		72		212		4th Qtr= 04/01/19 to 06/30/19
	73.53%		26	86.67				68.42		13		88		272		Annual= 07/01/18 to 06/30/19
Employment Rate (4th Qtr. after Exit)	80.2%		25	19				21		24		88		225		4th Qtr= 10/01/18 to 12/31/18
	71.43		35	86.36				80.77		30		112		293		Annual= 01/01/18 to 12/31/18
Earnings (Median Earnings 2nd Qtr. after Exit)	\$9,084.00															4th Qtr= 04/01/19 to 06/30/19
	\$7,275.60		N/A	\$9,221.63				N/A		7839.59		N/A		N/A		Annual= 07/01/18 to 06/30/19
Credential Attainment (Within 4 Qtrs. after Exit)	69.0%		3	4				3		6		16		100		4th Qtr= 10/01/18 to 12/31/18
	62.10%		4	57.14				4		7		22		121		Annual= 01/01/18 to 12/31/18
Measurable Skills Gain (Real Time Measure)	N/A		2	0				0		0		2		46		4th Qtr= 04/01/20 to 06/30/20
	N/A		17	0.00				6		0.00		12.50		112		Annual= 07/01/19 to 06/30/20

**Youth**

Education and Employment Rate (2nd Qtr. after Exit)	72.6%		15	8				4		2		29		317		4th Qtr= 04/01/19 to 06/30/19
	65.34%		19	57.14				4		2		39		440		Annual= 07/01/18 to 06/30/19
Education and Employment Rate (4th Qtr. after Exit)	67.4%		11	19				9		10		50		348		4th Qtr= 10/01/18 to 12/31/18
	55.00		20	76.00				19		14		78		481		Annual= 01/01/18 to 12/31/18
Earnings (Median Earnings 2nd Qtr. after Exit)	N/A															4th Qtr= 04/01/19 to 06/30/19
	\$3,009.76		N/A	\$2,647.66				N/A		7972.98		N/A		N/A		Annual= 07/01/18 to 06/30/19
Credential Attainment (Within 4 Qtrs. after Exit)	63.3%		4	9				10		7		30		177		4th Qtr= 10/01/18 to 12/31/18
	56.97%		15	40.91				16		11		64		302		Annual= 01/01/18 to 12/31/18
Measurable Skills Gain (Real Time Measure)	N/A		0	0				0		0		0		94		4th Qtr= 04/01/20 to 06/30/20
	N/A		29	0.00				22		0.00		0.00		300		Annual= 07/01/19 to 06/30/20

**Summary LA IV**

	1st Qtr		2nd Qtr		3rd Qtr		4th Qtr	
	Adult	Youth	Adult	Youth	Adult	Youth	Adult	Youth
Met Goal	3	1	3	1	3	1	1	3
Met Sanction	3		3		1	1	3	
Did Not Meet Sanction	1	2	1	2	1	1	3	

**Summary Annual LA IV / State**

Program to Date		State	
Adult	Youth	Adult	Youth
3	1	4	
2	1	7	
2	1		

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

\*\*\* No data showing in the quarter yet even though it is within the current reporting period.

\* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**WIOA Programs  
Program Year 2019  
4th Quarter Performance Report  
Comparison of Local Areas as of 04/06/2020**

Adults	Report Period*	Goal	LA IV South Central Kansas 6 Counties	LA I Western Kansas 62 Counties	LA II North East Kansas 17 Counties	LA III Kansas City Area 3 Counties	LA V South East Kansas 17 Counties	State
		Sanction						
<b>Employment Rate</b> (2nd Qtr. after Exit)	04/01/19 to 06/30/19	78.7%						
		70.83%	64.07	86.27	71.83	63.82	61.24	65.74
<b>Employment Rate</b> (4th Qtr. after Exit)	10/01/18 to 12/31/18	76.6%						
		68.94%	68.00	92.16	73.81	60.90	68.60	68.57
<b>Earnings</b> (Median Earnings 2nd Qtr. after Exit)	04/01/19 to 06/30/19	\$6,225.00						
		\$5,602.50	\$5,565.74	\$7,482.10	\$8,618.60	\$6,176.08	\$7,511.00	\$6,441.55
<b>Credential Attainment</b> (Within 4 Qtrs. after Exit)	10/01/18 to 12/31/18	67.4%						
		60.66%	81.82	57.14	68.97	74.29	45.83	65.47
<b>Measurable Skills Gain</b> (Real Time Measure)	04/01/20 to 06/30/20	N/A						
		N/A	0.00	0.00	0.00	0.00	0.00	0.00

**Dislocated Workers**

<b>Employment Rate</b> (2nd Qtr. after Exit)	04/01/19 to 06/30/19	81.7%						
		73.53%	76.92	100.00	~~~~	65.12	81.82	72.97
<b>Employment Rate</b> (4th Qtr. after Exit)	10/01/18 to 12/31/18	80.2%						
		72.18%	80.00	100.00	~~~~	52.17	66.67	71.64
<b>Earnings</b> (Median Earnings 2nd Qtr. after Exit)	04/01/19 to 06/30/19	\$8,084.00						
		\$7,275.60	\$7,839.59	\$6,867.46	~~~~	\$10,718.70	\$5,351.30	\$7,497.27
<b>Credential Attainment</b> (Within 4 Qtrs. after Exit)	10/01/18 to 12/31/18	69.0%						
		62.10%	85.71	40.00	~~~~	93.75	100.00	83.87
<b>Measurable Skills Gain</b> (Real Time Measure)	04/01/20 to 06/30/20	N/A						
		N/A	0.00	0.00	~~~~	0.00	0.00	0.00

**Youth**

<b>Education and Employment Rate</b> (2nd Qtr. after Exit)	04/01/19 to 06/30/19	72.6%						
		65.34%	100.00	84.21	66.67	68.75	60.87	69.91
<b>Education and Employment Rate</b> (4th Qtr. after Exit)	10/01/18 to 12/31/18	67.4%						
		60.66%	71.43	100.00	86.67	72.34	44.00	71.30
<b>Earnings</b> (Median Earnings 2nd Qtr. after Exit)	04/01/19 to 06/30/19	N/A						
		N/A	\$7,972.98	\$3,761.20	\$2,180.82	\$2,360.82	\$3,794.02	\$3,306.25
<b>Credential Attainment</b> (Within 4 Qtrs. after Exit)	10/01/18 to 12/31/18	63.3%						
		56.97%	63.64	90.91	50.00	48.00	23.08	52.94
<b>Measurable Skills Gain</b> (Real Time Measure)	04/01/20 to 06/30/20	N/A						
		N/A	0.00	0.00	0.00	1.92	0.00	0.52

**Quarterly Summary - All 5 Local Areas / State**

	LA IV			LA I			LA II		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	1	1	3	3	2	3	2	^^	1
Met Sanction		3					2	^^	1
Did Not Meet Sanction	3			1	2			^^	1

	LA III			LA V			State		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	1	2	1	1	2		1	1	1
Met Sanction	1		1				1	1	1
Did Not Meet Sanction	2	2	1	3	2	3	2	2	1

The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met,exceeded, or was below the goal or sanction level.

~~~~ No data showing in the quarter yet even though it is within the current reporting period.

\* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**Wagner-Peyser  
Program Year 2019  
Performance Report of LAIV  
as of 04/06/2020**

| Job Service                                     | Goal       |  | PY19<br>1st Qtr<br>July 19 - Sept 19 |  | PY19<br>2nd Qtr<br>Oct 19 - Dec 19 |  | PY19<br>3rd Qtr<br>Jan 20 - Mar 20 |  | PY19<br>4th Qtr<br>Apr 20 - June 20 |  | *Reporting Period             |
|-------------------------------------------------|------------|--|--------------------------------------|--|------------------------------------|--|------------------------------------|--|-------------------------------------|--|-------------------------------|
|                                                 | Sanction   |  |                                      |  |                                    |  |                                    |  |                                     |  |                               |
| <b>Employment Rate</b><br>(2nd Qtr. after Exit) | 67.9%      |  | 1782                                 |  | 1584                               |  | 1718                               |  | 1514                                |  | 3rd Qtr= 01/01/19 to 03/31/19 |
|                                                 | 61.11%     |  | 2526                                 |  | 2108                               |  | 2340                               |  | 2100                                |  | Annual= 07/01/18 to 06/30/19  |
| <b>Employment Rate</b><br>(4th Qtr. after Exit) | 68.2%      |  | 2157                                 |  | 1956                               |  | 1707                               |  | 1433                                |  | 3rd Qtr= 07/01/18 to 09/30/18 |
|                                                 | 61.38%     |  | 2877                                 |  | 2726                               |  | 2528                               |  | 2109                                |  | Annual= 01/01/18 to 12/31/18  |
| <b>Earnings</b>                                 | \$4,701.00 |  |                                      |  |                                    |  |                                    |  |                                     |  | 3rd Qtr= 01/01/19 to 03/31/19 |
| (Median Earnings 2nd Qtr. after Exit)           | \$4,230.90 |  | N/A                                  |  | \$6,241.60                         |  | N/A                                |  | \$6,067.90                          |  | Annual= 07/01/18 to 06/30/19  |

| Wagner-Peyser                                   | Goal       |  | PY19<br>Annual Report<br>July 19 - June 20 |  | PY19<br>State / Annual Report<br>July 19 - June 20 |  | PY19<br>*Reporting Period     |  |
|-------------------------------------------------|------------|--|--------------------------------------------|--|----------------------------------------------------|--|-------------------------------|--|
|                                                 | Sanction   |  |                                            |  |                                                    |  |                               |  |
| <b>Employment Rate</b><br>(2nd Qtr. after Exit) | 67.9%      |  | 6617                                       |  | 16276                                              |  | 3rd Qtr= 01/01/19 to 03/31/19 |  |
|                                                 | 61.11%     |  | 9108                                       |  | 23679                                              |  | Annual= 07/01/18 to 06/30/19  |  |
| <b>Employment Rate</b><br>(4th Qtr. after Exit) | 68.2%      |  | 7275                                       |  | 17127                                              |  | 3rd Qtr= 07/01/18 to 09/30/18 |  |
|                                                 | 61.38%     |  | 10276                                      |  | 25668                                              |  | Annual= 01/01/18 to 12/31/18  |  |
| <b>Earnings</b>                                 | \$4,701.00 |  |                                            |  |                                                    |  | 3rd Qtr= 01/01/19 to 03/31/19 |  |
| (Median Earnings 2nd Qtr. after Exit)           | \$4,230.90 |  | N/A                                        |  | N/A                                                |  | Annual= 07/01/18 to 06/30/19  |  |

| Summary LA IV         | Quarterly Local Area IV |         |         |         |
|-----------------------|-------------------------|---------|---------|---------|
|                       | 1st Qtr                 | 2nd Qtr | 3rd Qtr | 4th Qtr |
| Met Goal              | 3                       | 3       | 2       | 2       |
| Met Sanction          |                         |         | 1       | 1       |
| Did Not Meet Sanction |                         |         |         |         |

| Summary Annual LA IV / State | Program to Date |       |
|------------------------------|-----------------|-------|
|                              | LAIV            | State |
| Met Goal                     | 3               | 2     |
| Met Sanction                 |                 | 1     |
| Did Not Meet Sanction        |                 |       |

\*\*\*\*\* The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level

\* Reporting Period = Participants who exited during the time frame indicated will count in performance measures



**WIOA Programs**  
**Program Year 2019**  
**Performance Throughout the Program Year**  
**Local Area IV**  
**as of 04/06/2020**

| Local Area IV Performance Through PY 2019 |                    |                |                    |                |                    |               |                         |
|-------------------------------------------|--------------------|----------------|--------------------|----------------|--------------------|---------------|-------------------------|
| Indicator / Program                       | Performance / Goal | Title I Adults | Performance / Goal | Title I DW     | Performance / Goal | Title I Youth | Average Indicator Score |
| Employment 2nd Quarter After Exit         | 72.40%             | 91.99%         | 81.82%             | 100.15%        | 74.36%             | 102.42%       | 98.19%                  |
|                                           | 78.70%             |                | 81.70%             |                | 72.60%             |               |                         |
| Employment 4th Quarter After Exit         | 70.54%             | 92.09%         | 78.57%             | 97.97%         | 64.10%             | 95.10%        | 95.05%                  |
|                                           | 76.60%             |                | 80.20%             |                | 67.40%             |               |                         |
| Median Earnings 2nd Quarter After Exit    | \$5,509.55         | 88.51%         | \$9,302.49         | 115.07%        | X                  | N/A           | 101.79%                 |
|                                           | \$6,225.00         |                | \$8,084.00         |                | X                  |               |                         |
| Credential Attainment Rate                | 56.25%             | 83.46%         | 72.73%             | 105.41%        | 46.88%             | 74.06%        | 87.64%                  |
|                                           | 67.40%             |                | 69.00%             |                | 63.30%             |               |                         |
| <b>Average Program Score</b>              | <b>90.00%</b>      | <b>89.01%</b>  | <b>90.00%</b>      | <b>104.65%</b> | <b>90.00%</b>      | <b>90.53%</b> |                         |

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

**WIOA Programs**  
**Program Year 2019**  
**Performance Throughout the Program Year**  
**Statewide**  
**as of 04/06/2020**

| Overall State Performance Through PY 2019 |                    |                |                    |                |                    |               |                         |
|-------------------------------------------|--------------------|----------------|--------------------|----------------|--------------------|---------------|-------------------------|
| Indicator / Program                       | Performance / Goal | Title I Adults | Performance / Goal | Title I DW     | Performance / Goal | Title I Youth | Average Indicator Score |
| Employment 2nd Quarter After Exit         | 72.11%             | 91.63%         | 77.94%             | 95.40%         | 72.05%             | 99.24%        | 95.42%                  |
|                                           | 78.70%             |                | 81.70%             |                | 72.60%             |               |                         |
| Employment 4th Quarter After Exit         | 71.56%             | 93.42%         | 76.79%             | 95.75%         | 72.35%             | 107.34%       | 98.84%                  |
|                                           | 76.60%             |                | 80.20%             |                | 67.40%             |               |                         |
| Median Earnings 2nd Quarter After Exit    | \$6,028.13         | 96.84%         | \$9,189.93         | 113.68%        | X                  | N/A           | 105.26%                 |
|                                           | \$6,225.00         |                | \$8,084.00         |                | X                  |               |                         |
| Credential Attainment Rate                | 70.56%             | 104.69%        | 82.64%             | 119.77%        | 58.61%             | 92.59%        | 105.68%                 |
|                                           | 67.40%             |                | 69.00%             |                | 63.30%             |               |                         |
| <b>Average Program Score</b>              | <b>90.00%</b>      | <b>96.64%</b>  | <b>90.00%</b>      | <b>106.15%</b> | <b>90.00%</b>      | <b>99.73%</b> |                         |

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

## Performance Through PY Year – Calculation Key

| Local Area IV Performance Through PY 2017 |                      |                |                    |            |                    |               |                         |
|-------------------------------------------|----------------------|----------------|--------------------|------------|--------------------|---------------|-------------------------|
| Indicator / Program                       | Performance / Goal   | Title I Adults | Performance / Goal | Title I DW | Performance / Goal | Title I Youth | Average Indicator Score |
| Employment 2nd Quarter After Exit         | A 72.27%<br>B 78.70% | 91.83%         | 75.00%<br>83.00%   | 90.36%     | 65.15%<br>74.00%   | 88.04%        | 90.08%                  |
| Employment 4th Quarter After Exit         | 72.34%<br>70.80%     | 102.18%        | 78.00%<br>75.30%   | 103.59%    | 66.15%<br>71.40%   | 92.65%        | 99.47%                  |
| Median Earning 2nd Quarter After Exit     | \$5,235<br>\$6,097   | 85.86%         | \$9,607<br>\$7,685 | 125.01%    | X<br>X             | N/A           | 105.43%                 |
| Credential Attainment Rate                | 83.02%<br>54.80%     | 151.50%        | 66.67%<br>54.30%   | 122.78%    | 24.07%<br>60.60%   | 39.72%        | 104.67%                 |
| Average Program Score                     | 90.00%               | 107.84%        | 90.00%             | 110.43%    | 90.00%             | 73.47%        |                         |

**A** = Performance / Goal Actual Rate

**B** = Performance / Goal Target Rate

1. Take **Actual Rate** / **Target Rate** = Percentage Rate/s for Title I Programs Adult, DW, Youth (i.e.  $72.27\% / 78.70\% = 91.83\%$ ). Complete this for each indicator in each program to obtain all initial percentage rates (indicated by purple box above).

2. Average Program Score – To figure the Average Program Score:

Add the percentage totals for each Title I program column (i.e. Adult  $91.83\% + 102.18\% + 85.86\% + 151.50\% = 431.37\%$ ). Then divide the total by the number of program indicators for each program (i.e. Adult  $431.37\% / 4 = 107.84\%$ ).

3. Average Indicator Score – To figure the Average Indicator Score:

Add the percentage totals for each Indicator / Program row (i.e. Employment 2nd Quarter After Exit  $91.83\% + 90.36\% + 88.04\% = 270.23\%$ ). Then divide the total by the number of Title I Programs in the indicator (i.e. Employment 2nd Quarter After Exit  $270.23\% / 3 = 90.08\%$ ).

*All Actual Rate / Target Rate percentages pulled from WIOA Annual Performance Reports – Local Area/WIB & Statewide*

**WIOA Effectiveness in Serving Employers**  
**Program Year 2019**  
**Performance Report of LAIV**  
**as of 04/06/2020**

Retention is the only measure that varies across WIOA / Wagner Peyser performance reports. The top table is a breakdown of the annual Retention performance percentages for Local Area IV and the State. The bottom chart reflects the statewide performance percentages for the 2 other employer based performance measures (Employer Penetration Rate & Repeat Business Customers Rate).

|                                                               |      | PY19<br>Annual Report<br>July 19 - June 20 |      | PY19<br>State / Annual Report<br>July 19 - June 20 |       | *Reporting Period            |
|---------------------------------------------------------------|------|--------------------------------------------|------|----------------------------------------------------|-------|------------------------------|
|                                                               | Goal |                                            |      |                                                    |       |                              |
| *No Goals / Sanctions set at this time*                       |      |                                            |      |                                                    |       |                              |
| Retention - Adult<br>(2nd & 4th Qtrs. After Exit)             | N/A  | 64.57%                                     | 638  | 63.52%                                             | 1435  | Annual= 01/01/18 to 12/31/18 |
|                                                               | N/A  |                                            | 988  |                                                    | 2259  |                              |
| Retention - Dislocated Worker<br>(2nd & 4th Qtrs. After Exit) | N/A  | 80.41%                                     | 78   | 76.40%                                             | 191   | Annual= 01/01/18 to 12/31/18 |
|                                                               | N/A  |                                            | 97   |                                                    | 250   |                              |
| Retention - Youth<br>(2nd & 4th Qtrs. After Exit)             | N/A  | 44.44%                                     | 24   | 52.75%                                             | 182   | Annual= 01/01/18 to 12/31/18 |
|                                                               | N/A  |                                            | 54   |                                                    | 345   |                              |
| Retention - Wagner Peyser<br>(2nd & 4th Qtrs. After Exit)     | N/A  | 67.00%                                     | 4890 | 63.86%                                             | 11038 | Annual= 01/01/18 to 12/31/18 |
|                                                               | N/A  |                                            | 7298 |                                                    | 17284 |                              |

|                                                                                                                        | Goal     | PY19<br>State / Annual Report<br>July 19 - June 20 |       | *Reporting Period            |
|------------------------------------------------------------------------------------------------------------------------|----------|----------------------------------------------------|-------|------------------------------|
|                                                                                                                        | Sanction |                                                    |       |                              |
| <b>Employer Penetration Rate</b><br>(% of Employers using WIOA Core Services)                                          | N/A      | 5.22%                                              | 4689  | Annual= 07/01/18 to 06/30/19 |
|                                                                                                                        | N/A      |                                                    | 89825 |                              |
| <b>Repeat Business Customers Rate</b><br>(% of Employers that used WIOA Core Serv. more than once in the last 3 years) | N/A      | 37.41%                                             | 3270  | Annual= 07/01/18 to 06/30/19 |
|                                                                                                                        | N/A      |                                                    | 8742  |                              |

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

^^^ No data showing in the quarter yet even though it is within the current reporting period.

\* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

The goal of the Workforce Alliance Local Workforce Development Board is to leverage resources and align services to increase the community impact of the annual Federal allocation from WIOA. At the direction of the LWDB, staff and Workforce Center partners seek opportunities to secure grants and collaborate on training projects to bring more funding to the region. The result is job seekers in Local Area IV have access to a number of different employment and training programs.

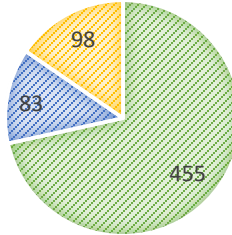
Below are graphs reporting current statistics by sectors, training providers, occupations, leveraged funds, and expended funds for training programs administered through the Workforce Centers of South Central Kansas which include:

- WIOA Adult
- WIOA Dislocated Worker
- WIOA Youth
- Kansas Health Professions Opportunity Project (KHPOP)
- Pell Grants
- Trade Adjustment Assistance (TAA)
- Kansas Advanced Manufacturing Program (KAMP)
- United Way Healthcare
- Registered Apprenticeship
- Retaining Employment and Talent After Injury/Illness Network (RETAIN)
- Partner4Work Dislocated Worker Grant

Graphs include active, completed, and participants waiting to begin training by demand occupations.

**TRAINING STATISTICS 04/2020**

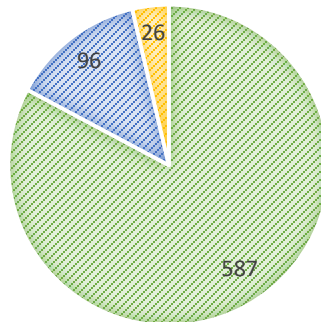
■ Active, In Training ■ Completed Last Quarter 01/20-03/20 ■ Waiting to Begin

**Training Statistics April 2020**

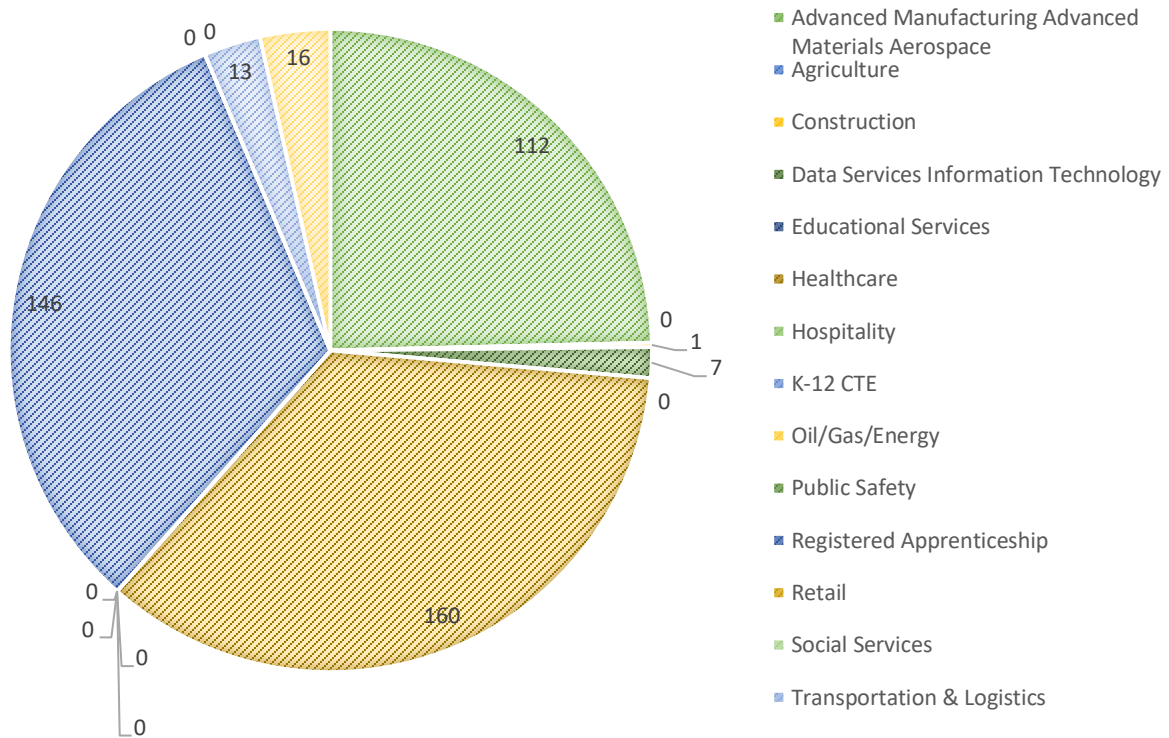
|                                                  |     |
|--------------------------------------------------|-----|
| Active, In Training                              | 455 |
| Completed Last Quarter (01/2020 through 03/2020) | 83  |
| Waiting to Begin                                 | 98  |

**TRAINING STATISTICS 10/2019**

■ Active, In Training ■ Completed Last Quarter 07/19-09/19 ■ Waiting to Begin

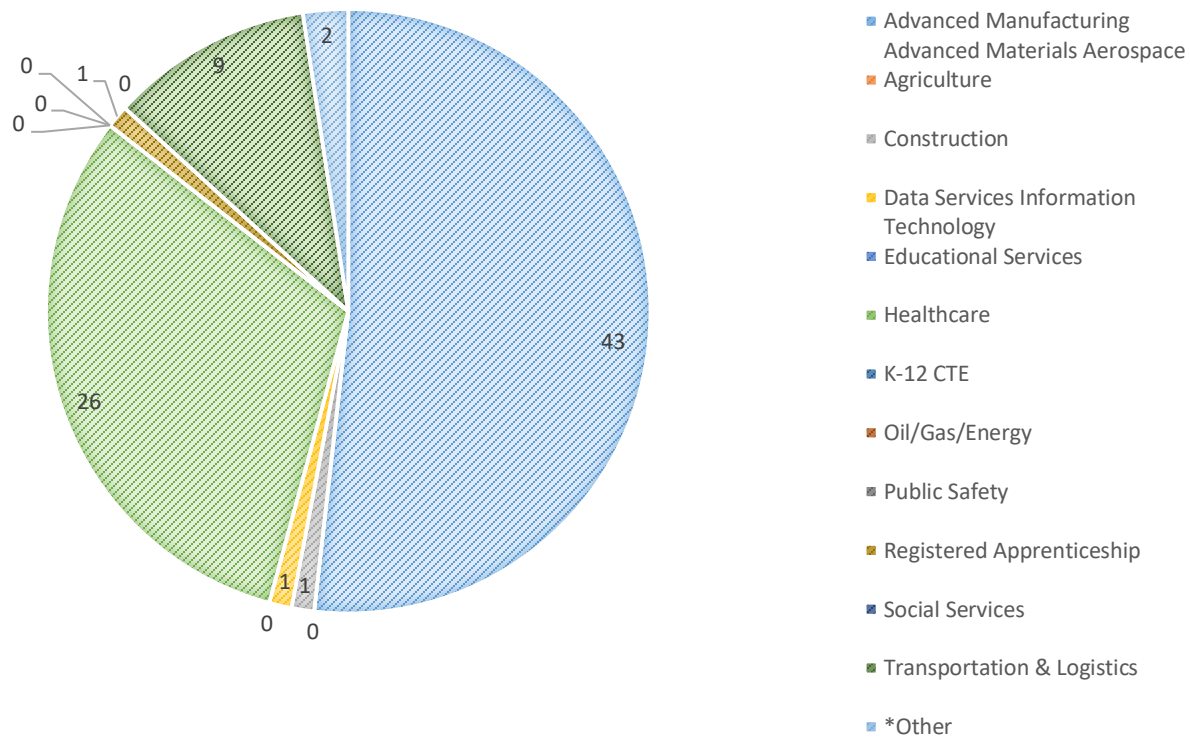
**Training Statistics October 2019**

|                                                  |     |
|--------------------------------------------------|-----|
| Active, In Training                              | 589 |
| Completed Last Quarter (07/2019 through 09/2019) | 96  |
| Waiting to Begin                                 | 26  |

**ACTIVE, IN TRAINING**

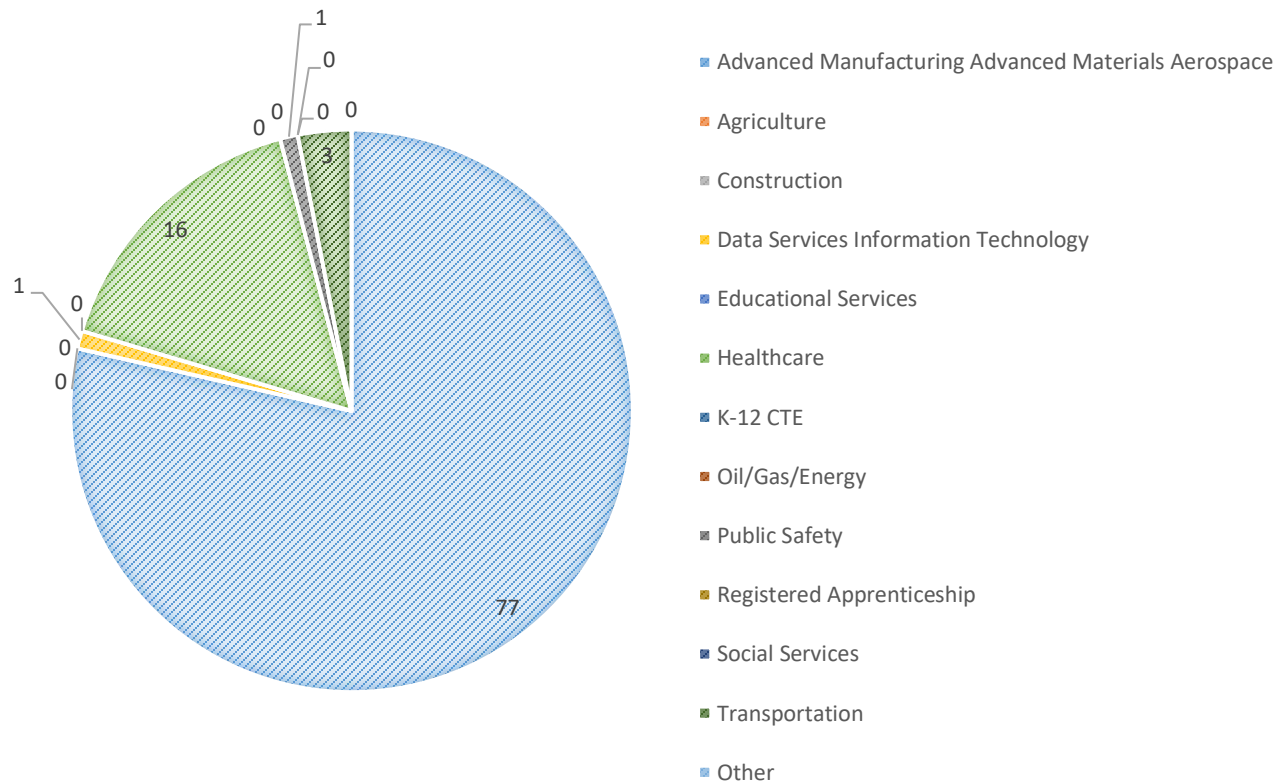
| Active, In Training                                   |            |
|-------------------------------------------------------|------------|
| Advanced Manufacturing, Advanced Materials, Aerospace | 112        |
| Agriculture                                           | 0          |
| Construction                                          | 1          |
| Data Services Information Technology                  | 7          |
| Educational Services                                  | 0          |
| Healthcare                                            | 160        |
| Hospitality                                           | 0          |
| K-12 CTE                                              | 0          |
| Oil, Gas, Energy                                      | 0          |
| Public Safety                                         | 0          |
| Registered Apprenticeship                             | 146        |
| Retail                                                | 0          |
| Social Services                                       | 0          |
| Transportation & Logistics                            | 13         |
| Other                                                 | 16         |
| <b>Total</b>                                          | <b>455</b> |

## COMPLETED LAST QUARTER



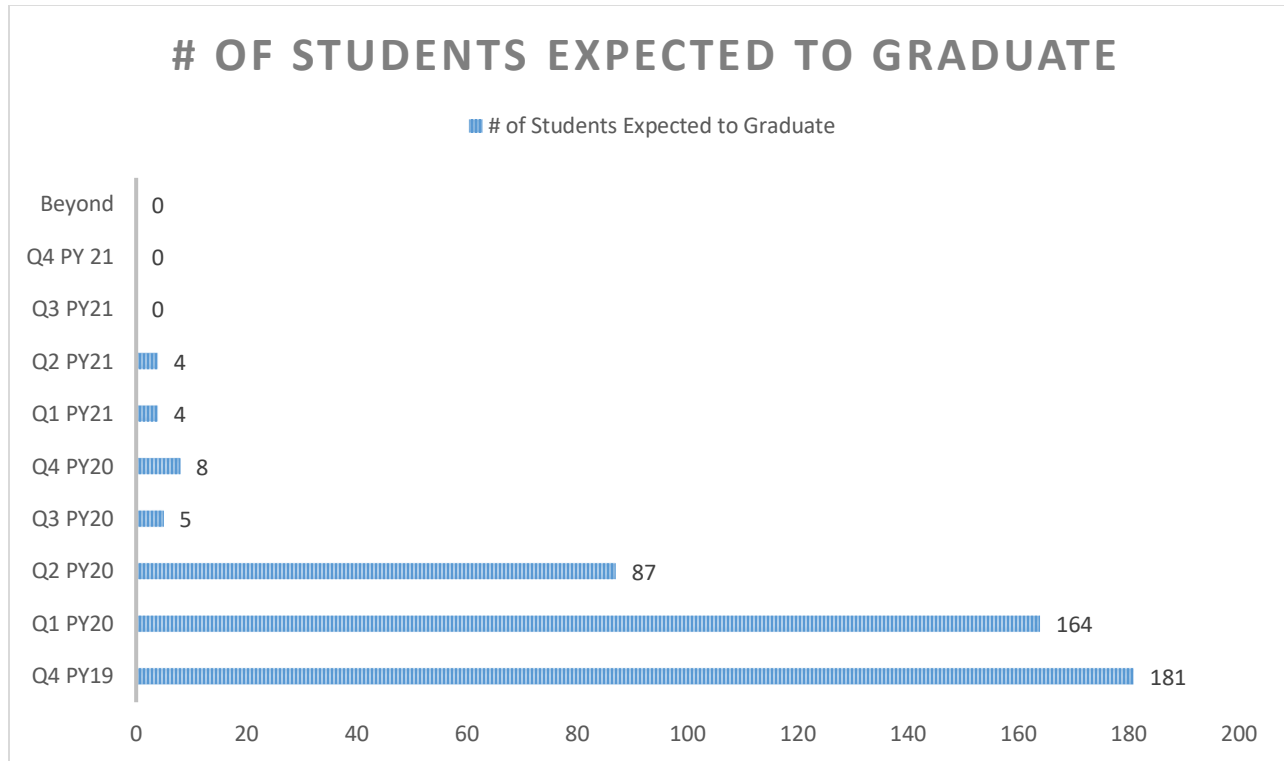
| Completed Last Quarter                                |           |
|-------------------------------------------------------|-----------|
| Advanced Manufacturing, Advanced Materials, Aerospace | 43        |
| Agriculture                                           | 0         |
| Construction                                          | 1         |
| Data Services Information Technology                  | 1         |
| Educational Services                                  | 0         |
| Healthcare                                            | 26        |
| K-12 CTE                                              | 0         |
| Oil, Gas, Energy                                      | 0         |
| Public Safety                                         | 0         |
| Registered Apprenticeship                             | 1         |
| Social Services                                       | 0         |
| Transportation & Logistics                            | 9         |
| *Other                                                | 2         |
| <b>Total</b>                                          | <b>83</b> |



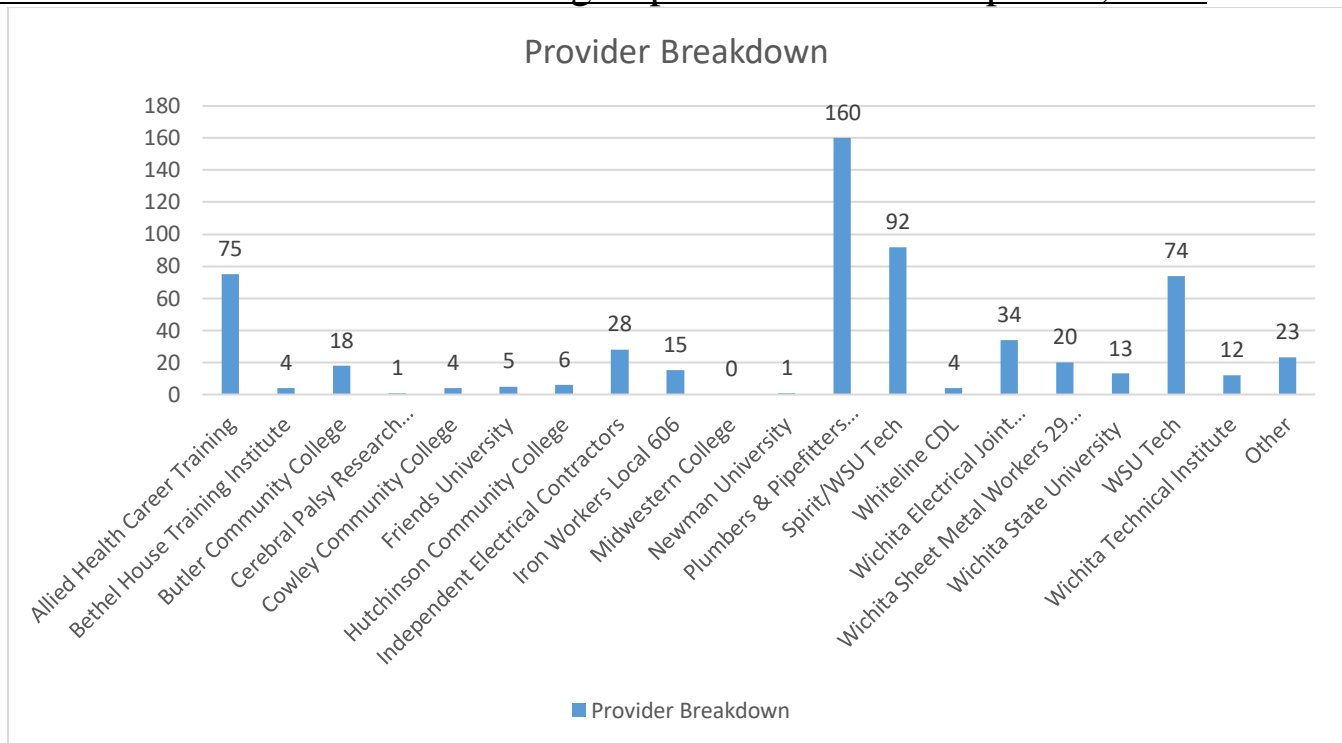
**WAITING TO BEGIN\***

| Waiting to Begin                                      |           |
|-------------------------------------------------------|-----------|
| Advanced Manufacturing, Advanced Materials, Aerospace | 77        |
| Agriculture                                           | 0         |
| Construction                                          | 0         |
| Data Services, Information Technology                 | 1         |
| Educational Services                                  | 0         |
| Healthcare                                            | 16        |
| K-12 CTE                                              | 0         |
| Oil, Gas, Energy                                      | 0         |
| Public Safety                                         | 1         |
| Registered Apprenticeship                             | 0         |
| Social Services                                       | 0         |
| Transportation                                        | 3         |
| Other                                                 | 0         |
| <b>Total</b>                                          | <b>98</b> |

\*Eligibility has been determined for funding support; participants are waiting on training program to begin (scheduled to start within the next 90 days).



|                                                  | Q4<br>PY19 | Q1<br>PY20 | Q2<br>PY20 | Q3<br>PY20 | Q4<br>PY20 | Q1<br>PY21 | Q2<br>PY21 | Q3<br>PY21 | Q4<br>PY21 | Beyond |
|--------------------------------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------|
| Number of<br>Students<br>Expected to<br>Graduate | 181        | 164        | 87         | 5          | 8          | 4          | 4          | 0          | 0          | 0      |



| Participants Per Provider                                |            |
|----------------------------------------------------------|------------|
| Allied Health Career Training                            | 84         |
| Bethel House Training Institute                          | 10         |
| Butler Community College                                 | 10         |
| Cerebral Palsy Research Foundation of Kansas             | 0          |
| Cowley Community College                                 | 1          |
| Friends University                                       | 4          |
| Hutchinson Community College                             | 5          |
| Independent Electrical Contractors                       | 12         |
| Iron Worker Local 606                                    | 7          |
| Midwestern College                                       | 0          |
| Newman University                                        | 0          |
| Plumbers & Pipefitters Apprenticeship Training of Kansas | 49         |
| Spirit AeroSystems/WSU Tech                              | 55         |
| Whiteline CDL                                            | 13         |
| Wichita Electrical Joint Apprenticeship Training Council | 52         |
| Wichita Sheet Metal Workers 29 JATC                      | 18         |
| Wichita State University                                 | 13         |
| WSU Tech                                                 | 93         |
| Wichita Technical Institute                              | 10         |
| Other                                                    | 19         |
| <b>Total</b>                                             | <b>455</b> |

## Training Breakdown by Occupations

| <u>Industry</u>                                                  | <u>Occupations</u>                                                      |    |
|------------------------------------------------------------------|-------------------------------------------------------------------------|----|
| Advanced<br>Manufacturing<br>Advanced Materials<br>Aerospace=112 | Aviation Maintenance Technology/ A&P (Aircraft Mechanics)               | 5  |
|                                                                  | Avionics                                                                | 0  |
|                                                                  | CAD/CAM & CATIA                                                         | 3  |
|                                                                  | Composite Fabrication & Repair                                          | 28 |
|                                                                  | Computer Controlled Machine Tool Operator (CNC)                         | 12 |
|                                                                  | Diesel Mechanics                                                        | 0  |
|                                                                  | Electrician                                                             | 0  |
|                                                                  | Engineering (Aerospace/Chemical/Electrical/Industrial/Mechanical)       | 1  |
|                                                                  | Heat Treating Equipment Setters, Operators & Tenders, Metal and Plastic | 0  |
|                                                                  | Heavy Equipment Operator                                                | 0  |
|                                                                  | Industrial Equipment Operator                                           | 0  |
|                                                                  | Industrial Maintenance Technician                                       | 5  |
|                                                                  | Machine Tool Operator-Metal and Plastic                                 | 18 |
|                                                                  | Manufacturing or Production Technicians                                 | 14 |
|                                                                  | Non-Destructive Testing (NDT) or Inspection                             | 2  |
|                                                                  | Operations Management Technical Certification                           | 0  |
|                                                                  | Quality Control or Inspection (O*NET –Quality Control Analyst)          | 5  |
|                                                                  | Robotics Technician                                                     | 0  |
|                                                                  | Sheet Metal Workers                                                     | 18 |
|                                                                  | Tool and Die Maker                                                      | 0  |
|                                                                  | Tooling                                                                 | 0  |
|                                                                  | Transportation Equipment (Heavy and Tractor Trailer Truck Drivers)      | 0  |
|                                                                  | Welders, Cutters, Solderers, and Brazers                                | 1  |
| Agriculture =0                                                   | Biological Technicians                                                  | 0  |
|                                                                  | Farm Equipment Mechanics and Service Technicians                        | 0  |
|                                                                  | Natural Sciences Managers                                               | 0  |
|                                                                  | Refuse and Recyclable Material Collectors                               | 0  |
|                                                                  | Soil and Plant Scientists                                               | 0  |
|                                                                  | Zoologists and Wildlife Biologists                                      | 0  |
| Construction=1                                                   | Carpentry                                                               | 0  |
|                                                                  | HVAC                                                                    | 1  |
| Data Services<br>Information<br>Technology=7                     | Computer and Information System Managers (IM System Managers)           | 1  |
|                                                                  | Computer User Support Specialists                                       | 1  |
|                                                                  | Cyber Security (Information Security Analysts)                          | 1  |
|                                                                  | Network and Computer System Administrators                              | 4  |
|                                                                  | Software Applications                                                   | 0  |
|                                                                  | Software Engineers                                                      | 0  |
|                                                                  | Web Developer                                                           | 0  |
| Educational<br>Services=0                                        | Teacher (ONET codes 25-2012 through 25-2054)                            | 0  |

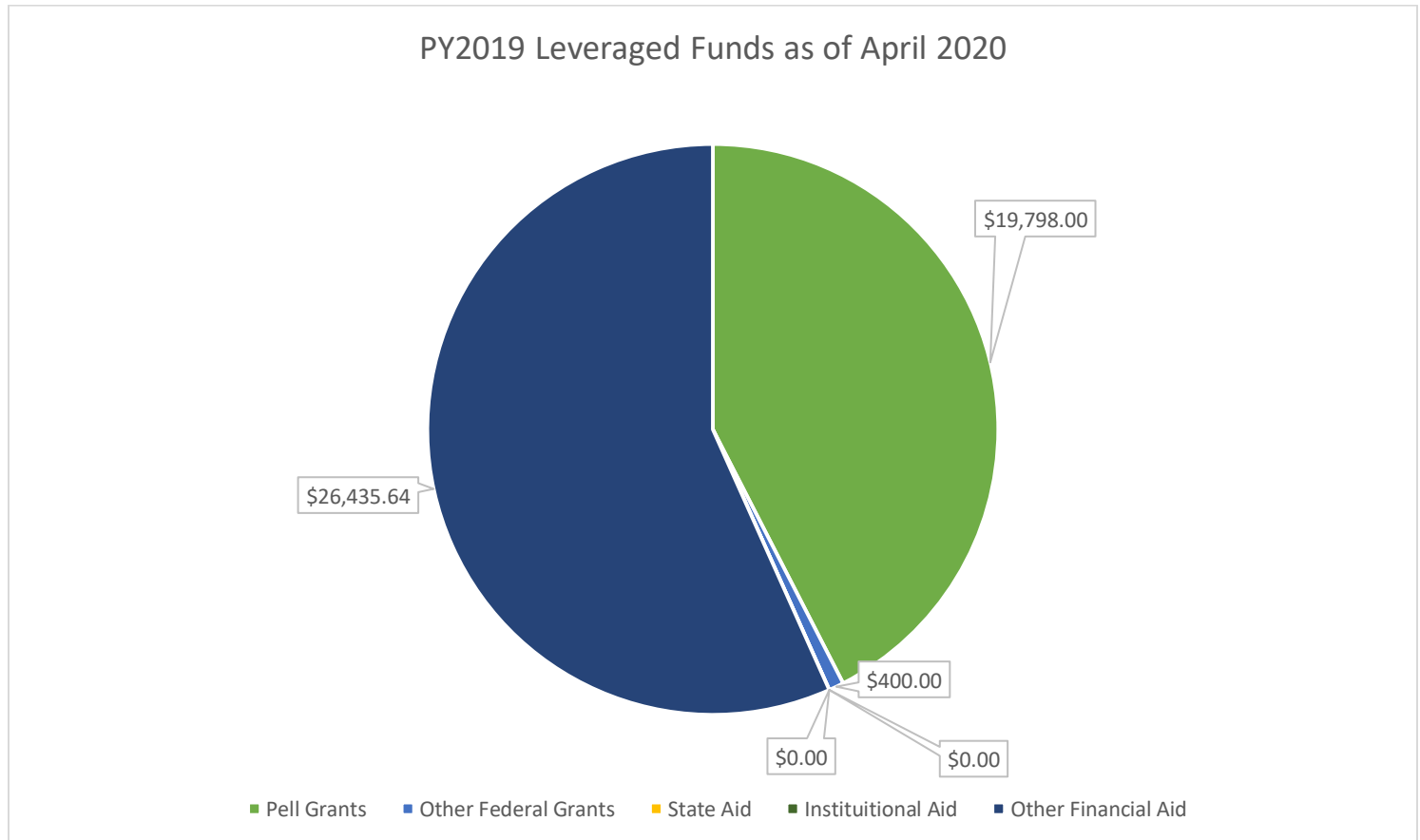
# Workforce Centers PY2019 Training Report

April 27, 2020

|                                 |                                                                                                                                                                  |    |
|---------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|----|
| Health Care=160                 | Acute Coding/Medical Billing (Billing, Posting, and Rate Clerks)                                                                                                 | 4  |
|                                 | Administration/Management (Medical and Health Service Managers)                                                                                                  | 0  |
|                                 | American Health Information Management Association Certified Coding Specialist                                                                                   | 0  |
|                                 | Certified Nurse Aide (CNA)-Only as part of a career pathway                                                                                                      | 31 |
|                                 | Certified Medication Aide (CMA)                                                                                                                                  | 0  |
|                                 | Dental Assistant/Hygienist                                                                                                                                       | 0  |
|                                 | Health Information Technology (HIT)                                                                                                                              | 0  |
|                                 | Home Health Aide (HHA)- Only as part of a career pathway                                                                                                         | 1  |
|                                 | Licensed Practical Nurse (LPN)                                                                                                                                   | 37 |
|                                 | Medical Assistant                                                                                                                                                | 41 |
|                                 | Medical Laboratory Technician                                                                                                                                    | 0  |
|                                 | Medical Records Technician                                                                                                                                       | 10 |
|                                 | Medical Technology BS                                                                                                                                            | 0  |
|                                 | Occupational Therapy Assistant                                                                                                                                   | 0  |
|                                 | Pharmacy Technician/Pharmacy Aid                                                                                                                                 | 7  |
|                                 | Phlebotomist                                                                                                                                                     | 14 |
|                                 | Physical Therapy Assistant (PTA)                                                                                                                                 | 0  |
|                                 | Radiology Technician/Sonography                                                                                                                                  | 3  |
|                                 | Registered Nurse (RN)                                                                                                                                            | 12 |
|                                 | Respiratory Therapist                                                                                                                                            | 0  |
|                                 | Surgical Technologist                                                                                                                                            | 0  |
| Hospitality=0                   | Chefs & Head Cooks                                                                                                                                               | 0  |
| K-12 CTE=0                      | All Certifications & Credentials included on the KANSAS SB 155 approved list are included on the Kansas LAIV WIOA Approved Training List for Youth Program only. | 0  |
| Oil/Gas/Energy=0                | Chemist                                                                                                                                                          | 0  |
|                                 | Equipment Operator                                                                                                                                               | 0  |
|                                 | Geologist                                                                                                                                                        | 0  |
|                                 | Geophysical Data Technician                                                                                                                                      | 0  |
|                                 | Industrial Controls                                                                                                                                              | 0  |
|                                 | Inspection                                                                                                                                                       | 0  |
|                                 | Instrumentation                                                                                                                                                  | 0  |
|                                 | Radiographer                                                                                                                                                     | 0  |
| Public Safety=0                 | Probation Officers and Correctional Treatment Specialists                                                                                                        | 0  |
|                                 | Police and Sheriff's Patrol Officers                                                                                                                             | 0  |
| Registered Apprenticeship=146   | Construction Carpenters                                                                                                                                          | 1  |
|                                 | Electrical Apprentice                                                                                                                                            | 64 |
|                                 | Plumbers and Pipefitters                                                                                                                                         | 49 |
|                                 | Industrial Machinery Mechanics                                                                                                                                   | 25 |
|                                 | Iron Workers                                                                                                                                                     | 7  |
| Retail=0                        | For participants in the WIOA Youth program only.                                                                                                                 | 0  |
| Social Services=                | Social Worker                                                                                                                                                    | 0  |
| Transportation and Logistics=13 | CDL                                                                                                                                                              | 13 |
| Other                           | Other                                                                                                                                                            | 16 |

**Leveraged Funds**

A total of \$46,624.64 has been leveraged in Local Area IV so far in Program Year 2019 by KHPOP and WIOA participants. The breakdown of the information is as follows:

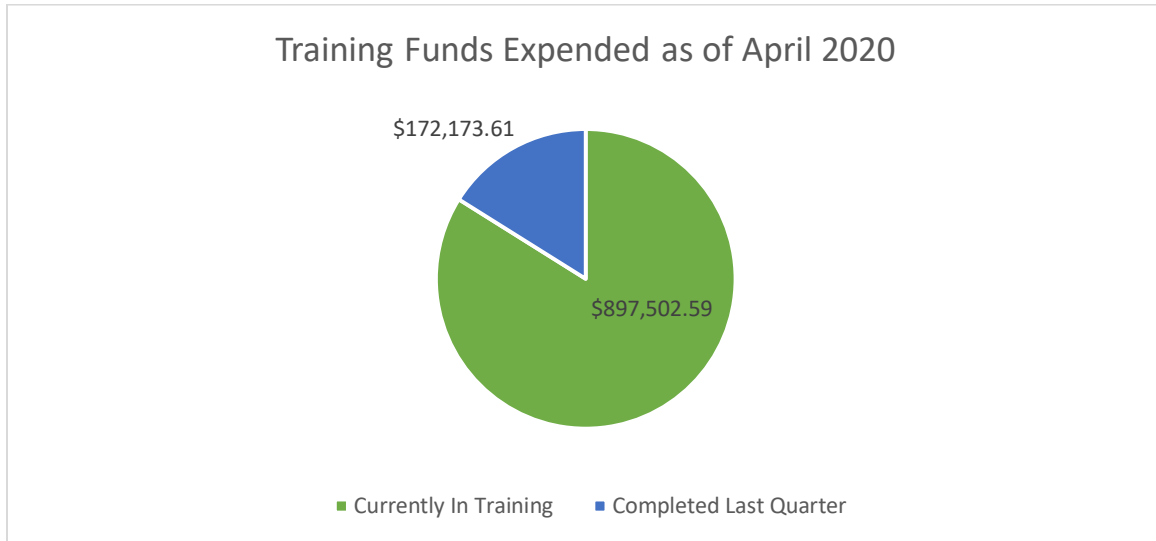


| Program Year Leveraged Funds to Date |                      |           |                   |                     |                  |
|--------------------------------------|----------------------|-----------|-------------------|---------------------|------------------|
| Pell Grants                          | Other Federal Grants | State Aid | Institutional Aid | Other Financial Aid | Total Assistance |
| \$19,789.00                          | \$400.00             | \$0.00    | \$0.00            | \$26,435.64         | \$46,624.64      |

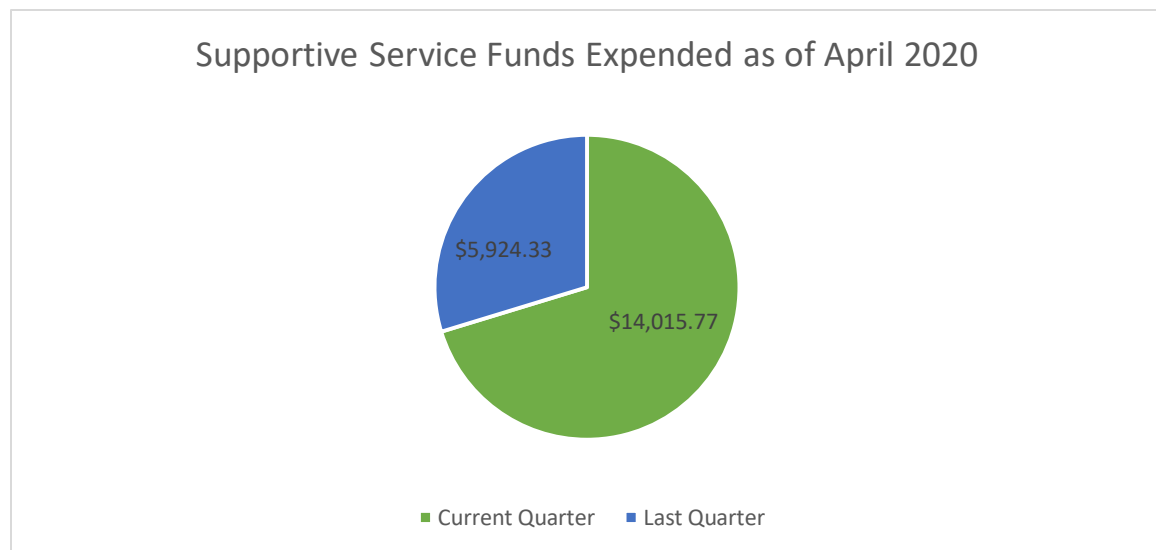
\*Participants are co-enrolled in WIOA and are leveraging training funds from different funding streams and resources such as Pell Grants

**Funds Expended on Training**

A total of \$1,069,676.20 in training dollars has been expended on customers currently in training and those who completed in the last quarter. A total of \$19,940.10 in supportive service dollars has been expended on training customers in the previous and current quarter. The breakdown of the information is as follows:



| Funds Expended on Training |                       |                        |
|----------------------------|-----------------------|------------------------|
|                            | Currently in Training | Completed Last Quarter |
| Training Funds             | \$897,502.59          | \$172,173.61           |



| Funds Expended on Supportive Services |                 |              |
|---------------------------------------|-----------------|--------------|
|                                       | Current Quarter | Last Quarter |
| Supportive Service Funds              | \$14,015.77     | \$5,924.33   |

## **LWDB Program Operations and Performance (POP) Committee Meeting Minutes**

January 9, 2020

### **1. Welcome and Introductions**

Co-Chair Tony Naylor welcomed Committee members and asked for self-introductions.

### **2. Workforce Innovation & Opportunity Act (WIOA) Performance Reports**

Program Year 2019 began on July 1, 2019; second quarter ended on December 31, 2019. Performance reports were presented to the Committee for review.

For WIOA Adult, Dislocated Worker, and Youth (PY19), Local Area IV (LAIV) is projected to not meet the sanction level for Adult Credential Attainment for the 1<sup>st</sup> quarter or Adult Median Earnings for the 2<sup>nd</sup> quarter. For Dislocated Worker Program, LAIV is projected to not meet the sanction level for Entered Employment for the 1<sup>st</sup> quarter or Credential Rate for the 2nd Quarter. For the Youth Program, LAIV is projected to not meet the sanction level for Credential Rate and Placement in Employment, Education, or Training 4th Quarter. LAIV is projected to not meet the sanction level for Credential Rate and Placement in Employment, Education, or Training for the 2nd Quarter. The WA has worked with the Committee over the last year to review strategies and possible program changes to improve performance for the Youth Program. Possible strategies include registered apprenticeship, on-the-job training and targeting the foster care population. Results of any changes implemented would take a year to be reflected in the performance data.

Local Area IV is behind the State in projected annual performance. Local Area IV is projected to exceed the goal on three measures and not meet the sanction level on eight measures. The State is projected to meet the goal on two measures, exceed the goal on three measures, and not meet the sanction level on six measures. Matt Peterson asked if not meeting the sanction level on eight out of 11 measures was a cause for alarm and staff responded that a more accurate picture of performance would emerge as the year progresses and there is no cause for concern at this point.

For Wagner Peyser (PY19), LAIV is projected to exceed the goal for Entered Employment 2nd Quarter, Entered Employment 4th Quarter, and Median Earnings in the second quarter.

Under WIOA, Average Indicator Scores were added to performance reporting, which are additional performance goals based on overall program performance and overall measure performance across programs. It is determined by looking at the overall performance of a specific program and the overall performance of a specific measure across program. The goal for each is 100% and the sanction level is 90%. Examples illustrating average indicator and average program scores were presented.

Committee members question whether the current standards are measuring program performance accurately as there are other factors that could affect performance such as community economic factors. *Report was received and filed.*

### **3. Kansas Workforce Investment and Opportunity Act (WIOA) State Plan**

The Workforce Innovation and Opportunity Act (WIOA) requires each state have a State Plan, which is required to be updated every four years. The State of Kansas' current State Plan will expire on June 30, 2020. The State has released a draft of the revised WIOA State Plan for review and public comment: <https://ksworksstateboard.org/state-plans/>. The comment period ends on January 17, 2020. The State Plan serves as a four-year action plan to develop, align, and integrate the State's systems and provide a platform to achieve the State's vision and strategic and operational goals. States may choose to submit either a Unified or Combined State Plan. The State has chosen to submit a Combined State Plan, which includes the following:

- WIOA Adult, Dislocated Worker, Youth Programs
- Wagner-Peyser Act Employment Service Programs
- Adult Education and Family Literacy Act



- Vocational Rehabilitation Programs
- Optional Partner Programs:
  - Trade Adjustment Assistance Programs
  - Jobs for Veterans State Grants Programs
  - Senior Community Service Employment Programs

Staff is currently reviewing the State plan and has not identified any significant changes thus far. Some items of note are changes to branding of the workforce centers, Memorandum of Understandings (MOUs) with partner organizations and infrastructure cost-sharing agreements. Staff will provide recommendations for public comment to the Executive Committee at its January 15<sup>th</sup> meeting. The State Workforce Board will review public comments, finalize, and approve the plan to be submitted to federal government for implementation on July 1, 2020. Committee members are encouraged to review the State plan and provide suggestions for comment to staff. The Local Plan is also being review and will be sent out for comment.

*Report was received and filed.*

#### **4. Business Services Monitoring Report**

One of the responsibilities of the Workforce Alliance (WA) Local Workforce Development Board (LWDB) is to monitor program operations. WA staff has been conducting an internal review of all of its programs and presenting reports to the Committee for review. Reports to date include Career Center Operations, Kansas Health Profession Opportunity Project (KHPOP), Senior Community Service Employment Program (SCSEP) and WIOA Youth. During the fall of 2019, WA staff reviewed Business Team Operations; the monitoring report for Business Services was presented to the Committee for review. Future plans for 2020 monitoring include revisiting the reports of 2019 to update the committee on changes that were made and the outcomes of those changes.

Results of the Business Team Operations monitoring identified the following best practices and areas of recognition: creating targeted On-the-Job Trainings (OJTs), actively attending business networking events, conducting Registered Apprenticeship (RA) informational meetings, developing a referral process for job seekers to Business Services Representatives (BSRs), implementing career pathways and sector strategies, recruiting local business leaders and human resource professionals to assist with resume reviews and mock interviews, scheduling a number of job fairs and providing outreach efforts for Helping Youth Prepare for Employment (HYPE). The monitoring also identified some areas of concern such as lack of adequate training resources and guidance, gaps and inaccuracies in providing business services to outer county businesses and inadequate tracking and communication of business team outcomes and performance measures. Internal monitoring of this program is not yet required, but will be in the future. There are very few areas that have created internal monitoring procedures for Business Services review; therefore, the staff has had to create one from scratch. Workforce Center staff have not had the opportunity to develop a formal plan on how to address the areas of concern noted in the report. Those plans will be forthcoming in February. A training manual is being developed to address some of the issues identified. The Committee was asked to provide oversight and recommendations to staff. Matt Peterson complimented staff for being proactive in conducting the review and in the excellent work being done. He advised that the creation of the training manual be considered a priority as well as a plan for keeping it updated. Committee members were encouraged to keep the WA updated on what their employment needs are.

*Committee members provided input; report was received and filed.*

#### **5. Additions to the Eligible Training Provider (ETP) List**

Additions to the ETP List were recommended to the Committee for approval. All programs on the ETP list must be approved by the Committee. All of the pending programs are provided by Butler

Community College: Mass Communication-Journalism, Mass Communication-Radio/TV, Mass Communication-Sports Media, Pre-Physical Therapy and Pre-Physician Assistant and Sports Management. All programs provide for a wage over the \$12.02 an hour self-sufficiency wage standard. These programs are not currently on the Demand Occupations List in Local Area IV (LA IV), but may be in demand in other Local Areas. Jim Means asked if it was known if a demand for these occupations existed in the other Local Areas; this information is unknown; however, approval by the Local Area is needed to add these programs to the ETP list and it is up to the individual Local Areas to determine if a program is added to their Demand Occupations List. Local Area IV can only provide training funds for the Pre-Physician Assistant and Pre-Physical Therapy programs at this time.

*Kerri Falletti (Justin Albert) moved to approve the initial programs as presented. Motion approved.*

## **6. Consent Agenda and Committee Reports**

Meeting Minutes from November 6, 2019 as well as the Workforce Center Operations report, One-Stop Operator report and Workforce Alliance strategic planning update were presented to the Committee for review.

The Workforce Alliance (WA) Local Workforce Development Board (LWDB) adopts a strategic plan every two years and will engage in the strategic planning process in 2020. The strategic plan is used to guide the operations of the organization. A Request For Proposal (RFP) for facilitation services was released. Four proposals were received and recommendations will be made to the Executive Committee at its January 15<sup>th</sup> meeting. The Board will conduct a series of strategic planning sessions in 2020 that will focus on key topics to review progress and outcomes related to the goals, and update the strategic plan for the next two years. The goal is to adopt the new plan at the LWDB meeting on July 22, 2020.

*Robyn Heinz (Kerri Falletti) moved to approve the consent agenda as present. Motion approved.*

## **7. Adjournment**

The meeting was adjourned at 12:20.

### *Present Committee & Board Members*

Tony Naylor, Co-Chair

Robyn Heinz, Co-Chair

Justin Albert

Jon Cressler for Michelle Ruder

Kerri Falletti

Jim Means

Jessica Kilpatric

Matt Peterson

Steve Porter

### *Staff/Guests*

Keith Lawing

Shirley Lindhorst

Denise Houston

George Marko

Chad Pettera

Tisha Cannizzo, Eckerd Connects

## **LWDB Program Operations and Performance (POP) Committee Meeting Minutes**

March 5, 2020

### **1. Welcome and Introductions**

Co-Chair Tony Naylor welcomed Committee members and asked for self-introductions. A quorum was not present.

### **2. Report on Workforce Center Operations**

There was a significant increase in traffic at the Wichita Workforce Center, which was driven not only by the usual beginning of the year job search activities, but also from the layoffs associated with the halt in production of the 737 Max. The workforce centers conducted six large Rapid Response meetings at Century II to help educate and guide individuals that were laid off from Spirit AeroSystems. In January, seven companies conducted layoffs and 1,261 new jobseekers were provided Rapid Response services. Justin Albert, Spirit Aerosystems thanked WA staff for their efforts and had received very positive feedback from job seekers about the assistance they received.

Traffic counts are low at the El Dorado, Wellington and Winfield centers. Traffic at the El Dorado center is sufficient to allocate two staff members and the RETAIN grant is being administered from that location. Matt Peterson asked what the status was of looking at service delivery options in Cowley and Sumner counties. A public meeting is scheduled at Strother Field in Cowley County on March 11, 2020 and one for Sumner County is tentatively scheduled for March 31, 2020.

A list of required Workforce Innovation and Opportunity Act (WIOA) partners was presented. The Kansas Department of Labor's Unemployment Compensation program has been providing services at the Wichita Workforce Center to assist those affected by the recent lay-offs, which has been a tremendous help to managing the increased traffic of those job seekers. Memorandums of Understanding (MOUs) with WIOA required partners will expire December of 2020 and new MOUs will need to be signed by all partners. Current MOUs have been signed with all required partners except for Kansas Department of Children & Families' (DCF) Vocational Rehabilitation (VR) Services. Peter Bodyk, KS DCF reported that Mike Donnelly is no longer the director of VR services; Dan Decker is the new director and will begin his duties on March 23, 2020. DCF attorneys recently returned revised MOU's to the Workforce Alliance (WA) for comment and changes. Bodyk encouraged WA staff to send responses to Peg Spencer, who is the acting director.

*Report was received and filed.*

### **3. Additions to the Eligible Training Provider (ETP) List**

Additions to the ETP List were recommended to the Committee for approval. Staff recommends approving six Butler Community College programs: Engineering Technology (AAS), Engineering Technology (AS), Engineering Technology (Certificate), Engineering Technology-Drafting Certificate), Engineering Technology-Industrial Controls (Certificate) and Engineering Technology-Manufacturing (Certificate); two WSU Tech programs: Aviation Sheet Metal Assembly and IT Essentials; and Kansas Truck Driving School's CDL Class A Training Program. Matt Peterson asked how programs are chosen for approval to the list and if there could be a problem if there were too many programs offered. Programs are based on consumer choice and additional programs that have been vetted and meet the required criteria provide more opportunities to those seeking training. Jon Cressler, Butler Community College and Dr. Monica Stewart, WSU Tech abstained from the vote.

*Matt Peterson (Justin Albert) moved to recommend approval of the initial programs to the Executive Committee for approval at its March 11, 2020 meeting. Motion approved.*

### **4. Adult Education Provider Review**

The State of Kansas recently released a new Request For Proposals (RFP) for adult education providers that spans the next Workforce Innovation & Opportunity Act (WIOA) grant cycle. The State is requesting feedback from the Local Workforce Development Boards (LWDBs) on the local area's Adult Education provider applications. LWDB Chair Jennifer Hughes appointed Tisha Cannizzo, One-Stop Operator with

Eckerd Connects, and Matt Peterson with Cargill, LWDB member and Program Operations and Performance Committee member, to be the representatives for Local Area IV that will review applications to provide adult education services over the next grant cycle. The applications are due to the Kansas Board of Regents on March 13, 2020 and they will distribute them to Local Areas for input soon after. Naylor thanked Peterson for his service to the LWDB in accepting this appointment.

## **5. Consent Agenda and Committee Reports**

Meeting Minutes from January 9, 2020 as well as the Workforce Innovation and Opportunity Act (WIOA) performance reports, third party monitoring agreement, one-stop operator report and Workforce Alliance strategic planning update were presented to the Committee for review.

Performance reports were presented to the Committee for review. In addition to the standard monthly performance reporting, KansasWorks has begun tracking two new employer related measures. The Effectiveness in Serving Employers measure is still in baseline status and Kansas recently began tracking and reporting on this measure. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate. Adult Retention rate is 63.73%, Dislocated Worker Retention rate is 79.38%, Youth Retention rate is 44.44%, and Wagner Peyser Retention rate is 66.70%. Statewide Employer Penetration rate is 4.96%. Statewide Repeat Business Customers rate is 34.46%. There have been some challenges to the accuracy of KansasWorks in reporting these measures. As these measures are in baseline status, there may be changes in the future.

WIOA added additional performance goals based on overall program performance and overall measure performance across programs. Average Indicator Scores are determined by looking at the overall performance of a specific program and the overall performance of a specific measure across program. The goal for each is 100% and the sanction level is 90%.

The Workforce Alliance (WA) Local Workforce Development Board (LWDB) adopts a strategic plan every two years and will engage in the strategic planning process in 2020. A Request For Proposal (RFP) for facilitation services was released and the Odenthal Group was selected. Stan Odenthal will attend the Executive Committee meeting on March 11, 2020 to begin the planning process. Dates are being considered for the planning sessions and LWDB members and community partners will be invited to attend. The goal is to adopt the new plan at the LWDB meeting on July 22, 2020.

*Tony Naylor (Jim Means) moved to approve the consent agenda as presented. Motion approved.*

## **6. Adjournment**

The meeting was adjourned at 12:10.

### *Present Committee & Board Members*

Tony Naylor, Co-Chair  
Justin Albert  
Jon Cressler for Michelle Ruder  
Jim Means  
Matt Peterson  
Steve Porter  
Dr. Monica Stewart

### *Staff/Guests*

Peter Bodyk, Dept. of Children & Families  
Shirley Lindhorst  
Denise Houston  
George Marko  
Tisha Cannizzo, Eckerd Connects

May 7, 2020

Submitted By: Tisha Cannizzo, One Stop Operator, Eckerd Connects

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**One Stop Operator Report – April****A. Coordinate partner services and activities to encourage efficiency and customer service**

1. One Stop Advisory Council – We hosted a zoom meeting on 4/30/20 to discuss virtual partnerships during this current shutdown. At that time, most organizations were serving customers by phone and email but waiting to learn about plans to reopen the state.
2. The One Stop Operator created a quick reference partner resource guide that outlines services being provided during COVID – 19 shut-down, to be shared with partners.

**B. Developing and providing staff development opportunities for the one stop partners**

1. Friday Morning Meetings – The first all staff zoom meeting, with approximately 80 participants, was held on 5/1/20. Information was shared about tentative plans to bring staff back to the Center as well as changes that have been made to [www.workforce-ks.com](http://www.workforce-ks.com) to facilitate self service and staff assisted services virtually.
2. Kansas Leadership Training – Staff are being encouraged to attend KLC training opportunities when they can.
  - a. Your Leadership Edge training is being offered online to any of our interested staff.
  - b. KLC is also hosting online discussion groups for staff to participate and learn more about each concept.
3. Think Tank members are working on videos to review the roles and responsibilities of each of their teams. A different team overview will be shared at each of the all staff zoom meetings.
4. Training Team – Created a comprehensive list to track training received by employees, which will include any training provided at Friday morning meetings, staff in-services, etc.

**C. Ensure Workforce Alliance One Stops are certified as required by the US Department of Labor**

1. The Wichita and three affiliate centers were certified in the summer of 2018. A plan will be developed for recertification in 2020.

**D. Ensure access to career, training and employment services**

1. The One Stop Operator is reviewing customer evaluations and sharing results with supervisors to address concerns and recognize good customer service. The Wichita Workforce Center was closed after 3/13/00 and the Butler Workforce Center was closed after 3/5/00 so survey counts are low.

May 7, 2020

Submitted By: Tisha Cannizzo, One Stop Operator, Eckerd Connects

| Month              | Surveys Completed | Customers who requested follow-up | Customer Satisfaction (rating 1-5) | Likelihood to recommend our services (1-10) | % who achieved their goals for that visit |
|--------------------|-------------------|-----------------------------------|------------------------------------|---------------------------------------------|-------------------------------------------|
| <b>Wichita WFC</b> |                   |                                   |                                    |                                             |                                           |
| Aug 2019           | 96                | 71                                | 4.75                               | 9.35                                        | 96.88                                     |
| Sept 2019          | 135               | 97                                | 4.82                               | 9.63                                        | 99.26                                     |
| Oct 2019           | 180               | 128                               | 4.71                               | 9.35                                        | 97.78                                     |
| Nov 2019           | 237               | 94                                | 4.68                               | 9.43                                        | 97.46                                     |
| Dec 2019           | 268               | 102                               | 4.75                               | 9.57                                        | 98.51                                     |
| Jan 2020           | 326               | 71                                | 4.66                               | 9.36                                        | 94.77                                     |
| Feb 2020           | 349               | 147                               | 4.69                               | 9.51                                        | 97.42                                     |
| Mar 2020 *         | 128               | 41                                | 4.75                               | 9.51                                        | 100                                       |
| <b>Butler WFC</b>  |                   |                                   |                                    |                                             |                                           |
| Nov 2019           | 19                | 8                                 | 4.72                               | 9.5                                         | 100                                       |
| Dec 2019           | 9                 | 2                                 | 5                                  | 10                                          | 100                                       |
| Jan 2020           | 15                | 2                                 | 4.93                               | 9.93                                        | 100                                       |
| Feb 2020           | 2                 | 0                                 | 4                                  | 6                                           | 100                                       |
| Mar 2020 ^         | 0                 | 0                                 | 0                                  | 0                                           | 0                                         |
| *Closed after 3/13 |                   | ^Closed after 3/5                 |                                    |                                             |                                           |

## Workforce Area IV Quick Reference Guide

### Contact for Services during Covid – 19 Pandemic

Updated 4/27/20

| Organization            | Get information                                                                                                                                                                                                                                              | Contact Staff                                                                                                                                                                                                                                                                      | Programs being Processed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Workforce Center        | <ul style="list-style-type: none"> <li>workforce-ks.com/operations-updates</li> <li>Immediate jobs posted on front window of Workforce Center and website updates page</li> <li>Facebook.com/WorkforceCenter</li> <li>Twitter.com/workforcecenter</li> </ul> | <ul style="list-style-type: none"> <li>Messages left at 316-771-6800 will be responded to or forwarded to program staff for response</li> <li>workforce-ks.com/operations-updates gives direct email links for specific programs</li> <li>Kansasworks.com chat function</li> </ul> | <p><b>Job Seekers</b></p> <ul style="list-style-type: none"> <li>TAA – Spirit, DB Schenker (and leased workers), Learjet (and leased workers), Cox Machine, Atlas Group, Axiom</li> <li>Dislocated Worker – training programs for laid off workers</li> <li>WIOA Youth - taking program referrals, completing enrollments and providing active case management to youth who have digital capacity</li> <li>RESEA – requirements have been waived</li> </ul> <p><b>Employers</b></p> <ul style="list-style-type: none"> <li>Rapid Response – packets can be dropped off at companies to provide for laid off workers</li> <li>Immediate position openings are posted on the front door of the Workforce Center, www.workforce-ks.com/ operations-updates</li> <li>Kansasworks.com – Jobs are continuing to be posted. Job seekers can search for “COVID-19 Essential Jobs” to find immediate job openings.</li> <li>Accepting applications</li> </ul> |
| Job Corp                | flinthills.jobcorps.gov                                                                                                                                                                                                                                      | Admissions Counselor, Kathy Schale<br>Schale.Kathy@jobcorps.org<br>785-770-7302                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| American Indian Council | Facebook/Messenger<br>American Indian Council Wichita                                                                                                                                                                                                        | Available 8-4:30 M-F<br>316-771-6776<br>ncastellanos@indiancouncil.net                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Unemployment            | Getkansasbenefits.gov<br>getkansasbenefits.gov/FAQs.aspx<br>Twitter.com/KansasDOL<br>Facebook.com/KansasDOL                                                                                                                                                  | Employers with questions can email<br>KDOL.UITAX@ks.gov                                                                                                                                                                                                                            | <p><b>Employers</b></p> <ul style="list-style-type: none"> <li>Spreadsheet filing for mass layoffs<br/>kansasemployer.gov/uitax/Tax/LayoffSelect.aspx</li> <li>Shared Work programs<br/>dol.ks.gov/employers/shared-work-program</li> <li>Employers who pays sick pay, visit link below. The site has been updated with additional resources and FAQs. dol.gov/agencies/whd/pandemic</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

|                          |                                                                                                                  |  |                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|--------------------------|------------------------------------------------------------------------------------------------------------------|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| United Way               | <ul style="list-style-type: none"> <li>Unitedwayplains.org</li> <li>211kansas.org</li> <li>Call 2-1-1</li> </ul> |  |                                                                                                                                                                                                                                                                                                                                                                                                                                 | <ul style="list-style-type: none"> <li>assisting the SG Co Health Dept by screening people to see if they are eligible for COVID-19 testing</li> <li>211 is operating 24/7 for all of Kansas</li> <li>volunteer center has information about volunteering during this time</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| SER Corp                 | Facebook - Sercorp Sarah                                                                                         |  | Carolyn at <a href="mailto:cbenitez@sercorp.com">cbenitez@sercorp.com</a><br>316-264-5372<br>Sarah at <a href="mailto:sguardado@sercorp.com">sguardado@sercorp.com</a><br>316-516-0720                                                                                                                                                                                                                                          | <ul style="list-style-type: none"> <li>NFJP is taking applications through email</li> <li>providing emergency services, including help with rent, food and health services, to participants currently in training.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| DCF                      | dcf.ks.gov/COVID19                                                                                               |  | <ul style="list-style-type: none"> <li>Wichita Office (SG Co): 316-337-3000</li> <li>El Dorado Office (Butler &amp; Greenwood Co): 316-321-4200</li> <li>Winfield Office (Cowley, Elk, Harper, and Sumner Co): 620-221-6400</li> <li>Pratt Office (Barber, Kingman, and Pratt Co): 620-672-9391</li> <li>For Vocational Rehabilitation call 316-617-1639 and mail paperwork to<br/>2601 Oliver<br/>Wichita, KS 67210</li> </ul> | <p><b>DCF Public Assistance (TANF cash assistance, SNAP Food Assistance, and Child Care)</b></p> <ul style="list-style-type: none"> <li>Clients can call the offices to report any changes or ask questions.</li> <li>There are drop boxes located outside of each service center, as well as applications available to be picked up.</li> <li>Some policies around interviews or verifications could be waived.</li> </ul> <p><b>DCF Employment Services</b></p> <ul style="list-style-type: none"> <li>Career Navigators are working remotely and will be checking on their clients.</li> <li>Program Administrators have complete access to files and are able to issue payments to help clients overcome barriers.</li> </ul> <p><b>DCF Vocational Rehabilitation</b></p> <ul style="list-style-type: none"> <li>Staff are taking applications, determining eligibilities, developing consumer plans, authorizing and paying for services and making referrals by phone and email.</li> </ul> |
| Cowley College           | cowley.edu/covid-19                                                                                              |  | <a href="mailto:adulted@cowley.edu">adulted@cowley.edu</a><br>620-441-5335                                                                                                                                                                                                                                                                                                                                                      | <ul style="list-style-type: none"> <li>Call or email for questions about adult education, GED and ESL programs.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Butler Community College | butlercc.edu                                                                                                     |  |                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| NexStep Alliance         | facebook.com/nexstepalliance<br>nexstepalliance.org<br>Goodwillks.org                                            |  | 316-677-1150<br>NexStep is staffed and answering phones, but closed to the in-person public.                                                                                                                                                                                                                                                                                                                                    | <ul style="list-style-type: none"> <li>Adult Education Programs are moving forward virtually</li> <li>GED Programs are offered virtually</li> <li>ESL Programs will be offered virtually soon</li> <li>The Mobile Digital Skills lab will be offering virtual workshops in the near future</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |



|                                             |                                                                |  |                                                                                              |                                                                                                                                                                                                                                                                                                                                 |
|---------------------------------------------|----------------------------------------------------------------|--|----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Non-WIOA Partners</b>                    |                                                                |  |                                                                                              |                                                                                                                                                                                                                                                                                                                                 |
| Kansas Department of Commerce               | <a href="mailto:Wendy.Inzunza@ks.gov">Wendy.Inzunza@ks.gov</a> |  | Wendy Inzunza - State Monitor Advocate<br>Wendy.inzunza@ks.gov<br>316-613-1804               | Assisting Migrant and Seasonal Farmworkers of Kansas to connect to: <ul style="list-style-type: none"> <li>• Supportive Services</li> <li>• Workforce Services</li> <li>• Employment Related Complaint Assistance</li> </ul>                                                                                                    |
| Census 2020                                 | 2020census.gov/en.html                                         |  | 844-330-2020                                                                                 | WIC renewed and applications accepted through 5/31 by phone and email                                                                                                                                                                                                                                                           |
| KDHE – WIC                                  | kansaswic.org/families                                         |  |                                                                                              | Will meet with individuals outside and will help them get the resources they need. Will not transport or enter buildings during this time                                                                                                                                                                                       |
| HOT (Homeless Outreach Team for Wichita PD) |                                                                |  | (316) 854-3013                                                                               |                                                                                                                                                                                                                                                                                                                                 |
| Comcare                                     |                                                                |  | Support Line - 316/660-1111<br>Crisis Hotline - 316-660-7500                                 | <ul style="list-style-type: none"> <li>• The Support Line is available for individuals with increased mental health symptoms and is open 7 a.m.-7 p.m. Monday through Friday.</li> <li>• For a mental health crisis, call COMCARE's 24-hour crisis hotline.</li> </ul>                                                          |
| Miracles, Inc.                              |                                                                |  | 316-303-9520                                                                                 | <ul style="list-style-type: none"> <li>• Drug/Alcohol Assessments</li> <li>• Outpatient Substance Use Disorder Treatment for women/women with children</li> <li>• Inpatient Substance Abuse Treatment for women/women with children</li> <li>• Housing services &amp; Sober Living for adult women/Shelter Plus Care</li> </ul> |
| Senior Services, Inc.                       | seniorservicesofwichita.org                                    |  | <a href="mailto:cheriew@seniorservicesofwichita.org">cheriew@seniorservicesofwichita.org</a> | <ul style="list-style-type: none"> <li>• Senior Employment Program is still taking applications for folks 55 and over</li> <li>• Hopes to reopen by June when applications can be taken in person at 9 am to 3 pm Monday through Friday</li> </ul>                                                                              |

## Workforce Alliance Consolidated Budget PY19

July 2019 - June 2020

Estimated Expenditures Through 03/31/2020

| Category              | WIOA                |                   |                     |                    | Community Impact Funds |                   |                     |                    | Consolidated        |                   |                     |                    |
|-----------------------|---------------------|-------------------|---------------------|--------------------|------------------------|-------------------|---------------------|--------------------|---------------------|-------------------|---------------------|--------------------|
|                       | March               | Expenditures      | YTD                 | % Budget Remaining | March                  | Expenditures      | YTD                 | % Budget Remaining | Budget              | Expenditures      | YTD                 | % Budget Remaining |
|                       | Budget              |                   |                     |                    | Budget                 |                   |                     |                    |                     |                   |                     |                    |
| Wages                 | \$ 1,422,735        | \$ 39,282         | \$ 889,782          | 37%                | \$ 1,342,089           | \$ 58,334         | \$ 859,168          | 36%                | \$ 2,764,824        | \$ 97,616         | \$ 1,748,950        | 37%                |
| Fringe                | \$ 348,846          | \$ 34,883         | \$ 256,836          | 26%                | \$ 331,445             | \$ 30,410         | \$ 174,696          | 47%                | \$ 680,291          | \$ 65,293         | \$ 431,532          | 37%                |
| Facilities            | \$ 210,245          | \$ 82,300         | \$ 370,555          | -76%               | \$ 221,743             | \$ 24,661         | \$ 145,522          | 34%                | \$ 431,988          | \$ 106,960        | \$ 516,077          | -19%               |
| Contract/Pro Fees     | \$ 167,371          | \$ 26,945         | \$ 158,309          | 5%                 | \$ 169,734             | \$ 8,579          | \$ 75,022           | 56%                | \$ 337,105          | \$ 35,524         | \$ 233,331          | 31%                |
| Supplies/Equipment    | \$ 45,610           | \$ 1,936          | \$ 69,956           | -53%               | \$ 84,828              | \$ 1,407          | \$ 54,362           | 36%                | \$ 130,438          | \$ 3,343          | \$ 124,318          | 5%                 |
| Outreach/Cap Building | \$ 40,483           | \$ 8,392          | \$ 26,238           | 35%                | \$ 89,320              | \$ 5,737          | \$ 59,630           | 33%                | \$ 129,803          | \$ 14,129         | \$ 85,867           | 34%                |
| Travel/Conferences    | \$ 53,450           | \$ 2,678          | \$ 29,381           | 45%                | \$ 62,976              | \$ 1,332          | \$ 34,921           | 45%                | \$ 116,426          | \$ 4,011          | \$ 64,302           | 45%                |
| Grants Awarded        | \$ 100,500          | \$ -              | \$ -                | 100%               | \$ 103,957             | \$ 2,125          | \$ 40,518           | 61%                | \$ 204,457          | \$ 2,125          | \$ 40,518           | 80%                |
| Staff Development     | \$ 14,350           | \$ 689            | \$ 12,438           | 13%                | \$ 17,570              | \$ 873            | \$ 6,377            | 64%                | \$ 31,920           | \$ 1,563          | \$ 18,815           | 41%                |
| Misc                  | \$ -                | \$ -              | \$ -                | 0%                 | \$ -                   | \$ -              | \$ -                | 0%                 | \$ -                | \$ -              | \$ -                | 0%                 |
| ICW/Work Experience   | \$ 795,000          | \$ 58,452         | \$ 433,598          | 45%                | \$ 162,777             | \$ -              | \$ (14,999)         | 109%               | \$ 957,777          | \$ 58,452         | \$ 418,599          | 56%                |
| On The Job Training   | \$ 50,000           | \$ -              | \$ 11,557           |                    | \$ 450,000             | \$ 1,480          | \$ 45,036           | 90%                | \$ 500,000          | \$ 1,480          | \$ 56,593           | 89%                |
| Incentives            | \$ 4,500            | \$ 300            | \$ 2,450            | 46%                | \$ 7,000               | \$ -              | \$ 6,625            | 5%                 | \$ 11,500           | \$ 300            | \$ 9,075            | 21%                |
| Occupational Training | \$ 317,804          | \$ 13,600         | \$ 117,971          | 63%                | \$ 1,005,822           | \$ 30,083         | \$ 661,991          | 34%                | \$ 1,323,626        | \$ 43,683         | \$ 779,962          | 41%                |
| Supportive Services   | \$ 33,000           | \$ 7              | \$ 14,589           | 56%                | \$ 146,752             | \$ 3,306          | \$ 40,254           | 73%                | \$ 179,752          | \$ 3,312          | \$ 54,843           | 69%                |
| <b>Total</b>          | <b>\$ 3,603,894</b> | <b>\$ 269,463</b> | <b>\$ 2,393,658</b> | <b>34%</b>         | <b>\$ 4,196,013</b>    | <b>\$ 168,327</b> | <b>\$ 2,189,124</b> | <b>48%</b>         | <b>\$ 7,799,907</b> | <b>\$ 437,790</b> | <b>\$ 4,582,783</b> | <b>41%</b>         |

### Analysis

Budget: The PY19 budget with expenditures through the end of the January 31, 2020. The budget includes a breakdown between WIOA (LWDB budget) and non-WIOA Funding (Community Impact Funds) and combined totals.

The PY19 budget allocates 33% on direct client spending including classroom training, work experience, on-the-job training and supportive services. Through March 31, 2020, direct client spending by percentage is 29% in total. The budget has 41% remaining, which is about 16% in the black after the estimated March expenditures. Dislocated Worker activities have increased greatly since the beginning of 2020, and it is expected that the budget will take a significant hit in the Spring. WA Staff is working on securing additional funds to help support Dislocated Workers in the local area.

### Strategic Goals Supported

This activity supports the following Strategic goals of the Local Workforce Development Board:

- Expand Youth Employment Opportunities to help develop the workforce of the future
- Strengthen relationships with WIOA partners, community organizations and educational/training institutions to leverage resources and align services through the one-stop workforce centers (American Job Centers)
- Create and implement a more effective and comprehensive communication plan to increase public awareness about employment and training services, and skills needed for current and future careers in South Central Kansas
- Generate revenue to increase community impact of WIOA and Workforce Centers

### Recommended Action

Receive and file.



THE ODENTHAL GROUP, LLC



*Dear Workforce Partners:*

*The Workforce Alliance Local Workforce Development Board has embarked upon a planning process that will lead to the creation of a new two-year strategic plan. This plan will help guide the projects, operations, and initiatives of the board. It will also help us better create new programs, enhance our services to customers, and improve our existing partnerships.*

*As part of this planning process, we have partnered with [The Odenthal Group](#) to help facilitate a number of virtual conversations. It is important that we hear from all of our stakeholders, workforce partners, and board members. Through your participation, input, unique perspective, and enthusiasm, we hope to create a plan that is truly reflective of the collective impact we know we can have in the future.*

*Each session will be limited to 12 individuals in order to facilitate more in-depth conversation and will be approximately 1 hours and 30 minutes in length.*

*The following topics and times have been scheduled for these conversations:*

**Schedule:**

**Topic One: Planning for the Future During this Economic Crisis**

- [April 27th at 1:00 p.m.](#)
- [April 28th at 4:00 p.m.](#)
- [April 29th at 8:30 a.m.](#)

**Topic Two: The Youth Program and Youth Employment Project**

- [May 4th at 1:00 p.m.](#)
- [May 5th at 4:00 p.m.](#)
- [May 6th at 8:30 a.m.](#)

**Topic Three: Funding and Operations (flexible topic)**

- [May 18th at 1:00 p.m.](#)
- [May 19th at 8:30 a.m.](#)
- [May 20th at 4:00 p.m.](#)

To register for individual sessions, click on the link for that session. For assistance in registration or questions, please contact Shirley Lindhorst at [slindhorst@workforce-ks.com](mailto:slindhorst@workforce-ks.com) or Stan Odenthal at [stan@odenthalgroup.com](mailto:stan@odenthalgroup.com).