



**LWDB Program Operations and Performance Committee
Meeting Agenda**

Thursday, July 9, 2020 • 11:30 a.m.

ZOOM Meeting: <https://us02web.zoom.us/j/87392957493>

- 1. Welcome and Introductions:** Tony Naylor (11:30)
 - 2. Workforce Center Operations:** George Marko (11:35) (pp. 2-5)
An update will be provided to the Committee on Workforce Center services.
Recommended action: Receive and file.
 - 3. Workforce Innovations & Opportunity Act (WIOA) Performance for Program Year 2019 (PY19):**
Denise Houston (11:50) (pp. 6-15)
A preliminary report for WIOA performance for PY19 will be presented.
Recommended action: Take appropriate action.
 - 4. Additions to the Eligible Training Provider (ETP) List:** Denise Houston (12:15) (pp. 16-19)
Additions to the Eligible Training Provider List will be recommended to the Committee for approval.
Recommended action: Approve the initial programs as presented.
 - 5. Consent Agenda:** Tony Naylor (12:30)
Members of the Committee may request discussion on any of the action items at the meeting or the items may be accepted as presented in a single motion.
 - A. Meeting Minutes from May 7, 2020 (pp. 20-22)
 - B. One-Stop Operator Report (p. 23)
 - C. Regional Economic Update (pp. 24-25)
 - D. Workforce Service Model in Cowley and Sumner County Update
 - E. Workforce Alliance Strategic Planning**Recommended Action: Approve the consent agenda as presented.**
 - 6. Adjourn (12:45)**
-

*The next LWDB Program Operations and Performance Committee Meeting
is scheduled for 11:30 a.m. on Thursday, September 3, 2020.*

July 9, 2020

Submitted By: George Marko

Item**Workforce Centers Operations Update****Background**

On June 25th, a staff member at the Wichita Workforce Center tested positive for COVID-19. Procedures were followed to trace contacts, make notifications and the facility was closed for deep cleaning. Given the increased number of active cases of COVID-19, the potential exposure of other Workforce Center staff and an expected surge of cases following the July 4 holiday, the decision was made to close the Workforce Centers to the public, offer services virtually and by phone, and have staff work from home to limit the risk of spreading COVID-19. At this time, the Workforce Centers of South Central Kansas will provide services virtually and by phone until August 3rd.

This report summarizes operations the past few weeks. The operating hours referenced will be reviewed and possibly altered once the Workforce Centers get back to in-person services in August.

Analysis

The Centers saw 1,288 jobseekers for various services in the month of May. The charts below outline the traffic and breakdown the ways in which the centers engaged with customers. The Wichita Workforce Center opened back up for in-person services on May 26th. Hours of operation have temporarily been altered in an attempt to allow for staff health screening in the mornings and cleaning of the facility in the evenings. The center is open to the public, by appointment only, from 8 am to 5 pm Monday through Thursday and 9 am to Noon on Fridays.

During the time that the centers were open to the public, May 26th through June 26th, the Workforce Centers saw 512 jobseekers for in-person services. 117 of those individuals worked with a business services representative to fill out an application or take an assessment as part of an application process. In addition to in-person services with staff, 156 jobseekers utilized the Public Access Computer area to conduct their job search activities on their own.

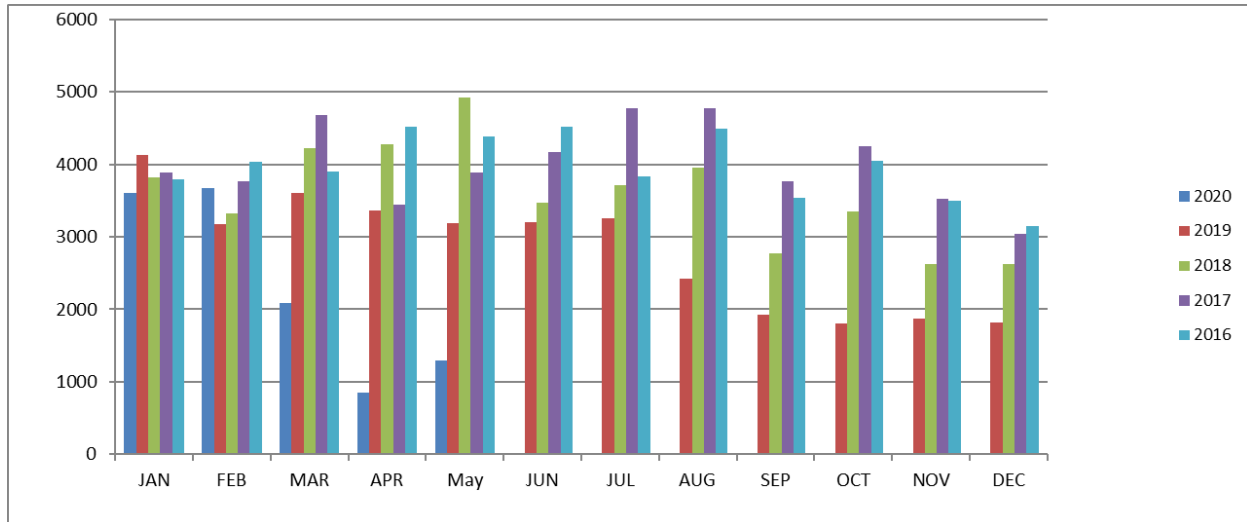
The Workforce Centers in El Dorado and Wellington re-opened for services on June 8th. The offices were operating 8 am to 5 pm Monday through Thursday, closed from noon to 1 pm for lunch, and closed on Fridays. For Wellington, these were new operating hours as the Center had only operated only Tuesdays and Thursdays previously. In addition to new hours, through a partnership with the Sumner County Economic Development (SCED) office, workforce center services will be provided once a week in Caldwell starting in July. Services will be facilitated by SCED administrative staff that have gone through workforce professional training over the last couple of months.

The Workforce Center in Winfield will not re-open and a new model for service delivery is being developed in partnership with Cowley First and Cowley Community College. This decision followed a meeting convened on March 11th to discuss the community's needs and how the county can move forward with partnerships to serve jobseekers and employers. At this time, jobseekers can still engage with workforce center staff to address their needs. During COVID-19, the workforce center has built a stable virtual services option that will serve many clients in the Cowley county area until formal partnerships are created. It is hoped that multiple access points for customers can be created both virtually and physically. In cases that a customer cannot connect with workforce center staff virtually, accommodations for an in-person meeting will be made.

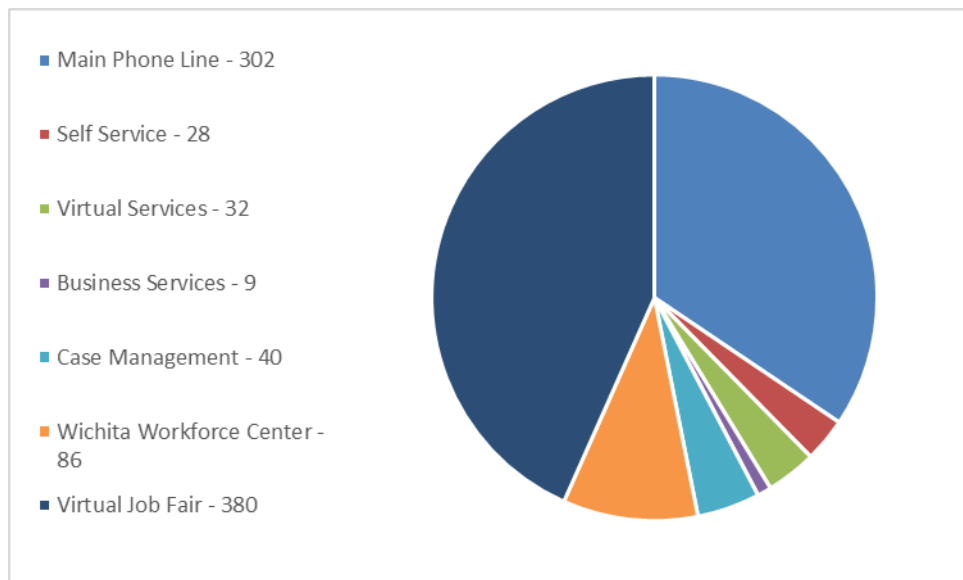
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Submitted By: George Marko

Total Customer Traffic May 2020



Office/Service Traffic Breakdown – May 2020



Workshops - YouTube

Since the beginning of March, center staff have been diligently working to convert and create content for customers to engage with through our social media, in particular our YouTube page. To date, we have created 23 videos with topics ranging from short videos highlighting our new virtual career center to Intro to Word Workshop. The page has increased by 36 subscribers in this time. The videos also have had over a 690 views. Moving forward we will continue to create and add new content to our YouTube page but we will start to focus on how to connect virtually with our customers in a live format.

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Submitted By: George Marko

Imagine Academy

The Wichita Workforce Center administers these free certifications that focus on the Microsoft Office Suite 2013 (Word, PowerPoint, Excel, Outlook, Access, OneNote, and SharePoint). Below are the current totals for Imagine Academy. We have been able to award three certificates so far during this pandemic thanks to the new online certification exam process. So far in 2020, there has been 29 individual active customers. 46 total individual customers who have requested to participate in Imagine Academy in which the program saw a total of 89 active customers for all of 2019.

	2013			2016			2019 / 365			
2020 Certification Exam Type	2013 attempt	2013 pass	2013 fail	2016 attempt	2016 pass	2016 fail	2019 attempt	2019 pass	2019 fail	Total Certificates
Word	0	0	0	5	5	0	1	1	0	6
Excel	0	0	0	5	4	1	1	1	0	4
PowerPoint	0	0	0	3	3	0	0	0	0	3
Outlook	6	2	4	1	1	0	NA	NA	NA	3
Access	0	0	0	0	0	0	0	0	0	0
One Note	1	1	0	NA	NA	NA	NA	NA	NA	1
SharePoint	0	0	0	NA	NA	NA	NA	NA	NA	0
Word Expert	0	0	0	0	0	0	0	0	0	0
Excel Expert	2	0	2	0	0	0	0	0	0	0
Master Certifications	2	0	2	0	0	0	0	0	0	0
Total	11	3	8	14	13	1	2	2	0	17

Years	Attempt	Pass	Fail	Success Rate	Gained employment	Employment gain related to cert(s)	Promotion or wage gain	Wage gain related to cert(s)
2016 Totals	7	3	4	42.86%	unknown	na	unknown	na
2017 Totals	65	53	12	81.54%	unknown	na	unknown	na
2018 Totals	53	42	11	79.25%	unknown	na	unknown	na
2019 Totals	128	94	34	73.44%	22	10	0	0
2020 Totals	27	18	9	66.67%	2	0	0	0
All	280	210	70	75.00%	24	10	0	0

Business Report May-June 2020**Statewide Virtual Job Fairs**

The first ever Statewide Virtual Job Fair was conducted on May 27th and 28th. The event itself was smaller in size as it was a pilot event. A second, much larger, Statewide Virtual Job Fair was held June 23rd through June 25th that incorporated 165 employers from across the state. Features of these events included individual virtual booths and public or private chat options with employers during designated times. Jobseekers also had the ability to upload their resumes to showcase to employers during their chats. In total the job fairs included 31 different businesses for Local Area IV, the list

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Submitted By: George Marko

below outlines the companies that participated in the events. Combined the job fairs saw over 3,100 users, with the most recent event having just shy of 1,500. June's event saw 1,090 new users to the platform and Wichita users accounted for 15% of the overall jobseeker traffic.

Virtual Job Fair Participating Companies	
7 Clans Casinos	KETCH
ADT Security Services	Local # 29 Sheet Metal Union
Aerospace Turbine Rotables	Mahaney Group
Allied Universal	Mental Health Association of SCK
Alltite, Inc.	NORC at The University of Chicago
Barton Community College	Prairie View, Inc.
Bombardier Aviation	Retail Odyssey
City of El Dorado	Sedgwick County
Creekstone Farms	Starkey, Inc.
Dillons	Susan B Allen Memorial Hospital
El Dorado Correctional Facility	The Arnold Group-Wichita
Emprise Bank	The Arnold Group-Winfield
Farmers Insurance Group	U.S. Census 2020
First Student	USD 259-Wichita Public Schools
Foley Equipment	Workforce Centers of South Central Kansas (DOC)
Goodwill Industries of Kansas	

May 2020

45 – Pre-Employment Skills Assessments Administered

123 - Services to Employers

273 - Job Postings

14 – Employer Accounts Created

Recommended Action

Receive and File.

Item

WIOA Performance Reports

Background

Program Year 2019 performance ended on June 30, 2020. Final performance numbers will be available in late August 2020.

Analysis

WIOA Adult, Dislocated Worker, and Youth (PY19)

The Adult Program projected PY19 performance is to exceed the goal for Credential Rate. LAIV is projected to meet the sanction level for Entered Employment 2nd Quarter and Entered Employment 4th Quarter. LAIV is projected to not meet the sanction level for Median Earnings. Measurable Skills Gain is 40.58% and data entry continues.

The Dislocated Worker Program projected PY19 performance is to exceed the goal for Entered Employment 2nd Quarter, Entered Employment 4th Quarter, Credential Rate and Median Earnings. Measurable Skills Gain is 18.75% and data entry continues.

The Youth Program projected PY19 performance is to exceed the goal for Placement in Employment, Education, or Training 2nd Quarter. LAIV is projected to meet the sanction level for Placement in Employment, Education, or Training 4th Quarter. LAIV is projected to not meet the sanction level for Credential Rate. Median Earnings are currently \$3,789.47. Measurable Skills Gain is 0%. Data entry for Measure Skills Gain for Youth has to be reentered.

While LAIV may not meet the sanction level for Youth Credential Rate this year, the measure has improved each quarter. The first quarter was 26.67% and the fourth quarter was as 69.23%. This committee tasked staff with developing a Corrective Action Plan and program changes to address the issues with this measure. Those changes are starting to reflect in performance and showing the positive impact on the Youth program.

Local Area IV is behind the State in projected annual performance. Local Area IV is projected to exceed the goal for six measures, meet the goal for three measures, and not meet the sanction level for two measures. The State is projected to exceed the goal for seven measures and meet the sanction level for four measures.

Wagner Peyser (PY19)

Local Area IV is projected to exceed the goal for Entered Employment 2nd Quarter, Entered Employment 4th Quarter, and Median Earnings for PY19.

Effectiveness in Serving Employers for WIOA and Wagner-Peyser

The Effectiveness in Serving Employers measure is still in baseline status and Kansas recently began tracking and reporting on this measure. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate. Adult Retention rate is 65.19%, Dislocated Worker Retention rate is 83.67%, Youth Retention rate is 44.44%, and Wagner Peyser Retention rate is 67.67%. Statewide Employer Penetration rate is 6.18%. Statewide Repeat Business Customers rate is 41.17%.

WIOA Average Indicator Scores (PY19)

For Average Indicator Score for PY19, Local Area IV is projected to exceed the goal for Employment 2nd Quarter after Exit and Median Earnings, and meet the sanction level for Employment 4th Quarter after Exit and Credential Rate.

For Average Program Score for PY19, Local Area IV is projected to exceed the goal for the Dislocated Worker Program, and meet the sanction level for the Adult and Youth Programs.

Senior Community Service Program (PY19)

The Senior Community Service Program projected PY19 performance is to exceed the goal for Service to Most in Need, Employment Rate 2nd Quarter After Exit, and Employment Rate 4th Quarter After Exit. LAIV is projected to meet the sanction level for Service Level. Community Service and Median Earnings are not yet available for the 4th quarter or PY19.

Strategic Goals Supported

This activity supports the following Strategic goals of the Local Workforce Development Board:

- Strengthen relationships with WIOA partners, community organizations and educational/training institutions to leverage resources and align services through the one-stop workforce centers (American Job Centers)

Recommended Action: Receive and file.

**WIOA Programs
Program Year 2019
Performance Report of LA IV
as of 07/01/2020**

Adult		Goal		PY19 1st Qtr July 19 - Sept 19		PY19 2nd Qtr Oct 19 - Dec 19		PY19 3rd Qtr Jan 20 - Mar 20		PY19 4th Qtr Apr 20 - June 20		PY19 Annual Report July 19 - June 20		PY19 State / Annual Report July 19 - June 20		*Reporting Period
		Sanction														
Employment Rate	(2nd Qtr. after Exit)	78.7%		230		247		180		123		789		2001		4th Qtr= 04/01/19 to 06/30/19
	Qtr. after Exit)	70.83%		305	76.00	325	70.31	256	70.31	66.13	186	72.99	1081	73.46	2724	Annual= 07/01/18 to 06/30/19
Employment Rate	(4th Qtr. after Exit)	76.6%		213		290		219		224		961		2189		4th Qtr= 10/01/18 to 12/31/18
	Qtr. after Exit)	68.94%		305	72.86	398	72.04	304	69.14	324		71.29	1348	73.70	2970	Annual= 01/01/18 to 12/31/18
Earnings (Median Earnings 2nd Qtr. after Exit)		\$6,225.00														4th Qtr= 04/01/19 to 06/30/19
		\$5,602.50		N/A	\$5,443.56	N/A	\$5,279.75	N/A	5764.50	N/A		\$5,580.00	N/A	\$6,113.46	N/A	Annual= 07/01/18 to 06/30/19
Credential Attainment (Within 4 Qtrs. after Exit)		67.4%		1		6		3		9		19		383		4th Qtr= 10/01/18 to 12/31/18
		60.66%		4	66.67	9	75.00	4	81.82	11		79.17	24	71.72	534	Annual= 01/01/18 to 12/31/18
Measurable Skills Gain (Real Time Measure)		N/A		1		8		4		4		28		392		4th Qtr= 04/01/20 to 06/30/20
		N/A		35	27.59	29	12.50	32	10.53	38		40.58	69	51.04	768	Annual= 07/01/19 to 06/30/20

Dislocated Workers

Employment Rate (2nd Qtr. after Exit)	81.7%		23		26		15		13		78		228		4th Qtr= 04/01/19 to 06/30/19
	73.53%	88.46	26	86.67	30	78.95	19	86.67	15	85.71	91	276	82.61	276	Annual= 07/01/18 to 06/30/19
Employment Rate (4th Qtr. after Exit)	80.2%		25		19		21		27		92		238		4th Qtr= 10/01/18 to 12/31/18
	72.18%	71.43	35	86.36	22	84.00	25	87.10	31	81.42	113	295	80.68	295	Annual= 01/01/18 to 12/31/18
Earnings (Median Earnings 2nd Qtr. after Exit)	\$8,084.00														4th Qtr= 04/01/19 to 06/30/19
	\$7,275.60	\$9,527.95	N/A	\$9,221.63	N/A	\$11,414.19	N/A	8097.27	N/A	\$9,456.90	N/A	N/A	\$9,539.40	N/A	Annual= 07/01/18 to 06/30/19
Credential Attainment (Within 4 Qtrs. after Exit)	69.0%		3		4		3		6		16		107		4th Qtr= 10/01/18 to 12/31/18
	62.10%	75.00	4	57.14	7	75.00	4	75.00	8	69.57	23	123	86.99	123	Annual= 01/01/18 to 12/31/18
Measurable Skills Gain (Real Time Measure)	N/A		2		0		1		0		3		71		4th Qtr= 04/01/20 to 06/30/20
	N/A	11.76	17	0.00	11	25.00	4	0.00	3	18.75	16	119	59.66	119	Annual= 07/01/19 to 06/30/20

Youth

Education and Employment Rate (2nd Qtr. after Exit)	72.6%		15		8		7		4		37		318		4th Qtr= 04/01/19 to 06/30/19
	65.34%	78.95	19	57.14	14	77.78	9	100.00	4	75.71	49	425	74.82	425	Annual= 07/01/18 to 06/30/19
Education and Employment Rate (4th Qtr. after Exit)	67.4%		11		19		9		13		53		341		4th Qtr= 10/01/18 to 12/31/18
	60.66%	55.00	20	76.00	25	47.37	19	81.25	16	66.25	80	453	75.28	453	Annual= 01/01/18 to 12/31/18
Earnings (Median Earnings 2nd Qtr. after Exit)	N/A														4th Qtr= 04/01/19 to 06/30/19
	N/A	\$3,009.76	N/A	\$2,647.66	N/A	\$4,843.40	N/A	3215.12	N/A	\$3,789.47	N/A	N/A	\$3,410.54	N/A	Annual= 07/01/18 to 06/30/19
Credential Attainment (Within 4 Qtrs. after Exit)	63.3%		4		9		10		9		32		179		4th Qtr= 10/01/18 to 12/31/18
	56.97%	26.67	15	40.91	22	62.50	16	69.23	13	49.23	65	288	62.15	288	Annual= 01/01/18 to 12/31/18
Measurable Skills Gain (Real Time Measure)	N/A		0		0		0		0		0		112		4th Qtr= 04/01/20 to 06/30/20
	N/A	0.00	29	0.00	28	0.00	11	0.00	9	0.00	31	260	43.08	260	Annual= 07/01/19 to 06/30/20

Summary LA IV

	1st Qtr		2nd Qtr		3rd Qtr		4th Qtr	
	Adult	Youth	Adult	Youth	Adult	Youth	Adult	Youth
Met Goal	3	1	3	1	3	1	1	3
Met Sanction	3		3		1	1	2	
Did Not Meet Sanction	1	2	1	2	2	1	1	

Summary Annual LA IV / State

Program to Date		State	
Adult	Youth	Adult	Youth
1	4	1	7
2	1	4	
1	1		

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

*** No data showing in the quarter yet even though it is within the current reporting period.

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**WIOA Programs
Program Year 2019
4th Quarter Performance Report
Comparison of Local Areas as of 07/01/2020**

Adults	Report Period*	Goal	LA IV South Central Kansas 6 Counties	LA I Western Kansas 62 Counties	LA II North East Kansas 17 Counties	LA III Kansas City Area 3 Counties	LA V South East Kansas 17 Counties	State
		Sanction						
Employment Rate (2nd Qtr. after Exit)	04/01/19 to 06/30/19	78.7%						
		70.83%	66.13	86.54	78.87	66.08	58.33	67.35
Employment Rate (4th Qtr. after Exit)	10/01/18 to 12/31/18	76.6%						
		68.94%	69.14	92.16	76.19	68.32	70.25	71.24
Earnings (Median Earnings 2nd Qtr. after Exit)	04/01/19 to 06/30/19	\$6,225.00						
		\$5,602.50	\$5,764.50	\$7,325.77	\$8,973.00	\$5,590.03	\$7,513.06	\$6,500.78
Credential Attainment (Within 4 Qtrs. after Exit)	10/01/18 to 12/31/18	67.4%						
		60.66%	81.82	57.14	68.97	77.50	45.83	65.47
Measurable Skills Gain (Real Time Measure)	04/01/20 to 06/30/20	N/A						
		N/A	10.53	56.64	20.69	62.07	14.08	37.88

Dislocated Workers

Employment Rate (2nd Qtr. after Exit)	04/01/19 to 06/30/19	81.7%						
		73.53%	86.67	100.00	~~~~	72.09	81.82	78.95
Employment Rate (4th Qtr. after Exit)	10/01/18 to 12/31/18	80.2%						
		72.18%	87.10	100.00	~~~~	56.52	83.33	78.26
Earnings (Median Earnings 2nd Qtr. after Exit)	04/01/19 to 06/30/19	\$8,084.00						
		\$7,275.60	\$8,097.27	\$6,867.46	~~~~	\$11,245.92	\$5,351.30	\$8,275.57
Credential Attainment (Within 4 Qtrs. after Exit)	10/01/18 to 12/31/18	69.0%						
		62.10%	75.00	83.33	~~~~	93.75	100.00	87.88
Measurable Skills Gain (Real Time Measure)	04/01/20 to 06/30/20	N/A						
		N/A	0.00	26.32	~~~~	40.00	33.33	32.08

Youth

Education and Employment Rate (2nd Qtr. after Exit)	04/01/19 to 06/30/19	72.6%						
		65.34%	100.00	89.47	71.43	71.05	57.14	73.08
Education and Employment Rate (4th Qtr. after Exit)	10/01/18 to 12/31/18	67.4%						
		60.66%	81.25	100.00	86.67	75.00	54.17	76.36
Earnings (Median Earnings 2nd Qtr. after Exit)	04/01/19 to 06/30/19	N/A						
		N/A	\$3,215.12	\$3,943.15	\$2,344.77	\$2,248.60	\$3,738.86	\$3,237.09
Credential Attainment (Within 4 Qtrs. after Exit)	10/01/18 to 12/31/18	63.3%						
		56.97%	69.23	100.00	50.00	50.00	27.27	59.38
Measurable Skills Gain (Real Time Measure)	04/01/20 to 06/30/20	N/A						
		N/A	0.00	33.33	19.05	37.93	12.50	23.49

Quarterly Summary - All 5 Local Areas / State

	LA IV			LA I			LA II		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	1	4	3	3	3	3	3	^^	1
Met Sanction	2						1	^^	1
Did Not Meet Sanction	1			1	1			^^	1

	LA III			LA V			State		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	1	2	1	1	4		1	2	2
Met Sanction			1	1			2	2	1
Did Not Meet Sanction	3	2	1	2	1	3	1		

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**WIOA Effectiveness in Serving Employers**  
**Program Year 2019**  
**Performance Report of LAIV**  
**as of 07/01/2020**

Retention is the only measure that varies across WIOA / Wagner Peyser performance reports. The top table is a breakdown of the annual Retention performance percentages for Local Area IV and the State. The bottom chart reflects the statewide performance percentages for the 2 other employer based performance measures (Employer Penetration Rate & Repeat Business Customers Rate).

|                                                               |          | PY19<br>Annual Report / LAIV<br>July 19 - June 20 |      | PY19<br>Annual Report / State<br>July 19 - June 20 |       | *Reporting Period            |
|---------------------------------------------------------------|----------|---------------------------------------------------|------|----------------------------------------------------|-------|------------------------------|
|                                                               | Goal     |                                                   |      |                                                    |       |                              |
|                                                               | Sanction |                                                   |      |                                                    |       |                              |
| *No Goals / Sanctions set at this time*                       |          |                                                   |      |                                                    |       |                              |
| Retention - Adult<br>(2nd & 4th Qtrs. After Exit)             | N/A      | 65.19%                                            | 646  | 64.92%                                             | 1475  | Annual= 01/01/18 to 12/31/18 |
|                                                               | N/A      |                                                   | 991  |                                                    | 2272  |                              |
| Retention - Dislocated Worker<br>(2nd & 4th Qtrs. After Exit) | N/A      | 83.67%                                            | 82   | 80.24%                                             | 203   | Annual= 01/01/18 to 12/31/18 |
|                                                               | N/A      |                                                   | 98   |                                                    | 253   |                              |
| Retention - Youth<br>(2nd & 4th Qtrs. After Exit)             | N/A      | 44.44%                                            | 24   | 54.68%                                             | 181   | Annual= 01/01/18 to 12/31/18 |
|                                                               | N/A      |                                                   | 54   |                                                    | 331   |                              |
| Retention - Wagner Peyser<br>(2nd & 4th Qtrs. After Exit)     | N/A      | 67.67%                                            | 4949 | 65.03%                                             | 11263 | Annual= 01/01/18 to 12/31/18 |
|                                                               | N/A      |                                                   | 7313 |                                                    | 17321 |                              |

|                                                                                                                        | Goal     | PY19<br>State / Annual Report<br>July 19 - June 20 |       | *Reporting Period            |
|------------------------------------------------------------------------------------------------------------------------|----------|----------------------------------------------------|-------|------------------------------|
|                                                                                                                        | Sanction |                                                    |       |                              |
| <b>Employer Penetration Rate</b><br>(% of Employers using WIOA Core Services)                                          | N/A      | 6.18%                                              | 5486  | Annual= 07/01/18 to 06/30/19 |
|                                                                                                                        | N/A      |                                                    | 88723 |                              |
| <b>Repeat Business Customers Rate</b><br>(% of Employers that used WIOA Core Serv. more than once in the last 3 years) | N/A      | 41.17%                                             | 3598  | Annual= 07/01/18 to 06/30/19 |
|                                                                                                                        | N/A      |                                                    | 8739  |                              |

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**Wagner-Peyser  
Program Year 2019  
Performance Report of LAIV  
as of 07/01/2020**

| Job Service                                     | Goal       |  | PY19<br>1st Qtr<br>July 19 - Sept 19 |  | PY19<br>2nd Qtr<br>Oct 19 - Dec 19 |  | PY19<br>3rd Qtr<br>Jan 20 - Mar 20 |  | PY19<br>4th Qtr<br>Apr 20 - June 20 |  | *Reporting Period             |
|-------------------------------------------------|------------|--|--------------------------------------|--|------------------------------------|--|------------------------------------|--|-------------------------------------|--|-------------------------------|
|                                                 | Sanction   |  |                                      |  |                                    |  |                                    |  |                                     |  |                               |
| <b>Employment Rate</b><br>(2nd Qtr. after Exit) | 67.9%      |  | 1782                                 |  | 1584                               |  | 1752                               |  | 1565                                |  | 4th Qtr= 04/01/19 to 06/30/19 |
|                                                 | 61.11%     |  | 2526                                 |  | 2108                               |  | 2342                               |  | 2119                                |  | Annual= 07/01/18 to 06/30/19  |
| <b>Employment Rate</b><br>(4th Qtr. after Exit) | 68.2%      |  | 2157                                 |  | 1956                               |  | 1749                               |  | 1498                                |  | 4th Qtr= 10/01/18 to 12/31/18 |
|                                                 | 61.38%     |  | 2877                                 |  | 2726                               |  | 2529                               |  | 2113                                |  | Annual= 01/01/18 to 12/31/18  |
| <b>Earnings</b>                                 | \$4,701.00 |  |                                      |  |                                    |  |                                    |  |                                     |  | 4th Qtr= 04/01/19 to 06/30/19 |
| (Median Earnings 2nd Qtr. after Exit)           | \$4,230.90 |  | N/A                                  |  | \$6,241.60                         |  | N/A                                |  | \$6,271.01                          |  | Annual= 07/01/18 to 06/30/19  |

| Wagner-Peyser                                   | Goal       |  | PY19<br>Annual Report<br>July 19 - June 20 |  | PY19<br>State / Annual Report<br>July 19 - June 20 |  | PY19<br>*Reporting Period     |  |
|-------------------------------------------------|------------|--|--------------------------------------------|--|----------------------------------------------------|--|-------------------------------|--|
|                                                 | Sanction   |  |                                            |  |                                                    |  |                               |  |
| <b>Employment Rate</b><br>(2nd Qtr. after Exit) | 67.9%      |  | 6711                                       |  | 16603                                              |  | 4th Qtr= 04/01/19 to 06/30/19 |  |
|                                                 | 61.11%     |  | 9134                                       |  | 23708                                              |  | Annual= 07/01/18 to 06/30/19  |  |
| <b>Employment Rate</b><br>(4th Qtr. after Exit) | 68.2%      |  | 7395                                       |  | 17606                                              |  | 4th Qtr= 10/01/18 to 12/31/18 |  |
|                                                 | 61.38%     |  | 10282                                      |  | 25675                                              |  | Annual= 01/01/18 to 12/31/18  |  |
| <b>Earnings</b>                                 | \$4,701.00 |  |                                            |  |                                                    |  | 4th Qtr= 04/01/19 to 06/30/19 |  |
| (Median Earnings 2nd Qtr. after Exit)           | \$4,230.90 |  | N/A                                        |  | \$5,724.13                                         |  | Annual= 07/01/18 to 06/30/19  |  |

| Summary LA IV         | Quarterly Local Area IV |         |         |         |
|-----------------------|-------------------------|---------|---------|---------|
|                       | 1st Qtr                 | 2nd Qtr | 3rd Qtr | 4th Qtr |
| Met Goal              | 3                       | 3       | 3       | 3       |
| Met Sanction          |                         |         |         |         |
| Did Not Meet Sanction |                         |         |         |         |

| Summary Annual LA IV / State | Program to Date |       |
|------------------------------|-----------------|-------|
|                              | LAIV            | State |
| Met Goal                     | 3               | 3     |
| Met Sanction                 |                 |       |
| Did Not Meet Sanction        |                 |       |

\*\*\*\*\* The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level

\* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**WIOA Programs**  
**Program Year 2019**  
**Performance Throughout the Program Year**  
**Local Area IV**  
**as of 07/01/2020**

| Local Area IV Performance Through PY 2019 |                    |                |                    |                |                    |               |                         |
|-------------------------------------------|--------------------|----------------|--------------------|----------------|--------------------|---------------|-------------------------|
| Indicator / Program                       | Performance / Goal | Title I Adults | Performance / Goal | Title I DW     | Performance / Goal | Title I Youth | Average Indicator Score |
| Employment 2nd Quarter After Exit         | 72.99%             | 92.74%         | 85.71%             | 104.91%        | 75.51%             | 104.01%       | 100.55%                 |
|                                           | 78.70%             |                | 81.70%             |                | 72.60%             |               |                         |
| Employment 4th Quarter After Exit         | 71.29%             | 93.07%         | 81.42%             | 101.52%        | 66.25%             | 98.29%        | 97.63%                  |
|                                           | 76.60%             |                | 80.20%             |                | 67.40%             |               |                         |
| Median Earnings 2nd Quarter After Exit    | \$5,580.00         | 89.64%         | \$9,456.90         | 116.98%        | X                  | N/A           | 103.31%                 |
|                                           | \$6,225.00         |                | \$8,084.00         |                | X                  |               |                         |
| Credential Attainment Rate                | 79.17%             | 117.46%        | 69.57%             | 100.83%        | 49.23%             | 77.77%        | 98.69%                  |
|                                           | 67.40%             |                | 69.00%             |                | 63.30%             |               |                         |
| <b>Average Program Score</b>              | <b>90.00%</b>      | <b>98.23%</b>  | <b>90.00%</b>      | <b>106.06%</b> | <b>90.00%</b>      | <b>93.36%</b> |                         |

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

**WIOA Programs**  
**Program Year 2019**  
**Performance Throughout the Program Year**  
**Statewide**  
**as of 07/01/2020**

| Overall State Performance Through PY 2019 |                    |                |                    |                |                    |                |                         |
|-------------------------------------------|--------------------|----------------|--------------------|----------------|--------------------|----------------|-------------------------|
| Indicator / Program                       | Performance / Goal | Title I Adults | Performance / Goal | Title I DW     | Performance / Goal | Title I Youth  | Average Indicator Score |
| Employment 2nd Quarter After Exit         | 73.46%             | 93.34%         | 82.61%             | 101.11%        | 74.82%             | 103.06%        | 99.17%                  |
|                                           | 78.70%             |                | 81.70%             |                | 72.60%             |                |                         |
| Employment 4th Quarter After Exit         | 73.70%             | 96.21%         | 80.68%             | 100.60%        | 75.28%             | 111.69%        | 102.83%                 |
|                                           | 76.60%             |                | 80.20%             |                | 67.40%             |                |                         |
| Median Earnings 2nd Quarter After Exit    | \$6,113.46         | 98.21%         | \$9,539.40         | 118.00%        | X                  | N/A            | 108.11%                 |
|                                           | \$6,225.00         |                | \$8,084.00         |                | X                  |                |                         |
| Credential Attainment Rate                | 71.72%             | 106.41%        | 86.99%             | 126.07%        | 62.15%             | 98.18%         | 110.22%                 |
|                                           | 67.40%             |                | 69.00%             |                | 63.30%             |                |                         |
| <b>Average Program Score</b>              | <b>90.00%</b>      | <b>98.54%</b>  | <b>90.00%</b>      | <b>111.45%</b> | <b>90.00%</b>      | <b>104.31%</b> |                         |

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

## Performance Through PY Year – Calculation Key

| Local Area IV Performance Through PY 2017 |                      |                |                    |            |                    |               |                         |
|-------------------------------------------|----------------------|----------------|--------------------|------------|--------------------|---------------|-------------------------|
| Indicator / Program                       | Performance / Goal   | Title I Adults | Performance / Goal | Title I DW | Performance / Goal | Title I Youth | Average Indicator Score |
| Employment 2nd Quarter After Exit         | A 72.27%<br>B 78.70% | 91.83%         | 75.00%<br>83.00%   | 90.36%     | 65.15%<br>74.00%   | 88.04%        | 90.08%                  |
| Employment 4th Quarter After Exit         | 72.34%<br>70.80%     | 102.18%        | 78.00%<br>75.30%   | 103.59%    | 66.15%<br>71.40%   | 92.65%        | 99.47%                  |
| Median Earning 2nd Quarter After Exit     | \$5,235<br>\$6,097   | 85.86%         | \$9,607<br>\$7,685 | 125.01%    | X<br>X             | N/A           | 105.43%                 |
| Credential Attainment Rate                | 83.02%<br>54.80%     | 151.50%        | 66.67%<br>54.30%   | 122.78%    | 24.07%<br>60.60%   | 39.72%        | 104.67%                 |
| Average Program Score                     | 90.00%               | 107.84%        | 90.00%             | 110.43%    | 90.00%             | 73.47%        |                         |

**A** = Performance / Goal Actual Rate

**B** = Performance / Goal Target Rate

1. Take **Actual Rate** / **Target Rate** = Percentage Rate/s for Title I Programs Adult, DW, Youth (i.e.  $72.27\% / 78.70\% = 91.83\%$ ). Complete this for each indicator in each program to obtain all initial percentage rates (indicated by purple box above).

2. Average Program Score – To figure the Average Program Score:

Add the percentage totals for each Title I program column (i.e. Adult  $91.83\% + 102.18\% + 85.86\% + 151.50\% = 431.37\%$ ). Then divide the total by the number of program indicators for each program (i.e. Adult  $431.37\% / 4 = 107.84\%$ ).

3. Average Indicator Score – To figure the Average Indicator Score:

Add the percentage totals for each Indicator / Program row (i.e. Employment 2nd Quarter After Exit  $91.83\% + 90.36\% + 88.04\% = 270.23\%$ ). Then divide the total by the number of Title I Programs in the indicator (i.e. Employment 2nd Quarter After Exit  $270.23\% / 3 = 90.08\%$ ).

*All Actual Rate / Target Rate percentages pulled from WIOA Annual Performance Reports – Local Area/WIB & Statewide*

**Senior Community Service Employment Program (SCSEP)**  
**Program Year 2019**  
**Performance Report of LAIV**  
**as of 07/01/2020 (Updated Quarterly)**

\*updated Goals/Sanctions per SPARQ website as of 10/07/2019\*

| SCSEP Measure                                    | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Goal    |          | PY19<br>1st Qtr<br>July 1 to<br>Sept 19 |         | PY19<br>2nd Qtr<br>Oct 19-<br>Dec 19 |         | PY19<br>3rd Qtr<br>Jan 20-<br>Mar 20 |       | PY19<br>4th Qtr<br>Apr 20-<br>June 20 |       | PY19<br>YTD<br>July 19-<br>June 20 |     |
|--------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|----------|-----------------------------------------|---------|--------------------------------------|---------|--------------------------------------|-------|---------------------------------------|-------|------------------------------------|-----|
|                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Goal    | Sanction |                                         |         |                                      |         |                                      |       |                                       |       |                                    |     |
| Service Level                                    | The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions                                                                                                                                                                                                                                                                                                                                                                                                                               | 150.0%  |          | 86                                      | 84      | 83                                   | 83      | 83                                   | 70    | 114                                   |       |                                    |     |
|                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 135.0%  |          | 83                                      | 101.2%  | 83                                   | 100.0%  | 83                                   | 84.3% | 137.3%                                |       |                                    |     |
| Community Service                                | The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period                                                                                                                                                                                                                                                                                                                                                                                                                | 76.0%   |          | 15546                                   | 16057   | 15419                                | 15419   | 15419                                | 0     | 47286                                 |       |                                    |     |
|                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 68.4%   |          | 22576                                   | 71.0%   | 22613                                | 68.2%   | 22613                                | 22659 | 90461                                 |       |                                    |     |
| Service to Most In Need                          | Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided the number of participants who are active on the last day of the reporting period or who exited during the reporting period | 2.80%   |          | 240                                     | 248     | 252                                  | 252     | 218                                  | 333   |                                       |       |                                    |     |
|                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 2.52%   |          | 86                                      | 2.95%   | 84                                   | 3.04%   | 83                                   | 3.11% | 70                                    | 2.92% | 114                                |     |
| Employment Rate<br>(2nd Qtr. after Exit)         | The percentage of participants who are in unsubsidized employment during the second quarter after exit from the program.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 32.0%   |          | 8                                       | 4       | 9                                    | 9       | 0                                    | 21    |                                       |       |                                    |     |
|                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 28.8%   |          | 14                                      | 30.8%   | 13                                   | 52.9%   | 17                                   | 47.7% | 44                                    |       |                                    |     |
| Employment Rate<br>(4th Qtr. after Exit)         | The percentage of participants who are in unsubsidized employment during the fourth quarter after exit from the program                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 28.1%   |          | 2                                       | 3       | 6                                    | 6       | 0                                    | 11    |                                       |       |                                    |     |
|                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 25.3%   |          | 4                                       | 21.4%   | 14                                   | 42.9%   | 14                                   | 34.4% | 32                                    |       |                                    |     |
| Earnings<br>(Median Earning 2nd Qtr. after Exit) | The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | \$3,431 |          |                                         |         |                                      |         |                                      |       |                                       |       |                                    |     |
|                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | \$3,088 |          | N/A                                     | \$3,743 | N/A                                  | \$3,466 | N/A                                  | N/A   | N/A                                   |       |                                    | N/A |

| Summary     |   |             |             |             | YTD |  |
|-------------|---|-------------|-------------|-------------|-----|--|
| 1st Quarter |   | 2nd Quarter | 3rd Quarter | 4th Quarter |     |  |
| 3           | 2 | 4           | 1           | 3           |     |  |
| 2           | 2 |             |             | 1           |     |  |
| 1           | 2 | 2           | 1           |             |     |  |

Bold Numbers = Official numbers and will not change  
 ~~~~ = Information is not available

July 9, 2020

Submitted By: Denise Houston

Item

The following additions are recommended for the Eligible Training Provider List.

Background

All programs on the Eligible Training Provider List must be approved by the Committee.

Analysis**Pending Initial Programs**

Staff recommends approving the following:

Butler Community College: 31 programs

- Allied Health Professional
- Cardio-Phlebotomy Technician
- Clinical Medical Assistant
- Clinical Medical Professional
- EKG Technician
- Electronic Health Records and Reimbursement Specialist
- Electronic Health Records Specialist
- Elementary Education
- Emergency Medical Technician, Advanced
- Farm and Ranch Management
- Health Unit Coordinator
- Healthcare Administration Professional
- Healthcare IT Technician
- IT Helpdesk Administrator
- IT Network Technician
- IT Security and Network Technician
- IT Security Specialist
- IT Support Professional
- Medical Billing Specialist
- Medical Front Office Administration Specialist
- Medical Front Office and Electronic Health Records
- Medical Front Office Asst and Administration Specialist
- Medical Care Coordinator
- PC Technician
- Pharmacy Technician Specialist
- Phlebotomy Technician
- Professional Coder
- Secondary Education
- Speech Communication
- Unified Teaching
- VetBloom Veterinary Assistant

July 9, 2020

Submitted By: Denise Houston

Friends University: Five programs

- Business Administration
- Computer Information Systems
- Criminal Justice
- Cyber Security
- Elementary Education

Staff recommends to not approve the following programs. The median hourly wage in Kansas for these programs is below the self-sufficient wage:

- Butler Community College: Patient Care Technician
- Crave Beauty Academy: Cosmetology

Supports Strategic Goals

- Strengthen relationships with WIOA partners, community organizations and educational/training institutions to leverage resources and align services through the one-stop workforce centers (American Job Centers)

Recommended Action

Approve or deny the initial programs as presented.

**WIOA Eligible Training Provider
Programs Information
July 2020**

| Provider Name | Online Platform | Program Name | Occupation/
Industry in Area
IV | Length of
Training | Approximate
Cost Per
Credit Hour In
State | Approximate
Total Program
Cost | Type of
Attainment | Wage
Per
Hour | Recommended Action |
|---------------------------------|-----------------|---|---------------------------------------|-------------------------------|--|--------------------------------------|---------------------------|---------------------|--------------------|
| Pending Initial Programs | | | | | | | | | |
| Butler Community College | MedCerts | Allied Health Professional Cardio-Phlebomy Technician | Healthcare | 480 Course Hours | \$12.50 | \$ 6,000.00 | Certificate of Completion | \$14.81 | Approve |
| Butler Community College | MedCerts | | Healthcare | 240 Course Hours | \$15.63 | \$ 3,750.00 | Certificate of Completion | \$14.81 | Approve |
| Butler Community College | MedCerts | Clinical Medical Assistant | Healthcare | 400 Course Hours | \$10.00 | \$ 4,000.00 | Certificate of Completion | \$14.81 | Approve |
| Butler Community College | MedCerts | Clinical Medical Professional | Healthcare | 528 Course Hours | \$11.36 | \$ 6,000.00 | Certificate of Completion | \$42.69 | Approve |
| Butler Community College | MedCerts | EKG Technician | Healthcare | 176 Course Hours | \$11.36 | \$ 2,000.00 | Certificate of Completion | \$19.46 | Approve |
| Butler Community College | | Electronic Health Records and Reimbursement Specialist | | | | | | | |
| Butler Community College | MedCerts | | Healthcare | 272 Course Hours | \$14.71 | \$ 4,000.00 | Certificate of Completion | \$19.46 | Approve |
| Butler Community College | MedCerts | Electronic Health Records Specialist | Healthcare | 160 Course Hours | \$16.88 | \$ 2,700.00 | Certificate of Completion | \$19.46 | Approve |
| Butler Community College | None | Elementary Education | Educational Services | Credit/Curriculum Hours
62 | \$134.52 | \$ 8,340.00 | Associates | \$35.18 | Approve |
| Butler Community College | None | Emergency Medical Technician, Advanced | Public Safety | Credit/Curriculum Hours
20 | \$146.55 | \$ 2,931.00 | Certificate of Completion | \$14.03 | Approve |
| Butler Community College | None | Farm and Ranch Management | Agriculture | Credit/Curriculum Hours
62 | \$134.52 | \$ 8,340.00 | Associates | \$34.21 | Approve |
| Butler Community College | MedCerts | Health Unit Coordinator | Healthcare | 272 Course Hours | \$14.71 | \$ 4,000.00 | Certificate of Completion | \$41.36 | Approve |
| Butler Community College | MedCerts | Healthcare Administration Professional | Healthcare | 336 Course Hours | \$14.88 | \$ 5,000.00 | Certificate of Completion | \$43.17 | Approve |
| Butler Community College | MedCerts | Healthcare IT Technician | Healthcare | 352 Course Hours | \$11.36 | \$ 4,000.00 | Certificate of Completion | \$19.46 | Approve |
| Butler Community College | MedCerts | IT Helpdesk Administrator | Information Technology | 289 Course Hours | \$13.84 | \$ 4,000.00 | Certificate of Completion | \$21.69 | Approve |
| Butler Community College | MedCerts | IT Network Technician | Information Technology | 193 Course Hours | \$11.92 | \$ 2,300.00 | Certificate of Completion | \$34.99 | Approve |
| Butler Community College | MedCerts | IT Security and Network Technician | Information Technology | 288 Course Hours | \$13.89 | \$ 4,000.00 | Certificate of Completion | \$34.99 | Approve |
| Butler Community College | MedCerts | IT Security Specialist | Information Technology | 193 Course Hours | \$11.92 | \$ 2,300.00 | Certificate of Completion | \$34.99 | Approve |
| Butler Community College | MedCerts | IT Support Professional | Information Technology | 160 Course Hours | \$25.00 | \$ 4,000.00 | Certificate of Completion | \$21.69 | Approve |
| Butler Community College | MedCerts | Medical Billing Specialist | Healthcare | 192 Course Hours | \$10.42 | \$ 2,000.00 | Certificate of Completion | \$17.68 | Approve |
| Butler Community College | MedCerts | Medical Front Office Administration Specialist | Healthcare | 192 Course Hours | \$10.42 | \$ 2,000.00 | Certificate of Completion | \$43.17 | Approve |
| Butler Community College | MedCerts | Medical Front Office and Electronic Health Records | Healthcare | 240 Course Hours | \$16.67 | \$ 4,000.00 | Certificate of Completion | \$19.46 | Approve |
| Butler Community College | MedCerts | Medical Front Office Asst and Administration Specialist | Healthcare | 272 Course Hours | \$14.71 | \$ 4,000.00 | Certificate of Completion | \$16.64 | Approve |

**WIOA Eligible Training Provider
Programs Information
July 2020**

| | | | | | | | | | | |
|--------------------------|----------|--------------------------------|------------------------|----------------------------|----------|----|-----------|---------------------------|---------|--|
| Butler Community College | MedCerts | Medication Care Coordinator | Healthcare | 320 Course Hours | \$12.50 | \$ | 4,000.00 | Certificate of Completion | \$13.02 | Approve |
| Butler Community College | MedCerts | Patient Care Technician | Healthcare | 368 Course Hours | \$10.87 | \$ | 4,000.00 | Certificate of Completion | \$10.82 | Do not approve; Does not meet self-sufficient wage |
| Butler Community College | MedCerts | PC Technician | Information Technology | 192 Course Hours | \$16.15 | \$ | 3,100.00 | Certificate of Completion | \$41.32 | Approve |
| Butler Community College | MedCerts | Pharmacy Technician Specialist | Healthcare | 224 Course Hours | \$12.05 | \$ | 2,700.00 | Certificate of Completion | \$16.32 | Approve |
| Butler Community College | MedCerts | Phlebotomy Technician | Healthcare | 176 Course Hours | \$11.36 | \$ | 2,000.00 | Certificate of Completion | \$14.81 | Approve |
| Butler Community College | MedCerts | Professional Coder | Information Technology | 320 Course Hours | \$12.50 | \$ | 4,000.00 | Certificate of Completion | \$17.68 | Approve |
| Butler Community College | None | Secondary Education | Educational Services | 61 Credit/Curriculum Hours | \$134.70 | \$ | 8,216.50 | Associates | \$24.19 | Approve |
| Butler Community College | None | Speech Communication | None | 61 Credit/Curriculum Hours | \$134.70 | \$ | 8,216.50 | Associates | \$24.65 | Approve |
| Butler Community College | None | Unified Teaching | Educational Services | 61 Credit/Curriculum Hours | \$134.70 | \$ | 8,216.50 | Associates | \$25.37 | Approve |
| Butler Community College | MedCerts | VetBloom Veterinary Assistant | None | 416 Course Hours | \$9.62 | \$ | 4,000.00 | Certificate of Completion | \$12.85 | Approve |
| Crave Beauty Academy | None | Cosmetology | None | 1500 Course Hours | \$12.72 | \$ | 19,076.00 | Industry Certification | \$9.95 | Do not approve; Does not meet self-sufficient wage |
| Friends University | None | Criminal Justice | Public Safety | 36 Credit/Curriculum Hours | \$415.00 | \$ | 14,940.00 | Bachelor | \$22.75 | Approve |
| Friends University | None | Cyber Security | Information Technology | 70 Credit/Curriculum Hours | \$415.00 | \$ | 29,050.00 | Bachelor | \$41.32 | Approve |
| Friends University | None | Business Administration | None | 60 Credit/Curriculum Hours | \$415.00 | \$ | 24,900.00 | Bachelor | \$33.43 | Approve |
| Friends University | None | Computer Information Systems | Information Technology | 81 Credit/Curriculum Hours | \$415.00 | \$ | 33,615.00 | Bachelor | \$58.71 | Approve |
| Friends University | None | Elementary Education | Educational Services | 32 Credit/Curriculum Hours | \$415.00 | \$ | 13,280.00 | Bachelor | \$23.53 | Approve |

LWDB Program Operations and Performance (POP) Committee Meeting Minutes

May 7, 2020

1. Welcome and Introductions

Co-Chair Tony Naylor welcomed Committee members and called the meeting to order.

2. Regional Economic Impact Report and Update on Workforce Center Operations:

A Workforce Alliance (WA) report on how businesses and the economy are being impacted in the region during the Boeing 737 Max lay-offs and the COVID-19 health crisis was provided and discussed. This report is updated on a regular basis and is distributed to board members and partners. WA staff continue to research available competitive grants to obtain additional funding to assist job seekers and employers during this time. Staff provided an update on the effect of the stay-at-home order related to COVID-19 on Workforce Center operations and services and on the economic impact to the region. The Kansas Department of Labor's Unemployment Insurance (UI) Weekly Review is a report that shares claims, payments and other unemployment related data on its website <https://klic.dol.ks.gov/admin/gsipub/htmlarea/uploads/UI%20Weekly%20Review.pdf>. The current report was shared with the Committee.

Workforce Alliance (WA) operations and programs are being implemented while the Workforce Center is closed and most staff are working at home until the Workforce Center reopens. Customers are being assisted over the phone, website and via KansasWorks' chat function. Early on, most of the calls received were related to unemployment insurance. A few staff have been operating a UI triage center from the Workforce Center since April 9th. Staff have been able to filter calls and then transferring them to a UI representative only if necessary. A "Virtual Career Center" has been established on the Workforce Centers website. Services are available for the unemployed job seeker and for those interested in training to change careers. Customers are able to visit with workforce center staff one-on-one via virtual appointments. Workshops have been recorded and are available online by accessing the Workforce Center You Tube postings. Other job seeker and employer resources are available on the website. The Kansas Department of Commerce has purchased a platform called "Easy Virtual Fair" to provide virtual job fairs that all workforce centers in Kansas will be able to use. Staff have been and will continue to cross-train various positions and receive other training to improve their skills. Reopening of the Workforce Center will occur in the next few weeks on an appointment only basis and with staff safety being the main priority. Staff are obtaining the necessary safety supplies and equipment and have implemented other safeguards to protect staff and customers.

Report was received and filed.

3. Workforce Investment & Opportunity Act (WIOA) Performance Reports

WIOA performance for Program Year 2019 (PY19) and the measures for Program Years 2020 and 2021 that have been proposed by the Kansas Department of Commerce and are now being negotiated with the Department of Labor were discussed.

Of the proposed measures, three of the WIOA measures are slightly higher and most of the proposed measures are lower than the previous measures among them being the Youth Credential Rate that Local Area IV (LA IV) has struggled with in the past.

The current economic situation will most likely prevent Local Areas from attaining performance measures and although that cannot be taken into account at the present time, the Kansas Department of Labor will review after all of the data has been collected and presented.

WIOA performance was presented for Program Year 2019, which began on July 1, 2019 and is now halfway through the 4th quarter. For the Adult Program, projected fourth quarter performance is to exceed the goal for Credential Rate. LAIV is projected to not meet the sanction level for Entered Employment 2nd Quarter, Entered Employment 4th Quarter and Median Earnings. For the Dislocated Worker Program, projected fourth quarter performance is to exceed the goal for Credential Rate. LAIV

is projected to meet the goal for Entered Employment 2nd Quarter, Entered Employment 4th Quarter and Median Earnings. For the Youth Program, projected fourth quarter performance is to exceed the goal for Placement in Employment, Education, or Training 2nd Quarter, Placement in Employment, Education, or Training 4th Quarter and Credential Rate. Median Earnings for the fourth quarter are currently \$7,972.98. LA IV is behind the State in projected annual performance. LA IV is projected to exceed the goal for four measures, meet the goal for four measures, and not meet the sanction level for three measures. The State is projected to meet the goal for seven measures and exceed the goal for four measures. For Wagner Peyser, LA IV is projected to exceed the goal for Entered Employment 2nd Quarter and Median Earnings in the fourth quarter. LA IV is projected to meet the goal for Entered Employment 4th Quarter. Effectiveness in Serving Employers will continue to be in baseline status and Kansas recently began tracking and reporting on this measure. and not have a goal set. Current performance reporting shows that Adult Median Earnings measure continues to be concerning; however all three of the Youth measures are being exceeded for the first time in long time, due to internal monitoring, training and improvements made by staff.

Report was received and filed.

4. Training Report

The report on participants active in training was discussed and an update on enrollments from workers impacted by the layoffs due to the 737 Max production pause was provided. Job seekers in Local Area IV have access to a number of different employment and training programs due to grants and other funds that are leveraged with the annual WIOA federal allocations, which brings more funding to the region. The report includes graphs representing current statistics by sectors, training providers, occupations, leveraged funds, and expended funds for training programs administered through the Workforce Centers of South Central Kansas which include: WIOA Adult, WIOA Dislocated Worker, WIOA Youth, Kansas Health Professions Opportunity Project (KHPOP), Pell Grants, Trade Adjustment Assistance (TAA), Kansas Advanced Manufacturing Program (KAMP), United Way Healthcare, Registered Apprenticeship, Retaining Employment and Talent After Injury/Illness Network (RETAIN) and Partner4Work Dislocated Worker Grant. The graphs also include active, completed, and participants waiting to begin training by demand occupations.

Report was receive and filed.

5. Consent Agenda and Committee Reports

Meeting minutes from January 9, 2020 and March 5, 2020 as well as the one-stop operator report, Program Year budget and Workforce Alliance strategic planning update were presented to the Committee for review.

The One-Stop Operator report focused on cross training and professional training opportunities that are being provided to staff while the center is closed. A special meeting of the One-Stop Advisory Council is being scheduled for May 21st to share how the Workforce Centers will be providing services upon reopening and receive information from partners on how they will be doing the same.

An update was provided on the budget for the current program year. All items are in line at this time. The recently awarded Dislocated Worker Emergency Grant will assist in covering the current training enrollments. Program Year 2020 allocations will be received soon for the budget period beginning July 1st.

The Workforce Alliance (WA) Local Workforce Development Board (LWDB) adopts a strategic plan every two years and has begun the process for 2020 through 2022. Due to the COVID-19 crisis, the strategic planning process has been adjusted with the goal now being to view a draft plan in September and adopt the new plan in October rather than July 2020. Stan Odenthal. The Odenthal Group, is facilitating the strategic planning sessions and producing the strategic plan. The sessions are being operated via Zoom. A schedule with the topics, dates, times and links to register were sent to LWDB members and stakeholders. The first two planning sessions, “Planning for the Future in this Economic Crisis” and “The Youth Program and Youth Employment Project (YEP)” have been

completed. Sessions for the third topic, which will most likely focus on One-Stop Operations/Partners and funding strategies, will begin May 18th. The sessions are being recorded and will be shared with participants. A survey is being prepared as well to provide an additional opportunity for input. *Tony Naylor (Kerri Falletti) moved to approve the consent agenda as presented. Motion approved.*

6. Adjournment

The meeting was adjourned at 12:33.

Present Committee & Board Members

Tony Naylor, Co-Chair

Robyn Heinz, Co-Chair

Justin Albert

Kerri Falletti

Matt Peterson

Steve Porter

Erica Ramos

Staff/Guests

Keith Lawing

Amanda Duncan

Denise Houston

Shirley Lindhorst

George Marko

Chad Pettera

Tisha Cannizzo, Eckerd Connects

July 9, 2020

Submitted By: Tisha Cannizzo, One Stop Operator, Eckerd Connects

A. Coordinate partner services and activities to encourage efficiency and customer service

1. The One Stop Operator coordinates meetings with Center leadership and supervisory staff to encourage communication, identify training needs and overall activities of the Center.
2. One Stop Advisory Council – The next meeting, of WIOA core partners, is scheduled for July 16.
3. A meeting between key management staff from the Workforce Center and DCF is planned for July 17. The purpose is to discuss programs where the two agencies can work together to streamline services to customers.

B. Developing and providing staff development opportunities for the one stop partners

1. Friday Morning Meetings – Time has traditionally been set aside every Friday morning at 8-9 am for a variety of staff learning/communication opportunities. This time is still being used to connect with staff but more to share what is going on with the operations of the Center during the COVID pandemic.
2. Kansas Leadership Center – All KLC programming has been moved to an online format through 2020. 35 Workforce Center staff have been rescheduled to participate in Your Leadership Edge and 5 supervisors will participate in Lead for Change. All staff are encouraged to participate in KLC's free online video chats when available. These hour-long chat sessions help participants to understand how each KLC concept can be used in their own lives, personally and professionally.
 - a. In addition to the formal training offered by KLC, staff received in-house training during our February staff in-service and then in March when KLC trainer, Andy Huckaba spent a day working with staff and leadership. With the help of Huckaba, Center leaders agreed to prioritize the improvement of communication and building trust. Staff completed a survey about communication during the COVID crisis and specific communication mishaps so leadership could get a better understanding of where improvements were needed. The feedback from staff was that they felt very informed and cared for during the shut-down of the Center. Leadership will now begin to look at those specific scenarios from communication mishaps (not COVID related) to see where improvements can be made.
3. Training Team – The Workforce Center had created a group to help coordinate and improve consistency of all training (new hire, supervisor, on-going, in-services, etc.). The group has not met since the initial closing of the Center for COVID-19 in March. The One Stop Operator will be working on a plan to reengage this group and to offer more staff training, through zoom. This will include topics such as 1) recruiting for H2A jobs, 2) mental health – assessing their own mental health, talking about mental health issues with customers and referring clients for mental health services, 3) working and supervising in a virtual environment, 4) specific employer needs, etc. These trainings will be offered for a live audience and then archived on our intranet's internal training page for later viewing.

C. Ensure Workforce Alliance One Stops are certified as required by the US Department of Labor

1. The Wichita and three affiliate centers were certified in the summer of 2018. The One Stop Operator is beginning to create a plan to recertify the Centers in 2020.

D. Ensure access to career, training and employment services

1. The One Stop Operator has created a survey to go out to Access Points, which are predominantly at libraries and community centers. The survey hopes to glean information about the job search tools currently being used at the access points and the training and tools needed to improve their ability to serve job seeker customers. The expectation is that there will be a variety of needs from hardware to materials and staff training.
2. The One Stop Operator was reviewing customer evaluations from August 2019 to March 2020, when the Center closed. During those eight months, survey results were always very positive. For health reasons, the survey kiosks were removed from the Center. A link has been included in text/email follow-up messages for customers to provide feedback. However, no surveys have been completed to date. Opportunities are being discussed to encourage customers to complete those surveys.

Workforce Alliance of South Central Kansas
Employment/Workforce Economic Impact Update
7-1-2020

Beginning in January of 2020, the Wichita region started to experience a significant economic impact due to the pause on production by Boeing of the 737 Max. There are dozens of companies in this area on the Boeing 737 Max supply chain, including Spirit AeroSystems, the largest employer in the state of Kansas.

As the effect of the 737 Max was settling in, the crisis from COVID-19 started to hit the region in March. Due to the mix of industry sectors, it is likely the spread of COVID-19 in the United State and around the world will have a long lasting impact on the economy in South Central Kansas.

This report is designed to capture the data related to layoffs from both the 737 Max and COVID-19. It also tracks the activity of the Workforce Alliance (WA) in terms of Rapid Response services to employers, job fairs, and job seeker assistance.

The report will be updated on a regular basis and shared with WA Board members, Workforce Center partners and community stakeholders. If there are any questions, please contact Keith Lawing (keith@workforce-ks.com), or Amanda Duncan (amandaduncan@workforce-ks.com).

1. Rapid Response for Layoffs/Furloughs
 - COVID-19 Related
 - 150 WARN layoffs from Textron Aviation
 - 19 WARN Layoffs from Exacta Aerospace
 - 12 additional company layoffs and furlough from multiple companies

Layoff/Furlough Totals
12/1/2019 – Present

| Industry | Reason | Companies | Individuals |
|-------------------------------|----------------|-----------|-------------|
| Aviation Manufacturing | 737 Production | 17 | 8,184 |
| Non-Aviation Manufacturing | 737 Production | 5 | 934 |
| Service/Retail (pre-COVID-19) | Economic | 4 | 184 |
| Healthcare | Economic | 2 | 103 |
| All Industries | COVID-19 | 889 | 43,795 |
| Total | | 912 | 53,200 |

2. Unemployment

For the week of June 26, 2020: 8,763 new unemployment insurance claims were received and there were 88345 ongoing claims. 73,186 individuals received payments, averaging \$323.86 in state benefits and 7,087 individuals received Pandemic Unemployment Assistance. This marks the seventh consecutive weeks of decreased

claimants. There was a slight increase in new claims, but a decrease in total claims. The full report and previous weeks are available online at:

<https://klic.dol.ks.gov/gsipub/index.asp?docid=756>

3. Job fairs and Workshops

In person events are currently cancelled. Multiple essential employers are hiring with jobs posted at <https://www.kansascommerce.gov/covid-19-response/covid-19-jobs-and-hiring-portal/>

In May, the State of Kansas rolled out a virtual job fair platform. The most recent event was held June 23-25, 2020; participation included

- 165 employers, including 30 from Local Area IV
- 1,497 job seekers, with Sedgwick County representing the largest segment of participating, more than 15%/

4. Workforce Services

- 2300+ Unemployed workers have received Career Services
 - 423 dislocated workers have requested upskill/reskill training scholarships from the Workforce Center
 - 297 participants have been enrolled by the WA at multiple schools
 - WA has obligated \$554,363.25 for dislocated worker training. \$299,995.83 has been paid to multiple schools for dislocated worker training.
 - 125 Individuals have been enrolled in the Trade Adjustment Assistance (TAA) programs.