#### LWDB Program Operations and Performance Committee Meeting Agenda

Thursday, September 2, 2021 • 11:30 a.m.

Zoom Meeting: https://uso2web.zoom.us/j/82468040409

1. Welcome and Introductions: Tony Naylor, Co-Chair (11:30)

#### 2. Workforce Innovation & Opportunity Act (WIOA) Performance for Program Year 2020 (PY20):

Denise Houston (11:35) (pp. 2-10)

Final performance numbers for Program Year 2020 (PY20) will be presented.

Recommended action: Take appropriate action.

#### **3.** Additions to the Eligible Training Provider (ETP) List: Denise Houston (11:45) (pp. 11-12)

Additions to the Eligible Training Provider List from Butler Community College and WSU Tech will be presented to the Committee for approval.

Recommended action: Approve the initial program to the Eligible Training Provider (ETP) list as presented.

#### 4. Workforce Center Operations / One-Stop Operator: Keith Lawing / Tisha Cannizzo (11:55)

(pp. 13-16)

A report will be provided on Workforce Center operations throughout the region.

Recommended action: Take appropriate action.

#### **5. External Monitoring Report:** Chad Pettera (12:10) (pp. 17-29)

The Workforce Alliance contracts with a third-party vendor, Regier, Monroe and Carr, to conduct monitoring of operations and programs.

Recommended Action: Take appropriate action.

#### **6. Consent Agenda:** Tony Naylor (12:30)

Members of the Committee may request discussion on any of the action items at the meeting or the items may be accepted as presented in a single motion.

- A. Meeting Minutes from May 6, 2021 (pp. 30-32)
- B. Regional Labor Market Report (pp. 33-43)

Recommended Action: Approve the consent agenda as presented.

**7. Adjourn** (12:45)

The next LWDB Program Operations and Performance Committee Meeting is scheduled for 11:30 a.m. on November 4, 2021

#### Item

Workforce Innovation and Opportunity Act (WIOA) Performance Reports

#### **Background**

Program Year 2020 (PY20) ended on June 30, 2021. KANSASWORKS is now closed for further data entry and performance is final as of August 27, 2021.

#### **Analysis**

Workforce Innovation and Opportunity Act (WIOA) Adult, Dislocated Worker, and Youth (PY20) The Adult Program final annual performance is to exceed the goal for Median Earnings, Credential Rate, and Measurable Skills Gain. Local Area IV (LAIV) will meet the sanction level for Entered Employment 2<sup>nd</sup> Quarter and Entered Employment 4<sup>th</sup> Quarter.

The Dislocated Worker Program final annual performance is to exceed the goal for Median Earnings and Measurable Skills Gain. LAIV will meet the sanction level for Entered Employment 2<sup>nd</sup> Quarter, Entered Employment 4<sup>th</sup> Quarter, and Credential Rate.

The Youth Program final annual performance is to exceed the goal for Placement in Employment, Education, or Training 2nd Quarter, Placement in Employment, Education, or Training 4th Quarter, Credential Rate, and Measurable Skills Gain. LAIV will meet the sanction level for Median Earnings.

Local Area IV is very close to the State in annual performance. Local Area IV will exceed the goal for 9 measures and meet the sanction level for 6 measures. The State will exceed the goal for 8 measures and meet the sanction level for 7 measures.

#### Wagner Peyser (PY20)

Wagner-Peyser final annual performance is to exceed the goal for Median Earnings. LAIV will meet the goal for Entered Employment 2nd Quarter and Entered Employment 4th Quarter.

#### Effectiveness in Serving Employers for WIOA and Wagner-Peyser (PY20)

The Effectiveness in Serving Employers measure is still in baseline status. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate. Adult Retention rate is 63.12%, Dislocated Worker Retention rate is 86.96%, Youth Retention rate is 48.57%, and Wagner-Peyser Retention rate is 63.84%. Statewide Employer Penetration rate is 6.42%. Statewide Repeat Business Customers rate is 44.43%.

Submitted By: Denise Houston

#### WIOA Average Indicator Scores (PY20)

For Average Indicator Score Local Area IV will exceed the goal for Credential Rate and Measurable Skills Gain, meet the sanction level for Employment 2nd Quarter, Employment 4<sup>th</sup> Quarter, and Median Earnings.

For Average Program Score Local Area IV will meet the goal for the Adult and Youth programs and meet the sanction level for the Dislocated Worker program.

For Average Indicator Score Statewide will exceed the goal for Credential Rate and Measurable Skills Gain, meet the sanction level for Employment 2nd Quarter, Employment 4<sup>th</sup> Quarter, and Median Earnings.

For Average Program Score Statewide will meet the goal for the Adult and Dislocated Worker programs and meet the sanction level for the Youth program.

#### Senior Community Service Program (PY20)

Fourth quarter and annual information is available for the Senior Community Service Program but the numbers are not final. LAIV projected annual performance is to exceed the goal for Service to Most in Need and Employment Rate 2<sup>nd</sup> Quarter. LAIV is projected to meet the sanction level for Employment Rate 4<sup>th</sup> Quarter. LAIV is projected to not meet the sanction level for Median Earnings. Information is not available for Service Level and Community Service.

#### **Strategic Goals Supported**

This activity supports the following Strategic goals of the Local Workforce Development Board:

• Meet or exceed the negotiated performance of WIOA Title I programs to maximize community impact

**Recommended Action:** Take appropriate action.

#### WIOA Programs Program Year 2020 Performance Report of LA IV Final

	Goal	PY 1st		PY 2nd		PY 3rd			/20 n Qtr		'20 Report		Y20 nual Report	
Adult	Sanction	July 20 -		Oct 20 -		Jan 21 -			- June 21		June 21		- June 21	*Reporting Period
Employment Rate	76.00%		124		84		66		51		337		1255	4th Qtr= 04/01/20 to 06/30/20
(2nd Qtr. after Exit)	38.00%	71.26	174	62.69	134	53,23	124	72.86	70	65.44	515	72.46	1732	Annual= 07/01/19 to 06/30/20
Employment Rate	74.00%		162		127		100	. 2.00	79		473		1575	4th Qtr= 10/01/19 to 12/31/19
(4th Qtr. after Exit)	37.00%	63.04	257	67.20	189	57.14	175	56.43	140	62.40	758	69.69	2260	Annual= 01/01/19 to 12/31/19
Earnings	\$5,751.00													4th Qtr= 04/01/20 to 06/30/20
(Median Earnings 2nd Qtr. after Exit)	\$2,875.50	\$6,045.15	N/A	\$5,408.74	N/A	\$4,883.38	N/A	\$6,962.47	N/A	\$5,780.13	N/A	\$6,865.89	N/A	Annual= 07/01/19 to 06/30/20
Credential Attainment	74.60%		7		14		6		8		39		486	4th Qtr= 10/01/19 to 12/31/19
(Within 4 Qtrs. after Exit)	37.30%	70.00	10	66.67	21	75.00	8	57.14	14	78.00	50	81.00	600	Annual= 01/01/19 to 12/31/19
Measurable Skills Gain	53.20%		3		0		0		19		55		532	4th Qtr= 04/01/21 to 06/30/21
(Real Time Measure)	26.60%	6.38	47	0.00	43	0.00	51	45.24	42	77.46	71	68.29	779	Annual= 07/01/20 to 06/30/21
Dislocated Workers														
Employment Rate	82.50%		23		18		18		21		82		203	4th Qtr= 04/01/20 to 06/30/20
(2nd Qtr. after Exit)	41.25%	76.67	30	81.82	22	66.67	27	63.64	33	72.57	113	75.46	269	Annual= 07/01/19 to 06/30/20
Employment Rate	79.00%		15		11		24		16		67		224	4th Qtr= 10/01/19 to 12/31/19
(4th Qtr. after Exit)	39.50%	78.95	19	73.33	15	82.76	29	69.57	23	78.82	85	78.05	287	Annual= 01/01/19 to 12/31/19
Earnings	\$9,100.00													4th Qtr= 04/01/20 to 06/30/20
(Median Earnings 2nd Qtr. after Exit)	\$4,550.00	\$14,291.64	N/A	\$8,369.32	N/A	\$9,923.53	N/A	\$9,689.95	N/A	\$10,176.15	N/A	\$9,463.68	N/A	Annual= 07/01/19 to 06/30/20
Credential Attainment	78.60%		4		2		6		0		11		85	4th Qtr= 10/01/19 to 12/31/19
(Within 4 Qtrs. after Exit)	39.30%	100.00	4	66.67	3	75.00	8	0.00	3	64.71	17	91.40	93	Annual= 01/01/19 to 12/31/19
Measurable Skills Gain	69.30%		3		12		2		11		53		122	4th Qtr= 04/01/21 to 06/30/21
(Real Time Measure)	34.65%	5.66	53	25.00	48	5.26	38	26.19	42	79.10	67	80.79	151	Annual= 07/01/20 to 06/30/21
Youth														
Education and Employment Rate	72.50%		11		5		4		2		22		243	4th Qtr= 04/01/20 to 06/30/20
(2nd Qtr. after Exit)	36.25%	91.67	12	62.50	8	100.00	4	100.00	2	84.62	26	75.70	321	Annual= 07/01/19 to 06/30/20
Education and Employment Rate	69.10%		9		7		10		6		31		244	4th Qtr= 10/01/19 to 12/31/19
(4th Qtr. after Exit)	34.55%	81.82	11	63.64	11	83.33	12	75.00	8	73.81	42	67.97	359	Annual= 01/01/19 to 12/31/19
Earnings	\$4,145.00													4th Qtr= 04/01/20 to 06/30/20
(Median Earnings 2nd Qtr. after Exit)	\$2,072.50	\$3,345.98	N/A	\$2,287.44	N/A	\$1,875.13	N/A	\$6,807.82	N/A	\$3,345.98	N/A	\$2,870.65	N/A	Annual= 07/01/19 to 06/30/20
Credential Attainment	59.00%		4		6		9		6		25		151	4th Qtr= 10/01/19 to 12/31/19
(Within 4 Qtrs. after Exit)	29.50%	44.44	9	66.67%	9	81.82	11	85.71	7	71.43	35	67.11	225	Annual= 01/01/19 to 12/31/19
Measurable Skills Gain	57.60%		0		0		0		3		15		101	4th Qtr= 04/01/21 to 06/30/21
(Real Time Measure)	28.80%	0.00	13	0.00	14	0.00	10	33.33	9	75.00	20	47.64	212	Annual= 07/01/20 to 06/30/21
Summary LA IV		1st Qtr			2nd Qtr			3rd Qtr			4th Qtr		ĺ	
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth		
Met Goal	1	2	2			1	1	2	3	1	1	4		
Met Sanction	3	2	2	4	4	3	3	2		4	2	1		
Did Not Meet Sanction	1	1	1	1	1	1	1	1	2	0	2			
		1						1	1	- 1			l	
Summary Annual I A IV / State		Program t	o Date											

Summary Annual LA IV / State	Program to Date						
	Adult	DW	Youth	State			
Met Goal	3	2	4	8			
Met Sanction	2	3	1	7			
Did Not Meet Sanction							

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

<sup>^^^^</sup> No data showing in the quarter yet even though it is within the current reporting period.

<sup>\*</sup> Reporting Period = Participants who exited during the time frame indicated will count in performance measures

# WIOA Programs Program Year 2020 Performance Throughout the Program Year Statewide as of 08/30/2021

	Overall State Performance Through PY 2020											
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score					
Francisco and Organica After Fult	72.46%	05.240/	75.46%	01 470/	75.70%		07.07%					
Employment 2nd Quarter After Exit	76.00%	95.34%	82.50%	91.47%	72.50%	104.41%	97.07%					
Employment 4th Quarter After Exit	69.68%	94.16%	78.05%	98.80%	67.97%	98.36%	97.11%					
	74.00%	94.10%	79.00%	98.80%	69.10%	98.30%	97.11%					
Median Earnings 2nd Quarter After Exit	\$6,865.89	119.39%	\$9,463.68	104.00%	\$2,870.65	69.26%	97.55%					
Median Earnings 2nd Quarter After Exit	\$5,751.00	119.59%	\$9,100.00	104.00%	\$4,145.00	09.20%	97.55%					
Credential Attainment Rate	81.00%	108.58%	91.40%	116.28%	60.64%	102.78%	109.21%					
Credential Attainment Rate	74.60%	108.58%	78.60%	110.28%	59.00%	102.78%	109.21%					
Measurable Skill Gains	68.29%	128.36%	80.79%	116.58%	47.64%	82.71%	109.22%					
iviedsui duie Skiii Gdilis	53.20%	120.30%	69.30%	110.58%	57.60%	02.71%	105.22%					
Average Program Score	90.00%	109.17%	90.00%	105.43%	90.00%	91.50%						

Indicator / Program totals will meet sanction by achieveing 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

#### Wagner-Peyser Program Year 2020 Performance Report of LAIV as of 08/30/2021

		PY20	1st			PY	20	PY	20	
	Goal	C	Qtr		2nd Qtr		3rd Qtr		Qtr	
Wagner-Peyser	Sanction	July 20 - Sept 20		Oct 20 -	Oct 20 - Dec 20		Jan 21 - Mar 21		June 21	*Reporting Period
Employment Rate	70.60%		1595		1133		1458		432	4th Qtr= 04/01/20 to 06/30/20
(2nd Qtr. after Exit)	63.54%	74.19%	2150	65.15%	1739	60.47%	2411	69.45%	622	Annual= 07/01/19 to 06/30/20
Employment Rate	69.80%		1682		1467		1423		1091	4th Qtr= 10/01/19 to 12/31/19
(4th Qtr. after Exit)	62.82%	71.73%	2345	68.94%	2128	65.76%	2164	62.27%	1752	Annual= 01/01/19 to 12/31/19
Earnings	\$5,356.00									4th Qtr= 04/01/20 to 06/30/20
(Median Earnings 2nd Qtr. after Exit)	\$4,820.40	\$5,717.26	N/A	\$4,979.90	N/A	\$6,037.54	N/A	\$6,823.18	N/A	Annual= 07/01/19 to 06/30/20

Wagner-Peyser	Goal Sanction	PY20 Annual Report July 20 - June 21		1	/20 nual Report June 21	*Reporting Period
Employment Rate	70.60%		4670		11624	4th Qtr= 04/01/20 to 06/30/20
(2nd Qtr. after Exit)	63.54%	67.15%	6955	65.45%	17761	Annual= 07/01/19 to 06/30/20
Employment Rate	69.80%		5676		14134	4th Qtr= 10/01/19 to 12/31/19
(4th Qtr. after Exit)	62.82%	67.71%	8383	64.89%	21781	Annual= 01/01/19 to 12/31/19
Earnings	\$5,356.00					4th Qtr= 04/01/20 to 06/30/20
(Median Earnings 2nd Qtr. after Exit)	\$4,820.40	\$5,769.38	N/A	\$5,536.13	N/A	Annual= 07/01/19 to 06/30/20

Summary LA IV		Quarterly Lo	ocal Area IV	
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Met Goal	3		1	1
Met Sanction		3	1	1
Did Not Meet Sanction			1	1

Summary Annual LA IV / State	Program to Date				
	LAIV	State			
Met Goal	1	1			
Met Sanction	2	2			
Did Not Meet Sanction					

<sup>\*\*\*\*\*</sup> The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level

<sup>\*</sup> Reporting Period = Participants who exited during the time frame indicated will count in performance measures

# WIOA Programs Program Year 2020 Performance Throughout the Program Year Local Area IV as of 08/30/2021

	Local Area IV Performance Through PY 2020												
Indicator / Program	Performance / Goal Title I Adults Goal Title I DW		Title I DW	Performance / Goal	Title I Youth	Average Indicator Score							
Employment 2nd Quarter After Exit	65.44%	86.11%	72.57%	87.96%	84.62%	116.72%	96.93%						
Employment 2nd Quarter Arter Exit	76.00%	80.1176	82.50%	87.30%	72.50%	110.7270	90.93%						
Employment 4th Quarter After Evit	62.35%	84.26%	78.82%	99.77%	73.81%	106.82%	96.95%						
Employment 4th Quarter After Exit	74.00%	64.20%	79.00%	99.77/0	69.10%	100.82%	90.95%						
Median Earnings 2nd Quarter After Exit	\$5,780.13	100.51%	\$10,176.15	111.83%	\$3,345.98	80.72%	97.69%						
Median Earnings 2nd Quarter After Exit	\$5,751.00	100.51%	\$9,100.00	111.05/0	\$4,145.00	80.7276	37.09%						
Credential Attainment Rate	78.00%	104.56%	64.71%	82.33%	71.43%	121.07%	102.65%						
Credential Attainment Rate	74.60%	104.50%	78.60%	02.33%	59.00%	121.07%	102.05%						
Massurable Skill Cains	77.46%	145 600/	79.10%	11/11/0/	75.00%	120 210/	120.000/						
Measurable Skill Gains	53.20%	145.60%	69.30%	114.14%	57.60%	130.21%	129.98%						
Average Program Score	90.00%	104.21%	90.00%	99.21%	90.00%	111.11%							

Indicator / Program totals will meet sanction by achieveing 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

# WIOA Programs Program Year 2020 Performance Throughout the Program Year Statewide as of 08/30/2021

Overall State Performance Through PY 2020											
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score				
Employment 2nd Quarter After Exit	72.46%	95.34%	75.46%	91.47%	75.70%	104.41%	97.07%				
Employment 2nd Quarter Arter Exit	76.00%	93.34%	82.50%	91.47/6	72.50%	104.4170	97.07%				
Employment 4th Quarter After Exit	69.68%	94.16%	78.05%	98.80%	67.97%	98.36%	97.11%				
	74.00%	94.10%	79.00%	98.80%	69.10%	98.30%	97.1176				
Median Earnings 2nd Quarter After Exit	\$6,865.89	119.39%	\$9,463.68	104.00%	\$2,870.65	69.26%	97.55%				
Median Earnings 2nd Quarter After Exit	\$5,751.00	119.59/6	\$9,100.00	104.00%	\$4,145.00	09.20%	97.55%				
Credential Attainment Rate	81.00%	108.58%	91.40%	116.28%	60.64%	102.78%	109.21%				
Credential Attailinent Rate	74.60%	106.36%	78.60%	110.26%	59.00%	102.76%	109.21%				
Measurable Skill Gains	68.29%	128.36%	80.79%	116.58%	47.64%	82.71%	109.22%				
iviedsui duie Skiii Gdiiis	53.20%	120.30%	69.30%	110.56%	57.60%	02.71%	109.22%				
Average Program Score	90.00%	109.17%	90.00%	105.43%	90.00%	91.50%					

Indicator / Program totals will meet sanction by achieveing 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

# WIOA Effectiveness in Serving Employers Program Year 2020 Performance Report of LAIV as of 08/30/2021

Retention is the only measure that varies across WIOA / Wagner Peyser performance reports. The top table is a breakdown of the annual Retention performance percentages for Local Area IV and the State. The bottom chart reflects the statewide performance percentages for the 2 other employer based performance measures (Employer Penetration Rate & Repeat Business Customers Rate).

		PY	′20	PY	′20	
	Goal	Annual Re	port / LAIV	Annual Re	port / State	
*No Goals / Sanctions set at this time*	Sanction	July 20 - June 21		July 20 - June 21		*Reporting Period
Retention - Adult	N/A		332		1089	
(2nd & 4th Qtrs. After Exit)	N/A	63.12%	526	65.44%	1664	Annual= 01/01/19 to 12/31/19
Retention - Dislocated Worker	N/A		60		192	
(2nd & 4th Qtrs. After Exit)	N/A	86.96%	69	79.67%	241	Annual= 01/01/19 to 12/31/19
Retention - Youth	N/A		17		126	
(2nd & 4th Qtrs. After Exit)	N/A	48.57%	35	50.00%	252	Annual= 01/01/19 to 12/31/19
Retention - Wagner Peyser	N/A		3910		9536	
(2nd & 4th Qtrs. After Exit)	N/A	63.84%	6125	62.75%	15196	Annual= 01/01/19 to 12/31/19

	Goal Sanction		720 nual Report June 21	*Reporting Period
Employer Penetration Rate	N/A		5771	
(% of Employers using WIOA Core Services)		6.42%	89890	Annual= 07/01/19 to 06/30/20
Repeat Business Customers Rate	11//		3698	
(% of Employers that used WIOA Core Serv. more than once in the last 3 years)		44.43%	8324	Annual= 07/01/19 to 06/30/20

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

<sup>^^^</sup> No data showing in the quarter yet even though it is within the current reporting period.

<sup>\*</sup> Reporting Period = Participants who exited during the time frame indicated will count in performance measures

# Senior Community Service Emplolyment Program (SCSEP) Program Year 2020 Performance Report of LAIV as of 08/30/2021 (Updated Quarterly)

			1st	′20 Qtr	2nd	/20 I Qtr	3rd	'20 Qtr	_	Qtr	Y	′20 ΓD
CCCED Managemen	Description	Goal	ouly 20 to			Oct 20 to Dec 20		21 to	Apr			20 to
SCSEP Measure	Description	Sanction	Sep	)t 20	Dec	C 20	Ma	r 21	Jun	e 21	Jun	e 21
Service Level	The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions	150.0% 135.0%	N/A		N/A		N/A		N/A		N/A	
Community Service	The number of hours of community service in the reporting period divided by the number of hours of community service	76.0%										
Community Service	funded by the grant minus the number of paid training hours in the reporting period		N/A		N/A		N/A		N/A		N/A	
	Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided the number of participants who are active on the last day of the reporting period or who exited during the reporting period	2.79%	3.11%	218 70	3.11%	193 62	3.13%	210	3.11%	218	3.10%	257 83
Employment Rate	The percentage of participants who are in unsubsized	32.0%		5		0		5		1		11
(Oi O		28.8%	33.3%	15	0.0%	1	55.6%	9	50.0%	2	40.7%	27
Employment Rate	The percentage of participants who are in unsubsiidized	28.1%		7		2		3		0		12
(4th Qtr. after Exit)	employment during the fourth quarter after exit from the program	25.3%	41.2%	17	16.7%	12	20.0%	15	0.0%	1	26.7%	45
	The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the	\$3,431										
after Exit)		\$3,088	\$1,345	N/A	\$4,450	N/A	N/A	N/A	\$2,596	N/A	\$2,651	N/A
	Average annual ACSI for employers	85.8%										
		77.2%	^^^^		۸۸۸۸۸		^^^^		۸۸۸۸۸		^^^^	
Effectivness in Serving	Average annual ACSI for participants	81.2%										
and Host Agencies		73.1%	^^^^		^^^^		^^^^		۸۸۸۸۸		^^^^	
	Average annual ACSI for host agencies	81.9%										
		73.7%	^^^^		۸۸۸۸۸		^^^^		۸۸۸۸۸		^^^^	

Summary	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD
Met Goal	3	2	2	2	2
Met Sanction					1
Did Not Meet Goal	1	2	1	2	1

Submitted By: Denise Houston

#### Item

The following additions are recommended for the Eligible Training Provider List.

#### **Background**

All programs on the Eligible Training Provider List must be approved.

#### **Analysis**

#### **Pending Initial Programs**

Staff recommends approving the following:

- o Butler Community College: Four initial programs
  - Culinary Arts (ACF Certificate: Sous Chef)
  - Culinary Arts (ACF Certificate: Culinarian)
  - Diesel Technology Certificate
  - Diesel Technology AAS
- o WSU Tech: One initial program
  - Healthcare Administration and Management

#### **Supports Strategic Goals**

• Meet or exceed the negotiated performance of WIOA Title I programs to maximize community impact

#### **Recommended Action**

Approve the initial programs as presented.

#### WIOA Eligible Training Provider Programs Information September 2021

Provider Name	Program Name	Occupation/ Industry in Area IV	Length of Training	Approximate Cost Per Credit Hour In State	Approximate Total Program Cost	Type of Attainment	\$ Per Hr.	ONET Projected Growth 2018-2028	Recommended Action
Pending Initial Prog	grams								
Butler Community College	Culinary Arts (ACF Certificate: Sous Chef)	Hospitality	44 Hours	\$141.02	\$6,205.00	Certification	\$21.40	3% Growth	Approve
Butler Community College	Culinary Arts (ACF Certificate: Culinarian)	Hospitality	25 Hours	\$129.90	\$3,247.50	Certification	\$21.40	3% Growth	Approve
Butler Community College	Diesel Technology Certificate	Advanced Manufacturing/Advanced Materials/Aerospace	40 Hours	\$148.88	\$5,955.00	Certification	\$22.34	2% Growth	Approve
Butler Community College	Diesel Technology AAS	Advanced Manufacturing/Advanced Materials/Aerospace	62 Hours	\$139.52	\$8,650.00	Associates	\$22.34	2% Growth	Approve
WSUTech	Healthcare Administration and Management	Healthcare	67 Hours	\$252.27	\$16,902.00	Associates	\$42.83	11% Growth	Approve

#### Item

Workforce Centers Operations Update

#### **Background**

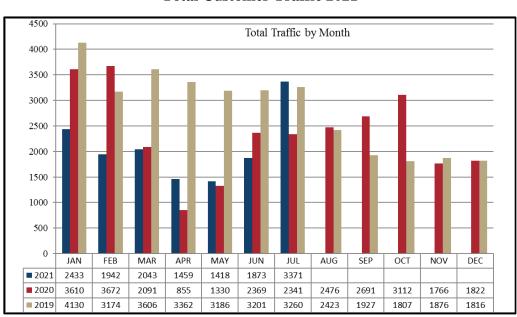
The My Reemployment Program (MRP) continued during the month of July to increase foot and phone traffic at all Workforce Centers. The Wichita Workforce Center staff are serving local customers, in person and by phone, as well as supporting the state-wide efforts to work the MRP email inbox and staffing the KansasWorks chat. When a customer is unable to upload a resume to their KansasWorks account or submit their Job Search Plan independently, they reach out to their local workforce center for help.

**State-wide** - there were 2,692 new MRP enrollments and 13,603 customer emails. Five Wichita Workforce Center staff assisted with processing documents in the MRP inbox and 96 hours were logged covering KansasWorks chat shifts.

**Local Area IV** - At the Wichita Workforce Center, group orientations were offered Monday through Thursday at 10 am and 2 pm. Customers were able to complete their Job Search Plan in the Public Access Computers (PAC) area and submit their completed documents to the front desk staff. A total of 232 customers' MRP documents were processed from front desk drop offs and group orientations during the month of July. These numbers are in addition to the customers who were assisted through one on one appointments and those that were processed through the MRP email inbox.

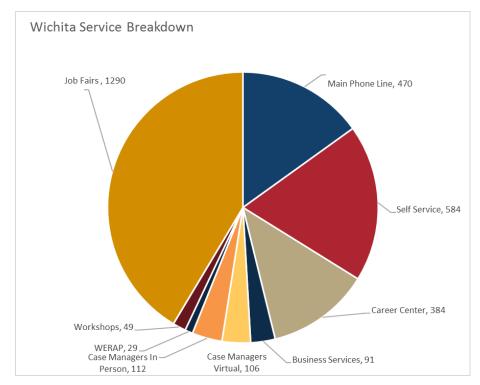
#### **Overall**

The Workforce Centers saw 3,371 jobseekers for various services in the month of July. 70 jobseekers connected via the main phone line (316-771-6800). These conversations lead to 384 virtual and in-person career services provided, 106 virtual services by case managers, and 91 by business services.



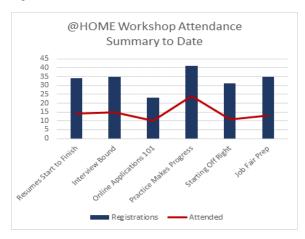
**Total Customer Traffic 2021** 

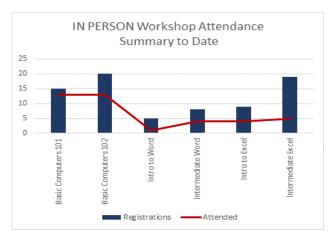




#### Workshops

The Workforce Centers offer three options for job seekers to develop their skills through workshops; 1) prerecorded YouTube mini workshops, 2) six @HOME workshops that can be attended live by zoom and 3) six live, in person, computer workshops. Registrations for the live workshops have been good but follow through on attendance continues to be low. Below are diagrams that illustrate the registration to attendance ratio.





#### **One Stop Operator Report July 2021**

In the month of July staff participated in weekly all Center staff meetings that included:

- Technology Education Training for women who have been involved with the justice system. The training is provided virtually through a grant funded program with KU and UMKC.
- Open positions with Berry Companies
- Kansas Leadership Center practicing KLC concepts around practicing leadership from any position and exploring tough interpretations

Leaders from the Workforce Center and the Kansas Division of Children and Family (DCF) have been meeting to improve collaboration for the benefit of mutual clients. 82 staff attended a virtual joint staff meeting in July to learn about services provided by each organization. The bulk of the meeting was used for small break-out groups where staff discussed customer scenarios to practice applying services from both organizations to wrap around individual clients. The meeting was well received with staff eager to learn and collaborate more.

The One Stop Operator has been working with the Training Team to learn the Eckerd U system to offer online training to Workforce Center staff through Eckerd Connects. The team has identified a schedule of courses that have been rolled out to supervisors to complete in the first quarter. That will allow supervisors to learn the system before rolling the courses out to the remaining staff in the second and third quarters.

#### **Business Services Report July 2021**

In addition to the 407 employer contacts documented in KansasWorks, there were an additional 708 employer contacts made who did not have a KansasWorks account. There were eight job placements with an average wage of \$16.56 along with five companies with On the Job Training (OJT) contracts, resulting in a total of 26 active placements. In July, the Workforce Center hosted seven job fairs that engaged 32 employers and 1,293 job seekers.

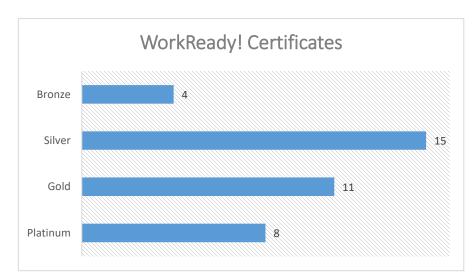


#### WorkReady! Testing April 2021

10 - Testing Sessions 60.6% - % Attendance Rate

#### WorkReady! Certificates July 2021

38 - Certificates Awarded 95.0% -% Award Rate



42 – Pre-Employment Skills Assessments Administered 44 – Applications Completed 407 - Services to Employers 709 - Job Postings

#### **Recommended Action**

Take appropriate action.

Submitted By: Chad Pettera

#### **Item**

External Monitoring Report - Regier, Carr and Monroe, LLP (RCM)

#### **Background**

The Chief Elected Official Board (CEOB) and the Local Workforce Development Board (LWDB) agreed to implement an external monitoring contract to provide an additional firewall to limit potential conflicts of interest. RCM completed its third monitoring and issued its third report in July 2021.

#### **Analysis**

The attached report summarizes RCM procedures and what was reviewed. Below is a quick summary of the issues identified in the report.

Self-attestation Eligibility – RCM identified two files for which Basic Career Services Eligibility (BCSE) was required but had not been completed.

Case Notes - RCM identified multiple files in which case notes were inadequate, erroneous, or missing in general.

Service Approvals – RCM identified two files where services were either approved or denied by a supervisor, but inadequate documentation was present to support these decisions.

Follow Up Activities – RCM identified eight clients who should have but did not receive any follow up. They also noted two more, but these were Business Team files and no staff follow up has traditionally been required for these.

Staff is recommending further staff training on case management and follow up services to try to eliminate these issues in the future. A refresher on BCSE is also recommended.

#### **Recommended Action**

Take appropriate action.

# Workforce Alliance of South Central Kansas, Inc. Wichita, Kansas

Report on Agreed-Upon Procedures

July – December 2020



# Workforce Alliance of South Central Kansas, Inc. Wichita, Kansas

Report on Agreed-Upon Procedures

July – December 2020



#### Independent Accountant's Report on Applying Agreed-Upon Procedures

To Management Workforce Alliance of South Central Kansas, Inc.

We have performed the procedures enumerated in the attached supplement report, on the delivery of job seeker/participant services in accordance with the Comprehensive Monitoring Guide (CMG) Objective 1.E. for the period of July through December 2020. Workforce Alliance of South Central Kansas, Inc.'s management is responsible for the delivery of job seeker/participant services in accordance with the Comprehensive Monitoring Guide (CMG) Objective 1.E. The sufficiency of these procedures is solely the responsibility of the parties specified in this report. Consequently, we make no representation regarding the sufficiency of the procedures enumerated below either for the purpose for which this report has been requested or for any other purpose.

Our procedures and associated findings are described in the attached supplement report.

This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. We were not engaged to and did not conduct an examination or review, the objective of which would be the expression of an opinion or conclusion, respectively, on the delivery of job seeker/participant services in accordance with the Comprehensive Monitoring Guide (CMG) Objective 1.E. for the six-month period ended December 31, 2020. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of management of Workforce Alliance of South Central Kansas, Inc. and is not intended to be and should not be used by anyone other than these specified parties.

Rejur Care & Monroe UP

July 15, 2021 Wichita, Kansas

#### **Indicator 1.e.1: Service Delivery**

- 1. We read program literature to determine what services are available and relevant referral methods. Some of the more prominent information read in relation to the applicable programs included the following:
  - Training and Employment Guidance Letters (TEGL) 03-15 & 19-16
  - Career Center Services / Apprenticeship / WORKReady! Brochures & Flyers
  - Path to Employment Success Flyer
  - Levels of Service Protocol
  - Referral to Other Programs/Partner Referral Protocol
  - Tracking Partner Referrals Protocol
  - Partner Referral Guidelines
  - Basic Career Services Business Team Referral
  - Program Quick Reference Guide
- 2. We inquired of program staff/case manager of how they ensure the full range of services is offered to clients.

Staff appeared knowledgeable of programs and procedures. Staff noted that most clients seeking assistance have an interest in training. She discussed the career center and the respective services offered. Staff was aware of the steps required to be referred to the adult and dislocated worker program. Staff mentioned the organization can assist clients in obtaining a GED, if needed, to be eligible for training. During basic career services interview, staff mentioned the Program Quick Reference Guide used to help assist in offering services from different programs.

3. We performed a walkthrough of the customer flow to verify that the process promotes access to the full array of services available through the grant. We determined if walkthrough procedures are consistent with personnel responses and policies and procedures.

We discussed the customer flow with a staff member for the adult and dislocated worker program. Staff was knowledgeable about the flow of the program. Staff was aware the different elements required for the each category such as priority of service, eligibility, assessments, participant service plan, supportive services, training, placement and follow up. For basic career services, staff was knowledgeable about the flow of the program and was aware of the different services offered.

#### **Indicator 1.e.2: Priority of Service**

- 4. We read program literature to determine priority of service and how priority populations were established and obtained a listing of the priority service populations which were consistent with the policies and procedures. Some of the more prominent information read in relation to the applicable programs included the following:
  - Training and Employment Guidance Letters (TEGL) 19-16
  - Priority of Service for Veterans and Eligible Spouses Protocol
  - Priority of Service for Veterans and Eligible Spouses Policy
  - Priority of Service Policy
  - Priority of Service Supporting Documentation Protocol
  - Adult Program Priority of Service Verification Forms

#### **Indicator 1.e.2: Priority of Service (Continued)**

- 5. We interviewed program staff/case manager to determine how priority service populations are served.
  - Staff appeared knowledgeable of programs and procedures. Both staff members were knowledgeable about the priority of services. Staff identified potential barriers and priority service criteria during intake/interview process given current requirements for the adult and dislocated worker program.
- 6. We calculated the percentages of the populations served below based on reports generated by the client of all participants served during July through December 2020 under the Adult and Dislocated Worker programs. Some clients meet multiple priority of services, so each priority is compared to the total served individually and not in the aggregate.

Summary for the AUP Report

Priority of Service		dult	Dislocated Worker		Total	
	Served	% Served	Served	% Served	Served	% Served
Total Served	1100	100%	731	100%	1831	100%
Eligible Veterans	120	11%	64	9%	184	10%
Individuals with a Disability	123	11%	39	5%	162	9%
Incumbent Workers	0	0%	0	0%	0	0%
Unemployed Individuals	965	88%	717	98%	1682	92%
Employment Barriers:						
Displaced Homemakers	0	0%	0	0%	0	0%
Low-Income Individuals	504	46%	180	25%	684	37%
Older individuals	241	22%	108	15%	349	19%
Ex-offenders	145	13%	68	9%	213	12%
Homeless individuals or runaway youth	23	2%	1	0%	24	1%
Current or former foster care youth	4	0%	46	6%	50	3%
English language learners, individuals with low levels of						
literacy or facing substantial cultural barriers	75	7%	0	0%	75	4%
Eligible migrant and seasonal farmworkers	2	0%	2	0%	4	0%
Exhausting TANF within 2 years (Part A Title IV of the						
Social Security Act)	26	2%	7	1%	33	2%
Single parents (Including single pregnant women)	237	22%	99	14%	336	18%
Long-term unemployed (27 or more consecutive weeks)	172	16%	45	6%	217	12%

#### **Indicator 1.e.3: Eligibility**

- 7. We read the eligibility requirements, including the data collection requirements, outlined in the Funding Opportunity Announcement (FOA) and grant terms and conditions as well as the organization's policies and protocols related to eligibility.
- 8. We interviewed program staff/case manager to determine how each eligibility requirement is documented.

Staff appeared knowledgeable of programs and procedures. Staff members were knowledgeable about the requirements for each program. Client provided documents are maintained electronically unless there are conflicts of interest. We also interviewed staff in basic career services. Staff was knowledgeable when given different scenarios of when Basic Career Service Eligibility (BCSE) must be done and what services can be provided without doing BCSE.

#### **Indicator 1.e.3: Eligibility (Continued)**

- 9. We selected a statistically relevant sample of the case management services to view participant files and verify the following:
  - a. Required documentation has been maintained in the participant file.
  - b. Eligibility determination is reasonable based on the information in the participant file.
  - c. Eligibility is verified prior to providing services.

#### From the sample of 15 case files:

- Ten clients were enrolled in the adult/dislocated worker program and had the proper documentation in the participant file, eligibility was reasonable and was verified prior to providing services.
- One client only required Basic Career Service eligibility with the services provided.
- One client was enrolled under the TAA program and documents were not available for testing such as driver's license, proof of selective services or eligibility to work in the United States.
- One client came to the center interested in training in October. After eligibility was completed for the dislocated worker program, there was no contact until February 2021 when the client was reenrolled into the program. There were no case notes stating what happened with the client.
- One client completed Basic Career Service eligibility in October and applied for an apprenticeship. We currently There were no notes during the client's apprenticeship program or if the client completed the process for apprenticeship. The notes resumed in March 2021 when the client returned for additional services. apprenticeship

(Business Team)

One client had notes referring to another client so determination could not be completed if the proper customers services were given to the client.

#### Indicator 1.e.4: Assessments

10. We interviewed program staff/case manager to determine how each assessment is performed and the impact of the participant service plan.

Staff discussed the requirements such as my next move, resume, job search, wage information from O\*Net during the interview process. Staff did not mention requiring clients to complete a WorkKey assessment with at least a Silver or Level 4 with an 80% or higher.

11. We viewed a sample of case files and verified assessments gauge participant capacity/aptitude and identified participant skills/interests.

Of the 15 case files, 9 clients had the proper assessments and results to continue with their IEP. Six clients did not have services that required assessments to be done.

12. We viewed a sample of case files to determine if the assessment process is effective in matching participants with appropriate service options to achieve desired outcomes.

Of the 15 case files, 8 clients had the proper assessment results to achieve the desired outcomes. Six clients did not have services that required assessments to be done. One client did not have any documentation noting client's completion through Level 4 in WorkKeys.

#### Indicator 1.e.5: Participant Service Plan

13. We read program literature and determined if a service plan was created for all participants, if the service plan was updated periodically for progress, and if written procedures addressed modifications.

#### **Indicator 1.e.5: Participant Service Plan (Continued)**

14. We interviewed staff/case manager to determine whether participants were involved in developing their own service plan and to what extent is the service plan is used to guide services.

Staff seemed aware of the policies/protocol that IEP's are required when clients are pursuing training opportunities. Clients are involved in the creating the IEP's during an interview process. Staff address any barriers with the clients as necessary, and IEP's must be updated at least every 6 months.

15. Interview sample of participants to determine if they participated in developing their service plan, if they are aware of their employment goals, and how the service plan can help them reach those goals.

As stated in #16 below, of the 15 sampled case files, 9 clients had an IEP completed. We attempted to contact all 9 clients by phone to ask them the questions above. Results are as follows:

- Four clients were very pleased with the services and were involved in the process of the IEP.
- Five clients did not return our call.
- 16. We selected a statistically relevant sample of the case management services to view participant files and verify the following:
  - a. Participant service plans were included in the participant file
  - b. The participant service plan reflected the needs identified through the assessment process.
  - c. The assessment was discussed with the participant and was involved with developing the participant service plan.
  - d. The participant service plan included both short-term and long-term goals.
  - e. The goals align with the participant performance outcomes identified in the grant (i.e., employed, measurable skills gain, employment retention, credential attainment).
  - f. The case notes document that there is ongoing contact between the case manager and the participant, that the participant's progress is being tracked, and that the service plan is updated when any change in circumstances, goals, or planned activities and services occurs.
  - g. Any extended lapses in service are explained.

Of the 15 case files, 6 clients did not require an IEP. Eight clients satisfied all of the above criteria. One client had a completed IEP for his CDL training and items a-e listed above were documented correctly. Client file did not include case notes for monthly contact / contact attempts or explanation for lapse in service.

#### **Indicator 1.e.6: Supportive Services**

- 17. We read program literature and determined supportive services are an allowable cost and how the Organization worked with partners to provide those services. Some of the more prominent information read in relation to the applicable services included the following:
  - Adult Supportive Services Policy
  - Adult Needs Related Payments Policy
  - Dislocated Worker Supportive Services Policy
  - Dislocated Worker Needs Related Payments Policy
  - Supportive Service Protocol
  - Budget Creation Modification and Deobligation Protocol

#### **Indicator 1.e.6: Supportive Services (Continued)**

- 18. We selected a statistically relevant sample of the case management services to view participant files and verify the following:
  - a. Participants who need supportive services were being offered services.
  - b. Supportive services that were provided were done in accordance with FOA guidance and the grant recipient's policies and procedures.
  - c. The case notes and participant files identify the barriers that may prevent the participant from participating in and successfully completing the service plan.
  - d. Evidence that supportive services were provided in accordance with both the plan and the grant recipient's policies and procedures.

Of the 15 case files, 12 clients did not need nor received supportive services. Two clients received supportive services and items a-d listed above were followed. One client had all the required documents filled out for approvals of supportive services but there was no supervisor's signature. Per further inquiry, there was no signature due to the services being denied. It appeared the client had the appropriate paperwork but the case notes did not reflect why or when the services were denied. On the same client, the obligation/budget creation request for one-time payment had the wrong program and funding source noted; however, the services were paid by the correct program and not what was indicated on the request.

#### **Indicator 1.e.7: Training Services**

- 19. We read program literature governing training services and obtained an understanding of how the training services are determined, provided, and utilized to meet participant goals. Some of the more prominent information read in relation to the applicable services included the following:
  - WIOA Work Based Training Policy
  - Adult and Dislocated Worker Training Policy
  - Adult and Dislocated Worker Transitional Jobs Policy
  - Training Protocol
- 20. We interviewed program staff/case manager to determine how training determinations are made.

Staff was knowledgeable of the requirements before a client enters training. If a client does not complete training, books and/or tools should be returned and partial refund of tuition should be requested, if applicable. Staff did not appear to know that a partial refund of tuition should be requested but did mention client could transfer tuition to another training at the school. Staff was knowledgeable about the maximum limits for each program.

#### **Indicator 1.e.7: Training Services (Continued)**

- 21. We selected a statistically relevant sample of the case management services to view participant files and verify the following:
  - a. Participants are involved in training program selection.
  - b. Training is appropriate for the participant to meet employment goals.
  - c. Training is being completed timely and delays are explained.

Of the 15 case files, 5 clients did not receive training services. Of the 10 clients that received training services, items a-c listed above were followed for 7 clients. The 3 exceptions are described as follows:

- One client never decided on training but the WP was continuing to follow up with client each month. Currently, the client is not attending training and no follow up has been done since March.
- One client went through the required steps for training. There were no case notes indicating whether
  training was completed. Case notes 3 months after his training was supposed to be complete stated
  he found another job and no longer wished to continue services.
- One client started training but had to miss a couple days due to health issues. No follow up with the client on completion of training after health issues were resolved.

#### **Indicator 1.e.8: Placement**

- 22. We read program literature to determine employment placement requirements and goals.
- 23. We interviewed program staff/case manager to determine employment placement strategy.

Staff appeared knowledgeable of programs and procedures. Staff encourage clients to look at job availability prior to training. After training, staff assist with resume tailoring and job searches for clients to obtain desired placement.

#### **Indicator 1.e.9: Follow-up Services**

- 24. We read program literature to determine the extent of follow up procedures. Some of the more prominent information read in relation to the applicable services included the following:
  - WIOA Adult and Dislocated Worker Follow-up Protocol
  - Contact Protocol for Case Manage Customers
  - Closure of Services Protocol Case Manager to Exit Specialist
- 25. We interviewed program staff/case manager to verify if the extent of follow up procedures is consistent with policies.

Staff interviewed knew that follow-up should occur once every 90 days for a year after training completion or employment unless a client denies follow up services.

#### **Indicator 1.e.9: Follow-up Services (Continued)**

26. We selected a statistically relevant sample of the case management services to view participant files and verify documentation of the follow-up procedures is consistent with policies.

Of the 15 case files, 11 clients did not require follow up services due to in process training or services not requiring follow up. Of the 4 clients requiring following up services, 1 client was provided follow up procedures consistent with the policies. The 3 exceptions are described as follows:

- As stated in #21, one client had no documentation regarding training completion so no follow up either. The client was contacted 3 months later and noted client had found another job and no longer wished to continue services.
- One client completed training in November and no contact attempts from November 2020 to his exit date. WP did not follow up to see if he completed training or received any job offers. The exit specialist confirmed client's training completion and employment status in the exit note.
- One client completed training in October 2020. The WP followed up in November and December but not again until March when the client emailed confirming their job offer. No contact attempts by the WP after December according to the case notes.

#### **Basic Career Services**

- 27. We performed walkthroughs of procedures for basic career services by selecting a statistically relevant sample of the basic career services to view participant files and verified the following:
  - Required documentation has been maintained in the participant file.
  - Eligibility determination is reasonable based on the information in the participant file.
  - Eligibility is verified prior to providing services

From the sample of 25 case files, 8 clients were not provided with services that required BCSE (Basic Career Service Eligibility). Of the 17 clients that received services that would require BCSE, items a-c were followed for 7 clients. The 10 exceptions are described as follows:

- Two client notes stated the WP helped with creating a resume and/or completing applications online. BCSE was not documented in the client's file.
- One client requested help with a resume and job application. BCSE was done prior to helping with these services. However, case notes indicate client was referred to the adult program, but no further services were documented in the case notes.
- Three clients had services listed on the WaitWhile list but no case notes indicating those services were actually provided.
- Four exceptions were found with follow ups with the clients:
  - One client applied for an apprenticeship and last note says applications were submitted. There is no follow up process for Follow up on the client's apprenticeship and outcomes were not recorded. Follow up on the client's apprenticeship and outcomes were not recorded.

**Business Team** 

- One client had BCSE done on his first appointment and was also going to be referred to clients, the adult program. WP gave client necessary paperwork to complete, but WP never followed up with the client again.
- One client had BCSE completed on his first appointment and case notes indicated a follow up appointment would be scheduled for resume assistance. No further notes were available this finding. to confirm whether follow up appointment occurred.

One client had BCSE completed timely. WP told the client to be checking his email for the next steps, but an email was not sent to the client.

#### **Basic Career Services (Continued)**

- 28. We selected a statistically relevant sample of the basic career services to view participant files and verify the following:
  - a. Participant service plans were included in the participant file
  - b. The participant service plan reflected the needs identified through the assessment process.
  - c. The assessment was discussed with the participant and was involved with developing the participant service plan.
  - d. The participant service plan included both short-term and long-term goals.
  - e. The goals align with the participant performance outcomes identified in the grant (i.e., employed, measurable skills gain, employment retention, credential attainment).
  - f. The case notes document that there is ongoing contact between the case manager and the participant, that the participant's progress is being tracked, and that the service plan is updated when any change in circumstances, goals, or planned activities and services occurs.
  - g. Any extended lapses in service are explained.

Of the 25 case files, 24 clients did not require an IEP. One client satisfied all of the above criteria.

#### **Internal Monitor**

29. We viewed the internal monitor workpapers and reperformed certain procedures to ensure consistency with the internal monitoring reports.

Due to COVID, the internal monitor report was not available at the time our report was issued so this procedure was not performed.

#### Follow up

30. We followed up and viewed actions taken on the previous monitoring report.

Due to COVID, the internal monitor report was not available at the time our report was issued so this procedure was not performed.

316-321-1150 **EL DORADO** 115 S. MAIN ST., STE 103 EL DORADO, KS 67042-3403 McALESTER 517 E. CHEROKEE AVE. McALESTER, OK 74501-5335 918-426-1234 TUCSON 4801 E. BROADWAY BLVD., STE. 501 TUCSON, AZ 85711 -3648 520-624-8229 TULSA 4200 E. SKELLY DR., STE. 560 TULSA, OK 74135-3209 918-271-5400 WAGONER, OK 74467-6223 918-485-5531 **WAGONER** 509 S. MCQUARRIE AVE. WICHITA 300 W. DOUGLAS AVE., STE. 900 WICHITA, KS 67202-2994 316-264-2335



### **LWDB Program Operations and Performance (POP) Committee Meeting Minutes**May 6, 2021

#### 1. Welcome and Introductions

The LWDB Program Operations and Performance Committee assembled via Zoom. Co-Chair Tony Naylor welcomed Committee members and called the meeting to order.

#### 2. Workforce Innovation & Opportunity Act (WIOA) Regional and Local Plans

WIOA requires each Local Area to have an approved Regional Plan and Local Plan and those plans must be reviewed and updated every four years. The State of Kansas has divided the state into two planning regions. Local Area IV is part of planning region II that includes Local Areas I and V. A summary of highlights from the plans were presented to the Committee.

LA IV worked with LAI and V and a consultant on the Regional Plan and determined elements that the areas can work together on across the region: formalizing the convening of industry leaders, businesses, education, labor, community-based organizations and economic development on a regular basis, coordinating outreach efforts, retaining talent by focusing on work-based learning opportunities including registered apprenticeship, expanding youth employment opportunities and implementing rural workforce development strategies across the region. The plan formalizes many collaborative efforts that have taken place over the years between these local areas.

The Local Plan includes the goals, strategies and service delivery in the area and how the Workforce Alliance (WA) will operate over the next four years. The plan focuses on some program strategies for workforce center partners. These strategies include: enhanced customer referrals, improved communication, better customer access to information, collaborative case management, coenrollments of shared customers and coordination of outreach and cross-training.

The Regional Plan and Local Plan were presented and approved for release for public comment at the LWDB Executive Committee and Chief Elected Officials Board (CEOB) meetings held on March 30, 2021. The LWDB met on April 28, 2021 and approved the WIOA Regional and Local Plans as presented with the addition of any public comments that were received by the April 29, 2021 public comment deadline. The plans were posted for public comment on the Workforce Centers website, provided to workforce center staff and board members, issued in a press release, published as notices in the Kansas Register and local papers in counties within the Local Area and posted and highlighted on the Workforce Centers website. Only one formal comment was received and is included as an attachment to the Local Plan. The Regional and Local Plans were submitted to the Kansas Department of Commerce on May 1, 2021 and after a 90-day waiting period for review and approval by the Governor's office, implementation will begin July 1, 2021. Alex Munoz asked what happens during the 90-day waiting period. The Governor's office has this time to review and notify staff of corrections or issues that need to be addressed. If no comment or directive is received, the plans are considered approved.

Report was received and filed.

#### 3. Demand Occupations List for Program Year 2021 (PY21)

An annual function of the Workforce Alliance (WA) Local Workforce Development Board (LWDB) is to review and update the Demand Occupations List for Local Area I (LAIV). The proposed list for PY21 that begins July 1, 2021 was provided to the Committee as well as materials to assist members with this assignment, which included the Eligible Training Provider List, Training Report and Career Maps. Staff has researched current labor market trends, surveyed staff, employers, Board members, and reviewed regional initiatives to determine occupations in demand in LAIV. The results of the staff, employer, and Board member surveys indicate the majority would like to keep the occupations

currently on the list. There were several suggestions on occupations to add. Those suggestions were evaluated when making the recommendation of additions to the list. Programs proposed for addition include Construction Technology/Trades/Laborer, Data Scientists, Bioengineers/Biomedical Engineers, Fire Science/Firefighter, and Substance Abuse Counselors. All of the proposed programs for addition show projected growth in the next ten years in Kansas and a median hourly wage in Kansas Programs for proposed removal include Inspection, above the LAIV self-sufficient wage. Instrumentation, and Retail Salesperson. The Retail Salesperson was specifically related to youth program participants as the youth contractor who was providing that training is no longer providing it. Inspection and Instrumentation are showing a projected decline over the next ten years and no participants have enrolled in training in these areas. For PY21, staff recommends adding Construction Technology/Trades/Laborer, Data Scientists, Bioengineers/Biomedical Science/Firefighter, and Substance Abuse Counselors and recommends removing Inspection, Instrumentation, and Retail Salesperson. Staff recommends all other occupations remain on the list. Alex Munoz (John Clark) moved to approve the Demand Occupation List for Program Year 2021 as presented. Motion adopted.

#### 4. Workforce Center Operations

The Workforce Center began transitioning from virtual to in-person services on May 3<sup>rd</sup>. Staff are following COVID protocols and customers can still be assisted virtually. Recorded workshops can still be accessed on You Tube and community partners are sharing them with their customers. Workshops are offered via Zoom and a few limited in-person basic computer skills workshops are planned. Train the trainer workshops have also been offered to train community partners on basic resume and interview skills so that they can better assist their customers.

Implementation of the partnership with Cowley College to provide workforce center services to employers and job seekers in Cowley County began in February and continues to expand. Staff recently had a booth at the Cowley County job fair that was attended by 27 employers and 75 job seekers.

Report was received and filed.

#### 5. Proposed Policy Revisions

Policy revisions are sometimes necessary to address continuous improvement, changes to program design, and monitoring findings. A new policy regarding co-enrollment of Trade Adjustment Assistance and Dislocated Worker customers and some proposed revisions to existing policies (priority of service, limited English proficiency and adult/dislocated worker/ youth supportive services) were reviewed with the Committee. Munoz asked for clarification on the English proficiency policy and the mandatory use of the Language Line tool/service even if a staff member is bilingual/proficient in speaking a language. Staff can assist with basic interpreter communication; however, once a staff member begins to provide an actual program service, the Language Line must be used unless the staff member is a qualified interpreter/certified in that language. Staff can train to be certified in a language; however, it is has been difficult to find a program to provide this certification. The WA has experienced an increase in spending on supportive services due to the pandemic and the proposed changes are a result of that increase.

Justin Albert (John Clark) moved to approve the policy changes as presented. Motion adopted.

#### 6. Consent Agenda and Committee Reports

Minutes from the March 4, 2021 meeting, WIOA Performance reports for Program Year 2020 (PY 20), additions to the Eligible Training Provider (ETP) list, Regional Economic Impact report and One-Stop Operator report were presented to the Committee for review and approval.

Performance for WIOA programs was reviewed with the Committee; reporting for the 4<sup>th</sup> quarter of the program year has begun and staff feel confident that many of the measures will improve once more data is entered. Due to some issues with KansasWorks, it has not been possible to enter data for Measurable Skills Gain; as these issues have been addressed, staff will begin entering this information. Some measures have been affected by the pandemic, which has affected all of the Local Areas across the state. Area directors have been discussing with the state the potential to renegotiate some measures due to the pandemic's effects on the economy. Also, at the end of the program year, the statistical adjustment model will be rerun, which may bring some of the goals lower than where they are currently set based on the unemployment rate and barriers experienced by customers.

Three programs were presented to the Committee for approval to the ETP list: Medical Administrative Assistant and Electronic Health Records Specialist from Allied Health Career Training LLC and Medical Assisting from Wellspring School of Allied Health.

The One-Stop Operator report was reviewed. Prior to the pandemic, the workforce center was hosting partner collaboration meetings, which provided community organizations the opportunity to tour the workforce center and learn more about workforce services so that the WA and that organization can work together more collaboratively and not just simply refer clients to each other. Training has been created and is now being provided for staff that have been promoted to supervisory roles. Staff that have experience in working with justice-involved job seekers have collaborated to create a training for other staff members to learn how to better assist these customers. Customer service surveys continue to be very positive and it is hoped that the number of survey responses will increase as more customers are being served in-person at the workforce center rather than virtually.

Kerri Falletti (Alex Munoz) moved to approve the approval of the Consent Agenda as presented. Motion adopted.

#### 7. New Business/Announcements

There was no new business or announcements.

#### 8. Adjournment

The meeting was adjourned at 12:28.

#### Present Committee & Board Members

Tony Naylor, Co-Chair Justin Albert Jennifer Anderson John Clark Kerri Falletti Alex Munoz Erica Ramos

Staff/Guests
Denise Houston
Shirley Lindhorst
Chad Pettera
Tisha Cannizzo, Eckerd Connects
Dr. Michelle Schoon, Cowley College
Greg Butler, Cowley College
Jennie Heersche, Cowley College
Amy Williams, Spirit AeroSystems

#### 10 COUNTY REGIONAL LABOR MARKET DATE January 2020 - July 2021

Month	<b>Labor Force</b>	Employment	Unemployment	Unemployment Rate	Ongoing UI Claims	New UI Claims
Jan-20	388,942	374,826	14,151	3.6%	1,952	not available
Feb-20	393,321	378,819	14,492	3.7%	2,515	not available
Mar-20	392,895	380,545	12,353	3.1%	3,057	22,826
Apr-20	409,271	342,127	66,641	16.3%	33,812	12,175
May-20	402,572	350,435	52,087	12.9%	31,759	3,526
Jun-20	397,447	357,185	39,562	10.0%	28,984	3,428
Jul-20	402,291	362,389	40,912	10.2%	26,804	3,693
Aug-20	394,105	356,909	37,376	9.5%	20,923	4,359
Sep-20	387,157	358,563	28,594	7.4%	16,675	4,690
Oct-20	397,708	372,580	25,308	6.4%	13,732	5,232
Nov-20	400,506	373,236	27,271	6.8%	13,057	5,396
Dec-20	389,238	373,307	15,931	4.1%	19,728	8,408
Jan-21	393,477	367,427	25,050	6.4%	4,375	4,164
Feb-21	393,461	370,038	23,423	6.0%	5,115	1,092
Mar-21	393,447	373,962	19,455	4.9%	8,804	1,077
Apr-21	390,508	372,865	17,679	4.5%	2,337	634
May-21	392,566	347,951	18,705	4.8%	2,825	543
Jun-21	390,293	368,752	21,541	5.5%	2,536	442
Jul-21	396,786	371,463	23,323	5.9%	2,047	613

Labor Force	Persons 16 years and older who are either working or actively looking for work. It excludes active-duty military personnel and the institutionalized population, such as prison inmates.
Employment	Persons 16 years and over in the civilian noninstitutional population who, during the reference week, (a) did any work at all (at least 1 hour) as paid employees; worked in their own business, profession, or on their own farm, or worked 15 hours or more as unpaid workers in an enterprise operated by a member of the family; and (b) all those who were not working but who had jobs or businesses from which they were temporarily absent because of vacation, illness, bad weather, childcare problems, maternity or paternity leave, labor-management dispute, job training, or other family or personal reasons, whether or not they were paid for the time off or were seeking other jobs. Each employed person is counted only once, even if he or she holds more than one job. Excluded are persons whose only activity consisted of work around their own house (painting, repairing, or own home housework) or volunteer work for religious, charitable, and other organizations.
Unemployment	Persons aged 16 years and older who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment sometime during the 4-week period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.
Unemployment Rate	The number unemployed as a percent of the labor force.
Ongoing UI Claims	The number of unique individual claimants living in Kansas receving regular UI payment, including workshare, reported for the last week of the month or most current data available
New UI Claims	The number of new unique initial claims for claimants living in Kansas, including those on workshare reported for the last week of the month or most current data available

Sources

https://klic.dol.ks.gov/gsipub/index.asp?docid=756

 $\underline{https://public.tableau.com/profile/kdol\#!/vizhome/KansasLaborForceUnemploymentRatesbyCounty/KansasLaborForceUnemploymentRates}$ 

# BUTLER COUNTY LABOR MARKET DATE January 2020 - July 2021

Month	<b>Labor Force</b>	Employment	Unemployment	Unemployment Rate	Ongoing UI Claims	New UI Claims
Jan-20	32,722	31,599	1,163	3.6%	115	not available
Feb-20	33,025	31,904	1,121	3.4%	150	not available
Mar-20	32,811	31,839	972	3.0%	227	1,961
Apr-20	33,259	28,435	4,824	14.5%	2,506	1,065
May-20	32,900	29,232	3,668	11.1%	2,239	214
Jun-20	32,513	29,781	2,732	8.4%	2,132	223
Jul-20	32,876	30,155	2,721	8.3%	1,642	199
Aug-20	32,306	29,825	2,481	7.7%	1,386	291
Sep-20	31,819	29,902	1,917	6.0%	1,133	319
Oct-20	32,847	31,100	1,747	5.3%	986	407
Nov-20	33,084	31,186	1,898	5.7%	974	456
Dec-20	32,441	31,193	1,248	3.8%	1,666	623
Jan-21	32,859	30,914	1,945	5.9%	330	322
Feb-21	32,612	30,984	1,628	5.0%	377	75
Mar-21	32,748	31,374	1,374	4.2%	583	81
Apr-21	32,455	31,234	1,221	3.8%	187	41
May-21	32,656	31,356	1,300	4.0%	206	36
Jun-21	32,998	31,446	1,552	4.7%	194	29
Jul-21	32,992	31,336	1,656	5.0%	143	27

l lahor Force	Persons 16 years and older who are either working or actively looking for work. It excludes active-duty military personnel and the institutionalized population, such as prison inmates.
	Persons 16 years and over in the civilian noninstitutional population who, during the reference week, (a) did any work at all (at least 1 hour) as paid employees; worked in their own business, profession, or on their own farm, or worked 15 hours or more as unpaid workers in an enterprise operated by a member of the family; and (b) all those who were not working but who had jobs or businesses from which they were temporarily absent because of vacation, illness, bad weather, childcare problems, maternity or paternity leave, labor-management dispute, job training, or other family or personal reasons, whether or not they were paid for the time off or were seeking other jobs. Each employed person is counted only once, even if he or she holds more than one job. Excluded are persons whose only activity consisted of work around their own house (painting, repairing, or own home housework) or volunteer work for religious, charitable, and other organizations.
Unemployment	Persons aged 16 years and older who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment sometime during the 4-week period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.
Unemployment Rate	The number unemployed as a percent of the labor force.
I Ongoing UI Claims	The number of unique individual claimants living in Kansas receving regular UI payment, incuding workshare, reported for the last week of the month or most current data available
New UI Claims	The number of new unique initial claims for claimants living in Kansas, including those on workshare reported for the last week of the month or most current data available

#### **COWLEY COUNTY LABOR MARKET DATE**

January 2020 - July 2021

Month	<b>Labor Force</b>	Employment	Unemployment	<b>Unemployment Rate</b>	Ongoing UI Claims	New UI Claims
Jan-20	16,109	15,536	573	3.6%	63	not available
Feb-20	16,329	15,752	577	3.5%	58	not available
Mar-20	16,732	16,212	520	3.1%	85	346
Apr-20	17,345	14,913	2,432	14.0%	1,160	415
May-20	16,927	15,119	1,808	10.7%	943	89
Jun-20	17,107	15,369	1,468	8.6%	858	94
Jul-20	17,211	15,789	1,422	8.3%	735	122
Aug-20	17,035	15,860	1,355	8.0%	589	140
Sep-20	16,840	15,832	1,008	6.0%	449	121
Oct-20	17,506	16,573	933	5.3%	437	272
Nov-20	17,511	16,433	1,078	6.2%	396	201
Dec-20	16,961	16,362	599	3.5%	695	270
Jan-21	16,506	15,741	765	4.6%	126	149
Feb-21	16,797	16,001	796	4.7%	150	122
Mar-21	16,681	15,995	686	4.1%	275	25
Apr-21	16,465	15,831	634	3.9%	72	16
May-21	16,530	15,842	688	4.2%	83	20
Jun-21	16,472	15,659	813	4.9%	77	13
Jul-21	16,877	16,015	862	5.1%	51	12
Labor Force	Labor Force  Persons 16 years and older who are either working or actively looking for work. It excludes active-duty military personnel and the institutionalized population, such as prison inmates.					tutionalized population,
Employment	employees; worked	d in their own business	s, profession, or on their ow	who, during the reference week, (a on farm, or worked 15 hours or mon	e as unpaid workers in an ente	rprise operated by a
Unemployment	specific efforts to f	ind employment some	time during the 4-week pe	e reference week, were available for riod ending with the reference wee ork to be classified as unemployed.	k. Persons who were waiting to	•
Unemployment Rate	The number unem	ployed as a percent of	the labor force.			
Ongoing UI Claims	The number of unicurrent data availa		ts living in Kansas receving	regular UI payment, incuding work	share, reported for the last wee	k of the month or most
New UI Claims	The number of nev data available	v unique initial claims	for claimants living in Kansa	as, including those on workshare re	ported for the last week of the	month or most current

# HARPER COUNTY LABOR MARKET DATE January 2020 - July 2021

Month	Labor Force	Employment	Unemployment	Unemployment Rate	Ongoing UI Claims	New UI Claims
Jan-20	2,987	2,905	82	2.7%	7	
Feb-20	2,988	2,913	75	2.5%	18	
Mar-20	3,006	2,933	73	2.4%	14	39
Apr-20	2,812	2,643	169	6.0%	74	30
May-20	2,858	2,685	173	6.1%	91	8
Jun-20	2,768	2,614	154	5.6%	101	7
Jul-20	2,694	2,523	171	6.3%	98	19
Aug-20	2,687	2,512	175	6.5%	82	24
Sep-20	2,651	2,519	132	5.0%	56	13
Oct-20	2831	2701	130	4.6%	66	34
Nov-20	2,850	2,716	134	4.7%	52	41
Dec-20	2,805	2,710	95	3.4%	115	60
Jan-21	2,970	2,766	204	6.9%	16	25
Feb-21	2,881	2,770	111	3.9%	11	6
Mar-21	2,887	2,795	92	3.2%	30	4
Apr-21	2,821	2,741	80	2.8%	6	2
May-21	2,920	2,737	83	2.8%	8	1
Jun-21	2,861	2,756	105	3.7%	8	2
Jul-21	2,744	2,627	117	4.3%	6	1

I Labor Force	Persons 16 years and older who are either working or actively looking for work. It excludes active-duty military personnel and the institutionalized population, such as prison inmates.
Employment	Persons 16 years and over in the civilian noninstitutional population who, during the reference week, (a) did any work at all (at least 1 hour) as paid employees; worked in their own business, profession, or on their own farm, or worked 15 hours or more as unpaid workers in an enterprise operated by a member of the family; and (b) all those who were not working but who had jobs or businesses from which they were temporarily absent because of vacation, illness, bad weather, childcare problems, maternity or paternity leave, labor-management dispute, job training, or other family or personal reasons, whether or not they were paid for the time off or were seeking other jobs. Each employed person is counted only once, even if he or she holds more than one job. Excluded are persons whose only activity consisted of work around their own house (painting, repairing, or own home housework) or volunteer work for religious, charitable, and other organizations.
Unemployment	Persons aged 16 years and older who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment sometime during the 4-week period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.
Unemployment Rate	The number unemployed as a percent of the labor force.
I Ongoing III Claims	The number of unique individual claimants living in Kansas receving regular UI payment, incuding workshare, reported for the last week of the month or most current data available
I New UI Claims	The number of new unique initial claims for claimants living in Kansas, including those on workshare reported for the last week of the month or most current data available

### HARVEY COUNTY LABOR MARKET DATE January 2020 - July 2021

Month	Labor Force	Employment	Unemployment	Unemployment Rate	Ongoing UI Claims	New UI Claims
Jan-20	17,082	16,541	541	3.2%	60	
Feb-20	17,272	16,732	540	3.1%	68	
Mar-20	17,158	16,694	464	2.7%	65	499
Apr-20	16,779	14,902	1,877	11.2%	928	316
May-20	16,772	15,346	1,426	8.5%	745	61
Jun-20	16,724	15,636	1,088	6.5%	621	119
Jul-20	17,085	16,823	1,262	7.4%	749	161
Aug-20	16,719	15,672	1,047	6.3%	544	129
Sep-20	16,458	15,703	755	4.6%	439	142
Oct-20	17098	16342	756	4.4%	370	240
Nov-20	17,298	16,386	913	5.3%	438	262
Dec-20	16,950	16,382	568	3.4%	768	303
Jan-21	17,072	16,301	771	4.5%	97	176
Feb-21	17,012	16,332	680	4.0%	132	46
Mar-21	17,110	16,523	587	3.4%	306	21
Apr-21	16,942	16,473	505	3.0%	72	14
May-21	17,088	16,530	558	3.3%	71	10
Jun-21	17,272	16,582	690	4.0%	64	19
Jul-21	17,369	16,534	835	4.8%	66	19

I lahor Force	Persons 16 years and older who are either working or actively looking for work. It excludes active-duty military personnel and the institutionalized population, such as prison inmates.
	Persons 16 years and over in the civilian noninstitutional population who, during the reference week, (a) did any work at all (at least 1 hour) as paid employees; worked in their own business, profession, or on their own farm, or worked 15 hours or more as unpaid workers in an enterprise operated by a member of the family; and (b) all those who were not working but who had jobs or businesses from which they were temporarily absent because of vacation, illness, bad weather, childcare problems, maternity or paternity leave, labor-management dispute, job training, or other family or personal reasons, whether or not they were paid for the time off or were seeking other jobs. Each employed person is counted only once, even if he or she holds more than one job. Excluded are persons whose only activity consisted of work around their own house (painting, repairing, or own home housework) or volunteer work for religious, charitable, and other organizations.
Unemployment	Persons aged 16 years and older who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment sometime during the 4-week period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.
Unemployment Rate	The number unemployed as a percent of the labor force.
Ongoing UI Claims	The number of unique individual claimants living in Kansas receving regular UI payment, incuding workshare, reported for the last week of the month or most current data available
I New UI Claims	The number of new unique initial claims for claimants living in Kansas, including those on workshare reported for the last week of the month or most current data available

# KINGMAN COUNTY LABOR MARKET DATE January 2020 - July 2021

Month	<b>Labor Force</b>	Employment	Unemployment	Unemployment Rate	Ongoing UI Claims	New UI Claims
Jan-20	3,432	3,305	119	3.5%	17	
Feb-20	3,462	3,353	109	3.1%	24	
Mar-20	3,434	3,342	92	2.7%	24	112
Apr-20	3,286	2,968	318	9.7%	168	62
May-20	3,362	3,111	251	7.5%	156	19
Jun-20	3,376	3,177	199	5.9%	145	19
Jul-20	3,433	3,190	243	7.1%	159	22
Aug-20	3,431	3,220	211	6.1%	122	29
Sep-20	3,366	3,212	154	4.6%	86	49
Oct-20	3512	3357	155	4.4%	83	45
Nov-20	3,550	3,367	183	5.2%	89	60
Dec-20	3,477	3,342	135	3.9%	178	98
Jan-21	3,408	3,220	188	5.5%	30	46
Feb-21	3,354	3,214	140	4.2%	43	9
Mar-21	3,340	3,213	127	3.8%	63	4
Apr-21	3,266	3,170	96	2.9%	25	5
May-21	3,356	3,247	109	3.2%	29	9
Jun-21	3,423	3,288	135	3.9%	32	11
Jul-21	3,446	3,289	157	4.6%	24	5

Labor Force	Persons 16 years and older who are either working or actively looking for work. It excludes active-duty military personnel and the institutionalized population, such as prison inmates.
Employment	Persons 16 years and over in the civilian noninstitutional population who, during the reference week, (a) did any work at all (at least 1 hour) as paid employees; worked in their own business, profession, or on their own farm, or worked 15 hours or more as unpaid workers in an enterprise operated by a member of the family; and (b) all those who were not working but who had jobs or businesses from which they were temporarily absent because of vacation, illness, bad weather, childcare problems, maternity or paternity leave, labor-management dispute, job training, or other family or personal reasons, whether or not they were paid for the time off or were seeking other jobs. Each employed person is counted only once, even if he or she holds more than one job. Excluded are persons whose only activity consisted of work around their own house (painting, repairing, or own home housework) or volunteer work for religious, charitable, and other organizations.
Unemployment	Persons aged 16 years and older who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment sometime during the 4-week period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.
Unemployment Rate	The number unemployed as a percent of the labor force.
Ongoing UI Claims	The number of unique individual claimants living in Kansas receving regular UI payment, incuding workshare, reported for the last week of the month or most current data available
New UI Claims	The number of new unique initial claims for claimants living in Kansas, including those on workshare reported for the last week of the month or most current data available

#### MARION COUNTY LABOR MARKET DATE

		_	
January	2020 -	July 2021	

Month	Labor Force	Employment	Unemployment	Unemployment Rate	Ongoing UI Claims	New UI Claims
Jan-20	5,871	5,707	166	2.8%	16	
Feb-20	5,920	5,765	155	2.6%	12	
Mar-20	6,135	5,985	153	2.5%	25	110
Apr-20	5,847	5,400	477	8.2%	216	74
May-20	6,017	5,664	353	5.9%	183	25
Jun-20	6,127	5,844	283	4.6%	157	18
Jul-20	6,077	5,727	350	5.8%	204	33
Aug-20	6,011	5,716	295	4.9%	123	40
Sep-20	6,062	5,842	220	3.6%	101	43
Oct-20	6,125	5,904	221	3.6%	90	74
Nov-20	6,248	5,968	280	4.5%	106	85
Dec-20	6,084	5,909	175	2.9%	189	91
Jan-21	5,838	5,592	246	4.2%	31	58
Feb-21	5,809	5,620	189	3.3%	42	7
Mar-21	5,741	5,580	161	2.8%	78	2
Apr-21	5,804	5,656	148	2.5%	24	8
May-21	5,978	5,812	166	2.8%	28	3
Jun-21	6,121	5,903	218	3.6%	23	2
Jul-21	6,067	5,803	264	4.4%	21	8

Labor Force	Persons 16 years and older who are either working or actively looking for work. It excludes active-duty military personnel and the institutionalized population, such as prison inmates.
Employment	Persons 16 years and over in the civilian noninstitutional population who, during the reference week, (a) did any work at all (at least 1 hour) as paid employees; worked in their own business, profession, or on their own farm, or worked 15 hours or more as unpaid workers in an enterprise operated by a member of the family; and (b) all those who were not working but who had jobs or businesses from which they were temporarily absent because of vacation, illness, bad weather, childcare problems, maternity or paternity leave, labor-management dispute, job training, or other family or personal reasons, whether or not they were paid for the time off or were seeking other jobs. Each employed person is counted only once, even if he or she holds more than one job. Excluded are persons whose only activity consisted of work around their own house (painting, repairing, or own home housework) or volunteer work for religious, charitable, and other organizations.
Unemployment	Persons aged 16 years and older who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment sometime during the 4-week period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.
Unemployment Rate	The number unemployed as a percent of the labor force.
Ongoing UI Claims	The number of unique individual claimants living in Kansas receving regular UI payment, incuding workshare, reported for the last week of the month or most current data available
New UI Claims	The number of new unique initial claims for claimants living in Kansas, including those on workshare reported for the last week of the month or most current data available

# MCPHERSON COUNTY LABOR MARKET DATE January 2020 - July 2021

Month	<b>Labor Force</b>	Employment	Unemployment	Unemployment Rate	Ongoing UI Claims	New UI Claims
Jan-20	17,054	16,642	412	2.4%	41	
Feb-20	17,212	16,804	408	2.4%	47	
Mar-20	17,611	17,252	359	2.0%	56	290
Apr-20	17,599	16,071	995	5.7%	443	311
May-20	17,166	16,265	901	5.2%	585	62
Jun-20	17,540	16,844	696	4.0%	536	53
Jul-20	17,686	16,914	782	4.4%	484	77
Aug-20	17,599	16,906	693	3.9%	281	112
Sep-20	17,261	16,709	552	3.2%	243	123
Oct-20	17805	17420	565	3.2%	246	171
Nov-20	17,919	17,242	677	3.8%	314	198
Dec-20	17,725	17,245	480	2.7%	178	98
Jan-21	17,548	16,874	674	3.8%	162	67
Feb-21	17,513	17,029	484	2.8%	73	22
Mar-21	17,437	17,006	431	2.5%	176	14
Apr-21	17,123	16,738	385	2.2%	41	14
May-21	17,128	16,735	393	2.3%	48	25
Jun-21	17,434	16,919	515	3.0%	48	7
Jul-21	17,486	16,895	591	3.4%	37	10

Labor Force	Persons 16 years and older who are either working or actively looking for work. It excludes active-duty military personnel and the institutionalized population, such as prison inmates.
Employment	Persons 16 years and over in the civilian noninstitutional population who, during the reference week, (a) did any work at all (at least 1 hour) as paid employees; worked in their own business, profession, or on their own farm, or worked 15 hours or more as unpaid workers in an enterprise operated by a member of the family; and (b) all those who were not working but who had jobs or businesses from which they were temporarily absent because of vacation, illness, bad weather, childcare problems, maternity or paternity leave, labor-management dispute, job training, or other family or personal reasons, whether or not they were paid for the time off or were seeking other jobs. Each employed person is counted only once, even if he or she holds more than one job. Excluded are persons whose only activity consisted of work around their own house (painting, repairing, or own home housework) or volunteer work for religious, charitable, and other organizations.
Unemployment	Persons aged 16 years and older who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment sometime during the 4-week period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.
Unemployment Rate	The number unemployed as a percent of the labor force.
I Ongoing III Claims	The number of unique individual claimants living in Kansas receving regular UI payment, incuding workshare, reported for the last week of the month or most current data available
I New III Claims	The number of new unique initial claims for claimants living in Kansas, including those on workshare reported for the last week of the month or most current data available

# RENO COUNTY LABOR MARKET DATE January 2020 - July 2021

Month	<b>Labor Force</b>	Employment	Unemployment	Unemployment Rate	Ongoing UI Claims	New UI Claims
Jan-20	29,380	28,383	997	3.4%	114	
Feb-20	29,665	28,686	969	3.3%	132	
Mar-20	30,738	29,890	848	2.8%	117	865
Apr-20	30,782	27,649	3,133	10.2%	1,479	698
May-20	30,459	27,977	2,482	8.1%	1,354	188
Jun-20	30,942	28,514	1,978	6.4%	1,210	160
Jul-20	30,757	28,598	2,159	7.0%	1,281	194
Aug-20	29,744	27,783	1,961	6.6%	816	384
Sep-20	30,298	28,721	1,577	5.2%	773	324
Oct-20	30,970	29,515	1,455	4.7%	573	370
Nov-20	31,283	29,611	1,672	5.3%	673	469
Dec-20	30,612	29,515	1,097	3.6%	1,233	504
Jan-21	29,399	27,969	1,430	4.9%	205	299
Feb-21	29,645	28,347	1,298	4.4%	231	45
Mar-21	29,375	28,250	1,125	3.8%	452	36
Apr-21	29,627	28,667	960	3.2%	97	32
May-21	29,712	2,863	1,039	3.5%	128	28
Jun-21	30,214	28,933	1,281	4.2%	117	28
Jul-21	30,136	26,721	1,415	4.7%	105	155

I Labor Force	Persons 16 years and older who are either working or actively looking for work. It excludes active-duty military personnel and the institutionalized population, such as prison inmates.
Employment	Persons 16 years and over in the civilian noninstitutional population who, during the reference week, (a) did any work at all (at least 1 hour) as paid employees; worked in their own business, profession, or on their own farm, or worked 15 hours or more as unpaid workers in an enterprise operated by a member of the family; and (b) all those who were not working but who had jobs or businesses from which they were temporarily absent because of vacation, illness, bad weather, childcare problems, maternity or paternity leave, labor-management dispute, job training, or other family or personal reasons, whether or not they were paid for the time off or were seeking other jobs. Each employed person is counted only once, even if he or she holds more than one job. Excluded are persons whose only activity consisted of work around their own house (painting, repairing, or own home housework) or volunteer work for religious, charitable, and other organizations.
Unemployment	Persons aged 16 years and older who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment sometime during the 4-week period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.
Unemployment Rate	The number unemployed as a percent of the labor force.
LUNGOING ULCIAIMS	The number of unique individual claimants living in Kansas receving regular UI payment, incuding workshare, reported for the last week of the month or most current data available
I New III Claims	The number of new unique initial claims for claimants living in Kansas, including those on workshare reported for the last week of the month or most current data available

#### SEDGWICK COUNTY LABOR MARKET DATE

January 2020 - July 2021

Month	<b>Labor Force</b>	Employment	Unemployment	Unemployment Rate	Ongoing UI Claims	New UI Claims
Jan-20	253,382	243,656	9,726	3.8%	1,473	not available
Feb-20	256,380	246,239	10,141	4.0%	1,937	not available
Mar-20	254,263	245,749	8,514	3.3%	2,324	17,967
Apr-20	270,060	219,653	50,407	18.7%	25,678	8,737
May-20	264,806	225,227	39,529	14.9%	24,408	2,776
Jun-20	259,175	229,396	29,799	11.5%	22,257	2,601
Jul-20	263,046	232,572	30,474	11.6%	20,494	2,732
Aug-20	257,390	229,348	28,042	10.9%	16,233	3,094
Sep-20	251,462	230,032	21,430	8.5%	12,832	3,446
Oct-20	257,794	239,173	18,621	7.2%	10,409	3,454
Nov-20	259,417	239,795	19,622	7.6%	9,559	3,431
Dec-20	251,242	240,154	11,088	4.4%	13,984	6,121
Jan-21	256,932	237,765	18,167	7.1%	3,234	2,851
Feb-21	256,842	239,444	17,398	6.8%	3,896	734
Mar-21	257,172	242,846	14,296	5.6%	6,542	872
Apr-21	255,202	242,047	13,155	5.2%	1,755	486
May-21	256,278	242,424	13,854	5.4%	2,156	395
Jun-21	258,513	242,677	15,836	6.1%	1,940	308
Jul-21	258,550	241,790	16,760	6.5%	1,534	360

Labor Force	Persons 16 years and older who are either working or actively looking for work. It excludes active-duty military personnel and the institutionalized population, such as prison inmates.
Employment	Persons 16 years and over in the civilian noninstitutional population who, during the reference week, (a) did any work at all (at least 1 hour) as paid employees; worked in their own business, profession, or on their own farm, or worked 15 hours or more as unpaid workers in an enterprise operated by a member of the family; and (b) all those who were not working but who had jobs or businesses from which they were temporarily absent because of vacation, illness, bad weather, childcare problems, maternity or paternity leave, labor-management dispute, job training, or other family or personal reasons, whether or not they were paid for the time off or were seeking other jobs. Each employed person is counted only once, even if he or she holds more than one job. Excluded are persons whose only activity consisted of work around their own house (painting, repairing, or own home housework) or volunteer work for religious, charitable, and other organizations.
Unemployment	Persons aged 16 years and older who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment sometime during the 4-week period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.
Unemployment Rate	The number unemployed as a percent of the labor force.
Ongoing UI Claims	The number of unique individual claimants living in Kansas receving regular UI payment, incuding workshare, reported for the last week of the month or most current data available
New UI Claims	The number of new unique initial claims for claimants living in Kansas, including those on workshare reported for the last week of the month or most current data available

Sources

 $\underline{https://public.tableau.com/profile/kdol\#!/vizhome/KansasLaborForceUnemploymentRates}\\ \underline{County/KansasLaborForceUnemploymentRates}\\ \underline{County/KansasLaborForceUnemployment}\\ \underline{County/KansasLaborForceUnemployment}\\ \underline{County/KansasLaborForceUnempl$ 

# SUMNER COUNTY LABOR MARKET DATE January 2020 - July 2021

Month	Labor Force	Employment	Unemployment	Unemployment Rate	Ongoing UI Claims	New UI Claims
Jan-20	10,923	10,552	372	3.4%	46	
Feb-20	11,068	10,671	397	3.6%	69	
Mar-20	11,007	10,649	358	3.3%	120	637
Apr-20	11,502	9,493	2,009	17.5%	1,160	467
May-20	11,305	9,809	1,496	13.2%	1,055	84
Jun-20	11,175	10,010	1,165	10.4%	967	134
Jul-20	11,426	10,098	1,328	11.6%	958	134
Aug-20	11,183	10,067	1,116	10.0%	747	116
Sep-20	10,940	10,091	849	7.8%	563	110
Oct-20	11,220	10,495	725	6.5%	472	165
Nov-20	11,346	10,532	814	7.2%	456	193
Dec-20	10,941	10,495	446	4.1%	722	240
Jan-21	10,945	10,285	660	6.0%	144	171
Feb-21	10,996	10,297	699	6.4%	160	26
Mar-21	10,956	10,380	576	5.3%	299	18
Apr-21	10,803	10,308	495	4.6%	58	16
May-21	10,920	10,405	515	4.7%	68	16
Jun-21	11,106	10,492	614	5.5%	56	25
Jul-21	11,119	10,453	666	6.0%	60	16

Labor Force	Persons 16 years and older who are either working or actively looking for work. It excludes active-duty military personnel and the institutionalized population, such as prison inmates.
Employment	Persons 16 years and over in the civilian noninstitutional population who, during the reference week, (a) did any work at all (at least 1 hour) as paid employees; worked in their own business, profession, or on their own farm, or worked 15 hours or more as unpaid workers in an enterprise operated by a member of the family; and (b) all those who were not working but who had jobs or businesses from which they were temporarily absent because of vacation, illness, bad weather, childcare problems, maternity or paternity leave, labor-management dispute, job training, or other family or personal reasons, whether or not they were paid for the time off or were seeking other jobs. Each employed person is counted only once, even if he or she holds more than one job. Excluded are persons whose only activity consisted of work around their own house (painting, repairing, or own home housework) or volunteer work for religious, charitable, and other organizations.
Unemployment	Persons aged 16 years and older who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment sometime during the 4-week period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.
Unemployment Rate	The number unemployed as a percent of the labor force.
Ongoing UI Claims	The number of unique individual claimants living in Kansas receving regular UI payment, incuding workshare, reported for the last week of the month or most current data available
New UI Claims	The number of new unique initial claims for claimants living in Kansas, including those on workshare reported for the last week of the month or most current data available