

## LWDB Program Operations and Performance Committee Meeting Agenda

Thursday, September 3, 2020 • 11:30 a.m.

https://us02web.zoom.us/j/89922379433?pwd=SldPaE9jcE9I

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Zoom Meeting ID: 899 2237 9433, Passcode: 469204

**1. Welcome and Introductions:** Tony Naylor (11:30)

**2. Workforce Center Operations:** George Marko (11:35) (pp. 2-5)

An update will be provided to the Committee on Workforce Center services.

Recommended action: Receive and file.

3. Workforce Innovations & Opportunity Act (WIOA) Performance for Program Year 2019 (PY19):

Denise Houston (11:50) (pp. 6-15)

Program Year 2019 (PY19) ended on June 30, 2020. A preliminary report of WIOA performance will be presented.

Recommended action: Take appropriate action.

4. Additions to the Eligible Training Provider (ETP) List: Denise Houston (12:15) (pp. 16-19)
Additions to the Eligible Training Provider List from Butler Community College, Wichita Technical Institute, WSU, WSU Tech and We Care Online will be presented to the Committee for approval.

Recommended action: Approve or deny the initial programs to the Eligible Training Provider (ETP) list as presented.

**5. Consent Agenda:** Tony Naylor (12:30)

Members of the Committee may request discussion on any of the action items at the meeting or the items may be accepted as presented in a single motion.

- A. Meeting Minutes from May 7, 2020 (pp. 20-25)
- B. One-Stop Operator Report (pp. 26-27)
- C. Regional Workforce/Employment Economic Update (pp. 28-29)
- D. Workforce Service Model in Cowley and Sumner County Update (p. 30)

Recommended Action: Approve the consent agenda as presented.

6. Adjourn (12:45)

The next LWDB Program Operations and Performance Committee Meeting is scheduled for 11:30 a.m. on Thursday, November 5, 2020.

## Item

Workforce Centers Operations Update

## **Background**

To prevent the spread of COVID-19, the Workforce Alliance made the decision on March 16<sup>th</sup> to close the Workforce Centers to the public, have staff work from home and deliver services in a virtual format. In person services were resumed on May 26<sup>th</sup>. A number of safety protocols were put in place to limit the risk of spreading COVID-19. On June 25th, a staff member at the Wichita Workforce Center tested positive for COVID-19. Procedures were followed to trace contacts, make notifications and the facility was closed for deep cleaning.

Given the increased number of active cases of COVID-19, the potential exposure of other Workforce Center staff and an expected surge of cases following the July 4th holiday, the decision was made to close the Workforce Centers to the public, offer services virtually and by phone, and have staff work from home to limit the risk of spreading COVID-19.

At this time, the Workforce Centers of South Central Kansas are providing services virtually and by phone with limited access to customers for group style appointments. This report summarizes operations the past few weeks.

## **Analysis**

In the month of July, 2,045 jobseekers accessed a variety of employment and training from the Local Area IV Workforce Centers. The charts below outline the traffic and breakdown the ways in which workforce center staff engaged with customers.

In the month of July, the Workforce Centers were "visited" by 278 jobseekers for virtual appointments and 537 through the main phone line. 164 individuals worked with the business services representatives to fill out an application or take an assessment as part of an application process, while 244 jobseekers connected with a Case Manager to qualify for training.

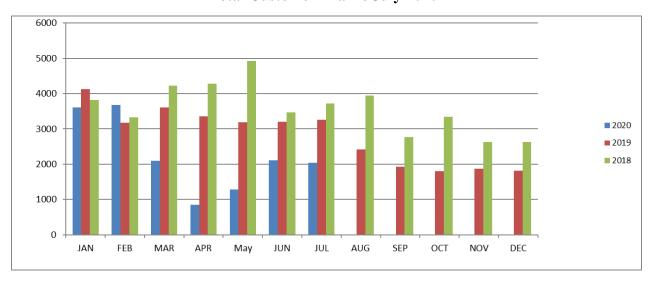
Starting September 14<sup>th</sup>, limited in-person services will be provided as part of operations. The Wichita Workforce Center will be allowing access to customers for group programs such as TAA enrollments, Workkeys testing, and Imagine Academy. The Center will also dedicate self-service times for jobseekers each Tuesday and Thursday between 12 pm and 4 pm. This will allow jobseekers to take advantage of the public computer area for job search, utilize the fax machine, and/or make phone calls to Unemployment Insurance.

The Workforce Centers in El Dorado and Wellington will be re-opened on September 14<sup>th</sup> as well. These offices will be limiting in-person access by allowing customers to schedule appointments with our workforce professions and by dedicating Tuesdays and Thursday to self-service access for customers. Virtual services will be highly encouraged for all customers and staff to maintain the health and safety of all.

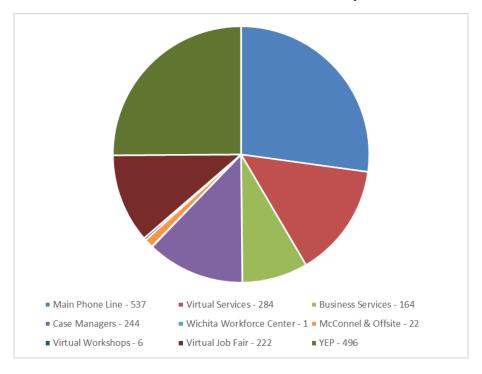
The Workforce Center in Winfield will not re-open and a new model for service delivery is being developed. This decision followed a meeting convened on March 11<sup>th</sup> to discuss the community's needs and how the county can move forward with partnerships to serve jobseekers and employers. At this time, jobseekers can still engage with workforce center staff to address their needs. During COVID, the workforce center has built a stable of virtual services option that will serve many clients

in the Cowley county area until formal partnerships are created. It is the goal to create multiple access points for customers both virtually and physically. In cases that a customer cannot connect with workforce center staff virtually, accommodations for an in-person meeting will be made.

**Total Customer Traffic July 2020** 



Office/Service Traffic Breakdown – July 2020



Submitted By: George Marko

## Virtual Workshops and Videos

Since the beginning of March, Center staff has been diligently working to convert and create content for customers to engage with through our social media, in particular the Workforce Center's YouTube page. To date, center staff have created 30 videos with topics ranging from short videos highlighting our new virtual career center to Intro to Word Workshop with the Immediate Openings & New Daily Job Posting video being the most viewed. The page has increased by 48 subscribers in this time. The videos also have had over a 1,175 views. In addition to YouTube, the Workforce Centers have also begun to host @HOME workshops. This has given customers the ability to participate in a live manner over Zoom to learn or refresh their skills. To date, there has been five @HOME workshops conducted with only one participant at each.

## **Imagine Academy**

The Wichita Workforce Center administers these free certifications that focuses on the Microsoft Office Suite 2013 (Word, PowerPoint, Excel, Outlook, Access, OneNote, and SharePoint). Below are the current totals for Imagine Academy. Three jobseekers have been awarded certificates so far during this pandemic thanks to the new online certification exam process. So far in 2020, there has been 29 individual active customers. 46 total individual customers requested to participate in Imagine Academy in which the program saw a total of 89 active customers for all of 2019.

		2013			2016		20:	19 / 365		
2020 Certification Exam Type	2013 attem pt	<b>2013</b> pass	2013 fail	2016 attempt	2016 pass	2016 fail	2019 attempt	2019 pass	2019 fail	Total Certificates
Word	0	0	0	5	5	0	1	1	0	6
Excel	0	0	0	5	4	1	1	1	0	4
PowerPoint	0	0	0	3	3	0	0	0	0	3
Outlook	6	2	4	1	1	0	NA	NA	NA	3
Access	0	0	0	0	0	0	0	0	0	0
One Note	1	1	0	NA	NA	NA	NA	NA	NA	1
SharePoint	0	0	0	NA	NA	NA	NA	NA	NA	0
Word Expert	0	0	0	0	0	0	0	0	0	0
Excel Expert	2	0	2	0	0	0	0	0	0	0
<b>Master Certifications</b>	2	0	2	0	0	0	0	0	0	0
Total	11	3	8	14	13	1	2	2	0	17

Years	Attempt	Pass	Fail	Success Rate	Gained employment	Employment gain related to cert(s)	Promotion or wage gain	Wage gain related to cert(s)
2016 Totals	7	3	4	42.86%	unknown	na	unknown	na
2017 Totals	65	53	12	81.54%	unknown	na	unknown	na
2018 Totals	53	42	11	79.25%	unknown	na	unknown	na
2019 Totals	128	94	34	73.44%	22	10	0	0
2020 Totals	27	18	9	66.67%	2	0	0	0
All	280	210	70	75.00%	24	10	0	0

## **Business Report July 2020**

## **Statewide Virtual Job Fairs**

In July, the third Statewide Virtual Job Fair was held on July 28-30. Features of these events included individual virtual booths and public or private chat options with employers during designated times. Jobseekers also had the ability to upload resumes to showcase to employers during their chats. There were 34 employers that participated in the event and 222 jobseekers from the Wichita area. The list below outlines the companies that participated in the events. Combined the job fairs saw over 3,100 users, with the most recent event having just shy of 1,500. June's event saw 1,090 new users to the platform and Wichita users accounted for 15% of the overall jobseeker traffic.

July Virtual Jo	ob Fair Companies
Allied Universal	Legend Senior Living
APAC Shears	Local # 29 Sheet Metal Union
Cargill	Mahaney Group
Cintas	MKC
City of Augusta	NORC at The University of Chicago
El Dorado Correctional Facility	ONE Gas
Farmers Insurance Group	Randstad
First Student	Sedgwick County
Foley Industries	Sinclair Broadcasting
Goodwill Industries of Kansas, Inc.	Starkey, Inc
GraceMed Health Clinic, Inc	T-Mobile
Hamilton Relay	U.S. Census Bureau
Harry Hynes Memorial Hospice	United States Postal Service
HealthBack Home Health of Kansas	Wal-Mart
Jet AirWerks	Western Industries
KanEquip Inc.	Wichita Public Schools
KETCH	Wildcat Construction Co., Inc.

## July 2020

295 – Pre-Employment Skills Assessments Administered 108 - Services to Employers 304 - Job Postings 17 – Employer Accounts Created

## **Recommended Action**

Receive and File

## Submitted By: Denise Houston

## Item

**WIOA Performance Reports** 

## **Background**

Program Year 2019 performance ended on June 30, 2020. Final performance numbers will be available mid-September 2020.

## **Analysis**

## WIOA Adult, Dislocated Worker, and Youth (PY19)

The Adult Program projected PY19 performance is to exceed the goal for Credential Rate. LAIV is projected to meet the sanction level for Entered Employment 2<sup>nd</sup> Quarter and Entered Employment 4<sup>th</sup> Quarter. LAIV is projected to not meet the sanction level for Median Earnings. Measurable Skills Gain is 59.42%.

The Dislocated Worker Program projected PY19 performance is to exceed the goal for Entered Employment 2<sup>nd</sup> Quarter, Entered Employment 4<sup>th</sup> Quarter, Credential Rate and Median Earnings. Measurable Skills Gain is 29.76%.

The Youth Program projected PY19 performance is to exceed the goal for Placement in Employment, Education, or Training 2nd Quarter. LAIV is projected to meet the sanction level for Placement in Employment, Education, or Training 4th Quarter. LAIV is projected to not meet the sanction level for Credential Rate. Median Earnings are currently \$3,961.15. Measurable Skills Gain is 50%.

Local Area IV is behind the State in projected annual performance. Local Area IV is projected to exceed the goal for six measures, meet the goal for three measures, and not meet the sanction level for two measures. The State is projected to exceed the goal for eight measures and meet the sanction level for three measures.

## Wagner Peyser (PY19)

Local Area IV is projected to exceed the goal for Entered Employment 2<sup>nd</sup> Quarter, Entered Employment 4th Quarter, and Median Earnings for PY19.

## Effectiveness in Serving Employers for WIOA and Wagner-Peyser

The Effectiveness in Serving Employers measure is still in baseline status. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate. Adult Retention rate is 65.27%, Dislocated Worker Retention rate is 83.33%, Youth Retention rate is 44.44%, and Wagner Peyser Retention rate is 67.82%. Statewide Employer Penetration rate is 6.20%. Statewide Repeat Business Customers rate is 41.28%.

Submitted By: Denise Houston

## WIOA Average Indicator Scores (PY19)

For Average Indicator Score for PY19, Local Area IV is projected to exceed the goal for Employment 2<sup>nd</sup> Quarter after Exit and Median Earnings, and meet the sanction level for Employment 4<sup>th</sup> Quarter after Exit and Credential Rate.

For Average Program Score for PY19, Local Area IV is projected to exceed the goal for the Dislocated Worker Program, and meet the sanction level for the Adult and Youth Programs.

## Senior Community Service Program (PY19)

The Senior Community Service Program projected PY19 performance is to exceed the goal for Service to Most in Need, Employment Rate 2<sup>nd</sup> Quarter After Exit, Employment Rate 4<sup>th</sup> Quarter After Exit, and Median Earnings. LAIV is projected to meet the sanction level for Service Level. LAIV is projected to not meet the sanction level for Community Service. This is a direct result of COVID-19 as SCSEP participants have been on paid sick leave for the majority of the time since March 2020.

## **Strategic Goals Supported**

This activity supports the following Strategic goals of the Local Workforce Development Board:

• Strengthen relationships with WIOA partners, community organizations and educational/training institutions to leverage resources and align services through the one-stop workforce centers (American Job Centers)

**Recommended Action:** Take appropriate action.

## Performance Report of LA IV as of 08/27/2020 WIOA Programs Program Year 2019

		PY19	19	<u>a</u>	PY19	PY19	19	PY1	19	á	PY19	<u>6</u>	PY19	
	Goal	1st Qtr	Qtr	2nc	2nd Qtr	3rd Qtr	Qtr	4th (	atr	Annual	Annual Report	State / Anr	State / Annual Report	
Adult	Sanction	July 19 - Sept 19	Sept 19	Oct 19	Oct 19 - Dec 19	Jan 20 - Mar 20	Mar 20	Apr 20	June 20	July 19	July 19 - June 20	July 19	July 19 - June 20	*Reporting Period
Employment Rate	78.7%		230		247		180		129		783		2031	4th Qtr= 04/01/19 to 06/30/19
(2nd Qtr. after Exit)	70.83%	75.41	305	76.00	325	70.31	256	69.35	186	73.31	1068	75.47	2691	Annual= 07/01/18 to 06/30/19
Employment Rate	<b>%9</b> '9 <i>L</i>		213		290		219		225		951		2204	4th Qtr= 10/01/18 to 12/31/18
(4th Qtr. after Exit)	68.94%	69.84	305	72.86	398	72.04	304	69.88	322	71.29	1334	74.59	2955	Annual= 01/01/18 to 12/31/18
Earnings	\$6,225.00													4th Qtr= 04/01/19 to 06/30/19
(Median Earnings 2nd Qtr. after Exit)	\$5,602.50	\$5,742.59	N/A	\$5,443.56	N/A	\$5,279.75	N/A	5791.16	N/A	\$5,576.00	N/A	\$6,231.88	N/A	Annual= 07/01/18 to 06/30/19
Credential Attainment	67.4%		1		9		3		6		19		384	4th Qtr= 10/01/18 to 12/31/18
(Within 4 Qtrs. after Exit)	60.66%	25.00	4	66.67	6	75.00	4	81.82	11	79.17	24	72.05	533	Annual= 01/01/18 to 12/31/18
Measurable Skills Gain	N/A		1		8		4		13		41		519	4th Qtr= 04/01/20 to 06/30/20
(Real Time Measure)	N/A	2.86	35	27.59	29	12.50	32	36.11	36	59.42	69	67.58	292	Annual= 07/01/19 to 06/30/20

**Dislocated Workers** 

	81.7%		23		<b>5</b> 6		15		4		28		239	4th Otr= 04/01/19 to 06/30/19
	2/													111 41 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6
$(2nd \ Qtr. \ after \ Exit)$	73.53%	88.46	26	86.67	30	78.95	19	93.33	15	86.67	06	86.91	275	Annual= 07/01/18 to 06/30/19
Employment Rate 8	80.2%		25		19		21		27		06		243	4th Qtr= 10/01/18 to 12/31/18
7	72.18%	71.43	35	86.36	22	84.00	25	87.10	31	81.80	111	82.94	293	Annual= 01/01/18 to 12/31/18
Earnings \$8,	\$8,084.00													4th Qtr= 04/01/19 to 06/30/19
(Median Earnings 2nd Qtr. after Exit) \$7,	7,275.60	\$9,527.95	N/A	\$9,221.63	N/A	\$11,414.19	N/A	8432.16	N/A	\$9,539.40	N/A	\$9,790.58	N/A	Annual= 07/01/18 to 06/30/19
Credential Attainment 6	%0.69		3		4		3		9		16		108	4th Qtr= 10/01/18 to 12/31/18
(Within 4 Qtrs. after Exit) <b>6</b> :	62.10%	75.00	4	57.14	7	75.00	4	75.00	8	69.57	23	87.80	123	Annual= 01/01/18 to 12/31/18
Measurable Skills Gain	N/A		2		0		1		15		25		26	4th Qtr= 04/01/20 to 06/30/20
(Real Time Measure)	N/A	11.76	17	0.00	11	25.00	4	22.06	89	29.76	84	51.87	181	Annual= 07/01/19 to 06/30/20

Youth

15	15			8		7		4		40		332	4th Qtr= 04/01/19 to 06/30/19
79 05		10	E7 44	14	77 78	٥	100 00	V	78.42	51	76.67	433	A 20/10/20 CT   1/10
		2	41.10	<u>t</u>	01.11	,	00.00	۲	10.43	5	10:01	2	Allitad = 01/01/18 to 00/30/13
1	7	1		19		6		13		53		345	4th Qtr= 10/01/18 to 12/31/18
55.00 20	20		76.00	25	47.37	19	81.25	16	66.25	80	75.99	454	Annual= 01/01/18 to 12/31/18
													4th Qtr= 04/01/19 to 06/30/19
\$3,009.76 N/A	N/A		\$2,647.66	N/A	\$4,843.40	N/A	3499.25	N/A	\$3,961.15	N/A	\$3,458.96	N/A	Annual= 07/01/18 to 06/30/19
4	4			6		10		6		32		180	4th Qtr= 10/01/18 to 12/31/18
26.67	15		40.91	22	62.50	16	69.23	13	49.23	65	63.16	285	Annual= 01/01/18 to 12/31/18
0	0			0		0		2		14		147	4th Qtr= 04/01/20 to 06/30/20
0.00	29		0.00	28	0.00	11	20.00	10	50.00	28	55.47	265	Annual= 07/01/19 to 06/30/20

Summary LA IV  Met Goal  Met Sanction	Adult 3	1st Qtr DW 3	Youth 1	Adult 3	2nd Qtr DW 3	Youth 1	Adult 1	3rd Qtr DW 3	Youth 1	Adult 1	4th Qtr DW
Did Not Meet Sanction	1	1	2	_	1	2	2		1	1	

Youth

Summary Annual LA IV / State	

Summary Annual LA IV / State		Program to Date	to Date	
	Adult	MQ	Youth	State
Met Goal	1	4	1	8
Met Sanction	2		1	3
Did Not Meet Sanction	1		1	

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level. ^^^ No data showing in the quarter yet even though it is within the current reporting period.

<sup>\*</sup> Reporting Period = Participants who exited during the time frame indicated will count in performance measures

## WIOA Programs Program Year 2019 Annual Performance Report Comparison of Local Areas as of 08/27/2020

Adults	Annual Report Period*	Goal Sanction	LA IV South Central Kansas 6 Counties	LA I Western Kansas 62 Counties	LA II North East Kansas 17 Counties	LA III Kansas City Area 3 Counties	LA V South East Kansas 17 Counties	State
Employment Rate	07/01/18 to	78.7%						
(2nd Qtr. after Exit)	06/30/19	70.83%	73.31	90.67	81.87	75.21	73.05	75.47
Employment Rate (4th Qtr. after Exit)	01/01/18 to 12/31/18	76.6% 68.94%	71.29	90.12	81.71	74.48	75.86	74.59
Earnings (Median Earnings 2nd Qtr. after Exit)	07/01/18 to 06/30/19	\$6,225.00 \$5,602.50	\$5,576.00	\$6,903.85	\$8,874.42	\$6,426.45	\$6,583.68	\$6,231.88
Credential Attainment	01/01/18 to	67.4%	, , , ,	<b>*</b> 2 7 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	7 2 7 2	<del>V</del> E Y	<del>-</del>	737 3 33
(Within 4 Qtrs. after Exit)	12/31/18	60.66%	79.17	70.91	73.33	78.20	63.11	72.05
Measurable Skills Gain	07/01/19 to	N/A						
(Real Time Measure)	06/30/20	N/A	59.42	61.27	79.87	80.51	43.70	67.58
Dislocated Workers								
Employment Rate	07/01/18 to	81.7%						
(2nd Qtr. after Exit)	06/30/19	73.53%	86.67	88.89	^^^^	86.99	85.71	86.91
Employment Rate	01/01/18 to	80.2%						
(4th Qtr. after Exit)	12/31/18	72.18%	81.08	91.67	^^^^	80.81	82.35	82.94
<b>Earnings</b> (Median Earnings 2nd Qtr. after Exit)	07/01/18 to 06/30/19	\$8,084.00 \$7,275.60	\$9,539.40	\$8,646.93	^^^^	\$12,452.00	\$7,636.19	\$9,790.58
Credential Attainment	01/01/18 to	69.0%						
(Within 4 Qtrs. after Exit)	12/31/18	62.10%	69.57	85.19	^^^^	94.83	92.86	87.80
<b>Measurable Skills Gain</b> (Real Time Measure)	07/01/19 to 06/30/20	N/A N/A	29.76	58.06	^^^^	75.00	75.00	51.87
Youth								
Education and Employment Rate	07/01/18 to	72.6%						
(2nd Qtr. after Exit)	06/30/19	65.34%	78.43	94.12	69.47	75.00	72.29	76.67
Education and Employment Rate	01/01/18 to	67.4%						
(4th Qtr. after Exit)	12/31/18	60.66%	66.25	94.81	72.00	78.23	68.49	75.99
Earnings	07/01/18 to	N/A						
(Median Earnings 2nd Qtr. after Exit)	06/30/19	N/A	\$3,961.15	\$4,493.71	\$3,084.72	\$3,202.85	\$3,331.86	\$3,458.96
Credential Attainment		63.3%						
(Within 4 Qtrs. after Exit)	12/31/18	56.97%	49.23	87.50	64.71	58.82	55.56	63.16
<b>Measurable Skills Gain</b> (Real Time Measure)	07/01/19 to 06/30/20	N/A N/A	50.00	61.90	45.05	70.83	54.29	55.47
Quarterly Summary - All 5 Local A	Areas / State		LA IV		LA I	LA II		

Met Sanction	2		1					^^^	
Did Not Meet Sanction	1		1					^^^	1
		-						-	
		LA III			LA V			State	
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	2	4	2	1	3	1	2	4	2
Met Sanction	2		1	3	1	1	2		1

Met Goal

Adult

DW

4

Youth

Adult

4

DW

4

Youth

3

Adult

4

DW

 $\wedge\!\!\wedge\!\!\wedge$ 

Youth

2

The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

No data showing in the quarter yet even though it is within the current reporting period.

**Did Not Meet Sanction** 

<sup>\*</sup> Reporting Period = Participants who exited during the time frame indicated will count in performance measures

## Wagner-Peyser Program Year 2019 Performance Report of LAIV as of 08/27/2020

		ΡΥ	PY19	PY19	19	PY19	19	ΡΥ	PY19	
	Goal	1st	1st Qtr	2nd Qtr	Qtr	3rd Qtr	Qtr	4th Qtr	Qtr	
Job Service	Sanction	July 19 - Sept 19	Sept 19	Oct 19 - Dec 19	Dec 19	Jan 20 - Mar 20	Mar 20	Apr 20 -	Apr 20 - June 20	*Reporting Period
Employment Rate	%6:29		1782		1584		1752		1584	4th Qtr= 04/01/19 to 06/30/19
(2nd Qtr. after Exit)	61.11%	70.55%	2526	75.14%	2108	74.81%	2342	74.79%	2118	Annual= 07/01/18 to 06/30/19
Employment Rate	68.2%		2157		1956		1749		1514	4th Qtr= 10/01/18 to 12/31/18
(4th Qtr. after Exit)	61.38%	74.97%	2877	71.75%	2726	69.16%	2529	71.69%	2112	Annual= 01/01/18 to 12/31/18
Earnings	\$4,701.00									4th Qtr= 04/01/19 to 06/30/19
(Median Earnings 2nd Qtr. after Exit)	\$4,230.90	\$5,638.79	N/A	\$6,241.60	N/A	\$7,007.72	N/A	\$6,277.78	N/A	Annual= 07/01/18 to 06/30/19

		Ρ	PY19	ΡĄ	PY19	
	Goal	Annual	Annual Report	State / Ann	State / Annual Report	
Wagner-Peyser	Sanction	July 19 -	July 19 - June 20	July 19 -	July 19 - June 20	*Reporting Period
Employment Rate	%6:29		6723		16711	4th Qtr= 04/01/19 to 06/30/19
(2nd Qtr. after Exit)	61.11%	73.72%	9120	70.62%	23663	Annual= 07/01/18 to 06/30/19
Employment Rate	68.2%		7410		17736	4th Qtr= 10/01/18 to 12/31/18
(4th Qtr. after Exit)	61.38%	72.13%	10273	69.20%	25630	Annual= 01/01/18 to 12/31/18
Earnings	\$4,701.00					4th Qtr= 04/01/19 to 06/30/19
(Median Earnings 2nd Qtr. after Exit) \$4,230.90	\$4,230.90	\$6,260.68	N/A	\$5,748.49	N/A	Annual= 07/01/18 to 06/30/19

Summary LA IV		Quarterly Local Area IV	cal Area IV	
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Met Goal	3	3	8	3
Met Sanction				
Did Not Meet Sanction				

to Date	State	8			
Program to Date	LAIV	3			
Summary Annual LA IV / State		Met Goal	Met Sanction	Did Not Meet Sanction	

<sup>\*\*\*\*\*</sup> The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level

<sup>\*</sup> Reporting Period = Participants who exited during the time frame indicated will count in performance measures

# WIOA Programs Program Year 2019 Performance Throughout the Program Year Local Area IV as of 08/27/2020

	1	ocal Area IV Perf	Local Area IV Performance Through PY 2019	۷۷ 2019			
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score
+1,27 x 0.43 x x 0.42 c.10 Low C + 200 con 10 Low 7	73.31%		%19'98	106.08%	78.43%	108 039/	100 430/
Employment znd Quarter Alter Exit	78.70%	93.13%	81.70%	100.08%	72.60%	108.03%	102.42%
+iv= x0+b x x0+x0.10 d+b +x00xx10 xx0 = 1	71.29%	/820 60	81.08%	101 100/	66.25%	/800 80	/007 400/
Employment 4til Qualitel Altel Exit	%09'92		80.20%	101.10%	67.40%	90.23%	97.49%
+; \rangle = \frac{1}{2} \rangle \cdot \frac	\$5,576.00	/8Z 3 08	\$9,539.40	110 000/	X	V/ IV	103 700/
Mediali Eallings zild Qualter Alter Exit	\$6,225.00	03.37%	\$8,084.00	110.00%	X	N/A	103.79%
C+co tacomaic++   citachory	79.17%	117 160/	%25'69	100 00%	49.23%	/024 44	/00 00
Credential Attainment Nate	67.40%	117.40%	%00:69	100.03%	63.30%	11.1170	96.03%
Average Program Score	%00.06	98.31%	%00'06	106.50%	%00'06	94.70%	

Indicator / Program totals will meet sanction by achieveing 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

# WIOA Programs Program Year 2019 Performance Throughout the Program Year Statewide as of 08/27/2020

	3	Overall State Perf	State Performance Through PY 2019	PY 2019			
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score
Employment 2nd Ourtor After Exit	75.47%	70 DE 00	86.91%	106 38%	%19'91	10E 61%	102 53%
בוווסטווופוור בוומ למפורכו אורפן בעור	78.70%	33.30%	81.70%	100.3678	72.60%	103.0170	102.0378
tive votation of the form of the	74.59%	/00C ZU	82.94%	102 420/	%66'52	/07Z C11	104 51%
בוווסטווופווג לנון לממונפן אונפן באונ	%09:92	97.3676	80.20%	103.4270	67.40%	112./4/0	104.31%
tive and a section of the continuous and the section of the continuous and the section of the continuous and the section of th	\$6,231.88		85'062'6\$	/171 110/	X	V/ IV	110 618/
Mediali Ealliilgs ziid Quartei Aitei Exit	\$6,225.00	100.11%	\$8,084.00	121.11%	X	N/A	110.01%
1 + 1 + 1 + 1 + 1 + 1 + 1 + 1 + 1 + 1 +	72.05%	106 00%	%08'28	137 350/	63.16%	/002 00	111 210/
Ciedential Attainment Nate	67.40%	100.30%	%00.69	127.2370	63.30%	33.70%	111.31%
Average Program Score	%00.06	100.07%	%00'06	114.54%	%00'06	106.04%	

Indicator / Program totals will meet sanction by achieveing 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

# Performance Through PY Year - Calculation Key

Indicator / Program Go	Performance /			CONTRACTOR			
V	Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score
Employment 2nd Ouster After Evit	72.27%	91 83%	75.00%	7092 00	65.15%	76FU 88	%80 Ub
בווואוסאוויבור דווח לתפוזבו שונבן בעור	3 78.70%	21:03/0	83.00%	20.30	74.00%	00:00	20000
4. 1. 3. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	72.34%	1004 504	78.00%	100 500	66.15%	2017 60	/0E4 000
Employment 4th Quarter Arter Exit	70.80%	102.18%	75.30%	103.59%	71.40%	92.05%	99.47%
	\$5,235	7020 20	209'6\$	VO 20. *	×	4/14	400 4307
Median Earning 2nd Quarter After Exit	\$6,097	85.86%	\$2,685	125,01%	×	N/A	105,43%
	83.02%	Const Section	%2999	7000 000	24.07%	Aller Sec	400
Credential Attainment Kate	54.80%	151.50%	54.30%	122.7870	60.60%	52,1236	104.57%
Average Program Score	%00'06	107.84%	%00.06	110.43%	%00.06	73.479	

= Performance / Goal Actual Rate

= Performance / Goal Target Rate

1. Take Actual Rate / Target Rate = Percentage Rate/s for Title I Programs Adult, DW, Youth (i.e. 72.27% / 78.70% = 91.83%). Complete this for each indicator in each program to obtain all initial percentage rates (indicated by purple box above).

Average Program Score – To figure the Average Program Score:

Add the percentage totals for each Title I program column (i.e. Adult 91.83% + 102.18% + 85.86% + 151.50% = 431.37%). Then divide the total by the number of program indicators for each program (i.e. Adult 431.37% / 4 = 107.84%).

3. Average Indicator Score - To figure the Average Indicator Score:

Add the percentage totals for each Indicator / Program row (i.e. Employment 2nd Quarter After Exit 91.83% + 90.36% + 88.04% = 270.23%). Then divide the total by the number of Title I Programs in the indicator (i.e. Employment 2nd Quarter After Exit 270.23% / 3 = 90.08%).

All Actual Rate / Target Rate percentages pulled from WIOA Annual Performance Reports – Local Area/WIB & Statewide

## WIOA Effectiveness in Serving Employers Program Year 2019 Performance Report of LAIV as of 08/27/2020

Retention is the only measure that varies across WIOA / Wagner Peyser performance reports. The top table is a breakdown of the annual Retention performance percentages for Local Area IV and the State. The bottom chart reflects the statewide performance percentages for the 2 other employer based performance measures (Employer Penetration Rate & Repeat Business Customers Rate).

			′19		′19	
	Goal		port / LAIV		port / State	
*No Goals / Sanctions set at this time*	Sanction	July 19 -	June 20	July 19 -	June 20	*Reporting Period
Retention - Adult	N/A		639		1489	
(2nd & 4th Qtrs. After Exit)	N/A	65.27%	979	65.88%	2260	Annual= 01/01/18 to 12/31/18
Retention - Dislocated Worker	N/A		80		207	
(2nd & 4th Qtrs. After Exit)	N/A	83.33%	96	81.82%	253	Annual= 01/01/18 to 12/31/18
Retention - Youth	N/A		24		182	
(2nd & 4th Qtrs. After Exit)	N/A	44.44%	54	54.82%	332	Annual= 01/01/18 to 12/31/18
Retention - Wagner Peyser	N/A		4960		11357	
(2nd & 4th Qtrs. After Exit)	N/A	67.82%	7313	65.58%	17319	Annual= 01/01/18 to 12/31/18

	Goal Sanction	State / Ann	′19 nual Report June 20	*Reporting Period
Employer Penetration Rate	N/A		5497	
(% of Employers using WIOA Core Services)		6.20%	88723	Annual= 07/01/18 to 06/30/19
Repeat Business Customers Rate	, , .		3605	
(% of Employers that used WIOA Core Serv. more than once in the last 3 years)		41.28%	8734	Annual= 07/01/18 to 06/30/19

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

No data showing in the quarter yet even though it is within the current reporting period.

<sup>\*</sup> Reporting Period = Participants who exited during the time frame indicated will count in performance measures

# Senior Community Service Emplolyment Program (SCSEP) Program Year 2019 Performance Report of LAIV as of 08/27/2020 (Updated Quarterly)

<u>6</u> c	9 -	20	114	83	48429	73771	333	114	24	26	12	45		N/A						
PY19 ATV	July 19-	June 20		137.3%		%9:59		2.92%		42.9%		26.7%		\$3,775		<b>ww</b>		www		****
PY19	Apr 20-	June 20	70	83	3703	8529	218	02	3	12	1	13		N/A						
PY 4th	Apr	Jun		84.3%		43.4%		3.11%		25.0%		7.7%		\$3,274		<b>VVVV</b>		<b>^^^^</b>		<b>VVVV</b>
PY19	Jan 20-	Mar 20	83	83	15419	22613	252	83	6	17	9	14		N/A						
P)	Jan	Ma		100.0%		68.2%		3.04%		52.9%		42.9%		\$3,466		<b>VVVV</b>		<b>VVVV</b>		<b>VVVV</b>
PY19	Oct 19-	Dec 19	84	83	16057	22613	248	84	4	13	3	14		N/A						
P.	00	De		101.2%		71.0%		2.95%		30.8%		21.4%		\$3,743		<b>VVVV</b>		<b>^</b>		<b>VVVV</b>
PY19	July 1 to	Sept 19	98	83	15546	22576	240	98	8	14	2	4		N/A						
P. P.	July July	Sep		103.6%		68.9%		2.79%		57.1%		20.0%		\$7,141		<b>VVVV</b>		<b>VVVV</b>		<b>VVVV</b>
	Goal	Sanction	150.0%	135.0%	%0'92	%8'89	2.80%	2.52%	32.0%	28.8%	28.1%	25.3%	\$3,431	\$3,088	%8'58	77.2%	81.2%	73.1%	81.9%	<b>%</b> 2.87
		Description	The number of participants who are active on the last day of the	reporting period or who exited during the reporting period divided by the number of modified community service positions	The number of hours of community service in the reporting period divided by the number of hours of community service	funded by the grant minus the number of paid training hours in the reporting period	Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemplowment. Ilmited Enolish proficiency, low literacy skills.	disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided the number of participants who are active on the last day of the reporting period or who exited during the reporting period	The percentage of participants who are in unsubsized	employment during the second quarter area extribition the program.	<b>Employment Rate</b> The percentage of participants who are in unsubsiidized	(4th Qtr. after Exit) employment during the fourth quarter after exit from the program	Earnings The median earnings of participants who are in unsubsidized Madian Earning 2nd Ott employment during the second quarter after exit from the	program	Average applial ACSI for employers	Average amina Action on project	Effectivness in Serving	Average annual Acor for paracipants	Average ground APSI for bact areardise	Average allitua AOO TO TOO againees
		SCSEP Measure			T Copyage visionium		t t		Employment Rate	$\sigma$ (2nd Qtr. after Exit)	Employment Rate ☐	(4th Qtr. after Exit) €	Earnings	after Exit) program	d		Effectivness in Serving	and Host Agencies		

Bold Numbers = Official numbers and will not change www = Information is not available

Submitted By: Denise Houston

## **Item**

The following additions are recommended for the Eligible Training Provider List.

## **Background**

All programs on the Eligible Training Provider List must be approved by the Committee.

## **Analysis**

## **Pending Initial Programs**

Staff recommends approving the following:

Butler Community College: Two programs

- CDL Class A
- CDL Class B

We Care Online: One program

• Medication Aide Update

WSU Cad/Cam Laboratory: Seven programs

- ENGR 250EE, 3D Experience Composites
- ENGR 250PP, 3D Experience PDS
- ENGR 250RR, 3D Experience Assembly Design
- ENGR 250SS, 3D Experience Drafting
- ENGR 250TT, 3D Experience Prismatic Machining
- ENGR 250UU, 3D Experience Wireframe and Surfaces
- ENGR 250VV, 3D Experience Surface Machining

## Wichita Technical Institute: One program

• Computer Technology and Network Administration

## WSU Tech: Six programs

- Cloud Application Development AAS
- Cloud Application Development Technical Certificate
- Computer Support Specialist AAS
- Computer Support Specialist Technical Certificate
- Cybersecurity AAS
- Cybersecurity Technical Certificate

Staff recommends to not approve the following programs. The programs do not match an occupation on the Occupations Approved for Training.

- Butler Community College: Facility Management Certification
- We Care Online: Medical Terminology 1 and Medical Terminology 2

Submitted By: Denise Houston

## **Supports Strategic Goals**

• Strengthen relationships with WIOA partners, community organizations and educational/training institutions to leverage resources and align services through the one-stop workforce centers (American Job Centers)

## **Recommended Action**

Approve or deny the initial programs as presented.

## WIOA Eligible Training Provider Programs Information September 2020

Don't Approve, Not on Occupations Don't Approve, Not on Occupations Don't Approve, Not on Occupations Recommended Action Approved for Training Approve Wage Hour \$24.66 \$21.69 \$21.58 \$16.70 \$43.17 \$24.66 \$13.02 \$23.81 \$23.81 \$23.81 \$17.31 \$23.81 \$23.81 \$23.81 \$23.81 \$29.21 \$29.21 Per Certificate of
Completion
Certificate of
Completion/Licens Completion/Licens Associate Degree Completion/Licens Associate Degree **Attainment** Industry Certification Industry Certification Industry Certification Industry Certification Industry Certification Industry Certification Community College Certification Type of Certificate of Certificate of Certificate of Completion Certificate of Completion Certification Certification Industry Industry **Program Cost** Approximate \$11,672.00 \$22,147.26 \$11,672.00 \$10,022.00 \$1,190.00 \$3,710.00 \$2,910.00 \$1,895.00 \$1,190.00 \$1,190.00 \$1,190.00 \$1,190.00 \$1,190.00 \$1,190.00 \$178.00 \$258.00 \$173.00 Total **Credit Hour In** Approximate **Cost Per** State \$213.23 \$179.57 \$179.57 \$80.83 \$145.77 \$23.80 \$23.80 \$369.12 \$103.06 \$16.18 \$17.30 \$23.80 \$23.80 \$23.80 \$23.80 \$23.80 \$5.73 65 Credit/Curriculum Hours Credit/Curriculum Hours Credit/Curriculum Hours Credit/Curriculum 45 Credit/Curriculum Credit/Curriculum Credit/Curriculum Credit/Curriculum Hours Credit/Curriculum Credit/Curriculum Credit/Curriculum Credit/Curriculum Credit/Curriculum Credit/Curriculum Credit/Curriculum Credit/Curriculum Credit/Curriculum Length of Training Hours 9 Data Services/Information Technology Data Services/Information Technology Data Services/Information Technology Data Services/Information Manufacturing/Advanced Manufacturing/Advanced Manufacturing/Advanced Manufacturing/Advanced Materials/Aerospace Industry in Area Manufacturing/Advanced Manufacturing/Advanced Manufacturing/Advanced Materials/Aerospace Materials/Aerospace Materials/Aerospace Materials/Aerospace Materials/Aerospace Materials/Aerospace Advanced Transportation and Transportation and Occupation/ **Technology** Healthcare Advanced Advanced Advanced Advanced Advanced Advanced Logistics Logistics <u>≥</u> Computer Technology & Network Administration Medication Aide Update Experience Composites Cloud Application Development Technical Medical Terminology 2 Experience Wireframe **Program Name** Medical Terminology 1 Experience Assembly ENGR 250TT, 3D Experience Prismatic Facility Management Experience PDS ENGR 250RR, 3D ENGR 250SS, 3D Experience Drafting Experience Surface **ENGR 250EE, 3D** ENGR 250PP, 3D ENGR 250UU, 3D ENGR 250VV, 3D Development AAS Computer Support Specialist AAS Cloud Application and Surfaces CDL Class B CDL Class A Certification Machining Machining Certificate Design Pending Initial Programs **Provider Name** WSU Cad/Cam Lab Wichita Technical **Butler Community Butler Community Butler Community** We Care Online We Care Online We Care Online WSU Tech WSU Tech WSU Tech College College College Institute

## WIOA Eligible Training Provider Programs Information September 2020

Approve	\$21.69	College Certification	\$10,022.00	\$244.44	Credit/Curriculum Hours	Cybersecurity Technical   Data Services/Information   Credit/Curriculum Certificate   Technology Hours	Cybersecurity Technical Certificate	WSU Tech
		Community			14			
Approve	\$21.69	Associate Degree	\$11,672.00	\$179.57	Hours	Technology	Cybersecurity AAS	WSU Tech
					Credit/Curriculum	Data Services/Information   Credit/Curriculum		
					99			
Approve	\$21.69	Certification	\$10,022.00	\$244.44	Hours	Technology	Certificate	WSU Tech
		College			Credit/Curriculum	Data Services/Information   Credit/Curriculum	Specialist Technical	
		Community			14		Computer Support	



## **LWDB Program Operations and Performance (POP) Committee Meeting Minutes**May 7, 2020

## 1. Welcome and Introductions

Co-Chair Tony Naylor welcomed Committee members and called the meeting to order.

## 2. Regional Economic Impact Report and Update on Workforce Center Operations:

A Workforce Alliance (WA) report on how businesses and the economy are being impacted in the region during the Boeing 737 Max lay-offs and the COVID-19 health crisis was provided and discussed. This report is updated on a regular basis and is distributed to board members and partners. WA staff continue to research available competitive grants to obtain additional funding to assist job seekers and employers during this time. Staff provided an update on the effect of the stay-at-home order related to COVID-19 on Workforce Center operations and services and on the economic impact to the region. The Kansas Department of Labor's Unemployment Insurance (UI) Weekly Review is a report that shares claims, payments and other unemployment related data on its website <a href="https://klic.dol.ks.gov/admin/gsipub/htmlarea/uploads/UI%20Weekly%20Review.pdf">https://klic.dol.ks.gov/admin/gsipub/htmlarea/uploads/UI%20Weekly%20Review.pdf</a>
The current report was shared with the Committee.

Workforce Alliance (WA) operations and programs are being implemented while the Workforce Center is closed and most staff are working at home until the Workforce Center reopens. Customers are being assisted over the phone, website and via Kansas Works' chat function. Early on, most of the calls received were related to unemployment insurance. A few staff have been operating a UI triage center from the Workforce Center since April 9th. Staff have been able to filter calls and then transferring them to a UI representative only if necessary. A "Virtual Career Center" has been established on the Workforce Centers website. Services are available for the unemployed job seeker and for those interested in training to change careers. Customers are able to visit with workforce center staff one-on-one via virtual appointments. Workshops have been recorded and are available online by accessing the Workforce Center You Tube postings. Other job seeker and employer resources are available on the website. The Kansas Department of Commerce has purchased a platform called "Easy Virtual Fair" to provide virtual job fairs that all workforce centers in Kansas will be able to use. Staff have been and will continue to cross-train various positions and receive other training to improve their skills. Reopening of the Workforce Center will occur in the next few weeks on an appointment only basis and with staff safety being the main priority. Staff are obtaining the necessary safety supplies and equipment and have implemented other safeguards to protect staff and customers. Report was received and filed.

## 3. Workforce Investment & Opportunity Act (WIOA) Performance Reports

WIOA performance for Program Year 2019 (PY19) and the measures for Program Years 2020 and 2021 that have been proposed by the Kansas Department of Commerce and are now being negotiated with the Department of Labor were discussed.

Of the proposed measures, three of the WIOA measures are slightly higher and most of the proposed measures are lower than the previous measures among them being the Youth Credential Rate that Local Area IV (LA IV) has struggled with in the past.

The current economic situation will most likely prevent Local Areas from attaining performance measures and although that cannot be taken into account at the present time, the Kansas Department of Labor will review after all of the data has been collected and presented.

WIOA performance was presented for Program Year 2019, which began on July 1, 2019 and is now halfway through the 4th quarter. For the Adult Program, projected fourth quarter performance is to exceed the goal for Credential Rate. LAIV is projected to not meet the sanction level for Entered Employment 2<sup>nd</sup> Quarter, Entered Employment 4<sup>th</sup> Quarter and Median Earnings. For the Dislocated Worker Program, projected fourth quarter performance is to exceed the goal for Credential Rate. LAIV

is projected to meet the goal for Entered Employment 2<sup>nd</sup> Quarter, Entered Employment 4<sup>th</sup> Quarter and Median Earnings. For the Youth Program, projected fourth quarter performance is to exceed the goal for Placement in Employment, Education, or Training 2nd Quarter, Placement in Employment, Education, or Training 4th Quarter and Credential Rate. Median Earnings for the fourth quarter are currently \$7,972.98. LA IV is behind the State in projected annual performance. LA IV is projected to exceed the goal for four measures, meet the goal for four measures, and not meet the sanction level for three measures. The State is projected to meet the goal for seven measures and exceed the goal for four measures. For Wagner Peyser, LA IV is projected to exceed the goal for Entered Employment 2<sup>nd</sup> Quarter and Median Earnings in the fourth quarter. LA IV is projected to meet the goal for Entered Employment 4th Quarter. Effectiveness in Serving Employers will continue to be in baseline status and Kansas recently began tracking and reporting on this measure. and not have a goal set. Current performance reporting shows that Adult Median Earnings measure continues to be concerning; however all three of the Youth measures are being exceeded for the first time in long time, due to internal monitoring, training and improvements made by staff.

Report was received and filed.

## 4. Training Report

The report on participants active in training was discussed and an update on enrollments from workers impacted by the layoffs due to the 737 Max production pause was provided. Job seekers in Local Area IV have access to a number of different employment and training programs due to grants and other funds that are leveraged with the annual WIOA federal allocations, which brings more funding to the region. The report includes graphs representing current statistics by sectors, training providers, occupations, leveraged funds, and expended funds for training programs administered through the Workforce Centers of South Central Kansas which include: WIOA Adult, WIOA Dislocated Worker, WIOA Youth, Kansas Health Professions Opportunity Project (KHPOP), Pell Grants, Trade Adjustment Assistance (TAA), Kansas Advanced Manufacturing Program (KAMP), United Way Healthcare, Registered Apprenticeship, Retaining Employment and Talent After Injury/Illness Network (RETAIN) and Partner4Work Dislocated Worker Grant. The graphs also include active, completed, and participants waiting to begin training by demand occupations. Report was receive and filed.

## 5. Consent Agenda and Committee Reports

Meeting minutes from January 9, 2020 and March 5, 2020 as well as the one-stop operator report, Program Year budget and Workforce Alliance strategic planning update were presented to the Committee for review.

The One-Stop Operator report focused on cross training and professional training opportunities that are being provided to staff while the center is closed. A special meeting of the One-Stop Advisory Council is being scheduled for May 21<sup>st</sup> to share how the Workforce Centers will be providing services upon reopening and receive information from partners on how they will be doing the same.

An update was provided on the budget for the current program year. All items are in line at this time. The recently awarded Dislocated Worker Emergency Grant will assist in covering the current training enrollments. Program Year 2020 allocations will be received soon for the budget period beginning July 1st.

The Workforce Alliance (WA) Local Workforce Development Board (LWDB) adopts a strategic plan every two years and has begun the process for 2020 through 2022. Due to the COVID-19 crisis, the strategic planning process has been adjusted with the goal now being to view a draft plan in September and adopt the new plan in October rather than July 2020. Stan Odenthal. The Odenthal Group, is facilitating the strategic planning sessions and producing the strategic plan. The sessions are being operated via Zoom. A schedule with the topics, dates, times and links to register were sent to LWDB members and stakeholders. The first two planning sessions, "Planning for the Future in this Economic Crisis" and "The Youth Program and Youth Employment Project (YEP)" have been completed. Sessions for the third topic, which will most likely focus on One-Stop Operations/Partners and funding strategies, will begin May 18th. The sessions are being recorded and will be shared with participants. A survey is being prepared as well to provide an additional opportunity for input. *Tony Naylor (Kerri Falletti) moved to approve the consent agenda as presented. Motion approved.* 

## 6. Adjournment

The meeting was adjourned at 12:33.

## Present Committee & Board Members

Tony Naylor, Co-Chair Robyn Heinz, Co-Chair Justin Albert Kerri Falletti Matt Peterson Steve Porter Erica Ramos

Staff/Guests
Keith Lawing
Amanda Duncan
Denise Houston
Shirley Lindhorst
George Marko
Chad Pettera
Tisha Cannizzo, Eckerd Connects



## **LWDB Program Operations and Performance (POP) Committee Meeting Notes**July 9, 2020

## 1. Welcome and Introductions

Co-Chair Tony Naylor welcomed Committee members and called the meeting to order. A quorum of Committee members was not present; all action items are recommendations to the Executive Committee for final approval. LWDB Member John Clark, Plumbers and Pipefitters has been invited to serve on the Committee.

## 2. Workforce Center Operations:

On June 25, a staff member tested positive for COVID-19 and two other staff members were suspected of being positive; the decision was made to close the Workforce Center and have staff work from home through the month of July. Reopening of the Workforce Center to customers will continue to be reassessed. Customers are being assisted over the phone, website and via Kansas Works' chat function. Customers are able to visit with workforce center staff one-on-one via virtual appointments. Workshops have been recorded and are available online by accessing the Workforce Center You Tube postings and traffic to those videos has greatly increased. Assisting customers via live streaming platforms is also being reviewed and will be implemented in the future. Other job seeker and employer resources are available on the website. Two statewide virtual job fairs have been held. The last job fair was held July 23<sup>rd</sup> through June 25<sup>th</sup>. The next virtual job fair is scheduled for August 25<sup>th</sup> through 27<sup>th</sup>. These job fairs will continue to be scheduled at least monthly through the end of the year. The Committee discussed the advantages of virtual job fairs over in-person and many have had a positive experience. The job fairs provide for attendance from those that may not other attended due to distance, which provides the opportunity to attract talent from more areas and provide a cost savings for employers. Committee members were encouraged to continue to provide staff with their experiences and needs so that employer needs can be met.

Report was received and filed.

## 3. Workforce Investment & Opportunity Act (WIOA) Performance Reports for Program Year 2019 for Local Area IV (LAIV)

Program Year 2019 (PY 19) performance ended on June 30, 2020. The deadline for completing data entry of PY 19 data is toward the end of August; therefore, final performance numbers will be available in late August 2020. Staff are confident that the numbers presented to the Committee are close to what the final numbers will look like; however, some movement is possible.

For WIOA Adult, Dislocated Worker, and Youth (PY19) programs, LAIV will exceed or meet all sanction levels except for Adult Median Earnings and Youth Credential Rate. While LAIV may not meet the sanction level for Youth Credential Rate this year, the measure has improved each quarter. The first quarter was 26.67% and the fourth quarter was as 69.23%. The Committee tasked staff with developing a Corrective Action Plan and program changes to address the issues with this measure. Those changes are starting to reflect in performance and showing the positive impact on the Youth program. Due to a KansasWorks error, Measureable Skills Gain data for Youth will need to be reentered. There are no goals set for Youth Measurable Skills Gain or Median Earnings, but will be next year.

LAIV is behind the State in projected annual performance. LAIV is projected to exceed goals for six measures, meet goals for three measures, and not meet the sanction level for two measures. The State is projected to exceed the goal for seven measures and meet the sanction level for four measures.

For Wagner-Peyser, LAIV is projected to exceed the goal for Entered Employment 2<sup>nd</sup> Quarter, Entered Employment 4th Quarter, and Median Earnings for PY19.

The Effectiveness in Serving Employers for WIOA and Wagner-Peyser measures are still in baseline status as Kansas recently began tracking and reporting on these measures. There are no goals

or sanctions for these measures as this report is still in an information gathering stage. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate. Adult Retention rate is 65.19%, Dislocated Worker Retention rate is 83.67%, Youth Retention rate is 44.44%, and Wagner-Peyser Retention rate is 67.67%. Statewide Employer Penetration rate is 6.18%. Statewide Repeat Business Customers rate is 41.17%. The Employer Penetration measure represents all businesses in Kansas that have used WIOA core services. There is a problem in KansasWorks in collecting data for this measure and for Retention Rates; it is in the process of being corrected.

For the Performance Throughout the Program Year report, WIOA Average Indicator Score for PY19, LAIV is projected to exceed the goal for Employment 2<sup>nd</sup> Quarter after Exit and Median Earnings, and meet the sanction level for Employment 4<sup>th</sup> Quarter after Exit and Credential Rate. This report is a true measure of program performance throughout the program year and indicates areas where corrective action plan is necessary. All goals are exceeded or met; therefore no such action plan is required. For Average Program Score for PY19, LAIV is projected to exceed the goal for the Dislocated Worker Program, and meet the sanction level for the Adult and Youth Programs.

The Senior Community Service Employment Program (SCSEP) has made a great deal of progress over the last several months and is projected to exceed the goal for Service to Most in Need, Employment Rate 2<sup>nd</sup> Quarter After Exit, and Employment Rate 4<sup>th</sup> Quarter After Exit and is projected to meet the sanction level for Service Level. The COVID-19 situation is hampering the placement of participants and may affect future performance as a result. *Report was received and filed.* 

## 4. Additions to the Eligible Training Provider (ETP) List

Additions to the Eligible Training Provider (ETP) List were presented to the Committee for approval. Three education providers have requested programs be added to the ETP list; 31 initial programs from Butler Community College, five from Friends University and one from Crave Beauty Academy. Staff did not recommend approval of the Patient Care Technician program from Butler Community College or the Cosmetology program from Crave Beauty Academy as the median hourly wage in Kansas for these programs is below the self-sufficient wage. The Friends programs are four-year programs. The Workforce Alliance can only provide funding for the last two years of these programs. Staff were asked how long the programs can remain on the list. The list is reviewed annually to determine if the program remains on the list and can be removed due to performance, it no longer being offered or it having been removed from the Kansas Board of Regents list.

Robyn Heinz (Kerri Falletti) moved to approve the initial programs as presented with the exception of the Patient Care Technician program from Butler Community College and the Cosmetology program at Crave Beauty Academy. Motion approved.

## 5. Consent Agenda and Committee Reports

Meeting minutes from May 7, 2020 as well as the one-stop operator report, regional economic update, report, update on the workforce service delivery in Cowley and Sumner counties and an update on Workforce Alliance strategic planning were presented to the Committee for review.

The One-Stop Operator report focused on training opportunities that are being provided to staff through the Kansas Leadership Center and following up on staff surveys to enhance communication. Outreach to community partners is ongoing to improve collaboration; a meeting with the Kansas Department of Children and Families is scheduled. Workforce center access points at libraries and community centers in the region are being reviewed and updated.

The Workforce Alliance (WA) regional economic update report on how businesses and the economy are being impacted in the region during the Boeing 737 Max lay-offs and the COVID-19 health crisis was provided and discussed. This report includes information about unemployment and workforce enter training enrollments; one of the biggest challenges currently is not knowing how schools intend

to implement their programs during the COVID-19 crisis.

The Committee was updated on changes to the workforce service delivery model for Cowley and Sumner counties. The Sumner County center in Winfield is closed and the staff member rotating between that center and Cowley is based only in the Wellington office in Cowley County. A proposal Cowley College and Cowley First is being reviewed over the next few weeks to determine if a one year pilot plan to provide services in Cowley County. An update will be provided at the next meeting.

The Workforce Alliance (WA) Local Workforce Development Board (LWDB) adopts a strategic plan every two years and has begun the process for 2020 through 2022. Stan Odenthal. The Odenthal Group, has facilitated three strategic planning sessions and has developed a blueprint for finalizing the plan, which includes a session in July with board members and stakeholders to discuss the structure of the LWDB and its committees. The draft plan will presented to the Executive Committee in September and to the full Board in October.

Robyn Heinz (Kerri Falletti) moved to approve the consent agenda as presented. Motion approved.

## 6. Adjournment

The meeting was adjourned at 12:28.

Present Committee & Board Members

Tony Naylor, Co-Chair Robyn Heinz, Co-Chair John Clark Kerri Falletti Melissa Musgrave Matt Peterson

Staff/Guests

Keith Lawing
Amanda Duncan
Denise Houston
Shirley Lindhorst
George Marko
Chad Pettera
Tisha Cannizzo, Eckerd Connects

Submitted By: Tisha Cannizzo, One Stop Operator, Eckerd Connects

## A. Coordinate partner services and activities to encourage efficiency and customer service

- 1. One Stop Advisory Council The last meeting, of WIOA core partners, was held July 16. This provided a good opportunity for partners to share ways they are working with laid off workers through unemployment, career services, education and training programs. There was discussion about ways agency staff could get to know one another, keep updated on program specifics and trained on basic job search activities.
- 2. A collaboration committee has been formed between key staff at DCF and the Workforce Center to work on improved service delivery for mutual customers. Four subcommittees have been created and have been working on 1) leveraging resources and serving mutual low-income customers, 2) developing a soft skills curriculum, 3) connecting with employers to provide qualitied job candidates and 4) special projects with 3<sup>rd</sup> party organizations, with the first being Catholic Charities.

## B. Developing and providing staff development opportunities for the one stop partners

- 1. Friday Morning Meetings –Fridays at 8-9 am is being used to connect with staff regarding operations of the Center during the COVID pandemic.
- 2. Kansas Leadership Center Staff are participating in online training for Your Leadership Edge. By the end of October, 35 staff will have been trained this year in the KLC concepts. The Core KLC team will now look at ways Workforce Center staff can begin using the KLC concepts in our work environment.
- 3. Training Work Group –Training opportunities have been increased by scheduling zoom training on Wednesdays with speakers from partner agencies as well as internal job specific skills. This group is also working on components of supervisor training.

## C. Ensure access to career, training and employment services

- 1. The One Stop Operator is sharing information with partner agencies about recorded trainings and an upcoming Train the Trainer workshop to help their staff be confident in the services they provide regarding job search activities.
- 2. The One Stop Operator was reviewing customer evaluations from August 2019 to March 2020, when the Center closed. During those eight months, survey results were always very positive. The survey kiosks are no longer accessible so a link has been included in text/email follow-up messages for customers to provide feedback.

Month	Surveys Completed	Customers who requested follow-up	Customer Satisfaction (rating 1-5)	Likeliness to recommend our services (1-10)	% who achieved their goals for that visit
Wichita WF	FC				
Aug 2019	96	71	4.75	9.35	96.88
Sept 2019	135	97	4.82	9.63	99.26
Oct 2019	180	128	4.71	9.35	97.78
Nov 2019	237	94	4.68	9.43	97.46
Dec 2019	268	102	4.75	9.57	98.51
Jan 2020	326	71	4.66	9.36	94.77
Feb 2020	349	147	4.69	9.51	97.42
Mar 2020 *	128	41	4.75	9.51	100
May 2020^	4	3	4.75	10	75
June 2020	31	24	4.52	9.19	90.6
July 2020	37	29	4.81	9.65	100

September 3, 2020 Submitted By: Tisha Cannizzo, One Stop Operator, Eckerd Connects

Butler WF0	C				
Nov 2019	19	8	4.72	9.5	100
Dec 2019	9	2	5	10	100
Jan 2020	15	2	4.93	9.93	100
Feb 2020	2	0	4	6	100
Mar-May 20	)20 *				
June 2020 ^	3	2	5	10	100
July 2020	1	1	5	10	100
*Closed at least partial month					
^Remote Services began					



Serving Employers and Job Seekers in Butler, Cowley, Harper, Kingman, Sedgwick & Sumner Counties

## **Workforce Alliance of South Central Kansas Employment/Workforce Economic Impact Update** 9-1-2020

Beginning in January of 2020, the Wichita region started to experience a significant economic impact due to the pause on production by Boeing of the 737 Max. There are dozens of companies in this area on the Boeing 737 Max supply chain, including Spirit AeroSystems, the largest employer in the state of Kansas.

As the effect of the 737 Max was settling in, the crisis from COVID-19 started to hit the region in March. Due to the mix of industry sectors, it is likely the spread of COVID-19 in the United State and around the world will have a long-lasting impact on the economy in South Central Kansas.

This report is designed to capture the data related to layoffs from both the 737 Max and COVID-19. It also tracks the activity of the Workforce Alliance (WA) in terms of Rapid Response services to employers, job fairs, and job seeker assistance.

The report will be updated on a regular basis and shared with WA Board members, Workforce Center partners and community stakeholders. If there are any questions, please contact Keith Lawing (keith@workforce-ks.com), or Amanda Duncan (amandaduncan@workforce-ks.com).

- 1. Rapid Response for Layoffs/Furloughs
  - 737 layoffs through August 2020
    - 510 Layoffs from Spirit AeroSystems, announced in 7/31/20 WARN
    - o 3 additional companies conducted layoffs impacting 50 or fewer employees per layoff, totaling 109 employees
  - COVID-19 Related Layoffs/Furloughs
    - o 36 additional companies across multiple industries conducted layoffs impacting 50 or fewer employees per layoff, totaling 1,718 employees

## **Layoff/Furlough Totals** 12/1/2019 - 9/1/2020

Industry	Reason	Companies	Individuals
Aviation Manufacturing	737 Production	19	8,803
Non-Aviation	737 Production	5	934
Service/Retail (pre-COVID-19)	Economic	4	184
Healthcare (pre-COVID-19)	Economic	2	103
All Industries	COVID-19	959	48,561
	Total	989	58,585

## 2. Unemployment

Statewide for the week of August 22, 2020, the most recent data available, 21,175 initial unemployment insurance claims were received and there were 66,371 continued claims; 50,990 individuals received payments averaging \$332.28 in state benefits. The full report and previous weeks are available online at:

https://klic.dol.ks.gov/gsipub/index.asp?docid=756

## 3. Job Fairs and Workshops

- Most in person events are currently cancelled.
- Online workshops are available on the Workforce Center YouTube channel
- Some in person services are resuming, with self-service access available on Tuesdays and Thursday beginning September 14, 2020.
- Multiple essential employers are hiring with jobs posted at <a href="https://www.kansascommerce.gov/covid-19-response/covid-19-jobs-and-hiring-portal/">https://www.kansascommerce.gov/covid-19-response/covid-19-jobs-and-hiring-portal/</a>

## Upcoming Job Fairs include:

- Get Hired Virtual Job Fair
  - o September 8-10, 2020
- Statewide Virtual Job Fairs
  - o September 20-24, 2020
  - o October 27-29, 2020
  - o December 8-10, 2020

## 4. Workforce Services

- 2990+ Unemployed workers have received Career Services
  - 502 dislocated workers have requested upskill/reskill training scholarships from the Workforce Center
    - 314 participants have enrolled in Workforce Programs
    - 176 participants have begun training
    - WA has obligated \$453,131.52 for dislocated worker training, \$350,633.37 has been paid to multiple schools for dislocated worker training to date.
  - 335 Individuals have been enrolled in the Trade Adjustment Assistance (TAA) program.
    - 135 have begun training through TAA

Item

Workforce Center Service Delivery in Sumner and Cowley County

## **Background**

The Executive Committee appointed a Cowley/Sumner County service delivery task force to review and analyze workforce center services in Cowley and Sumner County. The task force met on December 16, 2019. A Request for Information (RFI) was released to determine options for service delivery models and partnerships for employment and training services. One response was received from Cowley Community College.

At the direction of the task force, a public meeting was held on March 11, 2020 in Cowley County. The meeting set for March 31, 2020 in Sumner County had to be canceled to the response to COVID-19.

The Workforce Alliance did expand its partnership with the Sumner County EDC to not only share space in Wellington, but to train their staff to help deliver job seeker services. There is also an initiative under way to provide workforce services in Caldwell one day a week.

## **Analysis**

Cowley Community College submitted a revised response to the RFI that included a partnership with Cowley First. The WA requested guidance from the Kansas Department of Commerce to enter into a pilot project with the College based on the proposal. It was determined that the WA must do a formal procurement and staff are in the process of developing a Request for Proposal (RFP). The goal would be to have a partner/vendor identified in enough time to initiate an agreement that could begin January 1, 2021. The time frame for the project would be 18 months, and run through June 30, 2022.

WA staff suggest that the Cowley/Sumner Task Force assist in reviewing the RFP responses and develop a recommendation to the WA Executive Committee.

## **Supports Strategic Goal:**

• Strengthen relationships with WIOA partners, community organizations and educational/training institutions to leverage resources and align services through the one-stop workforce centers (American Job Centers)

### **Recommended Action**

Support the release of the RFP and recommend the Cowley/Sumner County Task Force be assigned to review proposals.