



**LWDB Program Operations and Performance Committee
Meeting Agenda**

Thursday, March 4, 2021 • 11:30 a.m.

Zoom Meeting: <https://us02web.zoom.us/j/86749907976>

- 1. Welcome and Introductions:** Tony Naylor and Robyn Heinz (11:30)
 - 2. Workforce Center Operations:** George Marko (11:35) (pp. 2-6)
 - A. Transition from Virtual to In-Person Services
 - B. One-Stop Certification
 - C. Workforce Services Delivery in Cowley County Update**Recommended action: Take appropriate action.**
 - 3. Skills Training and Grant Reports:** Denise Houston / Amanda Duncan (11:55) (pp. 7-19)
An update will be provided on the Dislocated Worker grant and on the new Workforce One grant.
Recommended action: Receive and file.
 - 4. External Monitoring Report:** Chad Pettera (12:15) (p. 20)
The Workforce Alliance contracts with a third party vendor to conduct monitoring of operations and programs.
Recommended Action: Take appropriate action.
 - 5. Consent Agenda:** Tony Naylor (12:30)
Members of the Committee may request discussion on any of the action items at the meeting or the items may be accepted as presented in a single motion.
 - A. Meeting Minutes from January 7, 2021 (pp. 21-23)
 - B. Workforce Innovation & Opportunity Act (WIOA) Performance for Program Year 2020 (PY20) (pp. 24-33)
 - C. Regional Economic Impact Report (pp. 34-36)
 - D. One-Stop Operator Report (pp. 37-38)**Recommended Action: Approve the consent agenda as presented.**
 - 6. Adjourn (12:45)**
-

*The next LWDB Program Operations and Performance Committee Meeting
is scheduled for 11:30 a.m. on May 6, 2021*

March 4, 2021

Submitted By: George Marko

Item

Workforce Centers Operations Update

Background

On February 2nd, the Workforce Centers started a transition back to the office. The first two weeks will be used as an opportunity to allow staff to get their work stations re-established while they provide virtual services. Tentatively, center management is planning to return to providing limited in person services starting the week of March 8th. Those services are to include bringing back Tech Time on Tuesdays and Thursdays from Noon to 4 pm. There will be one on one appointments available on an as needed basis. The center will also be testing staff weekly to maintain a healthy work environment. Customers that will be accessing the building will be subject to a short health screening and temperature check. Mask requirements and Social distancing will still be enforced throughout the facility.

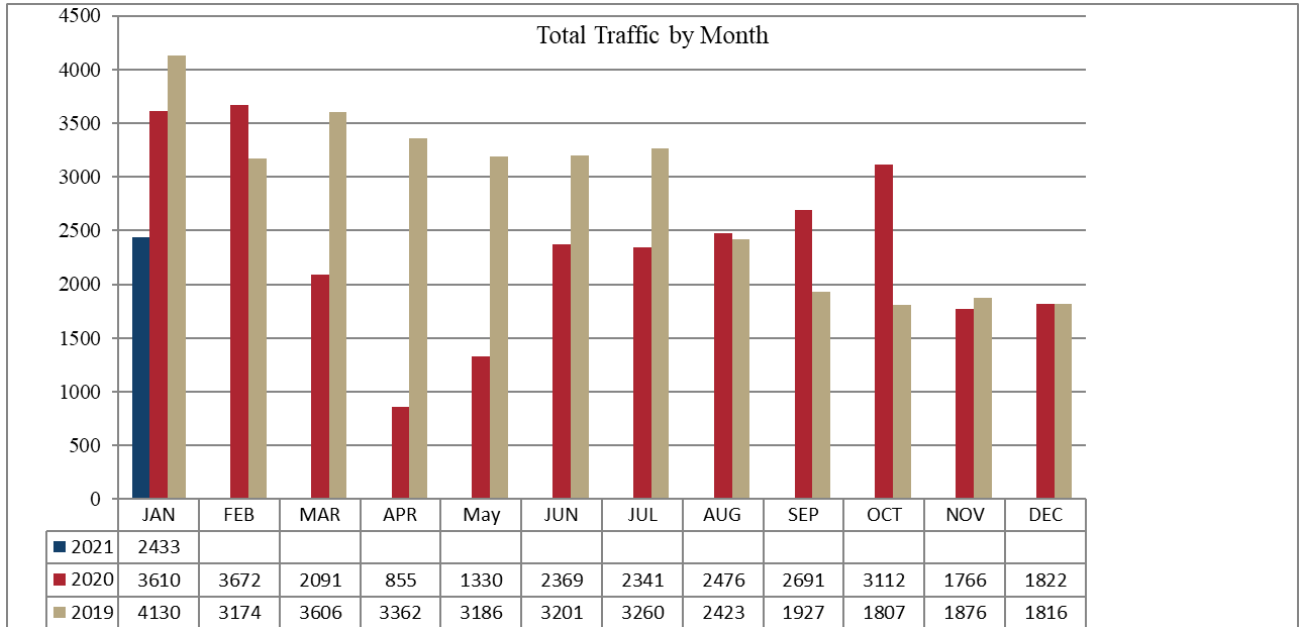
The Cowley College partnership is off and running. The new representative providing services from Arkansas City is Greg Butler. Greg has work in the Cowley community specifically at GE for 4 years as a Production Supervisor lead. In-person service were available starting on February 19. Moving forward Greg will be trained on employer services and engagement in order to convey needs of area employers to the jobseeker community. The space is located at Cowley College Galle-Johnson Hall, 125 S. 2nd, Arkansas City, KS 67005.

One-Stop Certification will be conducted with the One-Stop taskforce this week. The taskforce will be reviewing services provided by the Comprehensive One Stop Center including career services, access to training services, employment and training activities, integration of WIOA partners, customer and staff survey results as well as overall customer flow. This evaluation of the Comprehensive One Stop Center will be conducted virtually.

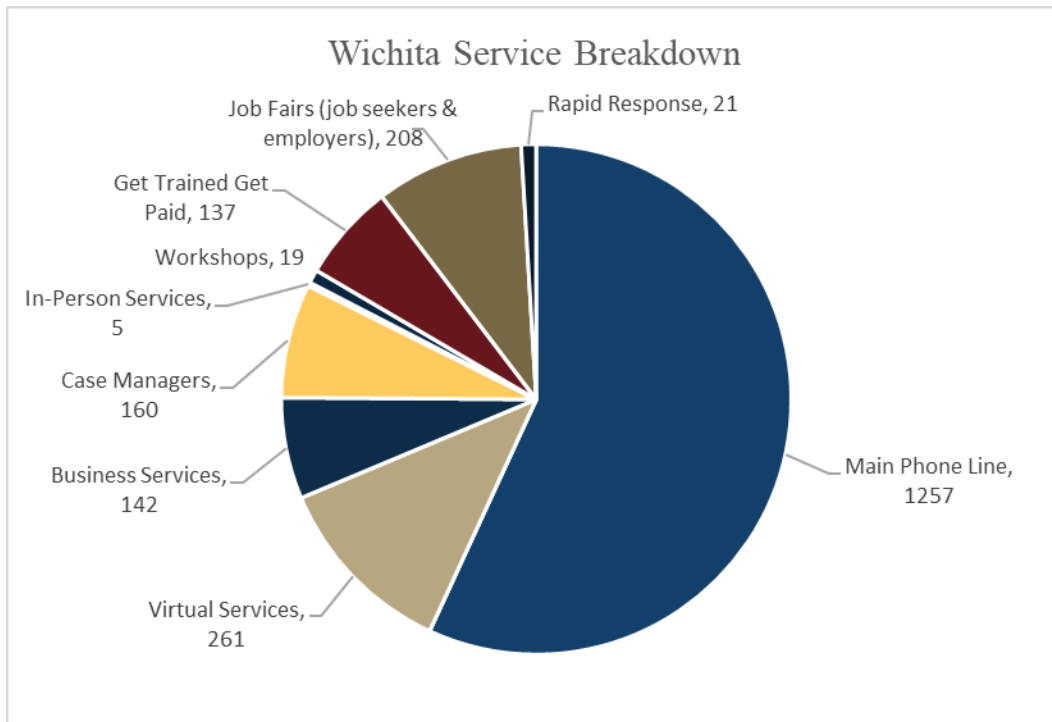
Analysis

The Centers saw 2,433 jobseekers for various services in the month of January. The Centers averaged a little over 2,000 jobseekers served per month through the pandemic thus far. The 2020 total traffic has been impacted and the centers will see their lowest traffic total in five years with a total of 28,135 customers served. In January, the Workforce Centers connected with 1,257 jobseekers via the main phone line (316-771-6800). These conversations lead to 261 virtual services provided, 160 services by case managers, 137 by the Get Trained Get Paid campaign, and 180 jobseekers participating in the virtual job fair.

Total Customer Traffic 2020



Wichita Service Traffic Breakdown – January 2020



March 4, 2021

Submitted By: George Marko

Imagine Academy

The Wichita Workforce Center continues to administer these free certifications that focus on the Microsoft Office Suite 2013 (Word, PowerPoint, Excel, Outlook, Access, OneNote, and SharePoint). Below are the current totals for Imagine Academy. We have been able to award three certificates so far during this pandemic thanks to the new online certification exam process. In 2020, there has been 69 customers who have referred to participate in Imagine Academy and 43 individuals are currently active.

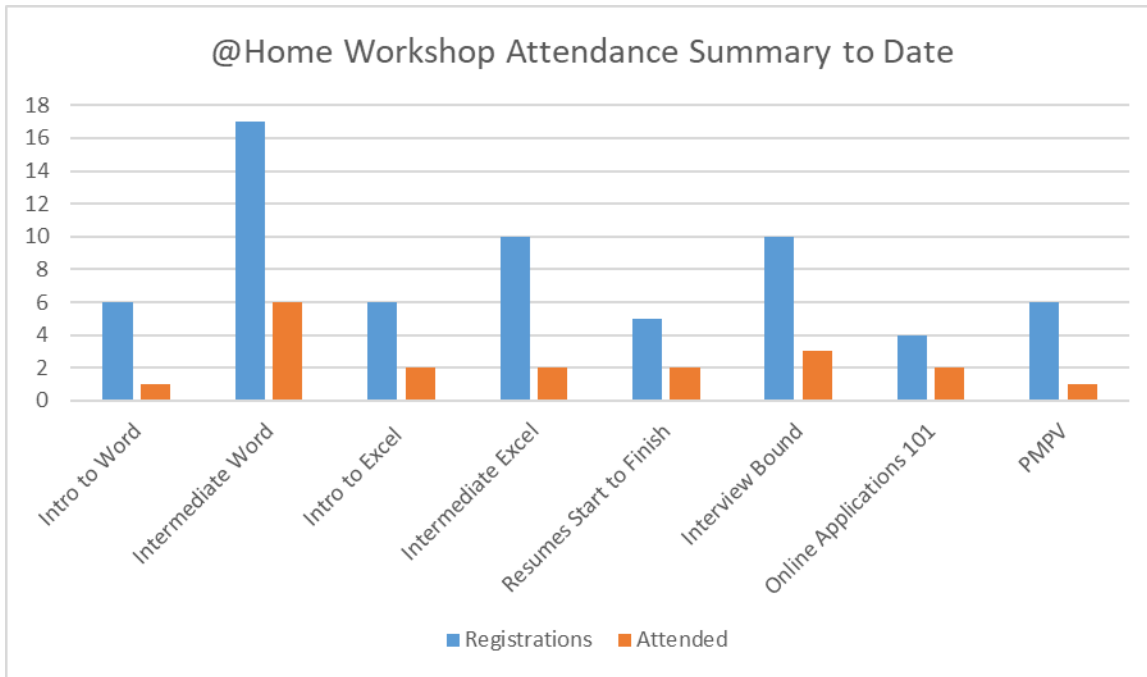
2020 Certification Exam Type	Total Certificates	2013			2016			2019 / 365		
		2013 attempt	2013 pass	2013 fail	2016 attempt	2016 pass	2016 fail	2019 attempt	2019 pass	2019 fail
Word	11	0	0	0	10	10	0	1	1	0
Excel	8	0	0	0	8	7	1	1	1	0
PowerPoint	5	0	0	0	5	5	0	0	0	0
Outlook	4	6	2	4	2	2	0	NA	NA	NA
Access	0	0	0	0	0	0	0	0	0	0
One Note	1	1	1	0	NA	NA	NA	NA	NA	NA
SharePoint	0	0	0	0	NA	NA	NA	NA	NA	NA
Word Expert	0	0	0	0	0	0	0	0	0	0
Excel Expert	0	2	0	2	0	0	0	0	0	0
Master Certifications	0	2	0	2	0	0	0	0	0	0
Total	29	11	3	8	25	24	1	2	2	0

Virtual Workshops

In addition to a wide variety of YouTube content, the workforce centers have been hosting a series of @HOME workshops. This has given customers the ability to participate in a live manner over Zoom to learn or refresh their skills. Monthly, the workforce center has been offering eight @HOME workshops. The workforce centers have seen an increase of registrations, however there has only been a small increase in actual participation. The below chart outlines the workshops and their attendance.

March 4, 2021

Submitted By: George Marko



Business Report January 2020

Statewide Virtual Job Fairs

The Statewide Virtual Job Fairs continue to have strong participation. There was 28 employers and 180 jobseekers from LAIV that attended the event that was January 26th – 28th. Employers that participated in January are listed below. In 2020 the Workforce Center conducted 16 job fairs that saw 3,387 jobseekers participate and averaged 26 employers recruiting for open positions on virtual platform. The next Virtual Job Fair will be February 23rd – 25th.

January Virtual Job Fair Companies	
BG Products, Inc.	Mahaney Group
Butler Community College	MasterBrand Cabinets, Inc.
Cargill	Mears Fertilizer Inc
Clearwater Nursing and Rehab	Pratt Industries
DesignOne	RV Products, a division of Airxce
Durham School Services - Andover	Sedgwick County
El Dorado Correctional Facility	Sinclair Broadcasting
Global Aviation Technologies	Smithfield
Goodwill Industries of Kansas	Sonic Drive in
Hamilton Relay	Starkey, Inc.
Hyspeco, Inc.	TFI Family Services
JR Custom Metal Products, Inc.	Top Notch Personnel
KanEquip	USD 259-Wichita Public Schools
KETCH	Wildcat Companies
Lakeside Academy	WSU Tech
Local # 29 Sheet Metal Union	

March 4, 2021

Submitted By: George Marko

January 2020

79 – Pre-Employment Skills Assessments Administered

273 - Services to Employers

568 - Job Postings

13 – Employer Accounts Created

Recommended Action

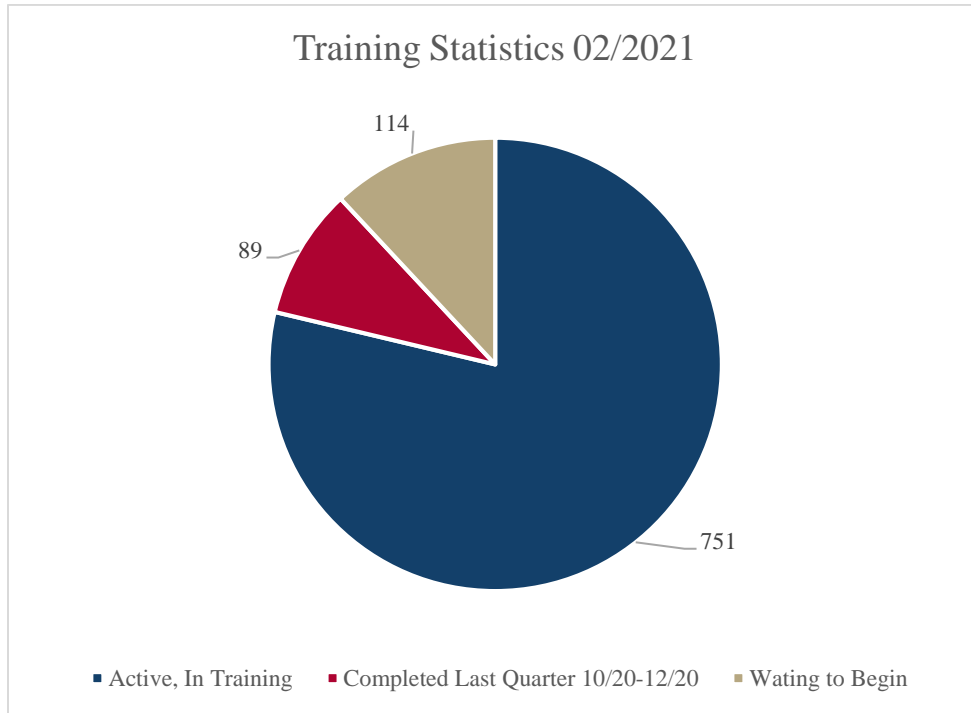
Receive and File.

The goal of the Workforce Alliance Local Workforce Development Board is to leverage resources and align services to increase the community impact of the annual Federal allocation from WIOA. At the direction of the LWDB, staff and Workforce Center partners seek opportunities to secure grants and collaborate on training projects to bring more funding to the region. The result is job seekers in Local Area IV have access to a number of different employment and training programs.

Below are graphs reporting current statistics by sectors, training providers, occupations, leveraged funds, and expended funds for training programs administered through the Workforce Centers of South Central Kansas which include:

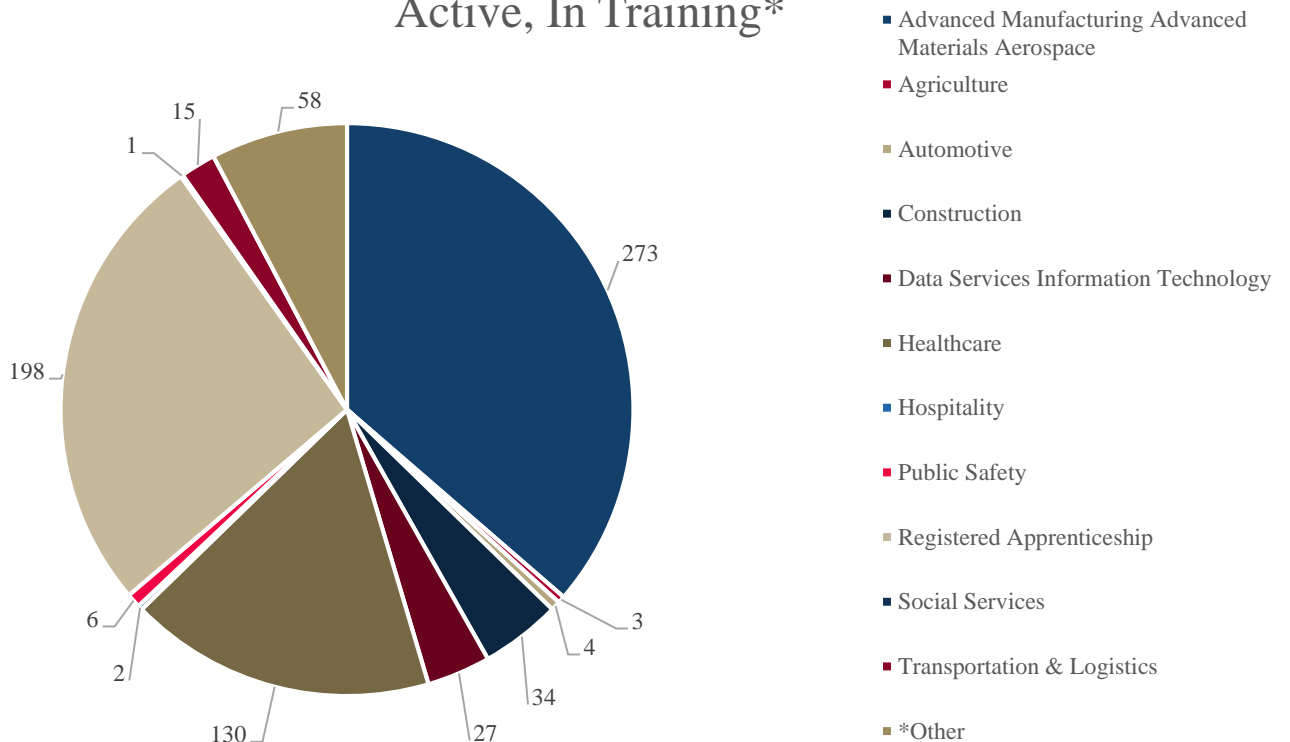
- WIOA Adult
- WIOA Dislocated Worker
- National Dislocated Worker Grant- Aviation
- WIOA Youth
- Kansas Health Professions Opportunity Project (KHPOP)
- Pell Grants
- Trade Adjustment Assistance (TAA)
- Kansas Advanced Manufacturing Program (KAMP)
- United Way Healthcare
- Retaining Employment and Talent After Injury/Illness Network (RETAIN)
- Partner4Work Dislocated Worker Grant

Graphs include active, completed, and participants waiting to begin training by demand occupations.



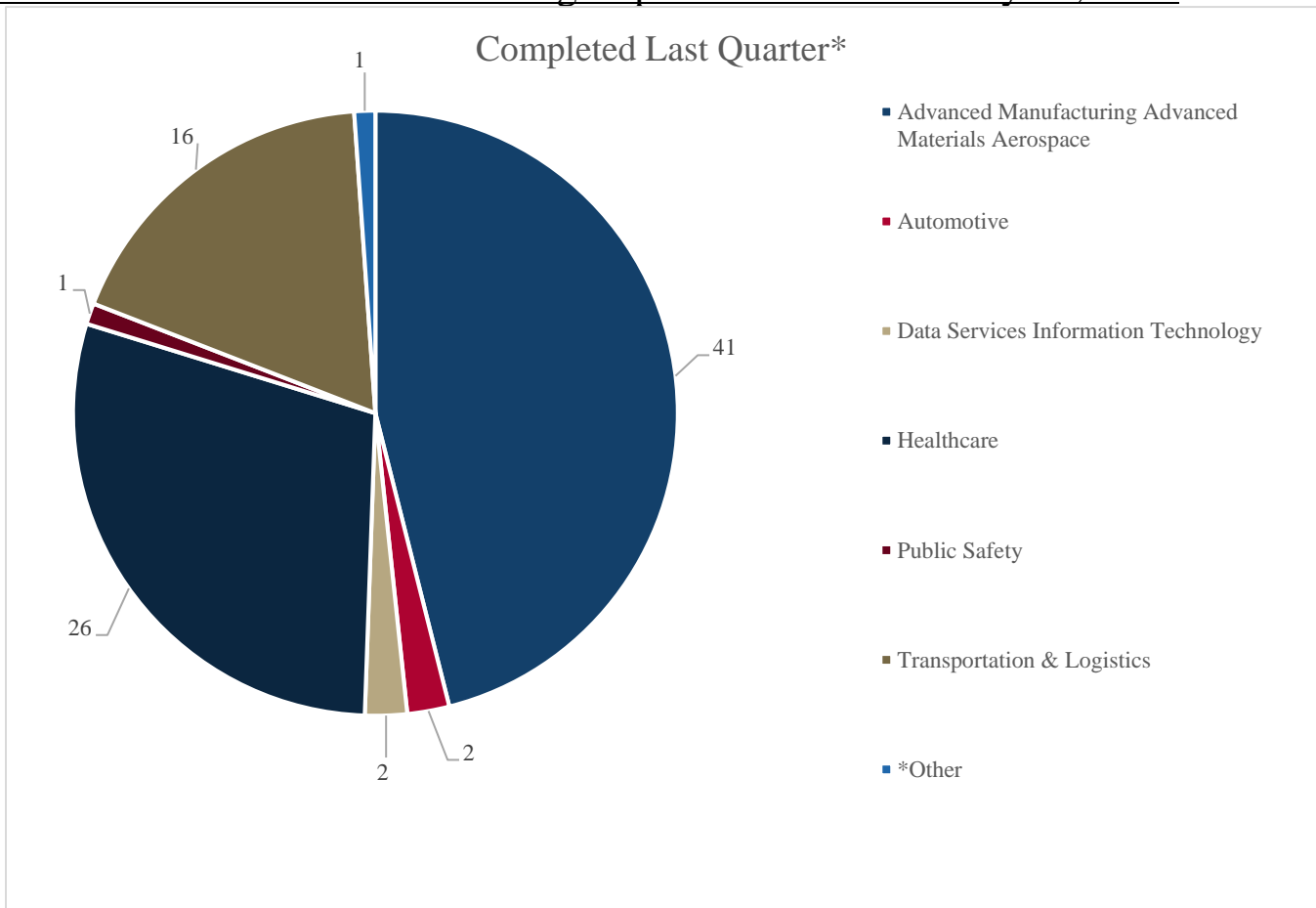
Training Statistics February 2021	
Active, In Training	751
Completed Last Quarter (10/2020 through 12/2020)	89
Waiting to Begin	114

Active, In Training*



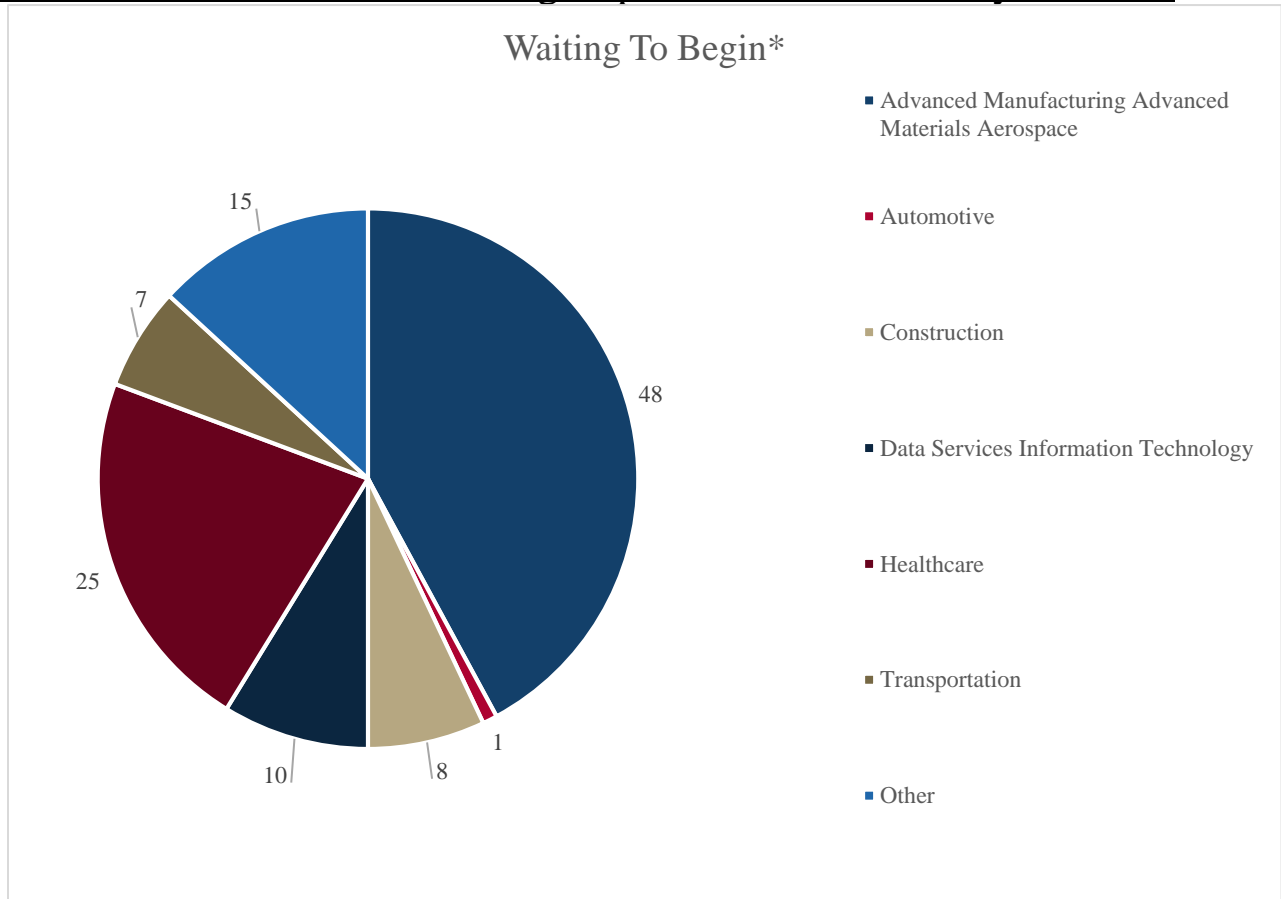
*Chart includes only fields with participants

Active, In Training	
Advanced Manufacturing, Advanced Materials, Aerospace	273
Agriculture	3
Automotive	4
Construction	34
Data Services Information Technology	27
Educational Services	0
Healthcare	130
Hospitality	2
K-12 CTE	0
Oil, Gas, Energy	0
Public Safety	6
Registered Apprenticeship	198
Retail	0
Social Services	1
Transportation & Logistics	15
Other	58
Total	751



*Chart includes only fields with participants

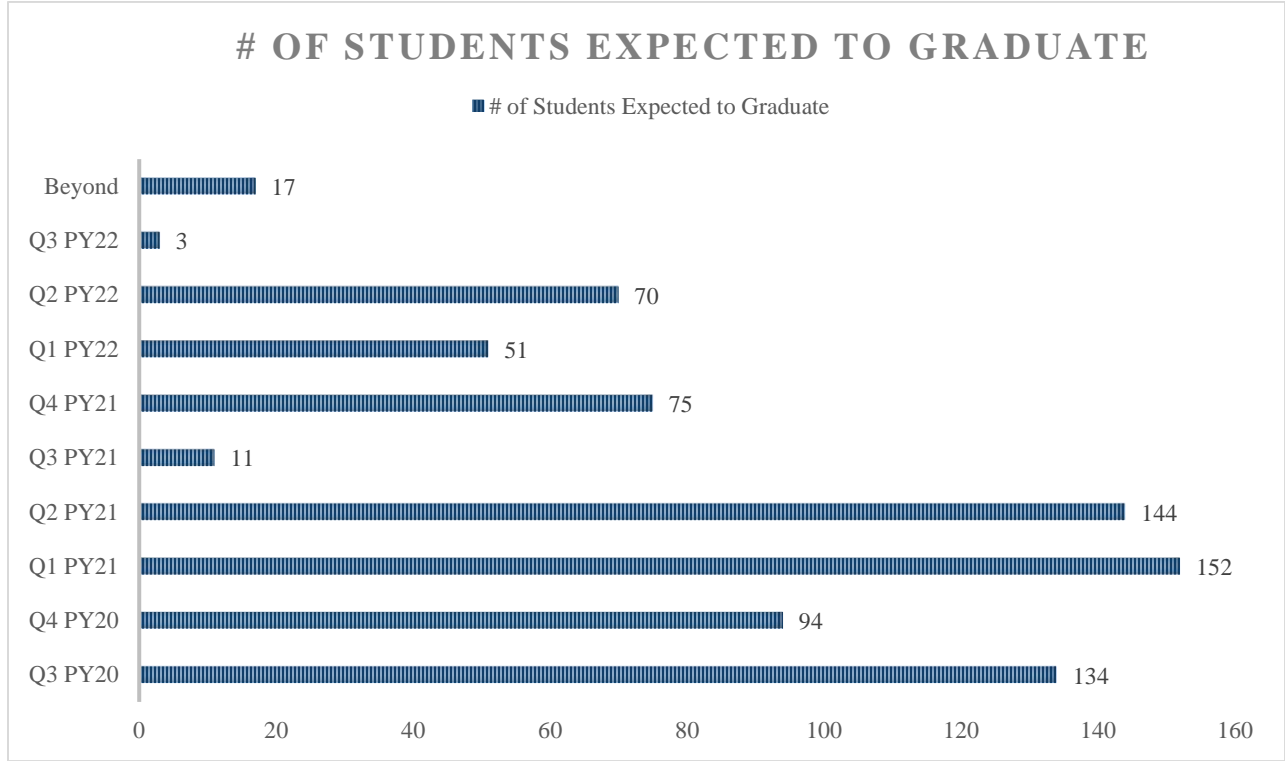
Completed Last Quarter	
Advanced Manufacturing, Advanced Materials, Aerospace	41
Agriculture	0
Automotive	2
Construction	0
Data Services Information Technology	2
Educational Services	0
Healthcare	26
Hospitality	0
K-12 CTE	0
Oil, Gas, Energy	0
Public Safety	1
Registered Apprenticeship	0
Retail	0
Social Services	0
Transportation & Logistics	16
*Other	1
Total	89



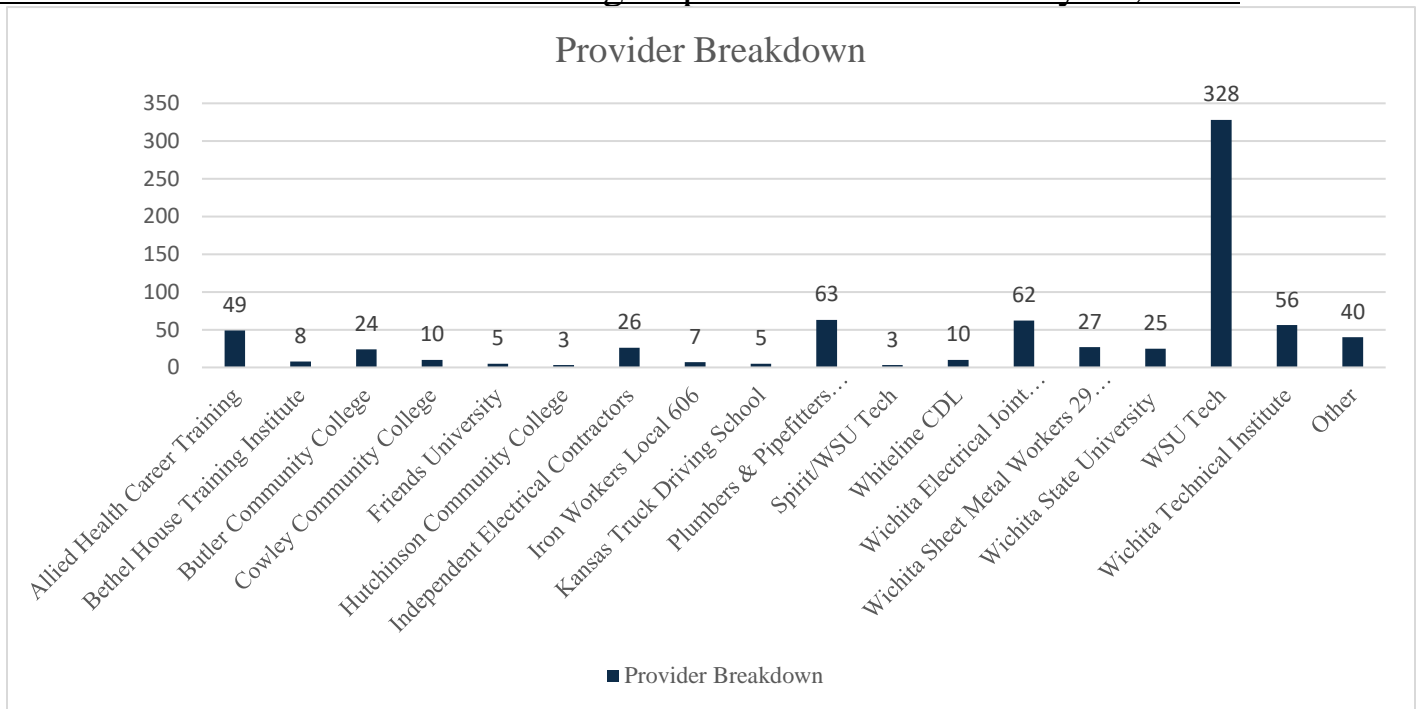
*Chart includes only fields with participants

Waiting to Begin**	
Advanced Manufacturing, Advanced Materials, Aerospace	48
Agriculture	0
Automotive	1
Construction	8
Data Services, Information Technology	10
Educational Services	0
Healthcare	25
Hospitality	0
K-12 CTE	0
Oil, Gas, Energy	0
Public Safety	0
Registered Apprenticeship	0
Retail	0
Social Services	0
Transportation	7
Other	15
Total	114

**Eligibility has been determined for funding support; participants are waiting on training program to begin (scheduled to start within the next 90 days).



	Q3 PY20	Q4 PY20	Q1 PY21	Q2 PY21	Q3 PY21	Q4 PY21	Q1 PY22	Q2 PY22	Q3 PY22	Beyond
Number of Students Expected to Graduate	134	94	152	144	11	75	51	70	3	17



Participants Per Provider	
Allied Health Career Training	49
Bethel House Training Institute	8
Butler Community College	24
Cowley Community College	10
Friends University	5
Hutchinson Community College	3
Independent Electrical Contractors	26
Iron Worker Local 606	7
Kansas Truck Driving School	5
Plumbers & Pipefitters Apprenticeship Training of Kansas	63
Spirit AeroSystems/WSU Tech	3
Whiteline CDL	10
Wichita Electrical Joint Apprenticeship Training Council	62
Wichita Sheet Metal Workers 29 JATC	27
Wichita State University	25
WSU Tech	328
Wichita Technical Institute	56
Other	40
--Cox Machine: 2	
--TECT: 5	
Total	751

Training Breakdown by Occupations

<u>Industry</u>	<u>Occupations</u>	
Advanced Manufacturing Advanced Materials Aerospace= 273	Aviation Maintenance Technology/ A&P (Aircraft Mechanics)	72
	Avionics	9
	CAD/CAM & CATIA	6
	Composite Fabrication & Repair	7
	Computer Controlled Machine Tool Operator (CNC)	49
	Diesel Mechanics	0
	Electrician	2
	Engineering (Aerospace/Chemical/Electrical/Industrial/Mechanical)	36
	Heat Treating Equipment Setters, Operators & Tenders, Metal and Plastic	0
	Heavy Equipment Operator	0
	Industrial Equipment Operator	3
	Industrial Maintenance Technician	3
	Machine Tool Operator-Metal and Plastic	27
	Manufacturing or Production Technicians	11
	Non-Destructive Testing (NDT) or Inspection	23
	Operations Management Technical Certification	0
	Quality Control or Inspection (O*NET –Quality Control Analyst)	1
	Robotics Technician	2
	Sheet Metal Workers	0
	Supply Chain Managers	8
Tool and Die Maker	0	
Tooling	1	
Transportation Equipment (Heavy and Tractor Trailer Truck Drivers)	0	
Welders, Cutters, Solderers, and Brazers	13	
Agriculture = 3	Biological Technicians	0
	Farm Equipment Mechanics and Service Technicians	3
	Natural Sciences Managers	0
	Refuse and Recyclable Material Collectors	0
	Soil and Plant Scientists	0
	Zoologists and Wildlife Biologists	0
Automotive= 4	Automotive Service Technicians & Mechanics	4
Construction= 4	Carpentry	1
	HVAC	33
Data Services Information Technology= 27	Computer and Information System Managers (IM System Managers)	6
	Computer User Support Specialists	2
	Cyber Security (Information Security Analysts)	5
	Network and Computer System Administrators	10
	Software Applications	0
	Software Engineers	2
Web Developer	2	

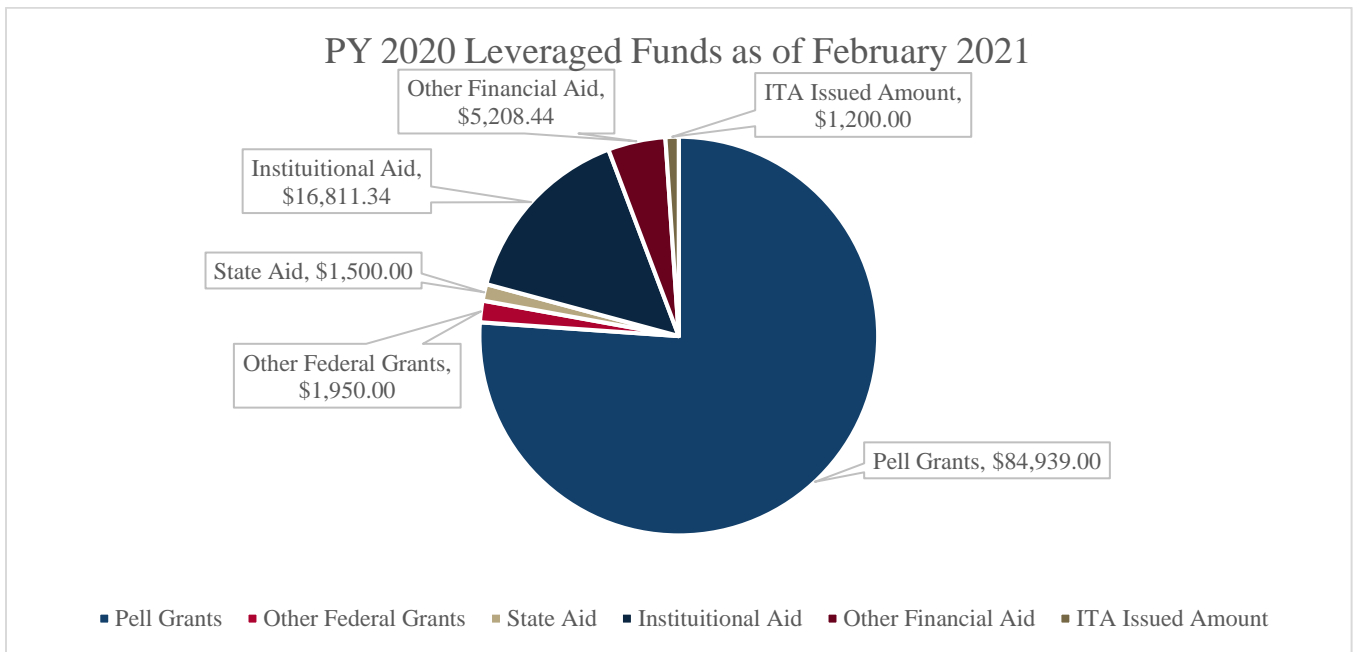
Workforce Centers PY2020 Training Report

February 17, 2021

Health Care= 130	Acute Coding/Medical Billing (Billing, Posting, and Rate Clerks)	13
	Administration/Management (Medical and Health Service Managers)	3
	American Health Information Management Association Certified Coding Specialist	0
	Certified Nurse Aide (CNA)-Only as part of a career pathway	20
	Certified Medication Aide (CMA)	7
	Dental Assistant/Hygienist	1
	Health Information Technology (HIT)	0
	Home Health Aide (HHA)- Only as part of a career pathway	0
	Licensed Practical Nurse (LPN)	26
	Medical Assistant	29
	Medical Laboratory Technician	0
	Medical Records Technician	4
	Medical Technology BS	0
	Occupational Therapy Assistant	0
	Pharmacy Technician/Pharmacy Aid	7
	Phlebotomist	4
	Physical Therapy Assistant (PTA)	1
	Radiology Technician/Sonography	2
	Registered Nurse (RN)	4
Respiratory Therapist	2	
Surgical Technologist	7	
Hospitality=2	Chefs & Head Cooks	2
Oil/Gas/Energy=0	Chemist	0
	Equipment Operator	0
	Geologist	0
	Geophysical Data Technician	0
	Industrial Controls	0
	Inspection	0
	Instrumentation	0
	Radiographer	0
Public Safety= 6	Emergency Medical Technicians and Paramedics	2
	Probation Officers and Correctional Treatment Specialists	0
	Police and Sheriff's Patrol Officers	4
Registered Apprenticeship= 198	Construction Carpenters	4
	Electrical Apprentice	89
	Plumbers and Pipefitters	63
	Industrial Machinery Mechanics	35
	Iron Workers	7
Social Services= 1	Social Worker	1
Transportation and Logistics= 15	CDL	15
Other= 58	Other	58

Leveraged Funds

A total of \$111,608.78 has been leveraged in Local Area IV so far in Program Year 2020 by KHPOP and WIOA participants. The breakdown of the information is as follows:

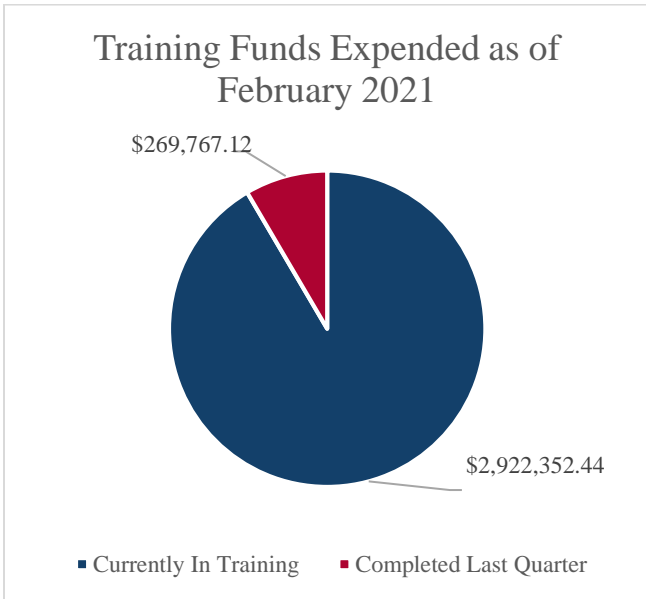


Program Year Leveraged Funds to Date					
Pell Grants	Other Federal Grants	State Aid	Institutional Aid	Other Financial Aid	ITA Issued Amount
\$84,939.00	\$1,950.00	\$1,500.00	\$16,811.34	\$5,208.44	\$1,200.00

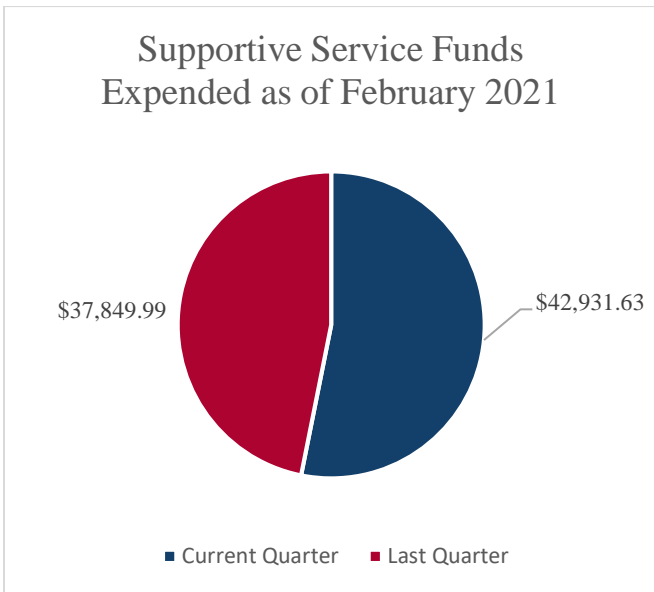
*Participants are co-enrolled in WIOA and are leveraging training funds from different funding streams and resources such as Pell Grants

Funds Expended on Training

A total of \$3,192,119.56 in training dollars has been expended on customers currently in training and those who completed in the last quarter. A total of \$80,781.62 in supportive service dollars has been expended on training customers in the previous and current quarter. The breakdown of the information is as follows:



Funds Expended on Training	
Currently in Training	Completed Last Quarter
\$2,922,352.44	\$269,767.12



Funds Expended on Supportive Services	
Current Quarter	Last Quarter
\$42,931.63	\$37,849.99

**South Central Kansas One Workforce
Abstract**

Lead Applicant

Lead Applicant Organization Name	Workforce Alliance of South Central Kansas
Lead Applicant Entity Type	Public Workforce Development Entity
Lead Applicant Location	Wichita, Kansas

Partnership

Employer Partners		
Name of Employer Partner(s):	Industry Sector	
Cox Machines, Inc.	Advanced Manufacturing	
Spirit AeroSystems	Advanced Manufacturing	
Textron Aviation	Advanced Manufacturing	
XLT Ovens	Advanced Manufacturing	
Wichita Manufacturing Association	Advanced Manufacturing	
FlagshipKansas.Tech Association of 34 employers	IT	
Institutions of Higher Education		
Name of Institution(s) of Higher Education	Industry Sector	
Wichita State University	Advanced Manufacturing and IT	
WSU Tech	Advanced Manufacturing and IT	
Workforce Development Entities		
Name of Workforce Development Entities	Industry Sector	
Workforce Alliance of South Central Kansas (lead)	Advanced Manufacturing and IT	
Adult Education Providers	Advanced Manufacturing and IT	
Kansas Department of Children and Families	Advanced Manufacturing and IT	
Kansas Department of Labor	Advanced Manufacturing and IT	
Optional Partners		
Name of Optional Partner	Type of Organization:	Industry Sector
Greater Wichita Partnership	Economic Development	Advanced Manufacturing and IT
Kansas Department of Commerce	Economic Development	Advanced Manufacturing and IT

Project Information

Geographic Scope	Scope: Regional, 10 county area, south central Kansas Locations: Counties: Butler, Cowley, Harper, Harvey, Kingman, Marion, McPherson, Reno, Sedgwick, and Sumner. Cities: Arkansas City, Andover, El Dorado, Harper, Haysville, Hesston, Hutchinson, Kingman, Marion, McPherson, Newton, Wichita, Winfield, Wellington
Census tract number(s) in grant service area designated as a qualified Opportunity Zones	20015020400, 20035493700, 20035493800, 20173000400, 20173000900, 20173001100, 20173002600, 20173003200, 20173003700, 20173003800, 20173004300, 20173006300
Total Funding Requested	\$9,999,302
Total Leveraged Funds	29%

March 4, 2021

Submitted By: Chad Pettera

Item

External Monitoring Report- Regier, Carr and Monroe, LLP (RCM)

Background

The Chief Elected Official Board (CEOB) and the Local Workforce Development Board (LWDB) agreed to implement an external monitoring contract to provide an additional firewall to limit potential conflicts of interest. RCM completed its second monitoring and issued its second report in February 2021.

Analysis

The attached report summarizes RCM procedures and what was reviewed. Below is a quick summary of the issues identified in the report.

Case Notes- RCM founds some case notes were vague or didn't reflect the services provided or we missing in general.

Follow Up Activities- They found four clients that didn't receive any follow up.

Individual Employment Plan (IEP)- One case file had an IEP that had not been updated in the past six months.

Exceptions- One case file had an exception for lack of High School Diploma or GED, the exception set a time frame to be compliant with the education requirement. That exception was not followed up and expired, and the education requirement had not been satisfied.

Self-Attestation- One case file should have had self-attestation as part of the eligibility process, and was not completed. In past reports, this has been an ongoing issue, so only finding one this time, suggests improvement is being made in this area.

Staff is recommending further staff training on case notes and follow up services to eliminate these issues in the future.

Recommended Action

Take appropriate action

LWDB Program Operations and Performance (POP) Committee Meeting Minutes
January 7, 2021

1. Welcome and Introductions

The LWDB Program Operations and Performance Committee assembled via Zoom. Co-Chair Tony Naylor welcomed Committee members and called the meeting to order. Implementation of the 2020-Workforce Alliance (WA) strategic plan has begun and CEO Keith Lawing and LWDB Chair Gabe Schlickau have been working to restructure the LWDB committees and change some of the membership. LWDB members Jennifer Anderson, John Clark and Alex Munoz have agreed to serve on the POP Committee and they introduced themselves. An LWDB Youth Employment Committee has been formed as well as an Outreach and Communications Task Force.

2. Workforce Investment & Opportunity Act (WIOA) Performance Reports for PY20

Program Year 2020 (PY20) began on July 1, 2020. The second quarter of the program year is almost complete. At this point in the Program Year, Local Area IV (LAIV) and other local areas are experiencing some areas of performance that are not meeting sanctioned levels as a result of economic impacts due to COVID and in this region the halt in production of the 737 Max will have an impact on this program year and next program year.

For WIOA Adult, Dislocated Worker, and Youth (PY20), the Adult Program projected 2nd quarter performance is to meet the goal for Median Earnings. LAIV is projected to not meet the sanction level for Entered Employment 2nd Quarter, Entered Employment 4th Quarter, Credential Rate, and Measurable Skills Gain. The Dislocated Worker Program projected second quarter performance is to exceed the goal for Entered Employment 2nd Quarter. LAIV is projected to meet the goal for Median Earnings. LAIV is projected to not meet the sanction level for Entered Employment 4th Quarter, Credential Rate, and Measurable Skills Gain. The Youth Program projected 2nd quarter performance is to exceed the goal for Credential Rate. LAIV is projected to not meet the sanction level for Placement in Employment, Education, or Training 2nd Quarter, Placement in Employment, Education, or Training 4th Quarter, Median Earnings, and Measurable Skills Gain. Measurable Skills Gain has been included on previous reports over the last couple of years; however, it has never had goals associated with it until the beginning on PY20. Most local areas including LAIV, typically wait until the end of the year to enter the data for this measure; therefore, the zeros or low numbers for this measure on the report do not reflect actual performance just unentered data. Data will be entered in real time in order to give the Committee an accurate picture of how this measure is doing as the program year progresses. Of note, the goal for the Youth Credential Attainment measure for the 2nd quarter was met; this measure has been a struggle over the last couple of years. The Committee requested and enacted a corrective action plan approximately a year ago to improve performance for this measure. As a result, staff have instituted changes that has resulted in meeting this goal.

Currently, LAIV is slightly behind the State in annual performance. The State is projected to exceed the goal for five measures and not meet the sanction level for 10 measures. Both the State and LA IV are struggling with employment measures due to the current economic situation. There was and continues to be concern going into PY20 that the current economic crisis would have an impact on outcomes. Staff will continue to monitor these measures closely and there is a possibility that goals can be renegotiated toward the end of the year.

Wagner-Peyser projected 2nd quarter performance is to exceed the goal for Median Earnings. LAIV is projected to meet the goal for Entered Employment 2nd Quarter and Entered Employment 4th Quarter.

For the Performance Throughout the Program Year report, which is the indicator for sanctions and corrective action plans, the Average Indicator Score indicates that LAIV is projected to meet the goal for Median Earnings and Credential Rate, and not meet the sanction level for Employment 2nd Quarter, Employment 4th Quarter, and Measurable Skills Gain. The Average Program Score indicates that

LAIV is projected to not meet the sanction level for the Adult, Dislocated Worker, and Youth Programs.

The Effectiveness in Serving Employers measure is still in baseline data gathering status. The Retention rate is calculated at the local level and the Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate.

For the Senior Community Service Employment Program (SCSEP), 2nd quarter information is not yet available. LAIV projected first quarter performance is to exceed the goal for Service to Most in Need, Employment Rate 2nd Quarter, and Employment Rate 4th Quarter. LAIV is projected to not meet the sanction level for Service Level, Community Service, and Median Earnings. The Service Level and Community Service measures are lower than usual, which is a direct result of COVID-19; participants have been on paid sick leave almost exclusively since March 2020. These two measures evaluate the number of participants in the program and the hours those participants are in training at a host agency site; therefore, these measures have been greatly affected.

Robin Heinz congratulated staff on the improvement in performance on the Youth Credential Attainment measure.

Report was received and filed.

3. Trade Adjustment Assistance (TAA) and Dislocated Worker (DW) Training Report

A report on participants active in the TAA and DW program training as of November 30, 2020 was presented. Staff are currently working with large number of participants interested in attending spring semester programs that begin in January. The report includes graphs representing current statistics by sectors, training providers, occupations, leveraged funds, and expended funds for training programs administered. Numbers will continue to be updated and reported to the Committee at future meetings. Staff have seen an increase in requests for supportive services such as rent and utility assistance in the DW program over the last couple of months.

Report was received and filed.

4. Additions to the Eligible Training Provider (ETP) List from Butler Community College

Butler Community College (BCC) submitted 75 programs from three different online platforms were presented to the Committee for approval for addition to the ETP list. Staff presented information on each of the programs and included projected growth data from labor market resource, O*NET, which is not typically included on ETP reports. Based on the data, staff suggested approving most of the programs; however there were a few programs where O*NET indicated a decline in demand for that occupation and in those situations EMSi, a new labor market tool, was used along with current job openings in the area to determine a final suggestion to add all of the programs to the ETP list. Staff had provided Committee members with a link to view the EMSi data. Jennifer Anderson asked for clarification as to whether a program could be on the ETP list and not be eligible for WIOA funding. Programs on the ETP list are statewide and anyone from any local area can go to any eligible training provider or program listed on the ETP list. There are some programs on this statewide list that are not currently listed on the occupation approved for training in LAIV and therefore, would not be eligible to be paid for with WIOA funds, but the occupation may be in demand in another local area and that local area could use their funds to pay for that training. The ETP list and the occupations approved for training list, which is approved by a local area's LWDB every year, determine whether or not a participant's training can be paid with WIOA funds.

Robyn Heinz (Jennifer Anderson) moved to approve the initial programs to the Eligible Training Provider (ETP) list as presented.

5. Consent Agenda and Committee Reports

Minutes from the November 5, 2020 meeting and an update on workforce services delivery in

A summary of the proposal and the scope of services in the agreement was provided to the Committee. Cowley College is in the process of hiring an individual to staff the new office and the WA will train that person to provide workforce center services.

Kerri Falletti (Robyn Heinz) moved to approve the approval of the Consent Agenda as presented. Motion adopted.

6. Announcements

A. No other announcements were provided.

7. Adjournment

The meeting was adjourned at 12:11.

Present Committee & Board Members

Tony Naylor, Co-Chair
Robyn Heinz, Co-Chair
Justin Albert
Jennifer Anderson
John Clark
Kerri Falletti
Alex Munoz

Staff/Guests

Tisha Cannizzo
Denise Houston
Kristina Langrehr, LWDB
Shirley Lindhorst
George Marko
Tisha Cannizzo, Eckerd Connects

Item

Workforce Innovation and Opportunity Act (WIOA) Program Year 2020 (PY20) Performance Reports

Background

Program Year 2020 (PY20) began on July 1, 2020. The 3rd quarter of the program year is almost completed.

Analysis

Workforce Innovation & Opportunity Act (WIOA) Adult, Dislocated Worker, and Youth (PY20)

The Adult Program projected 3rd quarter performance is to exceed the goal for Credential Rate. Local Area IV (LAIV) is projected to not meet the sanction level for Entered Employment 2nd Quarter, Entered Employment 4th Quarter, Median Earnings, and Measurable Skills Gain. The low rate for Measurable Skills Gain is a data entry issue.

The Dislocated Worker Program projected 3rd quarter performance is to exceed the goal for Median Earnings. LAIV is projected to meet the goal for Entered Employment 4th Quarter, and Credential Rate. LAIV is projected to not meet the sanction level for Entered Employment 2nd Quarter and Measurable Skills Gain. The low rate for Measurable Skills Gain is a data entry issue.

The Youth Program projected 3rd quarter performance is to exceed the goal for Credential Rate, Placement in Employment, Education, or Training 2nd Quarter, and Placement in Employment, Education, or Training 4th Quarter. LAIV is projected to not meet the sanction level for Median Earnings, and Measurable Skills Gain. The low rate for Measurable Skills Gain is a data entry issue.

LAIV is a little behind the State in annual performance so far. LAIV is projected to exceed the goal for four measures, meet the goal for three measures, and not meet the sanction level for eight measures. The State is projected to exceed the goal for five measures, meet the goal for four measures, and not meet the sanction level for six measures.

Wagner Peyser (PY20)

Wagner-Peyser projected 3rd quarter performance is to exceed the goal for Median Earnings. LAIV is projected to meet the goal for Entered Employment 4th Quarter. LAIV is projected to not meet the sanction level for Entered Employment 2nd Quarter.

Effectiveness in Serving Employers for WIOA and Wagner-Peyser (PY20)

The Effectiveness in Serving Employers measure is still in baseline status. Only the Retention rate is calculated at the local level. The Employer Penetration and Repeat Business Customer rates are calculated at the State level. LAIV is very close to the State for all programs for the Retention rate. Adult Retention rate is 60.62%, Dislocated Worker Retention rate is 80%, Youth Retention

March 4, 2021

Submitted By: Denise Houston

rate is 50%, and Wagner-Peyser Retention rate is 63.12%. Statewide Employer Penetration rate is 4.72%. Statewide Repeat Business Customers rate is 37.64%.

WIOA Average Indicator Scores (PY20)

For Average Indicator Score, Local Area IV is projected to meet the goal for Employment 2nd Quarter, Employment 4th Quarter, Median Earnings, and Credential Rate and not meet the sanction level for Measurable Skills Gain.

For Average Program Score, Local Area IV is projected to not meet the sanction level for the Adult, Dislocated Worker, and Youth Programs.

Senior Community Service Program (PY20)

Third quarter information is not yet available for the Senior Community Service Program. LAIV projected 2nd quarter performance is to exceed the goal for Service to Most in Need and Median Earnings. LAIV is projected to not meet the sanction level for Service Level, Community Service, Employment Rate 2nd Quarter, and Employment Rate 4th Quarter. The lower than usual Service Level and Community Service measures are a direct result of COVID-19. These two measures evaluate the number of participants in the program and the hours those participants are in training at a host agency site. These measures have taken a significant hit since participants have been on paid sick leave almost exclusively since March 2020.

Strategic Goals Supported

This activity supports the following Strategic goals of the Local Workforce Development Board:

- Meet or exceed the negotiated performance of WIOA Title I programs to maximize community impact

Recommended Action: Receive and file.

**WIOA Programs
Program Year 2020
Performance Report of LA IV
as of 02/02/2021**

Adult	Goal Sanction	PY20 1st Qtr July 20 - Sept 20		PY20 2nd Qtr Oct 20 - Dec 20		PY20 3rd Qtr Jan 21 - Mar 21		PY20 4th Qtr Apr 21 - June 21		PY20 Annual Report July 20 - June 21		PY20 State / Annual Report July 20 - June 21		*Reporting Period																																		
		Employment Rate (2nd Qtr. after Exit)	Employment Rate (4th Qtr. after Exit)	Earnings (Median Earnings 2nd Qtr. after Exit)	Credential Attainment (Within 4 Qtrs. after Exit)	Measurable Skills Gain (Real Time Measure)	Employment Rate (2nd Qtr. after Exit)	Employment Rate (4th Qtr. after Exit)	Earnings (Median Earnings 2nd Qtr. after Exit)	Credential Attainment (Within 4 Qtrs. after Exit)	Measurable Skills Gain (Real Time Measure)	Employment Rate (2nd Qtr. after Exit)	Employment Rate (4th Qtr. after Exit)	Earnings (Median Earnings 2nd Qtr. after Exit)	Credential Attainment (Within 4 Qtrs. after Exit)	Measurable Skills Gain (Real Time Measure)	3rd Qtr= 01/01/20 to 03/31/20	Annual= 07/01/19 to 06/30/20	3rd Qtr= 07/01/19 to 09/30/19	Annual= 01/01/19 to 12/31/19	3rd Qtr= 01/01/20 to 03/31/20	Annual= 07/01/19 to 06/30/20	3rd Qtr= 07/01/19 to 09/30/19	Annual= 01/01/19 to 12/31/19																								
	76.00%	71.26	63.04	\$6,045.15	70.00	6.38	82	62.12	67.20	51.30	53.45	\$4,398.66	N/A	14	21	0	42	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	39	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	68.56	65.39	\$6,545.88	508	642	163	547
	68.40%	71.26	63.04	\$6,045.15	70.00	6.38	132	62.12	67.20	51.30	53.45	\$4,398.66	N/A	21	0	42	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	39	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	68.56	65.39	\$6,545.88	508	642	163	547	
	74.00%	71.26	63.04	\$6,045.15	70.00	6.38	127	62.12	67.20	51.30	53.45	\$4,398.66	N/A	14	21	0	42	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	39	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	68.56	65.39	\$6,545.88	508	642	163	547
	66.60%	71.26	63.04	\$6,045.15	70.00	6.38	189	62.12	67.20	51.30	53.45	\$4,398.66	N/A	0	42	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	39	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	68.56	65.39	\$6,545.88	508	642	163	547		
	\$5,751.00	71.26	63.04	\$6,045.15	70.00	6.38	N/A	62.12	67.20	51.30	53.45	\$4,398.66	N/A	7	10	3	42	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	39	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	68.56	65.39	\$6,545.88	508	642	163	547
	\$5,175.90	71.26	63.04	\$6,045.15	70.00	6.38	N/A	62.12	67.20	51.30	53.45	\$4,398.66	N/A	7	10	3	42	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	39	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	68.56	65.39	\$6,545.88	508	642	163	547
	74.60%	71.26	63.04	\$6,045.15	70.00	6.38	7	62.12	67.20	51.30	53.45	\$4,398.66	N/A	14	21	0	42	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	39	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	68.56	65.39	\$6,545.88	508	642	163	547
	67.14%	71.26	63.04	\$6,045.15	70.00	6.38	10	62.12	67.20	51.30	53.45	\$4,398.66	N/A	21	0	42	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	39	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	68.56	65.39	\$6,545.88	508	642	163	547	
	53.20%	71.26	63.04	\$6,045.15	70.00	6.38	3	62.12	67.20	51.30	53.45	\$4,398.66	N/A	0	42	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	39	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	68.56	65.39	\$6,545.88	508	642	163	547		
	47.88%	71.26	63.04	\$6,045.15	70.00	6.38	47	62.12	67.20	51.30	53.45	\$4,398.66	N/A	0	42	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	39	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	68.56	65.39	\$6,545.88	508	642	163	547		

Dislocated Workers

	82.50%	76.67	78.95	\$14,291.64	N/A	5.66	23	81.82	73.33	73.68	73.33	\$14,142.27	N/A	2	3	0	45	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	45	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	71.95	72.57	\$9,338.53	N/A	84	94	34	121
	74.25%	76.67	78.95	\$14,291.64	N/A	5.66	30	81.82	73.33	73.68	73.33	\$14,142.27	N/A	2	3	0	45	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	45	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	71.95	72.57	\$9,338.53	N/A	84	94	34	121
	79.00%	76.67	78.95	\$14,291.64	N/A	5.66	15	81.82	73.33	73.68	73.33	\$14,142.27	N/A	3	0	45	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	45	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	71.95	72.57	\$9,338.53	N/A	84	94	34	121	
	71.10%	76.67	78.95	\$14,291.64	N/A	5.66	19	81.82	73.33	73.68	73.33	\$14,142.27	N/A	3	0	45	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	45	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	71.95	72.57	\$9,338.53	N/A	84	94	34	121	
	\$9,100.00	76.67	78.95	\$14,291.64	N/A	5.66	N/A	81.82	73.33	73.68	73.33	\$14,142.27	N/A	4	4	0	45	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	45	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	71.95	72.57	\$9,338.53	N/A	84	94	34	121
	\$8,190.00	76.67	78.95	\$14,291.64	N/A	5.66	4	81.82	73.33	73.68	73.33	\$14,142.27	N/A	4	4	0	45	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	45	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	71.95	72.57	\$9,338.53	N/A	84	94	34	121
	78.60%	76.67	78.95	\$14,291.64	N/A	5.66	4	81.82	73.33	73.68	73.33	\$14,142.27	N/A	3	0	45	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	45	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	71.95	72.57	\$9,338.53	N/A	84	94	34	121	
	70.74%	76.67	78.95	\$14,291.64	N/A	5.66	4	81.82	73.33	73.68	73.33	\$14,142.27	N/A	3	0	45	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	45	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	71.95	72.57	\$9,338.53	N/A	84	94	34	121	
	69.30%	76.67	78.95	\$14,291.64	N/A	5.66	3	81.82	73.33	73.68	73.33	\$14,142.27	N/A	0	45	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	45	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	71.95	72.57	\$9,338.53	N/A	84	94	34	121		
	62.37%	76.67	78.95	\$14,291.64	N/A	5.66	53	81.82	73.33	73.68	73.33	\$14,142.27	N/A	0	45	0.00	18	22	11	15	14	19	22	30	N/A	6	8	0	45	68	75.56	72.09	\$11,275.59	N/A	12	18	3	58	29.80	71.95	72.57	\$9,338.53	N/A	84	94	34	121		

Youth

	72.50%	91.67	81.82	\$3,345.98	N/A	0.00	11	62.50	60.00	100.00	83.33	\$1,875.13	N/A	5	6	0	13	0.00	5	8	6	10	12	4	4	10	12	N/A	9	11	0	13	21	84.00	75.61	\$2,637.28	N/A	25	36	0	17	218	328	234	362	
	65.25%	91.67	81.82	\$3,345.98	N/A	0.00	12	62.50	60.00	100.00	83.33	\$1,875.13	N/A	8	6	0	13	0.00	5	8	6	10	12	4	4	10	12	N/A	9	11	0	13	21	84.00	75.61	\$2,637.28	N/A	25	36	0	17	218	328	234	362	
	69.10%	91.67	81.82	\$3,345.98	N/A	0.00	9	62.50	60.00	100.00	83.33	\$1,875.13	N/A	6	9	0	13	0.00	5	8	6	10	12	4	4	10	12	N/A	9	11	0	13	21	84.00	75.61	\$2,637.28	N/A	25	36	0	17	218	328	234	362	
	62.19%	91.67	81.82	\$3,345.98	N/A	0.00	11	62.50	60.00	100.00	83.33	\$1,875.13	N/A	10	10	0	13	0.00	5	8	6	10	12	4	4	10	12	N/A	9	11	0	13	21	84.00	75.61	\$2,637.28	N/A	25	36	0	17	218	328	234	362	
	\$4,145.00	91.67	81.82	\$3,345.98	N/A	0.00	N/A	62.50	60.00	100.00	83.33	\$1,875.13	N/A	N/A	6	9	0	13	0.00	5	8	6	10	12	4	4	10	12	N/A	9	11	0	13	21	84.00	75.61	\$2,637.28	N/A	25	36	0	17	218	328	234	362
	\$3,730.50	91.67	81.82	\$3,345.98	N/A	0.00	N/A	62.50	60.00	100.00	83.33	\$1,875.13	N/A	N/A	6	9	0	13	0.00																											

**WIOA Programs
Program Year 2020
3rd Quarter Performance Report
Comparison of Local Areas as of 02/02/2021**

Adults	Report Period*	Goal	LA IV South Central Kansas 6 Counties	LA I Western Kansas 62 Counties	LA II North East Kansas 17 Counties	LA III Kansas City Area 3 Counties	LA V South East Kansas 17 Counties	State
		Sanction						
Employment Rate (2nd Qtr. after Exit)	01/01/20 to 03/31/20	76.00%						
		68.40%	51.30	81.82	77.14	63.40	47.44	59.66
Employment Rate (4th Qtr. after Exit)	07/01/19 to 09/30/19	74.00%						
		66.60%	53.45	76.27	91.30	59.68	66.04	62.04
Earnings (Median Earnings 2nd Qtr. after Exit)	01/01/20 to 03/31/20	\$5,751.00						
		\$5,175.90	\$4,398.66	\$4,683.71	\$9,374.39	\$6,008.67	\$6,261.15	\$5,735.71
Credential Attainment (Within 4 Qtrs. after Exit)	07/01/19 to 09/30/19	74.6%						
		67.14%	75.00	79.07	81.82	87.50	78.05	81.48
Measurable Skills Gain (Real Time Measure)	01/01/21 to 03/31/21	53.20%						
		47.88%	0.00	3.13	0.00	5.45	1.37	2.05

Dislocated Workers

Employment Rate (2nd Qtr. after Exit)	01/01/20 to 03/31/20	82.50%						
		74.25%	73.68	100.00	^^^	46.15	83.33	64.29
Employment Rate (4th Qtr. after Exit)	07/01/19 to 09/30/19	79.00%						
		71.10%	73.33	81.25	^^^	75.76	55.56	73.86
Earnings (Median Earnings 2nd Qtr. after Exit)	01/01/20 to 03/31/20	\$9,100.00						
		\$8,190.00	\$14,142.27	\$5,053.40	^^^	\$7,389.40	\$6,816.10	\$7,269.38
Credential Attainment (Within 4 Qtrs. after Exit)	07/01/19 to 09/30/19	78.60%						
		70.74%	75.00	100.00	^^^	100.00	100.00	94.12
Measurable Skills Gain (Real Time Measure)	01/01/21 to 03/31/21	69.30%						
		62.37%	0.00	7.14	^^^	0.00	0.00	1.37

Youth

Education and Employment Rate (2nd Qtr. after Exit)	01/01/20 to 03/31/20	72.50%						
		65.25%	100.00	72.00	66.67	50.00	60.00	67.69
Education and Employment Rate (4th Qtr. after Exit)	07/01/19 to 09/30/19	69.10%						
		62.19%	83.33	72.41	80.00	53.33	75.00	69.61
Earnings (Median Earnings 2nd Qtr. after Exit)	01/01/20 to 03/31/20	\$4,145.00						
		\$3,730.50	\$1,875.13	\$3,337.76	\$4,035.28	\$1,830.24	\$5,516.30	\$3,775.51
Credential Attainment (Within 4 Qtrs. after Exit)	07/01/19 to 09/30/19	59.00%						
		53.10%	81.82	62.96	81.82	76.92	33.33	67.61
Measurable Skills Gain (Real Time Measure)	01/01/21 to 03/31/21	57.60%						
		51.84%	0.00	5.56	0.00	8.33	0.00	1.85

Quarterly Summary - All 5 Local Areas / State

	LA IV			LA I			LA II		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	1	1	3	3	3	2	4	^^	2
Met Sanction		2				1		^^	2
Did Not Meet Sanction	4	2	2	2	2	2	1	^^	1

	LA III			LA V			State		
	Adult	DW	Youth	Adult	DW	Youth	Adult	DW	Youth
Met Goal	2	1	1	2	2	2	1	1	2
Met Sanction		1					1	1	2
Did Not Meet Sanction	3	3	4	3	3	3	3	3	1

The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met,exceeded, or was below the goal or sanction level.

^^^ No data showing in the quarter yet even though it is within the current reporting period.

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**Wagner-Peyser
Program Year 2020
Performance Report of LAIV
as of 02/02/2021**

	PY20		1st Qtr July 20 - Sept 20	PY20		PY20 2nd Qtr Oct 20 - Dec 20	PY20		PY20 3rd Qtr Jan 21 - Mar 21	PY20 4th Qtr Apr 21 - June 21	*Reporting Period
	Goal	Sanction		Employment Rate	Earnings		Employment Rate	Earnings			
Wagner-Peyser											
Employment Rate <i>(2nd Qtr. after Exit)</i>	70.60%		1595	74.19%	1130	65.09%	1415	58.62%	1415		3rd Qtr= 01/01/20 to 03/31/20
	63.54%		2150		1736		2414		2414		Annual= 07/01/19 to 06/30/20
Employment Rate <i>(4th Qtr. after Exit)</i>	69.80%		1682	71.73%	1467	68.94%	1387	63.83%	1387		3rd Qtr= 07/01/19 to 09/30/19
	62.82%		2345		2128		2173		2173		Annual= 01/01/19 to 12/31/19
Earnings <i>(Median Earnings 2nd Qtr. after Exit)</i>	\$5,356.00			\$5,717.26		\$4,975.45		\$6,021.92			3rd Qtr= 01/01/20 to 03/31/20
	\$4,820.40									N/A	Annual= 07/01/19 to 06/30/20

	Quarterly Local Area IV			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Met Goal	3		1	
Met Sanction		3	1	
Did Not Meet Sanction			1	

***** The Kansas Department of Commerce accesses confidential databases to obtain additional wage data; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**WIOA Programs
Program Year 2020
Performance Throughout the Program Year
Local Area IV
as of 02/02/2021**

Local Area IV Performance Through PY 2020										
Indicator / Program	Performance / Goal		Title I Adults	Performance / Goal		Title I DW	Performance / Goal		Title I Youth	Average Indicator Score
Employment 2nd Quarter After Exit	63.83%	75.56%	83.99%	84.00%	91.59%	84.00%	115.86%	97.15%		
	76.00%	82.50%		72.50%						
Employment 4th Quarter After Exit	59.36%	72.09%	80.22%	75.61%	91.25%	69.10%	109.42%	93.63%		
	74.00%	79.00%		69.10%						
Median Earnings 2nd Quarter After Exit	\$5,675.70	\$11,275.59	98.69%	\$2,637.28	123.91%	\$4,145.00	63.63%	95.41%		
	\$5,751.00	\$9,100.00		59.00%						
Credential Attainment Rate	66.00%	66.67%	88.47%	69.44%	84.82%	59.00%	117.69%	97.00%		
	74.60%	78.60%		59.00%						
Measurable Skill Gains	5.17%	5.17%	9.72%	0.00%	7.46%	57.60%	0.00%	5.73%		
	53.20%	69.30%		57.60%						
Average Program Score	90.00%	90.00%	72.22%	90.00%	79.81%	90.00%	81.32%			

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

**WIOA Programs
Program Year 2020
Performance Throughout the Program Year
Statewide
as of 02/02/2021**

Overall State Performance Through PY 2020										
Indicator / Program	Performance / Goal		Title I Adults	Performance / Goal		Title I DW	Performance / Goal		Title I Youth	Average Indicator Score
Employment 2nd Quarter After Exit	68.56%	71.95%	90.21%	87.21%	66.46%	87.21%	72.50%	91.67%	89.70%	
	76.00%	82.50%		72.57%	64.64%		72.50%			
Employment 4th Quarter After Exit	65.39%	72.57%	88.36%	91.86%	64.64%	91.86%	69.10%	93.55%	91.26%	
	74.00%	79.00%		69.10%	69.10%		69.10%			
Median Earnings 2nd Quarter After Exit	\$6,545.88	\$9,338.53	113.82%	102.62%	\$3,116.39	102.62%	\$4,145.00	75.18%	97.21%	
	\$5,751.00	\$9,100.00		63.91%	59.00%		63.91%			
Credential Attainment Rate	79.13%	89.36%	106.07%	113.69%	63.91%	113.69%	59.00%	108.32%	109.36%	
	74.60%	78.60%		59.00%	59.00%		59.00%			
Measurable Skill Gains	29.80%	28.10%	56.02%	40.55%	15.11%	40.55%	57.60%	26.23%	40.93%	
	53.20%	69.30%		57.60%	57.60%		57.60%			
Average Program Score	90.00%	90.00%	90.90%	87.19%	90.00%	87.19%	90.00%	78.99%		

Indicator / Program totals will meet sanction by achieving 50% (i.e. Red = 0%-49.99%; Yellow = 50%-99.99%; Green = 100% or greater)

Average Program Score and Average Indicator Score totals will meet sanction by achieving 90% (i.e. Red = 0%-89.99%; Yellow = 90%-99.99%; Green = 100% or greater)

Performance Through PY Year – Calculation Key

Local Area IV Performance Through PY 2017							
Indicator / Program	Performance / Goal	Title I Adults	Performance / Goal	Title I DW	Performance / Goal	Title I Youth	Average Indicator Score
Employment 2nd Quarter After Exit	A 72.27%	91.83%	75.00%	90.36%	65.15%	88.04%	90.08%
	B 78.70%		83.00%		74.00%		
Employment 4th Quarter After Exit	72.34%	102.18%	78.00%	103.59%	66.15%	92.65%	99.47%
	70.80%		75.30%		71.40%		
Median Earning 2nd Quarter After Exit	\$5,235	85.86%	\$9,607	125.01%	X	N/A	105.43%
	\$6,097		\$7,685		X		
Credential Attainment Rate	83.02%	151.50%	66.67%	122.78%	24.07%	39.72%	104.67%
	54.80%		54.30%		60.60%		
Average Program Score	90.00%	107.84%	90.00%	110.43%	90.00%	73.47%	

A = Performance / Goal Actual Rate

B = Performance / Goal Target Rate

1. Take **Actual Rate** / **Target Rate** = Percentage Rate/s for Title I Programs Adult, DW, Youth (i.e. $72.27\% / 78.70\% = 91.83\%$). Complete this for each indicator in each program to obtain all initial percentage rates (indicated by purple box above).
2. Average Program Score – To figure the Average Program Score:
Add the percentage totals for each Title I program column (i.e. $Adult\ 91.83\% + 102.18\% + 85.86\% + 151.50\% = 431.37\%$). Then divide the total by the number of program indicators for each program (i.e. $Adult\ 431.37\% / 4 = 107.84\%$).
3. Average Indicator Score – To figure the Average Indicator Score:
Add the percentage totals for each Indicator / Program row (i.e. $Employment\ 2^{nd}\ Quarter\ After\ Exit\ 91.83\% + 90.36\% + 88.04\% = 270.23\%$). Then divide the total by the number of Title I Programs in the indicator (i.e. $Employment\ 2^{nd}\ Quarter\ After\ Exit\ 270.23\% / 3 = 90.08\%$).

All Actual Rate / Target Rate percentages pulled from WIOA Annual Performance Reports – Local Area/WIB & Statewide

WIOA Effectiveness in Serving Employers
Program Year 2020
Performance Report of LAIV
as of 02/02/2021

Retention is the only measure that varies across WIOA / Wagner Peyser performance reports. The top table is a breakdown of the annual Retention performance percentages for Local Area IV and the State. The bottom chart reflects the statewide performance percentages for the 2 other employer based performance measures (Employer Penetration Rate & Repeat Business Customers Rate).

	Goal	PY20 Annual Report / LAIV July 20 - June 21		PY20 Annual Report / State July 20 - June 21		*Reporting Period
	Sanction					
<i>*No Goals / Sanctions set at this time*</i>						
Retention - Adult <i>(2nd & 4th Qtrs. After Exit)</i>	N/A		314		1026	Annual= 01/01/19 to 12/31/19
	N/A	60.62%	518	62.14%	1651	
Retention - Dislocated Worker <i>(2nd & 4th Qtrs. After Exit)</i>	N/A		56		178	Annual= 01/01/19 to 12/31/19
	N/A	80.00%	70	73.55%	242	
Retention - Youth <i>(2nd & 4th Qtrs. After Exit)</i>	N/A		17		122	Annual= 01/01/19 to 12/31/19
	N/A	50.00%	34	49.19%	248	
Retention - Wagner Peyser <i>(2nd & 4th Qtrs. After Exit)</i>	N/A		3720		8917	Annual= 01/01/19 to 12/31/19
	N/A	63.12%	5894	61.61%	14474	

	Goal	PY20 State / Annual Report July 20 - June 21		*Reporting Period
	Sanction			
Employer Penetration Rate <i>(% of Employers using WIOA Core Services)</i>	N/A		4247	Annual= 07/01/19 to 06/30/20
	N/A	4.72%	89968	
Repeat Business Customers Rate <i>(% of Employers that used WIOA Core Serv. more than once in the last 3 years)</i>	N/A		3146	Annual= 07/01/19 to 06/30/20
	N/A	37.64%	8358	

The KS Dept. of Commerce accesses confidential data to obtain additional wage info; therefore, the actual performance rating cannot be released, only whether the rating met, exceeded, or was below the goal or sanction level.

^^^ No data showing in the quarter yet even though it is within the current reporting period.

* Reporting Period = Participants who exited during the time frame indicated will count in performance measures

**Senior Community Service Employment Program (SCSEP)
Program Year 2020
Performance Report of LAIV
as of 02/02/2021 (Updated Quarterly)**

SCSEP Measure	Description	PY20		PY20		PY20		PY20		PY20		PY20 YTD July 20 to June 21
		Goal	Sanction	1st Qtr July 20 to Sept 20	2nd Qtr Oct 20 to Dec 20	3rd Qtr Jan 21 to Mar 21	4th Qtr Apr 21 to June 21	YTD				
Service Level	The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions	150.0%		70	62	0		72				72
		135.0%		84	84	84		84				84
Community Service	The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period	76.0%		616	0	0		616				616
		68.4%		7377	7367	22932		14744				14744
Service to Most In Need	Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older; old enough for but not receiving SS Title II; severely limited employment prospects and living in an area of persistent unemployment; limited English proficiency; low literacy skills; disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided the number of participants who are active on the last day of the reporting period or who exited during the reporting period	2.79%		218	193	0		224				224
		2.51%		70	62	0		72				72
Employment Rate (2nd Qtr. after Exit)	The percentage of participants who are in unsubsidized employment during the second quarter after exit from the program.	32.0%		5	0	0		5				5
		28.8%		15	1	0		16				16
Employment Rate (4th Qtr. after Exit)	The percentage of participants who are in unsubsidized employment during the fourth quarter after exit from the program	28.1%		7	2	0		9				9
		25.3%		17	12	0		29				29
Earnings (Median Earning 2nd Qtr. after Exit)	The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program	\$3,431		N/A	N/A	N/A		N/A				N/A
		\$3,088		\$1,345	\$4,450	N/A		\$4,011				\$4,011
Effectiveness in Serving Employers, Participants, and Host Agencies	Average annual ACSI for employers	85.8%		~~~~~	~~~~~	~~~~~		~~~~~				~~~~~
		77.2%		~~~~~	~~~~~	~~~~~		~~~~~				~~~~~
	Average annual ACSI for participants	81.2%		~~~~~	~~~~~	~~~~~		~~~~~				~~~~~
		73.1%		~~~~~	~~~~~	~~~~~		~~~~~				~~~~~
	Average annual ACSI for host agencies	81.9%		~~~~~	~~~~~	~~~~~		~~~~~				~~~~~
		73.7%		~~~~~	~~~~~	~~~~~		~~~~~				~~~~~

Summary	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD
Met Goal	3	2			3
Met Sanction					1
Did Not Meet Goal	3	4	1		2

Bold Numbers = Official numbers and will not change
~~~~~ = Information is not available



*Serving Employers and Job Seekers in  
Butler, Cowley, Harper, Kingman, Sedgwick & Sumner Counties*

**Workforce Alliance of South Central Kansas  
Employment/Workforce Economic Impact Update  
1-22-2021**

Beginning in January of 2020, the Wichita region started to experience a significant economic impact due to the pause on production by Boeing of the 737 Max. There are dozens of companies in this area on the Boeing 737 Max supply chain, including Spirit AeroSystems, the largest employer in the state of Kansas.

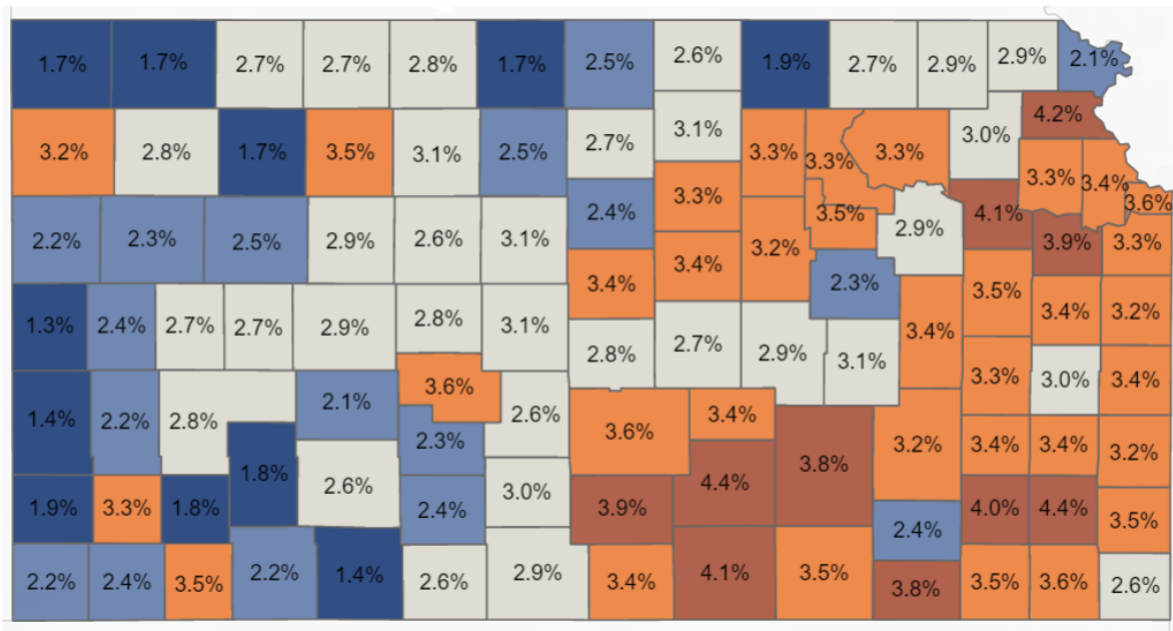
As the effect of the 737 Max was settling in, the crisis from COVID-19 started to hit the region in March. Due to the mix of industry sectors, it is likely the spread of COVID-19 in the United State and around the world will have a long lasting impact on the economy in South Central Kansas.

This report is designed to capture the data related to layoffs from both the 737 Max and COVID-19. It also tracks the activity of the Workforce Alliance (WA) in terms of Rapid Response services to employers, job fairs, and job seeker assistance.

The report will be updated on a regular basis and shared with WA Board members, Workforce Center partners and community stakeholders. If there are any questions, please contact Keith Lawing ([keith@workforce-ks.com](mailto:keith@workforce-ks.com)), or Amanda Duncan ([amandaduncan@workforce-ks.com](mailto:amandaduncan@workforce-ks.com)).

**1. Unemployment**

Statewide as of December 2020, the most recent data available, the unemployment rate in Kansas is 3.5%. Sedgwick County continues to have the highest unemployment rate.



Labor market maps can be found at

<https://public.tableau.com/profile/kdol#!/vizhome/KansasLaborForceUnemploymentRatesbyCounty/KansasLaborForceUnemploymentRates>

Unemployment Insurance claim data can be found at

<https://klic.dol.ks.gov/gsipub/index.asp?docid=756>

## 2. Rapid Response for Layoffs/Furloughs

No additional WARN notices were received in December but several smaller non-WARN layoffs were reported and numbers are updated below:

Layoff/Furlough Totals  
12/1/2019 – 1/22/2021

| Industry                      | Reason         | Companies  | Individuals   |
|-------------------------------|----------------|------------|---------------|
| Aviation Manufacturing        | 737 Production | 19         | 8,803         |
| Non-Aviation                  | 737 Production | 5          | 934           |
| Service/Retail (pre-COVID-19) | Economic       | 4          | 184           |
| Healthcare (pre-COVID-19)     | Economic       | 2          | 103           |
| All Industries                | COVID-19       | 962        | 50,302        |
| <b>Total</b>                  |                | <b>998</b> | <b>60,326</b> |

## 3. Job Fairs and Workshops

- Job Fairs continue to be held online. Upcoming events include monthly Statewide Virtual Job Fairs scheduled as follows:
  - January 26-28, 2021
  - February 23-25, 2021
  - March 23-25, 2021
- Online workshops are available on the Workforce Center YouTube channel
- Multiple essential employers are hiring with jobs posted at <https://www.kansascommerce.gov/covid-19-response/covid-19-jobs-and-hiring-portal/>

## 4. Workforce Services

- 3470+ Unemployed workers have received Career Services
  - 741 dislocated workers have requested upskill/reskill training scholarships from the Workforce Center
    - 421 participants have enrolled in Workforce Programs
    - 269 participants have begun training
    - WA has obligated \$737,153.50 for dislocated worker training, \$552,660.37 has been paid to multiple schools for dislocated worker training to date.
  - 880 Individuals have been enrolled in the Trade Adjustment Assistance (TAA) program in LAIV.
    - 490 are currently attending or are enrolled to begin training in Spring 2021 through TAA.



*Serving Employers and Job Seekers in  
Butler, Cowley, Harper, Kingman, Sedgwick & Sumner Counties*

5. Funding

As a result of both 737 and COVID-19 layoffs, the WA has pursued multiple competitive grant awards and relief funding opportunities to assist employers and impacted workers. In addition, the State of Kansas successfully filed multiple Trade Adjustment Assistance (TAA) petitions to support laid off workers from select companies. The grants and funding awarded to the WA are summarized below. (TAA is managed by the State of Kansas and is not included on this chart.)

| <b>Grant Title</b>               | <b>Funder</b>                         | <b>Award Date</b> | <b>Amount</b>       |
|----------------------------------|---------------------------------------|-------------------|---------------------|
| National Dislocated Worker Grant | US Department of Labor                | 5/8/2020          | \$1,924,422         |
| CARES Act Training Grant         | Sedgwick County                       | 10/15/2020        | \$842,829           |
| CARES Act COVID Response         | Sedgwick County                       |                   | \$65,500            |
| CARES Act COVID Response         | State of Kansas, SPARK Taskforce      | 8/28/2020         | \$81,800            |
| Digital Divide Grant             | National Fund for Workforce Solutions | 12/1/2020         | \$130,000           |
| One Workforce Grant              | US Department of Labor                | 2/1/2021          | \$9,999,856         |
| <b>Total</b>                     |                                       |                   | <b>\$13,044,407</b> |

March 4, 2021

Submitted By: Tisha Cannizzo, One Stop Operator, Eckerd Connects

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**One Stop Operator Report****A. Coordinate partner services and activities to encourage efficiency and customer service**

1. One Stop Advisory Council – Committee of the Board, consisting of required WIOA partners as well as some community partners. The February 4 meeting included discussion about:
  - a. Discussion of updated operations and programs of all partners,
  - b. Tool for partners to submit their service delivery methods within the Workforce Center for preparation of the updated MOU and
  - c. Video about the Spokane Workforce Center with an invitation for participation in a zoom presentation about their integration on Monday, 2/15/21 at 3-5 pm.

**B. Developing and providing staff development opportunities for the one stop partners**

1. Friday Morning Meetings – Presentations this month have included:
  - a. New community mental health resources, Kansas Stronger Together,
  - b. Training for the NexGen platform for KansasWorks
  - c. Roll-out of the City of Wichita’s WERAP program. The Workforce Center will be meeting with customers who have been financially impacted by the pandemic and need rent assistance.
  - d. Waitwhile 2.0 overview
  - e. Overall operations and planning to move staff back to the Workforce Center
2. President’s Day and Columbus Day In-Service Trainings – The President’s Day training was held virtually on Monday, February 15 with some great speakers and engaged dialogue about the following topics:
  - a. Conflict resolution – unfortunately with the rolling energy blackouts that began on this day, our speaker lost power and was unable to continue.
  - b. A conversation about the stress and uncertainty of living and working through the pandemic. This was a good touchpoint to understand how staff are dealing with the stress of uncertainty, isolation and change.
  - c. Workforce Center of Spokane, WA – This was an intriguing presentation about the changes the Spokane Workforce Center has made to integrate services and provide a one stop center for job seekers and employers. Our leadership plans to review the in-service evaluation comments made by our staff before beginning a conversation about take-aways we want to consider for our Center.
  - d. Diversity Equity and Inclusion – The Kansas Department of Commerce arranged for all staff to participate in a training provided by Inclusive Growth Strategies. We are awaiting the results of the in-service evaluation and look forward to developing practices to ensure all staff and customers feel valued and have equitable opportunities to be successful.
3. Kansas Leadership Center – 42 registrations have been made for staff to participate in the KLC training offerings. Staff will be encouraged to participate in KLC’s Tuesday chat sessions to practice the KLC concepts and use the language and practices more regularly in our work environment.
4. Working with Justice Involved Job Seekers - A staff group has been formed to develop training for all staff, to improve their knowledge and comfort in serving customers who have a criminal background. The training content is currently being developed with a pilot training scheduled for March 30, before rolling it out to all staff.
5. Supervisor Training – initial components of a new Supervisor Training are being scheduled. All supervisors will be invited to those trainings, with an opportunity to provide input on additional training needed, for both new supervisors and ongoing training for seasoned supervisors. The program will be ever-evolving with topics developed regularly.

March 4, 2021

Submitted By: Tisha Cannizzo, One Stop Operator, Eckerd Connects

**C. Ensure Workforce Alliance One Stops are certified as required by the US Department of Labor**

1. The review task force meeting has been scheduled for March 2, to review the following materials:
  - a. Staff survey to determine level of understanding of key Workforce delivery programs.
  - b. Certification Review Form completed by the Center Leadership Team to identify success and improvements needed for each point of the review.
  - c. Participate in a virtual tour of the Workforce Center and the tools available at [www.workforce-ks.com](http://www.workforce-ks.com), which has become an extension of the Center during the pandemic.

**D. Ensure access to career, training and employment services**

1. The One Stop Operator reviews surveys completed by customers. The results are shared with supervisors for employee successes and training needs. There was a dip last month in customer satisfaction. Calls will be made to those customers to gather a better understanding of how we can better help them be successful. Below is a chart showing the survey results since its inception in August 2019.

| Month              | Surveys Completed |      |      | Customers who requested follow-up |      |      | Customer Satisfaction (rating 1-5) |      |      | Likeliness to recommend our services (1-10) |      |      | % who achieved their goals for that visit |       |       |
|--------------------|-------------------|------|------|-----------------------------------|------|------|------------------------------------|------|------|---------------------------------------------|------|------|-------------------------------------------|-------|-------|
|                    | 2019              | 2020 | 2021 | 2019                              | 2020 | 2021 | 2019                               | 2020 | 2021 | 2019                                        | 2020 | 2021 | 2019                                      | 2020  | 2021  |
| <b>Wichita WFC</b> |                   |      |      |                                   |      |      |                                    |      |      |                                             |      |      |                                           |       |       |
| January            |                   | 326  | 37   |                                   | 71   | 27   |                                    | 4.66 | 4.86 |                                             | 9.36 | 9.73 |                                           | 94.77 | 94.59 |
| February           |                   | 349  | 36   |                                   | 147  | 29   |                                    | 4.69 | 4.61 |                                             | 9.51 | 9.11 |                                           | 97.42 | 77.78 |
| March              |                   | 128  |      |                                   | 41   |      |                                    | 4.75 |      |                                             | 9.51 |      |                                           | 100   |       |
| May                |                   | 4    |      |                                   | 3    |      |                                    | 4.75 |      |                                             | 10   |      |                                           | 75    |       |
| June               |                   | 31   |      |                                   | 24   |      |                                    | 4.52 |      |                                             | 9.19 |      |                                           | 90.6  |       |
| July               |                   | 37   |      |                                   | 29   |      |                                    | 4.81 |      |                                             | 9.65 |      |                                           | 100   |       |
| August             | 96                | 40   |      | 71                                | 29   |      | 4.75                               | 4.68 |      | 9.35                                        | 9.37 |      | 96.88                                     | 97.5  |       |
| September          | 135               | 35   |      | 97                                | 27   |      | 4.82                               | 4.69 |      | 9.63                                        | 9.2  |      | 99.26                                     | 88.57 |       |
| October            | 180               | 29   |      | 128                               | 21   |      | 4.71                               | 4.88 |      | 9.35                                        | 9.72 |      | 97.78                                     | 100   |       |
| November           | 237               | 31   |      | 94                                | 26   |      | 4.68                               | 4.47 |      | 9.43                                        | 9.3  |      | 97.46                                     | 93.54 |       |
| December           | 268               | 21   |      | 102                               | 16   |      | 4.75                               | 5    |      | 9.57                                        | 9.77 |      | 98.51                                     | 100   |       |
| <b>Butler WFC</b>  |                   |      |      |                                   |      |      |                                    |      |      |                                             |      |      |                                           |       |       |
| January            |                   | 15   | 0    |                                   | 2    | 0    |                                    | 4.93 |      |                                             | 9.93 |      |                                           | 100   |       |
| February           |                   | 2    | 0    |                                   | 0    |      |                                    | 4    |      |                                             | 6    |      |                                           | 100   |       |
| March              |                   | 0    |      |                                   |      |      |                                    |      |      |                                             |      |      |                                           |       |       |
| April              |                   | 0    |      |                                   |      |      |                                    |      |      |                                             |      |      |                                           |       |       |
| May                |                   | 0    |      |                                   |      |      |                                    |      |      |                                             |      |      |                                           |       |       |
| June               |                   | 3    |      |                                   | 2    |      |                                    | 5    |      |                                             | 10   |      |                                           | 100   |       |
| July               |                   | 1    |      |                                   | 1    |      |                                    | 5    |      |                                             | 10   |      |                                           | 100   |       |
| August             |                   | 0    |      |                                   | 0    |      |                                    | 0    |      |                                             | 0    |      |                                           | 0     |       |
| September          |                   | 1    |      |                                   | 1    |      |                                    | 5    |      |                                             | 8    |      |                                           | 100   |       |
| October            |                   | 1    |      |                                   | 0    |      |                                    | 5    |      |                                             | 10   |      |                                           | 100   |       |
| November           |                   | 0    |      |                                   |      |      |                                    |      |      |                                             |      |      |                                           |       |       |
| December           |                   | 0    |      |                                   |      |      |                                    |      |      |                                             |      |      |                                           |       |       |
| November           | 19                |      |      | 8                                 |      |      | 4.72                               |      |      | 9.5                                         |      |      | 100                                       |       |       |
| December           | 9                 |      |      | 2                                 |      |      | 5                                  |      |      | 10                                          |      |      | 100                                       |       |       |

^primarily remote services available March 2020 - February 2021